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## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General

(Obsoleted 8-14-2004, Type 4) Not available for new installations, additions or transfers of service.

- A. Wide Area Telecommunications Service (WATS) is the furnishing of facilities by the Company and its concurring Local Exchange Carriers for dial type telecommunications between a termination associated with an exchange access line or a WATS access line and terminations using the public switched network within the State of Georgia in accordance with the *terms, conditions* and schedule of charges specified in this *Guidebook*. The WATS charges set forth herein are in payment for the service furnished between the calling and called terminations within Georgia. Toll Free Dialing Service (TFD) is the term now used to describe the service formerly known as 800 Service. Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for Toll Free Dialing Service. For both Outward WATS and Toll Free Dialing (TFD) Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS and intraLATA only Outward WATS require the use of a WATS access line from A119.5.2. Option TFD Service and Open TFD Service<sup>1</sup> can be terminated, at the direction of the customer, on a WATS access line from A119.5.2 or on an exchange access line purchased from the appropriate *guidebook*. See A119.5.20, following for other applicable charges when terminating on an exchange access line. For WATS Access Lines arranged for bijurisdictional use, refer to A119.5.1.I following. This *Guidebook* sets forth the *terms, conditions* and rates for the intraLATA portion of these services. For the rules, regulations and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs. (T)
- B. Dial type communications, as specified in A. preceding, for Combined Outward WATS and intraLATA only Outward WATS must be dialed and completed from or to a WATS Access Line. For Option TFD Service and Open TFD Service, service can be completed to a WATS Access Line or an exchange access line. In all cases communications must be completed without the assistance of a Company operator, except that a Company operator will:<sup>2</sup>
1. Re-establish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- C. A WATS access line or exchange access line for Option TFD Service and Open TFD Service is the transmission path between a WATS termination and the point in the Company Central Office where access to the public switched network is obtained for the purpose of completing WATS calls. The WATS access line will be arranged at the subscriber's option for Outward WATS. Option TFD Service and Open TFD Service, at the direction of the customer, can be terminated on a WATS access line arranged for inward calling only or on an exchange access line. For service terminating on an exchange access line, only one Toll Free Dialing number can be assigned to terminate on any one exchange access number. An exchange access number may include residence or business line or trunk numbers including DID numbers from Section A12. The termination of Toll Free Dialing Service to an existing Outward WATS or Open TFD Service or Option TFD Service telephone number is prohibited. These services are subject to the provisions, *terms and conditions* outlined herein and in Section A2. A WATS access line may also be provided over an intraLATA High Capacity Channel Service equipped with Outward WATS or Toll Free Dialing Service functionality. See Private Line *Guidebook* Section B7. for additional applicable charges. (T)
- D. WATS arranged for combined intraLATA/interLATA outward service (in conjunction with an interLATA carrier) provides for the origination of calls from a station associated with WATS for telecommunications with stations within this State by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications within the same LATA and this same State by way of the WATS access line and the public switched network.

**Note 1:** Open TFD Service subscribers who choose to terminate the Toll Free Dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

**Note 2:** Due to technical limitations of certain interLATA carriers' services, operator assistance as specified in A19.1.B. cannot be provided with the Combined IntraLATA/InterLATA Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General (Cont'd)

- H. WATS access line extensions associated with an intraLATA WATS access line must be located within the same LATA as the WATS access line.<sup>1</sup>
- I. Customers who subscribe to Toll Free Dialing Service provided by other than the Company may designate the Company as the intraLATA carrier. Such intraLATA usage will be billed in accordance with the rates, *terms and conditions* specified in A119.5.2. (T)
- J. The Company will provide the intraLATA portion of Open TFD Service with the IC providing the interLATA and/or interstate portion of the service. For the rules, regulations and rates of the interLATA and/or interstate portion of this service, refer to the interexchange carrier's tariffs.
- K. Option TFD Service and Open TFD Service are provided by the Company utilizing a Toll Free Dialing number.
  1. Toll Free Dialing Number Assignment - Toll Free Dialing Number Service provides for the assignment of a single ten digit TFD number (e.g., 800+xxx+xxxx) to the customer which can be used on a statewide basis for Option TFD Service or Open TFD Service.<sup>2</sup> Toll Free Dialing Service provides the customer with one TFD number statewide for Option TFD Service or Open TFD Service. A TFD number, when used for Option TFD Service, can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in 2. following. The assigned TFD number can terminate to a WATS Access line provided in A119.5.2 following or to an exchange access line. A119.5.20 following provides the applicable charges for Toll Free Dialing services terminating to an exchange access line. In the provisioning of Open TFD Service, the Company will be the Responsible Organization (RESPORG). The Company will require the 10-digit POTS number for intraLATA screening. (T)
  2. Area of Service for Option TFD Service and Open TFD Service - For Option TFD Service, the Area of Service defines the geographic locations (LATAs) within a state from which the Option TFD Service customer desires to accept calls for a given TFD Number. The Area of Service may range from a single LATA to the entire state. A WATS Access Line or exchange access line is required within each LATA specified by the Area of Service for termination of Toll Free Dialing Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time Option TFD Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 3. following. For Open TFD Service, the Area of Service is defined as either the entire state or the entire United States.<sup>2</sup>
  3. Variable Call Destination - The Variable Call Destination feature provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one TFD Number, for statewide use, with termination to a WATS Access Line or exchange access line within the LATA where the TFD call originated. Rates for Variable Call Destination record establishment and record changes are provided in A119.5.20, following.

**Note 1:** Refer to the interLATA carrier's tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

**Note 2:** Open TFD Service subscribers who choose to terminate the Toll Free Dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.2 Use of the Service**

- A. The service is furnished subject to the condition that all applicable *terms and conditions* stipulated in Section A2. will be adhered to. (T)
- B. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes:
  - 1. The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- C. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via switched access service at rates and charges specified in Section E6. of this Company's intrastate Access Tariff. All resold Toll Free Dialing Services, including Option TFD Service and Open TFD Service must terminate to a WATS access line.
- D. Toll Free Dialing Service facilities are available for use with Public Announcement Services and are subject to the provisions, *terms and conditions* outlined herein and in Sections A2. and A13.. (T)

### **A119.3 Limitation of Service**

- A. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in A119.1.B. preceding.
- B. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the WATS access line or exchange access line for Option TFD Service and Open TFD Service and the called or calling station.  
 Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.  
 WATS may be terminated at a premises where telecommunications management functions are performed on behalf of the customer only if the customer has a requirement to communicate over the WATS line or exchange access line for Option TFD Service and Open TFD Service to or from premises of that customer located in the State of Georgia. In such cases the premises where telecommunications management functions are performed will be considered a customer's premises.  
 Extensions from WATS access lines are restricted to the use of the subscriber, his representatives and associates and are furnished only on the same or different premises of the same subscriber except that extensions from Toll Free Dialing Service may be located on other than the subscriber's premises for the purpose of answering calls when the subscriber is not available at the main station.
- C. Toll Free Dialing Service is furnished upon the condition that the subscriber contracts for an adequate number of access lines to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company. In the case of such a termination of service, at least five days must elapse following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.
- D. Any arrangement permitting customer control of the number of calls completed to an Toll Free Dialing Service access line or exchange access line for Option TFD Service and Open TFD Service is not permitted.

