

## **A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

### CONTENTS

<b>A124.1 (DELETED)</b>	1	(D)
<b>A124.2 Enhanced Universal Emergency Number Services - E911</b>	2	
A124.2.1 Service Features	2	
A124.2.2 PSAP Equipment	2	
A124.2.3 Definition of Terms	7	

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**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.1 (DELETED)**

(D)

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911**

Obsoleted 9-23-86, Type 4. Not offered to customers who have contracted for new E911 Systems or additional E911 service features on or after the specified obsolescence date. Those customers who have contracted for an E911 System before this date or those customers having existing E911 Service may elect to retain their existing rate plan or may elect to accept the rates specified in Section A24.1.4.D.2.

**A124.2.1 Service Features**

**A. Rates and Charges**

- 1. Per 1000 access lines<sup>1,2</sup>

	<b>Service Establishment Charge</b>	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC E8Z</b>	
(a) Combined Automatic Number and Location Identification and Selective Routing	<b>\$1,610.00</b>	<b>\$50.00</b>	<b>\$102.00</b>		(T)

**A124.2.2 PSAP Equipment**

(Obsoleted 09-28-92, Type 3) Not available for new installations on or after the obsoleted date. Additions to or replacement of existing service at the same location are allowed subject to the availability of equipment.

**A. (DELETED)**

(D)

- Note 1:** Rounded to nearest 1000 access lines per service per company (excluding all types of WATS terminations). This count is based upon the number of access lines in service at the time service is established. This count will be adjusted annually for purposes of updating customer billing. For each Service Feature, where the count of access lines has been adjusted upward, an installation charge applies for each 1000 access lines so adjusted (after rounding).
- Note 2:** E911 Systems installed for customers whose serving area has a population of less than 100,000 and without the appropriate central office facilities required for an E911 installation are required to bear the additional monthly charges which may result from provision of such a system.

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**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)**

**A124.2.2 PSAP Equipment (Cont'd)**

- A. **(DELETED)** (Cont'd) (D)
- B. **(DELETED)** (D)
- C. Miscellaneous Equipment
  - 1. Other miscellaneous equipment provided by the Company for use at the PSAP is available under terms specified in Section A24.1.1.D. (M)

## A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES

### A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)

#### A124.2.2 PSAP Equipment (Cont'd)

##### D. PSAP Equipment

(Obsoluted March 30, 2001, Type 4) Not available for new installations, additions, transfers of service to new location, or contract renewals. Maintenance will be provided for existing customers only as available from existing stock.

1. Terminal equipment as offered in the appropriate sections of this Guidebook may be provided by the Company for use with this service. (M)
2. PSAP (Public Service Answering Point) equipment may be furnished by the Company. All PSAP equipment which accesses the Company's E911 System on a per call basis must be provided in accordance with the following terms and conditions. (M)
  - a. All E911 equipment provided by vendors other than the Company must be registered under Part 68 of the Federal Communications Commission's Rules governing customer premises equipment. (M)
  - b. All E911 equipment must comply with Part 15 of the Federal Communications Commission's Rules governing customer premises equipment. (M)
  - c. Equipment must be UL listed. (M)
  - d. Equipment must be compatible with prevailing interface standards of the Company, such as Bellcore trunk interface standards Technical Reference TR-TSY-000350 Issue November 1, 1987, entitled E911 Public Safety Answering Point: Interface Between a 1/1AESS Switch and Customer Premises Equipment, which are industry standards. (M)
  - e. Equipment attached to the Company's full featured E911 service must be compatible with the Company's standards for such service or with BellSouth Services' Technical Specifications Customer Provided E911 Premises Equipment, which embodies TR 73528 - BellSouth E911 Service Interfaces to Customer Premises Equipment at a Public Safety Answering Point as appropriate. (M)
  - f. Any equipment used in connection with E911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it shall not be able to extract from any data base containing propriety customer specific information any information other than that relating to a number identified through the ANI feature as an in-progress E911 call.
  - g. Equipment must possess self-diagnostic functions that monitor switch and trunk operations and identify and report automatically to the PSAP or the maintenance service center any switch and/or trunk problems that may occur.
  - h. The equipment must have the capability to allow the PSAP operator to release a connection even though the calling party has not hung up (forced disconnect) and must be able to extend, transfer and relay incoming E911 calls in order to dispatch emergency assistance.
  - i. The equipment must comply with the Company's guidebooks regarding provision of E911 service and e. preceding.
  - j. Under no circumstances shall the Company be required to modify its network operations or protocols to accommodate PSAP equipment.
  - k. The E911 customer shall be responsible for and provide to the Company proof of the availability of adequate, continuous maintenance of its PSAP equipment before E911 service may be implemented. Non-monetary changes in such maintenance arrangements shall be made known to the Company, including renewal of said agreements.
  - l. The E911 customer shall assure that such maintenance provides at a minimum a first tier response time no greater than two hours, accessible 24 hours a day, 7 days a week. It must further be recognized that if the Company is not the equipment provider the Company's maintenance responsibility ends at the point of demarcation.
  - m. PSAP equipment designed for use with Key Telephone Systems and Automatic Call Distribution Systems or equivalent equipment includes the following:
  - n. **(DELETED)** (D)

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)**

**A124.2.2 PSAP Equipment (Cont'd)**

**D. PSAP Equipment (Cont'd)**

- o. Automatic Number and Location Identification Feature - Small System

**(DELETED)**

(D)

<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
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(1) Network Interface Module

(T)

(a) Each

- \$120.00

**E984N**

(T)

(2) Shelf equipped with KSI Unit - shelves 2, 3, 4 and 5

(a) Each

- 354.00

**E98SF**

(D)

**(DELETED)**

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)**

**A124.2.2 PSAP Equipment (Cont'd)**

**D. PSAP Equipment (Cont'd)**

**(DELETED)**

(D)

*p.* Miscellaneous Options

Nonrecurring Charge	Monthly Rate	USOC
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(T)

**(DELETED)**

(D)

*(I)* Remote ANI/ALI Transfer Option

(T)

(a) Each

-	\$68.00	E98MT
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(D)

**(DELETED)**

**A124.2.3. Definition of Terms**

(M)

1. Display and Transfer Unit

(M)

A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.

(M)

2. Selective Transfer

(M)

A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labelled with the type of agency, e.g., "Fire," on the Display and Transfer Unit. This type of transfer is only available when the SR feature is provided. For a given E911 caller, the unique combination of police, fire and emergency medical or any other appropriate agencies responsible for providing emergency service in the E911 Service area is defined by an "Emergency Service Number" (ESN). Up to eight ESN combinations can be handled per wire center via Selective Transfer.

(M)

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**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)**

(M)