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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS<sup>1</sup>

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

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**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.1 ESSX Service (Obsoleted, See Section A112.)**

**A12.2 Reserved for Future Use**

**A12.3 ESSX-1 Auxiliary Station Line Service - (Obsoleted, See Section A112)**

**A12.4 Assigned Centrex Type Services Telephone Numbers without Facilities**

**A12.4.1. General**

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

**A12.4.2. Terms and Conditions**

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the *guidebook* section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Directory listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Type Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.
- K. The installation charge for subscription to Assigned Centrex Type Services Telephone Numbers without Facilities will be waived through March 14, 2001.

**A12.4.3. Rates and Charges**

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
  - 1. Assigned Telephone Numbers

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC ATNCS</b>
(a) Per Telephone Number Assigned	<b>\$ 1.00</b>	<b>\$ .15</b>	

**A12.5 Reserved for Future Use**

**A12.6 Reserved for Future Use**

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.7 Direct-Inward-Dialing (DID) Service

#### A12.7.1 General

- A. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in A2.3.1 and Section A15. (T)
- B. The rates specified herein are in addition to the rates shown elsewhere in the *Guidebook* for the services with which this offering is associated (e.g. central office PBX trunks, access lines, Sharing and Resale of Exchange Service, etc). (T)
- C. DID service is optionally available with Identified Outward Dialing (IOD) service and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
- D. The service must be provided on all lines in a trunk group arranged. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
- E. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in A12.7.2 are applicable for each unused Non-Consecutive number or block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner. If the DID numbers provided can not be arranged in a consecutive manner, they will still be provided at rates and charges for consecutive numbers. When a number is removed from an existing consecutive DID group, the installation charge and monthly rates for Non-Consecutive DID apply to the remaining numbers. If a customer requesting Non-Consecutive DID numbers does not have DID service at the time the Non-Consecutive DID numbers are requested, a minimum of 20 Non-Consecutive DID numbers must be ordered.
- F. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the *terms and conditions* the Company considers necessary to maintain proper standards of service as specified in other sections of this *Guidebook*. (T)
- H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- I. Directory listings will be provided in accordance with the *terms and conditions* of Section A6. for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, "Joint User Services", in Section A3., (or "Sharing and Resale of Basic Local Exchange Services" in Section A23.) will be applicable. (T)

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)**

**A12.7.2 Rates and Charges**

**A. Central Office Components**

**1. Direct-Inward Dialing (DID) Service<sup>1</sup>**

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Establish trunk group and provide first group of 20 DID numbers	<b>\$915.00</b>	<b>\$5.00</b>	<b>NDZ</b>
(b) Each additional group of 20 DID numbers	<b>15.00</b>	<b>7.00</b>	<b>ND4</b>
(c) Non-Consecutive DID numbers, each <sup>1</sup>	<b>2.20</b>	<b>1.00</b>	<b>ND5</b>
(d) DID Trunk Termination, each Inward Only Trunk <sup>2</sup>	<b>90.00</b>	<b>48.00</b>	<b>NDT</b>
(e) DID trunk Termination, each Combination Trunk With Call Transfer <sup>2,3</sup>	<b>250.00</b>	<b>61.00</b>	<b>NCT</b>
(f) Multifrequency (MF) Pulsing option, each trunk <sup>4</sup>	-	<b>16.00</b>	<b>S5MBD</b>
(g) Dual Tone Multifrequency (DTMF) Pulsing option, each trunk <sup>4</sup>	-	<b>16.00</b>	<b>S5DBD</b>
(h) Automatic Intercept Service, per number referred <sup>5</sup>	<b>16.00</b>	-	<b>ND1</b>
(i) Group of 20 Reserved Numbers, each group <sup>6</sup>	<b>915.00</b>	<b>7.00</b>	<b>NDV</b>
(j) Reserved Non-Consecutive DID numbers, each	<b>2.20</b>	<b>.60</b>	<b>ND6</b>

**Note 1:** The installation charge in A12.7.2.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service.

**Note 2:** In addition to the rates and charges for the DID Trunk Terminations, rates and charges for DID PBX Trunks or NARs as specified in Section A3. apply as appropriate. (T)

**Note 3:** Combination DID Trunks with the Call Transfer feature are available where facilities permit.

**Note 4:** Provides faster signaling on PBX DID trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

**Note 5:** Provides automatic referral of calls from a non-listed disconnected DID telephone number to a corresponding new telephone number for twelve months or until the delivery of the new directory, whichever comes first. AIS is available only where facilities permit.

**Note 6:** Installation charge applicable for reservation of numbers where DID service has not previously been established.



**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.8 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching Systems**

**A12.8.1 General**

- A. The service is optionally available with DID service and is furnished subject to the availability of facilities within the customer's normal central office area and other conditions as specified in A2.3.1 and Section A15. (T)
- B. The service includes the central office equipment necessary for identification of outgoing toll messages and billing of toll messages by station number and is furnished subject to the on-premises equipment being arranged for IOD service.
- C. The service must be provided on all Direct Outward Dialing trunks or lines in a group.
- D. Where Identified-Outward-Dialing is requested on more than one group of trunks or lines, each such group shall be considered as a separate IOD service.
- E. The minimum contract period for the service is three years. In case of discontinuance or reduction of service within the minimum contract period, a basic termination charge as shown in A12.8.2 following, reduced by 1/36 for each full month of service provided, shall be provided.
- F. When equipment or service of a special type is requested and provided, rates and charges are based on the additional costs involved to meet the individual requirements of each case at the time of occurrence.
- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided equipment must conform to the *terms and conditions* the Company considers necessary to maintain proper standards of service. (T)
- H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete, or require modification or alteration of such equipment on system or otherwise affect its user or performance.

**A12.8.2 Rates**

- A. Central Office Equipment
  - 1. Identified-Outward-Dialing for:<sup>1</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>Basic Termination Charge</b>	
(a) Identified-Outward-Dialing Service for the first 10 trunks in a group, with a minimum charge of 10 trunks, including a data link	\$782.00	\$311.80	\$6,500.00	USOC NDK
(b) Identified-Outward-Dialing Service for the eleventh trunk in a group through the 50th trunk, per trunk	79.00	31.20	650.00	NDL
(c) Identified-Outward-Dialing Service for the 51st trunk and each subsequent trunk in a group, per trunk	32.00	7.80	165.00	NDM

**A12.9 Prestige Communications Package (PCP) (Obsoleted, See Section A112.)**

**A12.10 Prestige Single Line Service (Obsoleted, See Section A112.)**

**A12.11 Reserved for Future Use**

**A12.12 Customized Dialing Package (CDP) (Obsoleted, See Section A112.6)**

**A12.13 Digital ESSX Service (Obsoleted, See Section A112.)**

**A12.14 Prestige Deluxe Service (Obsoleted, See Section A112.2)**

**A12.15 ESSX Multi-Account Service (Obsoleted, See Section A112.)**

**Note 1:** The above rates and charges are in addition to the rates and charges for other service or facilities with which this service is associated.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.23 Reserved for Future Use

### A12.24 Reserved for Future Use

### A12.25 BellSouth Centrex Service

#### A12.25.1 General

- A. BellSouth Centrex service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other subscribers on a dial basis. BellSouth Centrex service is furnished from central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features.
  - 1. Exchange and long distance message network calls may be made to station lines by dialing the number associated with that station line or attendant position.
  - 2. Exchange and long distance message network calls may be made from station lines via direct outward dialing.
  - 3. Station-to-station intercommunication via two to ten-digit dialing between station lines of the subscriber's system.
  - 4. Outgoing long distance message calls dialed by a station line will be identified by the seven-digit station number. Only calls billed to the subscriber by the Company will be provided this identification.
  - 5. Touch-Tone service.
  - 6. Common recorded announcement interception of calls to unassigned station numbers.
- B. BellSouth Centrex service will be furnished to subscribers requesting one (1) or more station lines served by the same central office equipment.
- C. A subscriber's system may be comprised of the following components:
  - Common Equipment
  - Station Lines
  - Network Access Registers
  - Optional Features
- D. Access to the local and long distance message networks will be provided via Network Access Registers (NARs) at the rates and charges indicated in Section A3. (T)

#### A12.25.2 Terms and Conditions (T)

- A. BellSouth Centrex service is furnished subject to the availability of facilities and features from central office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions.
- B. Each system established must consist of a minimum of the Common Equipment, one (1) station line and one (1) Network Access Register.
- C. A station line will be comprised of the Standard Features and the associated Station Link, which include access to the serving central office equipment.
- D. BellSouth Centrex service will not be offered in a manner which provides for intercommunication only.
- E. Facilities may be used for direct connections between a subscriber's BellSouth Centrex service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line *Guidebook*. Charges for access to Private Facilities as specified in A12.25.8.E. are applicable. These facilities, connecting BellSouth Centrex service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's BellSouth Centrex service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time. (T)
- F. Station lines may require customer-provided compatible terminal equipment.
- G. If the subscriber of BellSouth Centrex service has a Message Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other *guidebook* sections for BellSouth Centrex service and other associated services. Usage charges are not applicable on calls originated and terminated within the same BellSouth Centrex service system, unless the system is equipped with Assumed Dial '9', in which case any appropriate usage charges will be applicable. (T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.2 Terms and Conditions (Cont'd)

- H.** Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company. (T)

  - 1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in A12.26.2 in a system be suspended. Standard Features and Optional Features outlined in Section A12. will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4. (T)
  - 2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN elements indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12. associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4. (T)
  - 3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4. (T)
- I.** Directory Listings will be furnished subject to the rates, *terms and conditions* specified in Section A6. (T)
- J.** Service charges, as specified in Section A4., apply to each station line in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4. applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element. (T)
- K.** BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L.** For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M.** Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1. (T)
- P.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q.** A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- R.** BellSouth Centrex ISDN Service lines may be purchased out of A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26. (T)

BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this Section. (T)
- S.** BellSouth Centrex service is available to subscribers of Flat Rate service and Sharing and Resale of Basic Local Exchange Service.
- T.** Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to *the Company* by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved. (T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS<sup>1</sup>

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
    - b. Service charges from Section A4. (T)
  2. The following charges will not be refunded:
    - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
    - b. Usage Charges from Section A3. (T)
  3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
  4. Other facilities, features, and services not located in this Section will not be included in this plan. (T)
  5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
  6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
  8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other *Company* services. (T)
  9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

#### A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.  
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
  2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers for station lines that are listed in the directory will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the directory may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred. (T)

#### A12.25.5 Conversions

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service. (T)
1. Nonrecurring charges from this section will not apply.
  2. Termination Liability/Cancellation Charges for original service will not apply.
  3. Service charges from Section A4. will not apply. (T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS<sup>1</sup>

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.5 Conversions (Cont'd)

- B.** Deletions, changes, additions, and rearrangements of a subscriber's station lines and/or features will be performed subsequent to conversion to BellSouth Centrex service as follows.
  - 1. Changes, additions, or rearrangements for station lines and/or optional features:
    - a. Nonrecurring charges from this section will apply.
    - b. Service charges from Section A4. will apply.
- C.** Subscribers of BellSouth Centrex service, upon the conversion of the central office facilities from one switch type to another, must convert to corresponding switch type features.
  - 1. Conversion will be within thirty (30) days of the central office conversion.
  - 2. Nonrecurring charges from this section will not apply.
  - 3. Cancellation charges for original service will not apply.
  - 4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted.
  - 5. Service charges from Section A4. will not apply.
  - 6. Changes, additions, or rearrangements:
    - a. Nonrecurring charges from this section will apply.
    - b. Service charges from Section A4. will apply.
- D.** Conversions will not be allowed on suspended service.

#### A12.25.6 Payment Schedules

- A.** General
  - 1. BellSouth Centrex service is offered at the rates and charges indicated in this section.
  - 2. The subscriber may choose from the Payment Plans and Rate Stability Plans as offered in this section.
  - 3. The rates applicable for the Common Equipment and Station Links must be under the same Payment Plan.
  - 4. The rates for the Common Equipment indicated in this section may be stabilized for 12, 24, 36, 48<sup>t</sup>, or 60<sup>t</sup> months, as selected by the subscriber, with a Rate Stability Plan under the *terms and conditions* in this section. (T)
  - 5. Subscribers will have the BellSouth Centrex service Common Equipment rates indicated in this section stabilized for their chosen Payment Plan and Rate Stability Plan period. Stabilized rates will not be subject to Company initiated increases for the duration of the stabilized period. Rates for the Station Links, Standard Features, Optional Features, and other rate elements in this section associated with BellSouth Centrex service will not be increased for the Rate Stability Plan period associated with the Common Equipment. Decreases for any rate element will automatically flow through to all customers.
  - 6. Except as indicated in A12.25.6.A.5. preceding, the Common Equipment Payment Plan recurring rate will be applicable for the length of the Rate Stability Plan period subject to the Cancellation Charge indicated in A12.25.6.C. following. Station Links, Standard Features, and Optional Features may be added or removed without the application of a Cancellation Charge.
  - 7. Subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5.
- B.** Expiration of Rate Stability Plan Period
  - 1. BellSouth Centrex service subscribers may upon the expiration of their contract choose either a. or b. following.
    - a. The subscriber may continue to receive BellSouth Centrex service under their previously selected Payment Plan and Rate Stability Plan period for their Common Equipment. The currently effective rates will apply for the Common Equipment, Standard Features, Optional Features, and other rate elements in this section.
    - b. The subscriber may choose another Payment Plan and/or Rate Stability Plan period for their Common Equipment. The currently effective rates will apply for the Common Equipment, Standard Features, Optional Features, and other rate elements in this section. If the new Rate Stability Plan period is for 24 months or greater, one month of the Common Equipment monthly rate for the Payment Plan and Rate Stability Plan period selected will be waived for each year of the new Rate Stability Plan period. This waiver does not apply to conversions of other services to BellSouth Centrex service.

**Note 1:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth

#### Centrex Service (Cont'd)

##### A12.25.6 Payment Schedules (Cont'd)

- B.** Expiration of Rate Stability Plan Period (Cont'd)
2. BellSouth Centrex service subscribers may at any time during their selected Payment Plan and Rate Stability Plan period choose another Payment Plan with a Common Equipment monthly rate equal to or greater than their current Common Equipment rate and a Rate Stability Plan period equal to or greater than the amount of time remaining on their existing Rate Stability Plan period. The new rates will be the currently effective *guidebook* rates. If the subscriber is within the last six months of his Rate Stability Plan Period, the waiver described in A12.25.6.B.1.b preceding is applicable. (T)
- C.** Cancellation Charges
1. The following charges are incurred when a complete removal of a BellSouth Centrex service system occurs prior to the expiration of the Rate Stability Plan.  
The subscriber's Rate Stability Plan cancellation charge will be the total amount of the BellSouth Centrex service Common Equipment monthly rate committed to by the subscriber for the remaining months of his Payment Plan and Rate Stability Plan period.
  2. Cancellation charges may be applicable whether the disconnection occurs at the subscriber's request or at the instance of the Company.
  3. Cancellation charges will not apply to Federal Income Tax-exempt organizations that use BellSouth Centrex service on a temporary basis for a period not to exceed three months. Cancellation charges will not apply to subscribers who are (1) covered under the Unconditional Satisfaction Guarantee, (2) covered under a special promotion or waiver, or (3) a Federal, State, or local government agency or a subdivision thereof for which funding is not available.
- D.** Additions
- A BellSouth Centrex service subscriber may add station lines and/or any feature/capability to the existing system at any time during the period of service.
- E.** Disconnects
- When a portion of a subscriber's BellSouth Centrex service is disconnected, the expiration date of the Common Equipment Rate Stability Plan will not be affected.
- F.** Transfer of Contract
- Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified in Section A2. (T)
- G.** Deferred Payment
- Nonrecurring charges may be deferred as specified in Section A2. or extended under Installment Billing as specified in Section A4. (T)
- H.** Prepayment
- Recurring charges may be prepaid as specified in Section A2. (T)

##### A12.25.7 Moves of Service

- A.** Moves of Service
1. A BellSouth Centrex service subscriber may move a system within the same jurisdiction (the locations in the state within which the Company is authorized to operate). Service may be moved within the same central office or to another central office. All offices may not have the same feature capabilities.
  2. For complete moves within the same central office:
    - a. Cancellation charges will not apply.
    - b. Rate Stability Plan in effect will continue uninterrupted.
    - c. Nonrecurring charges from this section will not apply.
    - d. A change of telephone number is not required. If a change in telephone number is requested, all nonrecurring charges (except charges for station lines) apply as if for a new installation.
    - e. Service Charges from Section A4. will apply. (T)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.7 Moves of Service (Cont'd)

- A. Moves of Service (Cont'd)
2. For complete moves within the same central office: (Cont'd)
    - f. Changes, additions and/or rearrangements:
      - Nonrecurring charges from this section will apply.
      - Service charges from Section A4. will apply. (T)
  3. For complete moves to another central office:
    - a. Cancellation charges will not apply.
    - b. Rate Stability Plan in effect will continue uninterrupted.
    - c. Nonrecurring charges from this section apply as for a new system
    - d. Service Charges from Section A4. will apply. (T)
    - e. Changes, additions and/or rearrangements:
      - Nonrecurring charges from this section will apply.
      - Service charges from Section A4. will apply. (T)
  4. For partial moves within the same central office:
    - a. Nonrecurring charges from this section will not apply.
    - b. Service Charges from Section A4. will apply. (T)
    - c. Changes, additions and/or rearrangements:
      - Nonrecurring charges from this section will apply.
      - Service Charges from Section A4. will apply. (T)
  5. For partial moves to another central office:
    - a. Nonrecurring charges from this section will apply.
    - b. Service Charges from Section A4. will apply. (T)
    - c. Changes, additions and/or rearrangements:
      - Nonrecurring charges from this section will apply.
      - Service charges from Section A4. will apply. (T)

#### A12.25.8 Common Rates and Charges

- A. General
1. Each BellSouth Centrex service system consists of the Common Equipment, Station Lines, NAR(s), and any selected Optional Features. The Common Equipment and Station Links must be under the same Payment Plan.
  2. A station line will be comprised of the Standard Features and the associated Station Link or the equivalent. The maximum number of features on a station line will be based on the limitations of the switching equipment serving the subscriber.
    - a. The rates and charges specified herein for station lines and bridged links are applicable to each station line location and bridged link location, respectively, to which a customer-provided instrument can be connected.
    - b. Rates for the station lines of BellSouth Centrex service subscribers will be based on the following criteria:
      - Station lines (Station Link and Standard Features) selected.
      - The appropriate Optional Features requested.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.8 Common Rates and Charges (Cont'd)**

**A. General (Cont'd)**

- 2. A station line will be comprised of the Standard Features and the associated Station Link or the equivalent. (Cont'd)
  - c. Where station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in A12.25.8.D. following. Rates for the BellSouth Centrex service station links will apply for the link from the distant central office to the subscriber's premises.
  - d. Exchange Access
    - Exchange Access is provided by means of Network Access Registers. Usage charges may apply.
    - Presubscription of a Carrier of Preference is specified in Section 13. of the Interstate Access Services Tariff.
- 3. Installation Charges
  - a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
  - b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.
- 4. Additional Directory Listings apply as specified in Section A6. . (T)
- 5. Service Charges apply as specified in Section A4. to service establishment, moves and changes of BellSouth Centrex service. (T)
- 6. Credits and Surcharges
 

