

AT&T ILLINOIS GUIDEBOOK

PART 5 - Centrex Services
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet 1

CENTREX SERVICE

A. Description

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a Company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

Direct Inward Dialing is provided to the Centrex by line selection in the central office.

Identification of outward dialing is provided for Centrex lines by individual line identification in the central office for those inter-exchange carriers for which the Company renders billing services.

Integrated voice/data communication capability is provided for the transmission of circuit switched voice and circuit switched data signals on an incoming, outgoing and intercom basis utilizing Integrated Services Digital Network (ISDN) architecture.

Centrex Service offers five types of lines:

- Basic Lines
- Electronic Key Lines
- ISDN Lines (Custom and National)
- OPTI-Centrex Basic Lines
- OPTI-Centrex National ISDN Lines

Centrex Service is offered only as a complete service. The network access and intercommunication portions of the Centrex station line are not provided separately.

Centrex Service is usage sensitive as well as subject to PBX trunk equivalents.

Centrex Service will utilize a PBX trunk equivalent schedule in determining various components of the service. (See Reference Section.)

CENTREX SERVICE (cont'd)**C. Terms and Conditions (cont'd)****4. Centrex Service Guarantee (cont'd)**

The Centrex Service Guarantee shall not apply to Centrex Systems which include the following optional features; however, a customer selecting Centrex service may add the following features after the expiration of the initial 90 day period and upon payment of any applicable non-recurring charges:

- Centrex Message Signal Interface (CMSI)
- ISDN Centrex (Custom or National)

Customers selecting the Centrex Service Guarantee may make changes to their Centrex service (station additions, feature changes and additions) subject to the above sub-paragraph.

Customers must have a signed confirmation of order and select a 36^{/1/}, 60^{/1/} or 84^{/1/} month payment plan. Centrex Service Guarantee is not available for service subscribed to on a month to month payment option, temporary service or promotional events. The 90-day trial period will be considered as the first 90 days of the contract.

Prices, charges, terms and conditions specified elsewhere in the offering for Centrex service shall apply.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 ^{/1/} <u>Months</u>	60 ^{/1/} <u>Months</u>	84 ^{/1/} <u>Months</u>
System Charges, per system					
2 - 50 lines /CYA1X/	\$ 250.00	\$5.00	\$5.00	\$5.00	\$5.00
51 - 100 lines /CYA2X/	400.00	5.00	5.00	5.00	5.00
101 - 200 lines /CYA3X/	575.00	5.00	5.00	5.00	5.00
201 - 500 lines /CYA4X/	1,000.00	5.00	5.00	5.00	5.00
501 or more lines /CYA5X/ or	1,500.00	5.00	5.00	5.00	5.00
per OmniPresence Remote System, 2-6 OmniPresence remote lines /CYAXA/	100.00	5.00	5.00	5.00	5.00
System Conversion Charge, per system					
2 - 50 lines /UDP1X/	100.00	5.00	5.00	5.00	5.00
51 - 100 lines /UDP2X/	200.00	5.00	5.00	5.00	5.00
101 - 200 lines /UDP3X/	275.00	5.00	5.00	5.00	5.00
201 - 500 lines /UDP4X/	500.00	5.00	5.00	5.00	5.00
501 or more lines /UDP5X/	750.00	5.00	5.00	5.00	5.00

