

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: GA-17-0049

DATE: August 1, 2017

STATE: GEORGIA

EFFECTIVE DATE: 08/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: With this project, we will discontinue Public Telephone Access Service for Payphone Service Provider (PSP) Provided Equipment in certain wire centers in Georgia

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G007	1	0001
G007	6	0002
G007	6.0.0.1	0000
G007	6.0.1	0000
G007	6.1	0002
G007	7	0002
G007	9	0003
G007	10	0002
G007	11	0002
G007	11.0.1	0002
G007	11.1	0001
G007	12	0002
G7 Cont. (pg)	1	0001

## A7. COIN TELEPHONE SERVICE

### CONTENTS

<b>A7.1 (DELETED)</b>	1	
<b>A7.2 (DELETED)</b>	<i>1</i>	(T)
<b>A7.3 Reserved for Future Use</b>	6	
<b>A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment</b>	6	(M)
A7.4.1 General	6	(M)
A7.4.2 Responsibility of the Subscriber	<b>6.0.1</b>	(T)(M)
A7.4.3 Restrictions	6.1	(M)
A7.4.4 Violations of Terms and Conditions	7	(M)
A7.4.5 Optional Service Features	7	(T)(M)
A7.4.6 Rates and Charges	<b>9</b>	(T)(M)
<b>A7.5 Public Set Use Fee</b>	11.0.1	(M)
A7.5.1 Definition and Requirements	11.0.1	(M)
A7.5.2 Rates and Charges	<b>11.0.1</b>	(T)(M)
<b>A7.6 Public Telephone Access Line for Institutional Service Providers</b>	11.1	(M)
A7.6.1 General	11.1	(M)
A7.6.2 Requirements	11.1	(M)
A7.6.3 Rates and Charges	12	(M)
<b>A7.7 Reserved for Future Use</b>	12	(M)
<b>A7.8 (DELETED)</b>	<b>12</b>	(T)(M)
<b>(DELETED)</b>		(D)

**Contents Page 2 is hereby deleted in its entirety and removed from this Guidebook.**

(N)

## **A7. COIN TELEPHONE SERVICE**

**A7.1 (DELETED)**

**A7.2 (DELETED)**

(M)

**Pages 2 through 5 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

**A7. COIN TELEPHONE SERVICE**

**A7.3 Reserved for Future Use**

**A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment**

**A7.4.1 General**

- A. Public Telephone Access Service for PSP provided equipment is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public.
- B. Public Telephone Access Service for PSP provided equipment is provided for use with PSP telephones *in wire centers noted in paragraph A7.4.1.G.* (C)
- C. The carriage and completion of local messages are provided by the Company.
- D. Public Telephone Access Service for PSP provided equipment is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Public Telephone Access Service for PSP lines. Where Public Telephone Access Service for PSP provided equipment is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.
- E. PSP telephones may not be attached to other types of access lines. A subscriber must order a separate Public Telephone Access line for each PSP telephone installed and will be billed the Guidebook rate for each line.
- F. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H, if the incoming call originates from a customer-provided public telephone, the name information transmitted will always be "Pay Phone."
- G. Availability (N)
  - 1. Effective August 1, 2017, Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment is only available in locations served by the following Wire Centers, listed by exchange: (N)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	
Albany	ALBYGAMA	(N)
Athens	ATHNGAMA	(N)
Atlanta	ATLNGAAD, ATLNGACS, ATLNGAEL, ATLNGAEP, ATLNGAFP, ATLNGAGR, ATLNGAHR, ATLNGAIC, ATLNGAPP, ATLNGATH, ATLNGAWD, ATLNGAWE, DNWDGAMA	(N)
Atlanta Northeast	ALPRGAMA, CHMBGAMA, DLTHGAHS, LLBNGAMA, LRVLGAOS, LTHNGAJS, NRCRGAMA, PANLGAMA, RSWLGAMA, SNMTGALR, TUKRGAMA	(N)
Atlanta Northwest	ACWOGAMA, ASTLGAMA, MRTTGAMA, PWSPGAAS, SMYRGAMA	(N)
Atlanta South	FRBNGAEB, FYVLGASG, HMPNGAJW, JNBOGAMA, MCDNGAGS, MRRWGAMA, RVDLGAMA, STBRGANH	(N)
Augusta	AGSTGAAU, AGSTGAFL, AGSTGATH	(N)
Bainbridge	BNBRGAMA	(N)
Brunswick	BRWKGAMA	(N)
Buford	BUFRGABH	(N)
Carrollton	CRTNGAMA	(N)
Cartersville	CRVLGAMA	(N)
Cedartown	CDTWGAMA	(N)
Claxton	CXTNGAMA	(N)
Columbus	CLMBGABV, CLMBGAMT, CLMBGAMW	(N)
Conyers	CNYRGAMA	(N)
Covington	CVTNGAMT	(N)
Gainesville	GSVLGAMA	(N)
Greensboro	GNBOGAES	(N)
Greenville	GNVLGAMA	(N)
Griffin	GRFNGAMA	(N)