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.
- 7. Centrex PRI Conversions (T)
 

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in A42.3.4.G.1.a), Type 2 (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

**B. Training Charges**

- 1. **Terms and Conditions** (T)
  - a. The Common Equipment charges in A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in A12.25.8.B.2. following. (T)

Payment Plan	Hours of Initial Training Included
1	4
2	4
3	8
4	8
5	16

- b. Rates in this section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
- 2. Rates and Charges
  - (1) Training - subsequent, additional, or outside of normal business hours

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Per hour	<b>\$ 75.00</b>	<b>CCXAT</b>



**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.8 Common Rates and Charges (Cont'd)**

**E. Miscellaneous Terminations (Cont'd)**

These charges apply in addition to the rates and charges for the associated facilities in other sections of this and other Company *Guidebooks*. (Cont'd) (T)

2. Miscellaneous Line Terminations

a. 800 Service

(1) VFG/SFG<sup>1</sup> (1AESS, DMS-100, 5ESS, EWSD<sup>®</sup>)

(a) Each termination

Installation Charge	Monthly Rate	USOC
\$ 51.00	\$ .95	M1H8T

b. OutWATS

(1) VFG/SFG<sup>1</sup> (1AESS, DMS-100, 5ESS, EWSD<sup>®</sup>)

(a) Each termination

51.00	14.00	M1HOT
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3. Digital Termination (1.544 Megabits) (DMS-100, 5ESS, EWSD<sup>®</sup>)

(1) Per Termination

(a) DS1 circuit, each<sup>1,2</sup>

77.00	350.00	M1HD1
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(b) Per DSO channel activated<sup>3</sup>

32.50	-	M1HDO
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**Note 1:** One installation charge applies when any number of terminations are installed at the same time, per occasion.

**Note 2:** Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.

**Note 3:** One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.8 Common Rates and Charges (Cont'd)**

**E. Miscellaneous Terminations (Cont'd)**

These charges apply in addition to the rates and charges for the associated facilities in other sections of this and other Company *Guidebooks*. (Cont'd) (T)

4. Primary Rate ISDN (PRI) Interface (DMS-100, 5ESS)<sup>1,2,7</sup>

(1) Per Termination on BellSouth Centrex service<sup>3</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per interface for connection to other Centrex Type Services, each <sup>4</sup>	<b>\$110.00</b>	<b>\$365.00</b>	<b>PR72X</b>
(b) Per interface for inter-exchange carrier, each <sup>4</sup>	<b>110.00</b>	<b>365.00</b>	<b>PR73X</b>
(c) Per interface for connection to customer premises equipment, each <sup>4</sup>	<b>110.00</b>	<b>350.00</b>	<b>PR74X</b>
(d) Per B channel activated, each <sup>5</sup>	<b>29.00</b>	-	<b>PR7BX</b>
(e) BellSouth Centrex service PRI telephone number, each <sup>6</sup>	-	<b>.20</b>	<b>PR7NA</b>

**Note 1:** The PRI termination is only available to Flat Rate BellSouth Centrex service subscribers.

**Note 2:** This feature is not available to be provisioned or manipulated by BellSouth Centrex Control. It must be provisioned by the Company.

**Note 3:** Additional charges for ISDN Access Lines, D Channels, and inter-office channels will apply as indicated in A42.3, as appropriate. *Terms, conditions*, rates, and charges for other associated features and services from this and other *Company Guidebooks* will also apply. (T)

**Note 4:** Recurring charges apply per PRI terminated regardless of the number of B Channels activated.

**Note 5:** The activation of all B Channels on the PRI facility is required.

**Note 6:** A PRI telephone number cannot be used to satisfy the one Station Line minimum required for the provision of a BellSouth Centrex service system.

**Note 7:** Centrex PRI conversion information is available in A12.25.8.A. (T)

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.10 Station Links (Cont'd)**

**A. Rates and Charges (Cont'd)**

1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

p. Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/PSET<sup>1,2</sup> (DMS-100 only)

(1) Flat Rate

		<b>Payment Plans<sup>3</sup></b>					
		<b>Plan 1</b>	<b>Plan 2</b>	<b>Plan 3</b>	<b>Plan 4</b>	<b>Plan 5</b>	<b>USOC</b>
(a)	Each	\$ 15.55	\$ 13.05	\$ 11.55	\$ 10.05	\$ 8.55	M4LFO
(2)	(Obsoleted, See Section A112.)						

q. Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5009<sup>1,2</sup> (DMS-100 only)

(1) Flat Rate

(a)	Each	15.55	13.05	11.55	10.05	8.55	M4LFP
(2)	(Obsoleted, See Section A112.)						

r. Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5209<sup>1,2</sup> (DMS-100 only)

(1) Flat Rate

(a)	Each	15.55	13.05	11.55	10.05	8.55	M4LFQ
(2)	(Obsoleted, See Section A112.)						

s. Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5112<sup>1,2</sup> (DMS-100 only)

(1) Flat Rate

(a)	Each	15.55	13.05	11.55	10.05	8.55	M4LFR
(2)	(Obsoleted, See Section A112.)						

**Note 1:** Requires specific subscriber premises equipment.

**Note 2:** When the station link is served from a different serving wire center, rates and charges in A12.25.8.D. also apply. (T)

**Note 3:** Effective September 1, 2013, Payment Plans with payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

##### 14. Delay Announcement<sup>1</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per unique announcement (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	<b>\$ 145.00</b>	<b>\$ 27.50</b>	<b>M2SDA</b>
(b) Subsequent change to announcement (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	<b>38.50</b>	<b>-</b>	<b>M2SSC</b>
15. Music on Delay <sup>1,2</sup>			
(a) Per system (DMS-100, 5ESS, EWSD <sup>®</sup> )	<b>60.00</b>	<b>15.50</b>	<b>M56PS</b>
(b) Per interface to music source, each (DMS-100, 5ESS, EWSD <sup>®</sup> )	<b>75.00</b>	<b>15.00</b>	<b>M56P1</b>
16. Distinctive Call Waiting			
(a) Per system (DMS-100)	<b>59.00</b>	<b>1.10</b>	<b>M2WWD</b>
17. Distinctive Ringing <sup>3</sup>			
(a) Per system (DMS-100)	<b>59.00</b>	<b>1.10</b>	<b>M2WAD</b>
18. Direct Inward System Access (DISA) <sup>4</sup>			
(a) Per number (DMS-100)	<b>59.00</b>	<b>0.15</b>	<b>M2UAD</b>
(b) Per additional simultaneous access (DMS-100)	<b>57.00</b>	<b>0.15</b>	<b>M2UBD</b>
19. Do Not Disturb			
(a) Per line (EWSD <sup>®</sup> )	<b>4.90</b>	<b>-</b>	<b>M2XL9</b>
20. Hunting Arrangements - Uniform Call Distribution (UCD) <sup>2</sup>			
(1) Per UCD group			
(a) Each (1AESS, EWSD <sup>®</sup> )	<b>48.00</b>	<b>5.90</b>	<b>M3AG8</b>
(2) Per UCD group			
(a) Each (DMS-100, 5ESS)	<b>48.00</b>	<b>5.90</b>	<b>M3AGA</b>
(3) Per line			
(a) Each (DMS-100)	<b>1.00</b>	<b>-</b>	<b>M3AUD</b>
(4) Per line			
(a) Each (1AESS, 5ESS, EWSD <sup>®</sup> )	<b>-</b>	<b>-</b>	<b>CENOJ</b>
(5) Electronic Business Set			
(a) Per DN, Uniform Call Distribution (DMS-100)	<b>-</b>	<b>-</b>	<b>M4FFM</b>
(b) Per Key, UCD login/logout (DMS-100)	<b>-</b>	<b>0.50</b>	<b>M4DJA</b>
21. Message Waiting Lamp Indication <sup>5</sup>			
(1) Per line (DMS-100)			
(a) Each	<b>13.00</b>	<b>4.15</b>	<b>M3CLD</b>

**Note 1:** Must be associated with queuing, UCD, or ACD. There is a limit of one announcement per system in the 1AESS switch.

**Note 2:** Rates and charges for Delay Announcement also apply, if appropriate.

**Note 3:** See the Standard Features List for Distinctive Ringing System Override.

**Note 4:** Rates and charges for DISA are in addition to those for facilities, transport, Feature Group A, Individual Business Lines, etc.

