

**TARIFF DISTRIBUTION**

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PURPOSE: This guidebook update eliminates the following Operator Services:  
Collect Calls, Bill-to-Third Number (Party) Calls, Person-to-Person  
Calls, Verification and Emergency Interrupt Service and Zero Minus

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## A1. DEFINITION OF TERMS

### ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

### ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

### ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

### AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

### AUTOMATIC DIALING AND ANNOUNCING DEVICES (ADAD)

Machines or computers which are capable of automatically placing individual, random or sequential calls over the exchange network and which are programmed to play a prerecorded announcement for the purpose of marketing products, services or for maintaining contacts related to previous transactions.

### AUXILIARY LINE

An additional individual access line used for one-way (inward to the subscriber) service.

### BACK-UP LINE

An optional service providing individual line business subscribers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

### BAND MILEAGE

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates. See "Mileage and Band Charges"

### BASE RATE

The rate for primary classes of exchange service which does not include Band Charges.

### BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without Band Charges.

### BASIC SERVICE AREA

An area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A basic service area may include one or more exchange service areas. The basic service area is always included in the local service area for a given exchange.

### BASIC TERMINATION CHARGE

See "Termination Charge"

### BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

### BILL TO THIRD PARTY<sup>1</sup>

The term "Bill to Third Party" denotes a billing arrangement by which a call can be charged to an authorized station line as determined by the Company other than the station line originating the call or the station line where the call is terminated. Calls through the Georgia Relay Center may be billed only to a third number within Georgia.

(C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

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## A1. DEFINITION OF TERMS

### CENTRAL OFFICE

A switching unit providing telephone service to the subscribers connected thereto.

### CENTRAL OFFICE CONNECTING FACILITY

A facility furnished to an Other Carrier by the Company between the terminal location of the Other Carrier and a point of connection on the Company premises.

### CENTRAL OFFICE LINE

See "Exchange Access Line"

### CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling, and inward and outward calling from station lines associated with ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service and BellSouth Centrex service.

### CIRCUIT

See "Exchange Access Line"

### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual Line, 2-party line, 4-party line, etc.  
(See also "Primary Class of Service" )
- (2) Type of Rate: Flat rate, message rate or measured service.
- (3) Character of Use: Business or residence
- (4) Dialing Method: Touch-Tone or Rotary

b. For Long Distance Service:

- (1) Type of Call: Station-to-Station

c. For Wide Area Telephone Service:

- (1) Type of Service: Outward or 800 Service

(C)

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## A1. DEFINITION OF TERMS

### COIN REFUND AND REPAIR REFERRAL SERVICE

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

### COLLECT CALL<sup>1</sup>

(C)

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a third party number. In the case of a pay telephone the charges must be billed to a third party number, or the call may be reoriginated from the called station.

### COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

The term "Communications Systems" when used in connection with communications systems provided by an Other Carrier (OC), denotes channels and other facilities furnished by the OC for private line services as such OC is authorized by the Federal Communications Commission or Public Service Commission to provide.

### COMPANY

Wherever used in this Guidebook, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise.

### COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding.

### COMPLEX SERVICE

Service terminating in a communications system such as Key, PBX or Centrex type service.

### COMPOSITE DATA SERVICE

The term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communications services of the Company by a Composite Data Service Vendor to perform data switching for others.

### COMPOSITE DATA SERVICE VENDOR

The term "Composite Data Service Vendor" denotes a customer that has been certificated by the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

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## A1. DEFINITION OF TERMS

### LOCAL CALLING AREA

See "Local Service Area"

### LOCAL CHANNEL

The term "Local Channel" denotes that element of extension line and tie line service required for connecting a customer premises to its serving wire center.

### LOCAL MESSAGE

See "Message"

### LOCAL SERVICE

A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

### LOCAL SERVICE AREA

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas and exchange segments within the same LATA. The local service area for a given exchange always includes the basic service area and may include an expanded service area.

### LOCATION PROVIDER

The owner of the premises on which a payphone is located.

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between two or more points which are located in the same local access and transport area (LATA).

a. **(DELETED)**

(D)

b. Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station line which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station line, department or office to be reached through a PBX or Centrex Type Services attendant.

### MEASURED SERVICE

See "Exchange Service"

### MESSAGE

A communication between two stations. Messages may be classified as follows:

a. Local Message: A message between stations within the same local service area.

b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

### MESSAGE RATE SERVICE

See "Exchange Service"

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## A1. DEFINITION OF TERMS

**NETWORK INTERFACE**

The Network Interface is a standard Registration Program Jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer inside wire and/or equipment to the telephone network.<sup>1</sup>

The Network Interface will be located at the demarcation point.

**NON-LISTED TELEPHONE NUMBER**

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory but is on records available to the general public.

**NON-PUBLISHED TELEPHONE NUMBER**

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory but is not shown on records available to the general public.

**OUTWARD ONLY**

A payphone that does not permit incoming calls.

**PATRON**

The term "Patron" as used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

**PARTY LINE SERVICE**

See "Exchange Service"

**PAYPHONE SERVICE PROVIDER**

The owner of the payphone instrument

**(DELETED)**

(D)

**PORTABLE TELEPHONE**

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

**POSITIVE RESPONSE**

Positive Response is a pulse or tone generated response and/or verbal response initiated by the customer (billed party) to accept responsibility for payment of institutional telecommunications services. No other method may be used in confirming a call (i.e. time outs that automatically complete the call if nothing is done or wrong numbers(s) are entered or the inability of called party instrument (telephone) and so on).

**PREMISES (SAME)**

The term "same premises" (except in connection with Inside Moves) shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

**PRIMARY CLASS OF SERVICE**

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus extra exchange line mileage charges.

**PRIVATE TELEPHONE NUMBER**

See "Non-Published Telephone Number"

**Note 1:** When any Network Interface other than a miniature-modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply.

