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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	2	0001
G001	3	0001
G001	4	0001
G001	4.1	0001
G001	5	0001
G001	6	0001
G001	7.1	0001
G001	9	0001
G001	11.1	0001
G001	12	0001
G001	13	0001
G003	1	0001
G003	6.3	0001
G003	8.1.6	0001
G003	8.2.7	0001
G003	8.4	0001
G003	8.5	0001
G003	8.5.1	0001
G003	9	0002
G003	10	0001
G003	10.1	0001
G003	10.1.1	0001
G003	10.2	0001
G003	10.2.1	0001
G003	10.2.2	0001
G003	10.2.3	0001
G003	10.2.4	0001
G003	10.2.5	0001
G003	13	0007
G003	14	0007

G003	15	0001
G003	18	0001
G003	19	0007
G003	31	0001
G003	34	0001
G003	35	0001
G003	35.0.0.1	0002
G003	35.0.1	0001
G003	35.1	0001
G003	35.3	0005
G003	35.4	0005
G003	36	0001
G003	36.1	0001
G003	42	0012
G003	50	0002
G004	1	0001
G004	3.1	0002
G3 Cont. (pg)	1	0003
G3 Cont. (pg)	2	0001
G3 Cont. (pg)	2.1	0001
G3 Cont. (pg)	3	0007
G Subj. Indx (pg)	4	0002
G Subj. Indx (pg)	8	0001
G Subj. Indx (pg)	13	0002
G Subj. Indx (pg)	20.1	0001
G Title Pg	1	0003
G Title Pg	2	0008

A1. DEFINITION OF TERMS

CENTRAL OFFICE

A switching unit providing telephone service to the subscribers connected thereto.

CENTRAL OFFICE CONNECTING FACILITY

A facility furnished to an Other Carrier by the Company between the terminal location of the Other Carrier and a point of connection on the Company premises. (T)

CENTRAL OFFICE LINE

See "Exchange Access Line".

CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling, and inward and outward calling from station lines associated with ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service and BellSouth Centrex service.

CIRCUIT

See "Exchange Access Line".

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- a. For Exchange Service:
 - (1) Grade of Line: Individual Line, 2-party line, 4-party line, etc.
(See also "Primary Class of Service")
 - (2) Type of Rate: Flat rate, message rate, or measured service.
 - (3) Character of Use: Business or residence.
 - (4) Dialing Method: Touch-Tone[®] or Rotary.
- b. For Long Distance Service:
 - (1) Type of Call: Station-to-Station or Person-to-Person.
- c. For Wide Area Telephone Service:
 - (1) Type of Service: Outward or 800 Service

A1. DEFINITION OF TERMS

COIN REFUND AND REPAIR REFERRAL SERVICE

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

COLLECT CALL

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of a pay telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

The term "Communications Systems" when used in connection with communications systems provided by an Other Carrier (OC), denotes channels and other facilities furnished by the OC for private line services as such OC is authorized by the Federal Communications Commission or Public Service Commission to provide.

COMPANY

Wherever used in this *Guidebook*, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise. (T)

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding.

COMPLEX SERVICE

Service terminating in a communications system such as Key, PBX or Centrex type service.

COMPOSITE DATA SERVICE

The term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communications services of the Company by a Composite Data Service Vendor to perform data switching for others.

COMPOSITE DATA SERVICE VENDOR

The term "Composite Data Service Vendor" denotes a customer that has been certificated by the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

A1. DEFINITION OF TERMS

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A Corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

A separate charge authorized in the *guidebook* for construction of pole lines, circuit facilities, etc.

(T)

CREDIT CARD

The term "Credit Card" denotes a billing arrangement by which a call may be charged to an authorized Company Credit Card number, an Interexchange Carrier Credit Card number or a Commercial Bank Credit Card number.

CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

CUT-THROUGH OPERATION

A Service Feature of the Advanced Private Line Termination (APLT). Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e., digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signalling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section A15.

(T)

DATA SWITCHING

The term "Data Switching" as used in connection with composite data service denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, wherein the information content of the message remains unaltered.

DEMARICATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

A1. DEFINITION OF TERMS

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

DIRECTORY LISTING

The publication in the Company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

1. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.
2. Cross Reference Listing: The listing of a generally accepted name of a subscriber followed by a reference to another listing.
3. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.
4. Indented Listing: Indented Listings are used where a subscriber has more than one listing for services under the same name at more than one location.
5. Stylist* Service: A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters.

DISKETTE ANALYZER BILL (DAB) SERVICE

Provides monthly telephone bills on floppy diskettes. Allows customers to sort and summarize bill detail based upon criteria of their choosing.

DORMITORY COMMUNICATIONS SERVICE

See Section A13.

A1. DEFINITION OF TERMS

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the standard Network Interfaces .

DUAL SERVICE

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

ELECTRONIC WHITE PAGES SYSTEM

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access service.

ESSX SERVICE

See Section A112. (T)

EXCHANGE

The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange service area.

EXCHANGE ACCESS LINE

The serving central office line equipment and all Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer. Exchange Access Lines are subdivided as follows: (T)

- a. **Central Office Line:** A circuit extending from a central office to the location of an individual access line or multi-party access line service a PBX or Centrex Type Services, an Automatic Call Distributor, or such similar equipment.
- b. **Exchange Access :** The circuit portion of an exchange access line which extends from the service location to the central office.
- c. **PBX Station Line:** The circuit portion of a PBX station. It consists of all facilities from the PBX common equipment to the telephone jack or outlet of a PBX station location on a customer's premises.
- d. **Tie Line:** A circuit connecting PBX, Centrex Type Services, Automatic Call Distributor Systems, and/or other switching arrangements. (T)
- e. **Trunk Line:** A circuit extending from a central office and terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors or a common group of switched lines (pooled) connected to other services. (T)
- f. **ESSX service Main Station Line:** The circuit portion of an ESSX service main station. It consists of all facilities, including intercommunication, and outside plant facilities, from the ESSX service system dial switching equipment to the network interface of the ESSX service main station line. (T)
- g. **ESSX service Extension Station Line:** The ESSX service extension station consists of additional usage of traffic sensitive central office equipment. (T)

A1. DEFINITION OF TERMS

EXCHANGE SERVICE

The general telephone service rendered in accordance with *Guidebook* provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this *Guidebook*. (T)

a. Flat Rate, Message Rate, and Measured Service

- (1) Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- (2) Message Rate Service: A classification of noncoin box exchange service which is charged for on the basis of amount of use.
- (3) Measured Service: A classification of exchange service which is charged on the basis of a fixed local access line rate plus usage, as determined by the number of calls, the duration of the calls, the distance of the calls, and the time of day the calls are placed.

b. Individual and Party Line

- (1) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the line connecting such access line with the central office or other switching unit.
- (2) Party Line Service: A classification of exchange service which provides that two or more exchange access lines may be served by the same central office line. Party line service is further classified by the grade of line, as follows:
 - (3) Two-Party Line Service: The same central office line serving no more than two exchange access lines .
 - (4) Four-Party Line Service: The same central office line serving no more than four exchange access lines .

c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch-Tone Dialing Capability: A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

EXPANDED SERVICE AREA

The area beyond a subscriber's basic service area within which telephone service is furnished to a subscriber under a specific schedule of local usage rates and without payment of long distance charges. The expanded service area for each subscriber will include all subscriber's outside the subscriber's basic service area but within the same LATA who are served by a rate center within 55 miles of the subscriber's rate center.

EXTENDED AREA SERVICE

A type of telephone service furnished under *guidebook* provisions whereby subscribers of a given exchange may complete calls to and, where provided by the *guidebook*, receive messages from one or more exchanges without the application of long distance message telecommunications charges. (T)

FLAT RATE SERVICE

See "Exchange Service".

A1. DEFINITION OF TERMS

INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that element of extension line and tie line service between serving wire centers within the same exchange.

INTRASYSTEM WIRING

Intrasytem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key of similar system.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with *guidebook* provisions, but who would not otherwise be entitled to the use of the service.

(T)

LATA

See "Local Access and Transport Area"

LATE PAYMENT CHARGE

A late payment charge is a charge applied to a customer's bill when the previous month's bill has not been paid in full prior to the next billing date.

LIFELINE

A low income assistance program available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

LINE

See "Exchange Access Line".

LINK

The term "LINK" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Plus service, MegaLink Light service, MegaLink channel service, FlexServ service, or LightGate service.

LINK-UP

A low income assistance program available to qualified residential subscribers, which reduces charges for connection of service through credits supported by universal service funding.

LISTING

See "Directory Listing".

LOCAL ACCESS AND TRANSPORT AREA

A geographic area established for the administration of communication service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

A1. DEFINITION OF TERMS

MILEAGE AND BAND CHARGE

A charge applying for the use of part or all of a line furnished by the Company.

