First Revised Page 1

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# A11. PRIVATE BRANCH EXCHANGE SERVICE

### CONTENTS

A11.1 General	1
A11.1.1 General <i>Terms and Conditions</i>	1 (T)
A11.2 Trunk Lines	1
A11.2.1 General <i>Terms and Conditions</i>	1 (T)
A11.2.2 Business (Commercial and Hospital)	2
A11.2.3 Residence	2
A11.2.4 Hotel PBX Service	3
A11.2.5 Hospital PBX Service	4
A11.2.6 Reserved for Future Use	5
A11.2.7 Reserved for Future Use	5
A11.2.8 Reserved for Future Use	5
A11.3 (DELETED)	5
A11.4 Reserved for Future Use	5
A11.5 Reserved for Future Use	6

First Revised Page 1

GA-15-0043

### A11. PRIVATE BRANCH EXCHANGE SERVICE

### A11.1 General

#### A11.1.1 General Terms and Conditions

- **A.** Private Branch Exchange service, commonly known as PBX service, provides an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance telephone network to other subscribers.
- **B.** Except as provided hereinafter, flat rate trunks are offered to both business, including hospitals, hotels/motels, Shared Tenant Service providers and Time Share Condominiums, and residence subscribers. Message rate PBX service is not offered for residence.
- **C.** Hotel service is available at hotels, motels and tourist courts for the joint use of the management and guests. It is also available for the use of tenants of apartment units in hotels and hotel-apartments. The management may subscribe for separate business service for its administrative use. Guests may individually subscribe to separate residence service.

Hotel Service is furnished on either a regular business flat or message rate basis, or on a combination providing for administrative use on a flat rate basis and guests' use on a message rate basis. Access to flat rate trunks from the message rate stations furnished in guests' rooms is not permissible with the combination arrangement.

- **D.** Hospital service is furnished for the joint use of management and patients of hospitals on either a regular business flat or message rate basis, or on a combination flat and message rate basis. A combination arrangement is available providing for administrative use on a flat rate basis and patient's use on a message rate basis. Hospitals may also select flat rate service for the patients' rooms as well as flat rate service for management use.
- **E.** Retirement Complex PBX service is the only class of PBX service available at retirement complexes for the joint use of the management and tenants where there is a requirement for intercommunication between the tenants and management services relating to the welfare of the tenants and furnished under the same conditions as hospital service. Rates, *terms and conditions* for business service apply, however, the management or tenants may separately subscribe to any form of business or residence service, respectively.
- F. Time Share (Interval Ownership) Condominiums may be furnished business flat, message rate or measured PBX service for the joint use of management and occupants of living units. Management may subscribe to separate business service for its administrative use. Occupants of living units may individually subscribe to separate residence service.

#### A11.2 Trunk Lines

#### A11.2.1 General *Terms and Conditions*

**A.** Trunk line rates apply to all central office lines terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors, a common group of pooled lines connected to customers' equipment and to other such services as specifically covered in this *Guidebook*.

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First Revised Page 2

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GA-15-0043

### A11. PRIVATE BRANCH EXCHANGE SERVICE

# A11.2 Trunk Lines (Cont'd)

### A11.2.1 General *Terms and Conditions* (Cont'd)

B. Nonrecurring Charges are applicable as specified in Section A4.

#### A11.2.2 Business

- A. Flat Rate (For Commercial, Hospital, Hotel/Motel, Shared Tenant Service and Time Share Condominiums)
  1. Trunks<sup>1</sup>
- B. Message Rate (For Commercial, Hospital, Hotel/Motel and Time Share Condominiums)
  1. Trunks<sup>2</sup>

#### A11.2.3 Residence

- A. Flat Rate
  - 1. Trunks<sup>1</sup>
- Note 1: Refer to Section A3 for Flat Rate Trunk charges.
- Note 2: Refer to Section A3 for Message Rate (Georgia Community Calling) Trunk charges.

### A11. PRIVATE BRANCH EXCHANGE SERVICE

## A11.2 Trunk Lines (Cont'd)

### A11.2.4 Hotel PBX Service

- A. Combined Flat And Message Rate Service
  - 1. Furnished for Guest and Management use
    - a. Flat Rate (Management Use)
      - (1) Trunks<sup>1</sup>
    - b. Message Rate (Guest use)
      - (1) Trunks<sup>2</sup>

#### **B.** (DELETED)

- **Note 1:** Refer to Section A3 for Flat Rate Trunk charges.
- **Note 2:** Refer to Section A3 for Message Rate (Georgia Community Calling) Trunk charges.

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### A11. PRIVATE BRANCH EXCHANGE SERVICE

# A11.2 Trunk Lines (Cont'd)

### A11.2.5 Hospital PBX Service

А.	Combined Flat And Message Rate Service
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- 1. Furnished *for Management and Patient Use* 
  - a. Flat Rate (Management Use)
    - (1) Trunks<sup>1</sup>
  - b. Message Rate (Patient Use)
    - (1) Trunks<sup>2</sup>

#### **B.** (DELETED)

Note 1:	Refer to Section A3 for Flat Rate Trunk charges.	
Note 2:	Refer to Section A3 for Message Rate (Georgia Community Calling) Trunk charges.	(T)

EFFECTIVE: February 28, 2006

# A11. PRIVATE BRANCH EXCHANGE SERVICE

## A11.2 Trunk Lines (Cont'd)

A11.2.6 Reserved for Future Use

A11.2.7 Reserved for Future Use

A11.2.8 Reserved for Future Use

# A11.3 (DELETED)

## A11.4 Reserved for Future Use

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Original Page 6

EFFECTIVE: February 28, 2006

# A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.5 Reserved for Future Use

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