

TARIFF DISTRIBUTION

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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G005	1	0002
G005	6	0002
G006	1	0001
G006	1.1	0001
G006	3	0002
G006	4	0002
G006	7	0001
G006	8	0001
G007	6	0001
G007	6.1	0001
G007	7	0001
G007	7.1	0001
G007	8	0001
G007	10	0001
G007	11.0.1	0001
G007	12	0001
G6 Cont. (pg)	1	0002
G7 Cont. (pg)	2	0003

A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

A5.1 Construction Charges

A5.1.1 Application

The provisions of A5.1 and its subparagraphs relate to other than Rural Line Service Construction which is provided for in A5.2.

A5.1.2 General

- A. Construction charges are applicable under certain conditions as hereinafter set forth and are in addition to other charges specified in this Guidebook.
- B. Construction charges are payable upon application for service or when billing is rendered as the Company, at its option, may require.
- C. Construction performed by the applicant, where authorized in this Guidebook, is subject to the approval of the Company.
- D. The word "cost", when used in this section, means the in-plant cost consisting of labor, engineering, materials, supervision and other overhead expenses associated with the construction. Estimated cost will be used; however, where the subscriber requests, actual cost will be used where practicable.
- E. Except as otherwise provided herein, the *terms and conditions* in this Guidebook contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.
- F. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this section, the attachment rental charges to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.
- G. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing and retaining such right-of-way.

(T)

A5.1.3 Construction on Public Highways or Other Easements

A. Pole Line Construction

1. No construction charge is applicable for the provision of new pole line construction on public highways or other easements within the base rate area, or outside the base rate area when such pole line is to be used in serving subscribers in general.

A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

A5.3 Charges for Unusual Installations (Cont'd)

A5.3.3 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber may be required to bear all or a portion of the cost of such installation, over and above all other regular charges for service.

A5.4 Special Service Arrangements

A5.4.1 General

- A. Where practicable, special arrangements¹, not otherwise provided for in this Guidebook, are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable:
1. Cost of maintenance.
 2. Cost of operation.
 3. Depreciation on the estimated cost installed of the facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 4. Administration and taxes on the basis of reasonable average charges for these items.
 5. Any other specific items of expense associated with the particular situation.
 6. A reasonable amount, computed on the estimated cost installed of the facilities provided, for return and contingencies.
- B. Estimated cost installed as mentioned in A5.4.A.3. and A5.4.A.6. preceding includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way and any other investment items.

A5.4.2 Reserved for Future Use

A5.5 Reserved for Future Use

A5.6 Contract Service Arrangements

A5.6.1 General

- A. When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing Guidebook offerings provided there is reasonable potential for uneconomic bypass of the Company's services. Uneconomic bypass occurs when an alternative service arrangement is utilized, in lieu of Company services, at prices below the Company's rates but above the Company's incremental costs.
- B. Rates, Charges, Terms and additional *conditions*, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution. For customers with service locations in multiple rate groups within the State, the Contract Service Arrangement may include a composite statewide rate based on a weighted average of the applicable business line rates for the rate groups in which the lines are located. (T)
- C. Unless otherwise specified, the *terms and conditions* for contract service arrangements are in addition to the applicable *terms, conditions* and rates specified in other sections of this Guidebook. (T)

Note 1: In order to meet Open Network Architecture (ONA) requirements, the Company, upon customer request, will produce a special arrangement for WatchAlert service and Performance and Fault Management Service based upon criteria in A5.4.1.

