

AT&T ILLINOIS GUIDEBOOK

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8th Revised Sheet 1

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Business Local Calling Essentials 2.0

(N)

A. Description

Business Local Calling Essentials 2.0 is an optional discount plan that provides business customers with monthly discounts on selected eligible business services (a combination of products and services as provided in Illinois Guidebook, Part 4, Sections 2, and Part 7, Sections 1, 2, 3).

Business Local Calling Essentials 2.0 requires subscription to the Company's local exchange access service in Illinois Guidebook Part 4, Section 2.

B. Terms and Conditions

1. Business Local Calling Essentials 2.0 is only available to business customers currently subscribing to a Business Local Calling (BLC) Essentials package line term or previously expired term, that agree to a 12-month verbal term agreement for Business Local Calling Essentials 2.0, and also subscribe to business access line service, with the choice of subscribing to select vertical features (optional) and hunting (optional). Benefits are shown in paragraph C.
2. Customers can add or subtract additional lines at any time without affecting the term agreement.
3. Business Local Calling Essentials 2.0 is not available on FX Service, ISDN, Coin, PRI, Inmate, Hotel-Motel, 800/900, Hot Line, Remote Call Forwarding, Location Routing Service, Payphone Exchange Access Service, WATS access lines, PBX, DID, Centrex, or Semi-Public Coin services.
4. Customers currently subscribing to an AT&T Business Local Calling (BLC) optional business package offers are not eligible to order Business Local Calling Essentials 2.0.
5. Customers may not participate in any other discount offer or voice package service, unless stated specifically in the discount offer or voice package service.
6. Only one Business Local Calling Essentials 2.0 agreement is permitted at a customer location. All lines associated with an agreement must be at the same location.
7. Customers may choose from a list of vertical features, provided in section C.2.; Pay Per Use features are not eligible.
8. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other party 30-days' written notice to not renew the agreement. Absent such notification upon renewal, a new 12-month term commences at the rates and discounts for a 12-month term then in effect found in the applicable Guidebook on the date of renewal, subject to any Company-initiated rate adjustment.

(N)

C. Discounts/Benefits

(N)

1. Business Access Line Benefit:

Discount will be applied to the current monthly rates, for Business Access Line, as set forth in Guidebook, Part 4, Section 2.

| USOCs Eligible | Discount |
|---|-----------------|
| 1B8, 1FB or 1MB (with NALCA, NALMA or NALSA) | 96% |

2. Custom Calling Features Benefit: 100%

Discount will be applied to the current monthly rates for the applicable feature below, when added to business access line, as set forth in Guidebook locations listed.

| Feature | Guidebook Location | USOC |
|---------------------------|---------------------------|---------------|
| Alternate Answer | Part 7, Section 3 | EVD |
| Auto Callback | Part 7, Section 2 | NSQ |
| Busy Line Transfer | Part 7, Section 3 | EVB |
| Caller ID | Part 7, Section 2 | NSD, N8D, NMP |
| Call Forwarding | Part 7, Section 1 | ESM |
| Call Screening | Part 7, Section 2 | NSY |
| Call Waiting | Part 7, Section 1 | ESX |
| Message Waiting Indicator | Part 7, Section 3 | MWN, MV5, M1W |
| Repeat Dialing | Part 7, Section 2 | NSS |
| Speed Dial 30 | Part 7, Section 1 | ESF |
| 3 Way Calling | Part 7, Section 1 | ESC |

D. Rate Application

Business Local Calling Essentials 2.0 customers will receive a waiver of normally applicable Service Ordering, Trip Charge and Line Connection nonrecurring charges (NRC's) associated with the establishment of local exchange access lines and, if applicable, any NRCs associated with the installation of touch tone, hunting and Custom Calling Services that are ordered to while participating in the Business Local Calling Essentials 2.0.

E. Early Termination Charges

Business Local Calling Essentials 2.0 customers who terminate all of the service under the agreement agree to pay termination charges of \$30.00 per line remaining on the account at the time of termination, and per month for the number of months remaining on the term. Early termination fees will not be applicable if during the term, a customer converts to another Company access plan under term equal to or greater than the remaining time on the original agreement.

(N)

E. Early Termination Charges (Cont'd)

(N)

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Business Local Calling Essentials 2.0 is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

1. The term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
2. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
3. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced, and
4. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole determination whether a product change satisfies these requirements.

(N)