

**UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES**

Schools, libraries, and consortia including those entities that comply with 47 CFR, Section 54.501, as well as 83 Illinois Administrative Code Part 765, will be eligible for the Universal Service Discount Plan for schools and libraries (Plan).

Discounts available to eligible schools and libraries shall be determined based on 47 CFR, Section 54.505 and 83 Illinois Administrative Code Part 765.

Services purchased at a discount under this Plan shall not be resold.

**A. Terms and Conditions**

Plan provisions and eligibility are as detailed in 83 Illinois Administrative Code Part 765 and 47 CFR beginning with Section 54.500.

**B. Prices**

Plan discounts are as detailed in 47 CFR, Section 54.505, as well as 83 Illinois Administrative Code Part 765.

**UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS**

Public and non-profit health care providers as defined in 47 CFR, Section 54.601 shall be eligible for this universal service support plan for health care providers (Plan). Services covered by the Plan are all telecommunications services. However, those with a bandwidth capacity are limited to a bandwidth capacity of 1.544 Mbps or less.

Services purchased pursuant to this Plan shall not be resold.

**A. Terms and Conditions**

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.601.

**B. Prices**

The amount of universal service support for an eligible service provided to a rural health care provider shall be the difference, if any, between the urban rate and the rural rate charged for the service, as defined within these rules.

Plan discounts/support are as detailed in 47 CFR, Section 54.605, 607 and 609.

## AT&T ILLINOIS GUIDEBOOK

PART 4 - Exchange Access Services  
SECTION 4 - Telephone Assistance Programs

5th Revised Sheet 3

### TELEPHONE ASSISTANCE PROGRAMS

#### Universal Telephone Service Assistance Program (UTSAP)

##### A. Eligibility Criteria<sup>/1/</sup>

To be eligible to receive benefits under the Universal Telephone Service Assistance Program (UTSAP), an individual must meet the Lifeline<sup>/3/</sup> Program eligibility criteria adopted by the FCC in 47 CFR 54.409, as amended through the FCC's Third Report and Order, Further Report and Order and Order on Reconsideration, FCC 16-38, WC Docket Nos. 11-42, 09-197 and 10-90 (released April 27, 2016). See Eligibility Criteria, following. (C)

The Company will verify that the individual in the UTSAP for local exchange service qualifies as an eligible new subscriber. The Company may rely on eligibility verification provided by a National FCC Lifeline Eligibility Verifier, if one is available or directly verify that the individual in the UTSAP for local exchange service qualifies as an eligible new subscriber. (C)

##### Eligibility Criteria

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans or Survivors Pension Benefits
- Income based, at or below 135% of the Federal Poverty Guidelines

Proof of eligibility will be required for all initial applicants.

UTSAP support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.

##### B. UTSAP Assistance <sup>/1/</sup>

1. A one-time credit of up to \$35.00<sup>/2/</sup>, not to exceed the total connection charge, will be applied to each new eligible subscriber, as defined in A., preceding.
2. The State Universal Telephone Service Assistance Program is funded through voluntary contributions from Illinois customers as described in E., following.

<sup>/1/</sup> Pursuant to the FCC's "Lifeline" Order in WC Docket No. 11-42, adopted January 31, 2012, the Link-Up program is withdrawn effective April 1, 2012.

<sup>/2/</sup> Pursuant to order of Ill. C.C. in Docket 15-0406 dated August 12, 2015.

<sup>/3/</sup> Effective February 15, 2022, the Lifeline Program is withdrawn.

(N)

**TELEPHONE ASSISTANCE PROGRAMS (cont'd)**

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**TELEPHONE ASSISTANCE PROGRAMS (cont'd)**

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**C. Universal Telephone Service Assistance Program (UTSAP) Voluntary Funding**

1. Customers wishing to participate in the funding of Universal Telephone Service Assistance Program (UTSAP) may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's monthly bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.

Residential customers may elect to contribute: \$0.50, \$1.00, \$2.00 or \$5.00

Business customers may elect to contribute: \$1.00, \$5.00, \$10.00 or \$25.00

2. Customers may elect to discontinue or change the amount of monthly contribution on their bill at any time upon providing at least 30-day notice to the Company.
3. Failure by the customer in any month to remit the entire billed amount shall reduce the UTSAP contribution accordingly.

**ILLINOIS UNIVERSAL SERVICE FEE**

Pursuant to the Illinois Public Utilities Act, the Illinois Commerce Commission (ICC) ordered the establishment of a Section 13-301(d) Universal Service Support Fund. This fund provides support to those local exchange carriers found to be eligible under Section 13-301 (d).

All local exchange and interexchange carriers, certificated in the state of Illinois, are required to contribute to the fund based on their proportionate share of intrastate retail revenues. Carriers are to recover the required contributions via an explicit surcharge on the end user customer bill.

An Illinois Universal Service fee will be applied to customer's total intrastate service charges. This fee will be set pursuant to the Illinois Commerce Commission's Orders in Consolidated Docket Nos. 00-0233 and 00-0335.

**PROGRAM TO FOSTER ELIMINATION OF THE DIGITAL DIVIDE**

The Program to Foster Elimination of the Digital Divide offers telephone customers the opportunity to make voluntary contributions to the Digital Divide Elimination Fund ("the fund"). The fund shall be used, subject to appropriation, by the Illinois Department of Commerce and Community Affairs ("the Department") to assist community technology centers, public hospitals, libraries, and park districts in their efforts to address and eliminate the Digital Divide.

Customers wishing to participate in the funding of the Program to Foster Elimination of the Digital Divide may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's monthly bill. Contributions shall be collected each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by 83 Ill. Adm. Code Section 758.60. The voluntary contribution shall not reduce the customer's total amount due the Company for telephone services or other charges appearing on the bill.

Residential and business customers may elect to contribute: \$0.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00 or \$25.00

Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice to Company.

Failure by the customer in any month to remit the entire billed amount shall reduce the contribution accordingly.

Pursuant to order of Ill. C.C. in Docket 01-0825 dated July 10, 2002.