A6. DIRECTORY LISTINGS

CONTENTS

A6.1	<i>Terms and Conditions Applicable to Directory Listings</i>	1	(T)
A6.1.1	General	1	
A6.2	Business Listing	2	
A6.2.1	General	2	
A6.2.2	Business Designation	2	
A6.2.3	Trade Name	2	
A6.3	Residence Listing	3	
A6.3.1	General	3	
A6.3.2	Reserved for Future Use	3	
A6.3.3	Reserved for Future Use	3	
A6.4	Non-Published (Private) Listing	3	
A6.4.1	General	3	
A6.4.2	Rate Application	3	
A6.4.3	Reserved for Future Use	4	
A6.5	Non-Listed (Semiprivate) Listing	4	
A6.5.1	General	4	
A6.5.2	Rate Application	4.1	
A6.5.3	Reserved for Future Use	4.1	
A6.6	Additional Listing	4.1	
A6.6.1	General	4.1	
A6.6.2	Business Additional Listing	4.1	
A6.6.3	Residence Additional Listing	4.1	
A6.7	Miscellaneous Listing	5	
A6.7.1	Access Service Listing	5	
A6.7.2	Alternate Listing	5	
A6.7.3	Cellular Carrier Listing	5	
A6.7.4	Customer Owned Telephone Service Listing	5	

A6. DIRECTORY LISTINGS

A6.1 Terms and Conditions Applicable To Directory Listings

(T)

A6.1.1 General

- A.** The rates, *terms and conditions* specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.
- C.** Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- D.** The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby.
- E.** Except as hereinafter provided only one listing is furnished without extra charge for each individual line service, Sharing and Resale of Basic Local Exchange Service, joint user service, PBX system, ESSX service or Digital ESSX service system; where a number of individual line services are provided on a rotary basis they are considered as one service. MultiServ service, MultiServ PLUS service, and BellSouth Centrex service listings are provided as specified in I. following. RingMaster service subscribers will be furnished one listed or semi-private listing without charge for every RingMaster service number. RingMaster service listings must be either business or residence as identified by the class of service. BellSouth Primary Rate ISDN subscribers will be provided a listing for each B-Channel at no charge. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of individual lines, the number of trunk lines in a PBX system, the number of trunk lines in a Sharing and Resale of Basic Local Exchange system, the number of exchange access trunks (with incoming call capability) in an ESSX-1 system, one-eighth the number of station lines in an ESSX-5 system, or the number of NAR Packages in an ESSX service or Digital ESSX service System. Directory listings showing the appropriate ESSX service or Digital ESSX service station number may be furnished indented under the main listing or additional listings. Such listings may be specific departments, locations or titles of key personnel, but may not be names of individuals. The listings may be any of the ESSX service or Digital ESSX service numbers.
- F.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community name and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- Only the customer name and telephone number shall be published in a listing for a Family Violence Shelter. BellSouth shall not publish an address as part of the listing for a Family Violence Shelter.
- G.** Liability of the Company due to directory errors and omissions is as specified in Section A2. (T)
- H.** A Secondary Service Charge as specified in Section A4., applies when an order is issued solely to add or change a directory listing. (T)
- I.** One listing is furnished without charge for each main station line associated with MultiServ service and for each Network Access Register (NAR) associated with MultiServ PLUS service and BellSouth Centrex service.
- J.** Directory listings can be suspended as specified in A2.3.16. However, the suspension rate shall be fifty percent of the regularly charged rate. (T)

A6. DIRECTORY LISTINGS

A6.1 *Terms and Conditions* Applicable To Directory Listings (cont'd)

(T)

A6.1.1 General

- K.** Company shall have the right to remove any listing that does not comply with these rules and shall have the right to suspend and / or disconnect telephone service where the listing is likely to mislead or deceive the public, the listing contains an address where the business entity is not conducting business, or the listing contains a name under which the business entity is not conducting business. Company shall also have the right to refuse future listing requests where the Company previously removed a customer listing because the listing was likely to mislead or deceive the public, the listing contained an address where the business entity was not conducting business, or the listing contained a name under which the business entity was not conducting business.

A6. DIRECTORY LISTINGS

A6.3 Residence Listings

A6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names.
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where a non-published listing is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published listing or the disclosing of said listing information to any person.
- D. The telephone number, name and address of the subscriber may be disclosed in connection with the E911 service, whether such service is provided by the Company or any other person. The subscriber has no privacy interests in his telephone number, name and address in connection with E911/ 911 service.
- E. For accounting purposes, the telephone number, name, address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- F. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in *N8.3 of the Non-Regulated Services – Pricing guide*.

