
A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

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A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service

A23.1.1 General

- A. In general, basic local exchange service as set forth in Section A2. is furnished for the exclusive use of the subscriber, employees, agents, representatives, or members of the subscriber's domestic establishment. Resale of local exchange service is permitted only under specific conditions as described in this *Guidebook*. (T)
- B. For the purpose of this *Guidebook* section "Shared Tenant Services" or STS is defined as the sharing or resale of a common group of local exchange service access lines through a common switching or billing arrangement to tenants. (T)
- C. The rates specified herein are in addition to the rates shown elsewhere in this *Guidebook* for services with which this offering is associated. (T)
- D. Basic local exchange service provided for resale may be flat or measured.

A23.1.2 Conditions for Service

- A. Customers desiring to resell exchange services provided by the Company must apply to the Florida Public Service Commission for certification as an STS provider. Resale of local service will only be permitted if such certification is granted. Customers desiring to resell local service must submit all Company required documentations (i.e. Letter of Agreement, PSC Tracking Requirement, Request Notice, etc.) including proof of their approved certification before service will be established.
- B. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or management unit. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing wire centers and/or exchange boundaries.
- C. The provision of STS shall in no way interfere with a Reseller Client's right to direct service or the right of the Company to directly serve the tenant under the terms and conditions of this *Guidebook*. (T)
- D. In order to fulfill the Company's obligation to provide local exchange service to all customers within its franchised area, including those located within an STS building, the Company must be guaranteed access to the premises of all individual tenants. Resale of local service will only be permitted once such direct access including support facilities (e.g., conduit, equipment space, etc.) to any and all individual subscribers has been secured. To fulfill its obligation, the Company generally installs and maintains its own transmission facilities. However, at the Company's option, in lieu of Company owned facilities, the Company may choose to negotiate for the use of privately owned transmission facilities. Should the Company elect this option, such negotiation would provide reasonable compensation for the use of privately owned facilities.
- E. (DELETED)
- F. Conditions and limitations restricting the resale or sharing of Foreign Exchange Service apply.
- G. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the communication switch of the Reseller will be the responsibility of the Customer of Record. The Reseller will be the single point of contact for all Resale Client services provided in connection with the Sharing and Resale of Basic Local Exchange Service.

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A23.1 Provision of Service (Cont'd)

A23.1.2 Conditions for Service (Cont'd)

- H. All exchange access lines provided to the certificated Reseller's switch must be resale of local exchange service access lines as specified in this *Guidebook* section. (T)
- I. Pooled, shared, or otherwise resold access to long distance service is subject to the rates, *terms* and conditions of service which apply to Resellers of Long Distance Service as specified by the Florida Public Service Commission. Access must be provided to all locally available carriers via 800, 101XXXX, or 950. (T)
- J. STS providers must permit client access to the Company operators "zero" (0) for emergencies and for line verification purposes and to 911 where available.

A23.1.3 Definitions

- A. Customer of Record
Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service and payment in full of charges incurred such as Toll, Directory Assistance, etc.
- B. Reseller Client
Customer who utilizes shared or resold local service provided by the Customer of Record in connection with Shared Tenant Services.
- C. Reseller
A customer who resells Company exchange service as provided in this Shared Tenant Services *Guidebook* section. (T)
- D. Service Location
A single building or multiple commercial or residential buildings located within the confines of specifically identified continuous property areas under the control of a single owner or management unit.
- E. Shared Tenant Services
The sharing or resale of a common group of local exchange service access lines through a common switching or billing arrangement to tenants.
- F. Shared Tenant Services Provider
One who has been granted a certificate of public convenience and necessity by the Florida Public Service Commission to provide Shared Tenant Services in accordance with Section 364.339 Florida Statutes (Supp. 1995).
- G. Tenant
Any person entitled to occupy a premises under a rental or lease agreement.

A23.1.4 Rates and Charges

- A. The following charges will apply for Resale of Local Exchange Service.
 1. Resale Lines - Measured Rate, Rate Groups 1 - 6

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.4 Rates and Charges (Cont'd)

A. The following charges will apply for Resale of Local Exchange Service. (Cont'd)

1. Resale Lines - Measured Rate, Rate Groups 1 - 6 (Cont'd)

The following rates apply for sharing or resale configurations that exceed a total of six local exchange access lines in a key system common billing arrangement.