- a. Airline Measurement: The shortest distance between two points.
- b. Extra Exchange Line Mileage or Band Charge: A charge applying in addition to the base rate for service when the Network Interface of a subscriber's access line is outside the base rate area but is located within the exchange area.
- c. Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with *Guidebook* provisions. (T)
- d. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a subscriber's main station, PBX or Centrex Type Services with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus band charges if any apply.
- e. Foreign Exchange Mileage: The measurement applying to a line connecting a subscriber's main station, PBX or Centrex Type Services with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus band charges if any apply.
- f. Route Measurement: The actual length of a circuit between two points.
- g. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with *Guidebook* provisions. (T)

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 22 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

MODIFICATION OF FINAL JUDGEMENT

As used herein, the term Modification of Final Judgement ("MFJ") refers to the federal court decree which required the divestiture and reorganization of the Bell System, and includes the Plan of Reorganization ("POR") approved by the court.

MULTIPARTY LINE SERVICE

See "Exchange Service".

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished for the provision of network control signaling.

A1. DEFINITION OF TERMS

SERVICE CHARGE

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

SERVICE LINE

A two-way business individual line, a dial PBX main access line, a Centrex Type Services main access line, or an extension line of any of the before mentioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing *Guidebook* rate.

(T)

A1. DEFINITION OF TERMS

SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE

See Section A23. (T)

STATION

A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

1. Main and Extension Station

- a. Main Station: A Company station, directly connected by means of an individual line or party line with a central office.
- b. Extension Station: An additional station connected on the same line as the main station and subsidiary thereto.

2. The term "Station" used in connection with WATS:

- a. Denotes the network central signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this *Guidebook*, or (T)
- b. Denotes the point at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS, or
- c. Denotes the point of connection of WATS to switching equipment (as specified in A19) such switching equipment is located in a Company Central Office.
- d. Denotes the point of connection of Outward WATS to an Other Common Carrier channel (utilizing WATS Central Office Connecting Facilities) at a Company WATS serving central office.

The term "Main Station" denotes the first WATS station or the first two stations arranged for inward service, as provided by A19, furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line with a main station.

STATION LINE

See "Exchange Access Line".

STATION-TO-STATION CALL

See "Long Distance Message Telecommunications Service".

SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and *terms and conditions* of its *guidebook*. (T)

SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of *guidebook terms and conditions* by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises. (T)

SYNCHRONOUS OPERATION

A feature of the Experimental Weather Announcement Service which allows a calling party access to an announcement only at the beginning of such announcement.

A1. DEFINITION OF TERMS

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this *Guidebook*.

See "Mileage and Band Charge".

(T)

TELEFACSIMILE

The term "teletype" denotes any process by which electronic signals are transmitted by any telephone system for conversion into written text.

TOLL MESSAGE (LONG DISTANCE MESSAGE)

See "Message" .

TOLL SERVICE

See "Long Distance Message Telecommunications Service" .

TOUCH-TONE DIALING CAPABILITY

See "Exchange Service" .

USOC (UNIFORM SERVICE ORDER CODE)

A Company assigned code used on internal records for service identification purposes.

VARIABLE DIGIT OUT-PULSING

A Service Feature of the Advanced Private Line Termination (APLT). Permits the dialing of different numbers of digits, on separate calls, to complete a call over the private line facility to a distant location.

WATS

See "Wide Area Telecommunications Service" .

WIDE AREA TELECOMMUNICATIONS SERVICE

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the *Guidebook*.

(T)

WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.1	General	1	
A3.2	Statewide Rate Groups	1	
	A3.2.1 Rate Group Definitions	1	
A3.3	Exchange Rate Group Classifications	2	
	A3.3.1 Rate Group Assignments by Exchange	2	
A3.4	Systematic Regrouping	4	
A3.5	Reclassification of Service	4	
A3.6	Local Calling Areas	4	
	A3.6.1 Local Calling Area Exchanges	4	
	A3.6.2 List of Exchanges by Local Access and Transport Area (LATA)	8.10	
A3.7	Monthly Exchange Rates	9	
	A3.7.1 Applications, <i>Terms and Conditions</i>	9	(T)
	A3.7.2 Basic Residence and Single-line Business Service	9.1	
	A3.7.3 Sharing and Resale of Basic Local Exchange Service	10	
	A3.7.4 Multi-line Service	10.1	
	A3.7.5 PreferredPack Plan (Obsoleted, See Section A103)	12	
	A3.7.6 2 Pack Plan (Obsoleted, See Section A103)	12.1	
	A3.7.7 Reserved for Future Use	13	
	A3.7.8 Reserved for Future Use	13	
	A3.7.9 Complete Choice Enhanced Service	13	
	A3.7.10 Complete Choice Basic Service	14	
A3.8	Joint User Service	15	
	A3.8.1 General	15	
A3.9	Reserved for Future Use	17	
A3.10	Local Exceptions	18	
	A3.10.1 Exhibition Hall Service	18	
	A3.10.2 Tybee Island, Jekyll Island, St. Simons Island - PBX Service Only	18	
	A3.10.3 Rate Schedules with EAS Differentials	19	
	A3.10.4 (DELETED)	24	
A3.11	Optional Extended Area Service (Obsoleted, See Section A103)		

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.11	Optional Extended Area Service (Obsoleted See Section A103)		
A3.12	Network Access Register Package	31	
A3.12.1	General	31	
A3.12.2	Rates	31	
A3.13	Directory Assistance Service	31.4	
A3.13.1	General	32	
A3.13.2	Rates and Charges	32	
A3.14	Operator Assisted Local Calls	32	
A3.14.1	Operator Assisted Charges	32	
A3.15	Verification and Emergency Interrupt Service	34	
A3.15.1	General	34	
A3.15.2	Application of Rates and Charges	34	
A3.16	Reserved for Future Use	34	
A3.17	Reserved for Future Use	34	
A3.18	Reserved for Future Use	34	
A3.19	Reserved for Future Use	35	
A3.20	Reserved for Future Use	35	
A3.21	Reserved for Future Use	35	
A3.22	Local Usage Detail	35	
A3.22.1	General	35	
A3.22.2	Rates and Charges	35	
A3.23	Reserved for Future Use	35	
A3.24	Directory Assistance Call Completion	35.0.0.1	
A3.24.1	Description of Service	35.0.0.1	
A3.24.2	General <i>Terms and Conditions</i>	35.0.0.1	(T)
A3.24.3	Use of the Service	35.0.0.1	
A3.24.4	Limitations of Service	35.0.0.1	
A3.24.5	Application of Charges and Exemptions	35.0.0.1	
A3.24.6	Rates and Charges	35.0.0.1	

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.25 Directory Assistance/Directory Assistance Call Completion Service	35.0.0.1	
A3.25.1 Description of Service	35.0.0.1	
A3.25.2 General <i>Terms and Conditions</i>	35.0.1	(T)
A3.25.3 Use of the Service	35.0.1	
A3.25.4 Limitations of Service	35.0.1	
A3.25.5 Application of Charges and Exemptions	35.0.1	
A3.26 Reserved for Future Use	35.0.1	
A3.27 Reserved for Future Use	35.0.1	
A3.28 Trunk Side Access Facility	35.1	
A3.28.1 General	35.1	
A3.28.2 <i>Terms and Conditions</i>	35.1	(T)
A3.28.3 Rates and Charges	35.1	
A3.29 Reserved for Future Use	35.2	
A3.30 Reserved for Future Use	35.2	
A3.31 Lifeline	35.3	
A3.31.1 Description of Service	35.3	
A3.31.2 <i>Terms and Conditions</i>	35.3	(T)
A3.31.3 Rates and Charges	35.4	
A3.32 Classroom Communication Service	36	
A3.32.1 General	36	
A3.32.2 Rates and Charges	36	

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.33 Reserved for Future Use	36.1	
A3.34 Reserved for Future Use	36.1	
A3.35 Network Access Service	36.1	
A3.35.1 General	36.1	
A3.35.2 <i>Terms, Conditions</i> and Applications of Rates	36.1	(T)
A3.35.3 Rates and Charges	36.1	
A3.36 Reserved for Future Use	39	
A3.37 Reserved for Future Use	39	
A3.38 Back-Up Line (Obsoleted, See Section A103)	39	
A3.39 Reserved for Future Use	40.1	
A3.40 Reserved for Future Use	40.1	
A3.41 Complete Choice Service (Obsoleted, See Section A103)	41	
A3.42 Area Plus Service	42	
A3.42.1 General	42	
A3.42.2 Rates and Charges	42	
A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)	43	
A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)	45	
A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)	47	
A3.46 AT&T Business Local Calling Assurance	50	
A3.46.1 General	50	
A3.46.2 Rates and Charges	50	
A3.47 AT&T Business Local Calling (BLC)	51	
A3.47.1 Description	51	
A3.47.2 Terms and Conditions	51	
A3.47.3 Line Option Packages	52	
A3.47.4 Termination Liability and Shortfall	52	
A3.47.5 References	53	
A3.47.6 Prices	53	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Basic local exchange service as offered in this *Guidebook*, is comprised of exchange access lines defined as follows: (T)
 Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the *guidebook* use offering selected by the customer. (T)
- B. Exchange access lines are subject to the nonrecurring charges specified in Section A4. (T)
- C. Rates for basic local exchange service are related to total exchange access lines and PBX trunks in the local calling area.
- D. Base Rate Areas, Locality Rate Areas and Exchange Service Areas for each exchange are identified on maps filed as a supplement to this *Guidebook*. (T)
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this *Guidebook*. (T)
- F. Rates for business basic local exchange service and residence PBX trunk service include Touch-Tone dialing capability which facilitates the origination of telephone calls using instruments equipped for tone-type address signaling. (Effective 5/1/2005, rotary-dial is not available for additions, new installations or transfers of service).

