

**TARIFF DISTRIBUTION**

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PURPOSE: This project modifies standard intercept and referral services to refer calls to the standard end office announcement and eliminates all other referral of intercept types

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)

#### A12.7.1. General (Cont'd)

- J.** Automatic Intercept Service (AIS) for a non-listed disconnected DID telephone number will be provided at the rate shown in A12.7.2A., where facilities permit. AIS will provide *intercept and* referral from the non-listed disconnected DID telephone number to *a standard central office recorded announcement* for a maximum period of twelve months or until the delivery of the new Real White/Yellow Pages directory, whichever comes first. (C)
- All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
- K.** At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- L.** In addition to the rates and charges specified in A12.7.2, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
- M.** Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment.
1. The customer must maintain at least the same level of DID service requirements.
  2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
  3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
  4. Rates & charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.
- N.** A DID customer may reuse his DID numbers for non-DID purposes when the customer's DID service is disconnected.
- O.** Charges for Rotary Line service are applicable to PBX trunks or NARs utilizing DID Trunk Terminations.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)**

**A12.7.2 Rates and Charges**

**A. Central Office Components**

**1. Direct-Inward Dialing (DID) Service<sup>1</sup>**

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Establish trunk group and provide first group of 20 DID numbers	<b>\$915.00</b>	<b>\$18.00</b>	<b>NDZ</b>	
(b) Each additional group of 20 DID numbers	<b>15.00</b>	<b>41.00</b>	<b>ND4</b>	
(c) Non-Consecutive DID numbers, each <sup>1</sup>	<b>2.20</b>	<b>9.00</b>	<b>ND5</b>	
(d) DID Trunk Termination, each Inward Only Trunk <sup>2</sup>	<b>90.00</b>	<b>171.00</b>	<b>NDT</b>	
(e) DID trunk Termination, each Combination Trunk With Call Transfer <sup>2,3</sup>	<b>250.00</b>	<b>197.00</b>	<b>NCT</b>	
(f) Multifrequency (MF) Pulsing option, each trunk <sup>4</sup>	-	<b>78.00</b>	<b>S5MBD</b>	
(g) Dual Tone Multifrequency (DTMF) Pulsing option, each trunk <sup>4</sup>	-	<b>78.00</b>	<b>S5DBD</b>	
(h) Automatic Intercept Service, per number <i>intercepted</i> <sup>5</sup>	<b>16.00</b>	-	<b>ND1</b>	(T)
(i) Group of 20 Reserved Numbers, each group <sup>6</sup>	<b>915.00</b>	<b>32.00</b>	<b>NDV</b>	
(j) Reserved Non-Consecutive DID numbers, each	<b>2.20</b>	<b>7.00</b>	<b>ND6</b>	

**Note 1:** The installation charge in A12.7.2.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service.

**Note 2:** In addition to the rates and charges for the DID Trunk Terminations, rates and charges for DID PBX Trunks or NARs as specified in Section A3. apply as appropriate.

**Note 3:** Combination DID Trunks with the Call Transfer feature are available where facilities permit.

**Note 4:** Provides faster signaling on PBX DID trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

**Note 5:** Provides automatic *intercept and* referral of calls from a non-listed disconnected DID telephone number to a *standard central office recorded announcement* for twelve months or until the delivery of the new directory (where directories are available), whichever comes first. AIS is available only where facilities permit. (C)

**Note 6:** Installation charge applicable for reservation of numbers where DID service has not previously been established.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS<sup>1</sup>

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
    - b. Service charges from Section A4.
  2. The following charges will not be refunded:
    - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
    - b. Usage Charges from Section A3.
  3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
  4. Other facilities, features, and services not located in this Section will not be included in this plan.
  5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
  6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
  8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other Company services.
  9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

#### A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.  
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service. (C)
  2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be *intercepted and* routed to a mechanized announcement that tells the calling party that the number they dialed is not in service. Telephone numbers for station lines that are listed in the directory will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the directory may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred. (C)

#### A12.25.5 Conversions

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
  2. Termination Liability/Cancellation Charges for original service will not apply.
  3. Service charges from Section A4. will not apply.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.1 General (Cont'd)

- D.** This service is furnished subject to the availability of the 211 number.
- E.** 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F.** Limitations and use of service as stated in Section A2. apply.
- G.** Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H.** Access to 211 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I.** The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

- K.** 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.81 511 Dialing Service (Cont'd)

#### A13.81.1 General (Cont'd)

**H.** Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. (C)

#### A13.81.2 Service Requirements and Conditions

- A.** All requests for 511 must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.
- B.** Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

- C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.83 811 CALL BEFORE YOU DIG SERVICE

#### A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C.** Access to 811 is not available to the following:
- Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A
  - Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
  2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days.
  3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
  4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(C)

#### A13.83.2 Rates and Charges

- A.** Application of Rates
1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
  2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
  3. Suspension of 811 as covered in Section A2. is not applicable for this service.
  4. A Central Office Activation charge will apply per central office switch translated to the lead number.
  5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.



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**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS****A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)****A112.12.3 Definitions****WIRE CENTER DENSITY**

Refers to the average number of main stations (MS) and equivalent main stations (EQ. MS) per square mile in the serving wire center area. Wire Center Density Groups are designated "A" and "B" with group "A" having the least density and group "B" having the highest.

