

TARIFF DISTRIBUTION

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A1. DEFINITION OF TERMS

COIN REFUND AND REPAIR REFERRAL SERVICE

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

COLLECT CALL

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a third party number. In the case of a pay telephone the charges must be billed to a third party number, or the call may be reoriginated from the called station. (C)

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

The term "Communications Systems" when used in connection with communications systems provided by an Other Carrier (OC), denotes channels and other facilities furnished by the OC for private line services as such OC is authorized by the Federal Communications Commission or Public Service Commission to provide.

COMPANY

Wherever used in this Guidebook, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise.

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding.

COMPLEX SERVICE

Service terminating in a communications system such as Key, PBX or Centrex type service.

COMPOSITE DATA SERVICE

The term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communications services of the Company by a Composite Data Service Vendor to perform data switching for others.

COMPOSITE DATA SERVICE VENDOR

The term "Composite Data Service Vendor" denotes a customer that has been certificated by the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

A1. DEFINITION OF TERMS

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A Corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

A separate charge authorized in the guidebook for construction of pole lines, circuit facilities, etc.

(DELETED)

(D)

CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

CUT-THROUGH OPERATION

A Service Feature of the Advanced Private Line Termination (APLT). Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e., digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signalling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section A15.

DATA SWITCHING

The term "Data Switching" as used in connection with composite data service denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, wherein the information content of the message remains unaltered.

DEMARCATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

A2. GENERAL TERMS AND CONDITIONS

A2.2 Limitations and Use of Service (Cont'd)

A2.2.10 Cancellation of Service for Cause (Cont'd)

B. (Cont'd)

2. (Cont'd)

The exception provided for in the preceding paragraph shall not apply where the recipient has notified the initiator or the initiator's principal that the recipient does not wish to receive further telefacsimile messages from the initiator or the initiator's principal.

C. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

D. The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this Guidebook, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

A2.2.11 Georgia Relay Center Restrictions

A. The following calls may not be placed through the Georgia Relay Center:

1. Calls to 700 (other than 711) numbers. The Georgia Relay Service will handle or forward 911 calls as required by applicable terms and conditions.
2. Operator handled conference service and other teleconference calls.
3. **(DELETED)**

(D)

A2.2.12 Special Arrangements

Arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering, or for a service not generally offered under this guidebook. ICB rates and terms will be offered to the Customer in writing and/or a contract entered into between the Company and the Customer.

A2.2.13 Reserved for Future Use

A2.2.14 Billed Number Screening

Billed Number Screening will be furnished at the Company's option and upon agreement by the customer to control instances of fraud associated with billed to third party, and/or collect calls. This service may also be furnished in response to a customer request.

A2.3 Establishment and Furnishing of Service

A2.3.1 Availability of Facilities

- A.** The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B.** The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

The Company furnishes a Directory Assistance service for the purpose of aiding subscribers in obtaining listing information.

A3.13.2 Rates and Charges

	Rate	USOC
A. Directory Assistance service - request of a listing (maximum of three requests per call)		
1. Within the Company's local calling or LATA/NPA serving area for the originating line		
(a) Each Call	\$2.09	NA
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line		
(a) Each Call	2.09	NA
B. Directory Assistance for Public (payphone) Service Providers		
1. All calls to Directory Assistance		
(a) Per Call	.35	NA
C. Charges for Directory Assistance service are not applicable to requests of listings within the local calling or LATA/NPA serving area for calls originating from lines furnished for the use of handicapped persons.		

A3.14 Operator Assisted Local Calls

A3.14.1 Operator Assisted Charges

- A.** All types of local exchange service have local calling areas as specified in A3.6, which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B.** Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C.** The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

	Nonrecurring Charge	USOC	
1. Billing Surcharges			
(a) (DELETED)			(D)
(b) Station-to-Station operator assisted sent-paid, collect <i>and</i> third number, each	\$1.00	NA	(C)
(c) Person-to-Person operator assisted calls, each	5.00	NA	
2. Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)
3. Zero Minus Charge ²			
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	

Note 1: Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

Note 2: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Non-Bell Exchange Carrier customers
 3. Any Special Line Class Codes
 4. (DELETED)
 5. Alternately Billed Calls; e.g., Collect or Billed to Third Number (C)
 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 7. Calls from tandems where the end user cannot be identified
 8. Calls from Company and COCOT Coin Stations

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A3.25.3 Use of Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:

1. Non-Bell Exchange Carrier customers
2. IntraLATA and InterLATA long distance calls
3. Residence and Business Customers
4. Alternately Billed Calls; e.g., Collect or Billed to Third Number

(C)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number.