A3.2 Statewide Rate Groups

A3.2.1 Rate Group Definitions

Group	Exchange Access Lines and PBX Trunks in Local Calling Area - Upper Limits
2	42,500
5	100,000
7	250,000
12	250,001 and up

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Bowdon ¹ [Atlanta]	Atlanta Metropolitan Exchanges, Franklin,	Cave Spring, Greenville, Hogansville, LaGrange, Pine Mountain, Rome, West Point (ICE)
Bremen [Atlanta]	Atlanta Metropolitan Exchanges	Calhoun, Cave Spring, Franklin, Greenville, Hogansville, LaGrange, Lyerly (ICE), Rome, Summerville (ICE)

Note 1: Ranburne, Alabama is served from the Bowdon, Georgia exchange and is part of the basic service area for Bowdon. Ranburne, Alabama customers also have local calling to the Heflin, Lecta, and Woodland, Alabama exchanges. See the Alabama General *Exchange Guidebook* for authorization to provide Georgia basic local exchange service to Ranburne, Alabama customers. This authorization applies to local service only. Long distance service from Ranburne is intrastate to Alabama (Alabama rates apply) and interstate to Georgia. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
LaGrange ¹ [Atlanta]	Franklin, Grantville, Greenville, Hamilton, Hogansville, Luthersville, Pine Mountain	Atlanta South, Barnesville, Bowdon, Bremen, Buchanan, Carrollton, Columbus, Concord, Cusseta, Gay, Geneva (ICE), Griffin, Manchester (ICE), Newnan, Roopville, Senoia, Talbotton (ICE), Tallapoosa, Temple, Thomaston (ICE), Villa Rica, Warm Springs (ICE), Waverly Hall (ICE), West Point (ICE), Woodbury, Woodland (ICE), Yatesville (ICE), Zebulon
Lake Park [Albany]	Valdosta	Adel (ICE), Alapaha (ICE), Barwick (ICE), Berlin (ICE), Boston (ICE), Coolidge (ICE), Enigma (ICE), Hahira (ICE), Lakeland (ICE), Lenox (ICE), Morven (ICE), Moultrie (ICE), Nashville (ICE), Norman Park (ICE), Ochlocknee (ICE), Omega (ICE), Pavo (ICE), Quitman (ICE), Ray City (ICE), Sparks, Thomasville

Note 1: Oakland, Alabama is served from the LaGrange, Georgia exchange and is part of the basic service area for LaGrange. See the Alabama General *Exchange Guidebook* for authorization to provide Georgia basic local exchange service to Oakland, Alabama customers. This authorization applies to local service only. Long distance service from Oakland is intrastate to Alabama (Alabama rates apply) and interstate to Georgia. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
McCaysville ¹	Copper Basin, Tennessee	

Note 1: McCaysville, Georgia is served from the Copper Basin, Tennessee exchange. Basic local exchange services available to McCaysville customers are the same as those specified for Copper Basin customers in the Tennessee *General Exchange Guidebook*. Long distance service from McCaysville is intrastate to Georgia and interstate to Tennessee. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Rossville ^{1,2}	Chattanooga, Tennessee	

Note 1: Rossville, Georgia is served from the Chattanooga, Tennessee exchange. Basic local exchange services available to Rossville customers are the same as those specified for Chattanooga customers in the Tennessee *General Exchange Guidebook*. Long distance service from Rossville is intrastate to Georgia and interstate to Tennessee. (T)

Note 2: InterLATA calls between Rossville and Tunnel Hill are zero rated (toll free) pursuant to House Bill 888, and remain the responsibility of the interexchange carrier.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Tallapoosa ¹ [Atlanta]	Atlanta Metropolitan Exchanges	Calhoun, Cave Spring, Franklin, Hogansville, LaGrange, Lyerly (ICE), Menlo (ICE), Rome, Summerville (ICE)
Temple [Atlanta]	Atlanta Metropolitan Exchanges	Calhoun, Cave Spring, Franklin, Greenville, Hogansville, LaGrange, Lyerly (ICE), Rome, Summerville (ICE)

Note 1: Fruithurst, Alabama is served from the Tallapoosa, Georgia exchange and is part of the basic service area for Tallapoosa. Fruithurst, Alabama customers also have local calling to the Heflin, Alabama exchange. See the Alabama General *Exchange Guidebook* for authorization to provide Georgia basic local exchange service to Fruithurst, Alabama customers. This authorization applies to local service only. Long distance service from Fruithurst is intrastate to Alabama (Alabama rates apply) and interstate to Georgia. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange	Basic Service Area	Expanded Service Area
[LATA]	Additional Exchanges	Additional Exchanges
Tennga ^{1,2}	Benton, Tennessee	Adel (ICE), Albany, Attapulgus (ICE),
Thomasville	Boston (ICE), Barwick (ICE), Cairo	Baconton, Bainbridge, Berlin
[Albany]	(ICE), Calvary-Reno (ICE), Coolidge	(ICE), Camilla, Colquitt, Doerun (ICE),
	(ICE), Meigs (ICE), Ochlocknee (ICE),	Funston (ICE), Hahira (ICE), Iron City
	Pavo (ICE), Pelham, Whigham (ICE)	(ICE), Lake Park, Leary, Lenox (ICE),
		Morven (ICE), Moultrie (ICE),
		Nashville (ICE), Newton, Norman Park
		(ICE), Omega (ICE), Quitman (ICE),
		Ray City (ICE), Reynoldsville (ICE),
		Sparks, Sylvester, Tifton, Valdosta
Thomson ³	Appling, Gibson, Harlem, Warrenton,	Augusta, Bartow (ICE), Hephzibah,
[Augusta]	Wrens	Louisville, Midville (ICE), Sardis,
		Sparta, Wadley, Waynesboro

- Note 1:** Tennga, Georgia is served from the Benton, Tennessee exchange. Basic local exchange services available to Tennga customers are the same as those specified for Benton customers in the Tennessee *General Exchange Guidebook*. Long distance service from Tennga is intrastate to Georgia and interstate to Tennessee. (T)
- Note 2:** InterLATA calls between Tennga and Tunnell Hill zero rated (toll free) pursuant to House Bill 888, and remain the responsibility of the interexchange carrier.
- Note 3:** InterLATA calls between Thomson and Metasville are zero rated (toll free) pursuant to House Bill 888, and remain the responsibility of the interexchange carrier.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates

A3.7.1 Applications, *Terms and Conditions*

A. General

Business accounts are classified as multi-line when an end user is provided more than one (1) business local exchange service line in Georgia by the Company. (T)

The rates for basic residence and single-line business services are as specified in A3.7.2 following. The rates associated with multi-line business services are as specified in A3.7.4 following. (T)

B. Flat Rate Service – Application, *terms and conditions* pertaining to flat rate service are as specified in Section A2. (T)

C. Georgia Community Calling (Message Rate/Measured Service) (Obsoleted See A103)

D. Sharing and Resale of Basic Local Exchange Service is permitted as specified in A23.1. (T)

E. PreferredPack plan - Application, *terms and conditions* pertaining to this plan are as specified in A103.7.5 following. (T)

F. 2 Pack Plan - Application, *terms and conditions* pertaining to this plan are as specified in A103.7.6 following. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹

A. Rates and Charges

1. PBX Trunks

a. Monthly Rates

(1) Each

	Group				
	2	5	7	12	USOC
(a) Combination	\$24.07	\$30.35	\$35.35	\$45.36	SMTCX
(b) Out Dial	24.07	30.35	35.35	45.36	SMTOX

b. Usage Charges

(1) The following charges apply to outward local messages.

