

LISTINGS

(C)

General

The rates and regulations for listings in this section apply only to the Listing Information System containing the regular alphabetical list of names of customers and joint users.

(C)
(C)

The alphabetical list of names of customers is designed for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service and special prominence or arrangements of names is not contemplated, nor any form of listing which, in the judgment of the Company, is likely to mislead or deceive persons using the Company's Listing Information System as to the identity of a listed party, does not facilitate listing service or is otherwise objectionable or unnecessary for the purpose of identification.

(C)
(C)

The Company, except as provided herein, shall not be liable for any losses or damages claimed on account of errors in the Company's Listing Information System. Any claims for losses or damages on account of interruptions or impairments of service due to errors or omissions in listings will be limited to a pro rata abatement of the charge for such of the customer's service as is affected, the maximum abatement not to exceed one-half of the exchange access line charges for the period from which the mistake occurred in the Company's Listing Information System. In addition, the Company will not be a party to controversies arising between customers or others as a result of listings in the Company's Listing Information System.

(C)
|
(C)

The listing of a service, commodity or trade name will not be permitted except where the name of the service, commodity or trade name is the name under which the customer is doing business.

A firm name may be that of an individual, a partnership or a corporation and is the name under which the customer's business is being conducted or the name of a firm which he is authorized to represent and to so list. An Individual's name with the designation "ofc" is not considered a firm name.

A listing which begins with or otherwise embodies the trade name of a commodity, patented article or service will not be accepted as a listing unless the customer is authorized to use such trade name or is doing business under that name as evidenced by his bill heads, letter heads, signs, advertising matter, etc.

LISTINGS (cont'd)**General (cont'd)**

The name under which a customer conducts his business shall be accepted as the listing even though it does not appear to be a complete name.

If more than one firm name listing is requested by a customer either initially or subsequent to installation of his telephone service, the customer shall furnish written authority for the use thereof from the owner of each firm or trade name which he represents.

The purpose of the business designation is to identify the customer and not to advertise his business. A general characterization is therefore considered sufficient. Only one business designation is used in connection with each listing.

The Company reserves the right to limit the length of any listing in the Company's Listing Information System; and to use abbreviations where in its judgment the clearness of the listing or the identification of the customer is not impaired thereby.

Listings are regularly provided in connection with all classes of exchange service except public telephone service and must conform to the Company's regulations with respect to its listings.

The minimum service period for listings, see Part 2, Section 2 - Initial Service Periods.

Primary Listings

One listing, without charge, termed the primary listing, is provided for each customer's separate service including semi-public customers. However, where a customer has more than one line or trunk not utilizing rotary service, the customer may have a separate primary listing for the separate line or trunk and such listing need not be identical with the other listing. Likewise, when separate groups of rotary service numbers are assigned, the customer may have a separate listing for each group under the same conditions, as specified in the preceding sentence.

(C)

LISTINGS (cont'd)

Primary Listings (cont'd)

The primary listing is ordinarily the name of the individual, firm or corporation which applies for the service or the name under which a business is regularly conducted.

(C)

Additional Listings

An additional listing is a listing in addition to the primary listing:

- An alternate spelling or arrangement of the primary name, a nickname, an abbreviation, another name under which sometimes known, or a listing to identify more specifically.
- The listing of another person under the same telephone number.
- Business additional listings may be the names of partners or members of the firm, the names of officers of a corporation, and for any business establishment, the names of associates or employees of the subscriber.

(C)
(D)

(D)

LISTINGS (cont'd)**Additional Listings (cont'd)**

- Residence additional listings may be the names of members of the subscriber's family or persons, including roomers, residing with the subscriber.
- Listings in connection with Semi-public and PBX service in hotels, rooming houses, and in connection with business service in a residence may also include the names of tenants who reside on the premises, even though the main line service is classified as business service.
- Additional listings for customers with rotary service ordinarily are on the call number of the rotary group, but at the customer's request, additional listings may be on any one of the telephone numbers in the rotary group.

