

CUSTOMER OWNED PAY TELEPHONE SERVICE

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Service Availability

Beginning June 1, 2021, new orders for these services will no longer be accepted. Current subscribers may keep their service at its existing location. These services will sunset on, or after, June 1, 2025.

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All terms and conditions set forth in this Section, including but not limited to those applicable to "Basic COPTS line", "Basic COPTS access line", "line(s)", and "Customer Owned Pay Line" shall also be fully applicable to the basic COPTS port. In addition, all terms and conditions set forth in this Section, including but not limited to those applicable to "COPTS Coin line" and "line(s)" shall also be fully applicable to the COPTS Coin port.

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Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

A. General

1. Customer Owned Pay Telephone Service is a 1-party exchange service equipped for Touch-Tone signaling, and is the only service authorized for connection with, and is available only for connection with, customer-provided pay telephone equipment.
2. Customer Owned Pay Telephone Service:
 - a. Is available as either of two classes of service:
 1. The Basic COPTS Line. Rates applicable to end users for calls placed through a Company operator will be the same as for Public Service.
 2. The COPTS Coin Line offers network coin rating and signaling. The COPTS Coin Line is available only from appropriately equipped offices. Rates applicable to end users for calls placed through a Company operator will be the same as for Public Service.
 - b. Shall be provided only with message rate service in exchanges equipped to provide message rate service. In those exchanges not equipped to provide message rate service, Local Area Pay Service will be provided as shown in E.6 Monthly Rates and Charges following.
 - c. May be furnished in connection with Joint User Service.
 - d. May be provided with listings as specified for business service in Part 12, Section 1.
3. The location of the NETPOP for this service will be as described in Part 2, Section 2.
4. Presubscription regulations in Part 3, Section 1 apply.

Pursuant to ILL. C.C. Order in Docket No. 98-0195 dated November 12, 2003.

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/1/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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B. Responsibilities of the Customer

1. The customer shall be responsible for payment of charges of all messages originating from or accepted at this type of service.
2. The customer's terminating equipment must be suitably equipped in order to utilize COPTS Coin Line features. Such equipment must meet the following interface specifications:

American Coin Line Interface Specifications: AM-TR-NIS-000095

These specifications are available at no charge by sending a written request to:

Assistant Manager, Information Management
AMERITECH Services, Inc.
2000 West AMERITECH Center Drive
3A43E
Hoffman Estates, Illinois 60196

3. No adjustment to the usage rates charged pursuant to E.S. Monthly Rates and Charges following, or any other refund will be made in the event of uncollected initial period or overtime coin charges applicable to end users.

C. Violation of Regulations

Where any customer-provided pay telephone is in violation of any provision of this guidebook, with the exception of paragraph D. following, the Company will promptly notify the customer of the violation and will take immediate action as deemed necessary.

D. Other Responsibilities of the Customer

The Illinois Commerce Commission has ordered that the following terms and conditions should be applicable to all customer-owned pay telephones used in state in Illinois. Where any customer-provided pay telephone is in violation of these terms and conditions, the Company will take action only as directed by the Illinois Commerce Commission.

1. All customer-provided pay stations may be connected to the Basic COPTS access lines of the Company, provided that they have been registered by the Federal Communications Commission under PART 68, or are connected behind suitable registered protective connecting arrangements. 1/

1/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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D. Other Responsibilities of the Customer (cont'd)

2. All customer-provided pay stations shall have the following minimum features:
 - a. Touch dialing.
 - b. Ability to access 9-1-1 Emergency Service (where available) and "0" operator ("0 minus") without prior insertion of coins to place calls to public safety agencies (i.e., police, fire, rescue) or to access such agencies directly, without prior insertion of coins.
 - c. Compliance with statutes or rules concerning the use of said pay stations by disabled persons, such as handicapped in wheelchairs or the hearing impaired.
 - d. Ability to complete both local and long-distance calls (upon payment of applicable charges).
 - e. A program which would not limit the duration of a local message, so long as the user continues to pay applicable charges, through deposit of additional coins or otherwise.
 - f. An informational message in, on, or adjacent to, each pay telephone (i.e., by voice recording, visual display, etc.) explaining the general operation of the pay telephone, dialing instructions for obtaining emergency assistance, the owner's name, the method of reporting service problems and the method of receiving a credit for a faulty call.

E. Monthly Rates and Charges

1. Service Charges, as specified in Part 3, Section 1, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. Access Line charges are applicable as shown in Part 4, Section 2.
 - a. For the Basic COPTS Line, the charge for a Customer Owned Pay Line is applicable.
 - b. For the COPTS Coin Line, the charge for a COPTS Coin Line is applicable.
3. Touch-Tone charges are applicable as shown in Part 7, Section 5.
4. Directory Assistance charges are applicable as shown in Part 11, Section 2.
5. Name and Address Service charges are applicable as shown in Part 12, Section 4.

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/1/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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E. Monthly Rates and Charges (cont'd)

6. Basic COPTS Line Class of Service

- a. Except as specified in this paragraph and in A 2 a 1. preceding, usage rates for the Basic COPTS Lines are the same as for Business Usage Service (where available) and for Business Message Rate Service (where available) as shown in Part 4, Section 2.