**A7. COIN TELEPHONE SERVICE**

**A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)**

**A7.4.1 General (Cont'd)**

**G. Availability (Cont'd)**

- 1. Effective August 1, 2017, Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment is only available in locations served by the following Wire Centers, listed by exchange: (Cont'd) (N)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	(N)
Hogansville	HGVLGAMA	(N)
Jackson	JCSNGAMA	(N)
Lagrange	LGRNGAMA	(N)
Lake Park	LKPKGAMA	(N)
Louisville	LSVLGAMA	(N)
Lumpkin	LMKNGAMA	(N)
Macon	MACNGAGP, MACNGAMT, MACNGAVN	(N)
Madison	MDSNGAMA	(N)
Newnan	NWNNGAMA	(N)
Pooler	POLRGAMA	(N)
Rome	ROMEGATL	(N)
Rossville	CHTGTNBR, CHTGTNRO, CHTGTNSE	(N)
Savannah	SVNHGABS, SVNHGADE, SVNHGAWB	(N)
Social Circle	SCCRGAMA	(N)
Tallapoosa	TLLPGAES	(N)
Thomson	THSNGAMA	(N)
Tifton	TFTNGAMA	(N)
Valdosta	VLDSGAMA	(N)
Villa Rica	VLRCGAES	(N)
Waynesboro	WYBOGAES	(N)

## A7. COIN TELEPHONE SERVICE

### A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

#### A7.4.2 Responsibility of the Subscriber

- A. The subscriber shall be responsible for the installation, operation and maintenance of any PSP telephones used in connection with this service. (M)
- B. PSP telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics: (M)
  - 1. The caller must be able to access an Operator of a Company certified by the Commission to provide local exchange service or alternate operator service, 911 (at no charge) where available, and Local Directory Assistance (411) of a Company certified by the Commission. (M)
  - 2. Emergency numbers (operator assistance and 911) must be clearly posted at each location of a PSP telephone. (M)
  - 3. Information must be displayed on each PSP telephone consisting of an address and telephone numbers (Toll Free) where a caller can obtain assistance in the event that the telephone malfunctions in any way and procedures for obtaining a refund from the payphone service provider. *The* Company is not responsible for refunds of coins deposited in PSP coin-operated public telephones. (C)(M)
  - 4. All PSP telephones in service must return the coins to the user in the event of an incomplete call. (M)
  - 5. The telephone number must be displayed on each PSP telephone, unless otherwise prohibited by the Commission. (M)
  - 6. Each PSP telephone must be capable of providing access to all interexchange carriers certified to provide long distance service in Georgia and who are in fact providing such service. Access to the carrier of choice must be permitted by means of the dialing sequence chose by the carrier (e.g., 950-XXXX, 1-8XX, or 101XXXX). The dialing sequence chosen by the carrier should include the option of placing an 0+ call without operator intervention. A dialing sequence commencing with 00- shall provide the caller with access to the presubscribed long distance carrier or operator service provider under contract to provide service to the payphone. As to coinless public telephones, it will be necessary for certified Interexchange Carriers providing public telephone service and not reselling local or intraLATA service to make available the service to all Interexchange Carriers that can be reached by means of the dialing sequence chosen by the carrier. (M)
  - 7. All PSP telephones must be capable of completing local and toll calls. (M)
  - 8. All PSPs shall place on the telephone instrument, a clear and conspicuous disclosure of the presubscribed provider of operator and long distance services and the method by which the user may obtain the rates thereof. (M)
  - 9. Operator services provided by a company certified by the Commission to provide local exchange service or local alternate operate services shall be accessed by dialing "0" from a payphone service provider telephone. (M)
  - 10. Any limit on the duration of any call (Local or Toll) made from any PSP telephone shall be in compliance with the Order of the Federal Communications Commission in Docket No. 96-128 and the Georgia Public Service Commission. (M)
  - 11. Public Telephone Access Lines will only be provided as two-way service unless authorized by the Commission as set forth in A7.4.3 following, and there will be no charge imposed for incoming calls. Coinless Public Telephones do not have to receive incoming calls if the agent of the premises upon which such telephones are installed does not wish such calls to be received. (M)
- C. The PSP shall insure that the payphone complies with terms and conditions regarding hearing impaired and handicapped access in accordance with the American Disabilities Act (ADA). (M)
- D. The PSP telephone shall be installed in compliance with all accepted telecommunications industry standards and the current National Electric Code and National Electric Safety Code. (M)
- E. The PSP must apply for and receive an Interim Certificate of Authority for the provision of Payphone Service from the Georgia Public Service Commission before connection to the network of a Company certified to provide local exchange service shall be allowed. All PSPs with Regular Certificates shall provide to the Georgia Public Service Commission a list of all payphone access lines maintained in the State of Georgia. This list shall state the location (address) and telephone number of each payphone maintained by the payphone service provider in the State of Georgia. This list shall be updated quarterly, with such update being due on the following dates of each year: January 1, April 1, July 1 and October 1. (M)