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## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.4 Access Line Terminations**

- A.** The WATS access line consists of all facilities, including outside plant facilities from the Company serving central office equipment to the first Company provided standard network interface on the subscriber's premises. Charges for Company provided jacks other than the standard network interface used in association with WATS are specified in Section A14. (T)
- B.** The termination of a WATS access line is the standard network interface. The first termination is the WATS access line and all other terminations on the same line are WATS access line extensions.
- C.** WATS access lines and extensions will be terminated only at premises located within the State of Georgia.  
The rates and charges specified herein for WATS access line extensions provide for a WATS extension located within the same LATA as the WATS access line.
- D.** The WATS access line may be connected to in one of the following:
  - 1. Terminal equipment, multiline terminating systems or a communication system on the customer's premises.
  - 2. Switching equipment in the Company Central Office.
  - 3. To an Other Common Carrier (OCC) or Central Office Connection Facility (COCF) channel in the Company Central Office.
  - 4. Communications systems provided by Other Common Carriers may be connected with the facilities furnished by the Company for WATS as specified in Section A15. (T)

### **A119.5 Rates and Charges**

#### **A119.5.1 General**

- A.** The separate usage rate structures of the local exchange carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS Service are based on separate identification of intraLATA and interLATA usage.
- B.** For Option TFD Service, Open TFD Service, Combined IntraLATA/InterLATA Outward WATS and IntraLATA Outward WATS, the intraLATA usage is applied to the schedule of hourly usage rates in A119.5.2.B. following.
- C.** This schedule requires a separate monthly charge for each WATS access line in a service group or exchange access line for Option TFD Service or Open TFD Service independent of usage on that line or service group.
- D.** Monthly usage charges are computed on an average usage per WATS Access Line in a service group or the total hours of use per exchange access line utilized for Option TFD Service or Open TFD Service according to the schedule and methodology found in A119.5.2.B. and A119.5.2.C., following. WATS access lines and exchange access lines will not be mixed at any one customer location for termination of intraLATA only TFD traffic associated with a given TFD number.
- E.** Service Group
  - 1. The term "Service Group" as used in connection with Outward WATS denotes one or more Outward WATS access lines for the same service area terminated in the same multiline terminating system at the same premises.
  - 2. The term "Service Group" as used in connection with Toll Free Dialing Service denotes the WATS access lines arranged in Central Office equipment furnished by the Company as part of a given hunting arrangement.
- F.** Chargeable Time
  - 1. Chargeable time begins when the connection is made between the WATS station and the calling or called station.
  - 2. Chargeable time ends when the calling station hangs up. However, if the calling station does not hang up after the called station hangs up, then chargeable time ends when timing equipment in the network connection is released by the telephone network automatic timing equipment.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.5 Rates and Charges (Cont'd)

#### A119.5.1 General (Cont'd)

##### F. Chargeable Time (Cont'd)

3. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within the rate period.

##### G. Minimum Average Time Requirement

1. Usage is subject to an average of 15 seconds per completed call for each billing period in each service group or for each exchange access line used to terminate Option TFD Service or Open TFD Service usage for each rate period.
2. If the average duration of all such calls is less than 15 seconds, the total use for the service group or exchange access line for a particular rate period equals the number of calls multiplied by 15 seconds.

##### H. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

###### 1. Peak Period

8AM to 5PM Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day) is charged at Off Peak Period Rates.

###### 2. Off Peak Period

5PM to 8AM Monday through Friday

All day Saturday and Sunday

##### I. Universal WATS Access Lines Arranged for Bijurisdictional Use

The following parameters apply only to WATS Access Lines arranged for bijurisdictional use.

1. "1+" and "0" intraLATA usage carried over outward WATS Access Lines, having both intra and interstate capability (bijurisdictional) and provided from the BellSouth *Telecommunications* Tariff FCC No. 1 or other appropriate Local Exchange Carrier (LEC) interstate tariff, will be completed over LEC facilities at LEC intraLATA outward WATS rates and subject to *terms and conditions* applicable to LEC intraLATA outward WATS. Subscribers using a bijurisdictional access line for Toll Free Dialing Service may choose either the Company or the interexchange carrier to complete and bill intraLATA calls according to the appropriate rates, *terms and conditions*. The "1+" and "0" intraLATA usage will be billed to the customer (end user or IC) where the closed end of the Universal WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the Universal WATS Access Line is ordered when the Company is used to complete intraLATA calls. (T)
2. Local Calling over Universal WATS Access is to be blocked.
3. All 1+700 intraLATA traffic over Universal WATS Access Lines is to be blocked by the Interexchange Carrier (IC). For all 1+700 intraLATA traffic that cannot be blocked, the ICs must report intraLATA usage to the LEC and pay compensation.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.2 Monthly Rates and Charges (Cont'd)**

**D. WATS Access Line Extensions**

1. Located in Same Exchange as Main Termination

	<b>Monthly Rate</b>	<b>USOC</b>
(a) First extension on different premises from main termination, same building, each	<b>\$33.00</b>	<b>WSL++</b>
(b) First extension on different premises from main termination, different building, each	<b>33.00</b>	<b>WSP++</b>
(c) Additional extension in same building as main termination or other extension, each <sup>1</sup>	-	<b>WSS++</b>
(d) First extension in different building, same premises as main termination or other extension, each	<b>10.00</b>	<b>WSD++</b>

2. Located in Different Exchange from Main Termination

Interexchange channel mileage charges apply as specified for full period talking service in this Company's Private Line *Guidebook* and Channel Terminal charge plus: (T)

(a) First extension	<b>33.00</b>	<b>EWV++</b>
(b) Additional extension in same building with first or other extension, each <sup>1</sup>	-	<b>WSS++</b>
(c) Additional extension in different building, same premises as first or other extension, each	<b>10.00</b>	<b>WSD++</b>
(d) Additional extension on different premises, same exchange as first extension, each	<b>33.00</b>	<b>WSP++</b>
(e) Additional extension on different premises, same exchange as first extension, same building, each	<b>33.00</b>	<b>WSL++</b>

**E. Directory listings for Toll Free Dialing Service may be provided at rates applicable for additional business listings as specified in Section A6. (T)**

**Note 1:** Nonrecurring charge applies.



**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.3 Nonrecurring Charges and Installation Charges**

**A. Definitions**

**SERVICE ORDERING CHARGE**

Applies to work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

**ACCESS LINE CONNECTION CHARGE**

Applies to work associated with establishing or changing each WATS access line or access line extension connection; may include work in the Central Office, the customer premises or intermediate locations.

**PREMISES VISIT CHARGE**

Applies to a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

**PREMISES WORK CHARGES - SIMPLE SERVICE**

Simple Premises Work Charges are nonrecurring charges based on the labor time and miscellaneous materials required to complete the installation of customer requested rearrangements on the customer's premises. Premises work is that work performed by a Company representative on a customer premises which includes, but is not limited to, customer requests for rearrangements of a drop wire, protector, and/or Network Interface. Premises work does not include the work required to establish network access.

**RECORD CHANGE ONLY CHARGE**

Applies to work associated with a change of Company records at the customer's request, for a transfer of service as specified in A2.3.7, a change in the 800 Service National Directory Center listing, or a change in the number of Outward WATS access lines in a service group when none of the other nonrecurring charges apply. (T)

**B. For installation of WATS access lines, extensions or four-wire terminating arrangements**

1. Access Lines<sup>1</sup>

		<b>Nonrecurring Charges</b>		
		<b>Outward</b>	<b>TFD</b>	<b>USOC</b>
		<b>WATS</b>	<b>Service</b>	
(a)	Service Ordering, each order	<b>\$51.00</b>	<b>\$51.00</b>	<b>NA</b>
(b)	Access Line Connection, each line	<b>73.00</b>	<b>61.00</b>	<b>NA</b>
(c)	Premises Visit, each visit	<b>27.00</b>	<b>27.00</b>	<b>NA</b>
2.	Access Line Extensions			
(a)	Service Ordering, each order	<b>48.00</b>	<b>48.00</b>	<b>NA</b>
(b)	Extension Line Connection, each extension (Where the extension is located in the same building and on the same service as the access line or another extension)	-	-	<b>NA</b>
(c)	Extension Line Connection, each extension (For the first extension in a building where there is no access line or extension on the same service)	<b>53.00</b>	<b>53.00</b>	<b>NA</b>
(d)	Premises Visit, each visit	<b>27.00</b>	<b>27.00</b>	<b>NA</b>
3.	Four-Wire Terminating Arrangements (This charge is in addition to the access line nonrecurring charges.)			
(a)	Each arrangement	<b>16.00</b>	<b>16.00</b>	<b>NA</b>

**Note 1:** Not applicable for access lines provided over an intraLATA High Capacity Channel Service with WATS or Toll Free Dialing Service functionality. See Section B7. of the Private Line *Guidebook* for applicable charges. (T)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.3 Nonrecurring Charges and Installation Charges (Cont'd)**

**C. For moving a WATS access line or extension<sup>1</sup>**

**1. Move - Access Line Network Interface**

		<b>Nonrecurring Charges</b>		
		<b>Outward</b>	<b>TFD</b>	
		<b>WATS</b>	<b>Service</b>	<b>USOC</b>
(a)	Service Ordering, each order	<b>\$51.00</b>	<b>\$51.00</b>	NA
(b)	Premises Visit, each visit	<b>27.00</b>	<b>27.00</b>	NA
(c)	Premises Work Charge <sup>2</sup>	-	-	NA
<b>2. Move - Extension Network Interface</b>				
(a)	Service Ordering, each order	<b>48.00</b>	<b>48.00</b>	NA
(b)	Premises Visit, each visit	<b>27.00</b>	<b>27.00</b>	NA
(c)	Premises Work Charge <sup>2</sup>	-	-	NA

**3. Outside Move, Different Building**

Moves to a different building will be treated as a disconnect of the existing access line or extension and installation charges as specified in A119.5.3.B. preceding will be applicable.

