

TARIFF DISTRIBUTION

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PURPOSE: Grandfathering the DS1 CSPP

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 TELECOMMUNICATIONS
 FLORIDA
 ISSUED: March 15, 2024
 BY: Joe York, President -FL
 Jacksonville, Florida

ACCESS SERVICES TARIFF

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E2. GENERAL REGULATIONS

E2.4 Payment Arrangements and Credit Allowances (Cont'd)

E2.4.8 Billing of Access Service Provided by Multiple Companies (Cont'd)

C. Multiple Bill Arrangements (Cont'd)

. Multiple Bill Example^l for Switched Transport Rate Elements (Cont'd)

- a. Assume Switched Dedicated/Common Transport is ordered to an End Office in the operating territory of Company A. The IC premises is located in the operating territory of Company B. (Cont'd)
 - (2) Switched Common Transport (Cont'd)

COMPANY B - CT	= \$.0003 per mou/per mile
CT FT	=\$.0001 per mou
AT Switching	=\$.00005 per mou
SWLC	=\$10.00
DT	=\$2.00 per mile
DT FT	=\$30.00 per month
SWLC	=\$10.00
AT SW \$.00005 x 8.000 mou	=\$.40
CT 20 mi. x \$.0001 x 8.000 mou x 72%	=\$11.52
CT FT \$.0001 x 8.000 mou x 50%	=\$.40
DT 20 mi. x \$2.00	=\$40.00
DT FT	=\$30.00
COMPANY B SWITCHED TRANSPORT	=\$92.32

E2.4.9 Optional Payment Plan

A. Channel Services Payment Plan

1. General

- a. The regulations specified herein are applicable to Dedicated Access Services as indicated in Section E7. of this Tariff.
- b. Facilities furnished under the Channel Services Payment Plan (CSPP) are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff except as noted herein.
- c. The CSPP is a payment plan which allows customers to pay fixed rates for channel equipment and/or facilities over variable contractual payment periods. A specific monthly rate applies for the duration of each period as follows, or as specified otherwise in this Tariff.

- (1) 36 month Term Payment Plan - payment periods may be selected from 24 months to 48 months in length, at 36 month rates and charges.^{2, 3, 4} (C)
- (2) 60 month Term Payment Plan - payment periods may be selected from 49 months to 72 months in length, at 60 month rates and charges.^{2, 3}
- (3) 84 month Term Payment Plan - payment periods may be selected from 73 months to 96 months in length, at 84 month rates and charges.^{2, 3}

Note 1: Rates used in each example are for example purposes only and do not include multiplexing, tandem trunk ports and end office trunk ports.

Note 2: Effective March 23, 2019, Customers may not: (1) Establish CSPPs for Derived Data Channel Service, Digital Data Access Service and FlexServ Service, (2) Establish CSPPs greater than 36 months for High Capacity Service and SMARTPath Service, and (3) Convert or renew CSPPs for Derived Data Channel Service, Digital Data Access Service, FlexServ Service, High Capacity Service and SMARTPath Service.

Note 3: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 4: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans. (N)

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E2. GENERAL REGULATIONS¹**E2.4 Payment Arrangements and Credit Allowances (Cont'd)****E2.4.9 Optional Payment Plan (Cont'd)****A. Channel Services Payment Plan (Cont'd)**

1. General (Cont'd)
 - d. When the customer extends service beyond a 96 month service period, the 84 month^{2, 3, 4} Term Payment Plan (or the longest available tariffed service period) rates will apply. (C)
 - e. When the customer orders service to be provided under a CSPP arrangement, the customer must designate to the Company the payment plan and the service period desired, e.g. 84 month^{2, 3, 4} Term Payment Plan and 96 months³. (C)
2. Application of Rates and Charges
 - a. Rates stabilized under a CSPP arrangement are exempt from Company-initiated increases. However, decreases for any rate element will automatically flow through to the customer.
 - b. In the event that all or any part of a service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in that service's section of this Tariff.
 - c. When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period.
 - d. Recurring rates and nonrecurring charges apply according to the appropriate schedules for services offered as associated items to Channel Services, and are filed elsewhere in this Tariff.
 - e. Customer requests for inside moves of service will not affect the contract period.
 - f. A change in jurisdiction will not constitute a disconnect of service provided the new CSPP arrangement is a minimum 24 month^{2, 3, 4} service period or equals/exceeds the remaining service period, whichever is greater, provided the new CSPP arrangement is for the same customer at the same location for the same capacity service. (C)
3. Additions
 - a. Additions of services or rate elements for activating spare or unused capacities of a service under a CSPP arrangement will be considered part of the existing CSPP arrangement.
 - b. Additions of services or rate elements, i.e., new local channels, interoffice channels, etc., other than for activating spare or unused capacities, must be under a new CSPP arrangement at rates and charges as specified in 2. preceding.
 - c. Termination charges for premature disconnection of added contractual services will apply as set forth under Disconnects as stated in 4. following.
 - d. Additions under CSPP are exempt from Company initiated rate changes for all payment periods longer than one month. However, decreases for any rate element will automatically flow through to the customer.
 - e. Nonrecurring charges, as specified in this Tariff, will apply to the added channel services.
4. Disconnects