Listings for Off Premises Stations

Ordinarily, all listings must be the same address and telephone number as the primary listing except as provided under Rotary Service and in the following paragraphs:

(C)

- Where a subscriber requests the listing of a PBX station or an extension from a main line installed on his premises but at an address different from that of the switchboard or main station, such listing may be furnished at the additional listing rates but only if the installation of such off premises stations is permissible as outlined under Extension Service in Part 4.
- Where the building in which the subscriber is located has two or more addresses, the additional listing may be one of the addresses other than that of the primary listing.

Rates

Where the primary listing is in caption form, the additional listing rate does not apply to the caption heading but applies to each additional listing there under.

Additional listings of Fire and Police emergency call numbers may, at the option of the Company, be furnished without charge.

LISTINGS (cont'd)

Additional Listings (cont'd)

Foreign Listings

A foreign listing is the listing of a customer in an exchange other than the local exchange area in which his service is located.

The charge for a Foreign Listing contemplates insertion in the list of a specific exchange.

Rates

A foreign listing including one (1) telephone number is furnished at the rate applicable for an extra listing in the alphabetical section in which it appears.

Alphabetical Service Reference

An alphabetical service reference is listed information in addition to a primary or additional listing that is intended to supply additional or special instructions to calling parties.

Rates

For each line of five or less words (excluding telephone number) in the alphabetical section, the rate is the same as that shown for additional Listings.

(D)

(D)

Effective Dates For Listings

Except as provided below, the effective date for Listings is the date in which they appear in the Company's Listing Information System.

Where listings are posted in the Listing Information System, charges date from the day following the day the listings are posted. Listings are posted at the time the listing is requested.

LISTINGS (cont'd)

(C)

Additional Listings (cont'd)

Prices

The following rates are for additional listings in the alphabetical section only.

Description /Billing Code/	Monthly Price, per line	
	Residence	Business
Additional Listings	\$3.00	\$6.00

PRIVATE AND SEMI-PRIVATE LISTING SERVICE**General**

Private Listing telephone numbers are not listed in either the Company's directory assistance records available to the general public or other listing services. (C)
(C)

Semi-Private Listing telephone numbers are listed in the Company's directory assistance records available to the general public but excluded from other listing services. (C)
(C)

Regulations

Incoming calls to Private Listing telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a Private Listing telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of willful misconduct, no liability for damages arising from the disclosing of a Private Listing telephone number to any calling party shall attach to the Company, and where such a number is disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such service. (C)
|
(C)

An E911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP (Public Safety Answering Point). The information is confidential and will be provided on a call-by-call basis only for the purpose of responding to emergency calls.

The Company reserves the right to forward the listed name associated with a Private Listing telephone number to customers who subscribe to the Caller ID with Name Service in this Guidebook. (C)

PRIVATE AND SEMI-PRIVATE LISTING SERVICE (cont'd)

Rates

Description /Billing Code/	Per Month
Private Listing service /NPU/	\$5.50
Semi-Private Listing service /NLT/	3.50

Exceptions:

The foregoing rates do not apply:

- to Foreign Exchange Service where the subscriber is also furnished Local Exchange Service. (D)
- to additional service furnished to the same subscriber who has service listed at the same address.
- to additional service furnished to the same subscriber who has service listed at a different address provided the listed service is in the same local calling area.
- to a subscriber living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the subscriber is listed under the telephone number of the PBX or Semi-public service furnished to the hotel, hospital, retirement complex, apartment house, boarding house or club.
- to temporary service furnished for one month or less, such as election service or service used for special events such as fairs, exhibits, and parades, etc.
- to Inward Wide Area Telecommunications Service.
- to service to a subscriber involving data terminals where there is no voice use contemplated.

Telephone Number Change Charge	See Part 3
--------------------------------	------------