**Note 5:** Requires Station Link indicated in A12.25.10.A.1.m. or A12.25.10.A.1.n.

(T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

##### 22. Music and/or Announcement on Hold<sup>1,2</sup>

	Installation Charge	Monthly Rate	USOC
(a) Per system (DMS-100, 5ESS, EWSD <sup>®</sup> )	\$ 60.00	\$ 15.50	M3DS6
(b) Per additional unique announcement, each (DMS-100, 5ESS, EWSD <sup>®</sup> )	60.00	25.00	M3DU6
(c) Per interface to music source, each (DMS-100, 5ESS, EWSD <sup>®</sup> )	75.00	15.00	M3DM6
(d) Music on hold, per line (5ESS)	-	-	M3DL5
(e) Subsequent change to announcement (DMS-100, 5ESS, EWSD <sup>®</sup> )	38.50	-	M3DC6
23. Network Speed Calling			
(a) Per list (DMS-100)	155.00	0.25	M3ELD
(b) Additions, deletions, and/or changes, per list (DMS-100)	41.50	-	M3ECD
24. Personal Call Screening			
(a) Per system (DMS-100)	59.00	0.25	M3FSD
25. Queuing (Incoming) <sup>1</sup>			
(a) Per hunt group (1AESS, 5ESS, EWSD <sup>®</sup> )	12.00	7.10	M3GQ7
26. Simplified Message Desk Interface (SMDI) (Intraoffice) and Inter-Switch Simplified Message Desk Interface (ISMDI) (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> ) <sup>3</sup>			
(a) Per line arranged in a hunt group associated with an SMDI or ISMDI Link (DMS-100, EWSD <sup>®</sup> )	7.00	-	M3KMD
(b) Dial "O" transfer capability, per line (5ESS, EWSD <sup>®</sup> )	5.00	-	M2EE5
27. Station Controlled Outgoing Restrictions (DMS-100)			
(a) Per non-EBS controlling station	225.00	12.00	M3NCD
(b) Per non-EBS restricted station	-	-	M3NRD
(c) EBS, Per DN, per controlling DN	225.00	12.00	M4FYN
(d) EBS, Per DN, per restricted DN	-	-	M4FZN
28. Station Message Detail Recording - RAO			
(a) Per system (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	650.00	165.00	M3PSA
(b) Changes, per system (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	45.00	-	CENON
29. Station Message Detail Recording - Premises <sup>4</sup>			
(a) Per system (1AESS, DMS-100, 5ESS)	165.00	3.75	M3PSB
(b) Changes, per system (1AESS, DMS-100, 5ESS)	45.00	-	CENOO

**Note 1:** Rates and charges for Delay Announcement also apply, if appropriate.

**Note 2:** Requires a Private Line Channel at rates and charges specified in the Private Line *Guidebook* (T)  
for Music on Hold.

**Note 3:** SMDI Links are available at the rates, *terms and conditions* in A13.46. ISMDI Links are available at the rates, *terms and conditions* in A13.72. (T)

**Note 4:** Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

30.	Switch-Computer Application Interface (SCAI) Link, Per Arrangement <sup>1,2,3</sup> (DMS-100)	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
		<b>\$ 500.00</b>	<b>\$ 580.00</b>	<b>M3XDD</b>
	(a) Digital termination			
31.	Time of Day Control of Automatic Route Selection-Basic, Automatic Route Selection-Deluxe, and Network Class of Service			
	(a) Per system (DMS-100, 5ESS, EWSD)	<b>87.00</b>	<b>18.00</b>	<b>M3QLB</b>
	(b) Per controlling line (5ESS)	-	-	<b>M3QG5</b>
	(c) Per controlled line (5ESS)	-	-	<b>M3QD5</b>
	(d) Additions, deletions, and/or changes, per occasion (DMS-100, 5ESS, EWSD)	<b>23.00</b>	-	<b>M3QCB</b>
32.	Trunk Verification from Station			
	(a) Per system (DMS-100)	<b>14.65</b>	<b>1.30</b>	<b>M3SVD</b>
33.	Simultaneous Ring <sup>4,5,6,7,8</sup>			
	(a) Per system (DMS-100, 5ESS)	<b>12.50</b>	-	<b>CENOP</b>
	(b) Per Fixed Pilot Directory number (DMS-100, 5ESS)	<b>8.00</b>	<b>5.00</b>	<b>CENOQ</b>
	(c) Per Customer Managed Pilot Directory number (DMS-100, 5ESS)	<b>8.00</b>	<b>5.00</b>	<b>CENOR</b>
	(d) Per Fixed Virtual Pilot Directory number (DMS-100), flat rate	<b>8.00</b>	<b>5.00</b>	<b>CENOW</b>
	(e) Per Customer Managed Virtual Pilot Directory number (DMS-100), flat rate	<b>8.00</b>	<b>5.00</b>	<b>CENOY</b>
	(f) Per Fixed Virtual Pilot Directory number (DMS-100), message rate	<b>8.00</b>	<b>5.00</b>	<b>CENOX</b>
	(g) Per Customer Managed Virtual Pilot Directory number (DMS-100), message rate	<b>8.00</b>	<b>5.00</b>	<b>CENOZ</b>
	(h) Per Fixed Pilot Directory number for Electronic Business Set (DMS-100)	<b>8.00</b>	<b>5.00</b>	<b>CENOS</b>
	(i) Per Customer Managed Pilot Directory number for Electronic Business Set (DMS-100)	<b>8.00</b>	<b>5.00</b>	<b>CENOT</b>
	(j) Changes per Pilot Directory number (DMS-100, 5ESS)	<b>8.00</b>	-	<b>CENOU</b>

**Note 1:** Requires ACD Basic.

**Note 2:** Requires a dedicated Four-wire Full Duplex analog or digital facility from the Company's central office to the subscriber's premises. Appropriate Private Line Service charges apply.

**Note 3:** The Switch-Computer Application Interface (SCAI) Link must be used in conjunction with ACD.

**Note 4:** This feature is only available for Analog Centrex stations where facilities permit.

**Note 5:** Maximum of four (4) non-pilot members per Simultaneous Ring group.

**Note 6:** Interaction with BellSouth Centrex service features may be limited by the compatibility of the features.

**Note 7:** This feature is not available to be provisioned or manipulated by BellSouth Centrex Control. It must be provisioned by the Company.

**Note 8:** Service charges from Section A4. will apply.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.12 Optional Features (Cont'd)**

**A. Rates and Charges (Cont'd)**

34. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWSD)

- a. BellSouth Centrex RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line.
- b. BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets; lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- c. BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- d. All telephone numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- e. When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
  - (1) All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
  - (2) The primary telephone number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
  - (3) Both the primary and additional BellSouth Centrex RingMaster telephone numbers can be forwarded independent of each other to their own remote locations.
- f. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- g. BellSouth Centrex RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- h. Per Station Link<sup>1,2,3</sup>
  - (1) BellSouth Centrex RingMaster

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC CENRF</b>
(a) First additional telephone number with distinctive ringing, per line	\$-	<b>\$5.00</b>	<b>CENRF</b>
(b) Second additional telephone number with distinctive ringing, per line	-	<b>5.00</b>	<b>CENRG</b>
34. Remote Access Call Forwarding (requires Call Forwarding Variable)			
(a) Per non-Electronic Business Set link (DMS-100, 5ESS, EWSD)	-	<b>7.75</b>	<b>CENO2</b>
(b) Per Electronic Business Set link (DMS-100 only)	-	<b>7.75</b>	<b>CENO7</b>
35. Secondary Calling Name Delivery (DMS-100, 1AESS, 5ESS, EWSD) <sup>4</sup>			
(a) Per station link	-	<b>1.00</b>	<b>CENO4</b>

- Note 1:** Listings for BellSouth Centrex RingMaster service are subject to *terms and conditions* specified in Section A6. for directory listings. (T)
- Note 2:** Available on Analog Station Links only.
- Note 3:** Not available with foreign exchange service and foreign central office service.
- Note 4:** Each line requires an additional listing.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.13 Tandem Switching Features (TSF)

##### A. General

Tandem Switching Features (TSF) consist of the following features.

1. Basic Capabilities, Per Node
  - Automatic Route Selection - Deluxe (ARS-D) (5ESS)
  - Automatic Alternate Routing (AAR) (5ESS)
  - Network Automatic Route Selection (N-ARS) (DMS-100)
  - Uniform Numbering (UN) (DMS-100, 5ESS)
  - Traveling Class Mark (TCM) (DMS-100, 5ESS)
  - Facilities Restriction Levels (FRL) (DMS-100, 5ESS)
2. TSF Automatic Route Selection - Deluxe (ARS-D), Per Line (5ESS)
3. Automatic Alternate Routing (AAR), Per Line (5ESS)
4. Route Selection Patterns, Per Pattern (DMS-100, 5ESS)
5. Screening, Three Digit, Six Digit and Extended Code (DMS-100, 5ESS)
6. Additions, Deletions, and/or Changes to Node (DMS-100, 5ESS)
7. TSF Terminations (DMS-100, 5ESS)

Additional features associated with Tandem Switching are located in Optional Features, A12.25.12. These features include Authorization Codes, Direct Inward System Access, Network Speed Calling, and Time of Day. (T)

##### B. *Terms and Conditions* (T)

1. Tandem Switching Features are provided only in association with BellSouth Centrex service furnished where capabilities exist from central office equipment located on Company premises.



**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.13 Tandem Switching Features (TSF) (Cont'd)**

**C. Rates and Charges**

1. Basic Capabilities<sup>1</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC MINBC</b>
(a) Per node (DMS-100, 5ESS)	<b>\$ 950.00</b>	<b>\$ 8.50</b>	<b>MINBC</b>
2. TSF Automatic Route Selection - Deluxe (ARS-D)			
(a) Per line, each (5ESS)	-	-	<b>MINAR</b>
(b) Per line with TCM (5ESS)	-	<b>0.25</b>	<b>MINAS</b>
3. Automatic Alternate Routing (AAR)			
(a) Per line (5ESS)	-	-	<b>MINAA</b>
4. Route Selection Patterns			
(a) Per pattern (DMS-100, 5ESS)	<b>150.00</b>	-	<b>CENTA</b>
5. Screening			
(a) Three or Six Digit, per NPA (DMS-100, 5ESS)	<b>5.00</b>	-	<b>CENTB</b>
(b) Extended Code, per NXX or RNX (DMS-100, 5ESS)	<b>5.00</b>	-	<b>CENTC</b>
6. Additions, Deletions, and or Changes			
(a) Per occasion, per node (DMS-100, 5ESS)	<b>32.00</b>	-	<b>MINDC</b>
7. TSF Terminations <sup>2</sup>			
(a) Per Simulated Facilities Group (SFG) (DMS-100, 5ESS)	<b>98.00</b>	<b>2.60</b>	<b>MINTS</b>
(b) Per termination in SFG (DMS-100, 5ESS)	-	-	<b>MINTT</b>

**A12.25.14 Systems Communication Service (SCS)**

**A. General**

1. Systems Communication Service (SCS) is an arrangement that provides abbreviated dialing between systems. SCS allows users in a BellSouth Centrex service system to dial four or five digits to reach users in the other destinations included in the SCS arrangement. Destinations included in the SCS arrangement may be PBX, MultiServ service, MultiServ PLUS service, BellSouth Centrex service or any other location which may be dialed directly (the subscriber may subscribe to BellSouth Centrex service at the other locations, but it is not required). The calls can be local or toll.
2. The only function SCS offers to BellSouth Centrex service subscribers is abbreviated dialing to the other selected locations.

