
TEMPORARY SUSPENSION OF SERVICE

A. General

1. Temporary suspension of service is an arrangement which enables a customer to have both inward and outward service suspended for a temporary period. The service is classified as neither local exchange nor interexchange telecommunications service.

2. Temporary suspension of service is provided with all Telecommunications Services except:

Long Distance Telecommunications Service

Connections of Terminal Equipment as provided in Part 2, Section 9

Foreign Central Office, Foreign District and Foreign Exchange Service

Monthly Construction Charges as provided in Part 2, Section 5

Series 1000, 2000, 3000, 6000, 7001B and 10000 Channels

Service provided under the *Contract Charging Plan*

Automatic Call Distribution System - ESS

9-1-1 Telecommunication Service

Direct Digital Service

Direct Hi-Cap Service

Integrated Information Network (IIN)

Direct Inward Dialing Service (DID)

Wide Area Telecommunications Service

(D)

Other Telecommunications Services, as may be specified elsewhere in this guidebook

Unbundled Network Components

Service Provider Number Portability

TEMPORARY SUSPENSION OF SERVICE (cont'd)**A. General (cont'd)**

3. Service will be suspended or restored to normal subject to receipt of the customer's request in sufficient time to permit the Company to do the required work.
4. The complete service of a customer or a portion of such service may be suspended as provided in paragraphs B. and C. following.
5. More than one period of suspension will be permitted in any one calendar year provided that at least one month's full charge for service shall be paid between any two periods of suspension.
6. Where the service suspended has been furnished for less than the minimum contract period, the contract period will be extended beyond the suspension period until such service has been billed the full rate for the minimum contract period. If the suspended service is discontinued before the minimum contract period is fulfilled, the charges for the full period apply.
7. In applying the rates and charges for temporary suspension of service involving Combination Administrative and Dormitory Service, administrative terminals are classified as business service and dormitory terminals are classified as residence service, with each dormitory terminal treated as a separate customer.
8. The rates and charges for temporary suspension of service are in lieu of the regular rates and charges for the services suspended.
9. A Service Ordering Charge is applicable per customer order for temporary suspension; Line Connection Charges are applicable only when it is necessary to change the line hunt sequence as a result of the partial suspension.
10. No charge for restoring service at the same location. Where the service is restored at a different location, the appropriate Service Charges are applicable.

TEMPORARY SUSPENSION OF SERVICE (cont'd)**B. Complete Temporary Suspension of Service**

1. General

Complete temporary suspension of service is permitted for any period of one month or more in connection with business or for any period of two weeks or more in connection with residence service.

2. Rates /POSR/

Business

The monthly rate during each period of suspension is 50% of the regular monthly rate for the **complete** service.

Residence

\$1.94 charge per occasion for a period of 3 months or less and \$.97 per month for each additional month. When the additional month period is 15 days or less, no charge applies and when the additional month period is over 15 days, the \$.97 charge applies.

C. Partial Temporary Suspension of Service

1. General

Partial temporary suspension of facilities for service is available on business and residence services except for listings. (T)

Partial temporary suspension of service is permitted for any period of two months or more.

2. Rates /POSR/

The monthly rate during each period of suspension is 50% of the regular monthly rate for the services temporarily suspended.

ITAC Supplement Charge

An ITAC supplemental charge, as filed in Part 8, Section 9, is applicable to Complete and Partial Temporary Suspension of Service.