

---

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

CONTENTS

<b>A108.1</b>	<b>General Provisions</b>	1
A108.1.1	Facilities and Equipment	1
A108.1.2	Initial Service Periods	1
<b>A108.2</b>	<b>Rates and Charges</b>	2
A108.2.1	Central Office Lines and Stations for Administrative Use	2
A108.2.2	Concentrator – Identifier Channels	2
A108.2.3	Occasional Service	4
A108.2.4	Billing to the Client	5
A108.2.5	Reserved for Future Use	9

## **A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

(Obsoleted 7-28-04, Type 4) Obsoleted service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

### **A108.1 General Provisions**

#### **A108.1.1 Facilities and Equipment**

- A.** The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers with individual line, two-party line, measured rate dial mobile service, two-way dial service of a miscellaneous common carrier, or Centrex service when they are absent or do not desire to answer their calls personally. In addition, Centrex subscribers may subscribe to secretarial service facilities for the exclusive purpose of answering incoming calls to stations of the Centrex system.
- B.** PBX (or similar system), business individual line and local private line terminations may also be provided where the subscriber contracts with a telephone answering bureau to receive all incoming calls or where the telephone answering bureau wishes to terminate administrative service for answering purposes only. Standard *guidebook* charges for these services are applicable. (T)
- C.** Foreign exchange service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes and may not be terminated in telephone answering equipment for completing calls to and from administrative telephones or the attendant.
- D.** Local exchange trunks may be terminated in telephone answering equipment for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering equipment.
- E.** The telephone answering bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the bureau for its administrative use; however, these facilities furnished by the Company are not designed for such call bridging. The telephone answering bureau bridges calls at its own risk and the Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from this type connection.
- F.** A concentrator-identifier is available for connecting a telephone answering bureau with secretarial lines or individual business lines of its clients located in central office areas other than that in which the telephone answering bureau is located.
- G.** Occasional Service may be provided to accommodate up to a maximum of 100 telephone answering bureau clients. Any one of the 100 clients can be remotely associated by means of a control channel with any one of a maximum of 10 lines extending from the Central Office to the telephone answering bureau but only 10 clients can be extended simultaneously. This equipment is designed to operate with the 557 type switchboard and the IA Telephone Answering Console.
- H.** Provision for Bulk Facility Terminations for telephone answering service is found in Section A5.5. (T)
- I.** The equipment specified in A108.2.2.C. and A108.2.2.D. following is considered customer premises equipment under the FCC's decision in CI-II (Docket 20828) but has been assigned to the Company under the Modification of Final Judgement (MFJ). Its provision will be subject to the following restrictions:
  - 1. This equipment will be provided by the Company for use with new or existing service only so long as such equipment is available from Company inventory.
  - 2. The Company will continue to provide maintenance for Company provided customer premises equipment only until December 31, 1987, or such earlier date as may be necessary and appropriate to comply with applicable state or federal laws, rules, or *terms and conditions*. (T)(M)

#### **A108.1.2 Initial Service Periods**

- A.** Concentrator-identifier equipment is provided for initial service periods of five years, with basic termination charges being applicable as indicated herein. (M)

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

(M)

**A108.2 Rates and Charges**

Telephone answering service facilities are billed at the rates and charges indicated herein to the telephone answering bureau with the exception of the facilities outlined in A108.2.3 and the Occasional Service client charges specified in A108.2.3, which are billed to the client of the telephone answering bureau.

**A108.2.1 Central Office Lines and Stations for Administrative Use**

- A. When associated with key equipment, consoles and switchboards not arranged for making connections to administrative stations rates and charges for Business Individual Lines apply. Station line rates and charges apply for those stations in excess of the number of central office lines. When a group of these lines is arranged for rotary, hunting or similar service, each line in the group will carry the rotary differential charge described in A3.4.2.B.3.a.
- B. When associated with switchboards arranged for making connections to administrative stations rates and charges for PBX trunks and stations apply.

(T)

**A108.2.2 Concentrator - Identifier Channels**

- A. Where the concentrator is located in the same exchange as the TAS bureau, the following charges apply.

- 1. Interoffice Channel

- (a) Interoffice Channel between Concentrator serving wire center and identifier serving wire center, per quarter mile

<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
\$-	\$2.70	1LJJ5

- 2. Channel Terminals

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.2 Concentrator - Identifier Channels (Cont'd)**

A. Where the concentrator is located in the same exchange as the TAS bureau, the following charges apply. (Cont'd)

2. Channel Terminals (Cont'd)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each (two per interoffice channel)	\$-	\$-	<b>PMN</b>
3. Secretarial Line Mileage			
(a) Secretarial line mileage between the TAS Bureau and its serving wire center, per line per 1/4 mile	-	<b>2.70</b>	<b>1LJBR</b>

B. Where the concentrator is located in a different exchange from the TAS bureau in the same LATA, the following charges apply.

1. The Interexchange Channel mileage charge applies for that portion of the channel between the rate center of the exchange where the concentrator is located and the exchange rate center of the TAS bureau, per mile or fraction thereof.

