

TARIFF DISTRIBUTION

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PURPOSE: Modify Listing and Directory Terminology in preparation for directory cessation efforts beginning with first directory elimination on November 1, 2016 in Georgia

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	4.1	0002
G001	6.1	0001
G001	7.1	0003
G001	10	0002
G002	2	0002
G002	5.1	0003
G002	6	0004
G002	8	0002
G003	15	0002
G003	32	0014
G004	2	0002
G006	1	0003
G006	1.1	0002
G006	2	0002
G006	3	0003
G006	4	0003
G006	4.1	0004
G006	5	0001
G006	6	0001
G006	7	0002
G006	8	0002
G006	9	0001
G006	10	0001
G006	11	0001
G006	12	0003
G012	1	0002
G012	1.0.1	0002
G012	1.1.1	0008
G012	53	0002

G012	58	0002
G012	72.1	0003
G012	76	0004
G013	13	0002
G013	21	0002
G013	22	0013
G013	24	0003
G013	25	0002
G013	39.0.3	0003
G013	39.0.3.0.1	0001
G013	44	0002
G013	45.3	0003
G013	71	0004
G013	74	0004
G013	76	0002
G013	80	0004
G023	2	0002
G024	3	0002
G035	3	0004
G042	24	0005
G042	31.1	0006
G103	6.19.1	0001
G103	6.20	0011
G106	1	0001
G108	1	0002
G112	119	0002
G112	188	0002
G112	193	0002
G112	201	0002
G112	237	0002
G112	256.2	0002
G112	256.9	0002
G112	256.41	0001
G112	256.68	0002
G112	260	0002
G112	261	0002
G112	282	0002
G112	309	0002
G112	357	0002
G112	372	0002
G112	397	0002
G112	449	0002
G113	4	0002
G113	21.1	0002
G117	3	0002
G118	1	0002

G119	10	0002
G139	2	0004
G106 Cont. (pg)	1	0001
G6 Cont. (pg)	1	0003
G6 Cont. (pg)	2	0001
G13 Cont. (pg)	2	0002
G Subj. Indx (pg)	5	0001
G Subj. Indx (pg)	13	0003
G Subj. Indx (pg)	14	0001
G Subj. Indx (pg)	19	0002
G Subj. Indx (pg)	21	0002

A1. DEFINITION OF TERMS

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

(M)

DISKETTE ANALYZER BILL (DAB) SERVICE

Provides monthly telephone bills on floppy diskettes. Allows customers to sort and summarize bill detail based upon criteria of their choosing.

DORMITORY COMMUNICATIONS SERVICE

See Section A13.

A1. DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Band Charge"

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service"

FOREIGN EXCHANGE LISTING

See "Listing"

(T)

A1. DEFINITION OF TERMS

INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that element of extension line and tie line service between serving wire centers within the same exchange.

INTRASYSTEM WIRING

Intrasytem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key of similar system.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with guidebook provisions, but who would not otherwise be entitled to the use of the service.

LATA

See "Local Access and Transport Area"

LATE PAYMENT CHARGE

A late payment charge is a charge applied to a customer's bill when the previous month's bill has not been paid in full prior to the next billing date.

LIFELINE

A low income assistance program available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

LINE

See "Exchange Access Line".

LINK

The term "LINK" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Plus service, MegaLink Light service, MegaLink channel service, FlexServ service or LightGate service.

LISTING

The publication in the Company's directory (*where available*) and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station. (T)(M)

1. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business. (M)
2. Cross Reference Listing: The listing of a generally accepted name of a subscriber followed by a reference to another listing. (M)
3. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served. (M)
4. Indented Listing: Indented Listings are used where a subscriber has more than one listing for services under the same name at more than one location. (M)
5. Stylist Service: A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters. (M)

LISTING INFORMATION SYSTEM

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers. (N)

LOCAL ACCESS AND TRANSPORT AREA

A geographic area established for the administration of communication service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

A1. DEFINITION OF TERMS

NETWORK INTERFACE

The Network Interface is a standard Registration Program Jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer inside wire and/or equipment to the telephone network.¹

The Network Interface will be located at the demarcation point.

NON-LISTED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the Directory *Assistance* records available to the general public. (T)

NON-PUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the *Company's Listing Information System and* is not shown on records available to the general public. (T)

OUTWARD ONLY

A payphone that does not permit incoming calls.

PATRON

The term "Patron" as used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

PARTY LINE SERVICE

See "Exchange Service"

PAYPHONE SERVICE PROVIDER

The owner of the payphone instrument

PORTABLE TELEPHONE

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

POSITIVE RESPONSE

Positive Response is a pulse or tone generated response and/or verbal response initiated by the customer (billed party) to accept responsibility for payment of institutional telecommunications services. No other method may be used in confirming a call (i.e. time outs that automatically complete the call if nothing is done or wrong numbers(s) are entered or the inability of called party instrument (telephone) and so on).

PREMISES (SAME)

The term "same premises" (except in connection with Inside Moves) shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus extra exchange line mileage charges.

PRIVATE TELEPHONE NUMBER

See "Non-Published Telephone Number"

Note 1: When any Network Interface other than a miniature-modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply.

A2. GENERAL TERMS AND CONDITIONS

A2.2 Limitations and Use of Service (Cont'd)

A2.2.4 Accessories Provided by the Subscriber

Accessories which aid a subscriber's convenience in his use of the facilities of the Company in the service for which they are furnished under this Guidebook are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

A2.2.5 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the terms and conditions governing connection with subscriber-provided voice recording equipment as specified in this Guidebook.

A2.2.6 Recorded Public Announcements

- A. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
1. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the current *Listing Information System*. Subscribers transmitting factual public announcements such as time, temperature, weather, stock market quotations, airline schedules and similar information are excluded from this requirement.
 2. Private telephone numbers will not be furnished for use with recorded public announcements.
 3. Failure to comply with the provisions of this Guidebook shall be cause for termination of the service.

(T)

A2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

A2.2.8 Transmitting Messages

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for Telecommunications Devices for the Deaf (TDD).

Where the Company transmits messages through the Georgia Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD, or any other instrumentality over the facilities of the Company, connecting utilities or through the Georgia Relay Center.

A2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. The Company may discontinue service or refuse service when it has reasonable grounds to believe that such service is being used or will be used in violation of law. Reasonable grounds may include but are not limited to an order, provided by law enforcement officials to the Company, from a court of competent jurisdiction in which the court finds that the service is being used or will be used in violation of the law and should be terminated. In the event that any law enforcement officials, either Federal or State, find cause to evidence that a subscriber is using service in violation of the law, then such law enforcement officials shall provide a Court Order from a competent court of jurisdiction, specifically directing the Company to discontinue or refuse service to a named subscriber.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.6 Application of Rates for Business and Residence Service

- A. In general, business rates apply at business locations and residence rates apply at residence locations as illustrated by the situations described in B. and C. following.
- B. Business rates apply for:
 - 1. Offices, stores, factories, airports and all other places of a strictly business nature.
 - 2. Offices of hotels, boarding houses, and apartment houses; colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches and other institutions. For the purpose of this Guidebook, a boarding house is defined as a structure where rooms are rented or boarders taken.
 - 3. Service terminating solely on the secretarial facilities of a telephone answering bureau will carry business rates.
 - 4. Service listed in *the Company's Listing Information System*, in the business section of the White Pages Directory (*where available*) or listed as a business in a combined residence/business White Pages Directory (*where available*). (N)
 - 5. WatsSaver service which is consolidated from separate locations and may include residential intrastate intraLATA toll usage.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.6 Application of Rates for Business and Residence Service (Cont'd)

- C. Residence rates apply for:
1. Private residence locations which have up to and including ten (10) lines which do not employ business listings in the Company's *Listing Information System*. For this application, the subscriber may have up to three (3) of those lines in a rotary or hunting arrangement per residence location. Special construction charges may be applied to recover additional costs as specified in Section A5. (T)
 - a. If a subscriber requires more than ten (10) lines at a residence location, business service rates shall apply for all lines in excess of the initial ten (10) lines.
 - b. If a subscriber requires more than three (3) lines in a rotary or hunting arrangement at a private residence location, business service rates shall apply for all lines in the arrangement. Business Rotary Line Service rates shall also apply for each line in the rotary or hunting arrangement.
 - c. Residence subscribers with more than ten residence service lines and/or more than three (3) of those lines in a rotary or hunting arrangement at their residence location, as of January 8, 1999, shall be allowed to retain their existing service. If these existing subscribers require additional residence service lines for their private residence location, the additional lines over ten shall have business service rates for all lines over ten. If existing subscribers request a move of their existing service to a new residence location, business service rates shall apply for all lines over the initial ten lines.
 - d. If existing subscribers require additional lines in their existing rotary arrangement or request a move of their existing rotary arrangement to a new residence location, as of January 8, 1999, business service rates shall apply for all the lines in the arrangement as specified in Section A102., if there are more than three lines in the arrangement, at that residence location.
 - e. Rotary or hunting arrangements shall not be allowed to rotary or hunt to another rotary or hunting arrangement at the same residence location or at a different residence location. Subscribers who are using Rotary Line Service to rotary or hunt from one rotary arrangement to another rotary arrangement at the same residence location, as of January 8, 1999, or at a different residence location will be allowed to retain their service as specified in Section A102.
 2. Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed.
 3. Subscribers residing in college sorority or fraternity houses who order their own individual residence service for their rooms.
 4. Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
- D. If a subscriber's service changes from business service to residence service, the telephone number must be changed. Reference of calls will not be provided regardless of how long the existing Directories (*where available*) will remain in effect. Service charges, which apply for such changes, are quoted in Section A4. (T)
- E. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service charges, which apply for such changes, are quoted in Section A4.

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.10 Provision and Ownership of Equipment and Facilities (Cont'd)

- C. Equipment and facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.
- D. The provision of equipment or service will be governed by the technical limitations of the equipment as required by our service criteria and consistent with reasonable cost.

A2.3.11 Provision and Ownership of Directories

Telephone directories (*where available*) distributed from time to time by the Company remain the property of the Company, shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply to a subscriber-provided binder, holder, insert, or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service.

(T)

A2.3.12 Provision and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the subscriber, whenever the Company deems it necessary to do so in the conduct of its business.

A2.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this Guidebook, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

A2.3.14 Company Facilities at Hazardous or Inaccessible Locations

Where new or additional service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

Where new or additional service is to be established at a location that has a hazardous electrical environment (e.g., an electric power substation or generating plant or a high voltage transmission tower, switching or distribution location), the customer must have high voltage isolation equipment installed at such premises whenever hazardous voltages of 1000V peak-asymmetrical or greater exist prior to the installation of ordered service. If the customer is aware that its premises are located where such hazardous voltages exist, the customer must notify the Company of this fact at the time its order for service is placed. The Company makes high voltage isolation equipment that complies with the Institute of Electrical and Electronics Engineers ("IEEE") Standards 487 and 1590 available to its customer under Special Assembly.

The customer may elect to provide high voltage protection by means other than Special Assembly and if customer so elects, the equipment used must meet the technical requirements specified in IEEE Standards 487 and 1590 and the customer shall submit its proposed design and equipment specifications to the Company for approval prior to installation of service ordered. Where the customer has elected to select, install, use and maintain its own high voltage protection equipment, the customer does so with the understanding that it is solely responsible for any interruption of service associated with its selection, installation, use or maintenance of the high voltage protection. Furthermore, the customer, its employees, agents, officers, directors, affiliates, successors and assigns agree to indemnify and hold the Company, its subsidiaries, affiliates and their collective employees, agents, officers, and directors harmless from all loss, liabilities, costs and expenses, including attorneys' fees and all costs of defense and settlement, resulting from interruption of service, damage to property, claims, demands, suits or actions of any nature whatsoever arising from the failure of the high voltage protection selected, installed, used or maintained by the customer.

The Company reserves the right to suspend any service it provides absent required high voltage protection until adequate protection is provided.

Standard intervals do not apply for service ordered where voltage isolation equipment is required and must be installed prior to installation of new or additional service ordered from the Company.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Joint User Service

A3.8.1 General

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. A joint user is a person, firm or corporation, whose use of a subscriber's business service is not contemplated under the terms outlined above, but who, subject to the consent of the subscriber and the terms and conditions specified in this Guidebook, is privileged to use the subscriber's service. To facilitate this use of the service, each joint user is allowed one listing in the alphabetical section of the *Company's Listing Information System* without extra charge. Nothing herein shall be construed as bestowing any contractual right upon the joint user. Joint user service is a condition of the agreement between the Company and principal subscriber, and the Company shall not, under any circumstances, assume any obligation to the joint user. (T)
- B. Joint user service is permitted in connection with the following:
 - 1. Business individual line flat rate, message rate, or Rotary line service
 - 2. Commercial PBX flat rate or message rate service
 - 3. Hotel PBX Service
- C. Where service is furnished at a concession rate to the subscriber of the exchange service, joint user service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he was an exchange service subscriber. No concession is allowed from the regular rates for joint user service.
- D. An application for joint user service and facilities furnished in connection therewith must be arranged for by the subscriber to the exchange service, who is responsible for the payment of all charges incurred thereunder, regardless of whether such charges are associated with his usage or that of any of his joint users. Additional listings and miscellaneous services are furnished, with the consent of the subscriber, for use of the joint user, at regular rates.
- E. Charges for joint user service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue (*where available*) in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month. (T)
- F. Charges for joint user service are automatically discontinued upon termination of the exchange service or may be discontinued upon request of the subscriber if the joint user no longer utilizes any of the subscriber's service and provided that the minimum chargeable period for joint user service has elapsed.
- G. Joint users of a customer's service must have the option of obtaining service directly from the Company.
- H. The total charges for exchange service allocated by the subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the subscriber as set forth in this Guidebook. (T)
- I. Joint User Service is intended only for those situations where the Joint User's use is incidental to the principal subscriber's service. Effective June 20, 1985, no more than two Joint Users will be permitted per principal subscriber.
- J. Joint User Service is not intended as a substitute for Sharing and Resale of Exchange Service as described in Section A23. and may not be used in lieu of or in association with that service. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

The Company furnishes a Directory Assistance service for the purpose of aiding subscribers in obtaining listing information.