(T)

A6.4.2 Rate Application

A. Non-Published Listing

- 1. Where charge applies

(a) each

Monthly	Rate	USOC
	\$5.50	NPU

- 2. Where charge does not apply

(a) each

-	NP3
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A6. DIRECTORY LISTINGS

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.2 Rate Application (Cont'd)

A. Non-Published Listing (Cont'd)

2. Where charge does not apply (Cont'd)

- Service used primarily by a certified hearing/speech impaired person.
- Additional service furnished to the same subscriber who has other service listed in the directory in the same name at the same address.
- Additional service furnished to the same subscriber who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange.
- Service to a subscriber living in a hotel, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services, furnished to such establishments.
- Temporary service.

A6.4.3 Reserved for Future Use

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A. A non-listed listing is not listed in the alphabetical section of the Company's directory, but is maintained on directory assistance records and will be furnished upon the request of a calling party.
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-listed telephone number in the directory shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed listing.
- D. The telephone number, name and address of the subscriber may be disclosed in connection with the E911 service, whether such service is provided by the Company or any other person. The subscriber has no privacy interests in his telephone number, name and address in connection with E911/911 service.
- E. The Company may provide telephone number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in *N8.3 of the Non-Regulated Services – Pricing guide*.

(T)

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.8 Emergency Service Listing (E911 and B911)

- A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply

Monthly Rate	USOC
\$ -	FLT

(a) each

A6.7.9 Reserved for Future Use

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of Company directories outside the subscriber's local exchange may be furnished. The listing is subject to the rates, *terms and conditions* applicable to the published directory in which the listing is to appear. (T)
- B. Rate Application
 - 1. Foreign listing
 - (a) Business, each 2.10 FAL
 - (b) Residence, each 1.20 FRW
 - 2. Foreign cross reference listing
 - (a) Business, each 2.10 FALCX
 - (b) Residence, each 1.50 FRWCX
 - 3. Foreign alternate listing
 - (a) Business, each 2.10 FALSX
 - (b) Residence, each 1.50 FRWSX
 - 4. Foreign special text
 - (a) Business, each 2.10 FALTX
- C. When in the sole judgment of the Company, in the case of service located in an exchange area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.
 - 1. Where charge does not apply
 - (a) each - FLF

A6.7.11 Joint User Service Listing

- A. A listing is furnished to subscribers of Joint User Service as specified in Section A3.8. (T)

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.12 Mobile and Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company may be furnished a listing for their clients as specified.
- B. Rate Application
 - 1. Listing

Monthly	Rate	USOC
	\$.00	MSZ

(a) Each

A6.7.13 Reserved for Future use

A6.7.14 Reserved for Future Use

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, *terms and conditions* specified in this *Guidebook*. (T)

A6.7.17 Sharing and Resale of Basic Local Exchange Service Listing

See Section A23. (T)

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.

Example:

For the Following Zip Codes 30506 30408 30532 30533 30534

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Business

(a) Per line	\$ 2.10	XLL
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A7. COIN TELEPHONE SERVICE

CONTENTS

A7.4	Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment	6	
A7.4.1	General	6	
A7.4.2	Responsibility of the Subscriber	6	
A7.4.3	Restrictions	6.1	
A7.4.4	Violations of <i>Terms and Conditions</i>	7	(T)
A7.4.5	Optional Service Features	7.1	
A7.4.6	Rates and Charges	8.1	
A7.5	Public Set Use Fee	11.0.1	
A7.5.1	Definition and Requirements	11.0.1	
A7.5.2	Rates and Charges	11.1	
A7.6	Public Telephone Access Line for Institutional Service Providers	11.1	
A7.6.1	General	11.1	
A7.6.2	Requirements	11.1	
A7.6.3	Rates and Charges	12	
A7.7	Reserved for Future Use	12	
A7.8	(DELETED)	13	
A7.9	Reserved for Future Use	15	
A7.10	(DELETED)	15	