(a) First 100 miles, per mile	-	<b>4.05</b>	<b>1LP+4</b>
(b) Next 200 miles, per mile	-	<b>2.70</b>	<b>1LP+4</b>
(c) Next 400 miles, per mile	-	<b>2.40</b>	<b>1LP+4</b>

2. Channel Terminal, (two per Interexchange Channel)

(a) Each	-	<b>4.70</b>	<b>ZX112</b>
----------	---	-------------	--------------

3. When the concentrator or TAS bureau serving central office is not the primary wire center for the exchange, interoffice Channel mileage and Channel Terminal Charges are also applicable for that portion of the channel between the TAS bureau or concentrator's serving central office and the primary wire center.

(a) Interoffice channel, per quarter mile	-	<b>2.70</b>	<b>1LJJ5</b>
(b) Channel Terminal each (two per interoffice channel)	-	-	<b>PMN</b>

C. **(DELETED)**

(D)

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.2 Concentrator - Identifier Channels (Cont'd)**

**D. (DELETED)** (D)

**A108.2.3 Occasional Service**

**A. Charges to the Bureau**

**1. (DELETED)** (D)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
<b>2. Talking Trunks - Channel Charges</b>			
(a) Interoffice channels, between serving wire centers, per airline mile or fraction thereof - not applicable where serving wire centers are less than 1/2 mile apart	-	<b>\$2.70</b>	<b>1LJ+5</b>
(b) Channel Terminal, each (two per Interoffice Channel)	-	-	<b>PMN</b>
(c) <b>(DELETED)</b>			(D)
<b>3. Control Channel - See Private Line Service <i>Guidebook</i> for charges</b>			(T)

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.3 Occasional Service (Cont'd)**

**B. Charges to the Client**

- 1. **(DELETED)** (D)
- 2. A service connection charge applies for connection of a client termination from a business or residence main service as stated in A108.2.4.C.

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
--	--------------------------------	-------------------------	-------------

**A108.2.4 Billing to the Client**

The following rates and charges are billed directly by the Company to the client of the telephone answering bureau

**A. Secretarial Line Terminations**

- 1. For lines terminating directly from the central office or through concentrator-identifier
  - (a) Secretarial Line Termination, each -                    **1.05**                    **SSS**

**B. Secretarial Line Channels**

- 1. Between terminations located in the same serving wire center area.
  - a. Where the client is in the same building as the telephone answering firm.<sup>1</sup>
    - (1) Charges apply for each termination
      - (a) Each termination -                    -                    **1LJBB**
    - b. Where the client is connected directly to the TAS Bureau, the following charges apply.
      - (1) Secretarial Line Mileage charges apply for connection between the TAS Bureau serving wire center and the TAS Bureau location
        - (a) Per 1/4 mile -                    **2.70**                    **1LJBR**
  - 2. Between terminations located in different serving central office areas.
    - a. Where the client is directly connected to the TAS Bureau the following charges apply.
      - (1) The Interoffice Channel mileage charge applies for that portion of the channel between the client's serving central office and the serving central office of the TAS Bureau.
        - (a) Per quarter mile or fraction thereof -                    **2.70**                    **1LJ+5**

**Note 1:** Charges are applicable only for those facilities in place as of June 30, 1984.

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.4 Billing to the Client (Cont'd)**

**B. Secretarial Line Channels (Cont'd)**

2. Between terminations located in different serving central office areas. (Cont'd)

a. Where the client is directly connected to the TAS Bureau the following charges apply. (Cont'd)

(2) Channel Terminal

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each (two per interoffice channel)	\$-	\$-	PMN

(3) Secretarial Line Mileage charges apply for the connection between the TAS Bureau location serving C.O. and the TAS Bureau location.

(a) Per 1/4 mile	-	<b>2.70</b>	<b>1LJBR</b>
------------------	---	-------------	--------------

(4) When the client requests that a telephone number be terminated only at the TAS Bureau, exchange rates for the class of service requested apply in lieu of the mileage charges.

b. Where the client is connected to a concentrator in the client's serving central office area.

(1) Charges apply for each Concentrator Line Termination

(a) Concentrator Line Termination, each	-	<b>1.15</b>	<b>S6T</b>
---	---	-------------	------------

c. Where the client is connected to the TAS Bureau through concentrator-identifier equipment located in a central office area other than the client's serving central office area and is bridged to the concentrator in the central office

(1) **(DELETED)**

(D)

(2) Channel Terminal

(a) Each (two per interoffice channel)	-	-	<b>PMN</b>
--	---	---	------------

(3) Secretarial Line Connection Charge

(a) Each connection	-	<b>1.15</b>	<b>S6T</b>
---------------------	---	-------------	------------

3. Between terminations located in different exchanges within the same LATA

a. Where the client is directly connected to the TAS Bureau, the following charges apply

(1) The Interexchange channel mileage charge applies for that portion of the channel between the client's exchange rate center and the exchange rate center of the TAS Bureau, per mile or fraction thereof