**B. Terms and Conditions**

1. SCS will allow four or five-digit dialing on a system basis to the subscriber's distant number range. SCS will prefix any Access Code (if required), Home (HNPA) or Foreign Numbering Plan Area (FNPA) (if required), and NXX dialed by the subscriber before routing to the distant location.
2. The four or five-digit abbreviated dialing ranges cannot be duplicated at any other SCS location or destination.
3. BellSouth Centrex service common equipment is required at each serving central office at which SCS is provided.
4. SCS will be offered only where facilities exist.
5. IntraLATA toll calls will be subject to the applicable rates for the authorized intraLATA toll service selected by the subscriber. InterLATA toll calls will be routed to the Interexchange Carrier (IC) to which the subscriber has presubscribed. Other usage charges will apply as appropriate.

**Note 1:** See A12.25.13.A.1. for availability of functions included in this rate element.

**Note 2:** Rates and charges for terminations in BellSouth Centrex service (other than Tandem Switching Features SFGs) are located in A12.25.8.

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**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.14 Systems Communication Service (SCS) (Cont'd)**

**B. Terms and Conditions (Cont'd)**

- 6. When SCS involves more than one subscriber, each subscriber must consent to sharing of information with other subscribers that is necessary for implementation of SCS.

**C. Rates and Charges**

- 1. System Abbreviated Dialing Capability for 100 Numbers

	<b>Nonrecurring</b>	
	<b>Charge</b>	<b>USOC</b>
(a) Per system <sup>1</sup>	<b>\$ 75.00</b>	<b>M2ADA</b>
2. Change of SCS Translations		
(a) Per system	<b>75.00</b>	<b>M2ACA</b>

**A12.25.15 Telephone Numbers and Facilities Reserved for Future Use**

**A. General**

- 1. A customer may reserve preassigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations on a mutually agreeable date. In the event the customer elects not to be provided with reserve telephone numbers, timely station line additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
- 2. Telephone numbers reserved for future use includes preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active station lines as requested by the customer.
- 3. The assignment of telephone numbers and the sequence of numbers assigned to a subscriber's system is made at the discretion of the Company.
- 4. The service is furnished subject to the availability of facilities and telephone numbers.
- 5. Calls to reserved (unassigned) telephone numbers will be routed to intercept common recorded announcement facilities as specified in A12.25.1.A.
- 6. Telephone numbers furnished herein retain their reserved status until assigned to a station line at which time the service assumes rates and charges applicable to a BellSouth Centrex service station line.
- 7. Reserved numbers not assigned to a station line will be billed at the following rates until removed from reserved status or billed as an active BellSouth Centrex service station line.

**B. Rates and Charges**

- 1. Reserved BellSouth Centrex service telephone numbers

	<b>Installation</b>	<b>Monthly</b>	
	<b>Charge</b>	<b>Rate</b>	<b>USOC</b>
(a) Per reserved telephone number	<b>-</b>	<b>\$ 9.30</b>	<b>CENAB</b>

**A12.25.16 BellSouth Centrex Control**

**A. Description of Service**

- 1. BellSouth Centrex Control is a feature of BellSouth Centrex service which utilizes a computer-based operations system accessed via an Internet connection or a Company Secure Network pending conversion to Internet access. BellSouth Centrex Control allows end users to activate and/or deactivate selected features and/or change certain service options and feature configurations on designated BellSouth Centrex service station lines. These changes can be performed on a per line basis or a bulk change basis. Subscriber provided equipment is required for the operation of BellSouth Centrex Control. The BellSouth Centrex Control feature is available where central office switching systems and facilities permit. ISDN station lines will only be controllable in the DMS-100 and 5ESS switches where facilities permit.
- 2. For access to BellSouth Centrex Control, the subscriber will be required to provide appropriate equipment and Internet access. Service established prior to June 30, 2006, using dedicated access lines will be converted to Internet access.

**Note 1:** Billing will be in increments of 100 numbers. Partial increments will be rounded up to the next 100.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

##### A. Description of Service (Cont'd)

3. BellSouth Centrex Control subscribers are subject to BellSouth Centrex service *Terms and Conditions* as stated in A12.25. (T)
4. All features which are available via BellSouth Centrex service may not be available for BellSouth Centrex Control from all central offices. Non-controllable features may also be provided on a BellSouth Centrex Control station line. Rates and charges indicated for non-controllable Optional Features will be applicable.
5. If the Company provisions the station lines initially, the Company will provision the basic service capabilities/features indicated in A12.25.1.A and the initial customer specified set of the available controllable standard and optional features as indicated in A12.25.21, or A12.26 for ISDN lines, on all station lines. If the subscriber requests that the Company provide access to some controllable optional features subsequent to initial installation, the nonrecurring charge in E.5.(b) following will be applicable. Depending on the subscriber's serving central office switch type, all features may not be controllable via BellSouth Centrex Control. (T)
6. If the subscriber wishes to provision the station line initially, the Company will first provide the station lines with the basic service capabilities/features indicated in A12.25.1.A. (T)
7. BellSouth Centrex Control allows the subscriber to schedule changes for completion by the next business day or for a future business day. Additional priority changes may be requested and the changes completed the same day subject to switch access availability.
8. BellSouth Centrex Control is furnished subject to the availability of facilities and features.
9. If a subscriber requests BellSouth Centrex Control on any station lines in a system, all station lines in that system must be equipped for BellSouth Centrex Control. The Company reserves the right to make certain station lines inaccessible for BellSouth Centrex Control.
10. Service established prior to June 30, 2006, pending conversion to Internet access requires use of a Security Card, see A12.25.16.  
BellSouth Centrex Control utilizes Internet access and provides security by requiring login and password identifiers. The subscriber must have one user ID and password for each user accessing the BellSouth Centrex Control Database. In addition, BellSouth Centrex Control ensures that the user can access only their portion of their database. The subscriber will be required to authenticate with a user ID and password before access is permitted.  
(Obsoleted, see Section A112.)
11. The subscriber will be provided one user ID and password in conjunction with the Service Establishment, Initial Setup. Additional user IDs will be needed if multiple users are to access the data base. Additional user IDs can be obtained per E. following.
12. The subscriber will be provided one Data Base setup in conjunction with the Service Establishment, Initial Setup.
13. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions or TN swaps, as outlined in E. following, for new and existing BellSouth Centrex service subscribers. TN swaps can only be performed for like type station lines and facilities.
  - Change station line features,
  - Delete features from a line or
  - Add new features to a line.
14. (Obsoleted, see Section A112.)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

##### A. Description of Service (Cont'd)

15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports.
16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this Section that are not available to non-Centrex Control subscribers. (T)

##### B. Terms and Conditions (T)

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2 will apply.
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this *guidebook*. (T)
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100 and EWSD switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
  - Prior to Company designated schedules, or
  - As priority changes, or
  - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Published Directory Listings that changed as a result of a BellSouth Centrex Control TN swap. The appropriate Service Charges specified in Section A4. apply.
14. The subscriber must notify *the Company* when an available telephone number used or intended for use as an Additional Directory Number (ADN) is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved. (T)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

##### C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different serving central office, the BellSouth Centrex Control Service Establishment charge will apply.
2. Moves of Service *terms and conditions* as outlined in A12.25.7.A preceding are applicable. (T)

##### D. Application of Rates

1. BellSouth Centrex Control is available on a per station line basis to customers who subscribe to BellSouth Centrex service. If a subscriber chooses to have BellSouth Centrex Control, all station lines in the subscriber's system must be equipped for BellSouth Centrex Control. The Company reserves the right to make certain station lines inaccessible for BellSouth Centrex Control. All BellSouth Centrex service features which are controllable will be subject to the rates outlined in E. following.
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of BellSouth Centrex Control. (T)
3. If BellSouth Centrex Control is ordered at the same time as BellSouth Centrex service, only one Service Charge is applicable.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.16 BellSouth Centrex Control (Cont'd)**

**D. Application of Rates (Cont'd)**

- 4. The Service Establishment, Initial Setup - Per System charge for BellSouth Centrex Control is for the initial establishment of the BellSouth Centrex Control feature.

This charge includes the initial User ID and the Database Establishment (Per System).

- 5. (Obsoleted, see Section A112.)

**E. Rates and Charges**

- 1. BellSouth Centrex Control, Service Establishment<sup>1</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC CCXEN</b>
(a) Initial setup, per system	<b>\$ 950.00</b>	<b>\$ -</b>	
2. BellSouth Centrex Control - Per Line, Initial Setup <sup>2,3</sup>			
(a) Each station line, Company provisioned, subscriber provisioned, or converted from ECAS, DECAS, or Customer Control <sup>4</sup>	<b>19.50</b>	<b>3.95</b>	<b>CENCA</b>
3. User IDs <sup>1</sup>			
(a) Per additional user ID and password	<b>50.00</b>	<b>-</b>	<b>CCXUC</b>
4. (Obsoleted, see Section A112.)			
5. Activation/Deactivation/Change of BellSouth Centrex Controllable features for existing BellSouth Centrex service by the Company at the subscriber's request <sup>5,6,7</sup>			
(a) Subsequent to initial installation, per change or TN swap, per station line <sup>8</sup>	<b>12.50</b>	<b>-</b>	<b>CENCB</b>
(b) Subsequent to initial installation, first activation of controllable optional feature(s), per occasion	<b>40.00</b>	<b>-</b>	<b>CENAD</b>
6. (Obsoleted, see Section A112.)			

