

AT&T ILLINOIS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

16th Revised Sheet 6

ISDN PRIME SERVICE (cont'd)

E. Technical References

Customer-provided equipment compatibility requirements are listed in the ISDN Interface Specifications. The availability and functions of the features and capabilities may vary by serving central office. All customer-provided equipment used to interface with ISDN Prime is required to conform with the Technical Reference Specifications as used by the Company and found in Technical Reference:

<u>Subject</u>	<u>Technical Reference</u>
Ameritech ISDN Interface Specification	AM-TR-NIS-000068

These publications may be obtained from:

APEX Support Team
(734) 523-7348

F. Prices

1. Service Elements

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>			(C)
				<u>24</u> <u>Months</u> ^{/1,2/}	<u>36</u> <u>Months</u> ^{/1,2/}	<u>60</u> <u>Months</u> ^{/1,2/}	
ISDN Prime (Custom), each /ZPAZD/	\$2,000.00	\$28,458.00	\$980.00	\$860.00	\$810.00	\$750.00	
ISDN Prime (National), each /ZPQZD/	2,000.00	28,458.00	980.00	860.00	810.00	750.00	
Backup "D" Channel, each /ZPBXD/	200.00	200.00	120.00	120.00	115.00	110.00	
Call By Call for FX, per trunk group /C2Q/	75.00	75.00	25.00	25.00	20.00	17.00	
Call By Call for Tie Lines, per trunk group /C3Q/	75.00	75.00	25.00	25.00	20.00	17.50	

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ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	12 Month	Monthly Payment Term Payment Plans			(C)
				24 Months^{1,2/}	36 Months^{1,2/}	60 Months^{1,2/}	
System Inter-Communication Service, per trunk group Circuit Switched Voice or Data /ZCMCX/	\$150.00	\$ 40.00	-	-	-	-	
Circular Hunt, per ISDN Prime /NZSPR/	50.00	-	-	-	-	-	
Network Ring Again, per trunk group /ZRA/	400.00	75.00	\$75.00	\$75.00	\$65.00	\$55.00	
Network Name Display, per trunk group /ZNN/	400.00	75.00	75.00	75.00	65.00	55.00	
Numbers Assigned DID Station Numbers, each /LTG6X/	-	.20	-	-	-	-	
ISDN Calling Name ID, per trunk group /NM1PG/	200.00	85.00	-	-	-	-	
2 B Channel Transfer, per trunk group /2BTGP/	150.00	60.00	-	-	-	-	
Redirected Number, per ISDN Prime /RN4PQ/	150.00	-	-	-	-	-	
Selective Class of Call Screening, per trunk group /HMBPG/	150.00	30.00	-	-	-	-	
Unlimited Local Usage, per ISDN Prime /UTW/	-	1000.00	1000.00	1000.00	1000.00	1000.00	
Changes and/or additions to an existing ISDN Prime, per occasion, per Prime /REA1F/	150.00	-	-	-	-	-	

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ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans

a. Month to Month

ISDN Prime is offered on a Month-to-Month basis. The provision of ISDN Prime Service on a Month-to-Month basis is dependent on the availability and capacity of Central Office facilities. Month-to-Month prices will be subject to Company-initiated price adjustments.

b. Term Payment Plans

ISDN Prime is offered under the Term Payment Plan (TPP) which allows the customer to pay for the service over a customer selected term payment plan. Customers may elect to subscribe to ISDN Prime service for an extended period under a TPP option which allows the customer to select a 12-, 24-^{/1,2/}, 36-^{/1,2/} or 60-month^{/1,2/} payment plan. During the length of the selected TPP, monthly prices for service elements ordered under the plan will automatically change (increase or decrease) as Company-initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for those service elements to exceed the price that was in effect at the beginning of the selected TPP term. In addition to other terms and conditions of this Guidebook, the following apply to Term Payment Plans: (C)

1. Changes

- (a.) With the written permission of the Company, the obligation to pay the TPP charges may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer.
- (b.) During a customer's TPP term, conversion may be made to a new TPP term of the same or different length, if the expiration date for the new TPP is beyond the end of the current TPP. The new TPP becomes effective upon execution. Customers may also change from a Month-to-Month payment plan to a TPP. No credit for months under the previous TPP or under the Month-to-Month plan may be transferred to the new TPP. The customer incurs no liability for the remaining months on the current TPP, since the change is not considered a termination of service. The prices applicable for the new term are those currently in effect for new customers.

