
A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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**A113. OBSOLETE SERVICE OFFERINGS -
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A113.1 (DELETED) (Cont'd)

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**A113. OBSOLETE SERVICE OFFERINGS -
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A113.1 (DELETED) (Cont'd)

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**A113. OBSOLETE SERVICE OFFERINGS -
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A113.1 (DELETED) (Cont'd)

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A113.2 (DELETED)

A113.3 (DELETED)

**A113. OBSOLETE SERVICE OFFERINGS -
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A113.4 (DELETED)

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A113.5 Extension and Tie Line Services

A113.5.1 Rates and Charges

Obsoleted 01/16/91, Type 4; (Customers may add channels only to extent that they are available within facilities in place as of 6-30-84.)

A. For use with terminal equipment

1. For a channel between different buildings on same continuous property and for different premises within the same building,^{1,2} per 1/10 mile

	Nonrecurring Charge	Monthly Rate	USOC
(a) Type 1105	\$30.63	\$1.44	1LY8E
(b) Type 2112 (2231)	30.63	1.44	1LV+E
(c) Type 2114 (2432)	30.63	2.81	1LT+E

A113.5.2 Signaling Arrangements

Obsoleted 01/16/91, Type 4; (not available for new installations, moves or transfers.)

A. Signaling is generally required for all Off-premises Station Channels and Tie Lines associated with PBX (or similar) systems. Exceptions for grandfathered systems are noted in B3.2.2.D.1.a. of the Private Line Guidebook.

1. Type 2112 (2231), per Channel not routed via the Central Office or between buildings on same continuous property
 - (a) Type A Arrangement (0-199 ohms) **68.75** **14.69** **SALSD**
 - (b) Type B Arrangement (200-899 ohms) - - **SAUSD**
 - (c) Type C Arrangement (900 or more ohms) - - **SAYSD**
2. Type 2114 (2432) or 2115 (2434), per Channel not routed via the Central Office
 - (a) E&M Type - - **SLMEM**

Note 1: When a channel between different buildings on the same continuous property requires a connection to the serving wire center, then a charge for each Local Channel required will apply. The nonrecurring charge is applicable per channel.

Note 2: Charges are applicable only for those facilities in place as of 6-30-84.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.6 Centrex-CO Tie Line Terminations

(Obsoleted 5-29-78, Type 4. See Section A112.3 for Centrex-CO Tie Line Terminations.)

A113.7 Reserved For Future Use

A113.8 Reserved for Future Use

A113.9 Custom Calling Services

A113.9.1 Description of Service

See A13.9.1 for descriptions of services.

A113.9.2 Terms, Conditions and Limitations

See A13.9.2 for *terms, conditions* and limitations of services.

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A113.9.3 Rates

**Monthly
Rate USOC**

A. Reserved for Future Use

B. Business/Business PBX

1. Non-Packages

(a) through (d) Reserved for Future Use

(e) (DELETED)

(f) (DELETED)

(g) (DELETED)

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A113.10 Reserved for Future Use

A113.11 (DELETED)

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A113.11 (DELETED) (Cont'd)

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.11 (DELETED) (Cont'd)

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**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

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**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113.12 (DELETED) (Cont'd)

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**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113.12 (DELETED) (Cont'd)

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**A113. OBSOLETE SERVICE OFFERINGS -
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**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113.12 (DELETED) (Cont'd)

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**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113.13 Reserved for Future Use

A113.14 Reserved for Future Use

A113.15 Reserved for Future Use

A113.16 Reserved for Future Use

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this guidebook:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication¹

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All terms, conditions and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan or a line specified in this guidebook as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly Rate	USOC	
(a) Per feature package	\$47.00	PAMA1 ¹ or PAMA2	(1)

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsolated June 5, 1995, Type 4) Existing Caller ID - Multi-Line¹ customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID – Basic² or Caller ID – Deluxe³ as specified in A13.19. Service Charges from Section A4. shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19 of this Guidebook. (C)

A113.19.1 Definitions of Feature Offerings

See A13.19.2 for descriptions of services not described following.

A. Caller ID - Multi-Line

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

Note 1: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 2: Effective August 1, 2017, Caller ID – Basic is no longer available for residence customers. (N)

Note 3: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.2 Terms, Conditions and Limitations of Service

See A13.19.2 for terms, conditions and limitations of services not provided following.

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices.
2. TouchStar service features are available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID - Basic and Caller ID - Deluxe¹ are available to single and multi-line residence and business customers. Effective June 5, 1995, Caller ID - Multi-Line² which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Multi-Line, as well as Caller ID - Basic, Caller ID - Deluxe³, and Call Tracking can not be provisioned for Basic 911 customers. (C)
3. TouchStar service basic features, including Calling Number Delivery Blocking, cannot be provisioned Toll Terminals and Trunks. (C)
4. Appropriate service order charges apply except during Company designated periods of special promotion.
5. The Company will deliver all numbers, subject to blocking and technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section A6.
6. Telephone numbers transmitted via Caller ID - Multi-Line are intended solely for the use of the subscriber. Resale of this information is prohibited. (C)
7. Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities (including lines located at the residences of their employees or volunteers over which the business of the agency is conducted): (a) established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and (b) federal, state, and local law enforcement agency offices.
8. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.
9. Calling party information is not available on operator handled calls via Caller ID - Multi-Line.
10. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.
11. TouchStar service features are not available on trunks except as specifically noted in A13.19.3.A.3 and A113.19.2.