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## A3. BASIC LOCAL EXCHANGE SERVICE

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Operator Assisted Local Calls

##### A3.14.1 Operator Assisted Charges

- A. All types of local exchange service have local calling areas as specified in A3.6, which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

	Nonrecurring Charge	USOC	
1. Billing Surcharges			
(a) (DELETED)			
(b) Station-to-Station operator assisted sent-paid, each	\$1.00	NA	(C)
(c) (DELETED)	5.00	NA	(D)
2. Operator Dialed Surcharge <sup>1</sup>			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)
3. (DELETED)			(D)

**Note 1:** Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

### **A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.15 (DELETED)**

(D)

**A3.16 Reserved for Future Use**

**A3.17 Reserved for Future Use**

**A3.18 Reserved for Future Use**

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.24 Directory Assistance Call Completion Service

##### A3.24.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

##### A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

##### A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

##### A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
  1. UniServ DA number requests
  2. Non-Bell Exchange Carrier customers
  3. Any Special Line Class Codes
  4. (DELETED)
  5. (DELETED)
  6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  7. Calls from tandems where the end user cannot be identified
  8. Calls from Company and COCOT Coin Stations

(D)

##### A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  1. For charging purposes, a DACC completed call is as defined in Section A1.

##### A3.24.6 Rates and Charges

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	\$.00	NA

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service

##### A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)**

**A3.25.2 General Terms and Conditions**

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

**A3.25.3 Use of Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

**A3.25.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  1. Non-Bell Exchange Carrier customers
  2. IntraLATA and InterLATA long distance calls
  3. Residence and Business Customers
  4. **(DELETED)**

(D)

**A3.25.5 Application of Charges**

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number.

**A3.25.6 Rates and Charges**

- A. Service Charges

(1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided

<b>Rate</b>	<b>USOC</b>
<b>\$.45</b>	<b>NA</b>

**A3.26 Reserved for Future Use**

**A3.27 Reserved for Future Use**

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.42 Area Plus Service

##### A3.42.1 General

- A. Area Plus service provides residence subscribers a flat rate access line with a calling scope as specified in B. The access line includes Touch-Tone capability.
- B. The rates specified for residence customers entitle subscribers to unlimited calling to all access lines within the serving exchange, the exchanges in the associated basic and expanded local calling areas specified in A3.6 and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2.
- C. Subscribers to Area Plus service receive a thirty percent discount on the intraLATA intrastate Message Telecommunications Service (MTS) rates specified in A18.3. This discount is applied after any applicable time period discounts have been applied. **(DELETED)**
- D. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.41 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to this option of Area Plus service.<sup>1</sup>
- E. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer rotary line service at no additional charge as specified in A103.41. All services/features specified in A103.41 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.<sup>1</sup>
- F. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
- G. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.41 unless specifically allowed by the terms of the special promotion.

(D)

##### A3.42.2 Rates and Charges

- A. Individual line service
  - 1. Residence

	<b>Suspend</b>	<b>Monthly</b>	
	<b>Rate</b>	<b>Rate</b>	<b>USOC</b>
(a) Per line (without the Complete Choice option)	<b>\$17.50</b>	<b>\$ 55.00</b>	<b>VR1</b>
(b) Per line with the Complete Choice option <sup>1</sup> (USOCs VR4 and VSB must both be used to provide this service.)	<b>14.50</b>	<b>66.00</b>	<b>NA</b>
(c) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	<b>29.00</b>	<b>104.95</b>	<b>ACML2<sup>1</sup></b>
(d) Per Three-Line Plan package with the Complete Choice option	<b>43.50</b>	<b>136.00</b>	<b>CRD2A<sup>1</sup></b> <b>ACML3<sup>1</sup></b>

**Note 1:** Complete Choice Obsolete 2-19-09 Type 4 (See Section A103)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.11 Remote Call Forwarding (Cont'd)

#### A13.11.3 Directory Listings

One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding central office is located is provided without additional charge. Where a customer or an associated group of customers order multiple Remote Call Forwarding numbers for the same type of business in the same local directory area, the Company reserves the right to limit and remove listings for Remote Call Forwarding service, where the number of listings: 1) are excessive; 2) detract from the appearance of Company's directory; 3) diminish or lessen other customers' listings; or 4) are designed to gain a numeric and competitive advantage over other business entities in the same line of business.

#### A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

#### A13.11.5 Charges

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

- 1. Remote Call Forwarding

	Monthly Rate	Monthly Rate	USOC
	Residence	Business	
(a) Per feature arranged for other than local calling	<b>\$18.50</b>	<b>\$42.00</b>	<b>RCF++</b>
(b) Per feature arranged for local calling	<b>18.50</b>	<b>42.00</b>	<b>RD5++</b>
(c) Per additional access facility	<b>18.50</b>	<b>42.00</b>	<b>RCA</b>

- 2. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional Access Paths also qualify as a unique feature. Unique features may not be combined to qualify for this credit: e.g., local features may not be combined with toll features.

#### A13.11.6 Message Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

- 1. Between the originating station and all forwarding locations.

The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable service publication for the type of call involved.

- 2. Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for the applicable charges specified in this or any other applicable service publication for other than seven- or ten-digit local calling. These charges apply to all calls answered at the terminating station.

No message charges apply for seven- or ten-digit local calling.