OTHER DEFINITIONS - See A112.26.3

**A112.12.4 Intercept Of Calls To Unassigned Station Lines**

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all ESSX systems served out of the same office. The announcement states that the number is not in service. (C)

**A112.12.5 Conversion**

- A. (DELETED)
- B. Conversion of ESSX-1 Service to ESSX-S, M and L Service
  - 1. When a customer whose present ESSX-1 Service elects to convert to ESSX-S, M or L Service, installation and service connection charges do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided that all of the following conditions are met:
    - a. The customer's system must continue to be served by the same central office equipment,
    - b. There must be no interruption of service, and
    - c. There are no moves, changes or additions in existing station lines, terminating arrangements, or optional features requested by the customer.

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## **A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.13 Digital ESSX Service - 85 (Cont'd)**

#### **A112.13.2 Terms and Conditions (Cont'd)**

- T.** The list of Wire Center Density Classifications by Exchange as specified in A112.12.14 shall be used in determining the density of a particular serving wire center. Whenever the density group designation of a serving wire center is reclassified, Digital ESSX service customers are subject to the following:
  - 1. Charges for main station lines under contract via the ESSX service Term Payment Plan shall not change for the remainder of the contract.
  - 2. Upon expiration of the existing contract, the new rate will be based on the wire center density group as reclassified.
  - 3. Charges for main station lines not under contract (Month-to-Month), including minimum service period shall be adjusted if the reclassification would result in a lower rate.
- U.** Customer Station Rearrangement (CSR) may be provided with Digital ESSX service where facilities permit. Rates and charges for CSR will be developed on an individual case basis and will be based on the estimated costs to provide this service.
- V.** The first system established per customer within a Local Calling Area must consist of a minimum of one (1) Main Station Line.
- W.** Digital ESSX service subscribers with rates and charges applicable out of the Vintaged Section A112.13 may subscribe to features found in A112.28 but not offered in A112.13.
- X.** Digital ESSX service subscribers with rates and charges applicable out of the Vintaged Section A112.13 wishing to add or change features must apply nonrecurring charges as indicated in A112.28.

#### **A112.13.3 Definitions**

##### **WIRE CENTER DENSITY**

Refers to the average number of main stations (MS) and equivalent main stations (EQ. MS) per square mile in the serving wire center area. Wire Center Density Groups are designated "A" and "B" with group "A" having the least density and group "B" having the highest.

OTHER DEFINITIONS - SEE A12.13.3

#### **A112.13.4 Intercept of Calls to Unassigned Station Lines**

- A.** Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B.** Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Digital ESSX service systems served out of the same office. The announcement states that the number is not in service.

(C)

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## A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this sub-section for MultiServ service.
    - b. Service charges from Section A4.
  2. The following charges will not be refunded:
    - a. End User Common Line Charges as specified in BellSouth Telecommunications, Inc., FCC No. 1, Section 4.
    - b. Usage Charges from Section A3.
  3. Customer-provided equipment acquired for use with MultiServ service will not be included in this plan.
  4. This guarantee will not apply to transfers of service, moves, conversions or recasts.
  5. MultiServ service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  6. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates for that period, not to exceed six (6) months.
  7. Subscribers must retain continuous service beyond the ninety (90) days via other Local Exchange Services as offered in Section A3.

#### A112.20.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.  
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscribers' MultiServ service systems served out of the same office. The announcement states that the number is not in service. (C)
  2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that the number they dialed is not in service. Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per telephone number referred. (C)

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## A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.3 Definitions (Cont'd)

##### TRUNK VERIFICATION FROM STATION

Permits a designated Digital ESSX service station to verify the condition of the trunks in the Digital ESSX service by dialing a predefined access code, the trunk group access code and the member number of the trunk to be verified.

##### UNIFORM CALL DISTRIBUTION (UCD)

See Station Hunting Arrangements.

#### A112.28.4 Intercept Of Calls To Unassigned Station Lines

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all subscriber's Digital systems served out of the same office. The announcement states that the number is not in service. (C)

#### A112.28.5 Conversion

- A. Replacement of Central Office Equipment
  - 1. The rates and charges in this and other guidebook sections for ESSX service and the associated features and services will continue to apply to ESSX service subscribers served at a location that is converted through no desire or fault of the subscriber to Digital central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the Digital central office equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service.
- B. (DELETED)
- C. Conversion of Digital ESSX service - Vintaged to Digital ESSX service
  - 1. Digital ESSX service - vintaged consists of those rates and charges moved to Section A112. and applicable to subscribers of Digital ESSX service as of July 10, 1989.
  - 2. Customers with Digital ESSX service under the Vintaged Section (A112.) may select a payment period under A112.28 providing the following conditions are met:
    - a. The customer's selected payment period under Section A112. has expired, or
    - b. The customer's selected payment period has not expired but the customer desires to select a payment period in Section A112.28 equal to or exceeding the unexpired portion of his current payment period.
      - (1) Charges as described under Termination Liability in A112.28.6 will not apply.
    - c. A Service Ordering Charge as specified in Section A4. will apply.

#### A112.28.6 Payment Schedules

- A. General
  - 1. Digital ESSX service is offered as follows.
    - a. The contract periods are:
      - Month-to-Month Payment Plan (One month option)
      - 36-Month Term Payment Plan
      - 60-Month Term Payment Plan
      - 84-Month Term Payment Plan

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## A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

### A139.1 Three-Digit Dialing Service (N11) (Cont'd)

#### A139.1.1 General (Cont'd)

- M. Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. (C)
- N. Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- O. Access to N11 Service is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Four-party Stations
  - Cellular - Type 2AOperator assisted calls to an N11 subscriber will not be completed.
- P. N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q. The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R. If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S. If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T. The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.