

Guidebook of Illinois Bell Telephone Company for the provision of
Advanced Telecommunication Services in the State of Illinois

Illinois Bell Telephone Company is a wholly owned subsidiary of AT&T Teleholdings, Inc. (also referred to herein as AT&T Midwest) and an indirect wholly owned subsidiary of AT&T Inc. Illinois Bell is also known as AT&T Illinois or AT&T Wholesale. Services offered pursuant to this guidebook may be offered under any of these names or under the brand name AT&T. All services offered by Illinois Bell, whether under that name, the names AT&T Illinois and AT&T Wholesale, or under the brand name AT&T, are subject to the Terms and Conditions of this Guidebook. (Illinois Bell Telephone Company, hereinafter “the Company” or “Company”).

Services in this Guidebook are classified as competitive pursuant to 220 ILCS 5/13-13.506.2

Asynchronous Transfer Mode (ATM) Data Service and Frame Relay Data Service (FRS) defined in this Guidebook were, prior to November 1, 2011, provided by AT&T Corp., also known as AT&T Advanced Services. These services are not available to new customers. These services are only available to existing customers who were subscribers to the services from AT&T Corp. as of October 31, 2011. Existing term plan customers may add, move, remove or change lines and/or locations in accordance with the terms and conditions of their current term plan agreement for the duration of their current term plan agreement, but may not enter into any new term plan agreements except a new 12 month term for service additions as permitted above. The Company will support one extension of an existing non-expired term plan agreement (other than a new term plan for service additions as provided above) past its current term for twelve (12) months, provided the extension is signed on or before June 30, 2013 and the extension period expires no later than June 30, 2014. Upon expiration of the extension and for existing customers who do not extend an existing non-expired term plan agreement, service will continue on a month-to-month basis until the service is discontinued on at least 30 days prior notice by the customer or 60 days notice by the Company.

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Section 1: GENERAL

This guidebook sets forth terms applicable to the provision of access networking required to provide Frame Relay Data Service (FRS) and Asynchronous Transfer Mode (ATM) Data Service by AT&T Illinois. These services will be offered in Illinois on an intra-LATA basis.

The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailable of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

Section 2: DESCRIPTION OF SERVICE

2.1 Services Offered

Frame Relay Data Service at speeds ranging from 56 Kbps to 40 Mbps
ATM Data Service at speeds ranging from 1.5 Mbps to 599 Mbps

2.2. Availability of Service

- A. These services provide for two-way simultaneous transmission and are available for customer use on a continuous 24-hour basis.
- B. Services will be provided where facilities permit.

2.3 Service Pricing

The pricing for the services in this guidebook are done on an individual contract basis (ICB) to be negotiated with each customer.

2.4 Billing

Customers will be billed monthly. Charges will be payable within 21 days of the billing date. Late charges will be assessed at 1-1/2% of the outstanding balance monthly.

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Section 2: DESCRIPTION OF SERVICE (Cont'd)

2.5 Taxes, Regulatory and Funding Assessments and Contributions

- A. With respect to service offerings hereunder, if any Federal, state or local government tax, fee, surcharge, or other tax-like charge (a "Tax") is required or permitted by applicable law, ordinance or guidebook to be collected from customer by AT&T Illinois, then (i) AT&T Illinois will bill, as a separately stated item or as otherwise required, customer for such Tax, (ii) customer will timely remit such Tax to AT&T Illinois, and (iii) AT&T Illinois will remit such collected Tax to the applicable authority.

- B. With respect to contributions to funds created in Illinois applicable to AT&T Illinois' services, AT&T Illinois shall solicit, collect and remit funds in accordance with applicable laws and regulations.