

**TARIFF DISTRIBUTION**

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PURPOSE: Access Line \$6 x 12 Mo. Bill Credit Retention Offer

**TARIFF SECTION**

**PAGE NUMBER**

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.1 General

- A. Basic local exchange service as offered in this Guidebook, is comprised of exchange access lines defined as follows:  
 Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the guidebook use offering selected by the customer.
- B. Exchange access lines are subject to the nonrecurring charges specified in Section A4.
- C. Rates for basic local exchange service are related to total exchange access lines and PBX trunks in the local calling area.
- D. Base Rate Areas, Locality Rate Areas and Exchange Service Areas for each exchange are identified on maps filed as a supplement to this Guidebook.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- F. Rates for business basic local exchange service and residence PBX trunk service include Touch-Tone dialing capability which facilitates the origination of telephone calls using instruments equipped for tone-type address signaling. (Effective 5/1/2005, rotary-dial is not available for additions, new installations or transfers of service).
- G. Residence Access Line Retention Offer (N)  
 Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply: (N)
  1. Customers must keep the required services for 30 days to receive the benefit of this offer. (N)
  2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer. (N)
  3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease. (N)
  4. AT&T employees are not eligible for this offer. (N)
  5. Customer must be calling into AT&T to disconnect their local service. (N)
  6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12). (N)
  7. Not stackable with any other regulated retention offer that provides a monthly discount. (N)
  8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines. (N)
  9. This offer is only available for retention purposes. (N)
  10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months. (N)
  11. Eligible customers may only receive this offer once during the offer benefit period. (N)

#### A3.2 Statewide Rate Groups

##### A3.2.1 Rate Group Definitions

Group	Exchange Access Lines and PBX Trunks in Local Calling Area - Upper Limits
2	42,500
5	100,000
7	250,000
12	250,001 and up