---

## A7. COIN TELEPHONE SERVICE

### A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

(M)

#### A7.4.3 Restrictions

##### A. Outward Only and Time of Day Restrictions

1. A payphone may be restricted to outward only calling and to operation during certain hours of the day in the following circumstances and under the following conditions upon concurrence of the PSP:
  - a. An affidavit is signed by the location provider or a law enforcement official, an elected official of the political subdivision in which the payphone is located or the city/county manager of such political subdivision, stating that for safety and/or security reasons or in an attempt to deter potential criminal activity they are requesting the payphone to be restricted to outward calling and/or the payphone hours of operations be restricted; or
  - b. Upon written request by the Georgia Public Service Commission and after notifications to the location provider.
  - c. PSPs must provide proper notice on the instruction card and at a conspicuous location in clear view of payphone users, regard outward only restrictions placed on the use of the payphone.
  - d. PSPs must ensure that access to emergency service (911, or 0 where 911 is not available) is accessible at all times.
  - e. PSPs must provide proper notice at a conspicuous location in clear view of payphone users, regarding time of day limitations.

##### B. PSPs must obtain the aforementioned affidavits containing the proper signatures prior to the restrictions of payphones in accordance to A7.4.3.A preceding. This documentation must be maintained by the PSP for the duration of the restriction(s) and be made available for inspection by the Commission and/or its staff upon request.

##### C. After a restriction is implemented, any person may call the Georgia Public Service Commission to complain and such complaint shall be investigated and a report made to the Commission for further action, if any. The Commission has the authority to remove any restriction(s) that have been placed on a payphone.

##### D. Disputes on Restrictions

1. If the PSP, location provider, law enforcement official or elected official do not concur with implementation of any requested time of day restriction set forth in A7.4.3.A preceding, the party may, in writing, request an informal hearing before the Commission.
2. The Commission (which may delegate such matters to its Staff) shall conduct an informal hearing thereon, at which it may take statements or other evidence from the PSP, the location provider, the applicable law enforcement official or elected official and/or Commission Staff. The Commission will then issue its determination of the time of day restriction, if any, it deems appropriate.

##### E. The rules as set forth in A7.4.3.A preceding will apply to payphone that are restricted in that manner after March 19, 1998. Any payphones already restricted in any manner prior to March 19, 1998 will not be affected by these rules unless further restricted subsequent to March 19, 1998.

## A7. COIN TELEPHONE SERVICE

### A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

#### A7.4.4 Violations of Terms and Conditions

- A. Where any PSP telephone is used and/or connected in violation of this Guidebook, the Company will promptly notify the customer of the violation.
- B. PSPs found to be in violation of any Rule, Regulation, or Certification requirement of the Commission, the Commission Staff will issue notice of said violation(s) by letter to the payphone service provider. If said violation(s) are not corrected and the Commission notified of said corrections in writing within twenty (20) days from the date of the Commission Staff's letter, the Staff is authorized to issue a notice of disconnect service to all of the PSP telephones in Georgia.