A3.13.2 Rates and Charges

	Rate	USOC
A. Directory Assistance service - request of a listing (maximum of three requests per call)		
1. Within the Company's local calling or LATA/NPA serving area for the originating line		
(a) Each Call	\$2.29	NA
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹		
(a) Each Call	2.29	NA
B. Directory Assistance for Public (payphone) Service Providers		
1. All calls to Directory Assistance		
(a) Per Call	.35	NA
C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use <i>the Company's Listing Information System</i> due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.		(T)

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

Page 32.1 is hereby deleted in its entirety and removed from this Guidebook.

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application

- A. The First Line Change Charge is applicable if the customer is requesting changes on only one line or for the first line of a multiple line request.
- B. The Additional Line Change Charge applied on multiple line requests for each line to be changed after the first line on the request.
- C. If the First Line Connection Charge applies on a customer request, any Line Change Charges applicable to the same customer request will be billed at the Additional Line Change Charge rate.
- D. The Line Change Charge applies:
 - 1. For each telephone number changed when requested by the customer.
 - 2. Per NAR for ESSX-1 service.
 - 3. For each line, trunk, or per NAR for ESSX-1 service being restored after service is temporarily denied for nonpayment.
 - 4. For each line, trunk, or per NAR for ESSX-1 service being temporarily suspended at the request of a customer.
 - 5. For changing from loop start to ground start and vice versa, for changing from a line to a trunk and vice versa, for changes in direction, or other operational changes.
 - 6. For changing from Foreign Central Office Service to home wire center and vice versa.
 - 7. For changing from business individual line service to Back-Up* Line Service.

A4.2.4 Secondary Service Charge Application

- A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B. The Secondary Service Charge applies for adding or rearranging:
 - 1. Custom Calling Service
 - 2. Prestige Communications Service or Prestige Communications Package
 - 3. Rotary Service
 - 4. RingMaster service
 - 5. TouchStar service
 - 6. Customized Code Restriction
 - 7. Customer requested listing changes
 - 8. Remote Call Forwarding
 - 9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable

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A6. LISTINGS

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CONTENTS

A6.1	Terms and Conditions Applicable to Listings	1	(T)
A6.1.1	General	1	
A6.2	Business Listing	2	
A6.2.1	General	2	
A6.2.2	Business Designation	2	
A6.2.3	Trade Name	2	
A6.3	Residence Listing	3	
A6.3.1	General	3	
A6.3.2	Reserved for Future Use	3	
A6.3.3	Reserved for Future Use	3	
A6.4	Non-Published (Private) Listing	3	
A6.4.1	General	3	
A6.4.2	Rate Application	3	
A6.4.3	Reserved for Future Use	4	
A6.5	Non-Listed (Semiprivate) Listing	4	
A6.5.1	General	4	
A6.5.2	Rate Application	4.1	
A6.5.3	Reserved for Future Use	4.1	
A6.6	Additional Listing	4.1	
A6.6.1	General	4.1	
A6.6.2	Business Additional Listing	4.1	
A6.6.3	Residence Additional Listing	4.1	
A6.7	Miscellaneous Listing	5	
A6.7.1	Access Service Listing	5	
A6.7.2	Alternate Listing	5	
A6.7.3	Cellular Carrier Listing	5	
A6.7.4	Customer Owned Telephone Service Listing	5	

A6. LISTINGS

(T)

CONTENTS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.5	Congregate Living Facility Listing	5
A6.7.6	Cross Reference Listing	6
A6.7.7	Dual Name Listing	6
A6.7.8	Emergency Service Listing (E911 and B911)	7
A6.7.9	Reserved for Future Use	7
A6.7.10	Foreign Listing	7
A6.7.11	Joint User Service Listing	7
A6.7.12	Mobile and Paging Service Listing	8
A6.7.13	Reserved for Future Use	8
A6.7.14	Reserved for Future Use	8
A6.7.15	Paging Service Listing	8
A6.7.16	RingMaster Service Listing	8
A6.7.17	Sharing and Resale of Basic Local Exchange Service Listing	8
A6.7.18	Special Text Listing (Business)	8
A6.7.19	Stylist Service Listing	9
A6.7.20	Telephone Answering Service Listing	9
A6.7.21	Reserved for Future Use	10
A6.7.22	Titles and Suffixes	10
A6.7.23	(DELETED)	10
A6.7.24	Reserved for Future Use	10
A6.7.25	Three-Digit Dialing Service (N11) Listing	10
A6.7.26	Designer Listings	11

A6. LISTINGS

A6.1 Terms and Conditions Applicable To Listings

A6.1.1 General

- A.** *The rates, terms and conditions for listings in this Section apply only to the alphabetical listings containing the regular alphabetical list of names of customers and joint users. The alphabetical list of names of customers is for the purpose of informing calling parties of the telephone numbers of customers.* (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication *in the Company's Listing Information System*. (T)
- C.** Listings must conform to the Company's *practices* with respect to its *listings*. The Company reserves the right to reject listings when in its sole judgment, such listings would violate the integrity of company records, confuse individuals using the *Company's Listing Information System*, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested. (T)
- D.** The Company reserves the right to limit the length of any listing by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (T)
- E.** Except as hereinafter provided only one listing is furnished without extra charge for each individual line service, Sharing and Resale of Basic Local Exchange Service, joint user service, PBX system, ESSX service or Digital ESSX service system; where a number of individual line services are provided on a rotary basis they are considered as one service. MultiServ service, MultiServ PLUS service, and BellSouth Centrex service listings are provided as specified in I. following. RingMaster service subscribers will be furnished one listed or semi-private listing without charge for every RingMaster service number. RingMaster service listings must be either business or residence as identified by the class of service. Primary Rate ISDN subscribers will be provided a listing for each B-Channel at no charge. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of individual lines, the number of trunk lines in a PBX system, the number of trunk lines in a Sharing and Resale of Basic Local Exchange system, the number of exchange access trunks (with incoming call capability) in an ESSX-1 system, one-eighth the number of station lines in an ESSX-5 system, or the number of NAR Packages in an ESSX service or Digital ESSX service System. Listings showing the appropriate ESSX service or Digital ESSX service station number may be furnished indented under the main listing or additional listings. Such listings may be specific departments, locations or titles of key personnel, but may not be names of individuals. The listings may be any of the ESSX service or Digital ESSX service numbers. (T)
- F.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be *listed*. An address may be: (T)
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community name and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- Only the customer name and telephone number shall be published in *the Company's Listing Information System* for a Family Violence Shelter. The Company shall not publish an address *in its Listing Information System* for a Family Violence Shelter. (T)
- G.** Liability of the Company due to errors and omissions *in its Listing Information System* is as specified in Section A2. (T)
- H.** A Secondary Service Charge as specified in Section A4., applies when an order is issued solely to add or change a listing. (T)
- I.** One listing is furnished without charge for each main station line associated with MultiServ service and for each Network Access Register (NAR) associated with MultiServ PLUS service and BellSouth Centrex service.
- J.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be fifty percent of the regularly charged rate. (T)

A6. LISTINGS

(T)

A6.1 Terms and Conditions Applicable To Listings (cont'd)

(T)

A6.1.1 General

- K.** Company shall have the right to remove any listing that does not comply with these rules and shall have the right to suspend and / or disconnect telephone service where the listing is likely to mislead or deceive the public, the listing contains an address where the business entity is not conducting business, or the listing contains a name under which the business entity is not conducting business. Company shall also have the right to refuse future listing requests where the Company previously removed a customer listing because the listing was likely to mislead or deceive the public, the listing contained an address where the business entity was not conducting business, or the listing contained a name under which the business entity was not conducting business.

A6. LISTINGS

(T)

A6.2 Business Listings

A6.2.1 General

- A. Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

A6.2.2 Business Designation

A. Firm Name

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business.

Example:

Lewis Co grocr 14 Madison 234-6488

B. Personal Name

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Smith J G grocr 14 Madison 234-6488

2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Smith Joe DDS dntst

A6.2.3 Trade Name

A trade name, the name of a commodity or service, will be included as part of the listing, when the subscriber shows satisfactory evidence of authorization to do business under the requested name. In the case of listings for time/temperature/weather announcement services a generic listing will be accepted. Where the State requires a business entity to obtain a license, Company reserves the right to require listings use the name in which the state license was obtained. Company further reserves the right to limit the number of trade names that can be listed in *the Company's Listing Information System* by a customer or an associated group of customers and to remove those listings where the number of assumed name listings in the Company's sole opinion: 1) are excessive; 2) detract from the appearance of the Company's directory (*where available*); 3) diminish or lessen other customers' listings; or 4) are designed to gain a numeric and competitive advantage over other business entities in the same line of business.

(T)

Examples which require proof of authorization are:

Smith Avon Distributor 123 Main 555-1234

Jones Buick 2914 E 23rd 329-5864

Any Flower Shop 710 Heather Mall 669-2121

A6. LISTINGS (T)

A6.3 Residence Listings

A6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in the Company's *Listing Information System* and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names. *The omission of the listing at the customer's request does not entitle the customer to an additional listing without charge in connection with other services to which he may be subscribing.* (C)
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from disclosing said number to any person shall attach to the Company. Where a non-published listing is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the disclosing of said listing information to any person. (C)
- D. The telephone number, name and address of the subscriber may be disclosed in connection with the E911 service, whether such service is provided by the Company or any other person. The subscriber has no privacy interests in his telephone number, name and address in connection with E911/ 911 service.
- E. For accounting purposes, the telephone number, name, address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- F. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in N8.3 of the Non-Regulated Services – Pricing guide.

A6.4.2 Rate Application

A. Non-Published Listing

1. Where charge applies

(a) each

Monthly	USOC
Rate	NPU
\$5.50	

2. Where charge does not apply

(a) each

-	NP3
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A6. LISTINGS (T)

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.2 Rate Application (Cont'd)

A. Non-Published Listing (Cont'd)

2. Where charge does not apply (Cont'd)

- Service used primarily by a certified hearing/speech impaired person.
- Additional service furnished to the same subscriber who has other service listed in the same name at the same address. (T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
- Service to a subscriber living in a hotel, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services, furnished to such establishments.
- Temporary service.

A6.4.3 Reserved for Future Use

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A. A non-listed listing is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from *including* a non-listed telephone number in the *Listing Information System* shall attach to the Company. Where such a number is *provided*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by *providing* a non-listed listing. (C)
- D. The telephone number, name and address of the subscriber may be disclosed in connection with the E911 service, whether such service is provided by the Company or any other person. The subscriber has no privacy interests in his telephone number, name and address in connection with E911/ 911 service.
- E. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in N8.3 of the Non-Regulated Services – Pricing guide.

A6. LISTINGS

(T)

A6.5 Non-Listed (Semiprivate) Listing (Cont'd)

A6.5.2 Rate Application

A. Non-listed listing

- 1. Where charge applies

Monthly	USOC
Rate	NLT
\$ 3.50	

- 2. Where charge does not apply

- (a) each
- (a) each
- RingMaster service number
- Temporary service
- Service used primarily by a certified hearing/speech impaired person
- Additional service furnished to the same subscriber who has other service listed in the same name at the same address. (T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
- Service to a subscriber living in a hotel, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services, furnished to such establishments.

A6.5.3 Reserved for Future Use

A6.6 Additional Listing

A6.6.1 General

- A.** The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. (T)
- B.** Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing. (T)

A6.6.2 Business Additional Listing

- A.** A business additional listing may be furnished in other names, when in the sole judgment of the Company the subscriber's service is not joint user, shared or being resold. The Company reserves the right to limit the number of Additional Listings that can be listed by a customer or an associated group of customers and to remove those listings where the number of Additional Listings in the Company's sole opinion: 1) are excessive; 2) detract from the appearance of the Company's directory (*where available*); 3) diminish or lessen other customers' listings; or 4) are designed to gain a numeric and competitive advantage over other business entities in the same line of business. (T)
- B.** Rate Application
 - 1. Business

Monthly	USOC
Rate	CLT
\$2.10	
1.20	SZS

A6.6.3 Residence Additional Listing

- A.** A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.
- B.** Rate Application
 - 1. Residence
 - (a) each

.95	RLT
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A6. LISTINGS

(T)

A6.7 Miscellaneous Listing

A6.7.1 Access Service Listing

- A. An interexchange carrier or a business or residence client of an interexchange carrier who subscribes to Feature Group A foreign exchange access service is furnished a listing at the rate specified.
- B. Rate Application
 - 1. Listing

Monthly	USOC
Rate	CLT
\$2.50	

(a) each

A6.7.2 Alternate Listing

- A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:
 - 1. Names of individuals are not permitted
 - 2. Text may not exceed one line
 Examples:
 - Nights, Sundays, and Holidays
 - If No Answer
 - If Extension Is Not Known

B. Rate Application

- 1. Business
 - (a) each **2.10** **FNA**
- 2. Residence
 - (a) each **1.50** **NAB**

A6.7.3 Cellular Carrier Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.4 Customer Owned Telephone Service Listing

- A. Listings are not provided in connection with access line service for Customer Provided Public Telephone Service except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

A6.7.5 Congregate Living Facility Listing

- A. A congregate living facility listing is a residence additional listing furnished to a resident of a congregate living facility at rates specified in A6.6.3.

