
A6. LISTINGS

(T)

CONTENTS

A6.1	Terms and Conditions Applicable to Listings	1	(T)
A6.1.1	General	1	
A6.1.2	Reserved for Future Use	2	
A6.2	Business Listing	2	
A6.2.1	General	2	
A6.2.2	Business Designation	2	
A6.2.3	Trade Name	3	
A6.3	Residence Listing	3	
A6.3.1	General	3	
A6.3.2	Reserved for Future Use	3	
A6.3.3	Reserved for Future Use	3	
A6.4	Non-Published (Private) Listing	3	
A6.4.1	General	3	
A6.4.2	Rate Application	4	
A6.4.3	Reserved for Future Use	5	
A6.5	Non-Listed (Semiprivate) Listing	5	
A6.5.1	General	5	
A6.5.2	Rate Application	5	
A6.5.3	Reserved for Future Use	6	
A6.6	Additional Listing	6	
A6.6.1	General	6	
A6.6.2	Business Additional Listing	6	
A6.6.3	Residence Additional Listing	7	
A6.7	Miscellaneous Listing	7	
A6.7.1	Access Service Listing	7	
A6.7.2	Alternate Listing	7	

A6. LISTINGS

(T)

CONTENTS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.3	Cellular Carrier Listing	8
A6.7.4	Company and Customer Owned Telephone Service	8
A6.7.5	Congregate Living Facility Listing	8
A6.7.6	Cross Reference Listing	8
A6.7.7	Dual Name Listing	8
A6.7.8	Emergency Service Listing (E911 and B911)	9
A6.7.9	Reserved for Future Use	9
A6.7.10	Foreign Listing	9
A6.7.11	Reserved for Future Use	10
A6.7.12	Mobile and Paging Service Listing	10
A6.7.13	Reserved for Future Use	10
A6.7.14	Reserved for Future Use	10
A6.7.15	Paging Service Listing	10
A6.7.16	RingMaster Service Listing	10
A6.7.17	Sharing and Resale of Basic Local Exchange Service Listing	11
A6.7.18	Special Text Listing (Business)	11
A6.7.19	Stylist Service Listing	11
A6.7.20	Telephone Answering Service	12
A6.7.21	Titles and Suffixes	12
A6.7.22	(DELETED)	12
A6.7.23	Three-Digit Dialing Service (N11) Listing	12
A6.7.24	Reserved for Future Use	12
A6.7.25	Designer Listing	12

A6. DIRECTORY LISTINGS

CONTENTS

A6.1	<i>Terms and Conditions Applicable to Directory Listings</i>	1	(T)
A6.1.1	General	1	
A6.1.2	Reserved for Future Use	2	
A6.2	Business Listing	2	
A6.2.1	General	2	
A6.2.2	Business Designation	2	
A6.2.3	Trade Name	3	
A6.3	Residence Listing	3	
A6.3.1	General	3	
A6.3.2	Reserved for Future Use	3	
A6.3.3	Reserved for Future Use	3	
A6.4	Non-Published (Private) Listing	3	
A6.4.1	General	3	
A6.4.2	Rate Application	4	
A6.4.3	Reserved for Future Use	5	
A6.5	Non-Listed (Semiprivate) Listing	5	
A6.5.1	General	5	
A6.5.2	Rate Application	5	
A6.5.3	Reserved for Future Use	6	
A6.6	Additional Listing	6	
A6.6.1	General	6	
A6.6.2	Business Additional Listing	6	
A6.6.3	Residence Additional Listing	7	
A6.7	Miscellaneous Listing	7	
A6.7.1	Access Service Listing	7	
A6.7.2	Alternate Listing	7	

A6. DIRECTORY LISTINGS

CONTENTS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.3	Cellular Carrier Listing	8
A6.7.4	Company and Customer Owned Telephone Service	8
A6.7.5	Congregate Living Facility Listing	8
A6.7.6	Cross Reference Listing	8
A6.7.7	Dual Name Listing	8
A6.7.8	Emergency Service Listing (E911 and B911)	9
A6.7.9	Reserved for Future Use	9
A6.7.10	Foreign Listing	9
A6.7.11	Reserved for Future Use	10
A6.7.12	Mobile and Paging Service Listing	10
A6.7.13	Reserved for Future Use	10
A6.7.14	Reserved for Future Use	10
A6.7.15	Paging Service Listing	10
A6.7.16	RingMaster Service Listing	10
A6.7.17	Sharing and Resale of Basic Local Exchange Service Listing	11
A6.7.18	Special Text Listing (Business)	11
A6.7.19	Stylist Service Listing	11
A6.7.20	Telephone Answering Service	12
A6.7.21	Titles and Suffixes	12
A6.7.22	(DELETED)	12
A6.7.23	Three-Digit Dialing Service (N11) Listing	12
A6.7.24	Reserved for Future Use	12
A6.7.25	Designer Listing	12