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Payment Term Payment Plans						
		1 Month	12 Months	24 ^{/1/} Months	36 ^{/1/} Months	60 ^{/1/} Months	84 ^{/1/} Months	
Centrex Lines, each 7+ line categories include Centrex Mate								
<u>Basic line /NUM/</u>								
2+ line category		\$766.00	\$65.00	\$12.00	\$8.50	\$8.00	\$8.00	(I)
7+ line category		766.00	65.00	12.00	8.00	7.50	7.50	
25+ line category		766.00	65.00	12.00	7.50	7.00	7.00	
50+ line category		766.00	65.00	12.00	7.00	6.50	6.50	
100+ line category		766.00	65.00	12.00	6.50	6.00	6.00	
200+ line category		766.00	65.00	12.00	6.50	6.00	6.00	
<u>Electronic Key line /NUE/</u>								
2+ line category	\$15.00	789.00	65.00	15.00	11.50	11.00	11.00	(I)
7+ line category	15.00	789.00	65.00	15.00	11.00	10.50	10.50	
25+ line category	15.00	789.00	65.00	15.00	10.50	10.00	10.00	
50+ line category	15.00	789.00	65.00	15.00	10.00	9.50	9.50	
100+ line category	15.00	789.00	65.00	15.00	9.50	9.00	9.00	
200+ line category	15.00	789.00	65.00	15.00	9.50	9.00	9.00	

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 ^{/1/} <u>Months</u>	60 ^{/1/} <u>Months</u>	84 ^{/1/} <u>Months</u>
An ISDN line requires an ISDN Service to make the line operational					
ISDN Custom line /ZCZ/					
2+ line category	\$15.00	\$12.00	\$10.50	\$10.00	\$10.00
7+ line category	15.00	12.00	10.00	9.50	9.50
25+ line category	15.00	12.00	9.50	9.00	9.00
50+ line category	15.00	12.00	9.00	8.50	8.50
100+ line category	15.00	12.00	8.50	8.00	8.00
200+ line category	15.00	12.00	8.50	8.00	8.00
ISDN National line /ZNZ/					
2+ line category	15.00	12.00	10.50	10.00	10.00
7+ line category	15.00	12.00	10.00	9.50	9.50
25+ line category	15.00	12.00	9.50	9.00	9.00
50+ line category	15.00	12.00	9.00	8.50	8.50
100+ line category	15.00	12.00	8.50	8.00	8.00
200+ line category	15.00	12.00	8.50	8.00	8.00

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 ^{/3/} Months	60 ^{/3/} Months	84 ^{/3/} Months
OPTI-Centrex Basic					
Line ^{1,2/} /NUC/					
2+ line category	\$16.00	\$8.00	\$8.00	\$8.00	\$8.00
7+ line category	16.00	8.00	7.80	7.70	7.65
25+ line category	16.00	8.00	7.80	7.60	7.55
50+ line category	16.00	8.00	7.65	7.30	7.00
100+ line category	16.00	8.00	7.50	7.10	6.75
200+ line category	16.00	8.00	7.40	6.95	6.50
OPTI-Centrex ISDN					
National line ^{1/} /ZNZBX/					
2+ line category	31.00	9.85	9.85	9.85	9.85
7+ line category	31.00	9.85	9.65	9.55	9.50
25+ line category	31.00	9.85	9.65	9.45	9.40
50+ line category	31.00	9.85	9.50	9.15	8.85
100+ line category	31.00	9.85	9.35	8.95	8.60
200+ line category	31.00	9.85	9.25	8.80	8.35

/1/ OPTI-Centrex Basic and OPTI-Centrex ISDN lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section)

/2/ The same charges apply for Ground Start on OPTI-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line)

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 ^{/1/} <u>Months</u>	60 ^{/1/} <u>Months</u>	84 ^{/1/} <u>Months</u>
ISDN Services					
Circuit Switched Voice per “B” channel equipped /BSB5X/	\$15.00	\$4.00	\$3.80	\$3.60	\$3.40
Circuit Switched Data per “B” channel equipped /BSB6X/	15.00	9.00	8.50	8.00	7.50
Alternate Circuit Switched Voice/ Circuit Switched Data per “B” channel equipped /BSB1X/	15.00	10.50	10.00	9.50	9.00

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			<u>36^{/2/}</u> <u>Months</u>	<u>60^{/2/}</u> <u>Months</u>	<u>84^{/2/}</u> <u>Months</u>
Announcement Services Customer Premises Announcement per announcement /N5A/ (requires a dedicated communications services channel)	\$185.00	\$18.00	\$17.00	\$16.00	\$15.00
Central Office Recorded Announcement ^{/1/} per announcement /RKQ/	180.00	40.00	37.00	34.00	30.00
Secondary Announcement per announcement	180.00	40.00	37.00	34.00	30.00