A7. COIN TELEPHONE SERVICE

A7.3 Reserved for Future Use

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment

A7.4.1 General

- A. Public Telephone Access Service for PSP provided equipment is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public.
- B. Public Telephone Access Service for PSP provided equipment is provided for use with PSP telephones.
- C. The carriage and completion of local messages are provided by the Company.
- D. Public Telephone Access Service for PSP provided equipment is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Public Telephone Access Service for PSP lines. Where Public Telephone Access Service for PSP provided equipment is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.
- E. PSP telephones may not be attached to other types of access lines. A subscriber must order a separate Public Telephone Access line for each PSP telephone installed and will be billed the *Guidebook* rate for each line. (T)
- F. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H, if the incoming call originates from a customer-provided public telephone, the name information transmitted will always be "Pay Phone." (T)

A7.4.2 Responsibility of the Subscriber

- A. The subscriber shall be responsible for the installation, operation and maintenance of any PSP telephones used in connection with this service.
- B. PSP telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - 1. The caller must be able to access an Operator of a Company certified by the Commission to provide local exchange service or alternate operator service, 911 (at no charge) where available, and Local Directory Assistance (411) of a Company certified by the Commission.
 - 2. Emergency numbers (operator assistance and 911) must be clearly posted at each location of a PSP telephone.
 - 3. Information must be displayed on each PSP telephone consisting of an address and telephone numbers (Toll Free) where a caller can obtain assistance in the event that the telephone malfunctions in any way and procedures for obtaining a refund from the payphone service provider. (With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10, the Company is not responsible for refunds of coins deposited in PSP coin-operated public telephones.) (T)
 - 4. All PSP telephones in service must return the coins to the user in the event of an incomplete call.
 - 5. The telephone number must be displayed on each PSP telephone, unless otherwise prohibited by the Commission.
 - 6. Each PSP telephone must be capable of providing access to all interexchange carriers certified to provide long distance service in Georgia and who are in fact providing such service. Access to the carrier of choice must be permitted by means of the dialing sequence chose by the carrier (e.g., 950-XXXX, 1-8XX, or 101XXXX). The dialing sequence chosen by the carrier should include the option of placing an 0+ call without operator intervention. A dialing sequence commencing with 00- shall provide the caller with access to the presubscribed long distance carrier or operator service provider under contract to provide service to the payphone. As to coinless public telephones, it will be necessary for certified Interexchange Carriers providing public telephone service and not reselling local or intraLATA service to make available the service to all Interexchange Carriers that can be reached by means of the dialing sequence chosen by the carrier.
 - 7. All PSP telephones must be capable of completing local and toll calls.
 - 8. All PSPs shall place on the telephone instrument, a clear and conspicuous disclosure of the presubscribed provider of operator and long distance services and the method by which the user may obtain the rates thereof.
 - 9. Operator services provided by a company certified by the Commission to provide local exchange service or local alternate operate services shall be accessed by dialing "0" from a payphone service provider telephone.
 - 10. Any limit on the duration of any call (Local or Toll) made from any PSP telephone shall be in compliance with the Order of the Federal Communications Commission in Docket No. 96-128 and the Georgia Public Service Commission.
 - 11. Public Telephone Access Lines will only be provided as two-way service unless authorized by the Commission as set forth in A7.4.3 following, and there will be no charge imposed for incoming calls. Coinless Public Telephones do not have to receive incoming calls if the agent of the premises upon which such telephones are installed does not wish such calls to be received.

A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

A7.4.2 Responsibility of the Subscriber (Cont'd)

- C. The PSP shall insure that the payphone complies with *terms and conditions* regarding hearing impaired and handicapped access in accordance with the American Disabilities Act (ADA). (T)
- D. The PSP telephone shall be installed in compliance with all accepted telecommunications industry standards and the current National Electric Code and National Electric Safety Code.
- E. The PSP must apply for and receive an Interim Certificate of Authority for the provision of Payphone Service from the Georgia Public Service Commission before connection to the network of a Company certified to provide local exchange service shall be allowed. All PSPs with Regular Certificates shall provide to the Georgia Public Service Commission a list of all payphone access lines maintained in the State of Georgia. This list shall state the location (address) and telephone number of each payphone maintained by the payphone service provider in the State of Georgia. This list shall be updated quarterly, with such update being due on the following dates of each year: January 1, April 1, July 1 and October 1.