	Charge Per Call	USOC
(a) Setup per call	\$.02	NA
(b) Per minute or fraction thereof	.02	NA

(2) The following discounts apply to outward local messages in the time periods indicated.

TIME	DISCOUNT
All days, 8:00 p.m. - 8:00 a.m.	50%
Saturdays, Sundays and Holidays specified in A18.3.	50%

2. Direct-Inward-Dialing Service

	Group				
	2	5	7	12	USOC
(a) Inward	\$36.16	\$47.20	\$56.00	\$64.40	SM9

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

A. Rates and Charges (Cont'd)

3. Network Access Register Packages

a. ESSX service

(1) Each

		Group				
		2	5	7	12	USOC
(a)	Combination	\$ 9.78	\$ 12.72	\$ 15.12	\$ 30.84	5QS2X
(b)	One-way Incoming	30.00	39.18	46.44	67.80	5QS1X
(c)	One-way Outgoing	9.78	12.72	15.12	30.84	5QSOX
b. MegaLink channel service						
(1) Each						
(a)	Combination	9.15	10.87	12.24	21.33	5QMCX
(b)	One-way Incoming	17.36	22.66	26.88	39.24	5QMIX
(c)	One-way Outgoing	9.15	10.87	12.24	21.33	5QMOX
c. MegaLink ISDN service ²						
(1) Each						
(a)	Combination	9.15	10.87	12.24	21.33	5QMCX
(b)	One-way Incoming	17.36	22.66	26.88	39.24	5QMIX
(c)	One-way Outgoing	9.15	10.87	12.24	21.33	5QMOX
d. FlexServ service						
(1) Each						
(a)	Combination	9.15	10.87	12.24	21.33	5QMCX
(b)	One-way Incoming	17.36	22.66	26.88	39.24	5QMIX
(c)	One-way Outgoing	9.15	10.87	12.24	21.33	5QMOX
e. MultiServ PLUS service or BellSouth Centrex service Network Access Register Packages						
(1) Per NAR Package						
(a)	Both-way	5.65	7.37	8.74	17.83	M9QCN
(b)	One-way Inward	17.36	22.66	26.88	39.24	M9Q1N
(c)	One-way Outward	5.65	7.37	8.74	17.83	M9QON

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

Note 2: MegaLink ISDN service obsoleted 10/29/96. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

A. Rates and Charges (Cont'd)

4. Usage Charges

a. Outward local messages.

(1) The following charges apply.

	Charge Per Call	USOC
(a) Setup per call	\$.02	NA
(b) Per minute or fraction thereof	\$.02	NA

(2) The following discounts apply in the time periods indicated

TIME	DISCOUNT
All days, 8:00 p.m.-8:00 a.m.	50%
Saturdays, Sundays and Holidays specified in A18.3.	50%

B. Rate Schedules With EAS Differentials

The following monthly rates include an EAS differential as specified in A3.10.3.

1. PBX Trunks

a. Monthly Rates

(1) Each

	Rate Groups						
	2A	2B	2C	2D	2E		
(a) Combination	\$25.07	\$24.66	\$25.66	\$25.70	\$24.61		USOC SMTCX
	5A 31.35	5B 31.53	5C 30.94	5D 31.94	5E 31.57		USOC SMTCX
	7A 40.40	7B 36.35	7C 36.90	7D 35.94	7E 36.94	7F \$37.72	USOC SMTCX
	12A 46.36	12B 46.36	12C 45.95	12D 46.95	12E 46.95		USOC SMTCX
	Rate Groups						
	2A	2B	2C	2D	2E		
(b) Out Dial	\$25.07	\$24.66	\$25.66	\$25.70	\$24.61		USOC SMTOX
	5A 31.35	5B 31.53	5C 30.94	5D 31.94	5E 31.57		USOC SMTOX
	7A 40.40	7B 36.35	7C 36.90	7D 35.94	7E 36.94	7F \$37.72	USOC SMTOX
	12A 46.36	12B 46.36	12C 45.95	12D 46.95	12E 46.95		USOC SMTOX

Note 1: These rates are optional for Sharing and Resale subscribers. Flat Rate services are also available as described in other sections of the *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

B. Rate Schedules With EAS Differentials (Cont'd)

2. Direct-Inward-Dialing Service

		Rate Groups						
		2A	2B	2C	2D	2E		USOC
(a)	Inward	\$37.92	\$37.20	\$38.96	\$39.04	\$37.12		SM9
		5A	5B	5C	5D	5E		USOC
		48.96	49.28	48.24	50.00	49.36		SM9
		7A	7B	7C	7D	7E	7F	USOC
		64.88	57.76	58.72	57.04	58.80	\$60.16	SM9
		12A	12B	12C	12D	12E		USOC
		65.94	65.94	65.31	66.85	66.85		SM9

3. Network Access Register Packages

a. ESSX service

(1) Each

		Rate Groups						
		2A	2B	2C	2D	2E		USOC
(a)	Combination	\$ 12.78	\$ 11.58	\$ 14.58	\$ 14.76	\$ 11.40		5QS2X
		5A	5B	5C	5D	5E		USOC
		15.78	16.32	14.52	17.58	13.15		5QS2X
		7A	7B	7C	7D	7E	7F	USOC
		30.42	18.12	19.80	16.92	19.92	\$51.24	5QS2X
		12A	12B	12C	12D	12E		USOC
		33.84	33.84	32.58	35.64	35.64		5QS2X
		Rate Groups						
		2A	2B	2C	2D	2E		USOC
(b)	One-way Incoming	\$ 33.06	\$ 31.80	\$ 34.86	\$ 34.98	\$ 31.68		5QS1X
		5A	5B	5C	5D	5E		USOC
		42.18	42.78	40.98	43.98	35.15		5QS1X
		7A	7B	7C	7D	7E	7F	USOC
		61.80	49.50	51.12	48.24	51.30	\$71.46	5QS1X
		12A	12B	12C	12D	12E		USOC
		70.86	70.86	69.60	72.66	72.66		5QS1X

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

B. Rate Schedules With EAS Differentials (Cont'd)

3. Network Access Register Packages (Cont'd)

a. ESSX service (Cont'd)

(1) Each (Cont'd)

		Rate Groups						
		2A	2B	2C	2D	2E		
(c)	One-way Outgoing	\$ 12.78	\$ 11.58	\$14.58	\$14.76	\$11.40	USOC 5QSOX	
		5A	5B	5C	5D	5E	USOC 5QSOX	
		15.78	16.32	14.52	17.58	13.15		
		7A	7B	7C	7D	7E	7F	USOC 5QSOX
		30.42	18.12	19.80	16.92	19.92	\$51.24	
		12A	12B	12C	12D	12E		USOC 5QSOX
		33.84	33.84	32.58	35.64	35.64		

b. MegaLink channel service

(1) Each

		Rate Groups						
		2A	2B	2C	2D	2E		
(a)	Combination	\$10.91	\$10.19	\$15.45	\$12.03	\$10.11	USOC 5QMCX	
		5A	5B	5C	5D	5E	USOC 5QMCX	
		12.63	12.95	11.91	13.67	12.63		
		7A	7B	7C	7D	7E	7F	USOC 5QMCX
		21.12	14.00	14.96	13.28	15.04	\$33.15	
		12A	12B	12C	12D	12E		USOC 5QMCX
		23.09	23.09	22.37	24.13	24.13		

		Rate Groups						
		2A	2B	2C	2D	2E		
(b)	One-way Incoming	\$19.12	\$18.40	\$20.16	\$20.24	\$18.32	USOC 5QMIX	
		5A	5B	5C	5D	5E	USOC 5QMIX	
		24.42	24.74	23.70	25.46	24.42		
		7A	7B	7C	7D	7E	7F	USOC 5QMIX
		35.76	28.64	29.60	27.92	29.68	\$41.36	
		12A	12B	12C	12D	12E		USOC 5QMIX
		41.00	41.00	40.28	42.04	42.04		

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

B. Rate Schedules With EAS Differentials (Cont'd)

3. Network Access Register Packages (Cont'd)

b. MegaLink channel service (Cont'd)

(1) Each (Cont'd)