A6. LISTINGS (T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.6 Cross Reference Listing

A. A cross reference listing may be furnished when it is necessary to refer to another listing. (T)

Examples:

Long Lumber Co	See South Lumber Co
Regis Gary	See Regas Gary

B. Rate Application

1. Business

(a) each

Monthly	USOC
Rate	LLT
\$2.10	

2. Residence

(a) each

1.20	LRT
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A6.7.7 Dual Name Listing

A. A dual name listing may be furnished to a business or a residence subscriber as a main listing subject to the following:

- an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
- two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples:

Smith J H (Johnny) CPA 123 Main	123-4567
O'Neal John & Mary 200 Elm Av	423-1012
Morris George Mrs (Joan) 101 Ash Dr	422-4523

B. A dual name listing may also be furnished as an additional listing at the subscriber's request at the appropriate additional listing rate.

C. A one-time charge applies for:

1. Changing a primary single name listing to a primary dual name listing (T)
2. Changing an additional dual name listing to a primary dual name listing, or (T)
3. Changing the primary or additional dual name listing once established. (T)

(a) Each change

Rate	USOC
\$5.50	NA

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.8 Emergency Service Listing (E911 and B911)

- A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply

Monthly	
Rate	USOC
\$ -	FLT

(a) each

A6.7.9 Reserved for Future Use

A6.7.10 Foreign Listing

- A. *Where available, a Foreign Listing is a listing outside the subscriber's local exchange. The regular extra listing rate applicable in the exchange in which the listing appears applies to each foreign listing.* (T)

B. Rate Application

- 1. Foreign listing
 - (a) Business, each 2.10 FAL
 - (b) Residence, each 1.20 FRW
 - 2. Foreign cross reference listing
 - (a) Business, each 2.10 FALCX
 - (b) Residence, each 1.50 FRWCX
 - 3. Foreign alternate listing
 - (a) Business, each 2.10 FALSX
 - (b) Residence, each 1.50 FRWSX
 - 4. Foreign special text
 - (a) Business, each 2.10 FALTX
- C.** When in the sole judgment of the Company, in the case of service located in an exchange area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.
- 1. Where charge does not apply
 - (a) each - FLF

A6.7.11 Joint User Service Listing

- A. A listing is furnished to subscribers of Joint User Service as specified in Section A3.8.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.12 Mobile and Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company may be furnished a listing for their clients as specified.
- B. Rate Application
 - 1. Listing

Monthly	
Rate	USOC
\$.00	MSZ

(a) Each

A6.7.13 Reserved for Future use

A6.7.14 Reserved for Future Use

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, terms and conditions specified in this Guidebook.

A6.7.17 Sharing and Resale of Basic Local Exchange Service Listing

See Section A23.

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.

Example:

For the Following Zip Codes 30506 30408 30532 30533 30534

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Business

(a) Per line

\$ 2.10	XLL
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A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.19 Stylist Service Listing

- A. Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The letters "Q" and "Z" are not available nor may the "#" or "*" symbols be used with this service. The digit "0" or "1" may not be used to represent the letter "O" or "I" respectively in a Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.
- D. The rates for Stylist service listing as follows are in addition to any appropriate listing charge.
 - 1. Rate Application

	Monthly	
	Rate	USOC
(a) Business, each	\$3.50	RNCAF
(b) Residence, each	2.50	RNQAF

A6.7.20 Telephone Answering Service Listing

- A. A client of a telephone answering service may list the telephone number of the answering service with his name, or business name at the rate specified.
- B. Rate Application
 - 1. Listing
 - (a) each **2.10** **9FK**

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.21 Reserved for Future Use

A6.7.22 Titles and Suffixes

- A. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA or JP, is a suffix which may be included at the end of a business personal name listing.
- C. Notation of lineal descent, such as Jr., Sr., and III, may be included in a residence or business personal name listing as a suffix.
- D. A maximum of three titles and/or suffix are allowed per each residence or business personal name listing.

A6.7.23 (DELETED)

A6.7.24 Reserved for Future Use

A6.7.25 Three-Digit Dialing Service (N11) Listing

- A. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listings (Cont'd)

A6.7.26 Designer Listings

- A. This service is only available to residence customers, *where directories are available*.
- B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.
- C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory.
- D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.
- E. The Secondary Service Charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer a waiver of service charges during select promotion periods.

(T)

1. **Designer Bold**

A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number.

2. **Designer Bold Plus**

A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number plus additional space with a ruled line above and below the subscriber's listing information.

3. **Designer Script**

A directory listing that provides for the subscriber's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information.

4. **Designer Script Plus**

A directory listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscriber's listing information.

5. **Designer Line Options**

There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per directory listing.

Designer Line (Standard)

An extra text line that provides information in addition to the standard listing information (name, address, and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.

Designer Line Bold

An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

Designer Line Script

An extra line of text printed in script, a stylish writing form, that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listings (Cont'd)**A6.7.26 Designer Listings (Cont'd)****F. Rates and Charges**

1. Per Listing

	Monthly Rate	USOC
(a) Designer Bold	\$4.50	LBB
(b) Designer Bold Plus	5.50	LBBAB
(c) Designer Script	4.50	SF8
(d) Designer Script Plus	5.50	DLMDX
(e) Designer Line (Standard)	5.50	XTL
(f) Designer Line Bold	6.00	DLMEX
(g) Designer Line Script	6.00	DLMFX

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.1 ESSX Service (Obsoleted, See Section A112.)

A12.2 Reserved for Future Use

A12.3 ESSX-1 Auxiliary Station Line Service - (Obsoleted, See Section A112)

A12.4 Assigned Centrex Type Services Telephone Numbers without Facilities

A12.4.1. General

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

A12.4.2. Terms and Conditions

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the guidebook section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Type Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.
- K. The installation charge for subscription to Assigned Centrex Type Services Telephone Numbers without Facilities will be waived through March 14, 2001.

(T)

A12.4.3. Rates and Charges

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
 - 1. Assigned Telephone Numbers

	Installation Charge	Monthly Rate	USOC ATNCS
(a) Per Telephone Number Assigned	\$ 1.00	\$.15	

A12.5 Reserved for Future Use

A12.6 Reserved for Future Use

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-Inward-Dialing (DID) Service

A12.7.1 General

- A. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in A2.3.1 and Section A15.
- B. The rates specified herein are in addition to the rates shown elsewhere in the Guidebook for the services with which this offering is associated (e.g. central office PBX trunks, access lines, Sharing and Resale of Exchange Service, etc).
- C. DID service is optionally available with Identified Outward Dialing (IOD) service and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
- D. The service must be provided on all lines in a trunk group arranged. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
- E. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in A12.7.2 are applicable for each unused Non-Consecutive number or block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner. If the DID numbers provided can not be arranged in a consecutive manner, they will still be provided at rates and charges for consecutive numbers. When a number is removed from an existing consecutive DID group, the installation charge and monthly rates for Non-Consecutive DID apply to the remaining numbers. If a customer requesting Non-Consecutive DID numbers does not have DID service at the time the Non-Consecutive DID numbers are requested, a minimum of 20 Non-Consecutive DID numbers must be ordered.
- F. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this Guidebook.
- H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- I. Listings will be provided in accordance with the terms and conditions of Section A6. for PBX trunks. DID numbers furnished herein are not entitled to listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, "Joint User Services", in Section A3., (or "Sharing and Resale of Basic Local Exchange Services" in Section A23.) will be applicable. (T)

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)

A12.7.2 Rates and Charges

A. Central Office Components

1. Direct-Inward Dialing (DID) Service¹

	Installation Charge	Monthly Rate	USOC
(a) Establish trunk group and provide first group of 20 DID numbers	\$915.00	\$7.00	NDZ
(b) Each additional group of 20 DID numbers	15.00	19.00	ND4
(c) Non-Consecutive DID numbers, each ¹	2.20	3.00	ND5
(d) DID Trunk Termination, each Inward Only Trunk ²	90.00	83.00	NDT
(e) DID trunk Termination, each Combination Trunk With Call Transfer ^{2,3}	250.00	96.00	NCT
(f) Multifrequency (MF) Pulsing option, each trunk ⁴	-	37.00	S5MBD
(g) Dual Tone Multifrequency (DTMF) Pulsing option, each trunk ⁴	-	37.00	S5DBD
(h) Automatic Intercept Service, per number referred ⁵	16.00	-	ND1
(i) Group of 20 Reserved Numbers, each group ⁶	915.00	14.00	NDV
(j) Reserved Non-Consecutive DID numbers, each	2.20	2.00	ND6

Note 1: The installation charge in A12.7.2.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service.

Note 2: In addition to the rates and charges for the DID Trunk Terminations, rates and charges for DID PBX Trunks or NARs as specified in Section A3. apply as appropriate.

Note 3: Combination DID Trunks with the Call Transfer feature are available where facilities permit.

Note 4: Provides faster signaling on PBX DID trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

Note 5: Provides automatic referral of calls from a non-listed disconnected DID telephone number to a corresponding new telephone number for twelve months or until the delivery of the new directory (*where directories are available*), whichever comes first. AIS is available only where facilities permit.

(T)

Note 6: Installation charge applicable for reservation of numbers where DID service has not previously been established.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.2 Terms and Conditions (Cont'd)

- H.** Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company.
1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in A12.26.2 in a system be suspended. Standard Features and Optional Features outlined in Section A12. will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN elements indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12. associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4.
- I.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- J.** Service charges, as specified in Section A4., apply to each station line in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4. applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K.** BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L.** For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M.** Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- P.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q.** A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- R.** BellSouth Centrex ISDN Service lines may be purchased out of A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26.
BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this Section.
- S.** BellSouth Centrex service is available to subscribers of Flat Rate service and Sharing and Resale of Basic Local Exchange Service.
- T.** Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to the Company by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.8 Common Rates and Charges (Cont'd)

A. General (Cont'd)

- 2. A station line will be comprised of the Standard Features and the associated Station Link or the equivalent. (Cont'd)
 - c. Where station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in A12.25.8.D. following. Rates for the BellSouth Centrex service station links will apply for the link from the distant central office to the subscriber's premises.
 - d. Exchange Access
 - Exchange Access is provided by means of Network Access Registers. Usage charges may apply.
 - Presubscription of a Carrier of Preference is specified in Section 13. of the Interstate Access Services Tariff.
- 3. Installation Charges
 - a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
 - b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.
- 4. Additional Listings apply as specified in Section A6.
- 5. Service Charges apply as specified in Section A4. to service establishment, moves and changes of BellSouth Centrex service.
- 6. Credits and Surcharges

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.
- 7. Centrex PRI Conversions

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in A42.3.4.G.1.a), Type 2 (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

(T)

B. Training Charges

- 1. Terms and Conditions
 - a. The Common Equipment charges in A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in A12.25.8.B.2. following.

Payment Plan	Hours of Initial Training Included
1	4
2	4
3	8
4	8
5	16

- b. Rates in this section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
- 2. Rates and Charges
 - (1) Training - subsequent, additional, or outside of normal business hours

	Nonrecurring Charge	USOC
(a) Per hour	\$ 75.00	CCXAT

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.12 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

34. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWSD)

- a. BellSouth Centrex RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line.
- b. BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets; lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- c. BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- d. All telephone numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- e. When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
 - (1) All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - (2) The primary telephone number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
 - (3) Both the primary and additional BellSouth Centrex RingMaster telephone numbers can be forwarded independent of each other to their own remote locations.
- f. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- g. BellSouth Centrex RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- h. Per Station Link^{1,2,3}
 - (1) BellSouth Centrex RingMaster

	Installation Charge	Monthly Rate	USOC CENRF
(a) First additional telephone number with distinctive ringing, per line	\$-	5.00	CENRF
(b) Second additional telephone number with distinctive ringing, per line	-	5.00	CENRG
34. Remote Access Call Forwarding (requires Call Forwarding Variable)			
(a) Per non-Electronic Business Set link (DMS-100, 5ESS, EWSD)	-	7.75	CENO2
(b) Per Electronic Business Set link (DMS-100 only)	-	7.75	CENO7
35. Secondary Calling Name Delivery (DMS-100, 1AESS, 5ESS, EWSD)⁴			
(a) Per station link	-	1.00	CENO4

- Note 1:** Listings for BellSouth Centrex RingMaster service are subject to terms and conditions specified in Section A6. (T)
- Note 2:** Available on Analog Station Links only.
- Note 3:** Not available with foreign exchange service and foreign central office service.
- Note 4:** Each line requires an additional listing.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control (Cont'd)

A. Description of Service (Cont'd)

15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports.
16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this Section that are not available to non-Centrex Control subscribers.