A7.4.3 Restrictions

- A. Outward Only and Time of Day Restrictions
 - 1. A payphone may be restricted to outward only calling and to operation during certain hours of the day in the following circumstances and under the following conditions upon concurrence of the PSP:
 - a. An affidavit is signed by the location provider or a law enforcement official, an elected official of the political subdivision in which the payphone is located or the city/county manager of such political subdivision, stating that for safety and/or security reasons or in an attempt to deter potential criminal activity they are requesting the payphone to be restricted to outward calling and/or the payphone hours of operations be restricted; or
 - b. Upon written request by the Georgia Public Service Commission and after notifications to the location provider.
 - c. PSPs must provide proper notice on the instruction card and at a conspicuous location in clear view of payphone users, regard outward only restrictions placed on the use of the payphone.
 - d. PSPs must ensure that access to emergency service (911, or 0 where 911 is not available) is accessible at all times.
 - e. PSPs must provide proper notice at a conspicuous location in clear view of payphone users, regarding time of day limitations.
- B. PSPs must obtain the aforementioned affidavits containing the proper signatures prior to the restrictions of payphones in accordance to A7.4.3.A preceding. This documentation must be maintained by the PSP for the duration of the restriction(s) and be made available for inspection by the Commission and/or its staff upon request.
- C. After a restriction is implemented, any person may call the Georgia Public Service Commission to complain and such complaint shall be investigated and a report made to the Commission for further action, if any. The Commission has the authority to remove any restriction(s) that have been placed on a payphone.
- D. Disputes on Restrictions
 - 1. If the PSP, location provider, law enforcement official or elected official do not concur with implementation of any requested time of day restriction set forth in A7.4.3.A preceding, the party may, in writing, request an informal hearing before the Commission.
 - 2. The Commission (which may delegate such matters to its Staff) shall conduct an informal hearing thereon, at which it may take statements or other evidence from the PSP, the location provider, the applicable law enforcement official or elected official and/or Commission Staff. The Commission will then issue its determination of the time of day restriction, if any, it deems appropriate.
- E. The rules as set forth in A7.4.3.A preceding will apply to payphone that are restricted in that manner after March 19, 1998. Any payphones already restricted in any manner prior to March 19, 1998 will not be affected by these rules unless further restricted subsequent to March 19, 1998.

A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

A7.4.4 Violations of *Terms and Conditions*

- A. Where any PSP telephone is used and/or connected in violation of this *Guidebook*, the Company will promptly notify the customer of the violation. (T)
- B. PSPs found to be in violation of any Rule, Regulation, or Certification requirement of the Commission, the Commission Staff will issue notice of said violation(s) by letter to the payphone service provider. If said violation(s) are not corrected and the Commission notified of said corrections in writing within twenty (20) days from the date of the Commission Staff's letter, the Staff is authorized to issue a notice of disconnect service to all of the PSP telephones in Georgia. (T)

A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

A7.4.5 Optional Service Features

A. Central Office Blocking with Operator Screening

Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Options C1, E1 and G1 are offered subject to availability of facilities.

1. Option A1 - Two-Way Service. Third number and collect calls to Public Telephone Access Service for PSP provided equipment are not allowed.¹

Note 1: Blocking of 900 calls is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 defined in A13.20. (T)

A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

A7.4.5 Optional Service Features (Cont'd)

- A. Central Office Blocking with Operator Screening (Cont'd)
2. Option B1 - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access service for PSP provided equipment are not allowed. Provides central office blocking of 1+900 calls.
 3. Option C1 - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access service for PSP provided equipment are not allowed. Provides central office blocking of 011+ and 101XXXX 011+ calls.^{1,2}
 4. Option D1 - Outward Only Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.^{1,2}
 5. Option E1 - Two-Way Service. Provides central office blocking of 7 digit local, 1+DDD, 1+900, 011+, and 101XXXX 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access Service for PSP provided equipment are not allowed.
 6. Option F1 - Outward Only Service. Provides central office blocking of 7 or 10 digit local, 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.¹
 7. Option G1 - Two-Way Service. Provides central office blocking of 1+DDD, 1+900, 011+, and 101XXXX 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Public Telephone Access Service for PSP provided equipment are not allowed.
 8. Option H1 - Outward Only Service. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.¹

Note 1: 011+ and 101XXXX 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plan.