(C)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.13 Dormitory Communications Service (Cont'd)

#### A13.13.2 Terms and Conditions

- A. DCS is furnished to an educational institution upon the condition that use of the service shall not be made subject to any charge by the educational institution in excess of the charges set forth in the guidebooks of the Company.
- B. The educational institution is responsible for payment of all charges except those set forth in C. following which are billed by the Company directly to DCS lines.
- C. The Company will bill and collect DCS sent paid long distance messages, telegrams, cablegrams, and radiograms. In addition, the Company will bill and collect local exchange service usage and Directory Assistance Service charges where the serving equipment is arranged to automatically identify and bill such charges direct to DCS lines. (C)
- D. The terms and conditions set forth for deposits and payment of service in Section A2.4 shall be applicable to users of DCS lines.
- E. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- F. In the event of non-payment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in Section A4. for restoral or re-establishment of service.
- G. The Service Charges specified in Section A4.2 for residence service apply to the service connection, move and change of DCS. Time and Material Charges apply to all customer-requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4.
- H. DCS lines may be temporarily suspended, at the educational institution's request, subject to the terms and conditions specified for the temporary suspension of individual line residence service in Section A2.3.16.
- I. The rates and charges specified for DCS lines in 3. following do not include directory listings in the alphabetical section of the directory of the Company. With the consent of the educational institution, directory listings for DCS are furnished at the same rates and charges specified for residence additional directory listings in Section A6.6.
- J. With the consent of the educational institution, DCS extension stations will be provided only within the same dormitory room or suite or other residential quarters as the associated DCS line and will be furnished at the same rates and charges as specified for residence extension service in Section A3.
- K. Subject to the availability and type of DCS central office equipment provided and with the consent of the educational institution, DCS lines may be equipped for Touch-Tone® Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on residence individual lines in Section A13.
- L. Where the DCS central office equipment has Centrex Type Services capabilities, and at the request of the educational institution, tie lines will be furnished at additional charges between the switching system of the educational institution and the DCS central office equipment subject to the conditions specified in M. following.
- M. Where ties lines are provided, the educational institution's stations are not permitted access to exchange and toll connections via the DCS central office equipment. At the option of the educational institution, DCS lines may be permitted access to exchange and toll connections via the educational institution's switching system.
- N. DCS calls to Directory Assistance Service are subject to the terms and conditions specified for such service furnished to residence individual lines in Section A3.13.
- O. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service as specified in Section A2.3.8.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

(C)

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.4 Rates and Charges

- A. Application of Rates
  - 1. A Service Establishment charge shall apply per basic local calling area.
  - 2. 211 subscribers will pay the normal guidebook charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
  - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
  - 4. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
  - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic local calling area.
- B. Charges applicable to the 211 Dialing Service Subscriber
  - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	<b>\$389.90</b>	<b>211SE</b>
2. Central Office Activation		
(a) Per Central Office	<b>155.00</b>	<b>211CC</b>
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	<b>13.50</b>	<b>211AP</b>

### A13.80 711 Dialing Code for Telephone Relay Service (TRS)

#### A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. Pursuant to Georgia Public Service Commission TRS, Twelfth Amendatory Letter Order issued November 13, 2000, the 711 Dialing Code is assigned for telephone relay services to be implemented for subscriber use not later than March 1, 2001.
- C. 711 is available from the Company in Company territory only.
- D. This service is subject to the availability of the 711 dialing code.
- E. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. Limitations and use of service as stated in Section A2.
- G. Directory Listings may be provided for 711 at no charge.
- H. Access to 711 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service (toll call only)<sup>1</sup>
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>3</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A<sup>2</sup>
  - Operator assisted calls to the 711 will not be completed, as additional charges may be incurred by the end user.
- I. (DELETED)

**Note 1:** Hotel/Motel/Hospital equipment may require modification in order for 711 call to complete.

**Note 2:** Calls will be completed via translations performed by the wireless carrier's switch.

**Note 3:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.81 511 Dialing Service (Cont'd)

#### A13.81.1 General (Cont'd)

**H.** Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

#### A13.81.2 Service Requirements and Conditions

- A.** All requests for 511 must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.
- B.** Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

- C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.83 811 CALL BEFORE YOU DIG SERVICE

#### A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C.** Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
  2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
  3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
  4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

#### A13.83.2 Rates and Charges

##### A. Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2. is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.1 Application

- A. This Guidebook applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Georgia where the respective rate centers of such points also are located in said State.

### A18.2 General

- A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5. following.
- C. Long distance message telecommunications rates are not applicable to calls originated and terminated within county boundaries except as specified in D. following.
- D. Long distance message telecommunications rates are applicable to intracounty calls on which the Company quotes time and charges.
- E. For those Local Exchange Companies concurring in this Guidebook, the compensation rate found in Section E2. of the Access Service Tariff will apply for Interexchange Carriers, Resellers, AOS providers, and all other entities who complete unauthorized intraLATA calls.
- F. Except as otherwise provided herein, the rates, terms and conditions outlined in this Section are in addition to, and are in compliance with, the rates, terms and conditions specified in the other applicable sections of this Guidebook.

### A18.3 Two-Point Service

#### A18.3.1 Service Between Land Wire Telephones

- A. Classes of Service

Service is offered on a Station-to-Station basis. The Station-to-Station class of service is furnished on an Operator Handled basis or on a Direct Distance Dialing basis. (C)

- 1. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
  - a. Dial type telephone communication denotes a call dialed and completed by the customer from a residence telephone without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:
    - (1) Reestablish a call which has been interrupted after the called number has been reached or,
    - (2) Reach the called telephone number where facilities are not available for customer dial completion.
    - (3) Record the originating telephone number where no automatic recording equipment is available.
    - (4) Place a call for a calling party who identifies himself as being unable to dial the call because of his disability.
    - (5) Assist in the completion of calls between hearing and speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones.
  - b. Dial Station-to-Station rates do not apply on calls placed from a pay telephone.