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

Note 2: Effective March 23, 2019, Customers may not: (1) Establish CSPPs for Derived Data Channel Service, Digital Data Access Service and FlexServ Service, (2) Establish CSPPs greater than 36 months for High Capacity Service and SMARTPath Service, and (3) Convert or renew CSPPs for Derived Data Channel Service, Digital Data Access Service, FlexServ Service, High Capacity Service and SMARTPath Service.

Note 3: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 4: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans. (N)

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E2. GENERAL REGULATIONS**E2.4 Payment Arrangements and Credit Allowances (Cont'd)****E2.4.9 Optional Payment Plan (Cont'd)****A. Channel Services Payment Plan (Cont'd)****4. Disconnects (Cont'd)**

- a. When a service or rate element, included under a CSPP arrangement, is disconnected prior to expiration of the selected service period, termination liability charges apply as set forth in the rate regulations in this Tariff for such service. Remaining services or rate elements will not be affected by such disconnections.
- b. When a tariffed service under a CSPP arrangement is disconnected prior to the expiration of a selected service period as a result of a change of Tariff jurisdiction and/or a customer requested change to a higher order of a separately tariffed service, termination liability charges will not apply when:
 - the completed service period is twelve months, or twenty-five percent of the length of the originally selected service period, whichever is greater, and
 - the service period of the new CSPP arrangement for the higher order of service is a minimum 24 month^{1, 2, 3} service period or equals/exceeds the remaining service period of the disconnected arrangement, whichever is greater, and
 - the service orders to install the new higher order of service and disconnect the old service are related together and there is no lapse in service between installation of the higher order of service and disconnection of the existing service, and
 - the service orders are for the same customer at the same location

For the purposes of determining a higher order of service, the following ranking will be used (Analog Voice Grade (a.k.a. BellSouth SPA DS0 VG) = lowest, Channels for use with BellSouth Managed Shared Ring service = Highest):

Analog Voice Grade (a.k.a. BellSouth SPA DS0 VG) Services
DS0 (a.k.a. BellSouth SPA DS0 Digital Data) Services
DS1 High Capacity (a.k.a. BellSouth SPA DS1) Service
SMARTPath[®] Service (a.k.a. BellSouth SPA Shared Ring)

5. Moves of Equipment

- a. The appropriate nonrecurring charges for inside moves for items associated with channel services as specified in this and other Tariffs are applicable. This type movement will not affect the contract period.
- b. Customer requests for moves of service(s) under CSPP, other than inside moves, will be subject to the conditions stated in 11. following.

6. Requests for Changes in Length of Optional Payment Period

- a. Subsequent to the establishment of a contract with a CSPP period, and prior to the completion of that period, the existing payment period may be replaced by:
 - (1) A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:

Note 1: Effective March 23, 2019, Customers may not: (1) Establish CSPPs for Derived Data Channel Service, Digital Data Access Service and FlexServ Service, (2) Establish CSPPs greater than 36 months for High Capacity Service and SMARTPath Service, and (3) Convert or renew CSPPs for Derived Data Channel Service, Digital Data Access Service, FlexServ Service, High Capacity Service and SMARTPath Service.

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E2. GENERAL REGULATIONS¹**E2.4 Payment Arrangements and Credit Allowances (Cont'd)****E2.4.9 Optional Payment Plan (Cont'd)****A. Channel Services Payment Plan (Cont'd)**