A6. LISTINGS

A6.1 Terms and Conditions Applicable To Listings

A6.1.1 General

- A.** The rates, terms and conditions specified herein for listings apply only to the alphabetical section of the *Company's Listing Information System*. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories. (T)
- C.** Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the *Company's Listing Information System*, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested. (T)
- D.** The Company reserves the right to limit the length of any listing to one line by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (T)
- E.** One listing is furnished at no additional charge as specified following. Lines, trunks, NARs, systems and channels are aggregated at the earning account level, as defined in Section A1., for the purpose of determining the total number of listings to be provided to a customer at no additional charge. (T)
1. each basic local exchange service line or MultiServ service main station line
 2. each PBX trunk
 3. each ESSX service, Digital ESSX service, ESSX-1, MultiServ PLUS service, BellSouth Centrex service NAR or NAR usage package
 4. each Centrex system
 5. each Primary Rate ISDN B-Channel
- F.** When, in the sole judgment of the Company, the use of listings in excess of the listings permitted without charge as previously outlined, are needed for better identification of the subscriber, such listings may be provided without charge.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- Only the customer name and telephone number shall be published in a listing for a Family Violence Shelter. The Company shall not publish an address as part of the listing for a Family Violence Shelter.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- H.** Liability of the Company due to listing errors and omissions is as specified in Section A2. (T)
- I.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate. (T)

A6.1.2 Reserved For Future Use

A6. LISTINGS

(T)

A6.2 Business Listing

A6.2.1 General

- A. Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

A6.2.2 Business Designation

A. Firm Name

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business.

Example:

Lewis Co grocr 14 Madison

234-6488

B. Personal Name

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Smith J G grocr 14 Madison

234-6488

A6. LISTINGS

(T)

A6.2 Business Listing (Cont'd)

A6.2.2 Business Designation (Cont'd)

B. Personal Name (Cont'd)

2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Smith Joe DDS dntst

A6.2.3 Trade Name

A trade name, the name of a commodity or service, will be included as part of the listing when the subscriber shows satisfactory evidence of authorization to do business under the requested name. In the case of listings for time/temperature/weather announcement services, a generic listing will be accepted.

Examples which require proof of authorization are:

Smith Avon Distributor 123 Main	555-1234
Jones Buick 2914 E 23rd	329-5864
Any Flower Shop 710 Heather Mall	669-2121

A6.3 Residence Listing

A6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming names and/or telephone numbers.

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A6. LISTINGS

(T)

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.1 General (Cont'd)

- B.** An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will not connect a call to a non-published subscriber on behalf of another caller when the caller does not furnish the non-published number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C.** In the absence of gross negligence or willful misconduct, no liability for damages arising from *the disclosure of* a non-published number to any person shall attach to the Company. Where a non-published listing is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing, and at the subscriber's request, the Company will change the non-published number at no charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the *disclosure* of a non-published listing or listing information to any person.
- D.** Numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited as described in Section A13.
- E.** The number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his number, name and address in connection with E911 service.
- F.** For accounting purposes, the number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- G.** The Company may provide number, name and address of a subscriber with a non-published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

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A6.4.2 Rate Application

A. Non-published listing

	Monthly Rate	USOC
1. Where charge applies		
(a) Business -each	\$5.50	NPU
(b) Residence -each	5.50	NPU
2. Where charge does not apply		
(a) each	-	NP3
- Service used primarily by a certified hearing/speech impaired person		
- Additional service furnished to the same subscriber who has other service listed in the same name at the same address.		

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A6. LISTINGS (T)

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.2 Rate Application (Cont'd)

- A. Non-published listing (Cont'd)
 - 2. Where charge does not apply (Cont'd)
 - Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
 - Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.
 - Temporary service

A6.4.3 Reserved for Future Use

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A. A non-listed listing is not listed in the alphabetical section of the Company's *Listing Information System*, but is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from *the disclosure of* a non-listed number shall attach to the Company. Where such a number is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by *the disclosure* of a non-listed listing. (T)
- D. Numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited as described in Section A13.
- E. The number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his number, name and address in connection with E911 service.
- F. The Company may provide number, name and address of a subscriber with a Non-Listed number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6.5.2 Rate Application

- A. Non-listed listing
 - 1. Where charge applies

	Monthly Rate	USOC
(a) Business - each	\$3.50	NLT
(b) Residence - each	3.50	NLT

A6. LISTINGS

(T)

A6.5 Non-Listed (Semiprivate) Listing (Cont'd)

A6.5.2 Rate Application (Cont'd)

- A. Non-listed listing (Cont'd)
 - 2. Where charge does not apply

	Monthly Rate	USOC NLE
(a) each	-	
- Service used primarily by a certified hearing/speech impaired person		
- Additional service furnished to the same subscriber who has other service listed in the same name at the same address.		(T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange.		(T)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.		
- Temporary Service		
- RingMaster service number		

A6.5.3 Reserved for Future Use

A6.6 Additional Listing

A6.6.1 General

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Listing charges date from the day the directory assistance records are posted.
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

A6.6.2 Business Additional Listing

- A. A business additional listing may be furnished in other names, when in the sole judgment of the Company the subscriber's service is not being resold. This service is available to Telephone Answering Service.

