

**AT&T ILLINOIS GUIDEBOOK**

PART 1 - Preface

9th Revised Sheet 1

SECTION 3 - Alphabetical Subject Index

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**ALPHABETICAL SUBJECT INDEX****A**

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AT&T BUSINESS LOCAL CALLING ESSENTIALS

Effective June 9, 2025, AT&T Business Local Calling Essentials will no longer be available as an optional business package for new service and/or new or renewal terms. Customers currently on an AT&T Business Local Calling (BLC) Essentials term plan will continue to receive their current AT&T BLC Essentials term package price through the end of the applicable term. (N)

A. Description

AT&T Business Local Calling Essentials is an optional Business package for customers with 2 to 30 lines that includes a Network Access Line, Unlimited Local Usage including Band C and Message Toll Service (MTS) calling, Caller ID With Name, and Hunting services. Additionally, eligible customers may select either FeatureLink Service and/or a number of stand-alone central office features at discounted rates. (N)

B. Terms and Conditions

1. AT&T Business Local Calling Essentials is available to Business customers with 2 to 30 business lines who agree to a 12-Month, 24-Month<sup>1</sup>, or 36-Month term<sup>1</sup>, and commit to the Network Access Line service, Unlimited Local Usage service, Caller ID With Name, and Hunting service at the package price as shown in paragraph F, Prices. Unlimited Local Usage service includes Band C and MTS calling.
2. AT&T Business Local Calling Essentials is also available to Business customers in MSA's 4, 5, 10, 12, 13, and 16 at the same package prices as shown in paragraph F, Prices. This package includes Network Access Line Service with Local Area Service, Caller ID With Name and Hunting service. All other terms and conditions described herein are applicable.
3. Eligible customers include Business customers with 2 to 30 Business lines who have their Business Network Access Lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their Business Network Access Line service with the Company. Save customers, those who have received a competitive offer and are considering switching their Business Network Access Lines to another carrier (proof of competitive offer may be required), with 2 to 30 Business Lines are also eligible.
4. Eligible customers who subscribe to FeatureLink service will receive a monthly credit per line towards the FeatureLink month-to-month prices, as shown in paragraph F, Prices.
5. Eligible customers who subscribe to any of the following Central Office Features on a stand-alone basis will receive a monthly discount off the standard Feature prices, as shown paragraph F, Prices. Pay Per Use Features are not discount eligible.

Automatic Callback	Remote Call Forwarding
Call Screening	Repeat Dialing
Call Waiting	Speed Calling 30
Multi Ring Service	

**Note 1:** Effective April 3, 2024, customers agreeing to a BLC Essentials term agreement may not establish new agreements greater than 12-months. In addition, effective 04/03/2024, new 12-month agreements will no longer have a re-term option. 12-month term plans existing prior to 04/03/2024 will have a re-term option until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.

AT&T BUSINESS LOCAL CALLING ESSENTIALS (cont'd)

Effective June 9, 2025, AT&T Business Local Calling Essentials will no longer be available as an optional business package for new service and/or new or renewal terms. Customers currently on an AT&T Business Local Calling (BLC) Essentials term plan will continue to receive their current AT&T BLC Essentials term package price through the end of the applicable term. (N)

E. References

The AT&T Business Local Calling Essentials package components are provided in accordance with the Terms and Conditions of their applicable service publications, except as noted in paragraphs B. and F. of this Guidebook.

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local (Band A & B) Usage	Part 4, Section 2
Business Band C Usage	Part 4, Section 2
Message Toll Service	Part 9, Section 1
Custom Calling Features	Part 7, Section 1
Advanced Custom calling Features	Part 7, Section 2
FeatureLink	Part 7, Section 5

F. Prices

Service Elements

<u>Description</u>	<u>12-Month</u>	<u>Monthly Rates</u>	
		<u>24-Month<sup>1</sup></u>	<u>36-Month<sup>1</sup></u>
Package Rate, per line	\$23.00	\$23.00	\$23.00
Refuser Rate, per line	17.00	17.00	17.00
	<u>12-Month</u>	<u>Credits</u>	
		<u>24-Month</u>	<u>36-Month</u>
Month-to-Month FeatureLink Monthly Credit, per line	\$ 4.00	\$ 4.00	\$ 4.00
One-Time Refuser Credit, per line	20.00	20.00	20.00
Central Office Optional Features Monthly Discount	30%	30%	30%

**Note 1:** Effective April 3, 2024, customers agreeing to a BLC Essentials term agreement may not establish new agreements greater than 12-months. In addition, effective 04/03/2024, new 12-month agreements will no longer have a re-term option. 12-month term plans existing prior to 04/03/2024 will have a re-term option until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.

**AT&T BUSINESS LOCAL CALLING ESSENTIALS**

Effective June 9, 2025, AT&T Business Local Calling Essentials, currently found in Part 4, Section 5 will no longer be available as an optional business package for new service and/or new or renewal terms. Customers currently on an AT&T Business Local Calling (BLC) Essentials term plan will continue to receive their current AT&T BLC Essentials term package price through the end of the applicable term.

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