#### A7.4.5 Optional Service Features

##### A. Central Office Blocking with Operator Screening

Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Options C1, E1 and G1 are offered subject to availability of facilities.

1. Option A1 - Two-Way Service. Third number and collect calls to Public Telephone Access Service for PSP provided equipment are not allowed.<sup>1</sup> (M)
2. Option B1 - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access service for PSP provided equipment are not allowed. Provides central office blocking of 1+900 calls. (M)
3. Option C1 - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access service for PSP provided equipment are not allowed. Provides central office blocking of 011+ and 101XXXX 011+ calls.<sup>1,2</sup> (M)
4. Option D1 - Outward Only Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.<sup>1,2</sup> (M)
5. Option E1 - Two-Way Service. Provides central office blocking of 7 digit local, 1+DDD, 1+900, 011+, and 101XXXX 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access Service for PSP provided equipment are not allowed. (M)
6. Option F1 - Outward Only Service. Provides central office blocking of 7 or 10 digit local, 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.<sup>2</sup> (T)(M)
7. Option G1 - Two-Way Service. Provides central office blocking of 1+DDD, 1+900, 011+, and 101XXXX 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access Service for PSP provided equipment are not allowed. (M)
8. Option H1 - Outward Only Service. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.<sup>2</sup> (T)(M)

**Note 1:** Blocking of 900 calls is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 defined in A13.20. (M)

**Note 2:** 011+ and 101XXXX 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plan. (T)(M)

Page 7.1 and 8 are hereby deleted in their entirety and removed from this Guidebook.

(N)



**A7. COIN TELEPHONE SERVICE**

**A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)**

**A7.4.6 Rates and Charges**

A. Public Telephone Access Service for PSP Provided Equipment - Rates and Charges Applied by The Company

1. Flat Rate Service - Monthly Charges Per Access Line<sup>1</sup>

a. **(DELETED)**

b. The following monthly rate is applicable to Public Telephone Access Service for PSP provided equipment on a per line basis and includes all calls within the local calling area.

	<b>Monthly Rate</b>	<b>USOC</b>
(1) Option A1		
(a) Per line	<b>\$19.00</b>	<b>GA1</b>
(2) Option B1		
(a) Per line	<b>19.00</b>	<b>GB1</b>
(3) Option C1		
(a) Per line	<b>19.00</b>	<b>GC1</b>
(4) Option D1		
(a) Per line	<b>19.00</b>	<b>1ZY</b>
(5) Option E1		
(a) Per line	<b>19.00</b>	<b>GEA</b>
(6) Option F1		
(a) Per line	<b>19.00</b>	<b>F7F</b>
(7) Option G1		
(a) Per line	<b>19.00</b>	<b>GG1</b>
(8) Option H1		
(a) Per line	<b>19.00</b>	<b>F7H</b>

**Note 1:** The current Subscriber Line Charge (SLC) will be charged in addition to the access line rate. Rates for the SLC may change over time.

Pages 8.1 and 9.1 are hereby deleted in their entirety and removed from this Guidebook.

(T)  
(T)  
(T)  
(D)(M)

(N)

## A7. COIN TELEPHONE SERVICE

### A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

#### A7.4.6 Rates and Charges (Cont'd)

- A. Public Telephone Access Service for CPE - Rates and Charges Applied by The Company (Cont'd)**
2. Switched Access Charges for usage as provided in Sections E3. and E6. of the Access Service Tariff apply. Charges are billable to the interexchange carrier.
  3. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates (as provided in Section A18.3.5.H.) plus the appropriate additive operator services charges (as provided in Section A18.3.5.H.).  
Long distance message telecommunications rates as specified in Section A18.3.5.H. will apply to intracounty sent-paid calls terminated outside the local calling area exchanges listed in A3.6.1 for the exchange where the call originated.  
The subscriber to Public Telephone Access Service for Coinless CPE shall be responsible for the payment of outgoing local calls, intracounty and long distance intraLATA calls which are charged by the calling party to a commercial credit card.
  4. Touch-Tone Calling Service will be provided at no charge to the subscriber.
  5. Where facilities are not available in the serving central office, Public Telephone Access Service for CPE may be provided from another office with applicable rates and charges as provided in Section A9. for Foreign Exchange or Foreign Central Office Service, *subject to availability as noted in A7.4.1.G.* (C)
  6. Charges for Directory Assistance calls are applied as described in A3.13.2 and A18.7.2.
  7. Service Charges as covered in Section A4. for business individual line service are applicable. Changes in service from an existing exchange service to Public Telephone Access Service for CPE will be considered as new service.
  8. Zone charges as covered in Section A3. for business individual line service are applicable.
  9. Listings in connection with Public Telephone Access Service for CPE are furnished under the same rates, terms and conditions as other business service.
- B. Rates and Charges Applied by The Subscriber** (M)
1. The charge to a user of a PSP telephone for placement of a local call shall be in compliance with the Order of the Federal Communications Commission in Docket 96-128 and shall be clearly displayed on each PSP telephone. (M)
  2. The rates charged the caller for any 1+ intraLATA/intrastate and interLATA/intrastate call may not exceed the rates authorized by the Georgia Public Service Commission. (M)