**Note 1:** Appropriate Service Charges as specified in Section A4. apply. (T)

**Note 2:** Appropriate Service Charges as specified in Section A4. apply. A Secondary Service Charge from Section A4. applies per occasion for the addition or change of a feature or features provided from the Standard Features List for BellSouth Centrex Control in A12.25.21. (T)

**Note 3:** This rate element is in lieu of the Standard Features rate element (USOC CENAA) and is for the provisioning of the initial subscriber specified set of Standard Features and optional features appropriate for BellSouth Centrex Control station lines. Station Links will be provided at the monthly recurring rates indicated in A12.25.10. (T)

**Note 4:** The installation charge does not apply for conversion of a station line from non-Centrex Control to Centrex Control.

**Note 5:** Includes EBS, non-EBS, and ISDN station lines.

**Note 6:** Appropriate Service Charges as specified in Section A4. apply. No Service Charges apply if the TN swap is done by the subscriber. (T)

**Note 7:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1.(e) will be applicable in lieu of the charge in A12.25.16.E.5.(b).

**Note 8:** For additions, deletions and/or changes to Authorization Codes that are performed by the Company on behalf of the customer but which could have otherwise been performed by the customer, the nonrecurring charge will apply per code.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### C. DMS-100 Non-Electronic Business Sets (Cont'd)

<b>Feature Element</b>	<b>USOC</b>
Call Forwarding Don't Answer Programmable, internal destination internal source denied	CENDM
Call Forwarding Multiple Simultaneous, Per line <sup>1</sup>	M2JR4
Call Forwarding Variable, Per line - Intragroup - With Ring Reminder	CENLO
Call Forwarding Variable, Per line - Intragroup - Without Ring Reminder	CENLF
Call Forwarding Variable, Per line - With Ring Reminder (Intra &Inter)	M4QVC
Call Forwarding Variable, Per line - Without Ring Reminder (Intra &Inter)	CENLP
Call Hold, Per line - With Other Flash Features on line	M4RXC
Call Hold, Permanent, Per line	CENDN
Call Park/Call Retrieve, Per line	M4SPX
Call Pickup, Per line	M4UBC
Call Return, Per line	M4VRC
Call Selector, Per line	M4WSC
Call Tracing, Per line	M2KTA
Call Transfer (System Exception), Per line	CENDS
Call Waiting Exempt, Per line	M2LED
Call Waiting Originating, Per line	M2LOA
Call Waiting Terminating w/ Cancel CW - Incoming only, Per line	M2LA6
Call Waiting Terminating w/ Cancel CW, Per line all calls	M2LCA
Caller ID Deluxe, Per line <sup>1,2</sup>	M2NA7
Caller ID Number Only, Per non-EBS line <sup>1,2</sup>	M2NBA
Calling Name Delivery, Per line <sup>1,2</sup>	M2NC7
Calling Name Display, Intragroup, Per line <sup>2</sup>	M2NDD
Calling Number Delivery Blocking - Permanent, Per line (agency)	M2NFA
Calling Number Delivery Blocking - Permanent, Per line (non-agency)	M2NEA
Code Restriction of 011, Per line <sup>3</sup>	M2POA
Code Restriction of 10XXX and 101XXXX, Per line <sup>3</sup>	M2P1A
Code Restriction of 411, Per line <sup>3</sup>	M2P4A
Code Restriction of 900, Per line <sup>3</sup>	M2P9A
Code Restriction of N11, Per line <sup>3</sup>	M2PN1
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>3</sup>	M2PCB
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	M2PCC
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	M2PCD

**Note 1:** Requires Caller ID, Per System in A12.25.12.

**Note 2:** Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.

**Note 3:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### G. BellSouth Centrex Control - 5ESS (Cont'd)

Optional Features Controllable with BellSouth Centrex Control:

##### Feature Element

Authorization Codes, Per system (See Note 1)	USOC
Authorization Codes, Per line, each	CENCC
Conference Arrangements - Conference use control - Conference capability - Each (See Note 2)	CENAC
Conference Arrangements - Station controlled conference, Per line - Each (See Notes 2 and 3)	CENCG
	CENAT

##### H. BellSouth Centrex Control - DMS-100 Non-Electronic Business Sets

Anonymous Call Rejection, Per line	M2HRL
Automatic Callback/Ring Again, Per line	M53AK
Automatic Line/ Direct connect, Per line	M4BAC
Call Block, Per line	M4HCC
Call Forward Busy Line Fixed, internal/external source, internal/external dest. (Split Destination Fixed)	M6EBX
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	M4JFC
Call Forwarding Busy Line Fixed, External Source Denied	CENDA
Call Forwarding Busy Line Fixed, Internal Source Denied	CENDB
Call Forwarding Busy Line Programmable internal dest. - All calls - Unrestricted	CENF7
Call Forwarding Busy Line Programmable internal dest. - internal source denied	CENDC
Call Forwarding Busy Line Programmable internal destination, external source denied	CENDO
Call Forwarding Busy Line Programmable unrestricted destination, external source denied	CENDP
Call Forwarding Busy Line Programmable, internal/external source, internal/external dest. (Split destination programmable)	M4JSX
Call Forwarding Busy Line Programmable, unrestricted dest., all calls	CENB7
Call Forwarding Busy Line Programmable, unrestricted dest., internal source denied	CENDF
Call Forwarding Don't Answer Fixed (All calls unrestricted)	M4NFC
Call Forwarding Don't Answer Fixed, external source denied	CENDH
Call Forwarding Don't Answer Fixed, internal source denied	CENDJ
Call Forwarding Don't Answer Fixed, internal/external source, internal/external dest. (Split destination fixed)	M6FSX
Call Forwarding Don't Answer Programmable internal destination, external source denied	CENDQ
Call Forwarding Don't Answer Programmable internal/external source, internal/external dest. (Split destination programmable)	M4NSX
Call Forwarding Don't Answer Programmable unrestricted destination, external source denied	CENDR
Call Forwarding Don't Answer Programmable, unrestricted destination all calls	CENDG
Call Forwarding Don't Answer Programmable, unrestricted destination internal source denied	CENDK
Call Forwarding Don't Answer Programmable, internal destination all calls - unrestricted	CENDL
Call Forwarding Don't Answer Programmable, internal destination internal source denied	CENDM
Call Forwarding Variable, Per line - Intragroup - With Ring Reminder	CENLO
Call Forwarding Variable, Per line - With Ring Reminder (Intra & Inter)	M4QVC
Call Hold, Per line - With Other Flash Features on line	M4RXC
Call Hold, Permanent, Per line	CENDN
Call Park/Call Retrieve, Per line	M4SPX
Call Pickup, Per line	M4UBC
Call Return, Per line	M4VRC

**Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1.(e) will be applicable in lieu of the charge in A12.25.16.E.5.(b). (T)

**Note 2:** The rates and charges indicated A12.25.12.A.13.a.(1) for 6-port conference circuit(s) are applicable.

**Note 3:** USOC CENCG is required.



## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

**H.** BellSouth Centrex Control - DMS-100 Non-Electronic Business Sets (Cont'd)

Optional Features Controllable with BellSouth Centrex Control:

Feature Element	USOC
Authorization Codes, Per system <sup>1</sup>	CENCC
Authorization Codes, Per line - Station specific	CENAV
Conference Arrangements - Conference use control - Conference capability, Each <sup>2</sup>	CENCG
Conference Arrangements - Meet me conference, Per system <sup>2,3</sup>	CENCH
Conference Arrangements - Preset conference, Per system <sup>2,3</sup>	CENCF
Conference Arrangements - Station controlled conference, Per line, Each <sup>2,3</sup>	CENAT
Hunting Arrangements, Per UCD group	CENCM
Hunting Arrangements - UCD, Per line, Each	CENAR
Message Waiting Lamp Indication, Per line <sup>4</sup>	CENAS
Station Controlled Outgoing Restrictions, Per non-EBS restricted station	CENAQ
Station Controlled Outgoing Restrictions, Per non-EBS controlling station	CENAK

**I.** BellSouth Centrex Control - DMS-100 Electronic Business Sets

EBS - MADN - Not PDN/station line - First appearance <sup>5</sup>	M4C1A
EBS - MADN - Not PDN/station line - Additional appearance <sup>5</sup>	M4CAA
EBS - MADN - Same telephone number as PDN or station line <sup>6</sup>	M4CPA
EBS - Per DN - Additional directory number <sup>5</sup>	M4FEN
EBS - Per DN - Automatic line	M4FGN
EBS - Per DN - Call block (Selective call rejection)	M4FHN
EBS - Per DN - Call selector	M4FJN
EBS - Per DN - Call waiting exempt	M4FKN
EBS - Per DN - Call waiting originating	M4FMN
EBS - Per DN - Calling name display, intragroup	M4FLN
EBS - Per DN - Code restriction - 011 <sup>7</sup>	M4FCR
EBS - Per DN - Code restriction - 411 <sup>7</sup>	M4FC4
EBS - Per DN - Code restriction - 900 <sup>7</sup>	M4FC9
EBS - Per DN - Code restriction - N11 <sup>7</sup>	M4FCA
EBS - Per DN - Code restriction - 0+/0- and 00+/00- (Includes international operator calls) <sup>7</sup>	M4FCB
EBS - Per DN - Code restriction - 1+ (except 1+800, 1+888, and other Toll Free Numbers) <sup>7</sup>	M4FCC
EBS - Per DN - Code restriction - Toll Free Numbers (1+800, 1+888 and other Toll Free Numbers) <sup>7</sup>	M4FCD

**Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1.(e) will be applicable in lieu of the charge in A12.25.16.E.5.(b). (T)

**Note 2:** The rates and charges indicated in A12.25.12.A.13.a.(1) for 6-port conference circuit(s) and large conference additive(s) are applicable.

