

**AT&T ILLINOIS GUIDEBOOK**

PART 4 - Exchange Access Services  
SECTION 2 - Exchange Lines and Usage

13th Revised Sheet 41

**CALL PLAN 30<sup>/1/</sup>**

Effective July 1, 2023, no further installation of or changes to Call Plan 30 will be made. Customers of Record on July 1, 2023, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

**A. DESCRIPTION**

Call Plan 30 is an optional calling plan available to residence subscribers in MSAs 1, 2, 3, 6, 7, 9 and 15. Call Plan 30 provides a Residence Network Access Line and up to 30 calls to terminating districts in Band A and Band B<sup>/1/</sup>. A per-call charge applies for each call over 30.

**B. TERMS AND CONDITIONS**

1. Call Plan 30 will be available to all Residence customers as described in paragraph A., including direct line, P.B.X. and Dormitory Service.
2. Residence Usage Service discounts do not apply.
3. Call Plan 30 is applicable to customer dialed station to station calls only. Operator handled calls are not included.
4. Call Plan 30 is not applicable to intra-MSA long distance calls.
5. Call Plan 30 is provided on a per-line basis.

**C. PRICES**

<u>Description</u>	<u>Monthly Recurring Charge</u>	<u>Price per Call over 30</u>
USOCs /PGO3R, QRP3R/  Call Plan 30, per line		
- Access Area A	\$30.25 (I)	\$0.06
- Access Area B	33.25 (I)	0.06
- Access Area C	34.75 (I)	0.06

**D. REFERENCES**

Components of Call Plan 30 are provided in accordance to the applicable terms and conditions of service noted below, except as noted in paragraph B.

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 4, Section 2
Residence Band A and B Local Usage	Part 4, Section 2

<sup>/1/</sup> Call Plan 30 is not available in MSAs 4, 5, 10, 12, 13 or 16.

**LOCAL UNLIMITED PACKAGE**

Effective July 1, 2023, no further installation of or changes to Local Unlimited Package will be made. Customers of Record on July 1, 2023, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

**A. DESCRIPTION**

Local Unlimited Package is an optional calling plan available to residence subscribers that provides a Residence Network Access Line and unlimited calling to terminating districts Bands A and B. In MSAs 4, 5, 10, 12, 13 and 16, Local Unlimited Package includes a Residence Network Access Line and unlimited local calls on a flat rate basis.

**B. TERMS AND CONDITIONS**

The terms and conditions contained herein are specific to the Local Unlimited Package and are in addition to the terms and conditions set forth in other portions of this Guidebook.

1. Local Unlimited Package will be available to all Residence customers as described in paragraph A., including direct line, P.B.X. and Dormitory Service.
2. Local Unlimited Package unlimited calling is applicable to customer dialed station-to-station calls only. Operator handled calls are not included.
3. The Local Unlimited Package unlimited calling is not applicable to intra-MSA long distance calls<sup>1/</sup>.
4. Residence Usage Service discounts are not applicable to Local Unlimited Package.
5. Local Unlimited Package is provided on a per line basis.
6. Local Unlimited Package is not available on ISDN lines.
7. Service charges do not apply when establishing or changing Local Unlimited Package.

**C. PRICES**

**Recurring Monthly Charge**

<u>Description</u>	<u>MSA 1</u>	<u>MSAs 2, 3, 6, 7, 9 and 15</u>	<u>MSAs 4, 5, 10, 12, 13 and 16</u>
Local Unlimited Package, per line			
- Access Area A (PGOUA)	\$34.75 (I)	NA	NA
- Access Area B (PGOUA)	34.75 (I)	NA	NA
- Access Area C (PGOU3)	34.75 (I)	\$34.75 (I)	\$34.75 (I)
USOC	/PGOUA/	/PGOUA/	/PGOU3/

**D. REFERENCES**

The Local Unlimited Package components are provided in provided in accordance to the Terms and Conditions of their applicable Guidebook sections, except as noted in paragraph B.

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 4, Section 2
Residence Saver Pack Unlimited	Part 4, Section 2
Local Area Service	Part 4, Section 2

**COMPLETE CHOICE® ENHANCED (cont'd)**

**D. Prices**

The Rates and Charges specified for Complete Choice Enhanced package are as follows:

<u>Description</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Complete Choice Enhanced, Access Area A	\$65.00 (I)	\$5.00
Access Area B	65.00	5.00
Access Area C	65.00	5.00
Complete Choice Enhanced, where Caller ID and Caller ID with Name cannot be provisioned in ...		
Access Area A <sup>/1/</sup>	64.00	5.00
Access Area B <sup>/1/</sup>	64.00	5.00
Access Area C <sup>/1/</sup>	64.00 (I)	5.00

**E. References**

The Complete Choice Enhanced package components are provided in accordance with the terms and conditions of their applicable guidebooks except as noted in *C. Terms and Conditions* and *D. Prices*.

