

NUMERICAL SUBJECT INDEX

Topic	Part	Section	Sheet
128, 256, and 384 Service – Withdrawn 7/29/2016			
2-Line Complete Local Solution package – Withdrawn 8/1/2017	-	-	-
2-Line Solutions Discount – Grandfathered	20	7	52
2 Number Family Service – Grandfathered	20	4	1
2-Way Direct Inward Dialing (DID) with Call Transfer	6	1	3
311 Service, Baseline	6	9	7
3-Way Calling	7	1	3
511 Service	8	10	1
800 Calling Option	10	2	9
811 Service	8	11	1
900/976 Call Blocking	8	2	1
911 Service	8	3	1

(D)

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A.			
Additional Listings	12	1	3
Advanced Centrex Service	5	3	1
Advanced Centrex Service – ISDN Circuit Switched Data	5	3	9
Advanced Centrex Service – ISDN Packet Switched Data	5	3	10
Advanced Centrex Service – ISDN Service	5	3	9
Advanced Centrex Service – Prices	5	3	49
Advanced Centrex Service – Station Features	5	3	7
Advanced Centrex Service – System Features	5	3	8
Advanced Centrex Service – Termination Charges	5	3	90
Advanced Centrex Service – Terms and Conditions	5	3	4
Advanced Custom Calling Features	7	2	1
Advanced Video Service (AVS) – Withdrawn 7/9/2012	-	-	-
Alternate Answering	7	3	1
Anonymous Call Rejection – Grandfathered	20	7	8
Answer Supervision with Line Side Interface	7	5	3
Anytime Rate Calling Plan - Grandfathered	20	9	43
Area Wide Calling – Withdrawn 10/1/2015			
Area Wide Networking (AWN) Services	6	5	1

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A. (cont'd)				
Artificial Busy	8	8	1	
AT&T Business Local Calling Assurance	4	5	28	
Audio Conferencing Service	20	11	1	
Automatic Announcement Services	8	1	1	
Automatic Announcement Services	20	8	1	
Automatic Call Distribution (ACD)	6	3	1	
Automatic Callback	7	2	1	
B.				
Base Rate Service	20	15	61	(C)
Baseline 3-1-1 Service	6	9	7	
Billing Reports	16	2	1	
Booths	20	13	1	
Business Access Line Term Volume Discount	20	4	73	
Business Category Search	11	2	7	
Business Local Service Rates	4	2	5	
Busy Line Transfer	7	3	1	
C.				
Call Forwarding				
Call Identification Service (also known as Multi-Ring Service)	7	1	2	
Call Screening	7	2	3	
Call Waiting	7	1	2	
Call Waiting ID	7	2	3	
Caller ID	7	2	1	
Caller ID with Name	7	2	2	
Caller ID with Name - Advanced Centrex Service	5	3	11	
Central Office Multiplexing and Cross Connect Services	15	3	112	
Central Office Optional Line Features	7	3	1	
Centrex Communication System	20	5	1	
Centrex Premises Equipment Detail Service (CPEDS)	5	2	15	
Channel Services – Grandfathered	15	2	1	(C)
Charter Number Service	8	8	18	
Complete Choice Basic	20	7	5	/1/
Complete Choice Enhanced	7	5	28	/1/

/1/ Material formerly appeared on Sheet 3.

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C. (cont'd)				
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CompleteLink Select III Save/Win Plan	20	4	55	
Conditioning – Grandfathered	15	2	41	
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Connecting Arrangements	20	2	12	
Connecting Arrangements for Customer Provided-Public Address or Loudspeaker Paging Systems - (Maintenance Only)	20	2	3	(C)
Connecting Arrangements for Customer-Provided Communications Systems and Terminal Equipment (Maintenance Only)	20	2	5	(C)
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Connection of Terminal Equipment and Communications Systems to Exchange Services	2	9	1	
Connection of Terminal Equipment, Derivation Equipment and Communications Systems to OPTINET Services	2	9	47	
Connections	20	2	13	
Connections of Services Furnished by the Telephone Company with Services of Other Common Carriers	2	9	51	
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Convenience Fee	2	2	22	
Cost Assessment Charge	2	2	23	
Custom 800 Service	10	2	1	
Custom BizSaver Packages	20	4	29	
Custom BizSaver Winback Packages	20	4	30.6	
Custom Calling Features	7	1	1	
Custom Calling Services (Muncie Only)	20	7	1	
Custom Number Service	8	8	16	
Customer Control	7	3	2	
Customer Location Alternate Routing	8	4	5	
Customer Operating Center Service	15	2	37	(C)
Customer Premises Inside Wiring	2	2	15	
Customer Service Record (CSR) Request	2	2	22	
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Customized Switched Metro Ethernet (CSME) Service	20	6	51	