A3.25.6 Rates and Charges

- A. Service Charges

- (1) DA/DACC Charge

- (a) Per Local Exchange Subscriber telephone number provided

Rate	USOC
\$.45	NA

A3.26 Reserved for Future Use

A3.27 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Classroom Communication Service

A3.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link placed in classrooms or information retrieval centers for the purpose of enhancing the education process by allowing teachers to conduct classes at multiple locations and to access various informational databases. This offering is also available to public libraries including the state library and archives, regional libraries and public libraries in any county, city or town.
- B. This service is available to full time educational institutions, public or private, teaching grades kindergarten through twelve that are accredited by the state of Georgia.
- C. Access lines provided under these conditions must not be used for administrative purposes.
- D. The terms and conditions of service specified in A103.7.1 for message rate service or in A3.42.1 for Area Plus Service apply for Classroom Communication Service. For rates and charges applicable to Classroom Communication Service see A3.32.2 following.
- E. Directory listings will not be provided.
- F. Normal application of service charges as specified in Section A4. for a business access line shall apply for this service.
- G. All terms and conditions appearing in other sections of this Guidebook apply unless otherwise stated herein.

A3.32.2 Rates and Charges

- A. The monthly rates specified in A103.7.2.B.1.a and A103.10.3.B.2.a (USOC CCS) or A3.42.2.A.1 (USOC CC1) will apply for Classroom Communication Service.
- B. The following usage charges apply for the message rate offering:
 - 1. The usage charges specified in A3.7.4.D.2 apply for Classroom Communication Service. The monthly residential message allowance as specified in A103.7.1.C.3 applies for Classroom Communication Service.
 - 2. Monthly billable usage charges for calls terminating in the basic service area for a Classroom Communication Service individual line will not exceed the monthly rate for residence flat rate individual line service. Operator-assisted calls are not included in the line usage for application of the monthly billable usage limit. (C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Reserved for Future Use

A3.34 Reserved for Future Use

A3.35 Network Access Service

A3.35.1 General

Network Access Service provides for exchange network calling for systems arranged for MegaLink ISDN¹ service as specified in Section B7. of the Private Line Guidebook and for ESSX ISDN service as specified in Section A112.

A3.35.2 Terms, Conditions and Application of Rates

- A. The conditions and rates specified in other sections of this Guidebook for services which may be associated with this service are in addition to those specified, except as modified herein.
- B. This service is only offered where facilities permit and is subject to availability as determined by the Company.
- C. These rates provide a usage based pricing plan for access and use of the local circuit switched network consisting of a fixed monthly charge and usage charges for outgoing local calls.
- D. Rotary charges provided herein for this service are in lieu of any other rotary charges and are applicable to business lines arranged for rotary service.
- E. Local calls that are not direct dialed sent paid, i.e., operator assisted, etc., will be billed individually at the same usage rates specified herein, in addition to any appropriate operator assisted local call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for direct dialed sent paid local calls. (C)
- F. When Network Access Service is provided, all other local exchange service on the same premises will be provided at the rates specified herein for the appropriate type service.

A3.35.3 Rates and Charges

- A. The following rates are applicable
 - 1. Monthly rates
 - a. Rate Groups

(1) MegaLink ISDN Service¹ NAR

	Group				
	2	5	7	12	
(a) Combination	\$9.15	\$10.87	\$12.24	\$21.33	EQ32X
(b) One-way outgoing	9.15	10.87	12.24	21.33	EQ30X
(c) One-way incoming	5.65	7.37	8.74	17.83	EQ31X
(2) ESSX ISDN Service NAR					
(a) Combination	9.78	12.72	15.12	30.84	MQBCX
(b) One-way outgoing	9.78	12.72	15.12	30.84	MQBOX
(c) One-way incoming	9.78	12.72	15.12	30.84	MQB1X

Note 1: MegaLink ISDN service obsoleted 10/29/96. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.42 Area Plus Service

