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## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

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## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General

- A. Wide Area Telecommunications Service (WATS)<sup>4</sup> is the furnishing of facilities by the Company and the concurring Local Exchange Carriers and, when applicable, an interLATA carrier for dial type telecommunications between a station associated with a WATS access line or an exchange access line and stations using the public switched network within the State of Florida in accordance with the *terms, conditions* and schedule of charges specified in this *Guidebook* and, when applicable, the tariff of the interLATA carrier. The WATS charges set forth in this *Guidebook* are in payment for the service furnished between the calling and called stations within Florida. Toll Free Dialing (TFD) Service<sup>4</sup> is the term now used to describe the service formerly known as 800 Service. Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for TFD Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS and intraLATA only Outward WATS require the use of a WATS access line from A119.5.3. Option TFD Service and Open TFD Service<sup>1</sup> can be terminated, at the direction of the customer, on a WATS access line from A119.5.3 or on an exchange line purchased from the appropriate *guidebook*. See A119.5.20, following for applicable charges when terminating on an exchange line. For WATS Access Lines arranged for bijurisdictional use, refer to A119.5.3.E. following. For the *terms, conditions* and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs. (T)
1. The rates and charges specified herein for WATS provide for a WATS access line. The WATS access line consists of all Central Office line equipment and all outside plant facilities up to and including the Company-provided standard network interface as defined in Section A1. (I)
  2. WATS access line extensions associated with an intraLATA WATS access line must be located within the same LATA as the WATS access line.<sup>2</sup>
  3. WATS access line extensions associated with an intraEAEA WATS access line must be located within the same EAEA<sup>3</sup> as the WATS access line.
  4. Jack charges for Company-provided jacks, other than the standard network interface, used in association with WATS are specified in Section A14.

**Note 1:** The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.

**Note 2:** Refer to the interLATA carrier's tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

**Note 3:** Refer to E10.3.2 of the Florida Access Service Tariff for the definition of EAEA.

**Note 4:** Effective December 31, 2021, Wide Area Telecommunications Service and Toll Free Dialing are withdrawn for residential customers. (N)

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 General (Cont'd)

- B.** Dial type telecommunications, as specified in A. preceding, for Combined WATS and intraLATA only Outward WATS must be dialed and completed from or to a WATS Access Line. For Option TFD Service and Open TFD Service, service can be completed to a WATS Access Line or an exchange access line. In all cases communications must be completed without the assistance of a Company operator<sup>1</sup>, except that a Company operator will:
1. Reestablish a call which has been interrupted after the called number has been reached.
- C.** Each WATS access line will be arranged at the customer's option for either Outward WATS or Toll Free Dialing Service but not for both. Option TFD Service and Open TFD Service, at the direction of the customer, can be terminated on a WATS access line arranged for inward calling only or on an exchange access line. For service terminating on an exchange access line, only one Toll Free Dialing number can be assigned to terminate on any one exchange access number. An exchange access number may include residence or business line or trunk numbers including DID numbers from Section A12. The termination of Toll Free Dialing Service to an existing Outward WATS or Open TFD Service or Option TFD Service telephone number is prohibited. These services are subject to the provisions outlined herein and in Section A2. A WATS access line may also be provided over an intraLATA High Capacity Channel Service equipped with Outward WATS or Toll Free Dialing Service functionality. See Section B7. of the Private Line *Guidebook* for additional applicable charges. (T)
- D.** WATS arranged for Statewide<sup>2</sup> or combined outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within this State by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within the same LATA and this same State by way of the WATS access line and the public switched network. WATS arranged for intraEAEA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within the same EAEA and this same state by way of the WATS access line and the public switched network. WATS arranged for interLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations in a different LATA and the same state by way of the WATS access line and the public switched network.<sup>2</sup>
- E.** WATS arranged for Open TFD Service provides for the termination of calls from stations within this State, for telecommunications with a station associated with a Toll Free Dialing Service access line or exchange access line for Open TFD Service located within this State.<sup>2</sup> WATS arranged for Option TFD Service provides for the termination of calls from stations within the same LATA and the same State for telecommunications with a station associated with a Toll Free Dialing Service access line or exchange access line located within the same LATA and State.
- F.** WATS is furnished only if the necessary facilities are available in the offices technically capable of providing the service.

**Note 1:** Due to the technical limitations of certain interLATA carriers' services, operator assistance as specified in A119.1.B. preceding cannot be provided with the Combined Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

**Note 2:** Refer to the interLATA carrier's tariff for rates applicable to interLATA usage. Refer to the Statewide carrier's tariff for rates applicable to Statewide usage.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.1 General (Cont'd)**