6. Requests for Changes in Length of Optional Payment Period^{3,4} (Cont'd) (C)
 - a. Subsequent to the establishment of a contract with a CSPP period, and prior to the completion of that period, the existing payment period may be replaced by: (Cont'd)
 - (1) A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions: (Cont'd)
 - No credit will be given for payments made during the formerly selected period.
 - The new payment period begins with the new CSPP effective date.
 - No termination charge applies for the remaining portion of the former payment period.
 - Nonrecurring charges will not be reapplied.
 - (2) A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement, subject to the following conditions:
 - No credit will be given for payments made during the formerly selected period.
 - The new payment period begins with the new CSPP effective date.
 - A termination charge applies for the remaining portion of former payment period.
 - Nonrecurring charges will not be reapplied.
7. Renewal Options
 - a. The customer has the following renewal^{2,3,4} options: (C)
 - (1) Prior to completion of the current payment period, any period available under the CSPP may be selected at the rates in effect for new customers at the time of the renewal.^{2,3,4} The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period. (C)
 - (2) Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in this Tariff. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one month service will be subject to Company-initiated rate adjustments when approved by the appropriate regulatory authority.
 - (3) If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the month-to-month payment rate, under the terms specified in (2) preceding.
 - b. Any new services added to a customer's network at the time of renewal will be subject to all appropriate nonrecurring charges. Nonrecurring charges are not applicable for services renewed under the CSPP.
 - c. The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

Note 2: Effective March 23, 2019, Customers may not: (1) Establish CSPPs for Derived Data Channel Service, Digital Data Access Service and FlexServ Service, (2) Establish CSPPs greater than 36 months for High Capacity Service and SMARTPath Service, and (3) Convert or renew CSPPs for Derived Data Channel Service, Digital Data Access Service, FlexServ Service, High Capacity Service and SMARTPath Service.

Note 3: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

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E2. GENERAL REGULATIONS**E2.4 Payment Arrangements and Credit Allowances (Cont'd)****E2.4.9 Optional Payment Plan (Cont'd)****A. Channel Services Payment Plan (Cont'd)****7. Renewal Options (Cont'd)**

- d. When a customer renews a CSPP arrangement, the rates and charges in effect on the first day of service of the renewal will apply.
- e. Recognition of previous service will be given to customers who renew an existing CSPP arrangement^{1, 2, 3}, for the same or larger system(s) and all associated rate elements at the same location(s), provided that the length of the new CSPP arrangement is a minimum 24 month¹ service period or equals/exceeds the remaining service period of the original CSPP arrangement, whichever is greater. An example of a larger system is the renewal of an Analog Voice Grade (a.k.a. BellSouth SPA DS0 VG) service with a DS1 High Capacity (a.k.a. BellSouth SPA DS1) service. (C)
- f. Recognition of previous service will be given to month-to-month customers with a service date of January 1, 1994 or later who convert to a CSPP arrangement, provided the minimum service period has been met. For customers whose service date is January 1, 1994 or earlier, recognition will be given for the previous service back to January 1, 1994. For customers whose service date is later than January 1, 1994, recognition for the previous service will be given back to the actual service date.
- g. To determine the appropriate CSPP^{1, 2, 3} Payment Plan for the renewed arrangement, recognition of service will consist of the sum of months in service of the completed service arrangement and the sum of the months of the proposed service period of the CSPP arrangement^{1, 2, 3}. For example, a CSPP arrangement for a 36-month service period under the 36 month Term Payment Plan is renewed for 24 months^{2, 3} with no changes at the end of the 36 month period. The sum of months for the completed and proposed service periods would equal 60 months² and would be billed under the 60 month^{2, 3} Term Payment Plan. Another example is a Month-to-Month customer, in service for 15 months, who wishes to convert to a 60-month^{2, 3} CSPP arrangement with no changes. The combined service period of the Month-to-Month arrangement and the CSPP arrangement is equal to 75 months^{2, 3}, which would be billed under the 84 month^{2, 3} Term Payment Plan. (C)

8. Transfer of Service

- a. Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in this Tariff. This does not constitute a disconnect of service or a discontinuance of an existing CSPP arrangement. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. Regulations concerning transfer of service between subscribers as stated in other sections of this Tariff also apply under CSPP.

9. Prepayment

- a. For payment periods longer than one month, the customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all services covered by the prepayment. The following conditions apply:
 - (1) Customers who prepay six months or more will have an allowance applied. The prepayment factor to be used for each month prepaid will be revised periodically by the Company.
 - (2) Monthly rates for all services covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for services added subsequently and placed on the same Letter of Election (i.e., customer-elected coterminous option) with a prepaid system.

Note 1: Effective March 23, 2019, Customers may not: (1) Establish CSPPs for Derived Data Channel Service, Digital Data Access Service and FlexServ Service, (2) Establish CSPPs greater than 36 months for High Capacity Service and SMARTPath Service, and (3) Convert or renew CSPPs for Derived Data Channel Service, Digital Data Access Service, FlexServ Service, High Capacity Service and SMARTPath Service.