A3.42.1 General

- A. Area Plus service provides residence subscribers a flat rate access line with a calling scope as specified in B. The access line includes Touch-Tone capability.
- B. The rates specified for residence customers entitle subscribers to unlimited calling to all access lines within the serving exchange, the exchanges in the associated basic and expanded local calling areas specified in A3.6 and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2.
- C. Subscribers to Area Plus service receive a thirty percent discount on the intraLATA intrastate Message Telecommunications Service (MTS) rates specified in A18.3. This discount is applied after any applicable time period discounts have been applied. The discount also applies to the operator services surcharge associated with any customer-dialed collect calls accepted by the Area Plus service subscriber. (C)
- D. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.41 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to this option of Area Plus service.¹
- E. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer rotary line service at no additional charge as specified in A103.41. All services/features specified in A103.41 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
- F. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
- G. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.41 unless specifically allowed by the terms of the special promotion.

A3.42.2 Rates and Charges

- A. Individual line service
 - 1. Residence

	Suspend	Monthly	
	Rate	Rate	USOC
(a) Per line (without the Complete Choice option)	\$17.50	\$ 53.00	VR1
(b) Per line with the Complete Choice option ¹ (USOCs VR4 and VSB must both be used to provide this service.)	14.50	64.00	NA
(c) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	29.00	100.95 -23.05	ACML2¹ CRD2A¹
(d) Per Three-Line Plan package with the Complete Choice option	43.50	130.00	ACML3¹

Note 1: Complete Choice Obsoleted 2-19-09 Type 4 (See Section A103)

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions

A. Service Charges do not apply for:

1. Changing from Touch-Tone Service to Rotary-Dial Service.
2. Residence requests to add Touch-Tone capability when no other services are requested.
3. Changing from a private or semiprivate listing to a listed number.
4. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
5. Changes in grade of service, e.g., from two-party to one-party.
6. Changes from one flat, measured or message rate basic local service (including Area Plus service and Complete Choice service options) to another.
7. Converting existing service to Lifeline.
8. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
9. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
10. **(DELETED)**
11. Requests for full or partial disconnection.
12. Upgrades from Back-Up Line service to business individual line service.

B. When a customer's request is provided:

1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
2. In accordance with the Service Charge Exceptions listed in A4.2.6.A. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.

C. Reserved for Future Use

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Customized Code Restrictions (CCR)

A13.20.1 General

- A. Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls except 1+ intracounty calls which are restricted in options #1 and #3, and Three-Digit Dialing Service (N11) calls which are restricted in option #1, #6 and #7. Also permitted in each option are non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 1+8XX calling. (C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A. Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal guidebook charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic local calling area.
- B. Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211SE
2. Central Office Activation		
(a) Per Central Office	155.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. Pursuant to Georgia Public Service Commission TRS, Twelfth Amendatory Letter Order issued November 13, 2000, the 711 Dialing Code is assigned for telephone relay services to be implemented for subscriber use not later than March 1, 2001.
- C. 711 is available from the Company in Company territory only.
- D. This service is subject to the availability of the 711 dialing code.
- E. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. Limitations and use of service as stated in Section A2.
- G. Directory Listings may be provided for 711 at no charge.
- H. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)¹
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A²
 - Operator assisted calls to the 711 will not be completed, as additional charges may be incurred by the end user.
- I. (DELETED)

Note 1: Hotel/Motel/Hospital equipment may require modification in order for 711 call to complete.

Note 2: Calls will be completed via translations performed by the wireless carrier's switch.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.1 General (Cont'd)

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing *or* Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.81.2 Service Requirements and Conditions

- A.** All requests for 511 must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.
- B.** Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

- C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use ("311") is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 "point-to" number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 "point-to" number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a "first come, first served" basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An "affiliate" of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 CALL BEFORE YOU DIG SERVICE

A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.

- C.** Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing *or* Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
 3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
 4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

A13.83.2 Rates and Charges

- A.** Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2. is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

- A. This Guidebook applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Georgia where the respective rate centers of such points also are located in said State.