- G.** Combined Outward WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.
- H.** Directory Assistance Service for customers of the Company requesting telephone number of subscribers who are located outside their local calling area but within the same Number Plan Area is furnished under the provisions of A18.7. Such calls will be included in the determination of WATS usage charges. (T)
- I.** Option TFD Service and Open TFD Service are provided by the Company utilizing a Toll Free Dialing number.
1. Toll Free Dialing Number Assignment  
Toll Free Dialing Service provides for the assignment of a single ten digit TFD number to the customer which can be used on a statewide basis for Option TFD Service or Open TFD Service.<sup>1</sup> Toll Free Dialing Service provides the customer with one TFD number statewide for Option TFD Service or Open TFD Service. A TFD number, when used for Option TFD Service, can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in 2. following. Option TFD Service customers shall contain in all advertisements, publications or any other communication containing the Option TFD Service number a commonly understood description of all geographic calling limitations. The assigned TFD number can terminate to a WATS Access line provided in A119.5.3 following or to an exchange access line. A119.5.20 following provides the applicable charges for Option TFD Service and Open TFD Service terminating to an exchange access line. In the provisioning of Open TFD Service, the Company will be the Responsible Organization (RESPORG). The Company will require the 10-digit POTS number for intraLATA screening.
  2. Area of Service  
Area of Service for Option TFD Service is defined as the geographic locations (LATAs) within a state from which the Option TFD Service customer desires to accept calls for a given Toll Free Dialing Number. The Area of Service may range from a single LATA to the entire state. A WATS Access line or exchange access line is required within each LATA specified by the Area of Service for termination of Toll Free Dialing Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time Option TFD Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 3., following. For Open TFD Service, the Area of Service is defined as the entire state or the entire United States.<sup>1</sup>
  3. Variable Call Destination  
The Variable Call Destination feature provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one Toll Free Dialing Number, for statewide use, with termination to a WATS Access Line or exchange access line within the LATA where the TFD call originated. Rates for Variable Call Destination record establishment and record changes are provided in A119.5.20, following.

**Note 1:** The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.1 General (Cont'd)**

- J. Customers who subscribe to Toll Free Dialing Service provided by other than the Company may designate the Company as the intraLATA carrier. Such intraLATA usage will be billed in accordance with the rates and *terms and conditions* specified in A119.5.21. (T)
- K. The Company will provide the intraLATA portion of Open TFD Service with the IC providing the interLATA (and/or interstate) portion of the service. For the *terms, conditions* and rates of the interLATA (and/or interstate) portion of this service, refer to the Interexchange carrier's tariffs. (T)

**A119.2 Use of the Service**

- A. WATS is provided for use by the subscriber and may be used by others, when so authorized by the subscriber, providing that all such usage shall be subject to the provisions of this *Guidebook*. (T)
- B. Orders, including those which involve the start, rearrangements, release or discontinuance of service, will be accepted by the company only from the subscriber.
- C. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via business exchange service at rates and charges for Flat Rate PBX trunks as specified in A3.4.2.C. preceding. Entities reselling intrastate WATS are required to obtain a certificate of public convenience and necessity from the Florida Public Service Commission.
- D. The service is furnished subject to the condition that all applicable *terms and conditions* stipulated in Section A2. will be adhered to and that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes: (T)
  - 1. The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, Wide Area Telecommunications Service by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- E. WATS is available for use with data transmitting and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals subject to the *terms and conditions* as specified in A16.1.1.D preceding. (T)
- F. Toll Free Dialing Service facilities are available for use with Public Announcement Services and are subject to the provisions outlined herein and in Sections A2. and A13. (T)

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.3 Limitation of Service**

- A. Wide Area Telecommunications Service does not include conference or other calls requiring operator handling except as provided in A119.1.B. preceding. (C)
- B. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the WATS access line or exchange access line for Option TFD Service and Open TFD Service and the called or calling station.

Extensions from WATS access lines are restricted to the use of the subscriber, his representatives and associates and are furnished only on the same or different premises of the same subscriber except that extensions from Toll Free Dialing Service may be located on other than the subscriber's premises for the purpose of answering calls when the subscriber is not available at the main station and except that WATS access line extensions may be shared, provided those extension lines are located on the customer's premises.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other service may be established. However, satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

WATS may be terminated at a premises where telecommunications management functions are performed on behalf of the customer only if the customer has a requirement to communicate over the WATS line to or from premises of that customer located in the State of Florida. In such cases the premises where telecommunications management functions are performed will be considered a customer's premises. WATS access lines and extensions will be terminated only at premises located within the State of Florida.

- C. Toll Free Dialing Service is furnished upon condition that the customer accept and make use of the terminations or connections provided in accordance with A119.1.E. preceding, and that the customer obtain a sufficient number of WATS access lines or exchange access lines for Add-On TFD Service, Option TFD Service or Open TFD Service to prevent the percent of calls completed to calls attempted (including busy and unanswered calls) from falling below 50% for two consecutive months. Customers falling below the 50% level of completions will be required to subscribe to additional WATS access lines or exchange access lines for Option TFD Service and Open TFD Service to handle the incoming calls with at least a 50% completion level. Should the customer refuse to subscribe to these lines, the Company, without incurring any liability, may terminate the Toll Free Dialing Service, provided that, in case of termination of service, at least five days have elapsed following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.
- D. Any arrangement permitting customer control of the number of calls completed to an Toll Free Dialing Service access line is not permitted.