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(c)	One-way Outgoing	\$10.91	\$10.19	\$15.45	\$12.03	\$10.11	5QMOX	
		5A	5B	5C	5D	5E	USOC	
		12.63	12.95	11.91	13.67	12.63	5QMOX	
		7A	7B	7C	7D	7E	7F	USOC
		21.12	14.00	14.96	13.28	15.04	\$33.15	5QMOX
		12A	12B	12C	12D	12E	USOC	
		23.09	23.09	22.37	24.13	24.13	5QMOX	

c. MegaLink ISDN service²

(1) Each

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(a)	Combination	\$10.91	\$10.19	\$15.45	\$12.03	\$10.11	5QMCX	
		5A	5B	5C	5D	5E	USOC	
		12.63	12.95	11.91	13.67	12.63	5QMCX	
		7A	7B	7C	7D	7E	7F	USOC
		21.12	14.00	14.96	13.28	15.04	\$33.15	5QMCX
		12A	12B	12C	12D	12E	USOC	
		23.09	23.09	22.37	24.13	24.13	5QMCX	
		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(b)	One-way Incoming	\$19.12	\$18.40	\$20.16	\$20.24	\$18.32	5QMIX	
		5A	5B	5C	5D	5E	USOC	
		24.42	24.74	23.70	25.46	24.42	5QMIX	
		7A	7B	7C	7D	7E	7F	USOC
		35.76	28.64	29.60	27.92	29.68	\$41.36	5QMIX
		12A	12B	12C	12D	12E	USOC	
		41.00	41.00	40.28	42.04	42.04	5QMIX	

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

Note 2: MegaLink ISDN service obsoleted 10/29/96. (See Section B107)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

B. Rate Schedules With EAS Differentials (Cont'd)

3. Network Access Register Packages (Cont'd)

c. MegaLink ISDN service² (Cont'd)

(1) Each (Cont'd)

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(c)	One-way Outgoing	\$10.91	\$10.19	\$15.45	\$12.03	\$10.11	5QMOX	
		5A	5B	5C	5D	5E	USOC	
		12.63	12.95	11.91	13.67	12.63	5QMOX	
		7A	7B	7C	7D	7E	7F	USOC
		21.12	14.00	14.96	13.28	15.04	\$33.15	5QMOX
		12A	12B	12C	12D	12E	USOC	
		23.09	23.09	22.37	24.13	24.13	5QMOX	

d. FlexServ service

(1) Each

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(a)	Combination	\$10.91	\$10.19	\$15.45	\$12.03	\$10.11	5QMCX	
		5A	5B	5C	5D	5E	USOC	
		12.63	12.95	11.91	13.67	12.63	5QMCX	
		7A	7B	7C	7D	7E	7F	USOC
		21.12	14.00	14.96	13.28	15.04	\$33.15	5QMCX
		12A	12B	12C	12D	12E	USOC	
		23.09	23.09	22.37	24.13	24.13	5QMCX	

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(b)	One-way Incoming	\$19.12	\$18.40	\$20.16	\$20.24	\$18.32	5QMIX	
		5A	5B	5C	5D	5E	USOC	
		24.42	24.74	23.70	25.46	24.42	5QMIX	
		7A	7B	7C	7D	7E	7F	USOC
		35.76	28.64	29.60	27.92	29.68	\$41.36	5QMIX
		12A	12B	12C	12D	12E	USOC	
		41.00	41.00	40.28	42.04	42.04	5QMIX	

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

Note 2: MegaLink ISDN service obsoleted 10/29/96. (See Section B107).

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

B. Rate Schedules With EAS Differentials (Cont'd)

3. Network Access Register Packages (Cont'd)

d. FlexServ service (Cont'd)

(1) Each (Cont'd)

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(c)	One-way Outgoing	\$10.91	\$10.19	\$15.45	\$12.03	\$10.11	5QMOX	
		5A	5B	5C	5D	5E	USOC	
		12.63	12.95	11.91	13.67	12.63	5QMOX	
		7A	7B	7C	7D	7E	7F	USOC
		21.12	14.00	14.96	13.28	15.04	\$33.15	5QMOX
		12A	12B	12C	12D	12E	USOC	
		23.09	23.09	22.37	24.13	24.13	5QMOX	

e. MultiServ PLUS service or BellSouth Centrex service

(1) Each

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(a)	Both-way	\$7.41	\$6.69	\$8.45	\$8.53	\$6.61	M9QCN	
		5A	5B	5C	5D	5E	USOC	
		9.13	9.45	8.41	10.17	10.96	M9QCN	
		7A	7B	7C	7D	7E	7F	USOC
		17.62	10.50	10.66	9.78	11.54	\$29.65	M9QCN
		12A	12B	12C	12D	12E	USOC	
		19.59	19.59	18.87	20.63	20.63	M9QCN	

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(b)	One-way Inward	\$19.12	\$18.40	\$20.16	\$20.24	\$18.32	M9QIN	
		5A	5B	5C	5D	5E	USOC	
		24.42	24.74	23.70	25.46	24.42	M9QIN	
		7A	7B	7C	7D	7E	7F	USOC
		35.76	28.64	29.60	27.92	29.68	\$41.36	M9QIN
		12A	12B	12C	12D	12E	USOC	
		41.00	41.00	40.28	42.04	42.04	M9QIN	

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.3 Sharing and Resale of Basic Local Exchange Service¹ (Cont'd)

B. Rate Schedules With EAS Differentials (Cont'd)

3. Network Access Register Packages (Cont'd)

e. MultiServ PLUS service or BellSouth Centrex service (Cont'd)

(1) Each (Cont'd)

		Rate Groups						
		2A	2B	2C	2D	2E	USOC	
(c)	One-way Outward	\$7.41	\$6.69	\$8.45	\$8.53	\$6.61	M9QON	
		5A	5B	5C	5D	5E	USOC	
		9.13	9.45	8.41	10.17	9.13	M9QON	
		7A	7B	7C	7D	7E	7F	USOC
		17.62	10.50	10.66	9.78	11.54	\$29.65	M9QON
		12A	12B	12C	12D	12E	USOC	
		19.59	19.59	18.87	20.63	20.63	M9QON	

4. Usage Charges

a. Outward local messages.

- (1) Usage charges as specified in A3.7.3.A apply.
- (2) Discounts as specified in A3.7.3.A apply.

Note 1: These rates are optional for Sharing and Resale subscribers. Flat rate services are also available as described in other sections of the *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.7 Reserved for Future Use

A3.7.8 Reserved for Future Use

A3.7.9 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
 - A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
 - A13.19 TouchStar services excluding Personalized Ring 6¹, Caller ID-Basic and Calling Number Delivery Blocking-Permanent¹
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (T)

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC PAMA8
(a) Per plan package	\$7.50	\$34.00	

Note 1: These features are available separately as specified in A13.9 or A13.19.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.10 Complete Choice Basic Service

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID
- A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of the Complete Choice Basic service can not take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.7.10.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$30.00	PAMA7

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Joint User Service

A3.8.1 General

- A.** In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. A joint user is a person, firm or corporation, whose use of a subscriber's business service is not contemplated under the terms outlined above, but who, subject to the consent of the subscriber and the *terms and conditions* specified in this *Guidebook*, is privileged to use the subscriber's service. To facilitate this use of the service, each joint user is allowed one listing in the alphabetical section of the directory without extra charge. Nothing herein shall be construed as bestowing any contractual right upon the joint user. Joint user service is a condition of the agreement between the Company and principal subscriber, and the Company shall not, under any circumstances, assume any obligation to the joint user. (T)
- B.** Joint user service is permitted in connection with the following:
1. Business individual line flat rate, message rate, or Rotary line service
 2. Commercial PBX flat rate or message rate service
 3. Hotel PBX Service
- C.** Where service is furnished at a concession rate to the subscriber of the exchange service, joint user service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he was an exchange service subscriber. No concession is allowed from the regular rates for joint user service.
- D.** An application for joint user service and facilities furnished in connection therewith must be arranged for by the subscriber to the exchange service, who is responsible for the payment of all charges incurred thereunder, regardless of whether such charges are associated with his usage or that of any of his joint users. Additional listings and miscellaneous services are furnished, with the consent of the subscriber, for use of the joint user, at regular rates.
- E.** Charges for joint user service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the joint user listing does not appear in the directory the minimum chargeable period is for one month.
- F.** Charges for joint user service are automatically discontinued upon termination of the exchange service or may be discontinued upon request of the subscriber if the joint user no longer utilizes any of the subscriber's service and provided that the minimum chargeable period for joint user service has elapsed.
- G.** Joint users of a customer's service must have the option of obtaining service directly from the Company.
- H.** The total charges for exchange service allocated by the subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the subscriber as set forth in this *Guidebook*. (T)
- I.** Joint User Service is intended only for those situations where the Joint User's use is incidental to the principal subscriber's service. Effective June 20, 1985, no more than two Joint Users will be permitted per principal subscriber.
- J.** Joint User Service is not intended as a substitute for Sharing and Resale of Exchange Service as described in Section A23. and may not be used in lieu of or in association with that service. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions

A3.10.1 Exhibition Hall Service

- A. Service for Exhibitors at the World Congress Center in Atlanta will consist of individual line flat rate business service equipped for Touch-Tone. Transfer of Exhibition Hall Service between Exhibitors will not be permitted.
- B. Standard monthly rates apply for the service. Since Exhibition Hall Service utilizes pre-assigned central office lines, and in-place facilities at the World Congress Center, the access line connection charge will not apply.
- C. Individual Line Service Equipped with Touch-Tone
 - 1. Group 12

