

AT&T ILLINOIS GUIDEBOOK

PART 20 - Grandfathered Services
SECTION 10 - Wide Area Telecommunications Services (WATS)

2nd Revised Sheet 1

NONDEDICATED 800/312 NPA SERVICE^{/1/}

(C)

Nondedicated 800/312 NPA Service will not be provided to new customers on and after May 16, 1989. Customers of record on May 16, 1989, may continue their service. In the event this service is discontinued for any reason, Nondedicated 800/312 NPA Service will not be reestablished.

A. General

1. Wide Area Telecommunications Service (WATS) arranged for Nondedicated 800/312 NPA Service is a Routing Feature that provides, where facilities are available, for the termination of 800/312 NPA calls on a customer's new or existing local exchange service access line located within the 312 NPA. The 800/312 NPA Service calls must also originate from within the 312 NPA.

WATS arranged for Nondedicated 800/312 NPA Service, within AT&T Illinois serving territory, is a competitive local exchange and interexchange telecommunications service and provided subject to the provisions contained in Part 10.

WATS arranged for Nondedicated 800/312 NPA Service may be a competitive local exchange and interexchange telecommunications service in other serving territories in Market Service Areas where AT&T Illinois is Primary Toll Carrier, in which instance, and upon the concurrence of the Company, the services will be provided subject to the provisions contained in Part 10.

2. Nondedicated 800/312 NPA Service, as provided under this paragraph, is the furnishing of dial type telecommunications between a station associated with Nondedicated 800/312 NPA Service and stations within the 312 NPA. The terms and conditions of this Guidebook apply to calling within the 312 NPA, including the use of Nondedicated 800/312 NPA Service and other WATS related facilities. The service is classified as local exchange and interexchange telecommunications service.
3. Dial type telecommunication is a call dialed and completed to Nondedicated 800/312 NPA Service without the assistance of a company operator or placed with an operator where facilities are not available for dial completion or where, for other service reasons, operator assistance in completion of the call is necessary.
4. Nondedicated 800/312 NPA Service does not include calling to or from stations not within the 312 NPA, conference, or other calls requiring operator assistance, except as provided in 3. preceding. (C)
5. Nondedicated 800/312 NPA Service may terminate in Centrex Service.
6. Rates and charges for other services provided by the Company will be those specified under the applicable Part or Section of this Guidebook.
7. The minimum contract period is one day for Nondedicated 800/312 NPA Service Routing Features.

^{/1/} Effective December 31, 2021, 800 Services (WATS Services) are withdrawn for Residential customers.

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NONDEDICATED 800/312 NPA SERVICE (cont'd)

A. General (cont'd)

8. Fractional Period Billing

The charges for a fractional part of the month will be billed at a rate equal to one-thirtieth of the monthly recurring charge times the actual number of days service was furnished. Usage charges will be billed as provided in B. following.

9. Use of the Service by the Customer

Regulations applicable to the resale of service are set forth in Part 2, Section 2, I. under 'Use of Service', as specified for Wide Area Telecommunications Service.

Orders, including those which involve the outside move, rearrangement, release or discontinuance of service, will be accepted by the Company only from the customer.

10. Liability of the Company

Regulations applicable to the Company's liability are set forth in Part 2, Section 2, 'Billing and Payment for Service.'

11. Retention of Nondedicated 800/312 NPA Service Telephone Numbers

Customers may retain the same Nondedicated 800/312 NPA Service telephone number when moving to another location within the 312 NPA.

12. Nondedicated 800/312 NPA Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service as set forth in Part 2, Section 2, 'Use of Service'.

13. Where a shortage of service components exists at any time either for temporary or protracted periods, the establishment of Exchange and Long Distance Message Telecommunications Service shall take precedence over all other services.

14. Transfer of Service

Nondedicated 800/312 NPA Service, including any associated telephone number or numbers of a customer, may be assigned or transferred; provided there is no interruption of the service or relocation of the service beyond the area served by the Company-designated WATS Central Office subject to the following conditions:

- a. The assignment or transfer may be made to any person, partnership, association or corporation, or to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee complies with all provisions and assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any; and

NONDEDICATED 800/312 NPA SERVICE (cont'd)**A. General (cont'd)**

14. Transfer of Service (cont'd)

- b. The assignee or transferee shall obtain and provide to the Company the written consent of the subscriber from whom the service is transferred. In addition, the transferee or assignee shall, upon request, provide written acceptance of responsibility for all outstanding charges, if any; and
- c. The legal rights and financial responsibility of the assignee or transferee are established to the satisfaction of the Company; and
- d. A Record Work Only Charge applies as set forth in Part 3, Section 1 of this tariff, except where a move or change is associated with such transfer or assignment. In such instances move or change charges apply as set forth in Part 3, Section 1, in lieu of a Record Work Only Charge.

15. Allowance for interruptions applies to each Nondedicated 800/312 NPA Service Routing Feature as set forth in a. thru c. following:

- a. When the Company's service is interrupted and the interruption exceeds the appropriate qualification period of 12 hours (as measured from the time the interruption is reported to or detected by the Company, whichever occurs first), a credit allowance will be made, at the customer's request, for the Company's service which is rendered useless and inoperative due to the interruption.
- b. The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by the Company, whichever occurs first, and expressed in multiples of 24 hours^{/1/}) to the total time in a 30-day month. The ratio, multiplied by the monthly charge for the Company's service affected shall determine the amount of the credit allowance. No other liability shall attach to the Company in consideration of such interruption to service.
- c. None of the above credit allowances will be made for:

Non-completion of Nondedicated 800/312 NPA messages due to busy network conditions,

Interruption of the Company's service due to customer-provided equipment or systems,

Interruption of the Company's service due to the negligence or willful act of the customer,

Interruption of the Company's service during any period in which the Company is not afforded access to the premises at which the Nondedicated 800/312 NPA Routing Feature is terminated, or

Interruption of the Company's service during any period when the customer has released the Nondedicated 800/312 NPA Service to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

/1/ Major fractions (more than 1/2) of these increments are treated as whole increments.