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.3 Two-Point Service (Cont'd)

#### A18.3.1 Service Between Land Wire Telephones (Cont'd)

- A. Classes of Service (Cont'd)
  - 2. Operator Station-to-Station (C)
    - a. Operator Handled Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted above. Operator Handled Station-to-Station calls include station-to-station calls placed from a pay telephone.
    - b. (DELETED)
    - c. (DELETED) (D)
- B. Rating of Calls
  - 1. Rates are quoted in terms of initial and additional periods.
    - a. The initial period for telephone connections is one minute, or any fraction thereof, for all classes of service. Additional periods are rated in one minute increments, or any fraction thereof, that the telephone connection continues beyond the initial period.
    - b. The rates for this service are as specified in H. following.
    - c. The basic rate for all classes of service is the Day Station-to-Station rate. For day calls, total fractional amounts will be rounded down to the lower cents. If time of day discounts are applicable, rounding will occur after the discount has been applied. Additional amounts as shown under H. following should be added to the basic rate for all Operator Station classes of service. (C)
    - d. Where technically feasible, time of day discounts will apply equally to the total charges, as found in H. following, for all classes of service.
      - (1) Total fractional amounts resulting from the application of the discount will be rounded down to the lower cents.
      - (2) The applicable discount level for each rate period is shown in H.3. following.
      - (3) Discounts do not apply to the additional charges shown in H.2. following.
- C. Timing of Messages (C)
  - 1. The time when connection is established, as provided in 2. through 5. below, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies.
    - a. In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for the initial and additional rate periods in effect for that rate period.

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.3 Two-Point Service (Cont'd)

#### A18.3.1 Service Between Land Wire Telephones (Cont'd)

- C. Timing of Messages (Cont'd)
  - 2. On station-to-station calls, chargeable time begins when connection is established between the calling station and the called telephone, Miscellaneous Common Carrier mobile radio system or PBX system.
  - 3. **(DELETED)** (D)
  - 4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment line in the telephone network or by the operator.
  - 5. Chargeable time does not include time lost because of faults or defects in the service.
- D. **(DELETED)** (D)
- E. Collection of Charges at Coin Telephones

Charges for calls to be collected at coin box telephones will be the total charge as provided in H. following computed and rounded to the nearest multiple of \$.05.
- F. Rates Applicable on Certain Holidays

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.3 Two-Point Service (Cont'd)**

**A18.3.1 Service Between Land Wire Telephones (Cont'd)**

**H. Rate Table**

Rates shown in the following tables are applicable to intraLATA intrastate messages between all points within the same LATA and within the State of Georgia.

1. Basic Rate Table<sup>1,2,3</sup>

	<b>Rate Mileage</b>	<b>Initial Minute</b>	<b>Each Additional Minute</b>
a. Residence			
	0-10	\$ .12	\$ .04
	11-16	.14	.06
	Over 16	.35	.35
b. Business			
	0-10	.12	.04
	11-16	.14	.06
	Over 16	1.73	1.73

2. Additional charges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator services:

	<b>Nonrecurring Charge</b>	<b>USOC</b>	
(1) Billing Surcharges			
(a) (DELETED)			
(b) Station-to-Station operator assisted sent-paid, each	\$1.00	NA	(C)
(c) (DELETED)			(D)
(2) Operator Dialed Surcharge <sup>4</sup>			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)

**Note 1:** Discounts apply as shown in A18.3.1.H.3.

**Note 2:** All "real time" rated calls are rated in whole minutes. "Real time" rated calls are calls that require "quotation of charges" before or after a call is completed (1+ Hotel and Time and Charges).

**Note 3:** Where sub-minute billing is not available, the initial and additional periods are rated in increments of one-minute, or any fraction thereof.

**Note 4:** Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

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## **A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

### **A18.3 Two-Point Service (Cont'd)**

#### **A18.3.2 Service Through Mobile Telephone Service Base Station (Cont'd)**

**A.** General (Cont'd)

5. When the service connection involves a call from a transient mobile unit without operator assistance, the call is rated at the dialed station-to-station rate. When the service connection involves a call from a transient mobile unit that requires operator assistance or involves a call to a transient mobile unit, the call will be rated as an operator station-to-station call. (C)

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.7 (DELETED)**

**A18.8 (DELETED)**

(D)

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.8 (DELETED) (Cont'd)**

(D)

**A18.9 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Business)  
(Obsoleted See Section A118.)**

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE****A18.11 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Residence)  
(Obsoleted, See Section A118.) (Cont'd)****A18.12 Reserved for Future Use****A18.13 Calling Plans - Saver Service****A18.13.1 Description of Service**

- A. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate long distance calls originated and terminated Intrastate, IntraLATA.
- B. Individual message detail is included as part of this service.
- C. The service is offered in connection with outward customer dialed station-to-station calling which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.14 Directory Assistance Call Completion Service**

**A18.14.1 Description of Service**

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

**A18.14.2 General Terms and Conditions**

- A. The service is not subject to concessions.

**A18.14.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in section A2.

**A18.14.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  1. UniServ DA number requests
  2. Non-Bell Exchange Carrier customers
  3. Any Special Line Class Codes
  4. (DELETED)
  5. (DELETED)
  6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  7. Calls from tandems where the end user cannot be identified
  8. Calls from Company and COCOT Coin Stations

(D)

**A18.14.5 Application of Charges and Exemptions**

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  1. For charging purposes, a DACC completed call is as defined in Section A1.

