

## **A1. DEFINITION OF TERMS**

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## A1. DEFINITION OF TERMS

### ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

### ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

### ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

### AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

### AUTOMATIC DIALING AND ANNOUNCING DEVICES (ADAD)

Machines or computers which are capable of automatically placing individual, random or sequential calls over the exchange network and which are programmed to play a prerecorded announcement for the purpose of marketing products, services or for maintaining contacts related to previous transactions.

### AUXILIARY LINE

An additional individual access line used for one-way (inward to the subscriber) service.

### BACK-UP LINE

An optional service providing individual line business subscribers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

### BAND MILEAGE

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates. See "Mileage and Band Charges"

### BASE RATE

The rate for primary classes of exchange service which does not include Band Charges.

### BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without Band Charges.

### BASIC SERVICE AREA

An area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A basic service area may include one or more exchange service areas. The basic service area is always included in the local service area for a given exchange.

### BASIC TERMINATION CHARGE

See "Termination Charge"

### BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

### BILL TO THIRD PARTY<sup>1</sup>

The term "Bill to Third Party" denotes a billing arrangement by which a call can be charged to an authorized station line as determined by the Company other than the station line originating the call or the station line where the call is terminated. Calls through the Georgia Relay Center may be billed only to a third number within Georgia.

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**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

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### BILLED NUMBER SCREENING

An arrangement which, at the time of call origination, screens billed to third party and/or collect calls to prevent these calls being charged to certain telephone numbers.

### BUILDING (SAME)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cable of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

### CALL

An attempted or completed communication.

### (DELETED)

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### CALLING AREA

See "Local Service Area" .

### CALLING ZONE

See "Local Access and Transport Area"

### CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

### CAPTION LISTING

The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

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### CENTRAL OFFICE

A switching unit providing telephone service to the subscribers connected thereto.

### CENTRAL OFFICE CONNECTING FACILITY

A facility furnished to an Other Carrier by the Company between the terminal location of the Other Carrier and a point of connection on the Company premises.

### CENTRAL OFFICE LINE

See "Exchange Access Line"

### CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling, and inward and outward calling from station lines associated with ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service and BellSouth Centrex service.

### CIRCUIT

See "Exchange Access Line"

### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual Line, 2-party line, 4-party line, etc.  
(See also "Primary Class of Service" )
- (2) Type of Rate: Flat rate, message rate or measured service.
- (3) Character of Use: Business or residence
- (4) Dialing Method: Touch-Tone or Rotary

b. For Long Distance Service:

- (1) Type of Call: Station-to-Station

c. For Wide Area Telephone Service:

- (1) Type of Service: Outward or 800 Service

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## A1. DEFINITION OF TERMS

### COIN REFUND AND REPAIR REFERRAL SERVICE

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

### COLLECT CALL<sup>1</sup>

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The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a third party number. In the case of a pay telephone the charges must be billed to a third party number, or the call may be reoriginated from the called station.

### COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

The term "Communications Systems" when used in connection with communications systems provided by an Other Carrier (OC), denotes channels and other facilities furnished by the OC for private line services as such OC is authorized by the Federal Communications Commission or Public Service Commission to provide.

### COMPANY

Wherever used in this Guidebook, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise.

### COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding.

### COMPLEX SERVICE

Service terminating in a communications system such as Key, PBX or Centrex type service.

### COMPOSITE DATA SERVICE

The term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communications services of the Company by a Composite Data Service Vendor to perform data switching for others.

### COMPOSITE DATA SERVICE VENDOR

The term "Composite Data Service Vendor" denotes a customer that has been certificated by the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

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EFFECTIVE: February 28, 2006

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### CONFORMANCE NUMBER

The term "Conformance Number" denotes an identifying number assigned by the Company, to a particular model of conforming answering device incorporating an authorized protective connecting module when that model or device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

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### CONFORMING ANSWERING DEVICE

The term "Conforming Answering Device" denotes a device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

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## A1. DEFINITION OF TERMS

### CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

### CONNECTING COMPANY

A Corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

### CONSTRUCTION CHARGE

A separate charge authorized in the guidebook for construction of pole lines, circuit facilities, etc.

### (DELETED)

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### CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

### CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

### CUT-THROUGH OPERATION

A Service Feature of the Advanced Private Line Termination (APLT). Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e., digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

### DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signalling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section A15.

### DATA SWITCHING

The term "Data Switching" as used in connection with composite data service denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, wherein the information content of the message remains unaltered.

### DEMARICATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

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## A1. DEFINITION OF TERMS

### DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

### DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

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### DISKETTE ANALYZER BILL (DAB) SERVICE

Provides monthly telephone bills on floppy diskettes. Allows customers to sort and summarize bill detail based upon criteria of their choosing.