**A119.4 Reserved for Future Use**

## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.5 Rates and Charges**

#### **A119.5.1 General**

- A. The separate usage rate structures of the Local Exchange Carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS are based on separate identification of intraLATA and interLATA usage as directed by the Commission.
- B. For Option TFD Service and Open TFD Service, Combined Outward WATS, and IntraLATA Outward WATS, the intraLATA usage is applied to the schedule of Hourly Rates in A119.5.4.A. following, and the interLATA usage is applied to the approved tariff rates of the interLATA carrier. For IntraEAEA Outward WATS, the IntraEAEA usage is applied to the schedule of Hourly Rates in A119.5.4.A. following.
- C. The schedule of Hourly Rates in A119.5.4.A. requires a separate monthly charge for each WATS access line or exchange access line for Option TFD Service or Open TFD Service independent of usage on that line.
- D. Monthly usage charges are computed on the total hours of use per WATS access line account or the total hours of use per exchange access line utilized for Option TFD Service or Open TFD Service according to the schedule and methodology found in A119.5.4.A and A119.5.5, following. WATS access lines and exchange access lines will not be mixed at any one customer location for termination of Add-On TFD Service, Option TFD Service and Open TFD Service traffic associated with a given Toll Free Dialing number.
- E. WATS Access Lines Arranged for Bijurisdictional Use

The following parameters apply only to WATS Access Lines arranged for bijurisdictional use.

1. "1+" and "0" intraLATA usage carried over outward WATS Access Lines, having both intra and interstate capability (bijurisdictional) and provided from the BellSouth Telephone Companies Tariff FCC No. 1 or other appropriate Local Exchange Carrier (LEC) interstate tariff, will be completed over LEC facilities at LEC intraLATA outward WATS rates and subject to *terms and conditions* applicable to LEC intraLATA outward WATS. Subscribers using a bijurisdictional access line for Toll Free Dialing Service may choose either the Company or the interexchange carrier to complete and bill intraLATA calls according to the appropriate rates, *terms and conditions*. The "1+" and "0" intraLATA usage will be billed to the customer (end user or IXC) where the closed end of the bijurisdictional WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the bijurisdictional WATS Access Line is ordered when the Company is used to complete intraLATA calls.
2. Local calling and seven digit access to originating intrastate FGA and FGB Service are prohibited.

(T)

#### **A119.5.2 Reserved for Future Use**

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.3 Monthly Rates**

**A. Access Line Charges<sup>1,2</sup>**

**1. Outward WATS**

	<b>Monthly Rate</b>	<b>USOC</b>
(a) For Combined IntraLATA/InterLATA Service, <sup>3</sup> each	<b>\$37.45</b>	<b>WMCS+</b>
(b) For IntraLATA Service only, each	<b>37.45</b>	<b>WFMS+</b>
(c) For IntraEAEA Service only, each <sup>4</sup>	<b>37.45</b>	<b>WFQS+</b>
(d) For Combined IntraLATA/InterLATA Service <sup>3</sup> when provided over an intraLATA High Capacity Channel Service with WATS functionality, each	<b>10.00</b>	<b>WHTS+</b>
(e) For IntraLATA Service only when provided over an intraLATA High Capacity Channel Service with WATS functionality, each	<b>10.00</b>	<b>WHPS+</b>
(f) For IntraEAEA Service <sup>4</sup> only when provided over an intraLATA High Capacity Channel Service with WATS functionality, each	<b>10.00</b>	<b>WHSS+</b>
<b>2. Toll Free Dialing (TFD) Service</b>		
(a) For Combined Statewide Service, each (Obsoleted 01-22-94, Type 3)	<b>\$37.45</b>	<b>8L9H+</b>
(b) Option TFD Service, each	<b>37.45</b>	<b>W1MS+</b>
(c) Open TFD Service, each	<b>37.45</b>	<b>WSA1+</b>
(d) For Combined Statewide Service when provided over an intraLATA High Capacity Channel Service with 800 Service functionality, each. (Obsoleted 01-22-94, Type 3)	<b>10.00</b>	<b>WH9S+</b>
(e) For Option TFD Service when provided over an intraLATA High Capacity Channel Service with Toll Free Dialing Service functionality, each	<b>10.00</b>	<b>8MKS+</b>
(f) For Open TFD Service when provided over an intraLATA High Capacity Channel Service with Toll Free Dialing Service functionality, each	<b>10.00</b>	<b>WH9T+</b>

**Note 1:** For Access Line Charges applicable to InterLATA Service, refer to Florida Access Tariff E6.8.3.

**Note 2:** The Dedicated Access Line Monthly Rates will be reduced by the amount of the gross receipts tax for certified vendors of telecommunications services.

**Note 3:** See A119.1.B. preceding.

**Note 4:** The technical capability to provide this service is not available at this time. This service is included in this *Guidebook* per the Florida Public Service Commission Order No. 14621.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.4 Hourly Rates<sup>1</sup>**

**A. Rate Tables**

The hourly rates apply to the total usage of each WATS access line account or the total Option TFD Service or Open TFD Service usage terminating on an exchange access line rounded to the nearest tenth of an hour.