A18.2 General

- A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5. following.
- C. Long distance message telecommunications rates are not applicable to calls originated and terminated within county boundaries except as specified in D. following.
- D. Long distance message telecommunications rates are applicable to intracounty calls on which the Company quotes time and charges.
- E. For those Local Exchange Companies concurring in this Guidebook, the compensation rate found in Section E2. of the Access Service Tariff will apply for Interexchange Carriers, Resellers, AOS providers, and all other entities who complete unauthorized intraLATA calls.
- F. Except as otherwise provided herein, the rates, terms and conditions outlined in this Section are in addition to, and are in compliance with, the rates, terms and conditions specified in the other applicable sections of this Guidebook.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

- A. Classes of Service

Service is offered on a Station-to-Station or Person-to-Person basis. The Station-to-Station class of service is furnished on an Operator Handled basis or on a Direct Distance Dialing basis. (C)

1. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
 - a. Dial type telephone communication denotes a call dialed and completed by the customer from a residence telephone without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:
 - (1) Reestablish a call which has been interrupted after the called number has been reached or,
 - (2) Reach the called telephone number where facilities are not available for customer dial completion.
 - (3) Record the originating telephone number where no automatic recording equipment is available.
 - (4) Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.
 - (5) Assist in the completion of calls between hearing and speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones.
 - b. Dial Station-to-Station rates do not apply on calls placed from a pay telephone.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

- A. Classes of Service (Cont'd)
 2. Operator Station-to-Station and Person-to-Person
 - a. Operator Handled Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted above. Operator Handled Station-to-Station calls include station-to-station calls placed from a pay telephone.
 - b. **(DELETED)** (D)
 - c. Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex Type Services.
- B. Rating of Calls
 1. Rates are quoted in terms of initial and additional periods.
 - a. The initial period for telephone connections is one minute, or any fraction thereof, for all classes of service. Additional periods are rated in one minute increments, or any fraction thereof, that the telephone connection continues beyond the initial period.
 - b. The rates for this service are as specified in H. following.
 - c. The basic rate for all classes of service is the Day Station-to-Station rate. For day calls, total fractional amounts will be rounded down to the lower cents. If time of day discounts are applicable, rounding will occur after the discount has been applied. Additional amounts as shown under H. following should be added to the basic rate for all Operator Station and Person classes of service.
 - d. Where technically feasible, time of day discounts will apply equally to the total charges, as found in H. following, for all classes of service.
 - (1) Total fractional amounts resulting from the application of the discount will be rounded down to the lower cents.
 - (2) The applicable discount level for each rate period is shown in H.3. following.
 - (3) Discounts do not apply to the additional charges shown in H.2. following.
- C. Timing of Messages
 1. The time when connection is established, as provided in 2. through 5. below, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect.
 - a. In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for the initial and additional rate periods in effect for that rate period.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

- C. Timing of Messages (Cont'd)
 - 2. On station-to-station calls, chargeable time begins when connection is established between the calling station and the called telephone, Miscellaneous Common Carrier mobile radio system or PBX system.
 - 3. On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
 - 4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment line in the telephone network or by the operator.
 - 5. Chargeable time does not include time lost because of faults or defects in the service.
- D. Reversal of Charges (Collect Calls)
 - 1. Collect calls are permissible for all telephone calls except calls to which Dial Station-to-Station rates apply. (C)
 - 2. The regularly established rates apply.
- E. Collection of Charges at Coin Telephones

Charges for calls to be collected at coin box telephones will be the total charge as provided in H. following computed and rounded to the nearest multiple of \$.05.
- F. Rates Applicable on Certain Holidays

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rate Table

Rates shown in the following tables are applicable to intraLATA intrastate messages between all points within the same LATA and within the State of Georgia.

1. Basic Rate Table^{1,2,3}

	Rate Mileage	Initial Minute	Each Additional Minute
a. Residence			
	0-10	\$.12	\$.04
	11-16	.14	.06
	Over 16	.35	.35
b. Business			
	0-10	.12	.04
	11-16	.14	.06
	Over 16	1.30	1.30

2. Additional charges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator services:

	Nonrecurring Charge	USOC	
(1) Billing Surcharges			
(a) (DELETED)			(D)
(b) Station-to-Station operator assisted sent-paid, collect and third number, each	\$1.00	NA	(C)
(c) Person-to-Person operator assisted calls, each	5.00	NA	
(2) Operator Dialed Surcharge ⁴			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)

Note 1: Discounts apply as shown in A18.3.1.H.3.

Note 2: All "real time" rated calls are rated in whole minutes. "Real time" rated calls are calls that require "quotation of charges" before or after a call is completed (1+ Hotel and Time and Charges).

Note 3: Where sub-minute billing is not available, the initial and additional periods are rated in increments of one-minute, or any fraction thereof.