B. Rate Application

- 1. Business

	Monthly Rate	USOC
(a) each	\$ 2.10	CLT
(b) 800 Service, each	1.20	SZS

A6. LISTINGS

(T)

A6.6 Additional Listing (Cont'd)

A6.6.3 Residence Additional Listing

- A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.
- B. Rate Application
 - 1. Residence

(a) each	Monthly Rate \$ 1.20	USOC RLT
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A6.7 Miscellaneous Listing

A6.7.1 Access Service Listing

- A. An interexchange carrier or a business or residence client of an interexchange carrier who subscribes to Feature Group A foreign exchange access service may be furnished a listing at the rate specified.
- B. Rate Application
 - 1. Listing

(a) each	1.20	CLT
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A6.7.2 Alternate Listing

- A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:
 - 1. Names of individuals are not permitted
 - 2. Text may not exceed one line

Examples:

 - Nights, Sundays, and Holidays
 - If No Answer
 - If Extension Is Not Known

- B. Rate Application
 - 1. Business
 - (a) each **2.10** **FNA**
 - 2. Residence
 - (a) each **1.20** **NAB**

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.3 Cellular Carrier Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.4 Company and Customer Owned Telephone Service Listing

- A. Listings are not provided in connection with access line service for Customer Provided Public Telephone Service except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

A6.7.5 Congregate Living Facility Listing

- A. A congregate living facility listing is a residence additional listing furnished to a resident of a congregate living facility at rates specified in A6.6.3.

A6.7.6 Cross Reference Listing

- A. A cross reference listing may be furnished when it is necessary to refer the user to another listing.

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Examples:

Long Lumber Co

See South Lumber Co

Regis Gary

See Regas Gary

- B. Rate Application

- 1. Business

Monthly

Rate

USOC

\$ 2.10

LLT

- 2. Residence

(a) each

1.20

LRT

A6.7.7 Dual Name Listing

- A. A dual name listing may be furnished to a business or a residence subscriber as a main listing subject to the following:
 - an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
 - two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples:

Smith J H (Johnny) CPA 123 Main

123-4567

A6. LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.7 Dual Name Listing (Cont'd)

- A. A dual name listing may be furnished to a business or a residence subscriber as a main listing subject to the following: (Cont'd)

O'Neal John & Mary	200 Elm Av	423-1012
Morris George Mrs (Joan)	101 Ash Dr	422-4523
- B. A dual name listing may also be furnished as an additional listing at the subscriber's request at the appropriate additional listing rate.

A6.7.8 Emergency Service Listing (E911 and B911)

- A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply

	Monthly Rate	USOC
(a) each	\$ -	FLT

A6.7.9 Reserved for Future Use

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of *the Company's Listing Information System* outside the subscriber's local exchange may be furnished. The listing is subject to the rates, terms and conditions applicable to the *Listing Information System* in which the listing is to appear.
- B. Rate Application
 - 1. Foreign listing

(a) Business, each	2.10	FAL
(b) Residence, each	1.20	FRW
 - 2. Foreign cross reference listing

(a) Business, each	2.10	FALCX
(b) Residence, each	1.20	FRWCX
 - 3. Foreign alternate listing

(a) Business, each	2.10	FALSX
(b) Residence, each	1.20	FRWSX

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A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.10 Foreign Listing (Cont'd)

- C. When in the judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.

1. Where charge does not apply

(a) each

\$ -

FLF

A6.7.11 Reserved for Future Use

A6.7.12 Mobile and Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company may be furnished a listing for their clients as specified.

- B. Rate Application

1. Listing

(a) each

0.00

MSZ

A6.7.13 Reserved for Future Use

A6.7.14 Reserved for Future Use

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, terms and conditions specified in this Guidebook.

A6. LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.17 Sharing and Resale of Basic Local Exchange Service Listing

See Section A23.

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.

Example:

For The Following Zip Codes 30506 30408 30532 30533 30534

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Business

	Monthly	
(a) Per line	Rate	USOC
	\$1.20	XLL

A6.7.19 RESERVED FOR FUTURE USE

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A6. LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

(DELETED)

(D)

A6.7.20 Telephone Answering Service Listing

See Section A8.2.5.

A6.7.21 Titles and Suffixes

- A. A title of address that precedes a name, such Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
- C. Notation of lineal descent, such as; Jr., Sr., and III, may be included in a residence or business personal name listing as a suffix.
- D. A maximum of three titles and/or suffixes are allowed per each residence or business personal name listing.

A6.7.22 (DELETED)

A6.7.23 Three-Digit Dialing Service (N11) Listing

- A. The phrase "Charge May Apply" will be included in the N11 Service Listing at no additional charge.

A6.7.24 Reserved for Future Use

A6.7.25 Reserved for Future Use

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A6. LISTINGS

A6.7 Miscellaneous Listing (Cont'd)
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A6. LISTINGS

A6.7 Miscellaneous Listing (Cont'd)
(DELETED)

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