

**TARIFF DISTRIBUTION**

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PURPOSE: Withdraw Caller ID Multi-Line for residence customers

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.2 Terms, Conditions and Limitations (Cont'd)

**J.** Call Forwarding Multipath – all varieties

1. Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, up to 10 calling paths will be provided with the first feature rate. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided with the first feature rate) can be purchased. In these instances, the total number of Intra/Interoffice calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) can only be equal to or less than the number of lines/trunks in rotary.
2. Where calls are to be forwarded to telephone service other than that of the subscriber to the Call Forwarding Multipath features, it shall be the responsibility of the Multipath subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the Multipath service to the extent necessary to eliminate the other subscriber's complaint. The Multipath subscriber shall be responsible for the guidebook charges for any resulting rearrangement of the Multipath service.
3. Call Forwarding Multipath is furnished only to business customers. (N)

**K.** Call Waiting ID

1. Call Waiting ID is furnished only to single line residence customers.
2. Subscribers to Call Waiting ID must have Touch-Tone service.
3. The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone.
4. The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location.
5. All terms and conditions, including rates, for the other features associated with the line are as described in feature-specific sections. Such features must be ordered separate from Call Waiting Deluxe.
6. The Secondary Service Charge for establishment of Call Waiting ID on the customer's line will be waived for the first sixty (60) days of availability in each area.

**L.** Three-Way Calling with Transfer

This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

**M.** Star 98 Access

1. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer.
2. Star 98 Access is provisioned on a per line basis and functions only from a line provisioned with this feature and the appropriate auxiliary calling features.
3. Star 98 Access is not available on ISDN, Prestige, Foreign Central Office (FCO), Foreign Exchange (FX) lines or Centrex-type services.
4. Star 98 Access may not be compatible with all auxiliary calling features.

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.18 (DELETED)**

**A113.19 TouchStar Service**

(Obsolated May 22, 1995, Type 4) Existing Caller ID - Multi-Line<sup>2</sup> customers may retain their existing service as specified in this section of the Guidebook if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID - Deluxe<sup>1</sup> as specified in A13.19. These conversions shall not be subject to service charges specified in Section A4. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

**A113.19.1 Applications**

Refer to A13.19.1 for applications of TouchStar Service.

**A113.19.2 Definitions of Feature Offerings**

- A. Reserved for future use
- B. Reserved for future use
- C. Reserved for future use
- D. Reserved for future use
- E. Reserved for future use
- F. Reserved for future use
- G. Reserved for future use
- H. Reserved for future use
- I. Reserved for future use
- J. Reserved for future use
- K. Reserved for future use
- L. Reserved for future use
- M. Caller ID - Multi-Line<sup>2</sup>

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

**Note 1:** Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

**Note 2:** Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers. (N)

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.19 TouchStar Service (Cont'd)**

**A113.19.4 Rates and Charges**

- A. Reserved for future use
- B. Business - Individual Features
  - (1) Reserved for future use
  - (2) Reserved for future use
  - (3) Reserved for future use
  - (4) Reserved for future use
  - (5) Reserved for future use
  - (6) Reserved for future use
  - (7) Reserved for future use
  - (8) Reserved for future use
  - (9) Reserved for future use
  - (10) Reserved for future use

- (11) Anonymous Call Rejection<sup>1</sup>
  - (a) Per line

Nonrecurring Charge	Monthly Rate	USOC
	<b>\$4.00</b>	<b>HB Y</b>

- C. Reserved for future use
- D. Reserved for future use
- E. Caller ID - Multi-Line
  - 1. Rotary (Grouping) Arrangements
    - a. Caller ID - Multi-Line<sup>2, 4</sup>
      - (1) Charge Per Call

(DELETED)	Business	USOC
	<b>\$.02</b>	<b>NSDUS</b>
	<b>.015</b>	<b>NSDUS</b>
	<b>.01</b>	<b>NSDUS</b>

**Note 1:** Obsoleted 10-31-12. Anonymous Call Rejection (ACR) is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

**Note 2:** Effective May 1, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID - Basic or Caller ID - Deluxe<sup>3</sup> as specified in A13.19. Such conversions shall not be subject to service charges specified in Section A4. If existing Caller ID-Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID-Basic or Caller ID-Deluxe<sup>3</sup>. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID-Basic or Caller ID-Deluxe<sup>3</sup>. Call Tracking (BCLID) is available for PBX customers as well as multi-line business customers.

**Note 3:** Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

**Note 4:** Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers.

(C)

(D)

(N)