/1/ For instances where the Company records the announcement on the customer's behalf, the Customization Charge will also apply.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 ^{/1/} Months	60 ^{/1/} Months	84 ^{/1/} Months
Area Wide Networking (AWN), per network					
1-200 lines /NR9AE/	\$700.00				
201-500 lines /NR9AF/	1,000.00				
Additional 500 line block /NR9AG/	800.00				
Out of Network numbers up to 10 numbers /NR9AL/ per 50 number block /NR9AM/	30.00 30.00				
Number input by the Company up to 10 numbers /NR9AN/ per 50 number block /NR9AO/	75.00 300.00				
per line /D6PLX/		\$1.00			
Out of Network Numbers up to 10 numbers /D7P1X/ per 50 number block /D7PBX/		1.00 2.50			
Assume Dial "9" ^{/2/} per system, per line /A9D/	5.00	3.25	3.25	3.25	3.25

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/2/ Effective July 1, 2015, all new installed Centrex systems will be required to provision the Assume Dial "9" feature to ensure compliance with Public Act 098-0875 (SB3313, Kari's Law) when dialing 911. (C)

CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			<u>36^{1/}</u> <u>Months</u>	<u>60^{1/}</u> <u>Months</u>	<u>84^{1/}</u> <u>Months</u>
Attendant Console					
Digital, each /NG9PC/ (Requires 3 Basic lines)	\$500.00	\$100.00	\$85.00	\$80.00	\$75.00
ISDN, each /MD9PC/ (Requires 1 ISDN line)	1,500.00	150.00	128.00	120.00	112.00
<i>Optional Features</i>					
Attendant Call Detail Entry, per console /AE3PB/	20.00	3.00	3.00	3.00	3.00
Attendant Conference (30 port), each /C3P/ (Requires conference service components)	20.00	8.00	5.00	5.00	5.00
Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/	50.00	2.50	2.50	2.50	2.50
Multi Position Hunt per group /AHBPG/ per position /A6V/	50.00	3.00	3.00	3.00	3.00
Name Display for Attendant Console per console /NDFPC/	250.00	20.00	20.00	20.00	20.00
Operational Measurements per console /AOKPC/	65.00	5.00	5.00	5.00	5.00

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 ^{/1/} <u>Months</u>	60 ^{/1/} <u>Months</u>	84 ^{/1/} <u>Months</u>
Authorization Codes					
Initial 100 count /AKG1X/	\$350.00	\$5.00	\$5.00	\$5.00	\$5.00
Additional Codes, per 25 or fraction thereof /AKG/	80.00	1.00	1.00	1.00	1.00
Station Specific, per line /AJN/	2.00	1.20	1.10	1.00	.95
ARS Basic					
Initial pattern /AR9/	250.00	10.00	7.50	6.00	5.00
Additional pattern /ARH/	100.00	4.00	3.00	2.50	2.00
Digit 1 Delivery /DTN1X/	300.00				
ARS Deluxe per system /AQVPS/	1,200.00	40.00	30.00	24.00	20.00
<i>Routing Arrangements</i>					
Additional ARS pattern, each /ARH/	100.00	4.00	3.00	2.50	2.00
IDDD Dialing per system /A1GPS/	1,000.00	25.00	25.00	25.00	25.00
Seven to Ten digit screening per translation /AHAPS/	150.00				
Time of Day routing per schedule /TMG/	150.00	10.00	9.50	9.00	8.50
Digit 1 Delivery/DTN1X/	300.00				