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.4 Billing to the Client (Cont'd)**

**B. Secretarial Line Channels (Cont'd)**

- 3. Between terminations located in different exchanges within the same LATA (Cont'd)
  - a. Where the client is directly connected to the TAS Bureau, the following charges apply (Cont'd)
    - (1) (Cont'd)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) First 100 miles, per mile	\$-	<b>4.05</b>	<b>1LP+4</b>
(b) Next 200 miles, per mile	-	<b>2.75</b>	<b>1LP+4</b>
(c) Next 400 miles, per mile	-	<b>2.40</b>	<b>1LP+4</b>
(2) Channel Terminal, each (two per Interexchange Channel)			
(a) Each	-	<b>4.70</b>	<b>ZX112</b>
(3) Where the client's or TAS Bureau's serving central office is not the primary wire center, Interoffice Channel mileage and Channel Terminal charges are applicable for that portion of the channel between the client's or TAS Bureau's serving central office and the primary wire center.			
(a) Interoffice Channel, per quarter mile	-	<b>2.70</b>	<b>1LJ+5</b>
(b) Channel Terminal (two per interoffice channel)	-	-	<b>PMN++</b>
(4) Secretarial Line Mileage charges apply for the connection between the TAS Bureau serving wire center and the TAS Bureau location			
(a) Per 1/4 mile	-	<b>2.70</b>	<b>1LJBR</b>
(5) When the client requests that a telephone number be terminated only at the TAS Bureau, exchange rates for the class of service requested apply in lieu of the mileage charges.			
b. Where the client is connected to the TAS Bureau through concentrator-identifier located in a wire center in the same exchange as the TAS Bureau and is bridged to the concentrator in the central office.			
(1) The interexchange channel mileage charge applies for that portion of the channel between the client's exchange rate center and the exchange rate center of the wire center in which the concentrator is located, per mile			
(a) First 100 miles, per mile	-	<b>4.05</b>	<b>1LP+4</b>
(b) Next 200 miles, per mile	-	<b>2.75</b>	<b>1LP+4</b>
(c) Next 400 miles, per mile	-	<b>2.40</b>	<b>1LP+4</b>
(2) Channel Terminal, each (two per interexchange channel)			



**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

**A108.2.4 Billing to the Client (Cont'd)**

**B. Secretarial Line Channels (Cont'd)**

- 3. Between terminations located in different exchanges within the same LATA (Cont'd)
  - b. Where the client is connected to the TAS Bureau through concentrator-identifier located in a wire center in the same exchange as the TAS Bureau and is bridged to the concentrator in the central office. (Cont'd)
    - (2) Channel Terminal, each (two per interexchange channel) (Cont'd)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	\$-	<b>\$4.70</b>	<b>ZX112</b>
(3) When the client's or concentrator's serving wire center is not the primary wire center, Interoffice Channel mileage and Channel Terminal Charges are applicable for that portion of the channel between the client's or concentrator's serving wire center and the primary wire center.			
(a) Interoffice Channel, per quarter mile	-	<b>2.70</b>	<b>1LJ+5</b>
(b) Channel Terminal, (two per interoffice channel), each	-	-	<b>PMN</b>
(4) Secretarial Line Connection Charge			
(a) Each Connection	-	<b>1.15</b>	<b>S6T</b>

**C. Service Connection Charges**

- 1. For each secretarial line connected either directly to the telephone answering facility or through concentrator-identifier equipment, a charge applies with exception in a. and b. following.
  - Where no premises visit is required to the Telephone Answering Service bureau because of the availability of preinstalled cable pairs terminated on the Telephone Answering Service positions, a charge equal to Secondary Service Ordering Charge and a Central Office Line Connection Charge for Business Service will apply per Section A4. (T)
  - Where preinstalled cable facilities are not available to the Telephone Answering Service positions, service connection charges specified in Section A13. for a type 2110 channel will apply. (T)
  - a. Where the secretarial line is bridged in the central office this charge does not apply in connection with a main station change of address and the telephone number does not change.
  - b. When the secretarial line is installed as the main station line only, the service connection charge for the secretarial line termination does not apply.
- 2. The charges specified in Section A4., "Service Charges", apply for main station lines. (T)
- 3. Changes of client's lines from a direct connection to a telephone answering facility to a connection through concentrator-identifier equipment or vice versa are made without charge. (M)
- D.** Lines of clients terminated only in telephone answering facilities for answering purposes only are at the business access line rates quoted in Section A3., "Basic Exchange Service", for Flat Rate (USOC SJ4), Message Rate (USOC LCM) or Measured Service (USOC SMQ), subject to the availability of these offerings, plus the rate specified in A108.2.4.A for a secretarial line termination. (T)(M)

---

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates and Charges (Cont'd)**

(M)

**A108.2.5 Reserved for Future Use**

(Secretarial Service Direct Inward Dialing (DID) *Terms, Conditions* & Rates are found in A12.7)

(T)