

TARIFF DISTRIBUTION

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PURPOSE: Withdraw Subscriber Transfer Service

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G013	15	0001
G013	16	0003
G13 Cont. (pg)	1	0002
G Subj. Indx (pg)	20.1	0002

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A13.1 Extension Services	1	
A13.1.1 General	1	
A13.1.2 Types and Descriptions	2.1	
A13.1.3 Rates and Charges	4	
A13.1.4 Reserved for Future Use	6	
A13.1.5 Signaling Arrangements	9	
A13.2 Reserved for Future Use	9	
A13.3 (DELETED)	11	
A13.4 Special Billing Services	12	
A13.4.1 Reserved for Future Use	12	
A13.4.2 Reserved for Future Use	12	
A13.4.3 Reserved for Future Use	12	
A13.4.4 Customized Large User Bill (CLUB)	12	
A13.4.5 Magnetic Tape Bill Format For Large Users	12.2	
A13.4.6 Reserved for Future Use	12.3	
A13.4.7 Diskette Analyzer Bill (DAB) Service	12.3	
A13.5 (DELETED)	12.3	
A13.6 (DELETED)	13	
A13.7 (DELETED)	15	
A13.8 Reserved for Future Use	16	(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.7 (DELETED)

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.7 (DELETED) (Cont'd)

(D)

A13.8 Reserved for Future Use

A13.9 Custom Calling Services

Custom Calling services are auxiliary features provided in addition to basic telephone service.

A13.9.1 Description of Service

A. Call Forwarding Variable

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

B. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.

C. Call Waiting

By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered.

Before a Call Waiting subscriber initiates a call, the subscriber may activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to a service that allows flash-hook privileges such as Three-Way Calling. Call Waiting is restored automatically on termination of such a call. During the time the cancel feature is activated, incoming callers receive a busy tone.

D. Speed Calling

Provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code)¹ and a thirty-number capacity (30-code).

E. Call Forwarding Busy Line

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises.

Note 1: Effective October 31, 2013, Speed Calling (8-code) is withdrawn and no longer available for business subscribers.

SUBJECT INDEX

S. (Continued)

SUBJECT	SECTION
Stylist Service	A6.7.15
Submarine Exchange Cable Mileage	A113.8
(DELETED)	
Surrogate Client Number	A13.49
Suspension of Business and Residence Service	A2.3.16
Suspension of Service for Non-Payment	A2.4.3
Switched Data Service I (Obsoleted)	A112.28.14
Switched Multimegabit Data Service (SMDS) (Market Trial).....	A40.2
Systematic Regrouping	A3.4

(D)