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			<u>36^{/2/} Months</u>	<u>60^{/2/} Months</u>	<u>84^{/2/} Months</u>
Call Detail Recording Service (CDRS) (See Reference Section)					
Call Forwarding Multi Path per system, per call forwarding arrangement /ESD/	\$50.00	\$5.00	\$5.00	\$5.00	\$5.00
Call Waiting Lamp Interface ^{/1/} per unique timing state /SUGPL/	50.00	6.00	6.00	6.00	6.00
Centrex Mate (all stations must be equipped) per system /MLBPS/ per station /MLB/	600.00	60.00 .40	60.00 .40	60.00 .40	60.00 .40
Centrex Message Signal Interface (CMSI) per system 1200 baud /SMQPS/ per system 9600 baud /SM9PS/	975.00 1,700.00	305.50 1,100.00	245.50 850.00	225.50 775.00	180.00 545.00

/1/ Requires a Dedicated Communications Services channel.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 ^{/2/} Months	60 ^{/2/} Months	84 ^{/2/} Months
Centrex Network Manager ^{/1/}					
Service Establishment Charge /SEPNM/	\$1,300.00	-	-	-	-
Switch Connection, per Switch /S9W/	400.00	\$275.00	\$150.00	\$150.00	\$150.00
System Access, per concurrent user					
- Dedicated/Virtual Access /S9ALX/	325.00	75.00	65.00	50.00	40.00
- Dial-Up/Dial-Out Connection /S9ADX/	150.00	125.00	110.00	100.00	90.00
Map Pass Thru, per line /D6X/	2.00	3.00	2.25	2.00	2.00
- Query database, per line /D5Q/	2.00	.30	.25	.25	.25
Operational Measurements, per line /RUR/	-	.50	.10	.10	.10
- Subscriber Line Usage Reports /ROS/	-	.10	.10	.10	.10
- Killer Trunk Reports /RON/	-	.10	.05	.05	.05

/1/ Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			<u>36^{/2/} Months</u>	<u>60^{/2/} Months</u>	<u>84^{/2/} Months</u>
Centrex Network Manager ^{/1/} (cont'd)					
SMDR-Premium, per line /S6P/	-	\$.50	\$.20	\$.15	\$.10
- the Company resends data, per occurrence /NR9NF/	\$ 250.00	-	-	-	-
- Slower speed access (spooled leased line only) /SLP/	100.00	100.00	100.00	100.00	100.00
- Storage, per line					
30 days /RS5AX/	-	.20	.10	.10	.10
45 days /RS5BX/	-	.30	.15	.15	.15
- Station to station detail /D6D/	-	.10	.10	.10	.10
Centrex Routed Number					
Route index establishment charge per route established	150.00				
Per telephone number routed		.25	.25	.25	.25
Centrex Station Identification (CSI) per CTX tie line group equipped /STNPG/	1,500.00				
per tie line arranged /STN/		5.00	5.00	5.00	5.00

/1/ Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move but may not add any additional Centrex Network Manager capabilities or features.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Centrex Virtual Network (CVN) within a Market Service Area (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 ^{/3/} Months	60 ^{/3/} Months	84 ^{/3/} Months
OMNIPRESENCE CVN ^{/1/}					
Remote OmniPresence CVN per line/channel /300 16KFX/	-	\$15.00			
Hub OmniPresence CVN per each channel /1U2F1/		\$43.00			
per each Basic Channel ^{/2/} /AC5DT/		8.00	\$7.40	\$6.95	
per each ISDN circuit switched data (CSD) channel ^{/2/} /AC5P1/		9.00	8.50	8.00	

/1/ For Nonrecurring Charges, see Area Wide Networking, per network feature described elsewhere in this offering.