**D. Conversion Charges**

**1. Changing the Toll Free Dialing Service telephone number to a different number at the request of the customer**

(a)	Service Ordering, each order	-	<b>51.00</b>	NA
(b)	Access Line Connection, each line	-	<b>27.00</b>	NA
<b>2. Separating an existing Toll Free Dialing Service into two or more hunting arrangements which contain the same TFD Service access lines as the original hunting arrangement</b>				
(a)	Service Ordering, each order	-	<b>51.00</b>	NA
(b)	Access Line Connection, each line	-	<b>27.00</b>	NA
<b>3. Combining two or more Toll Free Dialing Service hunting arrangements into a single hunting arrangement containing the same TFD Service access lines</b>				
(a)	Service Ordering, each order	-	<b>51.00</b>	NA
(b)	Access Line Connection, each line	-	<b>27.00</b>	NA
<b>4. Converting an existing access line to a four-wire terminating arrangement</b>				
(a)	Four-Wire Terminating Arrangement Conversion Charge, each arrangement	<b>151.00</b>	<b>139.00</b>	NA

**E. Record Change Only Charge**

**1. For changing Company records at request of the customer**

(a)	Service Ordering, each order	<b>27.50</b>	<b>25.50</b>	NA
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**Note 1:** For customer requests for rearrangements of drop wire or protector, see Premises Work Charge as contained in Section A4. (T)

**Note 2:** Premises Work Charge as contained in Section A4. (T)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.3 Nonrecurring Charges and Installation Charges (Cont'd)**

- F. Change Primary Interexchange Carrier (PIC)
  - 1. For InterLATA portion of Combined Outward WATS

Nonrecurring Charge	USOC
(a) Initial line <b>\$11.00</b>	NA
(b) Additional line, each, same order as initial line <b>3.00</b>	NA

**A119.5.4 Minimum Service Period**

The minimum service period for WATS is one day.

**A119.5.5 Fractional Periods**

- A. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.
- B. For the purpose of administering this *term and condition* with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days. (T)

**A119.5.6 Allowance for Interruptions**

- A. Allowance for interruptions applies to each WATS access line as set forth following:
  - 1. When the WATS access line is interrupted for a period of less than two (2) hours no credit applies.
  - 2. When the WATS access line is interrupted for a period of two (2) hours to 24 hours a per day credit applies.
 

Credit Amount	USOC
(a) Per access line <b>\$15.00</b>	NA
  - 3. When the WATS access line is interrupted for a period of more than 24 hours, the credit specified in A119.5.6.A.2. applies for each 24 hour period or any fraction thereof.
  - 4. The credit in 2. and 3. preceding includes all credit to be applied for an interruption.
  - 5. None of the preceding credit allowances will be made for:
    - a. Non-completion of WATS messages due to busy network conditions.
    - b. Interruption of service due to customer-provided equipment or systems.
    - c. Interruption of service due to negligence of the customer.
    - d. Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
    - e. Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.
  - 6. Long distance message telecommunications service furnished at a customer's request when his WATS is interrupted is charged at the long distance telecommunications rates contained in Section A18. (T)

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.5 Rates and Charges (Cont'd)****A119.5.7 Directory Assistance**

Directory Assistance Service for customers of *the Company* requesting telephone numbers of subscribers who are located outside their calling area, but within the same Local Access and Transport Area, is furnished under the provisions in A18.7. Such calls will not be included in the determination of WATS usage charges. (T)

**A119.5.8 Reserved for Future Use****A119.5.9 Reserved for Future Use****A119.5.10 Reserved for Future Use****A119.5.11 Reserved for Future Use****A119.5.12 Reserved for Future Use****A119.5.13 Reserved for Future Use****A119.5.14 Reserved for Future Use****A119.5.15 Reserved for Future Use****A119.5.16 Reserved for Future Use****A119.5.17 Reserved for Future Use****A119.5.18 Reserved for Future Use****A119.5.19 Reserved for Future Use**

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5.21 Add-On TFD Service**

- A. Unless specified otherwise in the following paragraphs, hourly rates and usage charge methodology specified for Option TFD Service in A119.5.2.B. and C. preceding apply for usage carried and billed by the Company when the Company is designated as the intraLATA carrier for Toll Free Dialing service provided by another company. The following provisioning USOC establishes the add-on TFD billing capability.

**USOC  
TGW**

Per add-on TFD access number

**B. Local Discount Option**

- 1. Due to billing system requirements, this option is available only for TFD Service that terminates to a telephone number providing dial tone from the *Company's* network to an end user who obtains the telephone number service directly from *the Company* or indirectly from a certificated reseller of *the Company's* services. (T)
- 2. Customers who subscribe to add-on Toll Free Dialing service with a local discount must subscribe to a specified monthly usage commitment. Based on the monthly usage commitment, the appropriate rates from the following table apply as specified in 5. following for all usage on the service. The following table specifies two sets of intraLATA usage rates for each monthly usage commitment. One set of rates applies for calls that originate from exchanges within the basic service area specified in A3.6.1 for the TFD termination, and the other set of rates applies for calls that originate from exchanges outside the same basic service area. A customer may be billed a shortfall penalty after each anniversary of the service if the monthly usage commitment is not satisfied on a cumulative annual basis.
- 3. Usage Rates

Add-On TFD Monthly Usage Commitment	Within Basic Service Area		Outside Basic Service Area		USOC
	Per Minute For Additional Time		Per Minute For Additional Time		
	Initial Period (up to 30 seconds)	(six second increments)	Initial Period (up to 30 seconds)	(six second increments)	
(a) 300 hours	\$0.03450	\$0.06900	\$0.04200	\$0.08400	WFT01
(b) 750 hours	0.03250	0.06500	0.03950	0.07900	WFT05
(c) 1,500 hours	0.03050	0.06100	0.03700	0.07400	WFT10
(d) 3,000 hours	0.02850	0.05700	0.03450	0.06900	WFT20
(e) 4,500 hours	0.02550	0.05100	0.03200	0.06400	WFT30
(f) 6,000 hours	0.02450	0.04900	0.02950	0.05900	WFT40
(g) 7,500 hours	0.02350	0.04700	0.02825	0.05650	WFT50

- 4. For customers who subscribe for a specified term to add-on Toll Free Dialing service with a local discount, the discounts indicated in the following table apply to the appropriate rates specified in 3. preceding. Upon cancellation of a specified term plan, the customer will be billed an amount equal to the discounted local calling area rate times the monthly usage commitment for the number of months remaining on the plan.

Term Commitment for Local Discount Option Add-On TFD Service	Discount
Month-to-Month	None
12 months	5.0%
24 months	8.0%
36 months	11.0%

- 5. For add-on Toll Free Dialing service with a local discount, each message is rated separately. The discounts specified in 4. preceding are applied to the rates specified in 3. preceding and the resulting rate is applied to each message using an initial period of thirty seconds and additional periods in six-second increments thereafter. If a call lasts less than thirty seconds, the customer is billed the appropriate charge for a full thirty second message. There are no time-of-day discounts for add-on Toll Free Dialing service with a local discount.