Note 2: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 3: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans. (N)

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E7. DEDICATED ACCESS SERVICES**E7.4 Rate Regulations (Cont'd)****E7.4.1 Types of Rates and Charges (Cont'd)****A.** (Cont'd)

Contract rates are available for 1.544 Mbps High Capacity (a.k.a. BellSouth SPA High Capacity) service for variable periods, with rates based on lengths of 36 months^{2, 3}, 60 months^{2, 3}, or 84 months^{1, 2, 3} under conditions specified in the Channel Service Payment Plan in E2.4 of this Tariff. A Termination Liability Charge is applicable at the date of termination. The applicable charge will be equal to fifty percent of the following: the number of months remaining in the contract times the monthly contract rate. However, Termination Liability charges will not apply for customer requests for moves of service under CSPP subject to the provisions set forth in E2.4.9.A.11. preceding. (C)

Rates applicable to a month-to-month payment option are subject to Company initiated changes.

B. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Dedicated Access Services are: installation of service, installation of optional features and functions, and service rearrangements.

Note 1: Effective March 23, 2019, Customers may not: (1) Establish CSPPs greater than 36 months for High Capacity Service, and (2) Convert or renew CSPPs for High Capacity Service.

Note 2: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 3: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans. (N)

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E7. DEDICATED ACCESS SERVICES

E7.5 Rates and Charges (Cont'd)

E7.5.6 High Capacity (a.k.a. BellSouth SPA High Capacity) Service

A. Local Channel

1. Per Point of Termination

		Monthly Rate			Nonrecurring Charge		USOC
		Rate Zone 1	Rate Zone 2	Rate Zone 3	First	Additional	TMECS
(a)	1.544 Mbps	\$145.00	\$145.00	\$145.00	\$745.00	\$335.00	1XA++
(b)	3.152 Mbps ¹	-	-	-	-	-	1X6++
(c)	6.312 Mbps ¹	-	-	-	-	-	1X8++
(d)	44.736 Mbps ¹	-	-	-	-	-	

2. 1.544 Mbps Contract Rates

		Nonrecurring Charge		USOC	
		First	Additional		
(a)	Per Point of Termination ²	\$745.00	\$335.00	-	
		Monthly Rate			USOC
		24 to 48 Months ^{3, 4, 5}	49 to 72 Months ^{3, 4}	73 to 96 Months ^{3, 4}	TMECS
(b)	Rate Zone 1	\$138.00	\$136.00	\$134.00	TMECS
(c)	Rate Zone 2	138.00	136.00	134.00	TMECS
(d)	Rate Zone 3	138.00	136.00	134.00	TMECS

Note 1: ICB rates and charges apply.

Note 2: Contract lengths are flexible to allow customer choice of payment period per E2.4.9.

Note 3: Effective March 23, 2019, Customers may not: (1) Establish CSPPs greater than 36 months for High Capacity Service, and (2) Convert or renew CSPPs for High Capacity Service.

Note 4: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 5: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans.

(C)

(N)

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E7. DEDICATED ACCESS SERVICES

E7.5 Rates and Charges (Cont'd)

E7.5.6 High Capacity (a.k.a. BellSouth SPA High Capacity) Service (Cont'd)

B. Interoffice Channel

- 1. 1.544 Mbps

Mileage Bands

	Fixed Monthly Rate			Monthly Rate Per Mile			Nonrecurring Charge Per Channel	USOC
	Rate Zone 1	Rate Zone 2	Rate Zone 3	Rate Zone 1	Rate Zone 2	Rate Zone 3		
	(a) 0 mile	\$-	\$-	\$-	\$-	\$-		
(b) 1 thru 8 miles	64.35	64.35	64.35	26.00	26.00	26.00	200.00	1L5XX
(c) 9 thru 25 miles	64.35	64.35	64.35	25.00	25.00	25.00	200.00	1L5XX
(d) Over 25 miles	64.35	64.35	64.35	24.00	24.00	24.00	200.00	1L5XX