/2/ Effective July 27, 1998, these elements are no longer applicable for new installations of Hub OmniPresence CVN.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)
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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 ^{/2/} Months	60 ^{/2/} Months	84 ^{/2/} Months
Direct Inward System Access (DISA) Service ^{/1/} , per system /DJMPS/ (DISA requires authorization codes and SMDR)	\$300.00	\$80.00	\$80.00	\$80.00	\$80.00
Do Not Disturb, per line /DJD/	5.00	2.00	2.00	2.00	2.00
per group of lines /DJDPG/	50.00	4.00	4.00	4.00	4.00
Electronic Directory Interface (EDI) Service, per EDI service /EDT/	1,000.00	88.00	71.00	48.00	40.00
per lines equipped					
1 – 250 /EDT1X/	225.00	45.00	36.00	27.00	18.00
251 – 500 /EDT2X/	225.00	90.00	72.00	54.00	36.00
501 - 1,000 /EDT3X/	225.00	179.00	143.00	108.00	72.00
1,001 - 2,000 /EDT4X/	225.00	358.00	286.00	216.00	144.00
2,001 - 4,000 /EDT5X/	225.00	716.00	572.00	432.00	288.00
4,001+ /EDT6X/ (requires an ISDN line (OB+D))	225.00	1,432.00	1,144.00	864.00	576.00

/1/ Effective August 31, 1996, this feature is no longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>		
			<u>36^{/1/} Months</u>	<u>60^{/1/} Months</u>	<u>84^{/1/} Months</u>
High Speed Data, per line /DP9/	\$419.00	\$12.00	\$10.00	\$9.50	\$9.50
Music On Hold Interface, per system /MOH/ (Requires a Dedicated Communications Services channel)	185.00	18.00	16.00	16.00	16.00
Network Speed Calling, per 100 number block speed call list, or fraction thereof /NWSPS/	100.00	2.50	2.50	2.50	2.50
Outgoing Deluxe Trunk Queuing, per termination /QOCPG/	200.00	8.00	7.25	7.00	6.80
Personal Call Screening, per group /EV3PS/	50.00	5.00	5.00	5.00	5.00

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>		
			<u>36^{/1/} Months</u>	<u>60^{/1/} Months</u>	<u>84^{/1/} Months</u>
Private Facility Access Termination					
<u>Line Side Access</u> (apply the price for a Basic Centrex line(s))					
<u>Trunk Side Access</u>					
Analog 2-Wire Termination per arrangement /2PV/	\$75.00	\$25.00	\$25.00	\$25.00	\$25.00
Analog 4-Wire Termination per arrangement /4PV/	75.00	25.00	25.00	25.00	25.00
DS1 Connection (24-channel digital termination) each arrangement /D1E1X/	1,500.00	350.00	300.00	285.00	270.00
per tie trunk connection, each /NR97W/	12.00				

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)
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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>	
			<u>36^{/1/} Months</u>	<u>60^{/1/} Months</u>
Private Facility Access Termination (cont'd)				
<u>Trunk Side Access</u> (cont'd)				
PRI Connection (24-channel digital termination), each arrangement /DUG1X/	\$2,000.00	\$400.00	\$380.00	\$360.00
<i>Optional Features</i>				
"D" Channel Backup, Each /ZPBXD/	200.00	120.00	115.00	110.00
Network Ring Again, per arrangement /ZRA/	400.00	75.00	65.00	55.00
Network Name Display, per arrangement /ZNN/	400.00	75.00	65.00	55.00

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 ^{/2/} Months	60 ^{/2/} Months	84 ^{/2/} Months
Queue Slots, per slot /AQA/	\$10.00	\$1.00	\$1.00	\$1.00	\$1.00
Station Message Detail Recording					
Central Office ^{/1/} (See Reference Section)					
Premises ^{/1/} , per system /MDR/ (Requires a Dedicated Communications Services channel or a dial-up exchange access line)	1,600.00	300.00	300.00	300.00	300.00
per termination /SMDPT/	50.00	2.50	2.50	2.50	2.50

