# **TARIFF DISTRIBUTION**

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### A3. BASIC LOCAL EXCHANGE SERVICE

### A3.1 General

- A. Basic local exchange service as offered in this Guidebook, is comprised of exchange access lines defined as follows:
  - Exchange Access Line The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the guidebook use offering selected by the customer.
- **B.** Exchange access lines are subject to the nonrecurring charges specified in Section A4.
- C. Rates for basic local exchange service are related to total exchange access lines and PBX trunks in the local calling area.
- D. Base Rate Areas, Locality Rate Areas and Exchange Service Areas for each exchange are identified on maps.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- F. Rates for business basic local exchange service and residence PBX trunk service include Touch-Tone dialing capability which facilitates the origination of telephone calls using instruments equipped for tone-type address signaling. (Effective 5/1/2005, rotary-dial is not available for additions, new installations or transfers of service).
- G. Residence Access Line Retention Offer

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

- 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
- 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
- 3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease.
- 4. AT&T employees are not eligible for this offer.
- 5. Customer must be calling into AT&T to disconnect their local service.
- 6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12).
- 7. Not stackable with any other regulated retention offer that provides a monthly discount.
- 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
- 9. This offer is only available for retention purposes.
- 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.
- 11. Eligible customers may only receive this offer once during the offer benefit period.

## A3.2 Statewide Rate Groups

#### **A3.2.1 Rate Group Definitions**

Group	in Local Calling Area - Upper Limits
2	42,500
5	100,000
7	250,000
12	250,001 and up

**Exchange Access Lines and PBX Trunks** 

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