1. Outward WATS - IntraLATA portion, per hour of use for BellSouth Telecommunications, Inc.<sup>2,3</sup>

	Per Hour		Per Minute		USOC
	Peak	Off Peak	Peak	Off Peak	
(a) Up to and including 15 hours	\$9.90	\$7.92	\$ .1650	\$ .1320	NA
(b) Greater Than 15 hours	9.60	7.68	.1600	.1280	NA
(c) Greater Than 40 hours	9.30	7.44	.1550	.1240	NA
(d) Greater Than 80 hours	8.70	6.96	.1450	.1160	NA
(e) Greater Than 120 hours	8.10	6.48	.1350	.1080	NA
(f) Greater Than 170 hours	7.20	5.76	.1200	.0960	NA
(g) Greater Than 320 hours	6.60	5.28	.1100	.0880	NA
(h) Greater Than 500 hours	6.00	4.80	.1000	.0800	NA
(i) Greater Than 1200 hours	6.00	4.80	.1000	.0800	NA
(j) Greater Than 2500 hours	6.00	4.80	.1000	.0800	NA

2. Outward WATS - IntraEAEA portion, per hour of use for the Company<sup>4</sup>

(a) Up to and including 15 hours	9.90	7.92	.1650	.1320	NA
(b) Greater Than 15 hours	9.60	7.68	.1600	.1280	NA
(c) Greater Than 40 hours	9.30	7.44	.1550	.1240	NA
(d) Greater Than 80 hours	8.70	6.96	.1450	.1160	NA
(e) Greater Than 120 hours	8.10	6.48	.1350	.1080	NA
(f) Greater Than 170 hours	7.20	5.76	.1200	.0960	NA
(g) Greater Than 320 hours	6.60	5.28	.1100	.0880	NA
(h) Greater Than 500 hours	6.00	4.80	.1000	.0800	NA
(i) Greater Than 1200 hours	6.00	4.80	.1000	.0800	NA
(j) Greater Than 2500 hours	6.00	4.80	.1000	.0800	NA

**Note 1:** Hourly Rates will be reduced by the amount of the gross receipts tax for certified vendors of telecommunications services.

**Note 2:** For Combined Outward WATS, the interLATA usage charge as contained in the interLATA carrier's tariff will apply to the interLATA usage.

**Note 3:** To be implemented with the October 1, 1995 billing period.

**Note 4:** The technical capability to provide this service is not available at this time. This service is included in this *Guidebook* per the Florida Public Service Commission Order No. 14621.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.4 Hourly Rates<sup>1</sup> (Cont'd)**

**A. Rate Tables (Cont'd)**

- 3. Combined TFD Service, *Toll Free Dialing (TFD) Service - Option TFD Service and Open TFD Service*, per hour of use *for the Company*

	Per Hour		Per Minute		USOC
	Peak	Off Peak	Peak	Off Peak	
(a) Up to and including 15 hours	9.36	7.50	.1560	.1250	NA
(b) Greater Than 15 hours	8.70	6.96	.1450	.1160	NA
(c) Greater Than 40 hours	8.10	6.96	.1350	.1160	NA
(d) Greater Than 80 hours	7.50	6.96	.1250	.1160	NA
(e) Greater Than 120 hours	6.90	6.90	.1150	.1150	NA
(f) Greater Than 170 hours	6.30	6.30	.1050	.1050	NA
(g) Greater Than 320 hours	6.00	6.00	.1000	.1000	NA
(h) Greater Than 500 hours	5.88	5.88	.0980	.0980	NA
(i) Greater Than 1200 hours	5.88	5.88	.0980	.0980	NA
(j) Greater Than 2500 hours	5.88	5.88	.0980	.0980	NA

**B. Rate Periods**

Rates applicable are based on the time of day, day of week as follows:

1. Peak Period

8AM to 5PM Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day) is charged at Off Peak Period Rates.

2. Off Peak Period

5PM to 8AM Monday through Friday

All day Saturday and Sunday

**Note 1:** Hourly Rates will be reduced by the amount of the gross receipts tax for certified vendors of telecommunications services.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.5 Rates and Charges (Cont'd)****A119.5.5 Method of Determining Usage Charges**