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Data Access Arrangements (Existing stock only)	20	2	13	
Dedicated Communications Services – General Terms and Conditions	15	1	1	
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Definition of Terms	4	2	12	
Design Transmission Service	6	7	1	
Digital Transport Service	20	6	1	
Digital Transport Service – Enhanced	20	6	36	
Direct Connect Feature	7	5	2	(C)
Direct Inward Dialing (DID) to PBX Systems	6	1	6	(C)
Directory Assistance – Local	11	2	5	
Directory Assistance – Long Distance	12	1	1	
Directory Listings	2	2	20	
Disaster Relief Ring	-	-	-	
DS1 Service	15	3	29	
DS3 Service	2	2	14	
Duplicate Master Bridge Arrangement – Grandfathered	15	2	49	
E.				
Easy Call	7	3	2	
Easy Call	20	8	1	
Easy Rate	4	5	26	
Electronic Business Set Access – Grandfathered	-	-	-	
Electronic Key Line Service Access Centrex Services	5	2	27	
Electronic Switching System (ESS) Optional Features	7	5	5	
Electronic Switching System (ESS) Optional Features - Centrex Services	5	2	16	
Electronic Switching System (ESS) Optional Features	20	5	29	
Electronic Tandem Switching (ETS) Features - Centrex Services	5	2	1	

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Emergency Warning Call Database	8	3	4	
End-User 9-1-1 Trunk	8	3	7	
Enhanced ValueLink Plus – Grandfathered	20	9	22	
Entrance Facilities - Grandfathered	20	15	12	
Equipment and Wiring Charges	3	1	1	
Establishing and Furnishing Service	2	1	1	
Exchange Access Services	4	1	1	
Exchange and Local Calling Areas	4	1	1	
Exchange Area Rate Groups	4	2	2	
Exhibition Hall Service	4	2	36	
Extension Service Channel Prices	4	5	4	(D)
F.				
Feature Select – Grandfathered	20	7	73	
FeatureLink Service	7	5	12	
Foreign Central Office Service	4	3	1	
Foreign Exchange Service	4	3	4	
G.				
GigaMAN® Service - Grandfathered	20	15	99	
Government Agencies Services	8	5	1	
H.				
High Voltage Protection Service	8	8	8	
Home Office To Go Package	7	2	10	
Home Services Packages – Grandfathered	20	4	17	

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Information Call Completion Service	11	3	1	
Inside Move Charges	3	1	1	
Inside Wire – Customer Premises	2	2	15	
Institutional Program for Premises Wiring Charge	3	1	13	
Intercept Referral Extension Service	11	4	8	
Intercom Calling Service	20	7	3	
Interconnection Service for Local Exchange	23	-	-	(N)
Telecommunications Carriers				
General	23	1	1	
End Office Integration Service	23	2	1	
Database Access	23	3	1	(N)
ISDN BRI Single B Channel Packet Service	17	3	1	
ISDN Data Usage	20	4	3	
ISDN Direct Packet Switched Data	20	17	1	
ISDN Basic Rate Interface (BRI)	17	1	1	
ISDN Primary Rate Interface (PRI)	17	2	1	
ISDN Residential Service	20	17	18	
ISDN Services – Centrex Line	5	3	1	
J.				
Jacks	3	1	11	
K.				
L.				
Late Payment Charge	2	1	21	
Liability of the Company	2	1	10	
M.				
Maintenance of Service Charge	3	1	15	
Major Disaster Relief Plan	2	2	21	
Message Toll Services	9	1	1	
Message Toll Services – Business Rates	9	1	9	
Message Toll Services – Operator Assisted	9	1	9	
Message Toll Services – Residential Rates	9	1	8	
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Multi-Ring Service (also known as Call Identification Service)	7	3	4
Multi-Service Optional Network Ring (MON Ring) Service	20	15	78
N.			
National Directory Assistance Call Service	11	2	1
Network Reconfiguration Service (NRS)	20	15	122
NonElectronic Concentrator - Identifier Equipment	6	8	1
O.			
OC- <i>n</i> Dedicated Ring Service	15	3	60
OC- <i>n</i> Point-to-Point Service	15	3	38
Operator Assisted Calls ^{1/}	11	1	1
Operator Service Charges	11	1	1
OPT-E-MAN Service	20	6	68
OPTINET – Grandfathered	20	15	19
Optional Maintenance Agreements	20	8	17
P.			
Packaging	2	2	21
Packet Switched Network (PSN) Services	20	6	18
Party Line Service	4	2	10
Pay Per Use - Advanced Custom Calling Features	7	2	6
Payment for Service	2	1	7
Premises Work Charges	3	1	7
Primary Listings	12	1	2
PrimeNumber Service	20	6	7
Private Line Service	20	15	1
Promotional Service Offerings	2	8	1

