

TARIFF DISTRIBUTION

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase business & residence Directory Assistance (DA) Service charge

TARIFF SECTION
G003

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0015

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

The Company furnishes a Directory Assistance service for the purpose of aiding subscribers in obtaining listing information.

A3.13.2 Rates and Charges

	Rate	USOC	
A. Directory Assistance service - request of a listing (maximum of three requests per call)			
1. Within the Company's local calling or LATA/NPA serving area for the originating line			
(a) Each Call	\$2.49	NA	(1)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹			
(a) Each Call	2.49	NA	(1)
B. Directory Assistance for Public (payphone) Service Providers			
1. All calls to Directory Assistance			
(a) Per Call	.35	NA	
C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

Page 32.1 is hereby deleted in its entirety and removed from this Guidebook.