### DORMITORY COMMUNICATIONS SERVICE

See Section A13.



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## A1. DEFINITION OF TERMS

**DROP WIRE**

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the standard Network Interfaces .

**DUAL SERVICE**

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

**ELECTRONIC WHITE PAGES SYSTEM**

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access service.

**ESSX SERVICE**

See Section A112. (T)

**EXCHANGE**

The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange service area.

**EXCHANGE ACCESS LINE**

The serving central office line equipment and all Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer. Exchange Access Lines are subdivided as follows: (T)

- a. **Central Office Line:** A circuit extending from a central office to the location of an individual access line or multi-party access line service a PBX or Centrex Type Services, an Automatic Call Distributor, or such similar equipment.
- b. **Exchange Access :** The circuit portion of an exchange access line which extends from the service location to the central office.
- c. **PBX Station Line:** The circuit portion of a PBX station. It consists of all facilities from the PBX common equipment to the telephone jack or outlet of a PBX station location on a customer's premises.
- d. **Tie Line:** A circuit connecting PBX, Centrex Type Services, Automatic Call Distributor Systems, and/or other switching arrangements. (T)
- e. **Trunk Line:** A circuit extending from a central office and terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors or a common group of switched lines (pooled) connected to other services. (T)
- f. **ESSX service Main Station Line:** The circuit portion of an ESSX service main station. It consists of all facilities, including intercommunication, and outside plant facilities, from the ESSX service system dial switching equipment to the network interface of the ESSX service main station line. (T)
- g. **ESSX service Extension Station Line:** The ESSX service extension station consists of additional usage of traffic sensitive central office equipment. (T)

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EXCHANGE SEGMENT

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The portion of an exchange service area contained within the county boundaries of a particular county. Within an exchange segment local telephone service is furnished at uniform rates for all subscribers to any type or class of service.

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EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange.

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## A1. DEFINITION OF TERMS

### EXCHANGE SERVICE

The general telephone service rendered in accordance with *Guidebook* provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this *Guidebook*. (T)

a. Flat Rate, Message Rate, and Measured Service

- (1) Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- (2) Message Rate Service: A classification of noncoin box exchange service which is charged for on the basis of amount of use.
- (3) Measured Service: A classification of exchange service which is charged on the basis of a fixed local access line rate plus usage, as determined by the number of calls, the duration of the calls, the distance of the calls, and the time of day the calls are placed.

b. Individual and Party Line

- (1) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the line connecting such access line with the central office or other switching unit.
- (2) Party Line Service: A classification of exchange service which provides that two or more exchange access lines may be served by the same central office line. Party line service is further classified by the grade of line, as follows:
  - (3) Two-Party Line Service: The same central office line serving no more than two exchange access lines .
  - (4) Four-Party Line Service: The same central office line serving no more than four exchange access lines .

c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch-Tone Dialing Capability: A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

### EXPANDED SERVICE AREA

The area beyond a subscriber's basic service area within which telephone service is furnished to a subscriber under a specific schedule of local usage rates and without payment of long distance charges. The expanded service area for each subscriber will include all subscriber's outside the subscriber's basic service area but within the same LATA who are served by a rate center within 55 miles of the subscriber's rate center.

### EXTENDED AREA SERVICE

A type of telephone service furnished under *guidebook* provisions whereby subscribers of a given exchange may complete calls to and, where provided by the *guidebook*, receive messages from one or more exchanges without the application of long distance message telecommunications charges. (T)

### FLAT RATE SERVICE

See "Exchange Service".

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## A1. DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Band Charge"

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service"

FOREIGN EXCHANGE LISTING

See "Listing"

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## A1. DEFINITION OF TERMS

**FOREIGN EXCHANGE MILEAGE**

See "Mileage and Band Charge".

**FOREIGN EXCHANGE SERVICE**

See "Exchange Service".

**GEORGIA RELAY CENTER**

The Georgia Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (Voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

**HOME NUMBER PLAN AREA (HNPA)**

The Number Plan Area (NPA) where an end user is located.

**HOST OFFICE**

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Modules or Remote Systems.

**INCOMPLETE CALL ATTEMPT**

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service, or number not assigned.

**INDENTED LISTING**

Indented Listings are used where a subscriber has more than one listing for service under the same name at one or more locations.

**INITIAL CHARGE**

See "Installation Charge".

**INITIAL SERVICE PERIOD**

The minimum period of time for which service, facilities and equipment are provided.

**INMATE CALLING SERVICE (ICS)**

A Coin Telephone Service provided by the Company for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

**INSTALLATION CHARGE**

A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

**INSTITUTION**

Institution is any type of confinement or correction facility, such as a prison, jail, work farm or detention center.

