

**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices**

1. Service Elements

| <u>Description</u><br><u>/Billing Code/</u>     | <u>Nonrecurring</u><br><u>Charge</u> | <u>Monthly</u> | <u>Monthly Payment</u><br><u>Term Payment Plans</u> |   |   |   |   | (C) |
|---|--------------------------------------|----------------|---|---|---|---|---|-----|
|   |                                      |                | <u>12</u><br><u>Months<sup>2,3/</sup></u>           | <u>24</u><br><u>Months<sup>2,3/</sup></u> | <u>36</u><br><u>Months<sup>2,3/</sup></u> | <u>60</u><br><u>Months<sup>2,3/</sup></u> | <u>84</u><br><u>Months<sup>2,3/</sup></u> |     |
| ISDN Prime<br>(Custom)<br>- each /ZPAZD/        | \$2,000.00                           | \$28,458.00    | \$980.00  | \$860.00                                  | \$810.00                                  | \$750.00                                  | /1/                                       |     |
| ISDN Prime<br>(National)<br>- each /ZPQZD/      | 2,000.00                             | 28,458.00      | 980.00  | 860.00                                    | 810.00                                    | 750.00                                    | /1/                                       |     |
| Switch Utilization<br>- per ISDN Prime<br>/UTW/ | -                                    | 655.00         | 655.00  | 655.00                                    | 655.00                                    | 655.00                                    | /1/                                       |     |
| Backup "D"<br>Channel<br>- each /ZPBXD/         | 200.00                               | 135.00         | 120.00  | 120.00                                    | 115.00                                    | 110.00                                    | /1/                                       |     |

/1/ Not available.

/2/ Effective September 30, 2024, ISDN PRI Service Term Payment Plan (TPP) term periods exceeding 12 months will no longer be available for new installations or renewals of ISDN Service. (C)

/3/ Effective September 30, 2024, the Company will renew ISDN PRI Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed, upon expiration of the term the month-to-month rates listed in this Guidebook will apply. (C)

**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

| <u>Description</u><br><u>/Billing Code/</u>  | <u>Non-recurring</u><br><u>Charge</u> | <u>Monthly</u> | <u>Monthly Payment</u><br><u>Term Payment Plans</u> |   |   |   |   | (C) |
|--|---------------------------------------|----------------|---|---|---|---|---|-----|
|  |                                       |                | <u>12</u><br><u>Months</u> <sup>/2,3/</sup>         | <u>24</u><br><u>Months</u> <sup>/2,3/</sup> | <u>36</u><br><u>Months</u> <sup>/2,3/</sup> | <u>60</u><br><u>Months</u> <sup>/2,3/</sup> | <u>84</u><br><u>Months</u> <sup>/2,3/</sup> |     |
| Call by Call<br>for FX<br>- per trunk group<br>/C2Q/   | \$ 75.00                              | \$25.00        | \$25.00   | \$25.00                                     | \$20.00                                     | \$17.50                                     | /1/   |     |
| Call by Call for Tie<br>Lines<br>- per trunk<br>group /C3Q/  | 75.00                                 | 25.00          | 25.00   | 25.00                                       | 20.00                                       | 17.50                                       | /1/   |     |
| System Inter-<br>communication<br>Service<br>- per trunk<br>group<br>• Circuit<br>Switched<br>Voice or Data<br>/ZCMCX/ | 150.00                                | 40.00          | /1/   | /1/   | /1/   | /1/   | /1/   |     |

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1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

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|---|---------------------------------------|----------------|---|--|--|--|--|-----|
|   |                                       |                | <u>12</u><br><u>Months<sup>/2,3/</sup></u>          | <u>24</u><br><u>Months<sup>/2,3/</sup></u> | <u>36</u><br><u>Months<sup>/2,3/</sup></u> | <u>60</u><br><u>Months<sup>/2,3/</sup></u> | <u>84</u><br><u>Months<sup>/2,3/</sup></u> |     |
| Circular Hunt<br>- per ISDN<br>Prime<br>/NZSPR/       | \$ 50.00                              | -              | -   | -  | -  | -  | -  |     |
| Network Ring<br>Again<br>- per trunk<br>group /ZRA/   | 400.00                                | \$75.00        | \$75.00   | \$75.00                                    | \$65.00                                    | \$55.00                                    | /1/  |     |
| Network Name<br>Display<br>- per trunk<br>group /ZNN/ | 400.00                                | 75.00          | 75.00   | 75.00                                      | 65.00                                      | 55.00                                      | /1/  |     |