**A18.14.6 Rates and Charges**

- A. Service Charges
  1. Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

<b>Rate</b>	<b>USOC</b>
<b>\$.00</b>	<b>NA</b>

**A18.15 Reserved for Future Use**

**A18.16 Reserved for Future Use**

**A18.17 Reserved for Future Use**

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.20 Reserved for Future Use

### A18.21 Custom Rate Plan

#### A18.21.1 Plan Details

- A. Description of Service**
1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator). (C)
  2. Individual message detail is included as part of this service.
  3. This service is available only in exchanges served by the Company where facilities and billing capabilities exist.
- B. Timing of Messages**
1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
  2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies. (C)
  3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
  4. **(DELETED)** (D)
  5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
  6. Chargeable time does not include time lost because of faults or defects in the service. (D)
- C. (DELETED)** (D)
- D. Rates Applicable on Certain Holidays**
- On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.
- E. Rates and Charges**
1. There is no monthly recurring charge for this service.
  2. Charges for each eligible message are determined as follows:
    - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
    - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
    - c. For any Operator Station-to-Station message, the applicable Additional Charges specified in 5. following are added to the Basic Rate Schedule charge. (C)

**A18. OPTIONAL CALLING PLANS**

**A18.21 Custom Rate Plan (Cont'd)**

**A18.21. Plan Details (Cont'd)**

**E. Rates and Charges (Cont'd)**

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	<b>Initial Thirty Seconds \$.05</b>	<b>Additional One-Tenth Minute Each Or Fraction Thereof \$.01</b>	<b>USOC OSR20</b>
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(a) All distances

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	<b>Rates and Applicable Periods</b>						
	<b>Mon.</b>	<b>Tues.</b>	<b>Wed.</b>	<b>Thur.</b>	<b>Fri.</b>	<b>Sat.</b>	<b>Sun.</b>
7:00 AM to 6:00 PM <sup>1</sup>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM <sup>1</sup>	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Additional Charges

a. For station-to-station (Operator) messages, the applicable Additional Charges shown in A18.3.1.H.2. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Additional Charges. (C)

**Note 1:** To, but not including.

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## A35. INTERCONNECTION OF MOBILE SERVICES

### A35.1 Interconnection Services for Mobile Service Providers (MSPs) (Cont'd)

#### A35.1.1 General (Cont'd)

##### I. Other Associated Terms, Rates and Conditions (Cont'd)

4. MegaLink service, MegaLink Light service, MegaLink channel service, SMARTRing service (a.k.a. BellSouth SPA Dedicated Ring), and LightGate service (a.k.a. BellSouth SPA Point to Point Network) from Section B7. of the Private Line Guidebook, are used to rate certain portions of DS1 service offered under this Guidebook. The terms and conditions which apply for those services apply here, except that the month to month rates for MegaLink channel service, as specified in B7.3 of the Private Line Guidebook may be applied without the MSP fulfilling any minimum contract period. However, a minimum initial service period may apply for DS1 services, as specified in B7. of the Private Line Guidebook for MegaLink service, MegaLink Light service or LightGate service (a.k.a. BellSouth SPA Point to Point Network).
5. Directory listings for MSPs are provided in accordance with terms, conditions and rates found in Section A6.
6. Clients of the MSP may be provided directory listings as specified in A6.6.2 Business Additional Listing.
7. Charges for Directory Assistance, Directory Assistance/Directory Assistance Call Completion *and* Operator Assisted Local Calls as defined in Section A3. are applicable and will be individually itemized on the MSPs bill. (C)
8. Charges for Directory Assistance *and* Operator Assisted Calls as defined in Section A18. are applicable and will be individually itemized on the MSPs bill. (C)
9. When the MSP wants to prohibit third number and collect calls to mobile numbers, Billed Number Screening is available upon request, per Section A2. Certain calls cannot be screened, including but not limited to calls handled by Independent Company (ICO) operators, Maritime, Air-to-Ground, and International calls, or calls handled by companies that do not subscribe to the data base where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls.
10. The appropriate service charges in Section A4. apply to the establishment and rearrangement of service provided under this Section. In addition, the nonrecurring charges specified in A35.1.6 shall apply for connection of service or rearrangement.
11. Billing disputes should be communicated to the Company in writing as soon as possible. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from receipt of such notification. The Company will resolve the dispute and assess interest credits or late payment penalties to the MSP as follows:
  - If the dispute is resolved in favor of the Company and the MSP has paid the disputed amount on or before the payment due date, no credits or late payment penalties will apply to the disputed amount.
  - If the dispute is resolved in favor of the Company, a late payment charge of 1.25 percent will be applied to an MSP's bill with an unpaid past due balance of \$30.00 or more. The 1.25 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.
  - If the dispute is resolved in favor of the MSP and the MSP has withheld the disputed amount, no credits or late payment penalties will apply to the disputed amount.
  - If the dispute is resolved in favor of the MSP and the MSP has paid the disputed amount, the MSP will receive a credit from the Company for the disputed amount. If the disputed amount is \$30.00 or more, it will be subject to an interest credit of 1.25 percent per month.
12. The MSP may pay usage charges for mobile originated traffic on either a local and toll basis or on a LATA-wide basis. However, the MSP is limited to only one method of paying for this usage per LATA.

##### J. Usage Charges for Mobile Originating Traffic - Local and Toll

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.2 Terms and Conditions (Cont'd)