(C)

(D)

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Q.				
R.				
Rearrangement Charges				
Records Work Only Charge	3	1	7	
Remote Call Forwarding	3	1	1	
Repeat Dialing	7	4	1	
Residential Local Service Rates	7	2	4	
Flat Rate Exchange Access Lines - One Party*	4	2	4	
Responsibility of the Customer	2	2	13	
Restoral of Service Charge	3	1	6	
Restoration Priority Change - Grandfathered	15	2	52	(C)
Returned Check Charge	2	2	21	
Rotary Disabling Equipment	8	8	1	
S.				
Select Feature Package SM	20	7	70	
Selective Class of Call Screening	8	2	3	
Semi-Public Telephone Service - Customer Premises Equipment (Maintenance Only) – Grandfathered	20	13	3	(D)
Series 1000 Channel Service - Grandfathered	15	2	1	(C)
Series 2000 Channel Service - Grandfathered	15	2	6	
Series 3000 Channel Service - Grandfathered	15	2	18	
Series 9000 Channel Service - Grandfathered	15	2	34	(C)
Service Charges	3	1	1	
Service Connection Charges	3	1	1	
Service Request Charge	3	1	1	
Signaling - Grandfathered	15	2	44	(C)
SimpleLink	20	4	31	
SimpleLink (Save/Winback)	20	4	35	
SimpleLink Enhanced	20	4	56	
SimpleLink Enhanced II	20	4	65	
SimpleLink Enhanced Winback	20	4	60	

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Special Equipment and Service Arrangements	2	5	2	
Special Taxes	2	2	14	
Speed Calling ^{/1/} - Grandfathered	7	1	3	
Stand Alone Toll Retention Offer – Grandfathered	20	9	13	
Star Code Access to Voice Mail	7	3	6	
Suburban Zone Service	4	2	6	
Switch to Computer Applications Interface	6	3	9	
T.				
Table of Contents	1	2	1	
TDM to IP Transition	2	2	24	(N)
Telecommunication Service Priority (TSP) System	8	5	3	
Telemetry/Alarm Bridging Service – Grandfathered	20	15	70	
Telephone Answering Patron Lines and Central Office Terminals	4	5	9	
Telephone Assistance Programs	4	4	1	
Telephone Directories	12	3	1	
Telephone Service on Moveable Premises	4	2	11	
Temporary Interception of Service	11	4	3	
Temporary Suspension of Service	2	4	1	
Term Payment Plans	2	3	1	
Termination Charges	2	2	17	
The Basics – Withdrawn 8/1/2017	-	-	-	
The BASICS Package For Business – Grandfathered	20	7	55	
The Works – Withdrawn 8/1/2017	-	-	-	
Three-Way Calling	7	1	3	
Title Sheet and Symbols	1	1	1	
Toll Restriction - Residence	8	2	1	
Two Number Family Service - Grandfathered	20	4	1	
Two-Line Complete Local Solution package – Withdrawn 8/1/2017	-	-	-	
Two-Line Solution Discount – Grandfathered	20	7	52	
Two-Way Direct Inward Dialing (DID) with Call Transfer	6	1	3	

/1/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

U.

Universal Emergency Number Service (911 Service) uSelect and 2-Line uSelect packages – Withdrawn 8/1/2017	8	3	1
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V.

Value Calling Plan (Withdrawn 10/1/2014)			
ValueLink – (Withdrawn 12/15/2014)			
ValueLink Extra – Grandfathered	20	4	5
ValueLink Extra - Select – Grandfathered	20	4	12
ValueLink Plus – (Withdrawn 12/15/2014)	-	-	-
ValueLink Premier – Grandfathered	20	9	5
Variable Term Payment Plan	2	3	1
Voice Mail Features Package	7	3	8

W.

Weather Announcement Services (Maintenance (Only) – Grandfathered	20	8	1	
Wide Area Telecommunications Service (WATS) – Grandfathered	20	10	1	
Wireless Services	23	-	1	(N)
Abbreviations	23	1	1	
Cellular Mobile Carrier Service – Type 2	23	2	1	
Cellular Mobile Carrier Service – Type 1	23	3	1	
Radio Common Carrier Service – Type 2	23	4	1	
Radio Common Carrier Service – Type 1	23	5	1	
Miscellaneous Services	23	8	1	(N)

X.

Y.

Z.