- A.** For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, apply the following to the intraLATA calls and usage. For IntraEAEA WATS, apply the following to the intraEAEA calls and usage. For Option TFD Service or Open TFD Service, apply the following to only the intraLATA Toll Free Dialing calls and usage.
1. Determine the total number of completed calls for the WATS access line account for each rate period.
  2. Determine the equivalent hours used for each rate period by applying the minimum average time requirement of 30 seconds (1 call x 30 seconds).
  3. Determine the total actual hours used for each rate period for each WATS access line account, rounded to the nearest tenth (one decimal place).
  4. Determine the total chargeable hours for each rate period for each WATS access line account. This is the greater of 2. or 3. preceding, rounded to the nearest tenth (one decimal place).
  5. Determine the usage charge per rate period for the WATS access line account by multiplying the hourly rate in the rate table by the total number of hours used and totaling these charges (for example, if total usage equals 20 hours for a given month, then the appropriate rate would be the rate for Greater than 15 Hours of use).
- B.** For Option TFD Service and Open TFD Service terminating on an exchange access line, monthly usage charges are calculated separately for each LATA in which the service terminates on an exchange access line. The usage charge applies as follows:
1. For each exchange access line (telephone number) termination of a given Toll Free Dialing number (maximum of one per LATA), the total chargeable hours for each rate period for each termination is the greater of a. or b. following, rounded to the nearest tenth (one decimal place).
    - a. Determine the total actual Option TFD Service or Open TFD Service hours associated with a given TFD number and exchange access line for each rate period (chargeable time for each call is specified in A119.5.11), or
    - b. Determine the total "equivalent" hours associated with a given Toll Free Dialing number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call x 30 seconds).
  2. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates from A119.5.4.A., preceding, multiply the hourly rate(s) in the rate table by the total number of hours used to determine the total charge (for example, if total usage equals 20 hours for a given month, then the appropriate rate would be the rate for Greater than 15 Hours of use).

**A119.5.6 Fractional Periods**

- A.** The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided plus the usage charges applicable for that month.
- B.** For the purpose of administering this *term and condition* with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.5 Rates and Charges (Cont'd)

#### A119.5.7 Installation Charges

**A. Definitions**

**SERVICE ORDERING CHARGE**

The term Service Ordering Charge means the charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

**CENTRAL OFFICE WORK CHARGE AND NEW LINE CONNECTION CHARGE**

Covers work associated with establishing or changing each WATS access line or access line extension connection.

**PREMISES VISIT CHARGE**

The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

**PREMISES WORK CHARGES**

Premises Work Charges are nonrecurring charges based on the labor time and miscellaneous materials required to complete the installation of customer requested rearrangements on the customer's premises. Premises work is that work performed by a Company representative on a customer premises which includes, but is not limited to, customer requests for rearrangements of a drop wire, protector, and/or Network Interface. Premises work does not include the work required to establish network access.

**B. For installation of WATS access lines, extensions or four-wire terminating arrangements**

1. Access Lines and Extension Lines<sup>1</sup>

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Service Ordering - Primary, each order	<b>\$35.00</b>	NA
(b) Service Ordering - Secondary, each order	<b>12.50</b>	NA
(c) Central Office Work Charge, <sup>2</sup> each	<b>19.50</b>	NA
(d) New Line Connection Charge, <sup>3</sup> each	<b>31.50</b>	NA
(e) Premises Visit, each visit	<b>19.00</b>	NA

2. Four-Wire Terminating Arrangements

This charge is in addition to the access line nonrecurring charges.

(a) Each arrangement	<b>17.00</b>	NA
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**Note 1:** Not applicable for access lines provided over an intraLATA High Capacity Channel Service with WATS or Toll Free Dialing Service functionality. See Section B7. of the Private Line *Guidebook* for applicable charges. (T)

**Note 2:** Central Office Work Charge is applicable for all access lines connected.

**Note 3:** New Line Connection Charge is applicable for all new access lines or additional access lines over and above the number previously installed at a premises.

EFFECTIVE: November 1, 2011

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.5 Rates and Charges (Cont'd)****A119.5.7 Installation Charges (Cont'd)****C.** For moving a dedicated access line or extension line

## 1. Move - Network Interface

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Service Ordering, each order <sup>1</sup>	<b>\$12.50</b>	<b>NA</b>
(b) Premises Visit, each visit	<b>19.00</b>	<b>NA</b>
2. Outside Move, Different Building		
Moves to a different building will be treated as a disconnect of the existing access line or extension and installation charges as specified in <b>A119.5.7.B.</b> preceding will be applicable.		

**D.** Conversion Charges

## 1. Changing the Toll Free Dialing Service telephone number to a different number at the request of the customer

(a) Service Ordering, each order	<b>12.50</b>	<b>NA</b>
(b) Central Office Work Charge, each <sup>2</sup>	<b>19.50</b>	<b>NA</b>
2. Separating an existing Toll Free Dialing Service into two or more hunting arrangements which contain the same Toll Free Dialing Service access lines as the original hunting arrangement		

(a) Service Ordering, each order	<b>12.50</b>	<b>NA</b>
(b) Central Office Work Charge, each <sup>2</sup>	<b>19.50</b>	<b>NA</b>
3. Combining two or more Toll Free Dialing Service hunting arrangements into a single hunting arrangement containing the same Toll Free Dialing Service access lines		

(a) Service Ordering, each order	<b>12.50</b>	<b>NA</b>
(b) Central Office Work Charge, each <sup>2</sup>	<b>19.50</b>	<b>NA</b>

**E.** Conversion to a Four-Wire Termination Arrangement

(a) Each arrangement	<b>85.75</b>	<b>NA</b>
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**F.** Change Primary Interexchange Carrier (PIC)

## 1. For InterLATA portion of Combined Outward WATS

(a) Initial line	<b>11.00</b>	<b>NA</b>
(b) Additional line, each, same order as initial line	<b>3.00</b>	<b>NA</b>

**Note 1:** In addition to the Service Ordering charge, Time and Materials work charges apply as specified in **A119.5.7.G.** Premise Work Charges.