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan

(Obsolated 11-19-96, Type 4). As of November 19, 1996, this payment plan is no longer available for new services, additions, moves, or rearrangements. Any existing customers with this payment plan shall be allowed to continue under their current plan until their contract expires. Payment plans and options for all new contract service requests shall be provided as specified in Section A2. and/or in the specific *guidebook* for the service being requested. (T)

#### A122.1.1 General

- A. The *terms and conditions* specified herein are applicable to specific equipment as indicated in the appropriate sections of the *guidebook* for the equipment. (T)
- B. Equipment furnished under the provisions of the Two-Tier Payment Plan are subject to all general *terms and conditions* applicable to provision of service by the Company as stated elsewhere in this *Guidebook* except as hereinafter noted. (T)
- C. The Two-Tier Payment Plan is an optional method of payment consisting of two tiers (Tier A and Tier B) as described in paragraph E following. A subscriber who elects Two-Tier payment will select one of the optional Tier A payment periods as specified in the *guidebook* for the specific equipment. In addition to the Tier A and Tier B charges, nonrecurring charges also apply as indicated in the schedule for the appropriate equipment. (T)
- D. A subscriber who does not elect Two-Tier payment may obtain the same equipment for the payment of nonrecurring and recurring charges as stated in the Plan 2 schedule of the *guidebook* for the specific equipment. Plan 2 embodies an installation charge where specified, a recurring monthly rate for each equipment component and a nominal thirty day minimum service period. The monthly rates apply for the period the subscriber has the equipment and are subject to change. (T)
- E. Description of Two-Tier Payment Plans
  - 1. Plan 1
 

Plan 1 embodies an extended initial service period with Two-Tier monthly rates for each equipment component in the system. The first tier (Tier A) is a one-time payment or a recurring monthly rate applicable for the initial service period selected by the subscriber and is guaranteed against change. The second tier (Tier B) is a monthly rate applicable for the period the subscriber has the telephone equipment and is subject to change.
  - 2. Alternate Plan 1
 

Alternate Plan 1, when provided, is like Plan 1 described above except that it embodies an installation charge in addition to the specified Tier A and Tier B monthly rates.
- F. Under Plan 1, except where the one-time payment option is selected, and under Alternate Plan 1 the monthly rate will consist of the sum of two segments, Tier A and Tier B, until the termination of the agreed upon initial service period at which time the monthly rate will reduce to the Tier B rate. When the one-time payment is selected for Tier A, subsequent monthly rates will consist only of the Tier B rate.
- G. The Company will provide complete maintenance service for the period the subscriber has the equipment contingent upon the availability of parts.
- H. In the event of disconnection of all or part of the equipment, the subscriber will be required to pay any unpaid balance of the Tier A charges. A lump sum payment of the Tier A balance due will be made. The amount of the lump sum payment will be computed by calculating the present worth of the remaining Tier A monthly payments at the interest rate used in determining the Tier A monthly rates. Consideration will be given as to the reusability of the equipment and credit given the subscriber, if appropriate. The Tier B rate will terminate when the equipment is disconnected.
- I. At any time during the initial service period the subscriber has the option of making a lump sum payment of the Tier A balance. The lump sum payment will be equal to the present worth of the remaining Tier A monthly payments at the interest rate used in determining the Tier A monthly rates. The Tier B rate will continue until the equipment is disconnected.
- J. The rates and charges specified for equipment under the Two-Tier Payment Plan are in addition to rates and charges for the service(s) with which it is associated.
- K. Suspension of service is not permitted for equipment under Plan 1 or Alternate Plan 1.

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.2 Additions

- A. Additional items of equipment and features may be added to existing equipment at the subscriber's option by paying rates and charges as specified in the currently offered equipment vintage. The following payment options are available for addition of equipment and features:
  - 1. Plan 1
  - 2. Alternate Plan 1, when provided in the *guidebook* for the specific equipment (T)
  - 3. Plan 2
  - 4. Plan 1 with a coterminous Two-Tier initial service period with Tier A rates as specified payable monthly over the remaining months of the initial service period selected by the subscriber for the original installation and with an initial charge equal to the balance of Tier A rates on a present worth basis
  - 5. Plan 1 with a coterminous Two-Tier initial service period with the present worth total of Tier A monthly rates as an annuity payable monthly over the remainder of the Tier A initial service period selected by the subscriber for the original installation

#### A122.1.3 Conversion From Plan 2 to Plan 1

- A. A subscriber who did not elect service under Plan 1 initially may do so at any time except for those services that are now obsolete offerings. The current Alternate Plan 1 schedule will apply and will commence at the date of conversion. No credit will be granted for recurring charges previously paid under the Plan 2 schedule.
- B. In the case of equipment without an Alternate Plan 1 schedule the current Plan 1 schedule will apply. The subscriber will receive credit for any Plan 2 installation charges previously paid. No credit will be granted for recurring charges previously paid in the Plan 2 schedule.
- C. The Secondary Service Charge will apply to effect conversion.

#### A122.1.4 Supersedure (Assumption of Service)

- A. Equipment may be transferred to another subscriber at the same location upon prior written concurrence of the Company and payment of the transfer charge by the new subscriber as indicated in the *guidebook* for the specific equipment. In addition to assuming the responsibility to pay any remaining Tier A monthly payments, the new subscriber will be subject to all *guidebook* provisions and equipment configurations currently in effect for the previous subscriber. (T)
- B. *Terms and Conditions* concerning transfer of service between subscribers as stated in other sections of this *guidebook* also apply to supersedure under the Two-Tier Payment Plan. (T)

#### A122.1.5 Service Interruption

- A. In the event of service interruption as defined in A2.4.4, the Company's liability will be limited to a credit adjustment of monthly Tier B billing prorated in accordance with A2.4.4.



## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.6 Moves of Equipment

##### A. Intrastate Moves

1. The equipment may be relocated to another premises of the same subscriber within the jurisdiction of this *Guidebook* on an out of service basis for payment of a nonrecurring charge based upon the estimated cost. Billing of Tier A, if still applicable, and Tier B will continue during the period the move is in progress. Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing and, if applicable, may contain retroactive billing; thus the application of Tier B rates and progression of Tier A rates, if still applicable, will remain unaffected. *Guidebook* installation charges for Two-Tier services which are moved shall not be applicable. Service Charges for other services shall be applicable. (T)
2. In-service moves will constitute termination of service at the old location. The provisions of A122.1.1.H. will apply in the case of service disconnection. A new order will be negotiated for service at the new location.
3. Changes or substitutions requiring the provision of new equipment will constitute termination of the existing service. The provisions of A122.1.1.H. will apply.
4. Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation, unless otherwise specified in the product sections of the *Guidebook*. Where components operate independently and are covered by individual *Guidebook* charges, the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in the product sections of the *Guidebook*. (T)
5. Transfer of service between two customers within four months of a lapse-in-service move between premises is not permitted.

##### B. Interstate Moves

1. Customer requests for out of service moves between exchanges of Southern Bell within the State of South Carolina and exchanges of Southern Bell in other states or between exchanges of Southern Bell within the State of South Carolina and exchanges of another Bell Operating Company will be provided under the same condition as described for Intrastate Moves, except as follows:
  - a. A Two-Tier *Guidebook* for the same service must exist in both states at the time of the move. If the new Tier A period does not correspond with the original Tier A period, the number of monthly Tier A payments which the customer will be responsible for will be determined by the following method: (T)
 
$$\text{Number of monthly Tier A payments at new location} = A - (B \times C) / D$$
    - A = Number of months in new Tier A period
    - B = The monthly rate for the existing Tier A period in the original jurisdiction
    - C = Number of months the service has been provided for the Tier A period in the original jurisdiction
    - D = The monthly rate for the new Tier A period based on the same vintage as the original Tier A period. If the original jurisdiction did not have a *Guidebook* filed for the Tier A period selected by the customer in the new jurisdiction, the monthly rate which would have been applicable for the new Tier A period will have to be developed by the original jurisdiction. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.6 Moves of Equipment (Cont'd)

##### B. Interstate Moves (Cont'd)

##### 1. (Cont'd)

- b. A new Letter of Election will be required in the new location to cover the remaining months of the original agreement where Tier A term lengths are the same in each location or for the new payment plan period where they are different.
- c. Both the Tier A, if applicable, and Tier B monthly rate for the service to be installed in the new state shall be at the rate levels applicable for periods currently in effect in the exchange of the new state. Tier B and Tier A, if still applicable, will apply in the original location through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance and, if applicable, may contain retroactive billing; thus the application of Tier B rates and progression of Tier A rates, if still applicable, will remain unaffected.
- d. Payment in full shall be required to the exchange in the original state of the present worth of all installation charges being paid concurrent with Tier A rates.
- e. **Guidebooks** for the same service and for Two-Tier periods of service must exist in both locations at the time of the move. For the purposes of administering this condition, a **Guidebook** with a payment plan classified as obsolete shall be considered currently available. (T)

### A122.2 Variable Term Payment Plan

(Obsoleted 11-19-96, Type 4). As of November 19, 1996, this payment plan is no longer available for new services, additions, moves, or rearrangements. Any existing customers with this payment plan shall be allowed to continue under their current plan until their contract expires. Payment plans and options for all new contract service requests shall be provided as specified in Section A2. and/or in the specific **guidebook** for the service being requested. (T)

#### A122.2.1 General

- A. The **terms and conditions** specified herein are applicable to specific equipment as indicated in the appropriate sections of the **Guidebook** for products. (T)
- B. Equipment furnished under the Variable Term Payment Plan is subject to all general **terms and conditions** applicable to the provision of service by the Company as stated elsewhere in this **Guidebook** except as herein after noted. (T)
- C. The Variable Term Payment Plan is a payment plan which allows customers to pay a fixed rate for equipment over one of several optional payment periods. A different monthly rate applies for the duration of each period. The monthly rate varies inversely with the length of the payment period, e.g., the monthly rate for a short period is greater than that for a long period.
- D. The only payment period for software (versions) is the one-month period, except where other terms are specified in the product sections of the **Guidebook**. (T)
- E. The minimum period is one month, unless otherwise specified in the product sections of the **Guidebook**. (T)
- F. During the effective term of a customer payment period, the monthly rate is not subject to Company-initiated change for payment periods longer than one month.