Note 4: Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rate Table (Cont'd)

3. Discounts and Applicable Rate Periods

- a. Discounts apply equally to total charges for all messages with total fractional amounts rounded down to the lower cent. Discounts do not apply to add on charges for other Station, or Person charges shown in 2. preceding. (C)

	Applicable Discounts						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	Full	Full
to 6:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
6:00 PM	Full	Full	Full	Full	Full	Full	Full
to 7:00 AM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate

- b. Day Rate Period = Full Rate (Peak)
Evening, Night and Weekend Rate Period = Full Rate (Off-Peak)

Note 1: To, but not including.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**A18.11 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Residence)
(Obsoleted, See Section A118.) (Cont'd)****A18.12 Reserved for Future Use****A18.13 Calling Plans - Saver Service****A18.13.1 Description of Service**

- A. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate long distance calls originated and terminated Intrastate, IntraLATA.
- B. Individual message detail is included as part of this service.
- C. The service is offered in connection with outward customer dialed station-to-station calling plus station-to-station, person-to-person, or collect calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A18.14.2 General Terms and Conditions

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Non-Bell Exchange Carrier customers
 3. Any Special Line Class Codes
 4. (DELETED)
 5. Alternately Billed Calls; e.g., Collect or Billed to Third Number (C)
 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 7. Calls from tandems where the end user cannot be identified
 8. Calls from Company and COCOT Coin Stations

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 1. Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate	USOC
\$.00	NA

A18.15 Reserved for Future Use

A18.16 Reserved for Future Use

A18.17 Reserved for Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.18 Easy Calling Plans

A18.18.1 Plan No. 1

A. Description of Service

1. Plan No. 1 is an optional calling plan that is available to residence customers only, subject to the criteria in A18.18.2.A. following. Plan No. 1 allows all direct dialed sent paid (non-operator assisted) intrastate calls that originate and terminate in the customer's home Calling Zone/LATA to be rated at \$.10 per minute rather than the rate schedule shown in A18.3.1.H.1.

B. Limitations of Subscription

Plan No. 1 is only available to residential customers that meet one of the following criteria.

1. Contacted by a Company representative or Agent of the Company and offered the plan.
2. Averaged at least \$3.00 of intraLATA toll billing by the Company over the last three months
3. Subscribe to Complete Choice service.

C. Application of Charges

1. The initial period for telephone connection between all points is thirty seconds. Additional periods are billed in one-tenth minute increments.
2. Time-of-day discounts specified in A18.3.1.H.3 do not apply to Plan No. 1 calls.
3. Plan No. 1 rates do not apply to the usage charges associated with other optional calling plans *or* operator assisted calls. (C)
4. Subscription to Plan No. 1 is on a per line basis.
5. Normal service charges specified in Section A4. do not apply for subscribing to this plan, or canceling subscription to this plan.
6. The new rate applies only to calls made after the service effective date for this plan.

D. Rates and Charges

1. Rates per residence line

(a) Each	Rate	USOC
	-	OC910

2. Rates per increment of time, per call

	Initial Thirty	Each	
	Seconds	Additional	
		One-Tenth Min.	USOC
(a) Rate Mileage 0 - 10	\$.06	\$.004	NA
(b) Rate Mileage 11 - 16	.07	.006	NA
(c) Rate Mileage Over 16	.05	.01	NA

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.20 Reserved for Future Use

A18.21 Custom Rate Plan

A18.21.1 Plan Details

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator) or on a Person-to-Person basis. (C)
2. Individual message detail is included as part of this service.
3. This service is available only in exchanges served by the Company where facilities and billing capabilities exist.

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station.
2. The regularly established Operator Station-to-Station or Person-to-Person rates of A18.3.1.H.2 apply.

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station or Person-to-Person message, the applicable Additional Charges specified in 5. following are added to the Basic Rate Schedule charge. (C)

A18. OPTIONAL CALLING PLANS

A18.21 Custom Rate Plan (Cont'd)

A18.21. Plan Details (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial Thirty Seconds \$.05	Additional One-Tenth Minute Each Or Fraction Thereof \$.01	USOC OSR20
--	---	---	-----------------------

(a) All distances

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Additional Charges

a. For station-to-station (Operator) and person-to-person messages, the applicable Additional Charges shown in A18.3.1.H.2. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Additional Charges.

(C)

Note 1: To, but not including.