NONDEDICATED 800/312 NPA SERVICE (cont'd)**A. General (cont'd)**

16. Expanded 800 Service

Nondedicated 800/312 NPA Service is not represented as adapted for connection to Expanded 800 Service.

17. Subscribing To Adequate Service

The customer must obtain sufficient local exchange service access lines to which the Nondedicated 800/312 NPA Service terminates to handle actual or expected demand to prevent obstruction, interference or impairment of this service or any other provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. In the event that the customer's expected or actual use of Nondedicated 800/312 NPA Service adversely affects or threatens to adversely affect the Company's ability to provide this or other services, the Company may disconnect or refuse to furnish Nondedicated 800/312 NPA Service without notice in accordance with Illinois Administrative Code Section 735.130(a).

The Company will notify the customer by telephone or in writing that discontinuance of the use of service may be required; however, where an emergency condition exists or is threatened and prior notice is not practicable, nothing contained herein shall be deemed to preclude the Company's right to discontinue the use of a service without notice to the customer if the Company determines that such action is necessary under the circumstances. In case of such discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the discontinuance. During such period of discontinuance, credit allowance for service interruptions as set forth in P. preceding is not applicable.

18. Nondedicated 800/312 NPA Service may not hunt dedicated 800 Service or IntraMSA 800 Service, or vice versa.

19. Minimum Average Time Requirement

Usage is subject to a Minimum Average Time Requirement (MATR) of .5 minutes for Nondedicated 800/312 NPA Service per completed call. This means that if the average duration per call in each service group is less than the MATR, billing will be based on the actual number of calls times the .5 minute MATR. This is referred to as equivalent hours of use.

NONDEDICATED 800/312 NPA SERVICE^{/2/} (cont'd)

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B. Rates and Charges^{/1/}

1. Monthly Rate

Nondedicated 800/312 NPA Routing Feature, each /WFA/	\$12.50
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2. Monthly Usage Charge

Per Hour of Use	\$12.00
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3. Method of Determining Usage Charges
 - a. Determine the total actual hours used for the service group, rounded to the nearest .1 hours.
 - b. Determine the total number of completed calls for the service group.
 - c. Determine the equivalent hours used by multiplying the total number of completed calls by the Minimum Average Time Requirement for the service group, then dividing by 60 minutes. This result is rounded to the nearest .1 hours.
 - d. The total chargeable usage hours in the service group will be whichever is greater: actual hours determined in (1) or equivalent hours determined in (3) preceding.
 - e. Determine the usage charge for the service group by multiplying the hourly rate by the number of hours used.
 - f. Determine the total usage charge by adding the usage charges for each service group as determined in (5) preceding.

4. Timing of Calls

Chargeable time begins when connection is established between a station associated with the Nondedicated 800/312 NPA Service and the calling station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

When Nondedicated 800/312 NPA Service is directly connected (i.e., not connected through switching equipment) at a customer's premises to a communications system, chargeable time begins when the Nondedicated 800/312 NPA Service call terminates in or passes through the first switch or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the Nondedicated 800/312 NPA Service so that chargeable time may begin.

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/2/ Effective December 31, 2021, 800 Services (WATS Services) are withdrawn for Residential customers.

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NONDEDICATED 800/312 NPA SERVICE^{/3/} (cont'd)

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B. Rates and Charges (cont'd)^{/1/}

5. Listings - Nondedicated 800/312 NPA Service

A Nondedicated 800/312 NPA Service listing may be provided without charge once in the Chicago Alphabetical Listing Information System, and in six of the Regional Listing Information Systems (Far North, Far West, Near North, Near West, Northwest and South).

6. Service Charges

Service Charges as specified for WATS in PART 3, Section 1 are applicable for outside moves, changes and record changes of Nondedicated 800/312 NPA Service, in addition to the Service Charges applicable for the local exchange service. One Service Ordering Charge applies per customer-requested order for all work applicable to Nondedicated 800/312 NPA Service ordered at the same time to be performed on the same date at the same premises.

a. Outside Moves of Nondedicated 800/312 NPA Service

The following Service Charges apply, as appropriate:

- WATS Service Ordering Charge - Establish - per order
- WATS Line Connection Charge - Establish - per routing feature

b. Changes

Subsequent to the initial installation of Nondedicated 800/312 NPA Service, WATS Service Charges apply for the following changes made at the request of the customer.

- 1) Combining two or more Nondedicated 800/312 NPA Service hunting arrangements into a single hunting arrangement.
- 2) Separating an existing Nondedicated 800/312 NPA Service group into two or more hunting arrangements which contain the same Nondedicated 800/312 NPA Service Routing Features as the original hunting arrangement, and a new hunting group is being established.
- 3) A change from Nondedicated 800/312 NPA Service to 800 Service or IntraMSA 800 Service.^{/2/}

The following WATS Change Charges are applicable to the preceding changes:

- Service Ordering Charge - per order
- Line Connection Charge - per routing feature

- c. Record Change Only - For changing Company records at the request of the customer, as specified in Part 3, Section 1, apply the WATS Record Work Only Service Ordering Charge - per order.

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^{/2/} Service Charges are not applicable when Nondedicated 800/312 NPA Service is changed to IntraMSA 800 Service up to and including August 14, 1989.

^{/3/} Effective December 31, 2021, 800 Services (WATS Services) are withdrawn for Residential customers.

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