- K.** Suspension of service is not allowed.
- L.** Terms and Conditions for Allowance of Interruptions apply as specified in Section B2. of the Private Line Guidebook.
- M.** Service Charges in Section A4. do not apply.
- N.** Hunting rates, Direct Inward Dialing (DID) rates, Customized Code Restriction rates, Selective Class of Call Screening, and Foreign Exchange Rates do not apply.
- O.** **(DELETED)** (D)
- P.** Calling telephone numbers transmitted via the Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
- Q.** Non-facility Associated Signaling (NFAS) provides the capability to control multiple DS1s with a single D-Channel. This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one Primary Rate ISDN arrangement with one D-Channel and up to 23 B-Channels. Additional Primary Rate ISDN arrangements are ordered with up to 24 B-Channels at rates and charges provided in A42.3.4. The D-Channel activated on the initial arrangement serves the additional Primary Rate ISDN arrangements. If the customer desires, he may also request a back-up D-Channel with the NFAS option. The Voice/Data (Standard) Primary Rate ISDN and Digital Data Only option<sup>1</sup> Primary Rate ISDN arrangements may not be mixed in the same NFAS group.
- R.** When a customer's normal serving central office is not equipped to provide Primary Rate ISDN, the customer may be served, at the Company's option, from an equipped central office without incurring interoffice channel charges. Primary Rate ISDN customers to be served under this arrangement must sign an agreement that the service may be moved back at the Company's discretion to the normal serving central office and to a probable number change when/if that office is equipped with ISDN. This is referred to as the Alternate Network Serving Arrangement (ANSA). If a customer, under ANSA, requests Primary Rate ISDN from an ISDN equipped central office other than that determined by the Company, interoffice channel charges as specified in A42.3.4.B. will apply. Also, if a customer requests Primary Rate ISDN from a central office other than their normal serving office and ANSA does not apply, interoffice channel charges will apply as specified in A42.3.4.B. ANSA does not apply for Inward Data Extended Reach Service.
- S.** The Primary Rate ISDN - Digital Data Only option<sup>1</sup> provides for the transmission of data mode calls only. The Primary Rate ISDN - Digital Data Only arrangement will be provisioned with the customer's requested number of Digital Data Only B-channels with no B-channels capable of transmitting voice mode calls in the same arrangement.
- T.** The Primary Rate ISDN Inward Data option provides for the transmission of inward analog and digital data calls only.
- U.** Terms and Conditions in Section A2. prohibiting the mixing of flat and message or flat and measured service do not apply for Primary Rate ISDN.
- V.** No usage charges apply for Primary Rate ISDN calls within the local calling area. Long Distance Message Telecommunications Service rates as specified in Section A18. apply for intraLATA calls terminated beyond the local calling area.
- W.** The Next Route Index Feature allows a Primary Rate ISDN Digital Data Only<sup>1</sup> customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the same switch. These same capabilities are available to a Primary Rate ISDN Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch. It does not allow Voice/Data or Inward Data calls to overflow to a Digital Data Only arrangement nor does it allow Voice/Data or Digital Data Only calls to overflow to an Inward Data arrangement.

**Note 1:** Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

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## A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.8 ESSX-1 Service (Cont'd)

#### A112.8.8 Auxiliary Services (Cont'd)

##### E. Automated Attendant Services (Cont'd)

##### 2. Station Message Detail Recording

###### a. General

- (1) Station Message Detail Recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, FX, WATS, CCSA, Other Common Carrier access line and/or the MTS Network (Toll) and at the customer's option, on certain incoming calls<sup>1</sup> that the attendant extends to a main station line or tie line within the customer's ESSX-1 group.
- (2) The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided, on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

###### b. Terms and Conditions

- (1) Station Message Detail Recording (SMDR) may be offered to main station lines of ESSX-1 customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- (2) Station Message Detail Recording is not represented to be a provision of billing detail. Where Tie Line, Other Common Carrier access line, and Foreign Exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR.
- (3) Station Message Details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- (4) A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and the tape may not be returned to the Company for reuse.
- (5) Station Message Details may be provided on all facilities subscribed for by the customer, including the Network (Toll), but will not include intercom calls originated by main station line users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)
- (6) Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

**Note 1:** SMDR detail on incoming calls does not include the calling number or the type of facility used.

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)**

**A112.12.12 Optional Service Features (Cont'd)**

**E. Station Message Detail Recording (Cont'd)**

2. Terms and Conditions (Cont'd)

- b. Station Message Detail Recording is not represented to be a provision of billing detail. Where tie line, Interexchange Carrier access line, and Foreign exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The customer will be responsible for making the tape format compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and the tape may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for the customer including the Network (Toll), but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

3. Rates and Charges

a. Common Equipment

- (1) Per ESSX

	<b>ESSX Term Option</b>				<b>Month</b>
	<b>To</b>	<b>36</b>	<b>60</b>	<b>84</b>	
	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a) Per System so equipped	<b>\$570.00</b>	<b>\$569.00</b>	<b>\$567.00</b>	<b>\$565.00</b>	<b>CMM</b>

b. Station Message Detail (See A12.12.12)

c. Line Equipment

- (1) Foreign Exchange Trunks terminated in arrangement

(a) Each	<b>3.50</b>	<b>3.45</b>	<b>3.45</b>	<b>3.45</b>	<b>CMQ</b>
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- (2) Dial Tie Lines terminated in arrangement

(a) Each	-	-	-	-	<b>CMT</b>
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- (3) Interexchange Carrier access lines terminated in arrangement

(a) Each	-	-	-	-	<b>CMZ</b>
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**F. (DELETED)**

**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.13 Digital ESSX Service - 85 (Cont'd)**

**A112.13.11 Optional Service Features (Cont'd)**

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)**

2. Terms and Conditions (Cont'd)

d. Station message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges

a. Common Equipment

(1) Per Digital ESSX

	<b>ESSX Term Option</b>				<b>Month</b>
	<b>To</b>	<b>36</b>	<b>60</b>	<b>84</b>	
	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a) Per System so Equipped	<b>\$20.35</b>	<b>\$19.65</b>	<b>\$18.90</b>	<b>\$18.40</b>	<b>CMM</b>
(2) Facility Groups					
(a) Each Trunk Terminated	<b>1.65</b>	<b>1.60</b>	<b>1.55</b>	<b>1.50</b>	<b>CMW</b>

b. Station Message Detail (See A12.13.1)

**H. Uniform Call Distribution**

1. For Main Station Line Groups (Applies per UCD group)

(a) Per Group	<b>69.20</b>	<b>66.65</b>	<b>64.00</b>	<b>62.40</b>	<b>A6T</b>
(b) Per Main Station Line in group	-	-	-	-	<b>A6V</b>
(c) Announcement, per group	<b>16.90</b>	<b>12.60</b>	<b>12.15</b>	<b>11.80</b>	<b>A68</b>

**I. Subsidiary System Arrangements**

1. General

A Subsidiary System of a Digital ESSX system is a customer-provided system which is furnished PBX trunks from the central office serving the customer's Digital ESSX system and which is connected by the lines to that Digital ESSX system.