**Note 2:** Central Office Work Charge is applicable for all access lines connected.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.5 Rates and Charges (Cont'd)

#### A119.5.7 Installation Charges (Cont'd)

##### G. Premises Work Charges

##### 1. Time and Materials Charging

##### a. Description

- (1) The Premises Work Charge applies to all customer requested rearrangement work done by the Company on the customer's premises.
- (2) The Premises Work Charge is based on the installation labor time and miscellaneous materials required to complete the customer's request for rearrangement.

##### b. Definitions

- (1) Billable Premises Work - Premises work performed by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of premises work include rearrangement of a drop wire, protector, and/or Network Interface.

##### c. Terms and Conditions

- (1) The Premises Work Charges apply to all customer requested installation, move and change work done by the Company on the customer's premises exclusive of establishing or re-establishing network access, or as otherwise specified in (4) following.
- (2) The Premises Work Charges apply in addition to all other applicable rates and charges for services.
- (3) If, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order, only one Premises Visit Charge will apply. Premises Work Charges will be calculated by totaling the billable work time performed by all technicians.
- (4) Premises Work Charges do not apply to the following work:

To rearrange a customer's telephone service if required or initiated by the Company.

To install or rearrange telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.

The "from" portion of work involved in a transfer of service from one premises to another.

Disconnection and/or removal of the following items of service or equipment, providing no other work subject to service charges is involved: 1) Main or extension station telephones. 2) *Listings* and *listing* services. 3) Access line services.

(T)

For the complete cancellation of the service order before any billable premises work is performed.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A19.5 Rates and Charges (Cont'd)**

**A19.5.7 Installation Charges (Cont'd)**

**G. Premises Work Charges (Cont'd)**

2. Rates and Charges

a. Premises Work Charges apply as follows:

- (1) Premises Work Charge - Each 15-minute increment of billable premises work, rounded to the nearest 15-minute increment

	<b>Nonrecurring Charge</b>			
	<b>Schedule 1</b>	<b>Schedule 2</b>	<b>Schedule 3</b>	<b>USOC</b>
(a) Simple Service <sup>1</sup>	<b>\$9.00</b>	<b>\$10.25</b>	<b>\$11.75</b>	<b>NA</b>

**A119.5.8 Four-Wire Terminating Arrangement**

**A. The Four-Wire Terminating Arrangement charge is in addition to the monthly recurring charges.**

1. Four-Wire Terminating Arrangement Charge

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each arrangement	<b>\$10.00</b>	<b>4WA</b>

**A119.5.9 Access Line Terminations**

**A. The terminating point of a WATS access line is the standard network interface. The first termination is the WATS access line and all other terminations on the same line are WATS access line extensions.**

**B. The WATS access line may terminate in one of the following:**

- 1. To terminal equipment, multiline terminating systems or a communication system on the customer's premises.
- 2. To switching equipment in the Company Central Office.
- 3. To an Other Common Carrier (OCC) or Central Office Connection Facility (COCF) channel in the Company Central Office.

**Note 1:** Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m. Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday. Schedule 3 is applicable to work performed on Sundays and holidays, including New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, and Christmas Day.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.10 Access Line Extensions**

- |   |  |  |            |
|---|--|--|------------|
| <p>A. Located in the Same Exchange as Main Termination</p> <p>1. First extension termination on different premises from main termination</p> <p style="padding-left: 40px;">(a) Each</p> <p>2. First extension termination in different building, same premises as main or other extension termination</p> <p style="padding-left: 40px;">(a) Each</p> <p>B. Located in Different Exchange from Main Termination</p> <p>1. Interexchange channel mileage charges and channel terminal charges apply as specified for series 2000 channels in this Company's Private Line <i>Guidebook</i> plus:</p> <p style="padding-left: 40px;">(a) First termination</p> <p style="padding-left: 40px;">(b) Additional termination in different building, same premises as first or other extension termination, each</p> <p style="padding-left: 40px;">(c) Additional termination on different premises, same exchange as first termination, each</p> | <p><b>Monthly</b></p> <p><b>Rate</b></p> <p><b>\$25.00</b></p><br><p><b>9.25</b></p><br><p><b>25.00</b></p> <p><b>9.25</b></p> <p><b>25.00</b></p> | <p><b>USOC</b></p> <p><b>WSP++</b></p><br><p><b>WSD++</b></p><br><p><b>EWV++</b></p> <p><b>WSD++</b></p> <p><b>WSP++</b></p> | <p>(T)</p> |
|---|--|--|------------|

**A119.5.11 Minimum Average Time Requirement**

- A. For Combined IntraLATA/InterLATA Outward WATS, IntraLATA Outward WATS, Option TFD Service or Open TFD Service usage is subject to an average of 30 seconds per completed call for each billing period in each WATS access line account or for each exchange access line used to terminate Option TFD Service or Open TFD Service usage for each rate period.
- B. If the average duration of all such calls is less than 30 seconds, the total use for the WATS access line account or exchange access line equals the number of calls multiplied by 30 seconds.