#### A122.2.2 Definitions

ADDITION - Provision of supplementary equipment to a customer's installed system up to the capacity of the system; addition of equipment not classified as an upgrade.

CONVERSION - Removal of a customer's installed system and replacement with a different system, under terms specified in the product sections of the **Guidebook**. (T)

DOWNGRADE - **Guidebook**-enumerated changes to an installed system generally resulting in a decrease in capacity, capability and/or lower monthly rates. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.2 Definitions (Cont'd)

LICENSE FEE - A monthly recurring rate, the payment of which gives a customer license to use an identified software product and/or service.

MINOR EQUIPMENT MODIFICATIONS - Alterations to an item or items of equipment or service installed on a customer's premises, as specified in the product sections of the *Guidebook*. (T)

PAYMENT PERIOD - A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified rate for a product and/or service.

RELEASE - The modified software that is provided for installation on an existing system at Company initiative that improves the functional capacity of the software.

REMOVAL - Deletion of equipment or service from a customer's installed system.

UPGRADE - A *guidebook*-enumerated enhancement to an installed system by a major equipment addition or substitution, generally resulting in higher monthly rates. (T)

VERSION - A separate software program or group of programs that is referenced by a distinguishing code (numeric, alphabetic or alphanumeric). The version may be industry- or customer-specific in application, or it may provide functional enhancements to previously released software versions.

#### A122.2.3 Application of Rates and Charges

- A. The monthly rate applicable at the time a customer subscribes to a product under the Variable Term Payment Plan is not subject to Company-initiated change during any optional payment period longer than one month.
- B. Installation charges may be paid in full at the time of installation or may be deferred according to the terms and conditions specified in A122.2.21, "Deferred Payment".
- C. Move charges will apply for customer-requested relocation of an installed product or system from one premises to another or within the same premises.
- D. In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in the product sections of the *Guidebook*. (T)
- E. A Service Charge will not apply when a customer, upon expiration of his selected payment plan, reverts at the instance of the Company to current *guidebook* rates for the one month option. A Service Charge will apply when a customer, prior to or at the expiration of his selected payment period, resubscribes to a *guidebook* payment plan or reverts at his request to the one month option. (T)
- F. Recurring rates and installation, termination, service establishment, Service Charges and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the Variable Term Payment Plan, and are filed elsewhere in this *Guidebook*. (T)
- G. For payment periods longer than one month, the total outstanding recurring monthly rates may be prepaid as specified in A122.2.22, "Prepayment".

#### A122.2.4 Maintenance

- A. HARDWARE EQUIPMENT - Maintenance will be provided by the Company without additional charge for the entire term selected by the customer, contingent on availability of parts.
- B. SOFTWARE - Standard maintenance will be provided by the Company without additional charge, contingent on the terms and conditions specified in the product sections of the *Guidebook*. (T)

#### A122.2.5 Additions

- A. Equipment can be added to an existing system at the customer's option, and the payment of rates and charges in the currently effective *guidebooks* for such service will be applied. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.5 Additions (Cont'd)

- B. At the customer's option, unless otherwise specified in the product sections of the *Guidebook*, additions may be paid for over the remainder of the existing system's payment period, and be added onto the existing agreement, providing at least 30 days remain in the customer's existing payment period. The addition and installed system payment periods will then have a common expiration date. The charge(s) for the additions(s) will be the current filed rate(s) for the equipment for the same payment period as the installed system's existing payment period. If the installed system's payment period is not in the current *guidebook*, the rate charged for the addition will be that of the next shorter filed payment period. If less than 30 days remain in the current payment period, additions may only be placed on the one-month payment period at the current rates in effect for the one-month period. (T)
- C. The customer may also select, from those currently available in the *Guidebook*, a different payment period of equal or shorter length than the time remaining in the period selected for the existing installed system at the current filed rates for the selected period. The additions may then have a different expiration date than the existing installed system. When the addition and the existing installed system's expiration dates differ, the customer must select a new payment period for the addition (at the time of its expiration) according to the terms and conditions stated in A122.2.5.B. preceding or this section. (T)
- D. Equipment added to an upgraded system coterminously will be charged at the current rates for the payment period equal to the installed system's existing payment period, excluding any extension period. The charges will be applicable for the remainder of the existing payment period, including any extension period.  
Additions to upgraded systems may also be ordered for payment periods shorter than or equal to the payment period prior to the addition at the current rates for the selected period.
- E. Termination charges for premature disconnection of the added equipment will apply for payment periods longer than one month.
- F. Additions are exempt from Company-initiated rate changes for all payment periods longer than one month.
- G. Installations, service establishment, Service Connection and any other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to the added equipment. (T)

#### A122.2.6 Upgrades

- A. Allowable upgrades to products and systems offered by the Company are specified in the product sections of the *Guidebook* currently in effect for offerings under the Variable Term Payment Plan. (T)
- B. A customer who elects to upgrade an installed product or system may choose one of two options, unless otherwise specified in the product sections of the *Guidebook*: (T)
  1. The existing payment period may be extended by a period of time specified in the product sections of the *Guidebook*, and the new and previously installed equipment will expire on the same date. The rate levels applicable for the new equipment are those currently in effect for the payment period which the customer had selected prior to the upgrade, while the rates for equipment previously installed and continuing in service are unaffected. (T)  
(If the payment period selected by the customer prior to the upgrade has been discontinued in the *Guidebook*, the new equipment will be billed at rates applicable for the next shorter payment period in the current *Guidebook*.) (T)
  2. The new equipment may be billed over a currently available payment period of equal or shorter length than the time remaining in the existing payment period. Current rates apply for the selected payment period for the new equipment, and rates for equipment previously installed and continuing in service are unaffected. The expiration date of the new equipment is then either the same as or earlier than that of the previously installed system. (T)

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.6 Upgrades (Cont'd)

**B.** (Cont'd)

2. (Cont'd)

When the expiration date of the new equipment is earlier, at the time of expiration the customer must select another payment period for the new equipment according to the terms and conditions stated in this paragraph. The extension period option is not available under this condition.

**C.** A customer on the one-month payment period may elect to upgrade; however, the payment period will not be extended.

**D.** The new equipment is exempt from Company-initiated rate changes for all payment periods longer than one month.

**E.** Termination charges will apply to equipment disconnected prior to expiration for all payment periods longer than one month.

**F.** Installation, Service Charges, service establishment and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to any new equipment. (T)

#### A122.2.7 Conversions

**A.** Conversions to installed systems are specified in the product sections of the *Guidebook* currently in effect for offerings under the Variable Term Payment Plan. (T)

**B.** The service agreement for a currently installed system terminates when conversion occurs.

**C.** The customer must select a currently available payment period for the new system. The current rates for the chosen period would apply to any new equipment as well as to any remaining equipment from the previously installed system.

**D.** Termination charges will apply to all equipment removed prior to expiration of the selected payment period. Termination charges will not apply to any equipment remaining on the customer's premises for use in the new system provided the customer selects a new payment period equal to or longer than the time remaining under the former payment period.

**E.** Installation, service establishment, Service Charges and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply for the newly installed equipment. Nonrecurring charges will not apply to equipment remaining on the customer's premises and continuing in service in the new system. (T)

#### A122.2.8 Removals

**A.** Removal of equipment from a system for which the current payment period is longer than one month will not affect the expiration date of the remaining equipment and service.