(a) Each

Monthly Rate	USOC
\$48.30	1FE

A3.10.2 Tybee Island, Jekyll Island, St. Simons Island - PBX Service Only

- A. Season Service
 - 1. Applicants who are users of service only during seasonal or temporary periods will be furnished Season Service in accordance with the following provisions:
 - 2. All service except PBX service - Tybee Island, Ga. only:

Service for the first month, or fraction thereof, three times the monthly schedule rates; for the second month, or fraction thereof, two times the monthly schedule rates, and for each additional month the monthly rate will apply, provided that the total charge for service furnished continuously during the period of twelve consecutive months next following the date of installation, shall not exceed the amount of twelve months' charge for the service furnished at the monthly schedule rate.
 - 3. Subscribers to season service having paid an amount equaling six months' charge for exchange service at the seasonal rate are allowed to suspend service for the remaining portion of the twelve months' period without any further charge.
 - 4. PBX Service (Hotel, Apartment House and Commercial) - St. Simons Island, Tybee Island, Jekyll Island.
 - a. The charge for commercial trunks shall be the proportionate part of the annual rate, for the period of actual service, plus one-half of the proportionate part of the annual rate for the remaining portion of the year, the minimum charge equal to three-fourths of the annual rate.
 - b. The charge for Hotel and Apartment House trunks, shall be the proportionate part of the annual rate for periods of actual service.
 - 5. Payment of the charges set out herein for exchange service does not constitute a modification of Section A2., General **Terms and Conditions**, providing for the discontinuance of service for non-payment of any other sums due the Company. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

The rates, *terms and conditions* for the classes of service following are specified in this Guidebook. Exceptions to these rates, *terms and conditions* are indicated within this section. (T)

A3.10.3 Rate Schedules With EAS Differentials

A. General

1. Extended area service (EAS) studies have been conducted on routes within a specified distance and submitted to the Georgia Public Service Commission for consideration. The Commission issued orders which increased the local calling area for specific exchanges and incorporated a rate differential for EAS. The Group designation for the impacted exchanges is specified in the rate group assignment listing in A3.3.1.
2. The Universal Service Order Codes (USOCs) specified continue to apply and are not impacted by the exceptions.

B. Monthly Rates

1. Flat Rate Service
 - a. Residence

	Rate Groups						
	2A	2B	2C	2D	2E		USOC
(1) Individual line							
(a) Rotary-dial (Obsoleted, See Section A103.)							
(b) Touch-Tone, each	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00		14R
	5A	5B	5C	5D	5E		USOC
(a) Rotary-dial (Obsoleted, See Section A103.)							
(b) Touch-Tone, each	24.00	24.00	24.00	24.00	24.00		14R
	7A	7B	7C	7D	7E	7F	USOC
(a) Rotary-dial (Obsoleted, See Section A103.)							
(b) Touch-Tone, each	24.00	24.00	24.00	24.00	24.00	\$24.00	14R
	12A	12B	12C	12D	12E		USOC
(a) Rotary-dial (Obsoleted, See Section A103.)							
(b) Touch-Tone, each	24.00	24.00	24.00	24.00	24.00		14R
(2) Two-Party Line (Obsoleted, See Section A103.)							
(3) Four-Party Line (Obsoleted, See Section A103.)							
	2A	2B	2C	2D	2E		USOC
(4) Rotary line service							
(a) Per line	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00		HTG
	5A	5B	5C	5D	5E		USOC
	5.00	5.00	5.00	5.00	5.00		HTG
	7A	7B	7C	7D	7E	7F	USOC
	5.00	5.00	5.00	5.00	5.00	\$5.00	HTG
	12A	12B	12C	12D	12E		USOC
	5.00	5.00	5.00	5.00	5.00		HTG

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Network Access Register Package

A3.12.1 General

The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service system, Digital ESSX service system, MultiServ PLUS service system, BellSouth Centrex service or a system requiring trunk or line applications in conjunction with MegaLink channel service, LightGate service, FlexServ service and/or MegaLink ISDN¹ service. The NAR Package provides for Flat Rate or usage sensitive network access. It is used for ESSX service in conjunction with Network Access Limiter as provided in Section A112., with the Feature Activation element of MegaLink channel service and LightGate service as provided in Section B7. of the Private *Line Guidebook*, with the channel connections associated with FlexServ service as provided in Section A32. or with MegaLink ISDN¹ service as provided in Section B7. of the Private Line *Guidebook*. (T)

A3.12.2 Rates and Charges

- A. The Flat Rate NAR Package includes an unlimited number of dialed sent paid local calls.
- B. All limitations as specified in this *Guidebook* for Message Rate Service apply for the Message Rate NAR Package. A monthly message allowance and usage charges for calls above the allowance apply as specified in this *Guidebook* for PBX Trunk Message Rate Service. This service is only offered where Message Rate Central Office PBX Trunk Line Service is available. (T)
- C. The conditions and rates specified in other sections of this *Guidebook* for services which may be associated with these services are in addition to those specified herein. (T)
- D. Rates and charges for Exchange Sharing and Resale NAR Packages are specified in A.3.7.3.B.5.

Note 1: MegaLink ISDN service obsoleted 10/29/96. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 Verification and Emergency Interrupt Service

A3.15.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

A. Verification

1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.
2. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

A3.15.2 Application of Rates and Charges

- A.** No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- B.** Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C.** If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in A3.14 apply in addition to the applicable verification and emergency interrupt charges.
 1. Verification Request

	Nonrecurring	Charge	USOC	
(a) Each request		\$6.45	NA	(I)
2. Emergency Interrupt Request				
(a) Each request ¹		6.45	NA	(I)

A3.16 Reserved for Future Use

A3.17 Reserved for Future Use

A3.18 Reserved for Future Use

Note 1: A charge for a Verification Request also applies.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.19 Reserved for Future Use

A3.20 Reserved for Future Use

A3.21 Reserved for Future Use

A3.22 Local Usage Detail (LUD)

A3.22.1 General

- A. Local Usage Detail (LUD) is an option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed, sent-paid, billed local usage.
- B. The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of local call details will start at the beginning of a billing period and stop at the end of a billing period. For existing customers, LUD should be ordered at least five days prior to the billing date to ensure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service.
- C. LUD will be provided on a per account basis.
- D. Charges for LUD are in addition to applicable local usage charges specified in this *Guidebook*.
- E. LUD is available for the following services:
 - Georgia Community Calling (GCC)
 - BellSouth Business Plus service Option 2
 - Back-Up Line excluding BellSouth Business Plus service
 - Back-Up Line for BellSouth Business Plus service Option 2 only

(T)

A3.22.2 Rates and Charges

- A. The following charge applies for LUD.
 - 1. Per monthly printed listing of local call details

	Charge	USOC
(a) Per local call listed for GCC service and Back-Up Line excluding BellSouth Business Plus service only	\$.01	NA
(b) Per local call listed for BellSouth Business Plus service Option 2 service and Back-Up Line for BellSouth Business Plus service Option 2 only	.00	NA
- B. When an order is issued solely to initiate LUD, a Secondary Service Charge applies for GCC service only. Otherwise, normal service charges apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

A3.23 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions. (T)

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable *terms and conditions* in section A2. (T)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Non-Bell Exchange Carrier customers
 - 3. Any Special Line Class Codes
 - 4. (DELETED)
 - 5. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 - 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 7. Calls from tandems where the end user cannot be identified
 - 8. Calls from *Company* and COCOT Coin Stations (T)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate \$.00	USOC NA
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A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. (T)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)

A3.25.2 General Terms and Conditions (T)

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A3.25.3 Use of Service

- A. The service is furnished subject to all applicable *terms and conditions* in Section A2. (T)

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. Non-Bell Exchange Carrier customers
 - 2. IntraLATA and InterLATA long distance calls
 - 3. Residence and Business Customers (T)
 - 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number (T)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number. (T)

A3.25.6 Rates and Charges

- A. Service Charges

(1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided

Rate	USOC
\$.45	NA

A3.26 Reserved for Future Use

A3.27 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 Trunk Side Access Facility

A3.28.1 General

- A. A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- B. The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in A113.58. (T)
- C. All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office.

A3.28.2 Terms and Conditions (T)

- A. Individual line and PBX trunk business customers, MegaLink channel service and LightGate service customers may subscribe to this service at their option where facilities permit.
- B. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer. Long distance charges associated with calls to a UAN will be reverse billed to the UAN customer.
- C. Normal service charges, as specified in Section A4. will apply. (T)
- D. Existing optional calling arrangements or experimental plans are not applicable with this service.