A113.20.3 Rates and Charges

A. Reserved for future use

B. Business - Individual Features

(1-10) Reserved for future use

	Nonrecurring Charge	Monthly Rate	USOC
(11) Anonymous Call Rejection ³			
(a) Per line		\$4.00	HBV

Note 1: Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers.

Note 3: Obsolete 10-31-12. Anonymous Call Rejection (ACR) is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.3 Rates and Charges (Cont'd)

- C. Caller ID - Multi-Line¹
 - 1. Rotary (Grouping) Arrangements
 - a. Caller ID - Multi-Line (per line)^{1,3}

(C)

Quantity of Calls Per Calling Number-Delivered Usage Charge	Rate		Current	USOC
	Minimum	Maximum		
(1) Residence				
(a) First 50,000	\$.005	\$.06	\$.02	NSDUS
(b) 50,001 - 400,000	.005	.06	.015	NSDUS
(c) Over 400,000	.005	.06	.01	NSDUS
(2) Business				
(a) First 50,000	.005	.06	.02	NSDUS
(b) 50,001 - 400,000	.005	.06	.015	NSDUS
(c) Over 400,000	.005	.06	.01	NSDUS

A113.20 Reserved for Future Use

A113.21 Reserved for Future Use

A113.22 WatchAlert Service

(Obsolated, Effective July 15, 2014) WatchAlert Service is restricted to existing customers. No new customers will be accepted after the July 15, 2014.

A113.22.1 General

- A. WatchAlert Service is offered to alarm and/or monitoring companies (hereinafter referred to as agencies) for residential and business line customers (hereinafter referred to as clients) or to other entities that perform alarm and/or security monitoring. WatchAlert provides for the continuous transmission of signals which can identify a change in the status of alarm monitoring sensors located on a client's premises. WatchAlert Service utilizes a scanner located in the client's serving central office and connected to that client's single party exchange access line. The scanner is used to repetitively poll a customer provided Subscriber Terminal Unit (STU), connected to alarm or monitoring sensors. A change in status in an alarm/sensor is recorded in the STU, which is then polled by the scanner, with the change in status being transmitted through the scanner to two (2) centrally located message switches. These message switches will then transmit the change in status of the STU involved to the appropriate alarm agency via two private line Type 2141 channels.
- B. All terms and conditions governing agency/client relationships, as stated in paragraph A13.22.2 are also applicable to those entities performing their own private alarm/security monitoring.

Note 1: Effective June 5, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID - Basic or Caller ID - Deluxe² as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe². Service Charges from Section A4 shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe². Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

Note 2: Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

Note 3: Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers.

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.22 WatchAlert Service

A113.22.2 Terms and Conditions

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- A.** Explanation of Terms
1. **AGENCY**
An alarm and/or monitoring company which utilizes WatchAlert Service for the provision of alarm and/or security monitoring services to its clients.
 2. **CLIENT**
A customer of an agency who subscribes to WatchAlert Service.
 3. **SUBSCRIBER TERMINAL UNIT**
Customer premises equipment provided by the customer through an agency or equipment dealer. The Subscriber Terminal Unit (STU) must be compatible with the Company's WatchAlert Service and must be registered under part 68 of FCC regulations. The STU must be connected to the client's single party exchange access line with a standard network interface. The STU cannot be connected to an exchange access line whose combined ringing equivalence, line and STU, exceeds five ringers. The STU cannot be connected to a ground start PBX trunk or station line, a coin telephone line, a mobile telephone, a data line, an FX line, a WATS line, a dual bridged line service, a Centrex line served by a Central Office other than the Central Office providing the main Centrex Service, any foreign Central Office type line or service, or an off-premises line or extension.
 4. **WATCHALERT SERVICE PORT**
The WatchAlert Service Port (WSP) enables the agency to access the Company's WatchAlert Service Central Office equipment. Connection between the agency's equipment and the Company's WSP is through a Type 2141 private line channel at rates and charges as contained in Section B3. of the Private Line Guidebook. Two WSP's and two Type 2141 channels are required per agency to provide complete redundancy.
- B.** Area Served
WatchAlert Service will be provided where facilities and equipment are compatible and available.
- C.** Liability of the Company
The liability of the Company for damages arising out of impairment in the provision of WatchAlert Service to the agencies and their respective clients, such as defects or failure in facilities or services furnished by the Company or mistakes, omissions, interruptions, delays, errors or defects in the provision of WatchAlert Service or any portion thereof and not caused by the negligence of the agencies or their clients, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption delay, error or defect in transmission or defect or failure in facilities or service occurs.
The Company shall be indemnified and saved harmless by the agencies and their clients, or any other person, firm or corporation against claims arising out of any act or omission of the agencies or their clients in connection with the Company's provision of WatchAlert Service. The liability of the Company is further limited to that expressed in Section A2.
Interruption of data transmission from a client's premises can be potentially realized when the same Exchange Access Line is used in conjunction with this service. The client and the agency further indemnify and save harmless the Company for any and all losses or damages arising from the interruption of data transmission.
- D.** Billing
At the direction of the agency, the Company will bill either the agency for all its clients within an exchange or the clients individually for WatchAlert Service. In order to change from one option to the other, the agency must provide written notice 90 days in advance of the date of such change to both the Company and the agency's clients. Notice must be given to the agency's clients with respect to the change which will occur in their bill for telephone service. In changing from agency billing to client billing, applicable Secondary MultiElement Service Ordering charges as contained in Section A4 will be charged to the agency for each of its clients.
- E.** Client's and Agency's Responsibilities
1. **Client's Service**
 - a. Complete or temporarily suspended Exchange Access Line Service must be maintained by the client at the premises of the Subscriber Terminal Unit to be served by WatchAlert Service. In the event the service is fully terminated for any reason, the WatchAlert Service will also be terminated. The Company will not notify the agency of any change in the client's service. It is the client's responsibility to notify the agency of any changes in his service. It is the agency's responsibility to inform the client of this *term and condition*.
 - b. A client who changes from one agency to another will be considered and treated as a new client incurring all applicable nonrecurring and monthly charges.