Note 2: Blocking of 900 calls is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 defined in A13.20.

(T)

A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

A7.4.6 Rates and Charges (Cont'd)

- A. Public Telephone Access Service for CPE - Rates and Charges Applied by The Company (Cont'd)
2. Switched Access Charges for usage as provided in Sections E3. and E6. of the Access Service Tariff apply. Charges are billable to the interexchange carrier. (T)
 3. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates (as provided in Section A18.3.5.H.) plus the appropriate additive operator services charges (as provided in Section A18.3.5.H.). (T)
 Long distance message telecommunications rates as specified in Section A18.3.5.H. will apply to intracounty sent-paid calls terminated outside the local calling area exchanges listed in A3.6.1 for the exchange where the call originated. (T)
 The subscriber to Public Telephone Access Service for Coinless CPE shall be responsible for the payment of outgoing local calls, intracounty and long distance intraLATA calls which are charged by the calling party to a commercial credit card.
 4. Touch-Tone Calling Service will be provided at no charge to the subscriber.
 5. Where facilities are not available in the serving central office, Public Telephone Access Service for CPE may be provided from another office with applicable rates and charges as provided in Section A9. for Foreign Exchange or Foreign Central Office Service. (T)
 6. Charges for Directory Assistance calls are applied as described in A3.13.2 and A18.7.2. (T)
 7. Service Charges as covered in Section A4. for business individual line service are applicable. Changes in service from an existing exchange service to Public Telephone Access Service for CPE will be considered as new service.
 8. Zone charges as covered in Section A3. for business individual line service are applicable. (T)
 9. Listings in connection with Public Telephone Access Service for CPE are furnished under the same rates, *terms and conditions* as other business service. (T)

A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (Cont'd)

A7.4.6 Rates and Charges (Cont'd)

C. BellSouth PSP Reward Plan (Cont'd)

h. The rates listed in A.7.4.6.A.1.a for access line services are stabilized under the BellSouth PSP Reward Plan for the term of the agreement and these lines will be exempt from Company initiated increases. Decreases in the access line charges that are initiated by the Company will be passed along to the subscriber, however;

- (1) The Company reserves the right to restructure the BellSouth PSP Reward Plan structure upon mandated rate reductions from the FCC, the Public Service Commissions and/or the Public Utility Commissions, to include rate rebalancing efforts.

Any revisions to the BellSouth PSP Reward Plan will be made such that the subscribers will be charged a rate not to exceed the mandated rate and not to exceed the previous Reward Plan contracted rate.

A7.5 Public Set Use Fee

A7.5.1 Definition and Requirements

- A. A fee of \$0.25 will be billed to and collected from end users by the Company on behalf of the non-Company public telephone providers in the Company's serving territory for 0- and 0+ intraLATA long distance and local Company processed completed billed messages which originate non-Company pay telephones. This fee is optional for 0- and 0+ interLATA calls based on negotiated arrangements between the Carrier and the pay phone provider.
- B. Billing and collection of Company processed completed messages which originate from non-Company public telephones, and to which the Set Use Fee applies, will be provided under the following conditions:
 1. The Company will bill and collect the Set Use Fee on behalf of non-Company public telephone providers in addition to the local, long distance and operator service charges retained by the Company specified in Sections A3. and A18. In order for the Company to bill the Set Use Fee on behalf of an Institutional Service Provider (ISP), the ISP must have specific tariff authorization to charge a Set Use Fee via their Institutional Telecommunications Service Tariff on file with the Public Service Commission. (T)
 2. The Company will render a credit amount to the non-Company public telephone providers which will equal the billed Set Use Fees minus an amount to cover all adjustments, bad debts, unbillables which are uncollectible and the billing and collection charge specified in A7.5.2.B. following. The factor used to adjust the subscriber's credit amount for adjustments, bad debts and unbillables which are uncollectible will be based on our experience of similar or related services.
 3. Service may be denied to the billed party due to nonpayment of the Set Use Fee subject to the *terms and conditions* specified in A2.4. (T)
 4. The procedures utilized for the application and remittance of federal, state and local sales, use, excise or other taxes or tax-like fees to be imposed on a non-Company public telephone provider applicable to its end user shall be those used by the Company in imposing such taxes on charges to the Company's end users. It shall be the responsibility of the public telephone provider to remit any gross receipts tax due with respect to the Set Use Fees. Should any federal, state, or local jurisdiction determine that sales, use excise, gross receipts or any other taxes (including interest, penalties and surcharges thereon) are due by the public telephone provider as a result of the Company's billing of the Set Use Fee for the public telephone provider, the Company will advise the public telephone provider who shall be liable for any such tax, interest, penalties and surcharges, and the public telephone provider shall immediately reimburse the Company the amount of such tax, interest, penalties and surcharges paid by the Company.
 5. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned by the subscriber.
 6. In the event that the billing data is lost, the Company will estimate the volume of lost messages and associated Set Use Fees based on prior billing periods. In such events, the extent of the Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the amounts due to the pay telephone service provider to account for the unbillable revenue.
 7. The Company must be notified in writing of any disputes within 30 days from the date the details were initially made available to the pay telephone service provider.

