

BASELINE 3-1-1 SERVICE**A. Description**

Baseline 3-1-1 non-emergency service is an intraMSA local service that will provide the local government entity ("customer") the ability to terminate all 3-1-1 dialed incoming calls to a central location or to alternate customer-defined location(s) based on the originator's Calling Party Number (CPN) and associated nine-digit zip code.

Baseline 3-1-1 Service will recognize, route and deliver 3-1-1 dialed calls to Customer Provided Equipment which either (i) originate from Company end offices serving the customer, or (ii) originate from non-Company end offices, provided that the customer, the Company and other service providers have reached an agreement as to the interconnection and processing of 3-1-1 calls originating from non-Company end offices.

Calls to "3-1-1" will be routed via the public switched network utilizing Advanced Intelligent Network platforms and features to route the call to customer designated location(s).

B. DefinitionsAdvanced Intelligent Network (AIN)

AIN is a telecommunications network that is software controlled. The network "intelligence" is located in computer nodes which are distributed throughout the network, rather than being confined to the originating and terminating switching offices. Before calls (either outbound or inbound) are sent to their final destination, the network queries a database for disposition of the call.

Calling Party Number (CPN)

The ten digit telephone number of the calling party.

Service Management System

A computerized database containing relational customer data information that is utilized to route 3-1-1 calls.

SecurID

A security application to be utilized by authorized personnel to access the Service Management System.

Signaling System No. 7 (SS7)

The telecommunications signaling system using protocols recommended by the International Consultative Committee for Telegraphy and Telephony (ICCTT) used by the Company to route calls over the public switched network.

BASELINE 3-1-1 SERVICE (cont'd)**C. Terms and Conditions**

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to Baseline 3-1-1 Service:

1. A prospective Baseline 3-1-1 Service subscriber must make separate arrangements for business Local Exchange Access Service prior to establishment of Baseline 3-1-1 Service.
2. Baseline 3-1-1 Service is available where facilities permit.
3. Baseline 3-1-1 Service is only available on a thirty-six (36) month term payment plan basis. The thirty-six (36) month term period will begin on the completion date of the Service Order.
4. Applicable charges for local calls placed to Baseline 3-1-1 will be billed to the originating party.
5. Baseline 3-1-1 Service is compatible with Caller ID Service network functionality when used in conjunction with basic exchange services. Caller ID Service is available where facilities permit at the applicable guidebook price.
6. With establishment of Baseline 3-1-1 Service, the subscriber will be provided with a SecurID access card. Additional or replacement SecurID cards will be available for a separate fee to be agreed upon by the Company and the subscriber.

SecurID cards provide the subscriber with access to the Baseline 3-1-1 Service network system in order to maintain or modify the subscriber Routing Table or Database, and to access standard Baseline 3-1-1 Service reports.

Upon receipt of the SecurID card(s), the subscriber assumes responsibility for safeguarding the use of their assigned card(s) and for any breaches to security resulting from the loss or misuse of the SecurID card(s).

BASELINE 3-1-1 SERVICE (cont'd)

D. Features

1. Standard Feature(s)

Call Routing

3-1-1 dialed calls can be terminated to a customer defined location or to alternate locations.

Management Reports

Baseline 3-1-1 Management Reports can be accessed via dial-up access. Reports available include the Default Number Report and Summary Report.

2. Optional Feature(s)

Day of Year and Time of Day Routing

Allows a Baseline 3-1-1 Service subscriber to select the location to which calls will be routed based upon the time of day and day of year (specific date) that calls originate.

Day of Week and Time of Day Routing

Allows a Baseline 3-1-1 Service subscriber to select the location to which calls will be routed based upon the time of day and day of week that calls originate.

BASELINE 3-1-1 SERVICE (cont'd)

E. Prices

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Payment Term Payment Plan 36 Months</u>
Baseline 3-1-1 Service, per customer, per MSA	\$5,500.00	\$250.00
Routing Table Development/Updates, First 500 records	100.00	-
Each additional 500 records, or fraction thereof	70.00	-
Routing Table Maintenance Charges, per Subscriber Route to Number	-	15.00
Distribution/Routing Criteria, per subscription		
NPA or NPA/NXX	75.00	50.00
NPA/NXX with Zip +4	125.00	75.00
Additional Routing Options, Day of Year and Time of Day	50.00	25.00
Day of Week and Time of Day	50.00	25.00
 <u>Description</u> <u>/Billing Code/</u>		<u>Price Per Call</u>
Query/Routing Charge per 3-1-1 Call, per MSA		
0 – 50,000 calls		\$0.10
50,001+ calls		0.08
		<u>Price Per Minute</u>
Additional Minutes of Use, per minute for each minute of use beyond the first twenty (20) minutes of each message		\$0.04

BASELINE 3-1-1 SERVICE (cont'd)

E. Prices (cont'd)

2. Payment Plans

Term Payment Plans

Baseline 3-1-1 Service is only offered under a Term Payment Plan for a period of 36 months.

3. Termination Charges

In the event that a subscriber initiates a Service Order request for Baseline 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the subscriber remains liable for all nonrecurring service establishment charges specified in this Guidebook.

Subscribers that cancel their Baseline 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this guidebook times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement.

At the expiration of the thirty-six (36) month term period, subsequent monthly billing will revert to the Baseline 3-1-1 Service monthly prices in effect at that time, as specified in this Guidebook. Termination liability charges are no longer applicable once the term period has expired.

AT&T ILLINOIS GUIDEBOOK

PART 6 - Central Office Services
SECTION 9 - Other Central Office Services

2nd Revised Sheet 6

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