**INSTITUTIONAL TELECOMMUNICATIONS SERVICES**

Institutional Telecommunications Services are telephone services provided at an institution for use by inmates in making collect only or debit system calls.

**INSTITUTIONAL TELECOMMUNICATIONS SERVICES CUSTOMER**

An Institutional Telecommunications Services Customer is the billed party that agrees to accept and pay for institutional telecommunications services/

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

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## A1. DEFINITION OF TERMS

### INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that element of extension line and tie line service between serving wire centers within the same exchange.

### INTRASYSTEM WIRING

Intrasytem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key of similar system.

### JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with guidebook provisions, but who would not otherwise be entitled to the use of the service.

### LATA

See "Local Access and Transport Area"

### LATE PAYMENT CHARGE

A late payment charge is a charge applied to a customer's bill when the previous month's bill has not been paid in full prior to the next billing date.

### **(DELETED)**

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### LINE

See "Exchange Access Line".

### LINK

The term "LINK" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Plus service, MegaLink Light service, MegaLink channel service, FlexServ service or LightGate service.

### LISTING

The publication in the Company's directory (*where available*) and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

1. **Caption Listing:** The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.
2. **Cross Reference Listing:** The listing of a generally accepted name of a subscriber followed by a reference to another listing.
3. **Foreign Exchange Listing:** The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.
4. **Indented Listing:** Indented Listings are used where a subscriber has more than one listing for services under the same name at more than one location.
5. **Stylist Service:** A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters.

### LISTING INFORMATION SYSTEM

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers.

### LOCAL ACCESS AND TRANSPORT AREA

A geographic area established for the administration of communication service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

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## A1. DEFINITION OF TERMS

### LOCAL CALLING AREA

See "Local Service Area"

### LOCAL CHANNEL

The term "Local Channel" denotes that element of extension line and tie line service required for connecting a customer premises to its serving wire center.

### LOCAL MESSAGE

See "Message"

### LOCAL SERVICE

A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

### LOCAL SERVICE AREA

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas and exchange segments within the same LATA. The local service area for a given exchange always includes the basic service area and may include an expanded service area.

### LOCATION PROVIDER

The owner of the premises on which a payphone is located.

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between two or more points which are located in the same local access and transport area (LATA).

a. **(DELETED)**

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b. Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station line which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station line, department or office to be reached through a PBX or Centrex Type Services attendant.

### MEASURED SERVICE

See "Exchange Service"

### MESSAGE

A communication between two stations. Messages may be classified as follows:

a. Local Message: A message between stations within the same local service area.

b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

### MESSAGE RATE SERVICE

See "Exchange Service"

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## A1. DEFINITION OF TERMS

### MILEAGE AND BAND CHARGE

A charge applying for the use of part or all of a line furnished by the Company.

- a. Airline Measurement: The shortest distance between two points.
- b. Extra Exchange Line Mileage or Band Charge: A charge applying in addition to the base rate for service when the Network Interface of a subscriber's access line is outside the base rate area but is located within the exchange area.
- c. Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with *Guidebook* provisions. (T)
- d. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a subscriber's main station, PBX or Centrex Type Services with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus band charges if any apply.
- e. Foreign Exchange Mileage: The measurement applying to a line connecting a subscriber's main station, PBX or Centrex Type Services with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus band charges if any apply.
- f. Route Measurement: The actual length of a circuit between two points.
- g. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with *Guidebook* provisions. (T)

### MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 22 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone or public message telegraph service.

### MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

### MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

### MODIFICATION OF FINAL JUDGEMENT

As used herein, the term Modification of Final Judgement ("MFJ") refers to the federal court decree which required the divestiture and reorganization of the Bell System, and includes the Plan of Reorganization ("POR") approved by the court.

### MULTIPARTY LINE SERVICE

See "Exchange Service".

### NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

### NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished for the provision of network control signaling.



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## A1. DEFINITION OF TERMS

**NETWORK INTERFACE**

The Network Interface is a standard Registration Program Jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer inside wire and/or equipment to the telephone network.<sup>1</sup>

The Network Interface will be located at the demarcation point.

**NON-LISTED TELEPHONE NUMBER**

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the Directory *Assistance* records available to the general public. (T)

**NON-PUBLISHED TELEPHONE NUMBER**

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the *Company's Listing Information System and* is not shown on records available to the general public. (T)

**OUTWARD ONLY**

A payphone that does not permit incoming calls.