Usage Service (Market Service Areas 1, 2, 3, 6, 7, 9 and 15)

<u>Band</u>	<u>All Period Rating</u>	
	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
A	\$0.0070	\$0.0029
B	0.0084	0.0034

Message Rate Service (Market Service Areas 4, 5, 10, 12, 13 and 16)

Additional Message Units

	<u>Day Rate</u>
For calls between 8 A.M. and 8 P.M. weekdays - each message unit	\$0.0081
	<u>Evening Rate</u>
For calls between 8 P.M. and 8 A.M. weekdays, and on weekends and holidays - each message unit	\$0.0054

<u>Description / Billing Code /</u>	<u>Monthly Price</u>
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- b. Local Area Pay Service for the Basic COPTS Line is provided only in those exchanges where Business Usage Service or Business Message Rate Service is not available. Except as specified in this paragraph and in A 2 a 1. preceding, usage rates are the same as for Local Area Service as shown in Part 4, Section 2 /1FY/ \$4.33

Pursuant to ILL. C.C. Order in Docket No. 98-0195 dated November 12, 2003.

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1/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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E. Monthly Rates and Charges (cont'd)

7. COPTS Coin Line Class of Service

- a. Except as specified in this paragraph and in A 2 a 2. preceding, usage rates for the COPTS Coin Line are the same as for Business Usage Service (where available) and for Business Message Rate Service (where available) as shown in Part 4, Section 2, as appropriate. /12M /

Usage Service (Market Service Areas 1, 2, 3, 6, 7, 9 and 15)

<u>Band</u>	<u>All Period Rating</u>	
	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
A	\$0.0070	\$0.0029
B	0.0084	0.0034

Message Rate Service (Market Service Areas 4, 5, 10, 12, 13 and 16)

Additional Message Units

	<u>Day Rate</u>
For calls between 8 A.M. and 8 P.M. weekdays	
- each message unit	\$0.0081

	<u>Evening Rate</u>
For calls between 8 P.M. and 8 A.M. weekdays, and on weekends and holidays	
- each message unit	\$0.0054

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/1/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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E. Monthly Rates and Charges (cont'd)

7. COPTS Coin Line Class of Service (cont'd)

<u>Description / Billing Code /</u>	<u>Monthly Price</u>
b. Local Area Pay Service for the COPTS Coin Line is provided only in those exchanges where Business Usage Service or Business Message Rate Service is not available. Except as specified in this paragraph and in A 2 a 2 .preceding, usage rates are the same as for Local Area Service as shown in Part 4, Section 2 /1FP/	\$4.33
c. An additional charge of \$.10 per message is applicable to each sent-paid call for which the network provides coin rating and signaling on a time and distance sensitive basis. When the capability to bill the additional charge for rating and signaling on an actual basis is unavailable, the applicable charge is \$.80 per month per line. /UGZ/	

Pursuant to ILL. C.C. Order in Docket No. 98-0195 dated November 12, 2003.

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/1/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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E. Monthly Rates and Charges (cont'd)

8. Calls Screening and Blocking where equipment is available

Calls to 0, 611, Directory Assistance and 9-1-1 (where available) can be made regardless of the availability of Calls Screening or selection of Blocking. All COPTS Coin Lines are equipped with 900 Special Access Code Blocking and 976 Prefix Blocking as described in Part 8, Section 2. All lines are equipped with Incoming Screening and Outgoing Screening, as described below

<u>Description / Billing Code /</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
a. Incoming Screening - Prevents collect or third number calls that are placed through a Company operator from being billed to the line, and provides incoming screening designation associated with the line in the Company's Line Identification Data Base (LIDB) for access by other service providers (required)	—	—
b. Incoming Blocking - Blocks all incoming calls; provides outgoing service only (optional) /PSEB1/	—	—
c. Outgoing Screening - Calls through a Company operator shall be restricted to those charged to the called number or third number. Calls forwarded to an interexchange carrier via Feature Group D Access Service, where the carrier has ordered the Calling Number Delivery (Automatic Number Identification) Optional feature, will include ANI Information Digits 07 (for a Basic COPTS Line) or 27 (for a COPTS Coin Line), which indicate a screened line (required) /PSES0/	—	—
d. Outgoing Blocking - Applicable to coinless lines only; restricts line to non-sent paid (optional) /PSEB0/	20.00	—
e. International Direct Distance Dialing (DDD) Blocking - Capability to block outgoing DDD calls (optional) /RBVXC/	/1/	—

/1/ This feature may only be purchased out of F.C.C. No. 2, Page 84.2, Paragraph 4.3(C).

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/2/ Material formerly appeared in Part 13, Section 2.

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)

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E. Monthly Rates and Charges (cont'd)

9. Other Optional Offerings

<u>Description / Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
a. Outgoing Only Service - reduces the ability of an end user to conduct business from that location by prohibiting incoming calls. Callers will hear a recording stating that the phone is not in service for incoming calls. It is the Payphone service provider's responsibility to state this restriction on the instruction card of the phone.	--	--
b. Restricted Coin Access (RCA) ^{1/} - disables the coin collecting device during certain hours at the Payphone service providers' discretion, permitting non-sent-paid calls only. Calls to public emergency numbers such as 911 will continue to be permitted and provided free of charge. All end users placing calls using a coin during restricted hours will have their coins returned. They will hear a recording advising that the phone is not equipped for coin calls during certain hours. It is the Payphone service provider's responsibility to state this restriction on the instruction card of the phone.	\$88.05	\$10.70

Pursuant to ILL. C.C.O. Order in Docket No. 98-0195 dated November 12, 2003.

^{1/} Effective February 1, 2012, Restricted Coin Access is grandfathered. No further installation of, or changes to Restricted Coin Access will be made. Customers subscribing to Restricted Coin Access as of that date may retain the service until April 15, 2012, at which time the service will be withdrawn.

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^{2/} Material formerly appeared in Part 13, Section 2.