Page 10.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

## A7. COIN TELEPHONE SERVICE

### A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

#### A7.4.6 Rates and Charge (Cont'd)

##### C. BellSouth PSP Reward Plan

##### 1. Definition and Requirements

- a. The BellSouth PSP Reward Plan provides the PSP a reward ranging from 0% to 17.00% of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears.
  - b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit in the Other Charges and Credits section of the subscriber's bill in the month following the month to which the reward relates.
  - c. The BellSouth PSP Reward Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the BellSouth PSP Reward Plan but not prior to the approval of this Guidebook.
  - d. The BellSouth PSP Reward Plan offers a reward on the access line rates in A. preceding. The reward applied will be based on the number of PSP access lines subscribed to the BellSouth PSP Reward Plan and the term commitment agreed upon.
  - e. The PSP must subscribe all its payphone lines to the Company's Public Telephone Access Service.
    - (I) This plan does not apply to Inmate lines. (T)
  - f. The PSP agrees to send all 0+ local and intraLATA calls (not previously encumbered as of the effective date of this guidebook) to the Company. These calls must:
    - (1) Originate from a telephone line associated with the subscribing PSP's account,
    - (2) Originate and terminate in the same LATA,
    - (3) Be carried and completed by the Company via Company facilities and
    - (4) Be billed by the Company.
  - g. A charge may be assessed, at the discretion of the Company, to PSP subscribers who terminate or violate the requirements outlined in this section prior to the expiration of the term commitment.
    - (1) The amount to be assessed for a Letter of Intent for the BellSouth PSP Reward Plan executed on or before April 14, 2003 will be as follows:
      - (a) If the termination or violation occurs within the first 12 months of a new agreement or contact extension, 50 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward Plan on the termination date of the agreement;
      - (b) If the termination or violation occurs within the second 12 month of a 24 month agreement or contract extension, 25 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward Plan on the termination date of the agreement.
    - (2) For Subscriber's under a BellSouth PSP Reward Plan Letter of Intent dated after April 14, 2003, if the Subscriber terminates or becomes ineligible for the BellSouth PSP Reward Plan prior to the expiration of the term commitment, the Subscriber may be billed an amount equal to the total amount of rewards previously received by the Subscriber under the BellSouth PSP Reward Plan.
  - h. The rates listed in A.7.4.6.A.1.a for access line services are stabilized under the BellSouth PSP Reward Plan for the term of the agreement and these lines will be exempt from Company initiated increases. Decreases in the access line charges that are initiated by the Company will be passed along to the subscriber, however; (M)
  - (1) The Company reserves the right to restructure the BellSouth PSP Reward Plan structure upon mandated rate reductions from the FCC, the Public Service Commissions and/or the Public Utility Commissions, to include rate rebalancing efforts. (M)
- Any revisions to the BellSouth PSP Reward Plan will be made such that the subscribers will be charged a rate not to exceed the mandated rate and not to exceed the previous Reward Plan contracted rate. (M)

## A7. COIN TELEPHONE SERVICE

(M)