B. Terms and Conditions

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2 will apply.
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this guidebook.
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100 and EWSD switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a BellSouth Centrex Control TN swap. The appropriate Service Charges specified in Section A4. apply. (T)
14. The subscriber must notify the Company when an available telephone number used or intended for use as an Additional Directory Number (ADN) is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A13.9 Custom Calling Services	16	
A13.9.1 Description of Service	16	
A13.9.2 Terms, Conditions and Limitations	16.0.1	
A13.9.3 Rates	17	
A13.9.4 Per Call Three-Way Calling Service	17.0.2	
A13.9.5 (DELETED)	17.1	
A13.10 Reserved for Future Use	20	
A13.11 Remote Call Forwarding	21	
A13.11.1 Description of the Service	21	
A13.11.2 Limitations	21	
A13.11.3 Listings	22	(T)
A13.11.4 Minimum Contract Period	22	
A13.11.5 Charges	22	
A13.11.6 Message Charges	22	
A13.11.7 Service Charges	22.1	
A13.12 Selective Class of Call Screening	23	
A13.12.1 Application	23	
A13.12.2 Rates and Charges	23	
A13.13 Dormitory Communications Service	23	
A13.13.1 General	23	
A13.13.2 Terms and Conditions	24	
A13.13.3 Rates and Charges	25	

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.5 Arrangement for Night, Sunday and Holiday Service (Cont'd)

A. (Cont'd)

1. Central Office Equipment (Cont'd)

		Nonrecurring Charge	Monthly Rate	USOC	
	(a) Each ^{1,2,3}	\$17.55	\$1.00	TTA	(T)
2. Listings	(a) Each ⁴	-	-	NA	

A13.6 (DELETED)

Note 1: Only one central office line in each Hunt Group can be associated with any one (1) night service number.

Note 2: This rate is in addition to any charges for equipment that may be required on the customer's premises to activate the service or any control channel that may be required between the central office and the customer's premises.

Note 3: Service charges as outlined in Section A4. apply as appropriate.

Note 4: Rates for listings are as specified in Section A6. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.10 (DELETED) (Cont'd)

A13.11 Remote Call Forwarding

A13.11.1 Description of the Service

- A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

A13.11.2 Limitations

- A. Remote Call Forwarding service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating number is a coin or coinless pay telephone.
- C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
- D. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal guidebook charges for such changes.
- E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- F. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- G. When the Call Forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office.
- H. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area within the same county, or are within an Extended Area Service arrangement as specified in Section A3. All other calls will be sent-paid (1+) only.
- I. Where a business listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply. (T)
- J. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the guidebook charges for any resulting rearrangement of the RCF service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.3 Listings (T)

One listing covering the exchange in which the call forwarding central office is located *will be* provided without additional charge. Where a customer or an associated group of customers order multiple Remote Call Forwarding numbers for the same type of business in the same local *listing* area, the Company reserves the right to limit and remove listings for Remote Call Forwarding service, where the number of listings: 1) are excessive; 2) detract from the appearance of Company's directory (*where available*); 3) diminish or lessen other customers' listings; or 4) are designed to gain a numeric and competitive advantage over other business entities in the same line of business. (T)

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Charges

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

1. Remote Call Forwarding

	Monthly Rate	Monthly Rate	USOC
	Residence	Business	
(a) Per feature arranged for other than local calling	\$18.50	\$44.10	RCF++
(b) Per feature arranged for local calling	18.50	44.10	RD5++
(c) Per additional access facility	18.50	44.10	RCA

2. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional Access Paths also qualify as a unique feature. Unique features may not be combined to qualify for this credit: e.g., local features may not be combined with toll features.

A13.11.6 Message Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

1. Between the originating station and all forwarding locations.

The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable service publication for the type of call involved.

2. Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for the applicable charges specified in this or any other applicable service publication for other than seven- or ten-digit local calling. These charges apply to all calls answered at the terminating station.

No message charges apply for seven- or ten-digit local calling.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions

- A. DCS is furnished to an educational institution upon the condition that use of the service shall not be made subject to any charge by the educational institution in excess of the charges set forth in the guidebooks of the Company.
- B. The educational institution is responsible for payment of all charges except those set forth in C. following which are billed by the Company directly to DCS lines.
- C. The Company will bill and collect DCS sent paid long distance messages, telegrams, cablegrams, and radiograms. In addition, the Company will bill and collect local exchange service usage and Directory Assistance Service charges where the serving equipment is arranged to automatically identify and bill such charges direct to DCS lines.
- D. The terms and conditions set forth for deposits and payment of service in Section A2.4 shall be applicable to users of DCS lines.
- E. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- F. In the event of non-payment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in Section A4. for restoral or re-establishment of service.
- G. The Service Charges specified in Section A4.2 for residence service apply to the service connection, move and change of DCS. Time and Material Charges apply to all customer-requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4.
- H. DCS lines may be temporarily suspended, at the educational institution's request, subject to the terms and conditions specified for the temporary suspension of individual line residence service in Section A2.3.16.
- I. The rates and charges specified for DCS lines in 3. following do not include listings in the *Company's Listing Information System*. With the consent of the educational institution, listings for DCS are furnished at the same rates and charges specified for residence additional listings in Section A6.6. (T)
- J. With the consent of the educational institution, DCS extension stations will be provided only within the same dormitory room or suite or other residential quarters as the associated DCS line and will be furnished at the same rates and charges as specified for residence extension service in Section A3.
- K. Subject to the availability and type of DCS central office equipment provided and with the consent of the educational institution, DCS lines may be equipped for Touch-Tone® Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on residence individual lines in Section A13.
- L. Where the DCS central office equipment has Centrex Type Services capabilities, and at the request of the educational institution, tie lines will be furnished at additional charges between the switching system of the educational institution and the DCS central office equipment subject to the conditions specified in M. following.
- M. Where ties lines are provided, the educational institution's stations are not permitted access to exchange and toll connections via the DCS central office equipment. At the option of the educational institution, DCS lines may be permitted access to exchange and toll connections via the educational institution's switching system.
- N. DCS calls to Directory Assistance Service are subject to the terms and conditions specified for such service furnished to residence individual lines in Section A3.13.
- O. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service as specified in Section A2.3.8.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions (Cont'd)

- P. Presubscription of a Carrier of Preference is required as specified in Section E13. of the Intrastate Access Service Tariff and Section E13. of the Interstate Access Service Tariff.

A13.13.3 Rates and Charges

A. DCS Lines

1. Apply same rates and charges as specified in Section A3. for residence individual line service in the exchange in which the DCS central office is located.
2. End User charges as specified in the End User Access Service Section of the Intrastate and Interstate Access Service Tariffs apply as appropriate.

B. Tie Lines and Tie Line Terminals

1. Tie Lines
 - a. Apply same rates and charges as specified in Section A13.2 for Tie Lines between the educational institution's switching system and the DCS central office.
2. Tie Line Terminals, each
 - a. At the educational institution's switching system apply appropriate rates and charges depending on type of switching system utilized.
 - b. At the DCS central office apply same rates and charges as specified for Centrex Type Services Tie Line Terminal (USOC:ESJ) in Section A112.

A13.14 Long Distance Trunk Service (Toll Terminals)

A13.14.1 General

- A. Long distance trunks are facilities which are arranged for access to toll switchboard positions or the direct distance dialing network.
- B. Long distance trunk service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of the facilities. Further, access to the IDDD network as provided in A13.14.2.A following is furnished only from central offices which provide IDDD with basic exchange service.
- C. Long distance trunk service is available to customers who have a requirement for placing a large amount of outgoing long distance toll messages.
- D. This service is not intended for the completion of incoming toll messages, local exchange messages or messages of any nature other than long distance.
- E. Long distance trunk service telephone numbers will not be listed in the *Company's Listing Information System*.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

G. Caller ID - Basic (Number Delivery) (Cont'd)

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group unless, facilities permitting, the lines are TN (Telephone Number) identified within the group.

Calling party number information via Caller ID - Basic is not available on operator handled calls.

H. Caller ID a.k.a. Caller ID Deluxe (Name and Number Delivery)¹

This feature enables the customer to view on a display unit the Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party name.

When Caller ID is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main listing information rather than the RingMaster service listed name and number. (T)

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group. (T)

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

Where facilities permit, Caller ID also includes Anonymous Call Blocking. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Blocking regardless of the current state of the Anonymous Call Blocking customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Calling Party name and/or telephone number information via Caller ID is not available on operator handled calls.

I. Calling Number Delivery Blocking - Permanent

This feature enables customers to prevent the transmission of their Directory Number and/or Directory Name, on outgoing calls, to subscribers of TouchStar service features as described herein. Calling Number Delivery Blocking is in operation on a continuous basis. The feature is applicable on all outgoing calls placed from the customer's line.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

L. Call Tracking - Bulk Calling Line Identification (BCLID) (Cont'd)

If the incoming call is from a customer who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

M. (Obsoleted, See Section A113.)

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main listing information rather than the RingMaster service listed name and number. (T)

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group. (T)

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle).

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.24 Network Facilities for Use with Automatic Dialing and Announcing Devices (Cont'd)

A13.24.1 General (Cont'd)

- B.** Subscribers using ADAD's must do so under the following conditions: (Cont'd)
8. No calls will be placed to persons or firms whose telephone numbers have been omitted from *the* Company's *Listing Information System*, at the request of such persons or firms. (T)
 9. (DELETED)
 10. Equipment used to place such calls shall be equipped with an automatic clock and calendar device which will operate, even in the event of power failure, to prevent unattended operation in violation of the time limitations set forth herein.
 11. The Company is under no obligation to provide lists of customer telephone numbers, or any *listing* information other than that contained in *its Listing Information System, available to the public*. (T)
- C.** Any person wishing to receive telephone calls through the use of ADAD equipment shall give his or her written permission to the person using, employing or directing another person to use, or contracting for the use of such ADAD equipment.
- D.** A person may give consent to a call made with ADAD equipment when a live operator introduces the call and states an intent to play a recorded message. This consent applies only to one particular call and shall not constitute prior consent to receive further calls through the use of such ADAD equipment.
- E.** This consent will be valid for two years from the date on which it is executed unless sooner withdrawn. A record of such written consent must be maintained by the person to whom consent is given, and made available to the Commission or its authorized representative during normal business hours and following reasonable notice. This consent may be withdrawn fifteen days following receipt of the letter of withdrawal.
- F.** The consent provisions contained in paragraphs C., D., and E. will not apply when:
1. Calls are made with ADAD equipment by a nonprofit organization, or by an individual using such calls other than for commercial profit-making purposes, and the calls do not involve the advertisement or offering for sale, lease, or rental of goods, services, or property;
 2. Calls made with ADAD equipment relate to payment for, service of, or warranty coverage of previously ordered or purchased goods or services; or
 3. Calls made with ADAD equipment relate to collection of lawful debts.
- G.** Any subscriber who operates or uses Automatic Dialing and Announcing Devices who does so in violation of the provisions set forth preceding will be subject to disconnection of telephone service if the violation does not cease within 10 days from the date of notification to that person. The date of notification shall be the date a certified letter is mailed by the Company notifying the subscriber of the violation, with a copy of the Georgia Public Service Commission.

A13.25 Reserved for Future Use

A13.26 Reserved for Future Use

A13.27 Reserved for Future Use

A13.28 Reserved for Future Use

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- B. RingMaster service is offered in the following format. RingMaster I consists of one additional telephone number associated with a single line. RingMaster II consists of two additional telephone numbers associated with a single line.

A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers.
- B. The service is not compatible with PBX trunk service, obsolete Prestige service, Personal Paging service, customer provided public telephone service, lines equipped with multi-line hunting arrangements or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.34.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to terms and conditions specified in Section A6. for listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- G. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D.** This service is furnished subject to the availability of the 211 number.
- E.** 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F.** Limitations and use of service as stated in Section A2. apply.
- G.** Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H.** Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

(T)

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I.** The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

- K.** 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A. Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal guidebook charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic local calling area.
- B. Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211SE
2. Central Office Activation		
(a) Per Central Office	155.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. Pursuant to Georgia Public Service Commission TRS, Twelfth Amendatory Letter Order issued November 13, 2000, the 711 Dialing Code is assigned for telephone relay services to be implemented for subscriber use not later than March 1, 2001.
- C. 711 is available from the Company in Company territory only.
- D. This service is subject to the availability of the 711 dialing code.
- E. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. Limitations and use of service as stated in Section A2.
- G. Listings may be provided for 711 at no charge.
- H. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)¹
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)³
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A²
 - Operator assisted calls to the 711 will not be completed, as additional charges may be incurred by the end user.
- I. (DELETED)

(T)

- Note 1:** Hotel/Motel/Hospital equipment may require modification in order for 711 call to complete.
- Note 2:** Calls will be completed via translations performed by the wireless carrier's switch.
- Note 3:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service

A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.3, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 511 at rates, terms and conditions at no charge.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6. (T)
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A23. SHARING AND RESALE OF EXCHANGE SERVICE

A23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

A23.1.3 Rates and Charges (Cont'd)

- A. The following rates and charges apply for Sharing and Resale of Basic Local Exchange Service. (Cont'd)
- 2. Rates and charges for Direct Inward Dialing (DID) and other associated services apply as specified in other sections of this *Guidebook*. DID trunks for sharing and resale are provided under A3.7. (T)
- 3. Service charges as specified in Section A4. apply as appropriate.
- 4. Reseller client listing provides one listing in the *Company's Listing Information System*. The reseller client listing charge will date from the day the Company's information records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue (*where available*) in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month. (T)

	Monthly Rate	USOC
(a) Per Business Client	\$1.20	BS6
(b) Per Residence Client	.95	RS6
5. Charges for additional listings used to further define a reseller client apply at the standard rate as specified in Section A6. (T)		
6. Administrative Charge		

	Nonrecurring Charge	USOC
(a) Service Establishment Charge	\$300.00	NA
7. Rates and charges appearing in other sections of this Guidebook for ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service/features are applicable for resellers. Features and services available to an ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or BellSouth Centrex service subscriber may be shared or resold in accordance with this <i>Guidebook</i> .		

