# **TARIFF DISTRIBUTION**

FILE PACKAGE NO.: GA-14-0025

DATE: February 20, 2014

STATE: GEORGIA

EFFECTIVE DATE: 02/20/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: With this project, we will be introducing a new Georgia USF fee

TARIFF SECTION<br/>G002PAGE NUMBER<br/>13PAGE REVISION<br/>0002

GA-14-0025 EFFECTIVE: February 20, 2014

### **A2. GENERAL REGULATIONS**

## A2.4 Payment Arrangements and Credit Allowances (Cont'd)

### A2.4.3 Payment for Service (Cont'd)

- H. (Cont'd)
  - 4. (DELETED)
  - 5. (DELETED)
  - 6. No subscriber may be disconnected for unpaid residential local service if the subscriber notifies the Company between the date of receiving a notification of the proposed disconnection of service and the date set for disconnection and agrees to pay the unpaid balance for service previously provided in equal installments over the three consecutive billing months immediately following said notice. Further, the subscriber agrees to pay future bills and the installments by the date due. However, if a subscriber has received a notice of intent to disconnect, at any time prior to the time when the subscriber is once again current in his billings for service previously provided, if the subscriber makes toll calls exceeding \$10.00 in any thirty (30) day period, the Company shall have the right to immediately and without further notice, disconnect telephone service to that subscriber. Similarly, if the subscriber fails to make any agreed upon payment as set forth immediately preceding, the Company may disconnect service without further notice.
- Nonpayment of 900 Service call billing to the caller shall not be cause for denial or termination of basic local exchange service.
- J. Customers who have deferred payment agreements for services provided by the Company will be allowed to spread the Line Connection Charges, as specified in Section A4, plus interest over the respective period of the agreement. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgement of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.
- K. A termination charge may apply as described in A2.3.17.C.
- L. Except as provided in E8.2.1.D., affiliated AT&T companies for which the Company provides billing services are not required to obtain written authorization from end users before submitting charges to the Company for billing.
- M. Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the overdue charges are paid. These subscribers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments. An Installment Billing Service Fee may apply as specified in Section A4. A one-time late payment charge of one and one half percent (1.5%) of the unpaid balance, as specified in A2.4.3.C., may be applied to the total amount due on the subscriber's current bill at the time the installment plan is established.
- N. AT&T Georgia will comply with, and require its Customers to comply with, the Commission's Universal Access Fund Requirements as set forth in O.C.G.A. Section 46-5-167 or any Commission order, rule or regulation adopted or promulgated hereunder. The surcharge will be shown as a separate line item on the Customer's monthly invoice and will read: GA UAF Surcharge. The rate of the surcharge will be equal to the contribution factor established by the Commission.

#### **A2.4.4** Allowance for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the subscriber, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this Guidebook. For the purpose of administering this regulation, every month is considered to have thirty days.

(N)

(D)