

**TARIFF DISTRIBUTION**

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PURPOSE: Directory Assistance (DA) Listings lookup change

**TARIFF SECTION**

G003

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**PAGE REVISION**

0009

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.13 Directory Assistance Service

##### A3.13.1 General

The Company furnishes a Directory Assistance service for the purpose of aiding subscribers in obtaining listing information.

##### A3.13.2 Rates and Charges

	Rate	USOC	
A. Directory Assistance service - request of a listing (maximum of <i>three</i> requests per call)			(C)
1. Within the Company's local calling or LATA/NPA serving area for the originating line			
(a) Each Call	\$2.09	NA	
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line			
(a) Each Call	2.09	NA	
B. Directory Assistance for Public (payphone) Service Providers			
1. All calls to Directory Assistance			
(a) Per Call	.35	NA	
C. Charges for Directory Assistance service are not applicable to requests of listings within the local calling or LATA/NPA serving area for calls originating from lines furnished for the use of handicapped persons.			

#### A3.14 Operator Assisted Local Calls

##### A3.14.1 Operator Assisted Charges

- A. All types of local exchange service have local calling areas as specified in A3.6, which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

	Nonrecurring Charge	USOC
1. Billing Surcharges		
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$1.00	NA
(b) Station-to-Station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls, each	1.00	NA
(c) Person-to-Person operator assisted calls, each	5.00	NA
2. Operator Dialed Surcharge <sup>1</sup>		
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA
3. Zero Minus Charge <sup>2</sup>		
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA

**Note 1:** Operator Dialed Surcharge is in addition to any applicable Billing Surcharge

**Note 2:** Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.