A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer' Digital ESSX system to the stations of one or more subsidiary systems.

2. Terms and Conditions

a. Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the subsidiary system is properly equipped for DID service.



**A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**  
**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)**

2. Terms and Conditions

- a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording is not represented to be a provision of billing detail.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. Station Message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges

a. Common Equipment

- (1) Per Digital ESSX service

		<b>Term Payment Plan</b>				
		<b>Monthly Rate</b>				
	<b>Installation Charge</b>	<b>1 Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	
(a) Per System so Equipped <sup>1</sup>	\$500.00	\$200.00	\$170.00	\$170.00	\$170.00	USOC CMM
(2) Facility Groups						
(a) Each Trunk Terminated	34.50	.55	.50	.50	.50	CMW

b. Station Message Detail

- (1) Messages

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Per Occasion, each	\$.005	CMA

**H. Uniform Call Distribution**

1. For Main Station Line Groups

		<b>Term Payment Plan</b>				
		<b>Monthly Rate</b>				
	<b>Installation Charge</b>	<b>1 Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	
(a) Per Group	\$145.00	\$9.25	\$8.10	\$8.00	\$7.90	USOC A6T
(b) Per Main Station Line in group	4.10	-	-	-	-	A6V
(c) Per Electronic Business Set in group, per DN I	3.30	1.60	.60	.40	.30	A6VDN
(d) Per Electronic Business Set Login/Logout Key I	.85	-	-	-	-	A6VPK

**Note 1:** If SMDR is provided subsequent to the initial installation, an Installation Charge in the amount of \$85.00 applies.

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS****A113.58 Uniform Access Number (UAN) for LATA-wide Service**

(Obsoleted 08/15/03, Type 4, not available for new installations, additions to existing installations or moves to a different customer location.)

**A113.58.1 Description of Service**

- A.** Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location within the LATA. UAN will be provided under the following terms and conditions.
1. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to UANs. (C)
  2. The assigned telephone number will have a dedicated NXX.
  3. UAN can be delivered through a line side connection or a trunk side connection as specified in A3.28, but not simultaneously for the same dedicated NXX number. A trunk side connection is required if UAN is used with Automatic Number Identification (ANI).
  4. Line Side connections are made through regular exchange access lines (e.g., individual business lines, PBX trunk, etc.). Trunk side connections are made via Trunk Side Access Facilities.
  5. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) tandem office. Where more than one UAN is established at the same TOPS tandem location for the same customer and the UANs are ordered and installed at the same time, the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS tandem for number changes, i.e. UAN or point-to numbers, requested by the customer subsequent to the original UAN assignment.
  6. Number changes required for Company reasons will not incur the Service Establishment Charge.
  7. A customer may reserve UANs to meet his specified growth requirements at specific locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
  8. This service includes preassigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
  9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
  10. The service is furnished subject to the availability of UANs.
  11. Limitations and use of service as stated in Section A2. will apply.
  12. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
  13. Directory Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6.
  14. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer. Long distance charges associated with calls to a UAN will be reverse billed to the UAN customer.
  15. Access to UAN may not be available to certain classes of service.

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## **A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

### **A118.2 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Business) (Cont'd)**

#### **A118.2.1 Description of Service**

- A. Saver Service - Discount Plan (Business) is a specially designed toll optional calling plan applicable to business customer dialed station-to-station intrastate long distance calls originated and terminated in the customer's home Calling Zone/LATA. For a fixed monthly rate, customers receive a discount in addition to the normal discounts that apply.
- B. The service is offered as Outward service only.
- C. The service is available to business, PBX and ESSX customers.
- D. Individual message detail is not included as part of this service.
- E. The service is available only where the billing capability exists.

#### **A118.2.2 General Terms and Conditions**

- A. The service is not subject to concessions.
- B. A customer may subscribe to only one Section A18 toll optional calling plan offered to business, PBX and ESSX customers by the Company.
- C. The minimum service period is one month.
- D. The monthly recurring rate will be prorated as specified in A118.2.5.B. following when the customer's service is connected, disconnected, suspended, or restored at a time other than the beginning of the customer's next billing period.
- E. Suspension of the service is allowed subject to the terms and conditions specified in Section A2.3.16. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.

#### **A118.2.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2.
- B. The service is offered on an account basis only.

#### **A118.2.4 Limitation of Service**

- A. The service does not include conference or other calls requiring operator handling except that an operator will: (C)
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Reestablish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- B. The service is not available for use with Foreign Exchange or Remote Call Forwarding Service.

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## **A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

### **A118.3 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Budgeting Plan (Residence) (Cont'd)**

#### **A118.3.1 Description of Service**

- A. Saver Service - Budgeting Plan (Residence) is a specially designed toll optional calling plan applicable to residence customer dialed station-to-station intrastate long distance calls originated and terminated in the customer's home Calling Zone/LATA. A customer may use up to 30 minutes of toll calling for a fixed/minimum monthly rate. In the same billing period, usage which exceeds the initial 30 minute block of time will be billed at a reduced rate compared to the initial block.
- B. The service is offered as Outward service only.
- C. The service is available to residence customers.
- D. Individual message detail is not included as part of this service.
- E. The service is available only where the billing capability exists.

#### **A118.3.2 General Terms and Conditions**

- A. The service is not subject to concessions.
- B. A customer may subscribe to only one Section A18. toll optional calling plan offered to residence customers by the Company.
- C. The minimum service period is one month.
- D. The fixed/minimum monthly rate will be prorated as specified in A118.3.5.A. following when the customer's service is connected, disconnected, suspended, or restored at a time other than the beginning of the customer's next billing period.
- E. Suspension of the service is allowed subject to the terms and conditions specified in Section A2.3.16. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.

#### **A118.3.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2.
- B. The service applies to all the local exchange lines in an account.