	Group						USOC
(a) Per line	1	2	3	4	5	6	NA
	\$24.45	\$25.69	\$27.04	\$28.28	\$29.45	\$30.75	

2. Resale Lines - Measured Rate, Rate Groups 7 - 12

The following rates apply for sharing or resale configurations that exceed a total of six local exchange access lines in a key system common billing arrangement.

	Group						USOC
(a) Per line	7	8	9	10	11	12	NA
	\$31.80	\$32.85	\$33.83	\$34.58	\$35.23	\$35.93	

3. Resale Lines - Measured Rate, Local Exception Rate Codes X1 - X3¹

The following rates apply for sharing or resale configurations that exceed a total of six local exchange access lines in a key system common billing arrangement.

	Rate Code			USOC
(a) Per line	X1	X2	X3	NA
	\$35.35	\$36.81	\$38.44	

4. Resale Trunks - Measured Rate, Rate Groups 1 - 6

	Group						USOC
(a) Combination	1	2	3	4	5	6	SMP
	\$24.45	\$25.69	\$27.04	\$28.28	\$29.45	\$30.75	
(b) Outward Only	20.70	21.22	22.34	23.36	24.33	25.40	S16OX
(c) Inward Only	24.45	25.69	27.04	28.28	29.45	30.75	S161X

5. Resale Trunks - Measured Rate, Rate Groups 7 - 12

	Group						USOC
(a) Combination	7	8	9	10	11	12	SMP
	\$31.80	\$32.85	\$33.83	\$34.58	\$35.23	\$35.93	
(b) Outward Only	26.27	27.13	27.95	28.56	29.17	29.68	S16OX
(c) Inward Only	31.80	32.85	33.83	34.58	35.23	35.93	S161X

6. Resale Trunks - Measured Rate, Local Exception Rate codes X1 - X3²

Note 1: See A3.8.1 for explanation of local exceptions.

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.4 Rates and Charges (Cont'd)

A. The following charges will apply for Resale of Local Exchange Service. (Cont'd)

6. Resale Trunks - Measured Rate, Local Exception Rate codes X1 - X3¹ (Cont'd)

		Rate Code			
		X1	X2	X3	USOC
(a)	Combination	\$35.35	\$36.81	\$38.44	SMP
(b)	Outward Only	29.20	30.41	31.75	S16OX
(c)	Inward Only	35.35	36.81	38.44	S161X

7. Usage Charges

a. The following usage charges apply for outward calls within the local calling area² other than those specified in b. following.

(1) Usage charges

		Initial Minute or Fraction Thereof	Additional Minute, Each of Fraction Thereof	USOC
(a)	Each	\$.025	\$.01	NA

b. The following usage charges apply for outward calls within the local calling area placed between 12:00 P.M. and 2:00 P.M., 9:00 P.M. and 9:00 A.M., and Saturday and Sunday all day.²

(1) Usage Charges

(a)	Each	\$.015	\$.005	NA
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c. Local usage charges do not apply on calls to 911, the Company operator, Company Repair (611) or on calls to the Company Business Office.

d. Calls to local Directory Assistance (411) will be charged the *guidebook* rate for such calls as specified elsewhere in this *Guidebook*. (T)

e. Calls to telephone numbers for which a charge is applicable to the caller, e.g., 900 service, will be charged for at the appropriate rates for these services.

Note 1: See A3.8.1 for explanation of local exceptions.

Note 2: Calls within the local area are each charged for at least one (1) minute of use. For local calls that exceed one (1) minute, usage charges are based on conversation time rounded up to the nearest one tenth (1/10) minute.

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.4 Rates and Charges (Cont'd)

A. The following charges will apply for Resale of Local Exchange Service.

8. Resale Lines - Flat Rate, Rate Groups 1 - 6

a. Flat Rate Resale Lines may be provided as specified below:

(1) For sharing or resale configurations in a key system common billing arrangement.

		Group						
		1	2	3	4	5	6	USOC
(a)	Per line ¹	\$19.80	\$20.80	\$21.90	\$22.90	\$23.85	\$24.90	NA
(b)	Multi-line Exchange Access Line Additive, per line ²	1.60	1.68	1.77	1.85	1.93	2.02	NA

9. Resale Lines - Flat Rate, Rate Groups 7 - 12

a. Flat Rate Resale Lines may be provided in the situations specified below:

(1) For sharing or resale configurations in a key system common billing arrangement.