### A7.5 Public Set Use Fee

#### A7.5.1 Definition and Requirements

- A. A fee of \$0.25 will be billed to and collected from end users by the Company on behalf of the non-Company public telephone providers in the Company's serving territory for 0- and 0+ intraLATA long distance and local Company processed completed billed messages which originate non-Company pay telephones. This fee is optional for 0- and 0+ interLATA calls based on negotiated arrangements between the Carrier and the pay phone provider.
- B. Billing and collection of Company processed completed messages which originate from non-Company public telephones, and to which the Set Use Fee applies, will be provided under the following conditions:
  - 1. The Company will bill and collect the Set Use Fee on behalf of non-Company public telephone providers in addition to the local, long distance and operator service charges retained by the Company specified in Sections A3. and A18. In order for the Company to bill the Set Use Fee on behalf of an Institutional Service Provider (ISP), the ISP must have specific tariff authorization to charge a Set Use Fee via their Institutional Telecommunications Service Tariff on file with the Public Service Commission.
  - 2. The Company will render a credit amount to the non-Company public telephone providers which will equal the billed Set Use Fees minus an amount to cover all adjustments, bad debts, unbillables which are uncollectible and the billing and collection charge specified in A7.5.2.B. following. The factor used to adjust the subscriber's credit amount for adjustments, bad debts and unbillables which are uncollectible will be based on our experience of similar or related services.
  - 3. Service may be denied to the billed party due to nonpayment of the Set Use Fee subject to the terms and conditions specified in A2.4.
  - 4. The procedures utilized for the application and remittance of federal, state and local sales, use, excise or other taxes or tax-like fees to be imposed on a non-Company public telephone provider applicable to its end user shall be those used by the Company in imposing such taxes on charges to the Company's end users. It shall be the responsibility of the public telephone provider to remit any gross receipts tax due with respect to the Set Use Fees. Should any federal, state, or local jurisdiction determine that sales, use excise, gross receipts or any other taxes (including interest, penalties and surcharges thereon) are due by the public telephone provider as a result of the Company's billing of the Set Use Fee for the public telephone provider, the Company will advise the public telephone provider who shall be liable for any such tax, interest, penalties and surcharges, and the public telephone provider shall immediately reimburse the Company the amount of such tax, interest, penalties and surcharges paid by the Company.
  - 5. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned by the subscriber.
  - 6. In the event that the billing data is lost, the Company will estimate the volume of lost messages and associated Set Use Fees based on prior billing periods. In such events, the extent of the Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the amounts due to the pay telephone service provider to account for the unbillable revenue.
  - 7. The Company must be notified in writing of any disputes within 30 days from the date the details were initially made available to the pay telephone service provider.
  - 8. In the absence of willful misconduct, no liability for damages to the pay telephone service provider, or other entity or other person other than that as set forth in 6. preceding shall be attached to the Company for its action or the conduct of its employees in providing the billing and collection of the Public Set Use Fee. (M1)

#### A7.5.2 Rates and Charges (M1)

- A. Public Set Use Fee (M1)
  - 1. For 0- and 0+ intraLATA long distance and local Company processed completed billed messages which originate from non-Company pay telephones. (M1)
 

	Rate	USOC	
(a) Per message	\$0.25	NA	(M1)
- B. Charges applied to the pay phone provider (M1)
  - 1. For Billing, Collection and Remittance of Set Use Fee (M1)
 

(a) Per message	\$0.04	NA	(M1)
-----------------	--------	----	------

Material previously appearing on this page now appears on page(s) 11 of this section.  
 M1 Material appearing on this page previously appeared on page(s) 11.1 of this section.

## A7. COIN TELEPHONE SERVICE

(M)

### A7.6 Public Telephone Access Line for Institutional Service Providers

#### A7.6.1 General

- A. Public Telephone Access Line for Institutional Service Providers (ISPs) is an exchange line service specifically provided to resellers of telecommunications services for use at an institution by inmates in making collect only calls. An institution is defined as any type of confinement/correctional facility (i.e., prisons, jails, work farms, detention centers, etc.). This service does not apply to telephones located elsewhere within the confines of the facility (i.e., administrative areas, guards' break rooms/lounges, etc.) or outside the facility.
- B. Except as modified herein, applicable terms, conditions and requirements as set forth elsewhere in A7.4 for PSP telephones will apply to Public Telephone Access Line for Institutional Service Providers, including availability provided in A7.4.1.