A3.28.3 Rates and Charges

A. Access Line Charges

- 1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, MegaLink channel service or LightGate service lines.

- a. Facilities Connected at a TOPS Tandem Office^{1,2}

- (1) Single Voice Grade Facility

	Group				
	2	5	7	12	USOC
(a) Per Facility	\$39.66	\$50.70	\$59.50	\$77.10	B1E
(2) MegaLink channel service					
(a) Per NAR	20.86	26.16	30.38	42.74	6QN

Note 1: The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.

Note 2: Rates shown are same as rates specified in A3.7.4.B. and A3.12.2.E. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as prescribed by the Georgia Public Service Commission and are as set forth in this guidebook.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of nine dollars and twenty five cents (\$9.25) is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. The amount of credit will not exceed the charge for local service.

A3.31.2 Terms and Conditions

(T)

A. General

- 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
- 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
- 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
- 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- 5. A Lifeline customer is exempt from the Late Payment Charge in A2.
- 6. Lifeline service is exempt from the Installment Billing Service Fee.
- 7. The Federal Universal Service Charge will not be billed to Lifeline customers.
- 8. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
- 9. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this guidebook, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.

B. Eligibility

- 1. To be eligible for Lifeline, a customer must be a current recipient of any of the following low income assistance programs.
 - a. Temporary Assistance for Needy Families (TANF), previously known as AFDC
 - b. Supplemental Security Income (SSI)
 - c. Supplemental Nutrition Assistance Program (SNAP)
 - d. Medicaid
 - e. Senior citizen low income discount plan offered by the local gas or power company
 - f. Low-Income Home Energy Assistance Program (LIHEAP)
 - g. Federal Public Housing Assistance/Section 8
 - h. National School Lunch Program's free lunch program

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.2 Terms and Conditions (Cont'd)

(T)

B. Eligibility (Cont'd)

2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines are eligible for Lifeline.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. Recertification is required annually.
2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
3. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.
4. Resellers providing Lifeline service from this guidebook are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 54.417(a) and (b), a reseller must provide a certification, upon request, to the Company that it is complying with all FCC and applicable State requirements governing the Lifeline program, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. Disclosure requirements described in 2., are applicable to resellers of Lifeline service.

A3.31.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service Charges in A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in A4 is not applicable when existing service is converted intact to Lifeline service.

B. Lifeline credit passed through to the customer:

	Monthly Credit
1. Federal credit	
(a) Temporary Assistance for Needy Families (TANF)	\$9.25
(b) Supplemental Security Income (SSI)	9.25
(c) Supplemental Nutrition Assistance Program (SNAP)	9.25
(d) Medicaid	9.25
(e) Senior citizen low income discount plan offered by the local gas or power company	9.25
(f) Low-Income Home Energy Assistance Program (LIHEAP)	9.25
(g) Federal Public Housing Assistance/Section 8	9.25
(h) National School Lunch Program's free lunch program	9.25
(i) Income at or below 135% of the Federal Poverty Guidelines	9.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Classroom Communication Service

A3.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link placed in classrooms or information retrieval centers for the purpose of enhancing the education process by allowing teachers to conduct classes at multiple locations and to access various informational databases. This offering is also available to public libraries including the state library and archives, regional libraries and public libraries in any county, city or town.
- B. This service is available to full time educational institutions, public or private, teaching grades kindergarten through twelve that are accredited by the state of Georgia.
- C. Access lines provided under these conditions must not be used for administrative purposes.
- D. The *terms* and conditions of service specified in A103.7.1 for message rate service or in A3.42.1 for Area Plus Service apply for Classroom Communication Service. For rates and charges applicable to Classroom Communication Service see A3.32.2 following. (T)
- E. Directory listings will not be provided.
- F. Normal application of service charges as specified in Section A4. for a business access line shall apply for this service.
- G. All *terms and conditions* appearing in other sections of this *Guidebook* apply unless otherwise stated herein. (T)

A3.32.2 Rates and Charges

- A. The monthly rates specified in A103.7.2.B.1.a and A103.10.3.B.2.a (USOC CCS) or A3.42.2.A.1 (USOC CC1) will apply for Classroom Communication Service.
- B. The following usage charges apply for the message rate offering:
 - 1. The usage charges specified in A3.7.4.D.2 apply for Classroom Communication Service. The monthly residential message allowance as specified in A103.7.1.C.3 applies for Classroom Communication Service.
 - 2. Monthly billable usage charges for calls terminating in the basic service area for a Classroom Communication Service individual line will not exceed the monthly rate for residence flat rate individual line service. Operator-assisted calls and customer-dialed credit card calls are not included in the line usage for application of the monthly billable usage limit.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Reserved for Future Use

A3.34 Reserved for Future Use

A3.35 Network Access Service

A3.35.1 General

Network Access Service provides for exchange network calling for systems arranged for MegaLink ISDN¹ service as specified in Section B7. of the Private Line *Guidebook* and for ESSX ISDN service as specified in Section A112. (T)

A3.35.2 Terms, Conditions and Application of Rates

- A. The conditions and rates specified in other sections of this *Guidebook* for services which may be associated with this service are in addition to those specified, except as modified herein. (T)
- B. This service is only offered where facilities permit and is subject to availability as determined by the Company.
- C. These rates provide a usage based pricing plan for access and use of the local circuit switched network consisting of a fixed monthly charge and usage charges for outgoing local calls.
- D. Rotary charges provided herein for this service are in lieu of any other rotary charges and are applicable to business lines arranged for rotary service.
- E. Local calls that are not direct dialed sent paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same usage rates specified herein, in addition to any appropriate local calling card service or operator assisted local call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for direct dialed sent paid local calls.
- F. When Network Access Service is provided, all other local exchange service on the same premises will be provided at the rates specified herein for the appropriate type service. (T)

A3.35.3 Rates and Charges

- A. The following rates are applicable
 - 1. Monthly rates
 - a. Rate Groups

(1) MegaLink ISDN Service¹ NAR

	Group				
	2	5	7	12	USOC
(a) Combination	\$9.15	\$10.87	\$12.24	\$21.33	EQ32X
(b) One-way outgoing	9.15	10.87	12.24	21.33	EQ30X
(c) One-way incoming	5.65	7.37	8.74	17.83	EQ31X
(2) ESSX ISDN Service NAR					
(a) Combination	9.78	12.72	15.12	30.84	MQBCX
(b) One-way outgoing	9.78	12.72	15.12	30.84	MQBOX
(c) One-way incoming	9.78	12.72	15.12	30.84	MQB1X

Note 1: MegaLink ISDN service obsoleted 10/29/96. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.42 Area Plus Service

A3.42.1 General

- A. Area Plus service provides residence subscribers a flat rate access line with a calling scope as specified in B. The access line includes Touch-Tone capability.
- B. The rates specified for residence customers entitle subscribers to unlimited calling to all access lines within the serving exchange, the exchanges in the associated basic and expanded local calling areas specified in A3.6 and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2.
- C. Subscribers to Area Plus service receive a thirty percent discount on the intraLATA intrastate Message Telecommunications Service (MTS) rates specified in A18.3. This discount is applied after any applicable time period discounts have been applied. The discount also applies to the operator services surcharge associated with any customer-dialed calling card calls and customer-dialed collect calls accepted by the Area Plus service subscriber. Customer dialed calling card calls must originate in the Company's territory to be eligible for this discount.
- D. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.41 as available with Complete Choice service are available with this option of Area Plus service. **Terms, conditions** and limitations specified in A103.41 for Complete Choice service apply to this option of Area Plus service.¹ (T)
- E. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer rotary line service at no additional charge as specified in A103.41. All services/features specified in A103.41 as available with Complete Choice service are available with each line of a multi-line package. **Terms, conditions** and limitations specified in A103.41 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹ (T)
- F. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
- G. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.41 unless specifically allowed by the terms of the special promotion.

A3.42.2 Rates and Charges

- A. Individual line service
 - 1. Residence

	Suspend	Monthly	
	Rate	Rate	USOC
(a) Per line (without the Complete Choice option)	\$17.50	\$ 53.00	VR1
(b) Per line with the Complete Choice option ¹ (USOCs VR4 and VSB must both be used to provide this service.)	14.50	64.00	NA
(c) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	29.00	100.95 -23.05	ACML2¹ CRD2A¹
(d) Per Three-Line Plan package with the Complete Choice option	43.50	130.00	ACML3¹

Note 1: Complete Choice Obsoleted 2-19-09 Type 4 (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
 - Business Access Line (flat rate-unlimited local calling)
 - Caller ID Deluxe
 - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the *terms, conditions* and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service. (T)
- D. AT&T Business Local Calling Assurance requires a 12-month or 24-month term agreement¹. The fixed monthly rate provided with this service continues after the end of the term.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
 - 1. Package includes flat rate business line and specified features

	Monthly Rate	USOC
(a) Each 1-line package	\$25.00	PGOV1
(b) Each 2-line package	50.00	PGOV2
(c) Each 3-line package	75.00	PGOV3
(d) Each 4-line package	100.00	PGOV4

Note 1: Effective January 2, 2015, 24-month agreements are obsolete and no longer available to new or renewing customers.