A23.1.4 Definitions

- A. Customer of Record
Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service; payment in full of charges incurred such as Toll, Directory Assistance, etc.; providing legal description of Resale Service Areas to the Company.
- B. Reseller Client
As used in Section A23., refers to a customer located within a resale service area who utilizes shared or resold local service provided by the Sharing and Resale Customer of Record. (T)
- C. Resale Service Area
Area within which a reseller offers shared or resold local exchange telecommunications service.
- D. Reseller
A customer who offers shared or resold Company exchange service within a resale service area.

A24. EMERGENCY REPORTING SERVICES

A24.1 Universal Emergency Number Service-911 (Cont'd)

A24.1.2 Terms and Conditions (Cont'd)

- U. E911 information consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in *the Company's Listing Information System* or listed in Directory Assistance Offices may be disclosed in connection with E911 Service whether such service is provided by the Company or any other person. The subscriber has no privacy interests in his telephone number, name, and address in connection with E911 Service. (T)
- V. Emergency Service Numbers (ESNs) are only available as part of the Selective Routing feature. Single and Multi-PSAP customers who desire to use ESNs for administrative purposes may do so as long as they subscribe to Selective Routing. Administrative ESNs can only be used to identify a unique set of responding agencies. For the purposes of this Guidebook, a responding agency is defined as a municipality's police, fire, emergency medical service or other appropriate agency. ESNs will not be assigned to specific police precincts, fire stations, emergency medical zones, etc.
- W. The customer is responsible for preparing a map with a complete list of road names and another map that identifies jurisdictional boundaries. This includes the naming and/or renumbering of streets and the assignment of numbers for previously unnumbered property. This information is then merged with Company records to form the initial Master Street Address Guide (MSAG). The customer is provided prints of the MSAG for verification and correction purposes at various intervals in the creation process. The Company may assist the customer through the provision of information from its records concerning the name, telephone numbers and service addresses of subscribers within the customer's E911 serving area.
- X. The following terms define the customer's responsibilities with respect to any information provided by the Company to the customer concerning the Company's subscribers and/or with respect to geographical information or maps:
 1. Such information shall be used by the customer solely for the purpose of aiding the customer in more accurately identifying, updating and/or verifying the addresses of subscribers within the customer's E911 serving areas in connection with the customer's provision of E911 services.
 2. Customer shall strictly limit access to the information to those authorized employees of the customer with a need to know and those employees actually engaged in the provision of emergency assistance services.
 3. Customer shall use due care in providing for the security and confidentiality of the information.
 4. Customer shall make no copies of the information except as may be essential for the verification of emergency assistance services.
 5. As soon as customer has completed using the information for the purposes authorized in the Guidebook or upon the request of the Company, customer shall return all information and all copies of information to the Company or certify that the information has been destroyed.
- Y. General Terms and Conditions located in Section A2. will also apply to this service offering.
- Z. Where a 911 call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with 911 Service.
- AA. (Obsoleted, See Section A124)
- BB. Basic 911 cannot be provisioned with any Caller ID service arrangements.

A35. INTERCONNECTION OF MOBILE SERVICES

A35.1 Interconnection Services for Mobile Service Providers (MSPs) (Cont'd)

A35.1.1 General (Cont'd)

I. Other Associated Terms, Rates and Conditions (Cont'd)

4. MegaLink service, MegaLink Light service, MegaLink channel service, SMARTRing service (a.k.a. BellSouth SPA Dedicated Ring), and LightGate service (a.k.a. BellSouth SPA Point to Point Network) from Section B7. of the Private Line Guidebook, are used to rate certain portions of DS1 service offered under this Guidebook. The terms and conditions which apply for those services apply here, except that the month to month rates for MegaLink channel service, as specified in B7.3 of the Private Line Guidebook may be applied without the MSP fulfilling any minimum contract period. However, a minimum initial service period may apply for DS1 services, as specified in B7. of the Private Line Guidebook for MegaLink service, MegaLink Light service or LightGate service (a.k.a. BellSouth SPA Point to Point Network).
5. Listings for MSPs are provided in accordance with terms, conditions and rates found in Section A6. (T)
6. Clients of the MSP may be provided listings as specified in A6.6.2 Business Additional Listing. (T)
7. Charges for Directory Assistance, Directory Assistance/Directory Assistance Call Completion and Operator Assisted Local Calls as defined in Section A3. are applicable and will be individually itemized on the MSPs bill.
8. Charges for Directory Assistance and Operator Assisted Calls as defined in Section A18. are applicable and will be individually itemized on the MSPs bill.
9. When the MSP wants to prohibit third number and collect calls to mobile numbers, Billed Number Screening is available upon request, per Section A2. Certain calls cannot be screened, including but not limited to calls handled by Independent Company (ICO) operators, Maritime, Air-to-Ground, and International calls, or calls handled by companies that do not subscribe to the data base where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls.
10. The appropriate service charges in Section A4. apply to the establishment and rearrangement of service provided under this Section. In addition, the nonrecurring charges specified in A35.1.6 shall apply for connection of service or rearrangement.
11. Billing disputes should be communicated to the Company in writing as soon as possible. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from receipt of such notification. The Company will resolve the dispute and assess interest credits or late payment penalties to the MSP as follows:
 - If the dispute is resolved in favor of the Company and the MSP has paid the disputed amount on or before the payment due date, no credits or late payment penalties will apply to the disputed amount.
 - If the dispute is resolved in favor of the Company, a late payment charge of 1.25 percent will be applied to an MSP's bill with an unpaid past due balance of \$30.00 or more. The 1.25 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.
 - If the dispute is resolved in favor of the MSP and the MSP has withheld the disputed amount, no credits or late payment penalties will apply to the disputed amount.
 - If the dispute is resolved in favor of the MSP and the MSP has paid the disputed amount, the MSP will receive a credit from the Company for the disputed amount. If the disputed amount is \$30.00 or more, it will be subject to an interest credit of 1.25 percent per month.
12. The MSP may pay usage charges for mobile originated traffic on either a local and toll basis or on a LATA-wide basis. However, the MSP is limited to only one method of paying for this usage per LATA.

J. Usage Charges for Mobile Originating Traffic - Local and Toll

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN

A42.3.1 General

- A. Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.
- B. Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The Service may not be installed at a carrier hotel, a collocation cage, or any similar location. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option¹ and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, Outgoing Calling Name Delivery and Hunting functionality are inherent to this service. Incoming Calling Name Delivery, an optional feature offered at rates listed in A42.3.4.D.5., is available in switch types where equipped. Redirecting Number, an optional feature described in A42.3.3, is offered at no charge to the customer in switch types where equipped. Telephone numbers for use on Primary Rate ISDN are available in this Section. One Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section A6. (T)
- C. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D. Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section A5.
- E. Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility, e.g., SMARTRing service, that can meet the required standards to carry the Primary Rate ISDN Access (DS1) Line, the customer will incur no charge for the Primary Rate ISDN Access (DS1) Line. MegaLink service cannot be utilized to provide transport for Primary Rate ISDN except where the Primary Rate ISDN is terminated in FlexServ service. Asynchronous Transfer Mode (ATM) Service can be utilized to transport Primary Rate ISDN Voice/Data – Flat Rate under the terms and conditions stated in A42.3.2.EE.
- F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in A42.3.2.R. following.
- G. Airline distance between Company central offices shall be developed using the methodology found in B3.3.3. Fractional mileage shall be rounded up to the next full mile.
- H. The required components for Primary Rate ISDN are as follows:
- Primary Rate ISDN Access Line where applicable
 - Interoffice Channels where applicable
 - Primary Rate ISDN Interface
 - Primary Rate ISDN B-Channels
 - Primary Rate ISDN D-Channel
 - Telephone Numbers
 - Call Types

Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.4 Rates and Charges (Cont'd)

D. Optional Offerings (Cont'd)

	Nonrecurring Charge	Month to Month	12 to 23 Months	24 to 48² Months	49 to 72² Months	USOC
4. Next Route Index Feature						
(a) Per analog arrangement	\$100.00	\$30.00	\$28.50	\$27.00	\$25.00	PR7GX
(b) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7GY
5. Overflow Feature for Extended Reach Service Dedicated Route Arrangement						
(a) Per Remote Telephone Number	100.00	54.00	52.00	50.00	46.00	PR7AU
6. Calling Name Delivery Feature						
(a) Per Primary Rate Interface	-	100.00	85.00	75.00	69.00	PR7CN
7. Redirecting Number Feature per Primary Rate Interface – No Rate (Provisioning USOC: PR7RN)						
8. PRI Overflow Feature for Voice/Data Arrangements						
(a) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7OF
9. Secondary Calling Name Delivery ¹						
(a) Per number	10.00	4.00	4.00	4.00	4.00	PR7SN

Note 1: Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6. (T)

Note 2: Effective October 1, 2013, customers may not establish new term plans greater than 36 months for Primary Rate ISDN, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.32 Classroom Communication Service

A103.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link placed in classrooms or information retrieval centers for the purpose of enhancing the education process by allowing teachers to conduct classes at multiple locations and to access various informational databases. This offering is also available to public libraries including the state library and archives, regional libraries and public libraries in any county, city or town.
- B. This service is available to full time educational institutions, public or private, teaching grades kindergarten through twelve that are accredited by the state of Georgia.
- C. Access lines provided under these conditions must not be used for administrative purposes.
- D. (DELETED)
- E. Listings will not be provided.
- F. Normal application of service charges as specified in Section A4. for a business access line shall apply for this service.
- G. All terms and conditions appearing in other sections of this Guidebook apply unless otherwise stated herein.

(T)

A103.32.2 Rates and Charges

- A. The following fixed monthly rates will apply for Classroom Communication Service.

	Group				
	2	5	7	12	USOC
1. Individual Line Service					
(a) Each	\$5.60	\$6.50	\$6.78	\$8.08	CCS

- B. The following usage charges apply:

- 1. The usage charges specified in A103.7.4.D.2 apply for Classroom Communication Service. The monthly residential message allowance of (30) thirty messages applies for Classroom Communication Service.

A103.33 Reserved For Future Use

A103.34 Reserved For Future Use

A103.35 Reserved For Future Use

A103.36 Reserved For Future Use

A103.37 Reserved For Future Use

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line

(Obsoleted 11-1-11, Type 3 – Units in service on the specified date may be continued in service at the same location (i.e., same building) until such units are discontinued. Not offered for new installations on or after the specified obsolete date.)

A103.38.1 Terms, Conditions and Rates

- A.** Back-Up Line is an optional service which provides individual line business subscribers with an additional line for inward and outward calling.
- B.** This service is only available to individual line business subscribers where facilities permit. Back-Up Line service cannot be used as the primary business line and must be located on the same premises as the associated business individual line.
- C.** Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.

If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.

- D.** Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

	Monthly Rate	USOC
1. Overflow to Back-Up Line from each additional flat rate and BellSouth Business Plus service primary line or hunt group will be provided at the rate specified for Rotary Line Service, as specified in A3.7.4.A.		
(a) Per additional Back-Up Line made rotary	\$-	BULRX
2. Overflow to Back-Up Line from each additional Georgia Community Calling (GCC) primary line or hunt group will be provided at the rate specified for Rotary Line service, as specified in A3.7.4.D.		
(a) Per additional Back-Up Line made rotary	-	BULSX
E. Listings are not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in Section A6.		(T)
F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I., with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or Section A18., as appropriate, in lieu of the charges shown following.		
G. (DELETED)		

	Monthly Rate	USOC
1. Back-Up Line		
(a) Per Back-Up Line with flat rate service primary line	\$120.00	SBLFX
(b) Per Back-Up Line with GCC service primary line	120.00	SBL LX
2. BellSouth Business Plus Back-Up Line		
(a) Per Back-Up Line with BellSouth Business Plus service - Option 1 primary line	120.00	SBL L1
(b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line	120.00	SBL L2

- H.** The following usage charges apply to all inward calls which terminate on Back-Up Line service. Time of day discounts do not apply.