**PATRON**

The term "Patron" as used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

**PARTY LINE SERVICE**

See "Exchange Service"

**PAYPHONE SERVICE PROVIDER**

The owner of the payphone instrument

**PORTABLE TELEPHONE**

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

**POSITIVE RESPONSE**

Positive Response is a pulse or tone generated response and/or verbal response initiated by the customer (billed party) to accept responsibility for payment of institutional telecommunications services. No other method may be used in confirming a call (i.e. time outs that automatically complete the call if nothing is done or wrong numbers(s) are entered or the inability of called party instrument (telephone) and so on).

**PREMISES (SAME)**

The term "same premises" (except in connection with Inside Moves) shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

**PRIMARY CLASS OF SERVICE**

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus extra exchange line mileage charges.

**PRIVATE TELEPHONE NUMBER**

See "Non-Published Telephone Number"

**Note 1:** When any Network Interface other than a miniature-modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply.

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## A1. DEFINITION OF TERMS

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### REFERENCE LISTING

See "Cross Reference Listing"

### REMOTE MODULES AND/OR REMOTE SYSTEMS

The term "Remote Modules and/or Remote Systems" (RM or RS) denotes small end offices which obtain their call processing capability from a Host Office. When an RM or RS has its own NXX, the RM or RS will be considered the central office or wire center for rating purposes. When an RM or RS shares the NXX of the Host Office, the Host Office will be considered the central office or wire center for rating purposes.

### RETIREMENT COMPLEX

A retirement complex is an establishment made available for the use of retired citizens by a religious or other non-government institution, operating on a non-profit basis, to provide dwelling accommodations, including dining, restricted medical and nursing care, and other services as a part of the basic charge for tenancy. Arrangements whereby tenants, as a condition for tenancy, must purchase and own rights to certain physical property of the complex are not considered as qualifying such tenants for access to PBX trunks offered to retirement complexes for the joint use of management and tenants.

### RINGMASTER SERVICE

This service will allow a subscriber to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

### ROUTE MEASUREMENT

See "Mileage Charge" .

### SECRETARIAL LINES

Bridged lines or individual access lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

### SEMIPRIVATE TELEPHONE NUMBER

See "Non-Listed Telephone Number"

**(DELETED)**

(D)

## A1. DEFINITION OF TERMS

### SERVICE CHARGE

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

### SERVICE LINE

A two-way business individual line, a dial PBX main access line, a Centrex Type Services main access line, or an extension line of any of the before mentioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing *Guidebook* rate. (T)

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## A1. DEFINITION OF TERMS

### SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE

See Section A23.

### STATION

A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

#### 1. Main and Extension Station

- a. Main Station: A Company station, directly connected by means of an individual line or party line with a central office.
- b. Extension Station: An additional station connected on the same line as the main station and subsidiary thereto.

#### 2. The term "Station" used in connection with WATS<sup>/1/</sup>:

- a. Denotes the network central signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this *Guidebook*, or
- b. Denotes the point at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS, or
- c. Denotes the point of connection of WATS to switching equipment (as specified in A19) such switching equipment is located in a Company Central Office.
- d. Denotes the point of connection of Outward WATS to an Other Common Carrier channel (utilizing WATS Central Office Connecting Facilities) at a Company WATS serving central office.

(C)

The term "Main Station" denotes the first WATS station, or the first two stations arranged for inward service, as provided by A19, furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line with a main station.

### STATION LINE

See "Exchange Access Line".

### STATION-TO-STATION CALL

See "Long Distance Message Telecommunications Service".

### SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and *terms and conditions* of its *guidebook*.

### SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber or initiated by the Company for violation of *guidebook terms and conditions* by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises.

### SYNCHRONOUS OPERATION

A feature of the Experimental Weather Announcement Service which allows a calling party access to an announcement only at the beginning of such announcement.

<sup>/1/</sup> Effective December 31, 2021, WATS Service is withdrawn for residential customers

(N)

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## A1. DEFINITION OF TERMS

### TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

### TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this *Guidebook*.

See "Mileage and Band Charge".

(T)

### TELEFACSIMILE

The term "teletype" denotes any process by which electronic signals are transmitted by any telephone system for conversion into written text.

### TOLL MESSAGE (LONG DISTANCE MESSAGE)

See "Message" .

### TOLL SERVICE

See "Long Distance Message Telecommunications Service" .

### TOUCH-TONE DIALING CAPABILITY

See "Exchange Service" .

### USOC (UNIFORM SERVICE ORDER CODE)

A Company assigned code used on internal records for service identification purposes.

### VARIABLE DIGIT OUT-PULSING

A Service Feature of the Advanced Private Line Termination (APLT). Permits the dialing of different numbers of digits, on separate calls, to complete a call over the private line facility to a distant location.

### WATS

See "Wide Area Telecommunications Service" .

### WIDE AREA TELECOMMUNICATIONS SERVICE

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the *Guidebook*.

(T)

### WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.