(N)

#### A7.6.2 Requirements

- A. ISPs must obtain a certificate of public convenience and necessity from the Commission in order to lawfully provide Institutional Telecommunication Services.
- B. ISPs are required to file tariffs with the Commission which set forth the services provided and the charges for those services. All tariff filings shall require 30 days notice before effective. Charges by ISPs shall not exceed the tariffed rate.
- C. ISPs must adhere to the same rules and regulations that govern billing authority as approved by the Commission for resellers, interexchange carriers (ICs) and alternate operator service (AOS) companies in that the ISP must be identified on the bill submitted to the customer (called party). In the event that it is impractical or impossible for the billing entity to comply, the ISP may apply to the Commission for a waiver to be reviewed on a case by case basis.
- D. Telephone equipment providing institutional telecommunications service will be installed in compliance with all accepted telecommunications industry standards as well as the current National Electric Code and the National Electric Safety Code.
- E. Telephone sets serving an ISP's location must:
  1. Provide outward-only calling (be it at the location itself or through the central office serving that location).
  2. Provide access to outward only 0+ collect calls for local, intraLATA toll, and interLATA toll calls, and must block access to all other types or forms of calls.
  3. Insure that, if no positive acceptance of a call is received, the call must either be terminated within 15 seconds of the last message given or default to a live operator. A positive response from the called party indicating a willingness to pay for the call must be received before completing a call. A positive response is defined as a pulse/tone generated response and/or verbal acceptance. No other method may be used in confirming a call.
  4. Where call termination is deemed appropriate by the administrator<sup>1</sup> of the institution and unless another time interval is specifically requested by the administrator, limit the call duration to a 15 minute interval. Any changes to call termination must be filed with the Commission within thirty (30) days of such change. The Company will not provide credit or equivalent service to the called or calling parties for such calls.
  5. Block calls to local Directory Assistance (411), long distance Directory Assistance (555-1212), toll free numbers (1-8XX), 700, 900, 911, 950, 101XXXX, N11 Service numbers and any other numbers the institution and/or the Commission determines may jeopardize the integrity and security of the institution and the safety to the public.
- F. ISPs, like other resellers, AOS companies and ICs, may not utilize interLATA facilities for the purpose of carrying intraLATA traffic but will provide all intraLATA service by means of Company facilities authorized for resale. Each ISP must certify to the Commission that it is routing intraLATA calls through the appropriate intraLATA facilities.
- G. For calls originating from institutions, ISP operators, live and/or mechanical, will clearly state the name of the Company at the initiation of any encounter with a customer (the billed party) so that the customer is fully informed as to which carrier will be handling the call before the customer incurs any charge. ISP operators will also clearly state the Company name at the conclusion of its contact with the customer.
- H. If requested by the customer, ISP operators will fully disclose the rate to be charged for a call, including surcharges, before the customer incurs any charge.
- I. The ISP provider will be identified on the bill submitted to the customer (called party) for institution originated calls.
- J. Within the confines of the institution, ISPs must order a separate access line for institutional services which may serve up to three (3) instruments per ISP access line installed. However, if more than one instrument occupies a single ISP line, only one instrument may use the line at a given time.

(M1)

(M1)

(M1)

(M1)

(M1)

(M1)

**Note 1:** The ISP "administrator" is the executive officer or person designated by the executive officer of the institution.

---

## A7. COIN TELEPHONE SERVICE

### A7.6 Public Telephone Access Line for Institutional Service Providers (Cont'd)

(M)

#### A7.6.3 Rates and Charges

- A.** Public Telephone Access Line for ISPs - Rates and charges applied by ISPs:
1. Only rates filed and approved by the Commission may be charged.
  2. ISPs who desire to charge above existing tariffed rates for operator service rates for interexchange carriers shall file cost, revenue and expense data justifying the proposed rates. Rate reductions may take effect after giving the Commission 14 days notice.
  3. Usage charges are based upon the distance between the originating and the terminating points of the calls as calculated by using the V and H coordinates as set forth in Section A11. (T)
  4. A generic contract, representative of those executed between the ISP and the institutions, which set forth any charges (to include commissions) that a ISP collects for remittance to the institution must be filed with the Commission.
  5. The charge for a local station-to-station 0+ collect call must not be any higher than \$0.95, and for person-to-person 0+ collect calls no higher than \$1.95, unless justified and approved by the Commission.
- B.** Public Telephone Access Line for ISPs - Rates and charges applied by the Company:
1. Public Telephone Access Line for ISPs is provided on a measured rate basis. The monthly rate, optional service features and local usage charges are equivalent to that of Public Telephone Access Service for CPE and are provided under the conditions as defined in A7.4, *including availability noted in A7.4.1.G.* (C)

### A7.7 Reserved For Future Use

### A7.8 (DELETED)

(M1)

### (DELETED)

(M1)

Pages 13 through 16 are hereby deleted in their entirety and removed from this Guidebook.

(N)