**A119.5.12 Reserved for Future Use**

**A119.5.13 Minimum Service Period**

- A. The minimum service period for WATS is one day.



**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.14 Allowance for Interruptions**

- A. Allowance for interruptions applies to each WATS access line as set forth in 1-6 following:
  - 1. When the WATS access line is interrupted for a period of less than two (2) hours, no credit applies.
  - 2. When the WATS access line is interrupted for a period of two (2) hours to 24 hours, a per day credit applies as set forth in a. through c. following:
    - a. An interruption allowance is determined by (a) first calculating the rate for one full day (minimum monthly rate divided by 30), then (b) multiplying the result of (a) by the number of days credited as specified in (2) following.
    - b. In determining the interruption allowance, the "proportionate part of day credited" applies as set forth below.
      - (1) Interruptions of 24 Hours or less

**Length of Interruption**

- less than 2 hours
- 2 hours up to 24 hours inclusive

(2) Interruption over 24 Hours

Credit will be allowed in one day multiples for each 2 hour period of interruption, not to exceed one full day's credit for any period of 24 hours.

**Proportionate  
Part of Day  
Credited**  
None  
One Day

- c. For the purpose of determining the amount of the above credit allowances, every month is considered to have 30 days.
- 3. None of the above credit allowances will be made for:
  - non-completion of WATS messages due to busy network conditions
  - interruption of service due to customer-provided equipment or systems
  - interruption of service due to negligence of the customer
  - interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated
  - interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement
- 4. Long distance message telecommunications service furnished at a customer's request, when his WATS is interrupted, is charged for at the long distance telecommunications rates contained in Section A18 "Long Distance Message Telecommunications Service" and amendments thereto and successive issues thereof.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.15 Timing of Calls**

- A. Chargeable time begins when connection is established between a station associated with the WATS access line or exchange access line for Option TFD Service or Open TFD Service and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- B. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.
- C. The rate charged is determined by the day and time (standard or daylight savings) at the WATS access line or exchange access line location.
- D. When Toll Free Dialing Service is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time begins when the TFD Service call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the Toll Free Dialing Service so that chargeable time may begin.

**A119.5.16 Listing (TFD Service Only)**

- A. Listings are provided at rates applicable for additional business listings as covered in Section A6.
  - 1. Listing Charge (Toll Free Dialing Service)

(T)  
(T)  
(T)

(a) Each listing

<b>Monthly</b>	
<b>Rate</b>	<b>USOC</b>
\$-	SZS

(T)

**A119.5.17 Reserved for Future Use**

**A119.5.18 Reserved for Future Use**

**A119.5.19 Reserved for Future Use**

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.20 Toll Free Dialing (TFD)<sup>3</sup> Service Charges**

(Obsoleted June 3, 1995 - Type 3) Not available for new installations, additions or on transfers of service to new locations.

**(DELETED)**

**A. Toll Free Dialing Service Termination on an Exchange Access Line**

**1. Business**

The following rates apply when Option TFD Service terminates on an exchange access line.

		<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a)	Per TFD Service number terminating on an exchange access line, per LATA <sup>1,2</sup>	<b>\$10.00</b>	<b>\$3.00</b>	<b>WFASX</b>
(b)	Per each additional TFD service number established at the same time, per LATA	<b>20.00</b>	<b>3.00</b>	<b>WFAAL</b>
(c)	Per TFD record changed	<b>15.00</b>	-	<b>REAPT</b>

**2. (DELETED)**

The following rates apply when Option TFD Service terminates on an exchange access line.

(a)	Per TFD service number terminating on an exchange access line, per LATA	<b>10.00</b>	<b>3.00</b>	<b>W1RSX</b>
(b)	Per each additional TFD service number established at the same time, per LATA	<b>10.00</b>	<b>3.00</b>	<b>W1R2L</b>
(c)	Per TFD record changed	<b>15.00</b>	-	<b>REAPT</b>

**3. Business**

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange access line

(a)	Per TFD Service number terminating on an exchange access line <sup>1</sup>	<b>10.00</b>	<b>3.00</b>	<b>WSE1X</b>
(b)	Per each additional TFD service number established at the same time	<b>20.00</b>	<b>3.00</b>	<b>WSE2X</b>
(c)	Per TFD record changed	<b>15.00</b>	-	<b>REAPT</b>

**4. (DELETED)**

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange access line

(a)	Per TFD service number terminating on an exchange access line	<b>10.00</b>	<b>3.00</b>	<b>WSF1X</b>
(b)	Per each additional TFD service number established at the same time	<b>15.00</b>	<b>3.00</b>	<b>WSF2X</b>
(c)	Per TFD record changed	<b>15.00</b>	-	<b>REAPT</b>

**Note 1:** When this service is added to an existing exchange access line, Section A4. and **A119.5.7** Service Connection Installation Charges do not apply. When this service is ordered in conjunction with the new connection of an exchange access line, appropriate Service Connection Charges in Section A4. also apply.