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.22 WatchAlert Service (Cont'd)

A113.22.2 Terms and Conditions (Cont'd)

- E. Client's and Agency's Responsibilities (Cont'd)
 - 2. Alarm Agency
 - a. Nothing contained in this Guidebook shall be construed as establishing any agency agreement, partnership or joint venture between the Company and any alarm and security company or entity utilizing this service. Any such company or entity utilizing WatchAlert Service shall be responsible for obtaining all licenses, permits and authorizations as may be required by the appropriate federal, state or local governmental authorities and will comply with all codes, laws, terms, conditions, restrictions or limitations governing the use of equipment or services employed by the agency in providing service to its clients.
 - b. Agency requests to connect or disconnect WatchAlert Service must be provided to the Company in writing.
 - c. Client requests to connect or disconnect WatchAlert Service will be to the agency.
 - d. WatchAlert requires the agency to subscribe to two Type 2141 channel services (one for each WSP) between its premises and its serving central office at standard rates and charges as contained in Section B3 of the Private Line Guidebook.
 - e. The agency will be responsible for notifying its clients of any billing changes as described in paragraph D.
 - f. WatchAlert Service will be utilized solely for the transmission of alarm/security signal status. Transmission of other signals or data is prohibited.
- F. Reporting Procedures
 - 1. The agency will, upon receipt of an alarm/security report, contact the client or the client's designated initial point of contact of a potential security problem. The agency will, under no circumstances, have the Company make the first dispatch in response to an alarm/security report at a client's premises. Company dispatch for repair will not be made until verification that the condition is not due to a security problem (burglary, fire). The agency or client must provide safe, personal access for repair service. In the event of an open customer line, the designated Company Repair Service will be the second point of contact.
 - 2. Repair and maintenance of customer premises equipment is not the Company's responsibility. Upon verification by the agency that the terminal equipment is not at fault, the client or agency will report the problem to the designated Company Repair Service. If it is subsequently discovered that the terminal equipment is at fault, the client will be billed the appropriate Dispatch Charge – Trouble Determination (TLCPR) specified for Basic Residence and Basic Business services.

A113.22.3 Rates and Charges

- A. Applicable Service Connection Charges are included in the Nonrecurring Charges associated with this service.
- B. The following rates and charges are in addition to those for other facilities required to furnish a communications system.
 - 1. WatchAlert Service

	Nonrecurring	Monthly	
	Charge	Charge	USOC
(a) Per Business Line Equipped	\$ 70.00	\$ 565.00 (I)	A6SBX
(b) Per Residence Line Equipped	55.00	7.80	A6SRX
(c) WatchAlert Service Port Access, Per Port Activated - Two Required	500.00	2,954.00 (I)	PAK

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EFFECTIVE: November 1, 2011

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.58 (DELETED)

(D)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.58 (DELETED) (Cont'd)

(D)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

- A113.59 Reserved for Future Use (N)**
- A113.60 Reserved for Future Use (N)**
- A113.61 Reserved for Future Use (N)**
- A113.62 Reserved for Future Use (N)**
- A113.63 Reserved for Future Use (N)**
- A113.64 Reserved for Future Use (N)**
- A113.65 Reserved for Future Use (N)**
- A113.66 Reserved for Future Use (N)**
- A113.67 Reserved for Future Use (N)**
- A113.68 Reserved for Future Use (N)**
- A113.69 Reserved for Future Use (N)**

**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113. (DELETED)

(D)