**Note 3:** USOC CENCG is required.

**Note 4:** Requires Station Link indicated in A12.25.10.A.1.m. or A12.25.10.A.1.n. (T)

**Note 5:** The initial establishment of this feature must be provisioned by the Company or the subscriber must contact the Company for the addition of pertinent information to be associated with the telephone number involved. Service Charges in Section A4. will not apply. (T)

**Note 6:** The initial establishment of this feature must be provisioned by the Company. Service Charges in Section A4. will not apply. (T)

**Note 7:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

**K.** BellSouth Centrex Control - 5ESS - ISDN (Cont'd)

Optional Features Controllable with BellSouth Centrex Control:

**Feature Element**

Authorization Codes - Per system (See Note 1)

Authorization Codes - Per line, each (See Note 1)

Six-Way Conference, Drop, Hold and Transfer

**USOC**

**CENCC**

**CENAC**

**CENL6**

**L.** BellSouth Centrex Control - DMS-100 - ISDN

Additional Call Appearance, PDN or DN

Automatic Callback/Ring Again

Auto Dial

Automatic Line

Call Block

Call Forward Busy Line Fixed, internal/external source, internal/external destination

Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)

Call Forwarding Busy Line Fixed, External Source Denied

Call Forwarding Busy Line Fixed, Internal Source Denied

Call Forwarding Busy Line Programmable internal destination (All calls - Unrestricted)

Call Forwarding Busy Line Programmable internal destination, internal source denied

Call Forwarding Busy Line Programmable internal destination, external source denied

Call Forwarding Busy Line Programmable unrestricted destination, external source denied

Call Forwarding Busy Line Programmable, internal/external source, internal/external destination (Split destination programmable)

Call Forwarding Busy Line Programmable, unrestricted destination, all calls

Call Forwarding Busy Line Programmable, unrestricted destination, internal source denied

Call Forwarding Don't Answer Fixed (All calls unrestricted)

Call Forwarding Don't Answer Fixed, external source denied

Call Forwarding Don't Answer Fixed, internal source denied

Call Forwarding Don't Answer Fixed, internal/external source, internal/external destination (Split destination fixed)

Call Forwarding Don't Answer Programmable internal destination, external source denied

Call Forwarding Don't Answer Programmable internal/external source, internal/external destination (Split destination programmable)

Call Forwarding Don't Answer Programmable, unrestricted destination, external source denied

Call Forwarding Don't Answer Programmable, unrestricted destination all calls

Call Forwarding Don't Answer Programmable, unrestricted destination, internal source denied

Call Forwarding Don't Answer Programmable, internal destination all calls, unrestricted

Call Forwarding Don't Answer Programmable, internal destination, internal source denied

Call Forwarding Variable - Intragroup - With Ring Reminder

Call Forwarding Variable - With Ring Reminder (Intra & Inter)

Call Park/Call Retrieve

Call Pickup

Call Tracing

Call Transfer (System exception)

**DS1FG**

**M53AK**

**M4DKB**

**M4BAC**

**M4HCC**

**M6EBX**

**M4JFC**

**CENDA**

**CENDB**

**CENF7**

**CENDC**

**CENDO**

**CENDP**

**M4JSX**

**CENB7**

**CENDF**

**M4NFC**

**CENDH**

**CENDJ**

**M6FSX**

**CENDQ**

**M4NSX**

**CENDR**

**CENDG**

**CENDK**

**CENDL**

**CENDM**

**CENLO**

**M4QVC**

**M4SPX**

**M4UBC**

**M2KTA**

**CENDS**

**Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1.(e) will be applicable in lieu of the charge in A12.25.16.E.5.(b).

(T)

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.21 Standard Features List (Cont'd)**

**L. BellSouth Centrex Control - DMS-100 - ISDN (Cont'd)**

Optional Features Controllable with BellSouth Centrex Control:

<b>Feature Element</b>	<b>USOC</b>
Authorization Codes - Per System (See Note 1)	<b>CENCC</b>
Authorization Codes Station Specific	<b>CENAV</b>
Conference Arrangements - Conference use control - Conference capability - Each (See Note 2)	<b>CENCG</b>
Conference Arrangements - Meet me conference - Per System (See Notes 2 and 3)	<b>CENCH</b>
Conference Arrangements - Preset conference - Per system (See Notes 2 and 3)	<b>CENCF</b>
Six-Way Conference, Drop, Hold and Transfer	<b>CENL6</b>
UCD - Per DN	<b>CENAP</b>
UCD - Login/Logout	<b>CENAJ</b>

- Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1.(e) will be applicable in lieu of the charge in A12.25.16.E.5.(b). (T)
- Note 2:** The rates and charges indicated in A12.25.12.A.13.a.(1) for 6-port conference circuit(s) and large conference additives(s) are applicable.
- Note 3:** USOC CENCG is required.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

### A12.26 BellSouth Centrex ISDN Service (Cont'd)

#### A12.26.1 General (Cont'd)

- E.** The following parameters may be provided with Packet Switched B channel and D channel Services:

Each B channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 64 Kbps.

Each D channel packet terminal will be provided logical channels up to the technical capabilities of the serving central office. Each logical channel can carry an independent call with throughput of up to 9.6 Kbps. Each logical channel may be established as one of the following types:

- Two-Way Switched Virtual Circuit (default)
- One-Way Incoming Switched Virtual Circuit
- One-Way Outgoing Switched Virtual Circuit

1. Flow Control Parameter Negotiation - This parameter negotiates on a per call basis the flow control parameters. This consists of automatic negotiation of the maximum packet size and window size for each direction of data transmission.
2. Throughput Class Negotiation - This parameter allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.
3. Recognized Private Operation Agency (RPOA) Selection - This parameter allows an ISDN user to specify an interLATA carrier (IC) for packet-switching on a per-call basis when the customers want it different from presubscribed IC.
4. Interexchange Packet - Preselect - This parameter allows an ISDN user to specify an interLATA carrier for packet switching at the time of subscription.
5. Fast Select Option - This parameter permits user data to be passed in the call set up packets of a virtual call.
6. Reverse Charging Option - This parameter permits the data communications equipment to transmit incoming calls requesting reverse charging to the user. The user must be subscribed to the destination line for X.25 Reverse Charge calls to be completed. If not, the call requesting reverse charging is refused.

- F.** BellSouth Centrex ISDN Service will consist of the following components:

- BellSouth Centrex Service Common Equipment
- Station Lines
- Network Access Registers
- Optional Features

- G.** The BellSouth Centrex ISDN service station line will be comprised of the following components:

- Basic Rate Digital Subscriber Line (DSL) Access
- At least one channel, either B or D, must be activated. A minimum of one and maximum of eight User Profiles per Basic Rate Digital Subscriber Line (DSL) Access Arrangement
- Standard Features

- H.** The Basic Rate Digital Subscriber Line (DSL) Access will be counted as the station line in determining the application of the service Charges specified in Section A4. and the End User Charges as specified in the End User Common Access Service Section of BellSouth Telecommunications, Inc., FCC No.1, Section 4. (T)

#### A12.26.2 Term and Conditions (T)

- A.** BellSouth Centrex ISDN Service is available only in connection with BellSouth Centrex Service. *Terms and Conditions* for BellSouth Centrex Service in A12.25 will apply to BellSouth Centrex ISDN service. (T)
- B.** Customer Premises Equipment (CPE) that is compatible with the ISDN Interface is the responsibility of the user for provisioning.
- C.** The Company will be responsible for publishing and maintaining ISDN Interface Specifications.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING**

**A12.26 BellSouth Centrex ISDN Service (Cont'd)**

**A12.26.2 Terms and Conditions (Cont'd)**

- D. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate Access render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- E. Suspension of service will be allowed under the *terms and conditions* in A12.25, except that suspension of service will not be applicable to the packet portion of the BellSouth Centrex ISDN line. The Basic Rate Digital Subscriber Line (DSL) Access and User Profile per circuit switched voice/data of the suspended line will be at the reduced rate as specified in A12.25. The features associated with the suspended line will be suspended at no rate.