A7. COIN TELEPHONE SERVICE

A7.6 Public Telephone Access Line for Institutional Service Providers (Cont'd)

A7.6.2 Requirements (Cont'd)

- E. Telephone sets serving an ISP's location must: (Cont'd)
 - 5. Block calls to local Directory Assistance (411), long distance Directory Assistance (555-1212), toll free numbers (1-8XX), 700, 900, 911, 950, 101XXXX, N11 Service numbers and any other numbers the institution and/or the Commission determines may jeopardize the integrity and security of the institution and the safety to the public.
- F. ISPs, like other resellers, AOS companies and ICs, may not utilize interLATA facilities for the purpose of carrying intraLATA traffic but will provide all intraLATA service by means of Company facilities authorized for resale. Each ISP must certify to the Commission that it is routing intraLATA calls through the appropriate intraLATA facilities.
- G. For calls originating from institutions, ISP operators, live and/or mechanical, will clearly state the name of the Company at the initiation of any encounter with a customer (the billed party) so that the customer is fully informed as to which carrier will be handling the call before the customer incurs any charge. ISP operators will also clearly state the Company name at the conclusion of its contact with the customer.
- H. If requested by the customer, ISP operators will fully disclose the rate to be charged for a call, including surcharges, before the customer incurs any charge.
- I. The ISP provider will be identified on the bill submitted to the customer (called party) for institution originated calls.
- J. Within the confines of the institution, ISPs must order a separate access line for institutional services which may serve up to three (3) instruments per ISP access line installed. However, if more than one instrument occupies a single ISP line, only one instrument may use the line at a given time.

A7.6.3 Rates and Charges

- A. Public Telephone Access Line for ISPs - Rates and charges applied by ISPs:
 - 1. Only rates filed and approved by the Commission may be charged.
 - 2. ISPs who desire to charge above existing tariffed rates for operator service rates for interexchange carriers shall file cost, revenue and expense data justifying the proposed rates. Rate reductions may take effect after giving the Commission 14 days notice.
 - 3. Usage charges are based upon the distance between the originating and the terminating points of the calls as calculated by using the V and H coordinates as set forth in AT&T's General *Exchange Guidebook*, Section A11. (T)
 - 4. A generic contract, representative of those executed between the ISP and the institutions, which set forth any charges (to include commissions) that a ISP collects for remittance to the institution must be filed with the Commission.
 - 5. The charge for a local station-to-station 0+ collect call must not be any higher than \$0.95, and for person-to-person 0+ collect calls no higher than \$1.95, unless justified and approved by the Commission.
- B. Public Telephone Access Line for ISPs - Rates and charges applied by the Company:
 - 1. Public Telephone Access Line for ISPs is provided on a measured rate basis. The monthly rate, optional service features and local usage charges are equivalent to that of Public Telephone Access Service for CPE and are provided under the conditions as defined in A7.4. (T)

A7.7 Reserved For Future Use