- 2. 1.544 Mbps

Mileage Bands

a. Contract Rates¹

- (1) Per Channel, 0 Mile

	Nonrecurring Charge	Fixed Monthly Charge				USOC
		24 to 48 Months ^{2,3,4}	49 to 72 Months ^{2,3}	73 to 96 Months ^{2,3}		
(a) Rate Zone 1	\$-	\$-	\$-	\$-	1L5XX	
(b) Rate Zone 2	200.00	59.75	-	-	1L5XX	
(c) Rate Zone 3	200.00	59.75	-	-	1L5XX	
(2) Per Channel, 1 thru 8 miles						
(a) Rate Zone 1	200.00	59.75	20.00	18.00	16.00	1L5XX
(b) Rate Zone 2	200.00	59.75	20.00	18.00	16.00	1L5XX
(c) Rate Zone 3	200.00	59.75	20.00	18.00	16.00	1L5XX
(3) Per Channel, 9 thru 25 miles						
(a) Rate Zone 1	200.00	59.75	19.00	17.00	15.00	1L5XX
(b) Rate Zone 2	200.00	59.75	19.00	17.00	15.00	1L5XX
(c) Rate Zone 3	200.00	59.75	19.00	17.00	15.00	1L5XX
(4) Per Channel, Over 25 Miles						
(a) Rate Zone 1	200.00	59.75	18.00	16.00	14.00	1L5XX
(b) Rate Zone 2	200.00	59.75	18.00	16.00	14.00	1L5XX
(c) Rate Zone 3	200.00	59.75	18.00	16.00	14.00	1L5XX

(C)

Note 1: Contract lengths are flexible to allow customer choice of payment period per E2.4.9.

Note 2: Effective March 23, 2019, Customers may not: (1) Establish CSPPs greater than 36 months for High Capacity Service, and (2) Convert or renew CSPPs for High Capacity Service.

Note 3: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 4: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans.

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E7. DEDICATED ACCESS SERVICES

E7.5 Rates and Charges (Cont'd)

E7.5.6 High Capacity (a.k.a. BellSouth SPA High Capacity) Service (Cont'd)

C. Optional Features and Functions

1. Channelization

a. DS3 Channelization

(1) DS3 to DS1

(a) Per arrangement¹

b. DS2 Channelization

(1) DS2 to DS1

(a) Per arrangement¹

c. DS1C Channelization

(1) DS1C to DS1

(a) Per arrangement²

d. DS1 Channelization

(1) DS1 Basic Channelization System (DS1 to VG/DS0)

(a) Per System

e. DS0 Channelization⁴

(1) DS0 Basic Channelization System (DS0 to Subrate)

(Per System)

(a) Maximum of 20, 2.4 Kbps services

(b) Maximum of 10, 4.8 Kbps services

(c) Maximum of 5, 9.6 Kbps services

2. Channel Interfaces (Per Interface)

a. Sub-DS3 Interfaces

(1) DS1 Level Central Office Channel Interface¹

(a) Asynchronous

(b) Synchronous

(2) DS1 Level Customer Channel Interface¹

(a) Asynchronous

(b) Synchronous

	Rate	Monthly Nonrecurring Charge	USOC
(a) Per arrangement ¹	\$-	\$-	MXB++
(a) Per arrangement ¹	-	-	MXD++
(a) Per arrangement ²	-	-	MXH++

	Monthly Rate				USOC
	Rate Zone 1	Rate Zone 2	Rate Zone 3	Nonrecurring Charge	
(a) Per System	\$210.00	\$210.00	\$210.00	\$135.00	MQ1

	Rate	Monthly Nonrecurring Charge	USOC
(a) Maximum of 20, 2.4 Kbps services	\$120.00	\$135.00	QSU24
(b) Maximum of 10, 4.8 Kbps services	120.00	135.00	QSU48
(c) Maximum of 5, 9.6 Kbps services	120.00	135.00	QSU96

	Nonrecurring Charge	Month To Month	24 to 48 Months ^{3,4,5,6}	49 to 72 Months ^{3,4}	73 to 96 Months ^{3,4}	USOC
(a) Asynchronous	\$155.00	\$12.00	\$8.00	\$7.00	\$6.00	1D3CA
(b) Synchronous	130.00	36.00	31.00	28.00	25.00	1D3CS
(a) Asynchronous	295.00	17.00	13.00	13.00	13.00	1D3DA
(b) Synchronous	245.00	45.00	36.00	33.00	30.00	1D3DS

Note 1: Contract rates are flexible to allow customer choice of payment period per E2.4.9

Note 2: An additional Local Channel charge will apply whenever the spare line is provided as a leg to the customer premises. This feature may not be available with lines utilizing the Clear Channel Capability line code (B8ZS).

Note 3: Effective March 23, 2019, Customers may not: (1) Establish CSPPs greater than 36 months for High Capacity Service, and (2) Convert or renew CSPPs for High Capacity Service.

Note 4: Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.

Note 5: Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

Note 6: Effective March 17, 2024, customers may not establish new term plans of greater than month-to-month for High Capacity Service Channel Service Payment Plans.