/1/ Effective December 18, 1998, this feature is no longer available to new Centrex Service customers or to existing customers expanding their current systems.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			<u>36^{/1/}</u> <u>Months</u>	<u>60^{/1/}</u> <u>Months</u>	<u>84^{/1/}</u> <u>Months</u>
Supplemental Three Digit Dialing, per system /T3NPS/	\$125.00				
per three-digit access code /T38/	60.00				
Trunk Verification from Designated Station, per system /BVSPS/	50.00	\$10.00	\$10.00	\$10.00	\$10.00
Uniform Call Distribution (UCD), with queuing, per UCD group /UQZPG/	175.00	6.50	6.50	6.50	6.50
per line equipped /A82/	5.00	3.00	3.00	3.00	3.00
per Electronic Key Line /UGP/	5.00	3.50	3.50	3.50	3.50

- /1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)
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CENTREX SERVICE (cont'd)**F. Prices (cont'd)****3. Payments Plans (cont'd)****a. Month to Month**

The minimum period is one month, unless otherwise specified.

b. Term Payment Plans

The Contract Plan is a payment plan that allows customers to pay a fixed price for equipment and service over optional payment periods (terms). A different monthly price applies for the duration of each payment period. The monthly price varies inversely with the length of the payment period, e.g., the monthly price for a shorter period is greater than that for a longer period.

Contract Plans are available for payment periods of 12 Months, 24 Months,^{/1/} 36 Months^{/1/}, 60 Months^{/1/} or 84 Months^{/1/}.

The 12 Month term is also available as a 12 Month verbal agreement. The customer will receive written notification of their selection outlining the details of the agreement.

During the effective term of a Contract Plan period, the monthly price is not subject to Company-initiated changes for payment periods longer than one month.

Service covered by a 12 or 24^{/1/}-month contract includes:

- Centrex Intercommunication lines

Services covered by a 36^{/1/}, 60^{/1/} or 84^{/1/} month contract include:

- Centrex Intercommunication lines
- Optional System Features (no Termination Liability applies)
- Optional Line Features (no Termination Liability applies)

The same payment plan must apply to Interconnection lines and features.

Services **not** covered by a 12, 24^{/1/}, 36^{/1/}, 60^{/1,2/} or 84^{/1/} month contract are:

- Centrex Network Access Line Charge
- End User Common Line Charge

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective July 15, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer, to modify the applicable rates and terms.

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CENTREX SERVICE (cont'd)**F. Prices (cont'd)****3. Payments Plans (cont'd)****b. Term Payment Plans (cont'd)**Contract Options

Prior to the completion of a contract, a customer may enter into a new contract with the same or a higher Line Category for a term equal to, or greater than, the term remaining on the original contract at the prices currently in effect at the time of the new contract. The customer will begin paying the new contract prices on the day of signing the new contract.

During the last twelve months of a term contract, the customer may extend its contract with the same Line Category for either an additional 12-month or 24^{1/}-month period at the same rates provided under the original contract. Subject to the Company's right to seek to discontinue this option to extend the contract period or to otherwise change the terms and conditions of this option, the customer may exercise this option up to three separate times. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract or, if applicable, of the contract as extended. Requests to terminate contract extensions will be governed by the terms and conditions found in paragraph F.3.e. *Termination Charges* following.

Upon expiration of a contract or contract extension, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a month-to-month basis. The month-to-month prices currently in effect at the time of expiration of the contract will apply. Once on a month-to-month basis the customer will have no additional service commitment and will no longer be subject to termination charges. The month-to-month service prices will be subject to Company-initiated price changes.

'Thank You for Renewing' Credit Option

Effective September 30, 2024, the Thank You for Renewing Offer will no longer be available for customers.

Eligible customers are those month-to-month Centrex customers or renewing Centrex term payment plan contract customers who choose either a three, five, or seven-year term payment plan period. Eligible customers will receive a one-time bill credit of \$50.00 per line, up to a maximum of \$1,500.00 per contract. Existing customers must have 12 months or less on an existing contract or currently be on month-to-month rates. The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company. This option is not available to customers with Centrex provided under an Individual Case Basis (ICB) offering. It may be combined with the Centrex *Nonrecurring Charge (NRC) Waiver* offer.

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