**B.** Removal of equipment that is unique or identifiable by a code will be recognized through application of a termination charge for that specific unit.

**C.** Removal of equipment that is not unique or identifiable by a code, where two or more units of the same type of equipment are on the customer's premises, will be recognized through the following provisions:

1. The specific unit(s) of equipment no longer desired by the customer will be removed.

2. The lowest termination charge for the type of equipment removed will apply.

#### A122.2.9 Downgrades

**A.** Allowable downgrades for installed systems are specified in the product sections of the *Guidebook*. (T)

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.9 Downgrades (Cont'd)

- B. A customer has the option to place any new equipment at the time of the downgrade on a coterminous payment period, unless otherwise specified in the product sections of the *Guidebook*. Rates for the new equipment are those currently in effect for the original payment period (or, if the period is no longer available, for the next shorter one). The rates for equipment remaining on the customer's premises after the downgrade will not be affected. (T)
- C. When a coterminous payment period is not chosen, the customer must select a payment period of equal or shorter length than the time remaining in the current payment period. Current rates apply for the equal or shorter pay period. Equipment remaining on the customer's premises will continue being billed at the rates in effect prior to the downgrade. The new equipment may then have a different expiration date from the equipment which remained after downgrading.  
When the expiration dates differ, the customer must select a new payment period for the equipment (at the time of expiration) added at the time when the system was downgraded according to the terms and conditions in A122.2.9.B. preceding.
- D. Termination charges do not apply for equipment which becomes part of the downgraded system. Termination charges do apply for equipment removed in downgrading the system.
- E. Installation, service establishment, Service Charges and other nonrecurring charges will apply to any equipment which must be added new to a system being downgraded, as enumerated in the product sections of the *Guidebook*. (T)

#### A122.2.10 Releases

- A. New releases of software will be offered to existing customers on Company initiative at no additional charge and will include improvements to the functional capacity of the software.
- B. No charges apply to any hardware changes necessitated by a new release.

#### A122.2.11 Versions

- A. Termination charges do not apply for the removal or deletion of software versions, unless otherwise specified in the product sections of the *Guidebook*. (T)
- B. A new version may result in a higher monthly rate.
- C. All version replacements requiring hardware changes will be *guidebook*-enumerated, under specific product headings. (T)
- D. Appropriate charges will apply for hardware changes resulting from version changes, as specified elsewhere in this *Guidebook*. (T)

#### A122.2.12 Moves of Equipment

- A. Moves of Equipment (Lapse-in-Service)
  - 1. Intrastate Moves
    - a. The customer may arrange to have service moved within the same premises or to different premises leased or owned by the customer on a lapse-in-service basis at charges based on estimated costs without interruption or change of Variable Term payments.
    - b. Installation charges as specified in the *guidebook* for services covered by the Variable Term Payment Plan will not be applicable. Service Charges for the Exchange Telephone Services and other connecting services will be applicable at the new location. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.12 Moves of Equipment (Cont'd)

##### A. Moves of Equipment (Lapse-in-Service) (Cont'd)

###### 1. Intrastate Moves (Cont'd)

- c. Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment period will be unaffected.
- d. Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation unless otherwise specified in the product sections of the **Guidebook**. Where components operate independently and are covered by individual **guidebook** charges (such as data terminals), the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in the product sections of the **Guidebook**. (T)
- e. Transfer of service between two customers within four months of lapse-in-service move between premises is not permitted.

###### 2. Interstate Moves

- a. Customer requests for interstate lapse-in-service moves will be provided under the same condition as described preceding for Intrastate Moves except as follows:

- (1) Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective on the next day.

The rates in the new location will be those in effect for new customers. Rate stability against Company-initiated changes shall be provided at the new rates for the remainder of the customer's payment period.

The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment periods will be unaffected.

- (2) **Guidebooks** for the same service and payment periods must exist in both states at the time of the move. If **guidebooks** exist for the same service, but the lengths of the periods available are different, the customer must select a payment period available in the new state or Company. The new period must be of an equal or longer length than the time remaining in the current selected period, subject to the conditions covered in A122.2.15, "Requests for Changes in Length of Optional Payment Periods", following. (T)

##### B. Moves of Equipment (In-Service)

An in-service move under the plan will be considered a termination of service with applicable termination charges. The customer will be required to select a currently available payment period. Installation, service establishment, Service Charges, and other nonrecurring charges will apply.

##### C. Minor Equipment Modifications

Minor equipment modifications are identified in the product sections of the **Guidebook**. The length of the customer's existing payment period is unaffected by these modifications. Ordinarily, minor equipment modifications do not affect the customer's monthly bill. A Service Charge and installation or other nonrecurring charge will apply to each minor equipment modification. (T)

## **A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS**

### **A122.2 Variable Term Payment Plan (Cont'd)**

#### **A122.2.13 Change of Jurisdiction**

- A. Under certain conditions involving changes in service, a Variable Term Payment Plan customer's service will require change of jurisdiction from intrastate to interstate tariffs/*guidebooks* or vice-versa, even though the service location may not be changed. (T)
- B. The following provisions may apply to changes of jurisdiction when the service location is not changed. However, the concepts may be used for reclassification of services at the time of a move. (T)
  - 1. Billing for the original jurisdiction will apply through the date of jurisdiction change. Billing for the new jurisdiction will begin on the next day.
 

The rates applicable for the new jurisdiction will be those in effect for new customers. Customers changing service to the new jurisdiction will have stability against Company-initiated changes in rate levels for the remainder of the payment period.
  - 2. Installation charges will not apply, either for the services subscribed to under the Variable Term Payment Plan or for connecting services, unless they are being installed at the time of the change in jurisdiction of existing services. Service Charges will apply if stipulated by the tariff/*guidebook* in the new jurisdiction. (T)
  - 3. Tariffs/*Guidebooks* for the same service and Variable Term Payment Plan periods must exist in both jurisdictions at the time of the change. If tariffs/*guidebooks* exist for the same service but the lengths of the payment periods in the new jurisdiction are different, the customer must select a new payment plan period with a length equal to or longer than the remaining time in the existing payment period, subject to the conditions covered in A122.2.15, "Requests for Changes in Length of Optional Payment Periods," following. (T)

#### **A122.2.14 Two-Tier Transition to Variable Term Payment Plan (VTPP)**

- A. Two-Tier termination charges will be waived for equipment remaining on the customer's premises after transition from the Two-Tier Payment Plan to the VTPP. The customer must elect a VTPP service period longer than one month to qualify for this waiver.
- B. Two-Tier termination charges will apply to any equipment removed from the customer's premises at the time of transition from the Two-Tier Payment Plan to the VTPP.
- C. Customers will be required to pay in full any deferred nonrecurring charges (including those contained in Tier A), when converting to VTPP from Two-Tier.
- D. The monthly license fee will be waived for versions remaining in the customer's system after transition from Two-Tier to VTPP.
- E. Additions, upgrades, conversions, downgrades, and versions offered exclusively under VTPP will be available to existing Two-Tier Payment Plan customers only if they convert their system to VTPP, unless otherwise specified in product *Guidebooks*. (T)

#### **A122.2.15 Request for Changes in Length of Optional Payment Period**

- A. Subsequent to the establishment of service for an item furnished under a Variable Term Payment Plan period and prior to the completion of that period, the existing payment period may be replaced by a currently offered payment period at the current rates subject to the following conditions:
  - 1. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
  - 2. The new payment period begins with the date requested.



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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.15 Request for Changes in Length of Optional Payment Period (Cont'd)

A. (Cont'd)

3. No termination charge applies for the former payment period, provided the customer selects a new payment period equal to or longer than the time remaining under the system's/items former payment period. Otherwise, a termination charge applies for the former payment period.
4. A Service Charge will not apply.
5. The new payment period selected by the customer for an item of equipment must be shorter than the time remaining in the systems existing payment period.