1. Inward Calls		
	Rate Per Minute Of Use	USOC
(a) Usage Charge	\$.05	NA

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

CONTENTS

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES

(Obsoleted 7-28-04, Type D) Obsoleted service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

A108.1 General Provisions

A108.1.1 Facilities and Equipment

- A. The Company will provide facilities, as outlined herein, for Telephone Answering Service (TAS)/Telemessaging Service companies (telephone answering bureaus, secretarial firms) for their use in furnishing telephone answering service for subscribers to individual and 2-party line service, mobile telephone service with dialing capability, and two-way dial service of a miscellaneous common carrier when they are absent or do not desire to answer their calls personally. In order to qualify for the rates and charges indicated herein, a Telephone Answering Service/Telemessaging Service company must be a service bureau that engages in the primary business of providing live and/or voice mail telephone answering/telemessaging services for profit to clients desiring to have their business and/or residential telephone answered in their absence. In addition, these companies shall operate with sales of their services available to the general public. The rates and charges in this Section are not available for provision of other services such as ticket sales, catalog sales, etc. These rates and charges will be provided to companies identified by their primary yellow pages listing(s) as Telephone Answering Service or Telemessaging Service companies.
- B. PBX (or similar systems), business individual line, and local private line terminations may also be provided where the subscriber contracts with a telephone answering bureau to receive all incoming calls or where the telephone answering bureau wishes to terminate administrative service for answering purposes only. Standard charges for these services are applicable.
- C. A concentrator-identifier is available for connecting a telephone answering bureau with secretarial lines or business individual lines of its clients located in central office areas other than that in which the telephone answering bureau is located. Where business individual lines are connected to concentrators, the address of the telephone answering bureau shall be shown in the listing for service. (T)
- D. The telephone answering bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the bureau for its administrative use; however, these facilities furnished by the Company are not designed for such call bridging. The telephone answering bureau bridges calls at its own risk and the Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from this type connection.

A108.1.2 Reserved for Future Use

A108.2 Rates and Charges

Telephone answering service facilities are billed at the rates and charges indicated herein to the telephone answering bureau with the exception of the facilities outlined in A108.2.4 which are billed to the client of the telephone answering bureau.

A108.2.1 Central Office Lines and Station Lines for Administrative Use

- A. Associated with key equipment, consoles and switchboards not arranged for making connections to administrative station lines.
 - 1. Rates and charges for Business Individual Lines. PBX station line rates and charges apply for those station lines in excess of the number of central office lines.
- B. Associated with switchboards arranged for making connections to administrative station lines.
 - 1. Rates and charges for PBX trunks and station lines.

A108.2.2 Concentrator - Identifier Channels

- A. Where the concentrator is located in the same exchange as the TAS bureau, the following charges apply.
 - 1. (DELETED)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)****A112.12.2 Terms and Conditions (Cont'd)**

- G.** Where completion of incoming and outgoing local and long distance calls through an ESSX system is furnished to or from main station lines of a separate ESSX system in another exchange or a non ESSX system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in A112.12.12.
 - 1. Rates and charges as specified in Section B3. of the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in A112.12.12.
 - 2. ESSX optional features charges as outlined in Section A112.12.12 apply for each trunk terminated main station line as offered in Section A112.12.7, as appropriate.
- H.** Where the lines are arranged to switch calls through the System to or from one or more tie lines or private lines, charges for Dial Cut-Through Arrangement as specified in A112.12.7 shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I.** Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- J.** A system may not be provided for Intercommunication (standalone) service only. Access to the exchange network must be provided.
- K.** A mixture of Flat Rate and Message Rate Service will not be allowed within a single customer system.
- L.** Suspension of Service - With the exception of Network Access Registers, suspension of ESSX Service is not permitted.
- M.** A twelve month minimum service period shall be required for subscription to ESSX-M or ESSX-L Service. The minimum service period as specified in Section A2. applies for ESSX-S Service.
- N.** Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for ESSX-S, ESSX-M and ESSX-L Service include the provision of Touch-Tone Service. Rates and charges as specified in Section A13. do not apply for the provision of Touch-Tone Service to ESSX-S, ESSX-M and ESSX-L Service.
- O.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- P.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one way incoming or one-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charge as specified in Section A4. will apply per Network Access Register affected.
- Q.** Service charges, as specified in Section A4., apply to all ESSX systems except as provided in A112.12.5.
- R.** ESSX installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time as specified in Section A122.
- S.** If the ESSX subscriber elects a Message Rate Service option, Message Rate Service usage charges specified in Section A3 are applicable on calls to locations outside the subscriber's ESSX system in addition to rates and charges in this and other guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX system.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.12.15 ESSX Customer Administration Service (Cont'd)

B. Terms and Conditions (Cont'd)

- 12. The Per System charges specified in A112.12.15.C. apply when a feature is initially activated in a Common Block.
- 13. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- 14. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- 15. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of an ECAS TN swap. The Secondary Service Charge specified in Section A4. applies. (T)

C. Rates and Charges

1. ECAS Capability

ESSX-L customers will have the option of paying for ECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in A112.12.15.C. The installation charge will be reapplied if an ESSX-L customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

a. New/Existing Service

(1) ESSX-Small

		ESSX Term Option				Month
		To	36	60	84	
		Month	Months	Months	Months	USOC
(a)	Per system	\$5.50	\$5.25	\$5.00	\$4.75	CPVBL
(b)	Per line	.30	.30	.30	.30	CPVZA
(2) ESSX-Medium						
(a)	Per system	8.00	7.75	7.50	7.25	CPVBL
(b)	Per line	.20	.20	.20	.20	CPVZA
(3) ESSX-Large - on a per system basis						
(a)	Per system	210.50	208.25	206.00	203.75	CPVBL
(b)	Per line	-	-	-	-	CPVZA
(4) ESSX-Large - on a per line basis						
(a)	Per system	10.50	10.25	10.00	9.75	CPVZL
(b)	Per line	.05	.05	.05	.05	CPVBB

2. ECAS Changeable Features

- a. The following ECAS Changeable features must be ordered in groups of five (5). The rates apply for ESSX-S, ESSX-M, and ESSX-L customers. Per system with feature establishment charges apply per initial activation of that feature per Common Equipment Group.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.13 Digital ESSX Service - 85 (Cont'd)

A112.13.2 Terms and Conditions (Cont'd)

- M. Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for Digital ESSX station lines include the provision of Touch-Tone service. Rates and charges for Touch-Tone service as specified in Section A13. do not apply for the provision of Touch-Tone service to Digital ESSX Service.
- N. Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a Digital ESSX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4. apply per Network Access Register affected.
- P. Service charges, as specified in Section A4., apply to all Digital ESSX systems except as provided in A112.13.5.
- Q. Digital ESSX installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time as specified in Section A122.
- R. If the Digital ESSX subscriber elects a Message Rate Service option, Message Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's Digital ESSX system in addition to rates and charges in this and other guidebook sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same Digital ESSX system.
- S. Digital ESSX main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It¹ Services (e.g., 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the Digital ESSX systems subscribing to this service arrangement.
 1. At the time a Code Restriction arrangement is installed, the Digital ESSX system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected except that no such charges apply when the code restriction arrangement is disconnected in its entirety.
 2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.

Note 1: Dial-It is a service of AT&T.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.13 Digital ESSX Service - 85 (Cont'd)

A112.13.7 Common Rates and Charges (Cont'd)

C. Recurring Charges (Cont'd)

- 3. Additional Listings apply as specified in Section A6. (T)
- 4. Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX Service.
- 5. Digital ESSX Extension Station Line Charge

		ESSX Term Option				Month
		To	36	60	84	
		Month	Months	Months	Months	USOC
(a)	Located on same premises as main station line, each	\$-	\$-	\$-	\$-	EX3
(b)	Located on different premises from main station line on non-continuous property, each ^{1,2}	-	-	-	-	EC8
(c)	Located on different premises from main station line on same continuous property, each ^{1,2}	-	-	-	-	EX5

D. Miscellaneous Line Terminations (Dial or Touch-Tone Operation)³

1. Line Termination Rates and Charges

a. Network Access Terminals (Terminals for Local, Interstate and Intrastate Channels)

(1) Interexchange Carrier Access Line

(a)	Per Simulated Facilities Group	1.75	1.70	1.65	1.60	EOV
(b)	Per Termination via Simulated Facilities Group	2.15	2.05	2.00	1.95	EOE
(c)	Per Common Group of Dedicated Facilities	1.75	1.70	1.65	1.60	EOK
(d)	Per Dedicated Analog Termination	36.85	35.55	34.15	33.30	EOM
(e)	Per Dedicated Digital Termination	21.25	20.50	19.70	19.20	EOG

Note 1: Appropriate wire center line charges apply.

Note 2: Apply rates and charges specified in Section A13. for a Type 2112 channel.

Note 3: Each of the rate elements shown provide only the basic auxiliary line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.13 Digital ESSX Service - 85 (Cont'd)

A112.13.13 Digital ESSX Customer Administration Service (Cont'd)

B. Terms and Conditions (Cont'd)

10. (Cont'd)

- Station lines assigned to multiline hunt groups.
- Attendant Lines
- Any Digital ESSX line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
- Manual lines (e.g., station lines with full originating and/or terminating restrictions)

11. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Charges specified in Section A4. and the per line charges specified in A112.13.13.C.
12. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
13. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquires and/or trouble reports involving station features.
14. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Charges specified in Section A4. apply. (T)
15. DECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when DECAS is ordered.

C. Rates and Charges

1. Digital ESSX-L customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in A112.13.13.C. The installation charge will be reapplied if a Digital ESSX-L customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.

- a. DECAS Capability New/Existing Digital ESSX Service
 - (1) Digital ESSX-Small

		ESSX Term Option				
		To	36	60	84	Month
		Month	Months	Months	Months	USOC
(a)	Per system	\$5.50	\$5.25	\$5.00	\$4.75	CPVBL
(b)	Per Line	.30	.30	.30	.30	CPVZA
(2) Digital ESSX Medium						
(a)	Per System	8.00	7.75	7.50	7.25	CPVBL
(b)	Per Line	.20	.20	.20	.20	CPVZA
(3) Digital ESSX Large, on a per system basis						
(a)	Per System	210.50	208.25	206.00	203.75	CPVBL
(b)	Per Line	-	-	-	-	CPVZA

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.2 Terms and Conditions (Cont'd)

- G.** Feature Groups as listed in A112.20.10 may require customer-provided compatible terminal equipment.
- H.** If the subscriber of MultiServ service has a Message Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other guidebook sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial '9'.
- I.** Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent of the rate regularly charged. Feature Groups and optional Features outlined in Section A12. will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rules and restrictions as outlined in Section A2. apply. The subscriber may request this suspension for a maximum of three months in succession. Charges for restoration will be applicable per line as specified in Section A4.
 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4.
- J.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- K.** Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated.
- L.** MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2.
- M.** End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N.** Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- P.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- Q.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R.** A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- S.** ISDN Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42.

Each ISDN Basic Rate DSL Access Arrangement will be counted as a MultiServ service or MultiServ PLUS service line in determining the total system size.

MultiServ service Optional Features compatible with ISDN may be purchased for use with these ISDN - IBS lines. MultiServ service Feature Groups are not available for use with these ISDN - IBS lines.

ISDN - IBS lines not associated with a MultiServ service or MultiServ PLUS service may not purchase features from this Section.
- T.** MultiServ service and MultiServ PLUS service are available to subscribers of Flat Rate service and Sharing and Resale of Basic Local Exchange service.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.8 Common Rates and Charges (Cont'd)

D. Training Charges¹ (Cont'd)

3. End User Training (Maximum 20 Students)^{2,3}

	Nonrecurring Charge	USOC MICNE
(a) Per class, per hour	\$120.00	
4. ACD Training - System Managers and Supervisors ^{2,3}		
(a) Initial Training, per hour	120.00	MICAF
(b) Managerial Reports Training, per hour	120.00	MICAG
(c) Optional Agent Training (maximum 20 attendees per class), per hour	120.00	MICAH
5. Attendant Training ^{2,3,4}		
(a) Per console type, per hour	120.00	MICTJ
6. Customized Training ⁵		
(a) Administrative charge, per hour	120.00	MICUK

E. Installation Charges

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

F. Additional Listings apply as specified in Section A6.

G. Service Charges apply as specified in Section A4. to service establishment, moves and changes of MultiServ service.

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- Note 1:** Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
- Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the business hours of 8 a.m. to 5 p.m.
- Note 3:** Training will be performed at the hourly rate for administrative charges outside normal business hours.
- Note 4:** Training addresses features associated with non-data link consoles for all central office types and Electronic Business Sets provisioned as a mini-console for subscribers served by a DMS-100 central office. In the latter case, EBS link(s), feature group(s) and feature charges apply as requested.
- Note 5:** Includes training provided by the Company, not provided by the CPE vendor, 36 hours/7 day per week training schedules, system training on ACD-MIS or Remote Load Management or special assemblies.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.13 Optional Features

A. Rates and Charges

1. Additional Common Block

	Installation Charge	Month to Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Each (1AESS)	\$235.00	\$-	\$-	\$-	M2CC1
2. Anonymous Call Rejection ¹					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD [®])	-	.40	.35	.30	M2HRL
3. Assumed Dial 9					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	40.50	1.20	1.10	1.00	M2DDA
4. Authorization Codes					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	73.00	3.20	2.90	2.65	M2FFA
(b) Per line, station specific (DMS-100)	3.50	.25	.20	.15	M2FLD
(c) Per line, each (5ESS)	-	.15	.10	.05	M2FH5
(d) Additions, deletions, and/or changes, per occasion (1AESS, DMS-100, 5ESS, EWSD [®])	22.00	-	-	-	M2FCA
5. Automatic Number Referral ²					
(a) Per line with a non-listed Directory Number (DMS-100, 5ESS)	2.75	-	-	-	M2GR9
(b) Per line with a listed Directory Number (DMS-100, 5ESS)	-	-	-	-	M2GS9
(c) Per line with a non-listed Directory Number (1AESS, EWSD [®])	10.00	-	-	-	M2GR8
(d) Per line with a listed Directory Number (1AESS, EWSD [®])	-	-	-	-	M2GS8
6. Automatic Route Selection-Basic					
(a) Per system ³ (1AESS, DMS-100, EWSD [®])	630.00	1.70	1.55	1.40	M2HM3
(b) Per line (5ESS)	5.60	.90	.85	.75	M2HN5
7. Call Forwarding Multiple Simultaneous					
(a) Per line (1AESS)	-	.15	.10	.05	M2JR4
8. Call Tracing					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD [®])	-	1.00	.95	.85	M2KTA
9. Call Waiting Exempt					
(a) Per line (DMS-100)	-	.15	.10	.05	M2LED

Note 1: Not available with Multi-Line Hunt on a 1AESS or 5ESS switch.