#### **A118.3.4 Limitation of Service**

- A. The service does not include conference or other calls requiring operator handling except that an operator will: (C)
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Reestablish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- B. The service is not available to users of Dormitory Communications Service.
- C. The service is not available for use with Foreign Exchange or Remote Call Forwarding Service.

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## **A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

### **A118.4 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Residence) (Cont'd)**

#### **A118.4.2 General Terms and Conditions**

- A. The service is not subject to concessions.
- B. A residence customer may subscribe to only one Section A18 toll optional calling plan offered to residence customers by the Company.
- C. The minimum service period is one month.
- D. The fixed/minimum monthly rate will be prorated as specified in A118.4.5.A. following when the customer's service is connected, disconnected, suspended, or restored at a time other than the beginning of the customer's next billing period.
- E. Suspension of the service is allowed subject to the terms and conditions specified in Section A2.3.16. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.

#### **A118.4.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2.
- B. The service applies to all the local exchange lines in an account.

#### **A118.4.4 Limitation of Service**

- A. The service does not include conference or other calls requiring operator handling except that an operator will: (C)
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Reestablish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- B. The service is not available to users of Dormitory Communications Service.
- C. The service is not available for use with Foreign Exchange or Remote Call Forwarding Service.

#### **A118.4.5 Rates and Charges**

- A. Monthly Charges
  - 1. Method of Determining Monthly Charges
    - a. For each rate period, as defined in A18.3.1 preceding, customer dialed station-to-station intrastate, intraLATA messages are rated using the prevailing toll rates and procedures specified in A18.3.1 preceding and accumulated throughout the customer's billing period.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.2 Use of the Service**

- A. The service is furnished subject to the condition that all applicable terms and conditions stipulated in Section A2. will be adhered to.
- B. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes:
  - 1. The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- C. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via switched access service at rates and charges specified in Section E6. of this Company's intrastate Access Tariff. All resold Toll Free Dialing Services, including Option TFD Service and Open TFD Service must terminate to a WATS access line.
- D. Toll Free Dialing Service facilities are available for use with Public Announcement Services and are subject to the provisions, terms and conditions outlined herein and in Sections A2. and A13.

**A119.3 Limitation of Service**

- A. WATS does not include conference or other calls requiring operator handling except as provided in A119.1.B. preceding.
- B. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the WATS access line or exchange access line for Option TFD Service and Open TFD Service and the called or calling station.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

WATS may be terminated at a premises where telecommunications management functions are performed on behalf of the customer only if the customer has a requirement to communicate over the WATS line or exchange access line for Option TFD Service and Open TFD Service to or from premises of that customer located in the State of Georgia. In such cases the premises where telecommunications management functions are performed will be considered a customer's premises.

Extensions from WATS access lines are restricted to the use of the subscriber, his representatives and associates and are furnished only on the same or different premises of the same subscriber except that extensions from Toll Free Dialing Service may be located on other than the subscriber's premises for the purpose of answering calls when the subscriber is not available at the main station.

- C. Toll Free Dialing Service is furnished upon the condition that the subscriber contracts for an adequate number of access lines to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company. In the case of such a termination of service, at least five days must elapse following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.
- D. Any arrangement permitting customer control of the number of calls completed to an Toll Free Dialing Service access line or exchange access line for Option TFD Service and Open TFD Service is not permitted.

(C)

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## A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

### A139.1 Three-Digit Dialing Service (N11) (Cont'd)

#### A139.1.1 General (Cont'd)

- M.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- N.** Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- O.** Access to N11 Service is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Four-party Stations
  - Cellular - Type 2A

Operator assisted calls to an N11 subscriber will not be completed.
- P.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

(C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

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(D)  
(T)

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## **B107. OBSOLETE SERVICE OFFERINGS - DIGITAL NETWORK SERVICE**

### **B107.5 MegaLink ISDN Service (Cont'd)**

#### **B107.5.2 Terms and Conditions (Cont'd)**

- G.** Minimum subscription period for which month-to-month Primary Rate services are furnished and for which charges are applicable is one month.
- H.** In addition to month-to-month rates, MegaLink ISDN service is available under contractual rate periods based on lengths of twenty-four to forty-eight months, forty-nine to seventy-two months, or seventy-three to ninety-six months.
- I.** Local exchange services utilizing the MegaLink ISDN service Primary Rate Interface are available with either Network Access Service (NAS) or Network Access Register (NAR) Packages located in Section A3. of the General Exchange Guidebook.
- J.** WATS/800 services utilizing the MegaLink ISDN service Primary Rate Interface are available in Section A19. of the General Exchange Guidebook.
- K.** **(DELETED)**
- L.** Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
  1. A new contract is selected for the MegaLink ISDN service equal to or greater than the arrangement being terminated, and
  2. The service orders to disconnect the MegaLink channel service arrangement and to install the MegaLink ISDN service are related together and received by the Company at the same time with no lapse of service.
- M.** Telephone numbers transmitted via the Optional Incoming Call Identification feature are intended solely for the use of the MegaLink ISDN service subscriber. Resale of this information is prohibited by this Guidebook except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
- N.** Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one MegaLink ISDN service arrangement with 23 B channels and 1 D channel. Additional MegaLink ISDN service arrangements are ordered with 24 B channels at rates and charges provided in B107.5.6.D. The D channel activated on the initial arrangement serves the additional MegaLink ISDN arrangements. If the customer desires, he may also request a back-up D channel with the NFAS option (NB+2D). It is recommended that D channels be provisioned in separate MegaLink ISDN service arrangements.
- O.** When a customer's normal serving central office is not equipped to provide MegaLink ISDN service, the customer may be served from an equipped central office without incurring interoffice charges. MegaLink ISDN service customers to be served under this arrangement must sign an agreement the service will be moved back to the normal serving central office and to a probable number change when/if that office is equipped with ISDN.

(D)

#### **B107.5.3 Definitions**

##### **B CHANNEL**

A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

##### **D CHANNEL**

A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.