**Note 2:** When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

**Note 3:** Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.20 Toll Free Dialing (TFD)<sup>1</sup> Service Charges (Cont'd)**

(C)

**A. Toll Free Dialing Service Termination on an Exchange Access Line (Cont'd)**

5. Business

The following rates apply when Open TFD Service (Interstate) terminates on an exchange access line.

		<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	
(a)	Per TFD service number terminating on an exchange access line	<b>\$10.00</b>	<b>\$3.00</b>	<b>USOC WSG1X</b>
(b)	Per each additional TFD service number established at the same time	<b>20.00</b>	<b>3.00</b>	<b>WSG2X</b>
(c)	Per TFD record changed	<b>15.00</b>	-	<b>REAPT</b>

6. **(DELETED)**

(D)

The following rates apply when Open TFD Service (Interstate) terminates on an exchange access line.

(a)	Per TFD service number terminating on an exchange access line	<b>10.00</b>	<b>3.00</b>	<b>WSH1X</b>
(b)	Per each additional TFD service number established at the same time	<b>15.00</b>	<b>3.00</b>	<b>WSH2X</b>
(c)	Per TFD record changed	<b>15.00</b>	-	<b>REAPT</b>

**B. Variable Call Destination Rates**

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service.

(a)	Per TFD record established	<b>10.00</b>	<b>2.00</b>	<b>E8H</b>
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**Note 1:** Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(N)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates and Charges (Cont'd)**

**A119.5.21 Add-On TFD Service**

- A. Unless specified otherwise in the following paragraphs, hourly rates and usage charge methodology specified for Option TFD Service in A119.5.4.A. and A119.5.5 preceding apply for usage carried and billed by the Company when the Company is designated as the intraLATA carrier for Toll Free Dialing service provided by another company. The following provisioning USOC establishes the add-on TFD billing capability.

**USOC  
TGW**

Per add-on TFD access number

**B. Local Discount Option<sup>1</sup>**

- 1. Due to billing system requirements, this option is available only for TFD Service that terminates to a telephone number providing dial tone from the *Company's* network to an end user who obtains the telephone number service directly from *the Company* or indirectly from a certificated reseller of *the Company's* services.
- 2. Customers who subscribe to add-on Toll Free Dialing service with a local discount must subscribe to a specified monthly usage commitment. Based on the monthly usage commitment, the appropriate rates from the following table apply as specified in 5. following for all usage on the service. The following table specifies two sets of intraLATA usage rates for each monthly usage commitment. One set of rates applies for calls that originate from exchanges within the Extended Area Service (EAS) local calling area specified in A3.3.1 for the TFD termination, and the other set of rates applies for calls that originate from exchanges outside the same local calling area. A customer may be billed a shortfall penalty after each anniversary of the service if the monthly usage commitment is not satisfied on a cumulative annual basis.

3. Usage Rates

Monthly TFD Usage Commitment	Within EAS Local Calling Area		Outside EAS Local Calling Area		USOC
	Initial Period (up to 30 seconds)	Per Minute For Additional Time (six second increments)	Initial Period (up to 30 seconds)	Per Minute For Additional Time (six second increments)	
(a) 300 hours	\$0.03450	\$0.06900	\$0.04200	\$0.08400	WFTO1
(b) 750 hours	0.03250	0.06500	0.03950	0.07900	WFTO5
(c) 1,500 hours	0.03050	0.06100	0.03700	0.07400	WFT10
(d) 3,000 hours	0.02850	0.05700	0.03450	0.06900	WFT20
(e) 4,500 hours	0.02550	0.05100	0.03200	0.06400	WFT30
(f) 6,000 hours	0.02450	0.04900	0.02950	0.05900	WFT40
(g) 7,500 hours	0.02350	0.04700	0.02825	0.05650	WFT50

- 4. For customers who subscribe for a specified term to add-on Toll Free Dialing service with a local discount, the discounts indicated in the following table apply to the appropriate rates specified in 3. preceding. Upon cancellation of a specified term plan, the customer will be billed an amount equal to the discounted local calling area rate times the monthly usage commitment for the number of months remaining on the plan

**Term Commitment for Local Discount**

**Option Add-On TFD Service**

Option Add-On TFD Service	Discount
Month-to-Month	None
12 months	5.0%
24 months	8.0%
36 months	11.0%

- 5. For add-on Toll Free Dialing service with a local discount, each message is rated separately. The discounts specified in 4. preceding are applied to the rates specified in 3. preceding and the resulting rate is applied to each message using an initial period of thirty seconds and additional periods of six seconds each (i.e., one-tenth minute increments) thereafter. If a call lasts less than thirty seconds, the customer is billed the appropriate charge for a full thirty second message. There are no time-of-day discounts for add-on Toll Free Dialing service with a local discount.

**Note 1:** This service is not provided by Independent Telephone Companies that concur in Section A119.