A35. INTERCONNECTION OF MOBILE SERVICES

A35.1 Interconnection Services for Mobile Service Providers (MSPs) (Cont'd)

A35.1.1 General (Cont'd)

I. Other Associated Terms, Rates and Conditions (Cont'd)

4. MegaLink service, MegaLink Light service, MegaLink channel service, SMARTRing service (a.k.a. BellSouth SPA Dedicated Ring), and LightGate service (a.k.a. BellSouth SPA Point to Point Network) from Section B7. of the Private Line Guidebook, are used to rate certain portions of DS1 service offered under this Guidebook. The terms and conditions which apply for those services apply here, except that the month to month rates for MegaLink channel service, as specified in B7.3 of the Private Line Guidebook may be applied without the MSP fulfilling any minimum contract period. However, a minimum initial service period may apply for DS1 services, as specified in B7. of the Private Line Guidebook for MegaLink service, MegaLink Light service or LightGate service (a.k.a. BellSouth SPA Point to Point Network).
5. Directory listings for MSPs are provided in accordance with terms, conditions and rates found in Section A6.
6. Clients of the MSP may be provided directory listings as specified in A6.6.2 Business Additional Listing.
7. Charges for Directory Assistance, Directory Assistance/Directory Assistance Call Completion, Operator Assisted Local Calls, and **Verification and Emergency Interrupt** Service as defined in Section A3. are applicable and will be individually itemized on the MSPs bill. (T)
8. Charges for Directory Assistance, Operator Assisted Calls, and IntraLATA Long Distance Operator Verification/Interruption Service as defined in Section A18. are applicable and will be individually itemized on the MSPs bill.
9. When the MSP wants to prohibit third number and collect calls to mobile numbers, Billed Number Screening is available upon request, per Section A2. Certain calls cannot be screened, including but not limited to calls handled by Independent Company (ICO) operators, Maritime, Air-to-Ground, and International calls, or calls handled by companies that do not subscribe to the data base where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls.
10. The appropriate service charges in Section A4. apply to the establishment and rearrangement of service provided under this Section. In addition, the nonrecurring charges specified in A35.1.6 shall apply for connection of service or rearrangement.
11. Billing disputes should be communicated to the Company in writing as soon as possible. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from receipt of such notification. The Company will resolve the dispute and assess interest credits or late payment penalties to the MSP as follows:
 - If the dispute is resolved in favor of the Company and the MSP has paid the disputed amount on or before the payment due date, no credits or late payment penalties will apply to the disputed amount.
 - If the dispute is resolved in favor of the Company, a late payment charge of 1.25 percent will be applied to an MSP's bill with an unpaid past due balance of \$30.00 or more. The 1.25 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.
 - If the dispute is resolved in favor of the MSP and the MSP has withheld the disputed amount, no credits or late payment penalties will apply to the disputed amount.
 - If the dispute is resolved in favor of the MSP and the MSP has paid the disputed amount, the MSP will receive a credit from the Company for the disputed amount. If the disputed amount is \$30.00 or more, it will be subject to an interest credit of 1.25 percent per month.
12. The MSP may pay usage charges for mobile originated traffic on either a local and toll basis or on a LATA-wide basis. However, the MSP is limited to only one method of paying for this usage per LATA.

J. Usage Charges for Mobile Originating Traffic - Local and Toll

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.1 ISDN - Business Service (IBS)

A42.1.1 General

- A.** ISDN - Business Service (IBS) will be offered under a Flat Rate Threshold Pricing Plan or a Usage Option Plan.
1. The Flat Rate Threshold Pricing plan allows up to 19,200 minutes of use each month per DSL at the flat rate. Minutes of use rates will apply for all usage above the 19,200 minutes per DSL threshold.
 2. Usage Option Plans will be available for various thresholds of local use only on National ISDN lines. Usage Option Plans not available for IBS lines associated with a Centrex based system.
 - a. Usage Option Plan A - The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all local usage. This plan is limited to outward only service.
 - b. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus the Extended Calling Area as described in Section A3.
 3. The following stipulations apply only when the IBS line from which the call originates subscribes to a Usage Option Plan.

