

**AT&T BUSINESS LOCAL CALLING (BLC)****A. Description**

AT&T Business Local Calling (BLC) is an optional business package offer that provides four (4) line option packages which include varying combinations of a network access line, choice of local usage plans, select vertical features, and hunting (optional). Additional vertical feature options are also available.

**B. Terms and Conditions**

1. AT&T Business Local Calling<sup>/1/</sup> is available to business customers who agree to a 12-Month<sup>/2/</sup> term and who commit to the line option packages and prices as shown in *G. Prices* following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in *G. Prices* following. (C)
2. AT&T Business Local Calling is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, ISDN, Hotel/Motel Service, 800 Service, or Semi-Public Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *G. Prices* following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. The Company may annually adjust the rates applicable for a term plan, and such adjusted rates will apply on the date specified in the Company notification of change in rates. Subject to Company-initiated price adjustments. Volume Price Level rates as listed in *G. Prices* will apply for the life of the term plan based on the number of lines subscribed.<sup>/2/</sup> (C)  
(C)

/1/ Effective June 12, 2024, 24- and 36-month term plans are no longer made available for any line count, and existing term plans for all line counts may not be renewed or extended for a term greater than 1 year. (C)

/2/ Effective June 12, 2024, after renewal of any term plan, Volume Price Level rates listed in *F. Prices* may be adjusted by the Company and made effective during the renewed term. (C)

**AT&T BUSINESS LOCAL CALLING (cont'd)****B. Terms and Conditions (cont'd)**

12. Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling may apply. Service charges associated with changing to/from hunting service, if applicable, will also apply. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription.
13. Customer may purchase Business Local Calling for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement. Absent such notification, upon renewal a new 12-month term commences at the rates for 12-month term then in effect in *G. Prices* on the date of renewal, subject to Company-initiated rate adjustment.<sup>/1/</sup>

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When Business Local Calling (BLC) 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), customer agrees to maintain the Bundle Offer for the applicable term. The price of the BLC service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase:

- (1) the term of the Bundle Offer expires,
- (2) customer changes the BLC service address, or
- (3) customer drops one of the AT&T services in the Bundle Offer, or

If customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the BLC service will increase to the then-existing 12-month term price.

14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *G. Prices* following.
15. Reserved for Future Use
16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on Temporary Suspension.

(D)(C)

/1/ Effective June 12, 2024, Business Local Calling term plans of any length will automatically renew as described in B. 13 above.

(C)  
(C)

**AT&T BUSINESS LOCAL CALLING (cont'd)****D. Termination Liability and Shortfall**

1. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
2. Termination charges are not applicable if, during the term period:
  - a. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan.; or (C)
  - b. the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
  - c. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements established on or after October 26, 2012, the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
  - d. If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (VoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
    1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
    2. the term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
    3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
    4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced, and
    5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole determination whether a product change satisfies these requirements.

(D)

**AT&T BUSINESS LOCAL CALLING (cont'd)****G. Prices (cont'd)**

## 1. Service Elements (cont'd)

For Accounts Established On or After 6-1-2015 and Prior to 8-15-2016  
Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year</u> <sup>/3/</sup>	<u>2-Year</u> <sup>/1/, /2/</sup>	<u>3-Year</u> <sup>/1/, /2/</sup>	(C)
1 – 19 <sup>/1/</sup>	Option A	\$50.00	-	-	
	Option B	45.00	-	-	
20 + <sup>/2/</sup>	Option A	34.00	\$33.00	\$32.00	
	Option B	29.00	28.00	27.00	

For Accounts Established On or After 8-15-2016 and Prior to 3-15-2018  
Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year</u> <sup>/3/</sup>	<u>2-Year</u> <sup>/1/, /2/</sup>	<u>3-Year</u> <sup>/1/, /2/</sup>	(C)
1 – 19 <sup>/1/</sup>	Option A	\$60.00	-	-	
	Option B	55.00	-	-	
20 + <sup>/2/</sup>	Option A	34.00	\$33.00	\$32.00	
	Option B	29.00	28.00	27.00	