#### A122.2.16 Renewal Options

A. The customer has the following renewal options:

1. Prior to completion of the current payment period, any period available under the VTPP may be selected. The rates in effect for new customers at the time the renewal is effective will apply. The customer will be charged the current rate for the newly selected payment period commencing the day following completion of the prior payment period.
2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in the product sections of the *Guidebook*. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments. (T)
3. If the customer does not elect an additional payment period and does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period. (T)
4. If the expiration date for any equipment differs from the installed system's existing expirations date, the customer must choose a new payment period for the item (at the time of expiration) according to the terms and conditions as specified elsewhere in this *Guidebook*. (T)

B. The Company may discontinue or change any or all renewal options. (T)

#### A122.2.17 Supersedure

Service may be transferred to a new customer at the same location, except as prohibited in *A122.2.12.A.1.e.* preceding, upon prior written concurrence by the Company and payment of a transfer charge by the new customer as specified in the product sections of the *Guidebook*. The new customer will be subject to all *guidebook* provisions and equipment configurations currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the Variable Term Payment Plan. (T)

#### A122.2.18 Suspension of Service

Temporary suspension of service, as provided elsewhere in this *Guidebook*, is not applicable to service furnished under the Variable Term Payment Plan. (T)

#### A122.2.19 Concession Service

Service furnished under the Variable Term Payment Plan is not eligible for discount in accord with provisions for concession service specified elsewhere in this *Guidebook*. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.21 Deferred Payment (Cont'd)

##### A. (Cont'd)

8. The customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. Customer will be given a credit for the amount of unearned interest. Customer may not prepay less than the total of the outstanding deferred charges.

#### A122.2.22 Prepayment

- A. For payment periods longer than one month, the customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all equipment covered by the prepayment. The following conditions apply:
  1. Customers who prepay six months or more will have an allowance applied. A factor of .375% will be credited for each month prepaid.
  2. Monthly rates for all equipment covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for equipment added subsequently and placed on the same Letter of Election (i.e., customer-elected coterminous option) with a prepaid system.
  3. Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified in A122.2.15.A.3. preceding.
  4. Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

### A122.3 ESSX Term Payment Plan

(Obsoleted 12-12-90, Type 4)

#### A122.3.1 General

- A. The *terms and conditions* specified herein are applicable to specific equipment as indicated in the appropriate sections of the *Guidebook* for products. (T)
- B. Equipment furnished under the ESSX Term Payment Plan (ETPP) is subject to all general *terms and conditions* applicable to the provision of service by the Company as stated elsewhere in this *Guidebook* except as herein after noted. (T)
- C. The ESSX Term Payment Plan is a payment plan which allows customers to pay a fixed rate for equipment over one of two optional payment periods. A different monthly rate applies for the duration of each period.
- D. The minimum payment period is one month, unless otherwise specified in the products section of the *Guidebook*. (T)
- E. During the effective term of a customer payment period, the monthly rate is not subject to Company-initiated change for payment periods longer than one month.

#### A122.3.2 Application of Rates and Charges

- A. The monthly rate applicable at the time a customer subscribes to a product under the ESSX Term Payment Plan is not subject to Company-initiated change during any optional payment period longer than one month.
- B. The appropriate non-recurring charges for inside station line moves are as specified in Section A4. Progression of the payment period for this type movement will be unaffected. (T)
- C. In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in the product sections of the *Guidebook*. (T)
- D. When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A Service Charge will not be applicable for such renewals or changes to their payment period.
- E. Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the ESSX Term Payment Plan, and are filed elsewhere in this *Guidebook*. (T)

## **A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS**

### **A122.3 ESSX Term payment Plan (Cont'd)**

#### **A122.3.3 Additions**

- A. Equipment can be added to an existing system where facilities permit and at rates, charges, *terms and conditions* as stated in the products section of the *guidebook*. (T)
- B. Termination charges for premature disconnection of added equipment will apply as set forth in A122.3.2.C.
- C. Additions are exempt from Company-initiated rate changes for all payment periods longer than one month.
- D. Installation, Service Charges, service establishment, feature establishment, and any other nonrecurring charges, as specified in the product *Guidebooks*, will apply to the added equipment. (T)

#### **A122.3.4 Reserved For Future Use**

#### **A122.3.5 Disconnects**

- A. When equipment or facilities, i.e., station lines, etc., are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining equipment and service will not be affected.
- B. Equipment or facilities disconnected from a system prior to the expiration date of the payment period for such equipment will require termination charges for premature disconnection if applicable.

#### **A122.3.6 Moves of Equipment**

- A. The appropriate non-recurring charges for inside station line moves are as specified in Section A4. Progression of the payment period for this type movement will be unaffected. (T)
- B. Station line moves (other than inside moves) will require disconnect of the station line at the existing location, with the application of all appropriate termination charges. Such moves would be treated as a new installation at the new location.

#### **A122.3.7 Requests for Changes in Length of Optional Payment Period**

- A. Subsequent to the establishment of service for an item furnished under a ESSX Term Payment Plan period and prior to the completion of that period, the existing payment period may be replaced by:
  1. A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:
    - a. No credit will be given for payments made during the formerly selected period. However, non-recurring charges will not be reapplied.
    - b. The new payment period begins with the date requested.
    - c. No termination charge applies for the former payment period.
    - d. A Service Charge will not apply.
  2. A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement, subject to the following conditions:
    - a. No credit will be given for payments made during the formerly selected period. However, non-recurring charges will not be reapplied.
    - b. The new payment period begins with the date requested.
    - c. A termination charge applies for the former payment period.
    - d. A Service Charge will not apply.

#### **A122.3.8 Renewal Options**

- A. The customer has the following renewal options:
  1. Prior to completion of the current payment period, any period available under the ETPP may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.
  2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in product *guidebooks*. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments. (T)

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.3 ESSX Term Payment Plan (Cont'd)

#### A122.3.8 Renewal Options (Cont'd)

- A. The customer has the following renewal options: (Cont'd)
3. If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period.  
Service charges are not applicable for services renewed under the ESSX Term Payment Plan. Any new services added at the time of renewal will be subject to all appropriate service charges and other nonrecurring charges.
- B. The Company may discontinue or change any or all renewal options. (T)

#### A122.3.9 Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in products section of the *Guidebook*. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the ESSX Term Payment Plan.

#### A122.3.10 Suspension of Service

Temporary suspension of service, as provided elsewhere in this *Guidebook*, is not applicable to service furnished under the ESSX Term Payment Plan. (T)

#### A122.3.11 Termination Liability

Termination charges as stated in the products section of the *Guidebook* are applicable as appropriate. (T)

#### A122.3.12 Deferred Payment

- A. Payment of nonrecurring charges for ESSX may be deferred over the length of the customer's payment period or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
1. The charges to be deferred must be among the following types:
    - a. Installation
    - b. Service Establishment
    - c. Feature Establishment
  2. The customer must select a payment period longer than one month.
  3. The total amount of nonrecurring charges as defined in A122.3.12.A.1. may be deferred.
  4. The minimum amount deferrable per ESSX System is \$2,000.00.
  5. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.1 Universal Emergency Number Service - 911**

**A124.1.1 E911 PSAP Equipment**

Obsoleted 11-14-85, Type 4. Not offered to customers who have contracted for new or additional equipment on or after the specified obsolescence date. Units in service on this date may be continued in service at the same location or units contracted for before this date may be subsequently installed and maintained at the initial location until such time units are discontinued or can no longer be satisfactorily maintained.

**A. General**

- 1. Existing *guidebook* provisions as provided in Section A24. and other sections of this *Guidebook* apply for provision of Emergency Reporting Services with the exception of rates and charges for the PSAP equipment obsoleted in A124.1. (T)
- 2. Rates and charges for any modernization or growth planned by any customer to the existing in-place E-911 System will be as specified in A24.1.4.D. (T)

**B. Rates and Charges**

1. PSAP Equipment

a. Automatic Number Identification Feature

- (1) Master controller providing common equipment, wiring and trunk equipment for up to four incoming lines and/or four display units, (maximum one per system)

	<b>Service Establishment Charge</b>	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	<b>\$670.00</b>	<b>\$6,630.00</b>	<b>\$410.65</b>	<b>E9S2X</b>

- (2) Auxiliary controller providing common equipment and wiring for next eleven incoming lines and/or display units (maximum one per system)

(a) Each	-	<b>1,825.00</b>	<b>104.65</b>	<b>E9E2X</b>
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- (3) Additional trunk equipment (required with Auxiliary Controller) for up to four incoming lines units (maximum three per system)

(a) Each	-	<b>560.00</b>	<b>31.50</b>	<b>E9Y2X</b>
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- (4) Display and transfer unit (maximum 15 per system)

(a) Each	<b>14.00</b>	<b>456.00</b>	<b>25.90</b>	<b>E9U2X</b>
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- (5) Commercial power conversion unit (optional)