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**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

| <u>Description</u><br><u>/Billing Code/</u>  | <u>Non-</u><br><u>recurring</u><br><u>Charge</u> | <u>Monthly Payment</u><br><u>Term Payment Plans</u> |  |  |  |  |  | (C) |
|--|--|---|--|--|--|--|--|-----|
|  |  | <u>Monthly</u>                                      | <u>12</u><br><u>Months<sup>/2,3/</sup></u> | <u>24</u><br><u>Months<sup>/2,3/</sup></u> | <u>36</u><br><u>Months<sup>/2,3/</sup></u> | <u>60</u><br><u>Months<sup>/2,3/</sup></u> | <u>84</u><br><u>Months<sup>/2,3/</sup></u> |     |
| Changes and/or additions to an existing ISDN Prime - per occasion, per Prime /REA1F/ | \$150.00   | -   | -  | -  | -  | -  | -  |     |
| Telephone Numbers <sup>/1/</sup> - DID station numbers, each /LTG6X/                 | -  | \$ .20  | -  | -  | -  | -  | -  |     |

/1/ Telephone number changes formerly referenced Sheet 7 in Part 6, Section 1 of this Guidebook.

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**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

| <u>Description</u><br><u>/Billing Code/</u>                          | <u>Non-recurring</u><br><u>Charge</u> | <u>Monthly</u> | <u>Monthly Payment</u><br><u>Term Payment Plans</u> |  |  |  |  | (C) |
|--|---------------------------------------|----------------|---|--|--|--|--|-----|
|  |                                       |                | <u>12</u><br><u>Months<sup>/1,2/</sup></u>          | <u>24</u><br><u>Months<sup>/1,2/</sup></u> | <u>36</u><br><u>Months<sup>/1,2/</sup></u> | <u>60</u><br><u>Months<sup>/1,2/</sup></u> | <u>84</u><br><u>Months<sup>/1,2/</sup></u> |     |
| ISDN Calling Name ID<br>- per trunk group<br>/NM1PG/                 | \$200.00                              | \$85.00        | -   | -  | -  | -  | -  |     |
| 2 "B" Channel Transfer<br>- per trunk group<br>/2BTPG/               | 150.00                                | 60.00          | -   | -  | -  | -  | -  |     |
| Redirected Number<br>- per ISDN Prime<br>/RN4PQ/                     | 150.00                                | -              | -   | -  | -  | -  | -  |     |
| Selective Class of Call<br>Screening<br>- per trunk group<br>/HMBPG/ | 150.00                                | 30.00          | -   | -  | -  | -  | -  |     |

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**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

**3. Payment Plans**

• Month to Month

ISDN Prime is offered on a month-to-month basis. The provision of ISDN Prime Service on a month-to-month basis is dependent on the availability and capacity of Central Office facilities. Month-to-month prices will be subject to Company initiated price adjustments.

• Term Payment Plans<sup>/1/</sup>

ISDN Prime is offered under the Term Payment Plan (TPP) which allows the customer to pay for the service over a customer selected term payment plan.

Customers may elect to subscribe to ISDN Prime Service for an extended period under a Term Payment Plan (TPP) option which allows the customer to select a 12-, 24-, 36- or 60-month<sup>/1/</sup> payment plan. During the length of the selected TPP, monthly prices for service ordered under the plan will automatically change (increase or decrease) as Company initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for the service to exceed the price that was in effect at the beginning of the selected TPP term. (C)

In addition to other regulations of this Guidebook, the following terms and conditions apply to Term Payment Plans:

Changes

1. With the written permission of the Company, the obligation to pay the TPP charges may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN PRI, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)  
|  
(C)

**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

3. Payment Plans (cont'd)

- Term Payment Plans<sup>/1/</sup> (cont'd)

Changes (cont'd)

2. During a customer's TPP term, conversion may be made to a new TPP term of the same or different length, if the expiration date for the TPP is beyond the end of the original TPP. The new TPP becomes effective upon execution. Customers may also change from a Month-to-Month Payment Plan to a TPP. No credit for months under the previous TPP or under the month-to-month plan may be transferred to the new TPP. The customer incurs no liability for the remaining months on the original TPP, since the change is not considered a termination of service. The prices applicable for the new term are those currently in effect for new customers.