For Accounts Established On or After 3-15-2018 and Prior to 8/23/2019  
Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year</u> <sup>/3/</sup>	<u>2-Year</u> <sup>/1/, /2/</sup>	<u>3-Year</u> <sup>/1/, /2/</sup>	(C)
1 – 19 <sup>/1/</sup>	Option A	\$60.00	-	-	
	Option B	55.00	-	-	
20 + <sup>/2/</sup>	Option A	39.00	\$38.00	\$37.00	
	Option B	34.00	33.00	32.00	

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

/3/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments. (N)  
(N)

**AT&T BUSINESS LOCAL CALLING (cont'd)****G. Prices (cont'd)**

## 1. Service Elements (cont'd)

For Accounts Established Between 8/23/2019 and 6/15/2022Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year<sup>/3/</sup></u>	<u>2-Year<sup>/1/,/2/</sup></u>	<u>3-Year<sup>/1/,/2/</sup></u>	(C)
1 – 19 <sup>/1/</sup>	Option A	\$60.00	-	-	
	Option B	55.00	-	-	
20 + <sup>/2/</sup>	Option A	44.00	\$38.00	\$37.00	
	Option B	39.00	33.00	32.00	

For Accounts Established between 6/16/2022 and 6/15/2023Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year<sup>/3/</sup></u>	<u>2-Year<sup>/1/,/2/</sup></u>	<u>3-Year<sup>/1/,/2/</sup></u>	(C)
1 – 19 <sup>/1/</sup>	Option A	\$80.00	-	-	
	Option B	75.00	-	-	
20 + <sup>/2/</sup>	Option A	54.00	\$48.00	\$47.00	
	Option B	49.00	43.00	42.00	

For Accounts Established between on or after 6/16/2023Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year<sup>/3/</sup></u>	<u>2-Year<sup>/1/,/2/</sup></u>	<u>3-Year<sup>/1/,/2/</sup></u>	(C)
1 – 19 <sup>/1/</sup>	Option A	\$120.00	-	-	
	Option B	115.00	-	-	
20 + <sup>/2/</sup>	Option A	74.00	\$68.00	\$67.00	
	Option B	69.00	63.00	62.00	

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

/3/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments. (N)  
(N)

**AT&T BUSINESS LOCAL CALLING (cont'd)****G. Prices (cont'd)**

## 1. Service Elements (cont'd)

For Accounts Established between on or after 4/3/2024  
Term & Volume Monthly Prices

<u>Volume Price Level</u>	<u>Line Option</u>	<u>1-Year<sup>/5/</sup></u>	<u>2-Year<sup>/3/,/4/</sup></u>	<u>3-Year<sup>/3/,/4/</sup></u>	(C)
1 – 19 <sup>/3/</sup>	Option A	\$180.00	-	-	
	Option B	175.00	-	-	
20 + <sup>/4/</sup>	Option A	110.00	\$68.00	\$67.00	
	Option B	105.00	63.00	62.00	

Monthly Rate

Vertical Features listed in <i>B.9</i> , per feature, per line	\$ 3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	0.024
Option D Local Usage Per Minute of Use Charge	0.030 <sup>/2/</sup>
Monthly discount per line, Option A, as defined in <i>B.17</i>	3.00 <sup>/1/</sup>
Monthly discount per line, Option B, as defined in <i>B.17</i>	6.00 <sup>/1/</sup>

Month-to-Month Prices:	Option A	350.00
	Option B	350.00
	Option C	370.00
	Option D	360.00

/1/ For accounts established on or after July 30, 2009, this discount is reduced to \$0.00.

/2/ For lines newly subscribed to this Option on or after June 1, 2010, this rate applies to local usage minutes of use in excess of the first 30 minutes of use.

/3/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/4/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

/5/ For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments.

(N)

(N)