Note 2: Will be provided at no additional charge for each main station line with a listing.

Note 3: Includes three and six-digit screening.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.20 MultiServ Service (Cont'd)****A112.20.15 Customer Control (Cont'd)****B. Terms and Conditions (Cont'd)**

14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in E. following will apply.
2. Moves of Service terms and conditions as outlined in A112.20.7.B. preceding are applicable.

D. Application of Rates

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ PLUS service. All MultiServ service features which are controllable will be subject to the rates outlined in E. following.
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of Customer Control.
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ PLUS service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4. apply.
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.

This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.

ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ PLUS service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4. will not apply.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.2 Terms and Conditions (Cont'd)

B. Rates and charges from A112.20 apply for the following: (Cont'd)

7. Multi-Account Service (MAS)
8. Customer Control

C. Rates and Charges herein apply for the following:

1. Service Establishment
2. Cancellation Charge
3. Main Station Links

A112.21.3 Unconditional Satisfaction Guarantee

A. The following charges will also be refunded to a MultiServ PLUS service subscriber:

1. Network Access Register recurring charges
2. Grouping recurring charges

(Further explanation regarding Unconditional Satisfaction Guarantee is available in A112.20.3.)

A112.21.4 Intercept of Calls

A. Automatic Number Referral

Telephone numbers that are listed in the *Company's Listing Information System* for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per number referred. (T)

(Further explanation regarding Intercept of Calls is available in A112.20.4.)

A112.21.5 Conversions

A. ESSX service and MultiServ service may be converted to MultiServ PLUS service as follows.

1. Nonrecurring charges from this sub-section of this guidebook will not apply.
2. Termination liability or cancellation charges for original service do not apply.
3. Service Charges from Section A4. will not apply.
4. Changes, additions and rearrangements:
 - a. Nonrecurring Charges from this section of this guidebook will apply.
 - b. Service Charges from Section A4. will apply.

B. Subscribers to analog Feature Groups must convert according to A112.20.5.

(Further explanation regarding Conversions is available in A112.20.5.)

A112.21.6 Payment Schedules

Information shown in A112.20.6 is applicable for MultiServ PLUS service.

A112.21.7 Cancellation Charges and Moves of Service

Information shown in A112.20.7 is applicable for MultiServ PLUS service.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.8 Common Rates and Charges

A. Service Establishment Charges

1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Guidebook:

a. Service Establishment Charges

(1) Basic Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Standard common equipment, each	\$350.00	MIACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	400.00	MIACC

B. Cancellation Charges

1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system occurs when provided (1) under a Rate Stability Plan prior to expiration of that Rate Stability Plan, or (2) under month-to-month rates when a subscriber disconnects their service during the first twelve (12) months of service.

a. Cancellation Charge

(1) Per system

(a) Disconnect in months 1-36	10,000.00	M1BPS
(b) Disconnect in months 37 and thereafter	7,500.00	M1BPT

C. Listings

A standard Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6.

D. Training Charges - See A112.20.8.D.

E. Installation Charges - See A112.20.8.E.

F. Additional Listings - See A112.20.8.F.

G. Service Charges - See A112.20.8.G.

H. Bridged Links - See A112.20.8.H.

I. Interoffice Channels - See A112.20.8.I.

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.2 Terms and Conditions (Cont'd)

- I.** Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- J.** A system may not be provided for Intercommunication (stand alone) service only. Access to the exchange network must be provided.
- K.** A mixture of Flat Rate and Message/ Measured Rate Service will not be allowed within a single customer system except where that a single customer system serves a Hotel/Motel or Hospital. For Hotel/Motel and Hospital applications, Message/ Measured Rate Service, if provided for guest/patient service, must have a separate dial access code from the flat rate service provided for administrative stations and be restricted from use of the administrative flat rate service.
- L.** Suspension of Service - With the exception of Network Access Registers, suspension of ESSX service is not permitted.
- M.** A twelve month minimum service period shall be required for subscription to ESSX service-M or ESSX service-L. The minimum service period as specified in Section A2. applies for ESSX service-VS and S.
- N.** Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for ESSX service include the provision of Touch-Tone Service. Rates and charges as specified in Section A13. do not apply for the provision of Touch-Tone Service to ESSX service.
- O.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- P.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the Line Change Charge as specified in Section A4. is applicable.
- Q.** Service charges, as specified in Section A4., apply to all subscriber's systems except as provided in A112.26.5.
- R.** ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time as specified in Section A22.
- S.** If the subscriber of an ESSX service elects a Message/ Measured Rate Service option, Message/ Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's system.
- T.** ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It Services (e.g. 900, 211, 311, 511, 711, and 811 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgement of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the office serving the subscriber's systems subscribing to this service arrangement.
 - 1. At the time a Code Restriction Arrangement is installed, the subscriber's system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the Secondary Service Charge as specified in Section A4. is applicable.
 - 2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.7 Common Rates And Charges (Cont'd)

B. Nonrecurring Charges (Cont'd)

1. The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges specified in other sections of this Guidebook. (Cont'd)
 - b. Installation Charges

These charges apply as specified, when an optional feature is added or changed. These charges apply in addition to other applicable nonrecurring charges.

One or more optional features may be provided at the same time and in such instances the specified installation charge will apply for each feature provided.
 - c. Service Connection Charges

Service Charges as specified for business service in Section A4. are applicable for each main station line, console access loop, extension station line, etc.

C. Recurring Charges

1. Common Equipment

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(a)	Each ESSX service-VS system	\$-	\$1.20	\$1.10	\$1.05	\$1.00	ESS
(b)	Each ESSX service-S system	-	1.20	1.10	1.05	1.00	ESS
(c)	Each ESSX service-M system	-	1.85	1.65	1.60	1.55	ESS
(d)	Each ESSX service-L system	-	5.60	5.00	4.90	4.80	ESS

2. ESSX service Exchange Access Charge

a. Network Access Limiter

(1) Flat, Message or Measured Rate

(a)	Per Network Access Register Group	Monthly Rate	\$80	USOC	LNG
b.	Network Access Registers ¹				

3. Additional Listings apply as specified for Business Additional Listings in Section A6.

4. Service Charges apply as specified in Section A4. to service establishment, moves and changes of ESSX service.

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Note 1: Rates and Charges are specified in Section A3. or A13.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.15 Customer Management Features (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- l. The Per System charges specified in 3. following apply when a feature is initially activated in a Common Block.
- m. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- n. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of an ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply.
- p. The number of the TN swaps that can be requested as priority changes will be determined by the Company when ECAS is ordered.
- q. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in 3. following.

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3. Rates and Charges

ESSX service-L customers will have the option of paying for ECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in this Guidebook. The installation charge will be reapplied if an ESSX service-L customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

a. ECAS Capability- New/Existing ESSX service

(1) ESSX service-Very Small and Small

		Term Payment Plan					
		Monthly Rate					
	Installation Charge	1 Month	36 Months	60 Months	84 Months		
(a) Per system	\$1,050.00	\$5.50	\$5.25	\$5.00	\$4.75	USOC	
(b) Per line	-	.30	.30	.30	.30	CPVZA	

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.2 Terms and Conditions

- A. Digital ESSX service is furnished subject to the availability of facilities and features from Digital Central Office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and or major relocations of a subscriber's Digital system are subject to the same terms and conditions as initial installations.
- B. Certain Auxiliary Services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- C. Optional Service Features as listed in A112.28.11 include Attendant Features and Auxiliary Attendant Features. These features may require customer provided compatible terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All Digital ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Digital ESSX service.
- F. Tie lines for direct connections between a basic subscriber's Digital system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in Section A13. and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the subscriber's Digital system to or from other systems (Digital ESSX service or non-Digital ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time.
- G. Where completion of incoming and outgoing local and long distance calls through a subscriber's Digital system is furnished to or from main station lines of a separate subscriber's Digital system in another exchange or a subscriber's non-Digital system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in A112.28.11.
 - 1. Rates and charges as specified in Section B3. of the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in A112.28.11.
 - 2. Digital ESSX service optional feature charges as outlined in A112.28.8, 9 and 10 apply for each trunk terminated main station line as offered in A112.28.7, as appropriate.
- H. Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- I. A system may not be provided for Intercommunication (standalone) service only. Access to the Exchange Network must be provided.
- J. A mixture of Flat Rate and Message/ Measured Rate Service will not be allowed within a single customer system except where that single customer system serves a hotel/motel or hospital. For hotel/motel and hospital application, Message/ Measured Rate Service, if provided for guest/patient service, must have a separate dial access code from the flat rate service provided for administrative stations and be restricted from use of the administrative flat rate service.
- K. Suspension of Service
With the exception of Network Access Registers, suspension of Digital ESSX service is not permitted.
- L. A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX service-M or L. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX service-VS or S.
- M. Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for Digital ESSX service station lines include the provision of Touch-Tone service. Rates and charges for Touch-Tone service as specified in Section A13. do not apply for the provision of Touch-Tone service to Digital ESSX service.
- N. Listings will be furnished subject to the rates, terms and conditions specified in Section A6.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.7 Common Rates And Charges (Cont'd)

C. Recurring (Cont'd)

- 3. Additional Listings apply as specified in Section A6.
- 4. Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX service.
- 5. Digital ESSX service Extension Station Line Charge

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		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
		\$-	\$-	\$-	\$-	\$-	
(a)	Located on different premises from main station line on non-continuous property, each ^{1,2,3}	\$-	\$-	\$-	\$-	\$-	EC8
(b)	Located on different premises from main station line on same continuous property, each ^{1,2,3}	-	-	-	-	-	EX5
(c)	Located on different premises from main station line on non-continuous property with Caller ID, each ^{1,2,3}	-	-	-	-	-	E4E++
(d)	Located on different premises from main station line on same continuous property with Caller ID, each ^{1,2,3}	-	-	-	-	-	E4L++
(e)	Located on different premises, same exchange served by a foreign central office/with Caller ID, each ⁴	-	-	-	-	-	E4R++
6. Main Station Line Terminated as a PBX Trunk							
		Installation		Monthly			
		Charge		Rate		USOC	
(a)	Each	\$-		\$34.36		RXRTX	

Note 1: When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section.

Note 2: When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 3: When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

Note 4: Apply appropriate channel charges specified in Section A9. ESSX service wire center line rates and charges also apply within the FCO/FX serving area.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- h. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.
- i. If the Company is requested to load DECAS changeable features for new Digital ESSX service /DECAS customers, the Installation Charge specified in 3.b. following applies per feature loaded.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups.
 - Attendant Lines
 - Any Digital ESSX service line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Order charges specified in Section A4. and the per line charges specified in 3.b. following.
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquires and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Order charges specified in Section A4. apply.
- o. The number of TN swaps that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in 3.d.(4) following.

3. Rates and Charges

Digital ESSX service-L customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system or a per line basis will be subject to the rates specified in 3.a following. The installation charge will be reapplied if a Digital ESSX service-L customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.

(T)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.4 Arrangements for Night, Sunday, and Holiday Service (Cont'd)

B. Rates and Charges

- 1. Special multiple jack

	Monthly Rate	USOC NCB	
2. Listings ¹	\$4.30		(T)
(a) Each			
Example of Listings			(T)
Paterson Transfer Co. 24 North		256-1500	
Note: From 5 PM to 8 AM on weekdays, from 1 PM Saturday			
to 8 AM Monday and on Holidays, call as follows:			
Office 24 North		256-1875	
Watchman 24 North		256-1875	
Garage 29 Lake		256-1987	
Storage Warehouse 150 Elm		256-1082	
3. Night Service Arrangement for Cord Switchboard, Manual or Dial Systems			

A113.5 Extension and Tie Line Services

A113.5.1 Rates and Charges

(Obsoleted 03-10-90, Type 4. Customers may add channels only to the extent they are available within facilities in place as of 6-30-84.)

A. For use with terminal equipment

- 1. For a channel between different buildings on same continuous property and for different premises within the same building^{2,3}
 - a. Per 1/10 mile
 - (1) First 1/10 mile

	Nonrecurring Charge	Monthly Rate	USOC
(a) Type 1105 (1204)	\$62.10	\$1.90	1LY+E
(b) Type 2112 (2231)	62.10	1.90	1LV+E
(c) Type 2114 (2432)	62.10	3.91	1LT+E
(2) Each additional 1/10 mile			
(a) Type 1105 (1204)	-	1.90	1LY+E
(b) Type 2112 (2231)	-	1.90	1LV+E
(c) Type 2114 (2432)	-	3.91	1LT+E

Note 1: Rates for listings are as specified in Section A6. (T)

Note 2: When a channel between different buildings on the same continuous property requires a connection to the serving wire center, then a charge for each Local Channel required will apply. The nonrecurring charge is per channel.