Options Available upon Term Payment Plan (TPP) Expiration

1. If the customer has a 12-, 24-, 36- or 60-Month TPP contract, the customer may:
  - a. At any time during the TPP contract term or an existing term extension as provided in this paragraph, extend their TPP contract with the same rates, terms and conditions for an additional 12-, 24- or 36 months<sup>/1/</sup>. Term extensions may include associated DS1 Local Distribution Channels (LDCs). However, term extensions as described herein are not available for 1.544 Mbps LDCs which are provided as part of a higher level facility (as described in 1.A.). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month TPP contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month TPP). An extension will begin on the expiration date of the existing TPP term or term extension. The customer will be required to sign an addendum to their TPP contract for each term extension. (C)

Terms outlined in Paragraph F.3.b, disallowing any price change to cause the monthly price for contractual service elements to exceed the price that was in effect at the beginning of the selected TPP term, do not apply to TPP 12-, 24- or 36-month extension rates. AT&T reserves the right to change 12-, 24- or 36-month TPP extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month TPP contract extension rates.<sup>/1/</sup> (N)

During the 12-, 24- or 36-month term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring Termination Charges.<sup>/1/</sup> (N)

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(C)

**1. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

3. Payment Plans (cont'd)

- Term Payment Plans <sup>/1/</sup>(cont'd)

Options Available upon Term Payment Plan (TPP) Expiration (cont'd)

1. (Cont'd)

- b. Upon expiration of the TPP, enter into a new written TPP contract at the then-current TPP rate.
- c. Upon expiration of the TPP, if customer has not entered into a new TPP contract or term extension:
  - for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
  - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the TPP expires until the customer cancels or renews the service with a new TPP term. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24- or 36-month<sup>/1/</sup> TPP at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change. (C)

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.

- d. Discontinue service.

There are no nonrecurring charges associated with renewing a TPP.

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(C)



**1. ISDN PRIME SERVICE (cont'd)****F. Prices (cont'd)**

## 3. Payment Plans (cont'd)

- Term Payment Plans<sup>/1/</sup>(cont'd)

## Moves

1. Change in the physical location ("Move") of ISDN Prime service, and the associated 1.544 Mbps Local Distribution Channel (See Paragraph 1.A.) which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"), whether within the same serving central office or to a different serving central office, will not incur Termination Charges as a result of the Move, subject to the following conditions:
  - a. The customer retains the current contract term or converts to a new contract term having an expiration date which is beyond that of the current contract.
  - b. Nonrecurring Charges for the ISDN Prime, the associated 1.544 Mbps Local Distribution Channel and all other associated Service elements apply. The customer will experience some down time on the ISDN Prime service during the physical Move of the transport element.
  - c. A service order must be placed for the New Service. If the customer retains the current contract, the Monthly Payment for the New Service will be equal to the Monthly Payment of the Replaced Service. If the customer converts to a new contract (see a.), Monthly Payment for the ISDN Prime, the associated 1.544 Mbps Local Distribution Channel and all associated Service Elements apply.
  - d. The New Service location must be anywhere the Company provides ISDN Prime service pursuant to this Guidebook.

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(C)

**1. ISDN PRIME SERVICE (cont'd)****F. Prices (cont'd)**

## 3. Payment Plans (cont'd)

- Term Payment Plans<sup>/1/</sup> (cont'd)

## Moves (cont'd)

- e. Upon moving the Replaced Service to the New Service, the Replaced Service contract will be modified to apply to the New Service but will not otherwise be affected by the Move. The New Service will take the place of the Replaced Service for the remainder of the existing contract term, or the duration of the new contract term having an expiration date which is beyond that of the current contract (see a.). Disconnection of the Replaced Service will not incur Termination Charges, except as noted in g.
- f. No lapse in billing will occur for Moves of service under a contract.
- g. Any optional features and functions from the Replaced Service that are not reestablished with the New Service at the time of the installation will be subject to applicable Termination Charges.
- h. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
- i. Any quantities of ISDN Primes in excess of the current quantity of the Replaced Service will be treated as new installations.
- j. In the event of early termination of the New Service, the customer will be liable for any and all applicable Termination Charges.
- k. Additionally, for Moves requiring Overlapping Service (only), the Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first.

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