TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-24-0012

DATE: April 2, 2024

STATE: FLORIDA

EFFECTIVE DATE: 04/03/2024

TYPE OF DISTRIBUTION: Approved

PURPOSE: Business Local Calling and Business Local

Calling Assurance Rate Increase. Also,

customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or

extended for a term greater than 1 year.

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G003	86	0015
G003	87	0007
G003	89	0031

FL-24-0012 EFFECTIVE: April 3, 2024

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.

Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

- **B.** AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
 - Business Access Line (flat rate-unlimited local calling)
 - Caller ID Deluxe
 - Remote Access to Call Forwarding (or) Call Forwarding Variable
- **C.** All of the terms, conditions and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service.
- **D.** AT&T Business Local Calling Assurance requires a 12-month² or a 24-month term agreement¹. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- **G.** This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- **H.** Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
 - 1. Package includes flat rate business line and specified features

		Monthly		
		Rate	USOC	
(a)	Each 1-line package	\$174.00	PGOV1	(I)
(b)	Each 2-line package	348.00	PGOV2	(I)
(c)	Each 3-line package	522.00	PGOV3	(I)
(d)	Each 4-line package	696.00	PGOV4	(I)

Monthly

- **Note 1:** Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.
- **Note 2:** Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

FL-24-0012 EFFECTIVE: April 3, 2024

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

- **A.** AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month/^{11/2/}, or 36-Month/^{11/2/} term and who commit to the line option packages and prices as shown in A3.47.6. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6.
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line or Coin Services.
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- **D.** All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- **F.** An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- **G.** Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling may apply. Service charges associated with changing to/from hunting service, if applicable, will also apply. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription.
 - **Note 1:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
 - Note 2: Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

(C)

(N) | (N) FL-24-0012 EFFECTIVE: April 3, 2024

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.4 Termination Liability and Shortfall (Cont'd)

- **B.** Termination charges are not applicable if, during the term period:
 - 1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or
 - 2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
 - 3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
 - 4. An AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
 - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
 - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service:
 - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
 - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and
 - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole discretion whether a product change satisfies these requirements.

C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

A3.47.6 Prices

A. Service Elements

Term & Volume Monthly Prices

			Per Line		
Volume	Line				Month-to-
Price Level	<u>Option</u>	1-Year	2-Year/1//2/	3-Year ^{/1//2/}	Month
(a) 1-19 Lines	Option A	\$180.00 (I)	\$44.00	\$43.00	\$350.00 (I)
	Option B	175.00 (I)	39.00	38.00	350.00 (I)
(b) 20+Lines	Option A	110.00 (I)	68.00	67.00	350.00 (I)
	Option B	105.00 (I)	63.00	62.00	350.00 (I)
				Mont	thly Rate
Calling Factures lie	tad in A2 47 O I man faatuma man lina			· · · · · · · · · · · · · · · · · · ·	\$2.00

Calling Features listed in A3.47.2.I, per feature, per line

Note 1: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

Note 2: Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

(N) | (N)

(C)