

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: GA-17-0051

DATE: August 1, 2017

STATE: GEORGIA

EFFECTIVE DATE: 08/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Modify the \$6 x 12 Access Line Retention Offer to indicate it will only be available to customers with flat rate access lines

**TARIFF SECTION**  
G003

**PAGE NUMBER**  
1

**PAGE REVISION**  
0004

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.1 General

- A. Basic local exchange service as offered in this Guidebook, is comprised of exchange access lines defined as follows:  
Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the guidebook use offering selected by the customer.
- B. Exchange access lines are subject to the nonrecurring charges specified in Section A4.
- C. Rates for basic local exchange service are related to total exchange access lines and PBX trunks in the local calling area.
- D. Base Rate Areas, Locality Rate Areas and Exchange Service Areas for each exchange are identified on maps.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- F. Rates for business basic local exchange service and residence PBX trunk service include Touch-Tone dialing capability which facilitates the origination of telephone calls using instruments equipped for tone-type address signaling. (Effective 5/1/2005, rotary-dial is not available for additions, new installations or transfers of service).
- G. Residence Access Line Retention Offer  
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) *flat rate* access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
  - 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
  - 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
  - 3. If the customer disconnects the *flat rate* line(s) or moves from their current location, the remaining benefits will cease. (C)
  - 4. AT&T employees are not eligible for this offer.
  - 5. Customer must be calling into AT&T to disconnect their local service.
  - 6. This offer is available on a maximum of two (2) *flat rate* lines (a maximum monthly reward of \$12). (C)
  - 7. Not stackable with any other regulated retention offer that provides a monthly discount.
  - 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
  - 9. This offer is only available for retention purposes.
  - 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months. (D)

(DELETED)

#### A3.2 Statewide Rate Groups

##### A3.2.1 Rate Group Definitions

Group	Exchange Access Lines and PBX Trunks in Local Calling Area - Upper Limits
2	42,500
5	100,000
7	250,000
12	250,001 and up