A4. SERVICE CHARGES

A4.1 Definitions

SERVICE CHARGE

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

- Line Connection Charge
- Line Change Charge
- Secondary Service Charge
- Premises Work Charge

Line Connection Charge (First Line, Additional Line) - Applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

Line Change Charge (First Line, Additional Line) - Applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number changes and suspend/restore.

Secondary Service Charge - Applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

Premises Work Charge - A nonrecurring charge based on the labor time and miscellaneous material required to perform customer requested work such as rearranging the drop wire, protector and/or network interface.

CUSTOMER REQUEST

The term "per customer request" as used in this section shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

A4.2 Application of Charges

A4.2.1 General

- A. Except as provided hereinafter, the following are subject to service charges:
 - 1. All classes of Basic Exchange Service, ISDN, Centrex Type Services, Mobile Telephone Service, Telephone Answering Service and additional classes of service provided in this *Guidebook*. (T)
 - 2. Features and ancillary services.
 - 3. Miscellaneous service arrangements and auxiliary equipment
- B. For Mobile Telephone Services the appropriate Business service charges are applicable.
- C. The Line Connection Charge includes a standard voice miniature six position network interface for simple type services which do not require other network interfaces. See Section A14. for FCC approved network interfaces.
- D. Installation or other charges throughout this *Guidebook* may be applicable in addition to the charges in this Section. (T)
- E. Service charges may be required to be paid at the time of application for service.

A4.2.2 Line Connection Charge Application

- A. The First Line Connection Charge is applicable if the customer is requesting only one line or for the first line of a multiple line request.
- B. The Additional Line Connection Charge applies on multiple line requests for each line to be connected after the first line on the request.
- C. The Line Connection Charge applies:
 - 1. For the connection of each exchange access line or trunk.
 - 2. On ESSX-1 service for the connection of a Network Access Register (NAR).

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.7 Installment Billing

- A. Service may be established in advance of payment of service charges. At the customer's option, installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment shown below. One Installment Billing arrangement is applicable per customer request as defined in A4.1. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be treated as a separate Installment Billing arrangement.
- B. Installment billing is not available to resellers of local exchange service.
- C. Installment Billing Service Fee
 - 1. An Installment Billing Service Fee is applicable to Installment Billing payment arrangements established for services purchased from this **Guidebook** by residence customers, by business customers with ten lines or less, and to payment arrangements made for overdue bill balances per A2.4.3. (T)
 - (a) The fee applies for each installment arrangement billed. It is not Concession eligible.
 - (b) Multiple Installment Billing Service fees may appear on one bill if the customer has multiple Installment Billing arrangements in effect.
 - (c) A customer paying the balance due in less than the predetermined number of installments will not be charged for unbilled installments.
 - (d) The fee will not apply to Lifeline service or CPE (Customer Provided Equipment).

D. Rates and Charges

- 1. Per Month, minimum installment payments

		Monthly Rate	USOC
(a)	Residence	\$5.00	NA
(b)	Business	5.00	NA
2.	Service Fee		
(a)	Residence	1.00	NA
(b)	Business	1.00	NA

SUBJECT INDEX

C. (Continued)

SUBJECT	SECTION
Connections of Terminal Equipment and Communications Systems	A15.
Communications Systems	A15.3
Obsolete	A115.2
Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems	A15.1.3
Connections of Other Carrier-Provided Communications Systems.....	A15.5
Connections of Registered Equipment	A15.1.2
Terminal Equipment.....	A15.2
Connection with Miscellaneous Common Carriers.....	A2.3.21
Construction Charges	A5.1
Construction	
On Private Property	A5.1.4
On Public Highways or Other Easements	A5.1.3
Special Types	A5.1.7
Construction Required for Temporary Service.....	A5.1.9
Contract Service Arrangements.....	A5.6
Conversion (Obsoleted).....	A12.20.5, A112.26.5
CrisisLink Service	A34.5
Custom Calling Services	A13.9
Custom Service Area.....	A13.60
Customer Agents	A2.
Customer Network Management (Fast Packet)	A140.12
Customer Payment Plans.....	A22.
Customer Premises Attendant Services - (ESSX-1).....	A14.8
Customer Premises Inside Wire - General <i>Terms and Conditions</i>	A2.9
Customer Management Features	A112.11
Customer Station Rearrangement.....	A112.11
Customized Code Restrictions (CCR)	A13.20
Customized Dialing Package (CDP) (Obsoleted).....	A112.6
Customized Large User Bill (Club).....	A13.4.4

(T)

SUBJECT INDEX

G.

SUBJECT

SECTION

General <i>Terms and Conditions</i>	A2.	(T)
Grandfathered Terminal Equipment.....	A15.1.3	

SUBJECT INDEX

L.

SUBJECT	SECTION
Land Wire Telephone Service.....	A18.3.1
Late Payment Charge	A2.4
Liability of the Company	A2.5
Lifeline.....	A3.31
Limitation of Service - WATS	A19.3
Limitations and Use of Service - <i>Terms and Conditions</i>	A2.2
Limited Communication	A2.2.7
Line Change Charge.....	A4.
Line Connection Charge.....	A4.
Listings, Directory.....	A6.
Listings In Neighborhood (Community) Directories.....	A6.7.9
Local Calling Areas.....	A3.6
Local Exceptions.....	A3.10
Long Distance Message Telecommunications Service.....	A18.
Long Distance Trunk Service (Toll Terminal)	A113.14

(T)

SUBJECT INDEX

S. (Continued)

SUBJECT	SECTION
Stylist Service	A6.7.15
Submarine Exchange Cable Mileage.....	A113.8
Subscriber Transfer Service	A13.7
Surrogate Client Number	A13.49
Suspension of Business and Residence Service	A2.3.16
Suspension of Service for Non-Payment.....	A2.4.3
Switched Data Service I (Obsoleted)	A112.28.14
Switched Multimegabit Data Service (SMDS) (Market Trial).....	A40.2
Systematic Regrouping	A3.4

(T)

TITLE PAGEGENERAL EXCHANGE GUIDEBOOK
FOR THE
STATE OF GEORGIA

This Guidebook contains *terms, conditions* and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications Service, Mobile Telephone Service, Wide Area Telecommunications Service and for other general subscriber services, equipment and facilities associated with the preceding services offered by BellSouth Telecommunications, LLC within this State.¹ (T)

A Map Supplement containing individual Exchange Service Area, Band Rate Area and Base Rate Area Maps is on file with the Georgia Public Service Commission.

Communication services described in this Guidebook are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio or a combination thereof.

Note 1: Wherever in this Guidebook or its headings, the term "Company" or the name "Southern Bell Telephone and Telegraph Company", "BellSouth Telecommunications" or "BellSouth" appears, that shall mean and shall refer to BellSouth Telecommunications, LLC d/b/a AT&T Georgia or AT&T Southeast, unless the context clearly indicates otherwise.

TITLE PAGE

GENERAL EXCHANGE GUIDEBOOK FOR THE STATE OF GEORGIA

EXPLANATION OF SYMBOLS

When changes are made on any page, a revised page will be issued canceling the page affected; such changes will be identified through the use of the following symbols:

(B)	To signify rates established under bond	
(C)	To signify a changed <i>term and condition</i>	(T)
(D)	To signify discontinued rate, <i>term and condition</i> or text	(T)
(I)	To signify increase in rate	
(M)	To signify a move from one page to another with no change to text or <i>term and condition</i>	(T)
(N)	To signify new rate and/or new <i>term and condition</i> , and/or new text	(T)
(O)	To signify obsolete rate, <i>term and condition</i> or text	(T)
(R)	To signify reduction in rate	
(S)	To signify matter already appearing in another part of the Guidebook and repeated for clarification	
(T)	To signify a change in text but no change in rate or <i>term and condition</i>	(T)
(U)	To signify USOC added or changed only	
(V)	To signify vintaged offering	

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

TRADEMARKS AND SERVICEMARKS

AT&T Intellectual Property owns each trademark or service mark shown below. Each of the trademarks or service marks shown below may or may not be an offering available in this Guidebook. Marks of other companies will be identified on the page where the mark appears.

9-1-1 PinPoint Service
 AccuPulse Service
 AdReach Service
 Area Plus Service/Plan
 AT&T Switched Ethernet ServiceSM
 Back-UpSM Line
 BellSouth Answers
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 BellSouth Choice Rewards Program
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 BusyConnect Service