		Group						
		7	8	9	10	11	12	USOC
(a)	Per line ¹	\$25.75	\$26.60	\$27.40	\$28.00	\$28.60	\$29.10	NA
(b)	Multi-line Exchange Access Line Additive, per line ²	2.09	2.15	2.22	2.27	2.32	2.36	NA

10. Resale Lines - Flat Rate, Big Pine Key Local Exception³, Rate Codes X1 - X4

a. Flat Rate Resale Lines may be provided as specified below:

(1) For sharing or resale configurations in a key system common billing arrangement.

		Rate Code				
		X1	X2	X3	X4	USOC
(a)	Per line ²	\$28.63	\$29.81	\$31.13	\$28.60	NA

11. Rates and charges for Direct Inward Dialing (DID) apply as specified in A23.1.5.

12. Service charges as specified in Section A4. apply as appropriate.

13. Reseller Client Listing Charge provides a listing in the alphabetical section of the Company's Listing Information System for a reseller client. The reseller client listing charge will date from the day the Company's information records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing, *where directories are available, otherwise, if* the reseller client listing does not appear in the directory, the minimum chargeable period is for one month. (T)

(a)	Per Business client	Monthly Rate	\$1.20	USOC	BS6
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Note 1: Monthly rate is 100% of the Business Flat Rate Exchange Access Line Rate.

Note 2: The Multi-line Exchange Access Line Additive as specified in A3.4.2.B.1.b preceding applies on a per line basis to Flat rate service and Auxiliary Line service subscribers with more than one exchange access line. The Multi-line Exchange Access Line Additive does not apply to Back-Up lines.

Note 3: See A3.8.1 for explanation of local exceptions.

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.4 Rates and Charges (Cont'd)

A. The following charges will apply for Resale of Local Exchange Service. (Cont'd)

13. (Cont'd)

	Monthly Rate	USOC
(b) Per Residence client	\$1.20	RS6
14. Charges for additional listings in addition to that provided by the Reseller Client Listing to further define an individual reseller client apply at the standard <i>guidebook</i> rate for such listings as specified in Section A6.		(T)

	Nonrecurring Charge	USOC
(a) Service Establishment Charge, per Service Location	\$300.00	NRCJT
15. Rates and charges for other associated services apply as specified elsewhere in this <i>Guidebook</i> .		(T)

A23.1.5 Direct-Inward Dialing Service Associated with Shared Tenant Services

A. General

1. DID service permits calls incoming to a PBX system or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in A2.3.1 and Section A15. (T)
2. The rates specified herein are in addition to the rates shown elsewhere in this *Guidebook* for the services with which this offering is associated (e.g., Sharing and Resale of Exchange Service Trunks, etc.). (T)
3. DID service is optionally available with Identified Outward Dialing (IOD) service and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
4. The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
5. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in A23.1.6 are applicable for each unused block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.
6. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.

A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.5 Direct-Inward Dialing Service Associated with Shared Tenant Services (Cont'd)

A. General (Cont'd)

7. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this Guidebook.
8. The Company shall not be responsible to the customer or authorized user or Reseller Client if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or Reseller Client obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
9. Listings will be provided in accordance with the terms and conditions of Sections A23. and A6. DID numbers furnished herein are not entitled to listings without charge. (T)
10. All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
 - a. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
11. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
12. In addition to the rates and charges specified in A23.1.6, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
13. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment to another type of customer premises switching equipment with DID service. The following provisions apply:
 - a. The customer must maintain at least the same level of DID service requirements.
 - b. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
 - c. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
 - d. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

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A23. INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

A23.1 Provision of Service (Cont'd)

A23.1.5 Direct-Inward Dialing Service Associated with Shared Tenant Services (Cont'd)

B. Rates and Charges

1. Central Office Components - Direct-Inward Dialing (DID) Service¹

	Installation Charge	Monthly Rate	USOC
(a) Establish trunk group and provide first group of 20 DID numbers	\$915.00	\$4.00	NDZ
(b) Each additional group of 20 DID numbers	15.00	4.00	ND4
(c) DID Trunk Termination, each ²	90.00	21.80	NDT

Note 1: The following rates and charges also apply to blocks of reserved telephone numbers.

Note 2: In addition to the rates and charges for the DID Trunk Termination, rates and charges for Resale Inward Only Trunks as specified in Section A23.1.4 apply as appropriate. (T)