Calls completed with operator assistance within the Basic Local Calling Area and Extended local calling area will be rated at the Usage Option Plan usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. (C)
 4. Reduced toll rates as specified in this Section will be applied to toll calls outside the Extended Local Calling Area but within the LATA for all calls billed to a IBS line subscribing to Usage Option Plan B. Operator assisted charges as specified in A3. apply to operator handled calls in addition to the usage charges specified. (C)

All IBS lines in an earning account must be in the same type Plan, i.e., all Usage Option Plan A's , Threshold, etc. Hunting between various types of plans will not be allowed.

A minimum service period of three months will be required on IBS lines whether established under a Flat Rate Threshold Pricing Plan or a Usage Option Plan. Termination Charges as defined in this Guidebook will apply if the customer terminates or disconnects the service prior to fulfilling the three months period.

- B.** ISDN - Business Service (IBS) is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. ISDN - IBS supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery, Calling Name Delivery, and Call Hold are included with this service. IBS is available where facilities permit.
- C.** IBS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
- D.** IBS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.
- E.** B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.7 Monthly Exchange Rates (Cont'd)

A103.7.1 Flat Rate Service Descriptions and Charges (Cont'd)

E. PBX Trunks

1. Business

(a) Combination¹

Group 4
\$44.62

USOC
TFC

F. Georgia Community Calling (Message Rate/Measured Service)

(Obsoluted 08/25/2001 Type 4 for Residence customers. GCC is not available for new installations or transfers of service to new locations.) (Obsoluted 10/13/2002 Type 4 for Business customers. GCC is not available for new installations or transfers of service to new locations. Business customers may add lines at present locations.)

1. Residence and Business customers who subscribe to Georgia Community Calling (GCC) have an expanded service area included in their local calling area. Calling points within the basic and expanded service areas for GCC are specified in A3.6.1.
2. This offering is limited to where facilities and equipment are available.
3. A message rate charge as specified in A103.7.4.D applies for calls to points within the basic service area. The monthly rate for a GCC exchange access line includes a usage allowance of seventy-five messages for business. Inward only trunks and NARs are excluded from the allowance.¹
4. Residence monthly billed usage charges for calls terminating in the basic service area will not exceed the monthly rate for residence flat rate individual line service at the subscriber's premises.
5. Message rate charges will not apply to calls to the Company Business Office, Repair service, Directory Assistance or for Emergency 911 service. Regular Directory Assistance charges as specified in A3.13 will apply.
6. Usage charges as specified in A103.7.4.D apply for calls to points in the expanded service area and are based on airline mileage between rate centers. The methodology for determining the airline mileage is described in A18.5.
7. Long distance rates as specified in A18.3 apply for calls to points in the expanded service area on which the Company quotes time and charges.
8. All regular guidebook charges will apply as appropriate except for those exceptions listed herein.
9. Any combination of message rate and flat rate service will generally not be allowed on the same premises with the exception of GCC customers who subscribe to Deluxe Optional Extended Area Service (OEAS). Additional exceptions are also described in A2.3.2.
10. GCC subscribers are regularly billed monthly in advance. Usage charges, including messages in excess of the monthly allowance, are billed monthly in arrears. Any portion of the monthly message allowance not used in one month may not be credited to the subscriber's account for any other month of service.
11. GCC will not be provided in conjunction with Foreign Exchange or Foreign Central Office Service.
12. Where a subscriber contracts for two or more individual GCC lines on the same premises, and agrees to group billing, the number of monthly message allowances per exchange access line will be multiplied by the number of lines. Messages in excess of this product will be billed at the additional local message charge as specified in A103.7.4. All exchange access lines included for such allowances must have the same central office designation and must be located at the same end user premises.
13. Normal service charges will not apply for one-time conversion from flat rate service to Residential GCC at the same premises. Within six months of the conversion, the Company will restore the customer to flat rate service at no charge if the customer is not satisfied with the service.
14. The compensation rate found in Section E2. of the Access Service Tariff will apply for Interexchange Carriers, Resellers, AOS providers, and all other entities who complete unauthorized intraLATA calls.
15. Operator assisted charges as specified in A3.14.1 apply to operator handled calls in addition to the usage charges specified. (C)
16. Hotel, Motel and Hospital customers have the option of selecting GCC with the expanded calling area or without the expanded calling area.

A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A118.2 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Business) (Cont'd)

A118.2.1 Description of Service

- A. Saver Service - Discount Plan (Business) is a specially designed toll optional calling plan applicable to business customer dialed station-to-station intrastate long distance calls originated and terminated in the customer's home Calling Zone/LATA. For a fixed monthly rate, customers receive a discount in addition to the normal discounts that apply.
- B. The service is offered as Outward service only.
- C. The service is available to business, PBX and ESSX customers.
- D. Individual message detail is not included as part of this service.
- E. The service is available only where the billing capability exists.