Note 3: Charges are applicable only for those facilities in place as of June 30, 1984.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.58 Uniform Access Number (UAN) for LATA-wide Service**

(Obsoleted 08/15/03, Type 4, not available for new installations, additions to existing installations or moves to a different customer location.)

A113.58.1 Description of Service

- A. Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location within the LATA. UAN will be provided under the following terms and conditions.
1. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to UANs.
 2. The assigned telephone number will have a dedicated NXX.
 3. UAN can be delivered through a line side connection or a trunk side connection as specified in A3.28, but not simultaneously for the same dedicated NXX number. A trunk side connection is required if UAN is used with Automatic Number Identification (ANI).
 4. Line Side connections are made through regular exchange access lines (e.g., individual business lines, PBX trunk, etc.). Trunk side connections are made via Trunk Side Access Facilities.
 5. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) tandem office. Where more than one UAN is established at the same TOPS tandem location for the same customer and the UANs are ordered and installed at the same time, the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS tandem for number changes, i.e. UAN or point-to numbers, requested by the customer subsequent to the original UAN assignment.
 6. Number changes required for Company reasons will not incur the Service Establishment Charge.
 7. A customer may reserve UANs to meet his specified growth requirements at specific locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
 8. This service includes preassigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
 9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
 10. The service is furnished subject to the availability of UANs.
 11. Limitations and use of service as stated in Section A2. will apply.
 12. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
 13. Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6. (T)
 14. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer. Long distance charges associated with calls to a UAN will be reverse billed to the UAN customer.
 15. Access to UAN may not be available to certain classes of service.

A117. OBSOLETE SERVICE OFFERINGS - MOBILE TELEPHONE SERVICE

A117.4 Rates and Charges

A117.4.1 Mobile Telephone Service

A. Network Access Charge

In addition to the appropriate service charges as shown in Section A4., the following rate, including one listing, applies for each mobile unit: (T)

1. Base Station

	Monthly Rate	USOC
(a) Albany	\$52.75	MRD
(b) Atlanta	52.75	MRD
(c) Augusta	52.75	MRD
(d) Columbus	52.75	MRD
(e) Macon	52.75	MRD
(f) Savannah	52.75	MRD

B. Air Time

1. For any and all completed calls, an air time charge applies for usage including the first minute. This charge is applicable to the mobile unit on all calls to or from the mobile unit.

	Rate	USOC
(a) Per minute or fraction thereof	\$.35	NA

2. For the wire line portion of a call, no extra charges are applicable to the wire line telephone for calls within the local calling area of the exchange. For calls outside the local calling area, but within the LATA regular message toll charges are applicable. Air time charges are applicable to the mobile unit. For calls outside the LATA, the appropriate carrier tariff is applicable.

3. For calls between two mobile units served by the same base station of registry, air time charges are applicable for each mobile unit on calls.

4. Completed calls between transient mobile units and wire line telephones or other mobile units will be charged as follows:

(a) Per minute or fraction thereof	.40	NA
------------------------------------	-----	----

5. Regular message toll charges will also apply in addition to the air time charges applicable to the mobile units on calls made beyond the local calling area of the base station but within the LATA through which the call is placed. For calls outside the LATA, the appropriate carrier tariff is applicable.

A117.4.2 Miscellaneous Charges

A. Restoral charge for restoring of service which has been denied under the provision of Section A2. as specified in A4.

B. Additional listings may be provided at rates applicable for additional business listings as covered in Section A6. (T)

C. A service charge as specified in Section A4. will apply upon the transfer to service from one customer to another.

D. Services offered and specified in other sections of this Guidebook may be furnished with Mobile Telephone Service, where compatible with such service, at the rates and under the terms and conditions set forth in this Guidebook.

A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A118.1 Two-Point Service

A118.1.1 Enterprise Service (Special Reversed Charge Toll)

Obsoluted - 02-24-89, Type 3 - Effective April 10, 1989, Enterprise Service is restricted to existing customers. No new service can be ordered after April 10, 1989. All existing Enterprise Service customers will be allowed to maintain their present service.

A. General

1. Enterprise Service is an arrangement whereby charges for long distance messages will be reversed to the called customer without specific request of the calling party.
2. The Company assigns a special call number designation for the use of patrons in each exchange (or group of exchanges for which telephone directories (*where available*) have been merged into one alphabetical list) in which the service is to be furnished. One listing in the alphabetical section is provided without charge for each such exchange (or group of exchanges merged into one alphabetical list). Additional listings are provided at charges shown in Section A6. preceding. (T)
3. Calls for the special number designation are accepted only on an operator handled station-to-station basis and when originated at telephones located in the exchange (s) with which service is to be furnished. Only those long distance calls placed by calling the special number are considered as coming within the scope of the service.
4. Customers subscribing to Enterprise Service assume all charges for completed calls made to their special numbers.
5. Contracts for Enterprise Service are taken for an initial period of two months.

B. Rates and Charges

1. Each completed call is charged for at the established rate for a completed station-to-station call.
2. In addition, a service charge applies as follows:
 - a. For service from an exchange for which the listings are contained in an individual alphabetical list in the directory (*where available*), a monthly service charge applies as follows: (T)
 - (1) Monthly service charge

	Monthly Rate	USOC
(a) Each	\$3.75	ENT
b. For service from all of those exchanges for which the listings have been merged into one alphabetical list in the directory (<i>where available</i>), a monthly service charge applies. (T)		
(1) Monthly service charge		
(a) Each	6.25	EEJ

A118.2 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Business)

(Obsoluted 01-01-90, Type 3)

This service is restricted to existing customers. No new service can be ordered after January 1, 1990. All existing customers will be allowed to maintain their present service.

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates and Charges (Cont'd)

A119.5.2 Monthly Rates and Charges (Cont'd)

D. WATS Access Line Extensions

1. Located in Same Exchange as Main Termination

	Monthly Rate	USOC
(a) First extension on different premises from main termination, same building, each	\$33.00	WSL++
(b) First extension on different premises from main termination, different building, each	33.00	WSP++
(c) Additional extension in same building as main termination or other extension, each ¹	-	WSS++
(d) First extension in different building, same premises as main termination or other extension, each	10.00	WSD++

2. Located in Different Exchange from Main Termination

Interexchange channel mileage charges apply as specified for full period talking service in this Company's Private Line Guidebook and Channel Terminal charge plus:

(a) First extension	33.00	EWV++
(b) Additional extension in same building with first or other extension, each ¹	-	WSS++
(c) Additional extension in different building, same premises as first or other extension, each	10.00	WSD++
(d) Additional extension on different premises, same exchange as first extension, each	33.00	WSP++
(e) Additional extension on different premises, same exchange as first extension, same building, each	33.00	WSL++

E. Listings for Toll Free Dialing Service may be provided at rates applicable for additional business listings as specified in Section A6. (T)

Note 1: Nonrecurring charge applies.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing Service (N11) (Cont'd)

A139.1.1 General (Cont'd)

- M.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- N.** Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge. (T)
- O.** Access to N11 Service is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Four-party Stations
 - Cellular - Type 2A
 Operator assisted calls to an N11 subscriber will not be completed.
- P.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

SUBJECT INDEX

D.

SUBJECT	SECTION
Data Link Consoles.....	A114.3.2
Data Transmitting and/or Receiving Terminal Equipment	A15.2.1
Obsolete	A115.1.3
Data Transport Service	A29
Defacement of Premises	A2.5.4
Definition of Terms	A1
Deposits	A2.4.2
Designer Listings	A6.7.26
Dial-It Service.....	A13.18
Digital Electronic Tandem Switching Features (Obsoleted).....	A112.30
Digital ESSX service (Obsoleted).....	A112.28
Digital ESSX Customer Administration Service (Obsoleted).....	A112.28.13
Digital ESSX service-L (Obsoleted).....	A112.28.10
Digital ESSX service-M (Obsoleted).....	A112.28.9
Digital ESSX service-S (Obsoleted)	A112.28.8
Optional Service Features (Obsoleted)	A112.28.11
Direct Inward Dialing (DID) Service.....	A12.7
Directory Assistance Call Completion	
Local	A3.24
Toll	A18.14
Directory Assistance Call Completion (Toll).....	A18.14
Directory Assistance/Directory Assistance Call Completion.....	A3.25
Directory Assistance Service	A3.13
Directory Assistance Database Service (DADS)	A38.1
Disaster Relief	A4.2.6
Diskette Analyzer Bill (DAB) Service.....	A13.4.7
Dormitory Communications Service (DCS)	A13.13
Dual Name Listings	A6.3.3
Dual Service.....	A4.4
Dual Tone Multi-frequency (DTMF) Pulsing.....	A12.7

(M)

(M)

SUBJECT INDEX

L.

SUBJECT	SECTION	
Land Wire Telephone Service.....	A18.3.1	
Late Payment Charge.....	A2.4	
Liability of the Company.....	A2.5	
Lifeline.....	A3.31	
Limitation of Service - WATS.....	A19.3	
Limitations and Use of Service - Terms and Conditions	A2.2	
Limited Communication	A2.2.7	
Line Change Charge	A4	
Line Connection Charge	A4	
Listings	A6	(T)
(DELETED)		(D)
Listing Services	A38	(T)(M)
Directory Assistance Database Service (DADS) ¹		(N)
Emergency Service Provider Data Service (ESPDS) ¹		(N)
Location Identification Database Service – E911.....	A38	
Local Calling Areas	A3.6	
Local Exceptions	A3.10	
Location Identification Database Service – E911	A38	(N)
Long Distance Message Telecommunications Service	A18	
Long Distance Trunk Service (Toll Terminal).....	A113.14	

Note 1: Directory Assistance Database Service (DADS) and Emergency Service Provider Data Service (ESPDS) are found in Section N8. of the Non-Regulated Services – Pricing guide. (N)

SUBJECT INDEX

M.

SUBJECT	SECTION
Magnetic Tape Bill for Large Users.....	A13.4.5
Maintenance and Repairs.....	A2.3.13
Message Rate Service	A3.7.2
Message Register Service	A14.7
Message Waiting Indication - Audible (MWI)	A13.47
Mileage Charges	
Foreign Central Office Service	A9.2.2
Foreign Exchange Service	A9.1.3
Minimum Revenue Guarantee and Extended Service Period	A5.1.5
Miscellaneous Listings	A6.7
Miscellaneous Service Arrangements.....	A13
Mobile Service, Interconnection of.....	A35
Mobile Telephone Service	A17
Monthly Exchange Rates	A3.7
Moves or Changes of Existing Plant.....	A5.1.8
Multi Frequency (MF) Pulsing on DID	A12.7
Multiline Hunt Queuing.....	A13.53
MultiServ Multi-Account Service (MMAS) (Obsoleted, See Section A112.22).....	A112.22
MultiServ PLUS Service (Obsoleted, See Section A112.21).....	A112.21
MultiServ Service (Obsoleted, See Section A112.20)	A112.20

(T)

SUBJECT INDEX

R.

SUBJECT	SECTION
Rate Centers.....	A18.5.3
Rearrangement of Drop Wire, Protector and/or Network Interface	A4
Rearrangement of Existing Plant	A5.1.8
Reclassification of Service.....	A3.5
Recording of Telephone Conversations	A2.2.5
Recorded Public Announcements	A2.2.6
Reference Listings	A6.7.2
Remote Call Forwarding.....	A13.11
Residence Listings	A6.3
Residential Option TFD Service (IntraLATA Only Toll Free Dialing Service)	A19.5.20
Responsibility of the Company.....	A2.9.3
Responsibility of the Customer.....	A2.9.2
Restoration Charge - See Line Change Charge.....	A4.2
Ringer Limitations	A2.3.18
RingMaster Service.....	A13.34
Rotary Line Service	A2.3.4
Rural Line Service Construction.....	A5.2

(M)

SUBJECT INDEX

T.

SUBJECT	SECTION	
Telecommunications Service Priority (TSP) System.....	A13.50	
Telephone Answering Service Facilities (Obsoleted).....	A108	
Telephone Number Change Charge - See Line Change Charge	A4	
Temporary Installation of Service.....	A5.3.3	
Temporary Listings.....	A6.7.8	
Temporary Service Requiring Construction	A5.1.9	
Terminal Equipment	A15.2	
Obsolete.....	A115.1	
Termination Charge	A.2.3.17	
Termination of Service	A2.3.17	
<i>Terms and Conditions</i> Applicable to Listings.....	A6.1	(T)(M)
Three-Digit Dialing Service (N11)	A39	
Three-Way Calling	A13.9	
Three-Way Calling with Transfer	A13.9	
Time and Materials Charging - See Premises Work Charges	A4	
Toll Stations.....	A18.6	
Trade Names.....	A6.2.3	
Transfer of Service Between Subscribers	A2.3.7	
Transmitting Messages	A2.2.8	
Two-Point Service	A18.3	
Two-Tier Payment Plan.....	A22.1	
Trunk Lines.....	A11.2	
Trunk Side Access Facility	A3.28	