(a) Each	-	<b>1,095.00</b>	<b>61.90</b>	<b>E9P2X</b>
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b. Automatic Location Identification Feature

- (1) Master controller for up to three ALI display units (maximum one per system)

(a) Each, installed at same time as ANI equipment.	<b>1,140.00</b>	<b>8,400.00</b>	<b>500.65</b>	<b>E8L2X</b>
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- (2) Auxiliary controller for up to four additional ALI display units (maximum three per system)

(a) Each	-	<b>945.00</b>	<b>54.00</b>	<b>E8N2X</b>
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- (3) Display unit (maximum fifteen per system)

(a) Each	<b>9.00</b>	<b>1,181.00</b>	<b>67.50</b>	<b>E8P2X</b>
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- (4) Interior wiring

(a) Per display unit	-	<b>17.00</b>	<b>1.15</b>	<b>E8Q2X</b>
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**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911**

Obsoleted 9-23-86, Type 4. Not offered to customers who have contracted for new E911 Systems or additional E911 service features on or after the specified obsolescence date. Those customers who have contracted for an E911 System before this date or those customers having existing E911 Service may elect to retain their existing rate plan or may elect to accept the rates specified in Section A24.1.4.D.2. (T)

**A124.2.1 Service Features**

**A. Rates and Charges**

- 1. Per 1000 access lines<sup>1,2</sup>

	<b>Service Establishment Charge</b>	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) (DELETED)	\$-	\$-	\$-	
(b) (DELETED)	-	-	-	
(c) (DELETED)	-	-	-	
(d) (DELETED)	-	-	-	
(e) Combined Automatic Number and Location Identification and Selective Routing	<b>1,610.00</b>	<b>50.00</b>	<b>102.00</b>	<b>E8Z</b>

**A124.2.2 PSAP Equipment**

(Obsoleted 09-28-92, Type 3) Not available for new installations on or after the obsoleted date. Additions to or replacement of existing service at the same location are allowed subject to the availability of equipment.

**A. Automatic Number Identification Feature**

- 1. Master controller providing common equipment, wiring and trunk equipment for up to four incoming lines and/or four display units (maximum one per system)

(a) Each	<b>1,050.00</b>	<b>15,000.00</b>	<b>640.00</b>	<b>E9S</b>
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**Note 1:** Rounded to nearest 1000 access lines per service per company (excluding all types of WATS terminations). This count is based upon the number of access lines in service at the time service is established. This count will be adjusted annually for purposes of updating customer billing. For each Service Feature, where the count of access lines has been adjusted upward, an installation charge applies for each 1000 access lines so adjusted (after rounding).

**Note 2:** E911 Systems installed for customers whose serving area has a population of less than 100,000 and without the appropriate central office facilities required for an E911 installation are required to bear the additional monthly charges which may result from provision of such a system.

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)**

**A124.2.2 PSAP Equipment (Cont'd)**

**A. Automatic Number Identification Feature (Cont'd)**

- 2. Auxiliary controller providing common equipment and wiring for next eleven incoming lines and/or display units (maximum one per system)

	Service Establishment Charge	Installation Charge	Monthly Rate	USOC
(a) Each	\$-	\$3,000.00	\$200.00	E9E
3. Additional trunk equipment (required with Auxiliary Controller) for up to four incoming line units (maximum three per system)				
(a) Each	-	1,500.00	65.00	E9Y
4. ANI display and transfer unit (maximum 15 per system)				
(a) Each	23.00	1,000.00	48.00	E9U
5. ANI commercial power conversion unit (optional)				
(a) Each	-	2,000.00	121.00	E9P

**B. Automatic Location Identification Feature**

1. Master controller for up to five ALI display units (maximum one per system)				
(a) Each, installed at same time as ANI equipment	5,500.00	11,000.00	570.00	E8L
2. Auxiliary controller for up to five additional ALI display units (maximum eight per system)				
(a) Each	-	1,000.00	53.00	E8N
(b) One-time charge with addition of sixteenth ALI display unit	9,400.00	-	-	E8N
3. ALI display unit (maximum forty-five per system)				
(a) Each	15.00	1,400.00	80.00	E8P
4. Interior wiring				
(a) Per display unit	-	20.00	1.60	E8Q

**C. Miscellaneous Equipment**

- 1. Other miscellaneous equipment provided by the Company for use at the PSAP is available under terms specified in Section A24.1.1.D. (T)

**D. PSAP Equipment (Obsoleted March 30, 2001, Type 4) Not available for new installations, additions, transfers of service to new location, or contract renewals. Maintenance will be provided for existing customers only as available from existing stock.**

- 1. Terminal equipment as offered in the appropriate sections of this *Guidebook* may be provided by the Company for use with this service. (T)
- 2. PSAP (Public Service Answering Point) equipment may be furnished by the Company. All PSAP equipment which accesses the Company's E911 System on a per call basis must be provided in accordance with the following *terms and conditions*. (T)
  - a. All E911 equipment provided by vendors other than the Company must be registered under Part 68 of the Federal Communications Commission's Rules governing customer premises equipment.
  - b. All E911 equipment must comply with Part 15 of the Federal Communications Commission's Rules governing customer premises equipment.
  - c. Equipment must be UL listed.
  - d. Equipment must be compatible with prevailing interface standards of the Company, such as Bellcore trunk interface standards Technical Reference TR-TSY-000350 Issue November 1, 1987, entitled E911 Public Safety Answering Point: Interface Between a 1/1AESS Switch and Customer Premises Equipment, which are industry standards.
  - e. Equipment attached to the Company's full featured E911 service must be compatible with the Company's standards for such service or with BellSouth Services' Technical Specifications Customer Provided E911 Premises Equipment, which embodies TR 73528 - BellSouth E911 Service Interfaces to Customer Premises Equipment at a Public Safety Answering Point as appropriate.

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.2 Enhanced Universal Emergency Number Service-E911 (Cont'd)**

**A124.2.2 PSAP Equipment (Cont'd)**

D. PSAP Equipment (Cont'd)

- f. Any equipment used in connection with E911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it shall not be able to extract from any data base containing propriety customer specific information any information other than that relating to a number identified through the ANI feature as an in-progress E911 call.
- g. Equipment must possess self-diagnostic functions that monitor switch and trunk operations and identify and report automatically to the PSAP or the maintenance service center any switch and/or trunk problems that may occur.
- h. The equipment must have the capability to allow the PSAP operator to release a connection even though the calling party has not hung up (forced disconnect) and must be able to extend, transfer and relay incoming E911 calls in order to dispatch emergency assistance.
- i. The equipment must comply with the Company's *guidebooks* regarding provision of E911 service and e. preceding. (T)
- j. Under no circumstances shall the Company be required to modify its network operations or protocols to accommodate PSAP equipment.
- k. The E911 customer shall be responsible for and provide to the Company proof of the availability of adequate, continuous maintenance of its PSAP equipment before E911 service may be implemented. Non-monetary changes in such maintenance arrangements shall be made known to the Company, including renewal of said agreements.
- l. The E911 customer shall assure that such maintenance provides at a minimum a first tier response time no greater than two hours, accessible 24 hours a day, 7 days a week. It must further be recognized that if the Company is not the equipment provider the Company's maintenance responsibility ends at the point of demarcation.
- m. PSAP equipment designed for use with Key Telephone Systems and Automatic Call Distribution Systems or equivalent equipment includes the following:
- n. Automatic Number and Location Identification Feature - Standard System
  - (1) Standard ANI/ALI Controller - cabinet equipped with standard basic system configuration, four incoming trunks, 2 MF receivers and 4 position interfaces.

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	<b>\$1,885.00</b>	<b>\$1,530.00</b>	<b>E98F1</b>
(2) IDM/ICM interface card			
(a) Each	-	<b>43.00</b>	<b>E98F3</b>
(3) Additional Trunk Card (two trunk circuit capacity each)			
(a) Each	-	<b>110.00</b>	<b>E98F4</b>
(4) Common trunk equipment for trunks nine - sixteen (additional trunk card for two trunks required)			
(a) Each	-	<b>80.00</b>	<b>E98F5</b>
(5) Redundancy for Common Control			
(a) Per System	-	<b>60.00</b>	<b>E98M2</b>
(6) Redundant CPU Option			
(a) Each	-	<b>150.00</b>	<b>E98MC</b>