A118.2.2 General Terms and Conditions

- A. The service is not subject to concessions.
- B. A customer may subscribe to only one Section A18 toll optional calling plan offered to business, PBX and ESSX customers by the Company.
- C. The minimum service period is one month.
- D. The monthly recurring rate will be prorated as specified in A118.2.5.B. following when the customer's service is connected, disconnected, suspended, or restored at a time other than the beginning of the customer's next billing period.
- E. Suspension of the service is allowed subject to the terms and conditions specified in Section A2.3.16. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.

A118.2.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.
- B. The service is offered on an account basis only.

A118.2.4 Limitation of Service

- A. The service does not include person-to-person, collect, conference or other calls requiring operator handling except that an operator will: (C)
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Reestablish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- B. The service is not available for use with Foreign Exchange or Remote Call Forwarding Service.

A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A118.3 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Budgeting Plan (Residence) (Cont'd)

A118.3.1 Description of Service

- A. Saver Service - Budgeting Plan (Residence) is a specially designed toll optional calling plan applicable to residence customer dialed station-to-station intrastate long distance calls originated and terminated in the customer's home Calling Zone/LATA. A customer may use up to 30 minutes of toll calling for a fixed/minimum monthly rate. In the same billing period, usage which exceeds the initial 30 minute block of time will be billed at a reduced rate compared to the initial block.
- B. The service is offered as Outward service only.
- C. The service is available to residence customers.
- D. Individual message detail is not included as part of this service.
- E. The service is available only where the billing capability exists.

A118.3.2 General Terms and Conditions

- A. The service is not subject to concessions.
- B. A customer may subscribe to only one Section A18. toll optional calling plan offered to residence customers by the Company.
- C. The minimum service period is one month.
- D. The fixed/minimum monthly rate will be prorated as specified in A118.3.5.A. following when the customer's service is connected, disconnected, suspended, or restored at a time other than the beginning of the customer's next billing period.
- E. Suspension of the service is allowed subject to the terms and conditions specified in Section A2.3.16. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.

A118.3.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.
- B. The service applies to all the local exchange lines in an account.

A118.3.4 Limitation of Service

- A. The service does not include person-to-person, collect, conference or other calls requiring operator handling except that an operator will: (C)
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Reestablish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- B. The service is not available to users of Dormitory Communications Service.
- C. The service is not available for use with Foreign Exchange or Remote Call Forwarding Service.

A118. OBSOLETE SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A118.4 Calling Zone/Local Access and Transport Area (LATA) Calling Plans - Saver Service - Discount Plan (Residence) (Cont'd)

A118.4.2 General Terms and Conditions

- A. The service is not subject to concessions.
- B. A residence customer may subscribe to only one Section A18 toll optional calling plan offered to residence customers by the Company.
- C. The minimum service period is one month.
- D. The fixed/minimum monthly rate will be prorated as specified in A118.4.5.A. following when the customer's service is connected, disconnected, suspended, or restored at a time other than the beginning of the customer's next billing period.
- E. Suspension of the service is allowed subject to the terms and conditions specified in Section A2.3.16. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.

A118.4.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.
- B. The service applies to all the local exchange lines in an account.

A118.4.4 Limitation of Service

- A. The service does not include person-to-person, collect, conference or other calls requiring operator handling except that an operator will: (C)
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Reestablish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- B. The service is not available to users of Dormitory Communications Service.
- C. The service is not available for use with Foreign Exchange or Remote Call Forwarding Service.

A118.4.5 Rates and Charges

- A. Monthly Charges
 - 1. Method of Determining Monthly Charges
 - a. For each rate period, as defined in A18.3.1 preceding, customer dialed station-to-station intrastate, intraLATA messages are rated using the prevailing toll rates and procedures specified in A18.3.1 preceding and accumulated throughout the customer's billing period.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing Service (N11) (Cont'd)

A139.1.1 General (Cont'd)

- M.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- N.** Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- O.** Access to N11 Service is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Four-party Stations
 - Cellular - Type 2AOperator assisted calls to an N11 subscriber will not be completed.
- P.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

(C)