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 4, Section 2
Residence Saver Pack Unlimited	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2
Complementary Central Office Services	Part 7, Section 3
Star Code Access to Voice Mail	Part 7, Section 3

/1/ This rate reflects a \$1.00 monthly credit as described in *C. Terms and Conditions*, paragraph 2.

**FLAT RATE PACKAGE (cont'd)**

**C. TERMS AND CONDITIONS (cont'd)**

4. When the customer changes or disconnects any components of the Flat Rate Package, the remaining components of the package will be billed at their individual guidebook rates.
5. Reductions in monthly rates for any other combinations of the services provided in this package on the same line, as specified elsewhere in this guidebook, do not apply to Flat Rate Package.
6. Service charges do not apply when existing customers change to the Flat Rate Package. Normal service charges apply to new customers establishing service with the Company.
7. Flat Rate Package is provided to residence customers only where appropriate facilities permit and package components are available.
8. In MSAs 4, 5, 10, 12, 13 and 16, the customer's bill may include a credit, where applicable, to achieve the rate stated in D., following.

**D. PRICES**

Prices for the Flat Rate Package are as follows:

1. Service Elements

<u>Description / Billing Code</u>	<u>Monthly Recurring Rate</u>	
Flat Rate Package, per line / PGOUO / PGOU5 /		
- Access Area A	\$43.00	(l)
- Access Area B	46.00	(l)
- Access Area C	46.75	(l)

**ILLINOIS (IL) COMPLETE CHOICE BASIC (cont'd)**

**C. TERMS AND CONDITIONS (cont'd)**

5. Reductions in monthly rates for any other combinations of the services provided in this package on the same line, as specified elsewhere in this guidebook, do not apply to Illinois Complete Choice Basic.
6. Service charges do not apply when existing customers change to the Illinois Complete Choice Basic package. Normal service charges apply to new customers establishing service with the Company.
7. Illinois Complete Choice Basic is available to residence customers only where appropriate facilities permit and package components are available.
8. In MSAs 4, 5, 10, 12, 13 and 16, the customer's bill may include a credit, where applicable, to achieve the rate stated in D., following.

**D. PRICES**

Prices for the Illinois Complete Choice Basic package are as follows:

1. Service Elements

<u>Description / Billing Code</u>	<u>Monthly Recurring Rate</u>	
Illinois Complete Choice Basic, per line /PGOUC,PGOU4		
- Access Area A	\$43.00	(l)
- Access Area B	46.00	(l)
- Access Area C	46.75	(l)

**SELECT FEATURE PACKAGE<sup>SM</sup> (cont'd)**

**D. Prices**

The rates specified for Select Feature Package are as follows:

<u>Description</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Select Feature Package		
Access Area A	\$69.00 (1)	\$3.95
Access Area B	69.00	3.95
Access Area C	69.00	3.95
Select Feature Package where Caller ID and Caller ID with Name cannot be provisioned in ...		
Access Area A <sup>/1/</sup>	68.00	3.95
Access Area B <sup>/1/</sup>	68.00	3.95
Access Area C <sup>/1/</sup>	68.00 (1)	3.95

Additional Line Retention \$10 Offering<sup>/2/</sup>

The Additional Line Retention \$10 offer will be offered to eligible residential customers who call to disconnect their additional network access line and agree to retain their additional network access line and Select Feature Package or Complete Choice Enhanced package. Eligible customers who agree to keep their additional access line and the package will receive a \$10 credit for as long as the required components are retained. Customers must keep the required services for 30 days to receive the benefit of this offer. This discount cannot be combined with any other regulated retention offer and is available for one additional line only.

**E. References**

The Select Feature Package components are provided in accordance with the terms and conditions of their applicable Guidebook sections, except as noted in paragraphs C. and D.

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 4, Section 2
Residence Saver Pack Unlimited	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

/1/ The rate reflects a \$1.00 monthly credit as described in *Terms and Conditions*, paragraph C.2.

/2/ Effective October 1, 2014, the Additional Line Retention \$10 Offering will no longer be available. Customers receiving the benefit of this offer as of September 30, 2014, may continue to receive the benefit as long as they maintain the required components.