(T)

(T)

**A12.26.3 Rates and Charges**

- A. The BellSouth Centrex ISDN Service is associated with existing forms of exchange access which is BellSouth Centrex Service. These rates and charges are applicable in addition to the rates and charges for associated services and features.
- B. BellSouth Centrex ISDN Service B and D channel access will be available in combinations restricted by the limits of the Company central office type. The subscriber will choose the most appropriate combination(s) and will be billed the required B and D channel access and the additional options as needed.
- C. Rates and charges for BellSouth Centrex ISDN Service Common Equipment are in addition to the charges in this section of the guidebook.
- D. Interoffice circuit
  - 1. Per DSL

		<b>Installation</b>	<b>Payment Plans<sup>1</sup></b>					
		<b>Charge</b>	<b>Plan 1</b>	<b>Plan 2</b>	<b>Plan 3</b>	<b>Plan 4</b>	<b>Plan 5</b>	<b>USOC</b>
(a)	Each, including first mile	<b>\$240.00</b>	<b>\$138.00</b>	<b>\$110.00</b>	<b>\$105.00</b>	<b>\$100.00</b>	<b>\$95.00</b>	<b>MIGNC</b>
(b)	Each addl. mile	-	<b>0.54</b>	<b>0.42</b>	<b>0.39</b>	<b>0.37</b>	<b>0.35</b>	<b>MIGNM</b>
<b>E. ISDN Basic Rate Digital Subscriber Line (DSL) Access Capability Charges</b>								
1. Basic Rate DSL Access Arrangement								
a. Two-wire interface								
(1) Per DSL								
(a)	Low volume - 5ESS/DMS	<b>130.00</b>	<b>37.00</b>	<b>37.00</b>	<b>37.00</b>	<b>37.00</b>	<b>37.00</b>	<b>LTUIX</b>
(b)	(DELETED)							
(c)	Low volume - EWSD	<b>130.00</b>	<b>37.00</b>	<b>37.00</b>	<b>37.00</b>	<b>37.00</b>	<b>37.00</b>	<b>LTUIE</b>

**Note 1:** Effective September 1, 2013, Payment Plans with payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING**

**A12.26 BellSouth Centrex ISDN Service Cont'd)**

**A12.26.3 Rates and Charges (Cont'd)**

**E. ISDN Basic Rate Digital Subscriber Line (DSL) Access Capability Charges (Cont'd)**

3. Usage

a. Circuit Switching - Outside the Business Group

- (1) For fully Measured systems per minute usage rates, for all circuit switched services (voice and/or data) apply to the average local exchange use (rounded to the nearest second) and are defined in Section A3. Usage rates are applicable for transmission outside of the subscriber's system or the subscriber's serving central office. (T)

**F. Standard Features**

Customers are required to subscribe to BellSouth Centrex ISDN service before ordering the Standard Features rate element. Calling/Called Number Delivery, Calling Name Delivery in equipped 5ESS and EWSD<sup>®</sup> switches, Intercom and Call Hold are provided with the service. BellSouth Centrex ISDN Service Standard Features rate element will be required per user access for all B-channel access.

- (1) Rates as specified in A12.25.11 apply (T)

	Nonrecurring Charge	Monthly Rate	USOC CENAA
(a) Per User Profile	-	-	

**A12.26.4 Standard Features List**

Features listed following are included as BellSouth Centrex ISDN Service Standard Features. Subscribers may activate any of the features included in this rate element. Some features may be mutually exclusive. Some features may not be available in both Custom and National ISDN.

<b>Feature Element</b>	<b>USOC</b>
Additional Call Appearance, PDN or DN	<b>DS1FG</b>
Anonymous Call Rejection	<b>M2HRL</b>
Automatic Dial (DMS-100)	<b>M4DKB</b>
Automatic Callback/Ring Again	<b>M53AK</b>
Automatic Line/Direct Connect	<b>M4BAC</b>
Call Block	<b>M4HCC</b>
Call Forwarding Busy Line Fixed, internal/external source, internal/external destination (Split Destination Fixed) (DMS-100)	<b>M6EBX</b>
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	<b>M4JFC</b>
Call Forwarding Busy Line Fixed, External Source Denied (DMS-100)	<b>CENDA</b>
Call Forwarding Busy Line Fixed, Internal Source Denied (DMS-100)	<b>CENDB</b>
Call Forwarding Busy Line Fixed (Incoming only) (5ESS/EWSD <sup>®</sup> )	<b>CENLJ</b>
Call Forwarding Busy Line - Data (5ESS/EWSD <sup>®</sup> )	<b>LLRCD</b>
Call Forwarding Busy Line Programmable Internal dest. (All calls unrestricted) (DMS-100)	<b>CENF7</b>
Call Forwarding Busy Line Programmable Internal dest., internal source denied (DMS-100)	<b>CENDC</b>
Call Forwarding Busy Line Programmable Internal dest., external source denied (DMS-100)	<b>CENDO</b>
Call Forwarding Busy Line Programmable unrestricted destination, ext. source denied (DMS-100)	<b>CENDP</b>
Call Forwarding Busy Line Programmable internal/external source, internal/external dest. (Split destination programmable) (DMS-100)	<b>M4JSX</b>
Call Forwarding Busy Line Programmable, unrestricted dest. (All calls) (DMS-100)	<b>CENB7</b>

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.28 BellSouth Centrex Service Package

#### A12.28.1 General

- A. BellSouth Centrex Service Package is an arrangement providing BellSouth Centrex service to Subscribers as part of a packaged offering with a Customized Common Block and a one-to-one Station Link-to-Network Access Register ratio.
- B. BellSouth Centrex Service Package may be comprised of the following components:
  1. Common Equipment (Payment Plan 3) (as described in A12.25 preceding)
  2. Station Links (as described in A12.25 preceding)
  3. Network Access Registers (NARs) (as described in A3.8) (T)
  4. Standard Features (as described in A12.25 preceding) (T)

#### A12.28.2 Terms and Conditions

- A. BellSouth Centrex Service Package is furnished subject to the availability of facilities.
- B. Each system established must consist of a minimum of the Common Equipment (Payment Plan 3), six (6) Station Links with Standard Features, and six (6) Network Access Registers.
- C. **Terms and Conditions** for BellSouth Centrex Service set forth in A12.25 preceding apply to BellSouth Centrex Service Package, unless otherwise specified. (T)
- D. BellSouth Centrex Service Package is only offered for term agreements of twenty-four (24) or thirty-six (36) months.
- E. The Subscriber will be billed at the monthly rates for the initial Station Link commitment throughout the term of the BellSouth Centrex Service Package agreement, even in the event that the Subscriber's Station Link number falls below the initial Station Link commitment.
- F. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, its employees, or its agents, in line with this **Guidebook**. (T)
- G. BellSouth Centrex Service Package is only available with Customized Common Block.
- H. BellSouth Centrex Service Package is based on a one-to-one Station Link-to-Network Access Register ratio.
- I. Centrex Control will not be offered as part of BellSouth Centrex Service Package.
- J. Electronic Business Sets, BellSouth Centrex ISDN, and Station Links from a Different Serving Wire Center will not be offered as part of the BellSouth Centrex Service Package.
- K. BellSouth Centrex Service optional features can be purchased for BellSouth Centrex Service Package at rates specified in A12.25 preceding.
- L. BellSouth Centrex Service Package is available with the following switch types: 1AESS, 5ESS, DMS-100, EWSD®, DCO.
- M. BellSouth Centrex Service Package is available flat rate only.
- N. Service charges apply as specified in Section A4. (T)
- O. BellSouth Centrex Service Package may be converted to BellSouth Centrex service as follows:
  1. Nonrecurring charges from this section will not apply.
  2. Termination Liability/Cancellation Charges for original service will not apply.
  3. Service charges from Section A4. will not apply. (T)
  4. Changes, additions or rearrangements for new lines and/or optional features:
    - a. Nonrecurring charges from this sub-section will apply.
    - b. Service charges from Section A4. will apply. (T)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.28 BellSouth Centrex Service Package

#### A12.28.2 Terms and Conditions (Cont'd)

- P.** Suspension/Denial of Service – BellSouth Centrex Service Package may be suspended or denied as follows: (T)
1. Suspension of service at the request of the Subscriber will be allowed on the BellSouth Centrex Service Package system components described in A12.28.1.B at fifty percent (50%) of the rate regularly charged. There is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. (T)
- Q.** Contract Service Arrangements and Special Assemblies will not be allowed for BellSouth Centrex Service Package.
- R.** Unconditional Satisfaction Guarantee - if the Subscriber is not completely satisfied with BellSouth Centrex Service Package within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety (90) days recurring billing) for rate elements as specified in this section for BellSouth Centrex Package service.
    - b. Services from Section A4. (T)
  2. The following charges will not be refunded:
    - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
    - b. Usage Charges from Section A3. (T)
  3. Customer-provided equipment acquired for use with BellSouth Centrex Service Package will not be included in this plan.
  4. Other facilities, features, and services not located in this *Guidebook* section will not be included in this plan. (T)
  5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan.
  6. BellSouth Centrex Service Package will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the Subscriber's system when installed for that period, not to exceed six (6) months.
  8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other *Company* services. (T)
  9. Cancellation charges will not apply to BellSouth Centrex Service Package disconnected under this plan.



**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.28 BellSouth Centrex Service Package**

**A12.28.3 Payment Schedules**

A. BellSouth Centrex Service Package will be offered at the rates and charges set forth in A12.28.5 following.

**A12.28.4 Cancellation**

A. The following charges are incurred when removal of BellSouth Centrex Service Package System Common Equipment occurs prior to the expiration of the Subscriber’s BellSouth Centrex Service Package Term Agreement.

1. The Subscriber’s BellSouth Centrex Service Package Term Agreement Cancellation charge will be calculated by multiplying the Common Equipment monthly recurring charge from Payment Plan 3 (as described in A12.25.9 preceding) times the number of months remaining on the Subscriber’s BellSouth Centrex Service Package Service Term Agreement.

**A12.28.5 Rates and Charges**

A. BellSouth Centrex Service Package Arrangement

	<b>Nonrecurring Charges</b>	<b>Monthly Recurring Charges</b>	<b>USOC</b>
1. 24 Month Term			
(a) Common Equipment <sup>1</sup>	\$-	\$-	CENPA
(b) Station Links	-	<b>55.00</b>	CENPB
2. 36 Month Term			
(a) Common Equipment <sup>1</sup>	-	-	CENPX
(b) Station Links	-	<b>49.00</b>	CENPY
3. Minimum Monthly Charge – Per Station Link <sup>2</sup>			
(a) Minimum Monthly Charge – 24 Months	-	<b>55.00</b>	CENML
(b) Minimum Monthly Charge – 36 Months	-	<b>49.00</b>	CENMM

**Note 1:** Non-Recurring Charges for the Common Equipment (as described in A12.25.9 preceding) will apply.

**Note 2:** Incurred when a Subscriber’s Station Link number falls below the minimum Station Link commitment (as described in A12.28.2.E), charged per Station Link. Service charges from Section A4. will not apply.

(T)