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| (C)
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| (N)

ISDN PRIME SERVICE (cont'd)**F. Prices (cont'd)**

3. Payment Plans (cont'd)

b. Term Payment Plans (cont'd)^{1/}

2. Moves

- (a.) Change in the physical location ("Move") of ISDN Prime service and the associated 1.544 Mbps Local Distribution Channel (see paragraph A), which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"), whether within the same serving central office or to a different serving central office, will not incur Termination Charges as a result of the Move, subject to the following conditions:
1. The customer retains the current contract term or converts to a new contract term having an expiration date which is beyond that of the current contract.
 2. Nonrecurring Charges for the ISDN Prime, the associated 1.544 Mbps Local Distribution Channel and all other associated Service Elements apply. The customer will experience some down time on the ISDN Prime service during the physical Move of the transport element.
 3. A Service Order must be placed for the New Service. If the customer retains the current contract, the Monthly Payments for the New Service will be equal to the Monthly Payments of the Replaced Service. If the customer converts to a new contract (see paragraph 1.), Monthly Payments for the ISDN Prime, the associated 1.544 Mbps Local Distribution Channel and all associated Service Elements, apply.
 4. The New Service must be in a location where the Company provides ISDN Prime service pursuant to this Guidebook.
 5. Upon moving the Replaced Service to the New Service, the Replaced Service contract will be modified to apply to the New Service, but will not otherwise be affected by the Move. The New Service will take the place of the Replaced Service for the remainder of the existing contract term, or the duration of the new contract term having an expiration date which is beyond that of the current contract (see paragraph 1.). Disconnection of the Replaced Service will not incur Termination Charges, except as noted in paragraph 7.
 6. No lapse in billing will occur for Moves of service under a contract.

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(C)
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(C)

ISDN PRIME SERVICE (cont'd)**F. Prices (cont'd)**

3. Payment Plans (cont'd)

b. Term Payment Plans (cont'd)^{/1/}

2. Moves (cont'd)

(a.) (cont'd)

7. Any Optional Features and functions from the Replaced Service that are not re-established with the New Service at the time of the installation will be subject to applicable Termination Charges.
8. Any additions of Optional Features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
9. Any quantities of ISDN Prime Services in excess of the current quantity of the Replaced Service will be treated as new installations.
10. In the event of early termination of the New Service, the customer will be liable for any and all applicable Termination Charges.
11. Additionally, for Moves requiring Overlapping Service (only), the Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first.

- (b.) At the option of the Company, and where technology and regulations permit, customers may elect to change the physical location of their ISDN Prime service to a different serving central office area, yet retain the ISDN Prime service out of the existing location by converting to Foreign Exchange (FX) service. Termination charges are not applicable when the customer retains the current TPP term or converts to a new TPP term having an expiration date which is beyond that of the current. Non-recurring charges for the redesign of the ISDN Prime service will apply. The customer will experience some down time on the ISDN Prime service during the physical move of the transport element.

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(C)
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(C)

ISDN PRIME SERVICE (cont'd)**F. Prices (cont'd)**

3. Payment Plans (cont'd)

b. Term Payment Plans (cont'd)^{/1/}

3. Conversions To and From Unlimited Local Usage Option

(a.) Customers may convert existing ISDN Prime service from local Business Usage Service billing to the Unlimited Local Usage option, however the current ISDN Prime TPP contract will be terminated. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, Termination Charges will apply.

(b.) Customers may convert existing ISDN Prime service from the Unlimited Local Usage option to local Business Usage Service billing. Customers doing so may elect to retain their current TPP, or sign a new TPP contract. Customers retaining their current TPP will pay Termination charges on the Unlimited Local Usage rate element only. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.

4. Options Available upon Term Payment Plan (TPP) Expiration

(a.) If the customer has a 12-, 24^{/1/-}, 36^{/1/-} or 60^{/1/-}-Month TPP contract, the customer may: (N)

1. At anytime during the TPP contract term or an existing term extension as provided in this paragraph, extend their TPP contract with the same rates, terms and conditions for an additional 12-, 24^{/1/-} or 36^{/1/-}-months. Term extensions may include associated DS1 Local Distribution Channels (LDCs). However, term extensions as described herein are not available for 1.544 Mbps LDCs which are provided as part of a higher level facility (as described in paragraph A.). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month TPP contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month TPP). An extension will begin on the expiration date of the existing TPP contract or term extension. The customer will be required to sign an addendum to their TPP contract for each term extension. (N)

Terms outlined in Paragraph F.3.b, disallowing any price change to cause the monthly price for contractual service elements to exceed the price that was in effect at the beginning of the selected TPP term, do not apply to TPP 12-, 24^{/1/-} or 36^{/1/-}-month extension rates. AT&T reserves the right to change 12-, 24- or 36-month TPP extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month TPP contract extension rates.

During the 12-, 24- or 36-month term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring Termination Charges.

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ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans (cont'd)

b. Term Payment Plans (cont'd)^{/1/}

4. Options Available upon Term Payment Plan (TPP) Expiration (cont'd)

(a.) (cont'd)

2. Upon expiration of the TPP, enter into a new written TPP contract at the then-current TPP rate.
3. Upon expiration of the TPP, if customer has not entered into a new TPP contract or term extension:
 - for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the TPP expires until the customer cancels or renews the service with a new TPP term. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24^{/2/}-or 36^{/2/}-month TPP at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change. (N)

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.

4. Discontinue service.

(b.) There are no nonrecurring charges associated with renewing a TPP.

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(N)