## TARIFF DISTRIBUTION

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# **E2. GENERAL REGULATIONS**

## E2.4 Payment Arrangements and Credit Allowances (Cont'd)

#### E2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

- G. The Company and the IC or End User shall work cooperatively to resolve the dispute.
  - If additional information from the IC or End User would assist in resolving the dispute, the IC or End User may be requested to provide additional information relevant to the dispute and reasonably available to the IC or End User. This data may include, but is not limited to summarized usage data by time of day. The request for such additional information shall not affect the dispute date established pursuant to F. preceding.
- **H.** For purposes of B.4., the resolution date is the date on which the Company completes the investigation of the dispute, and the Company's service representative notifies the IC or End User of the disposition and notes the IC's or End User's account or when the Company forwards the amount of credit to the customer, depending upon IC or End User preference.
- I. At the option of the IC or end user, all nonrecurring charges associated with a Standard or Negotiated Interval Access Order may be billed over a three month period subject to the following:
  - 50 percent of the total nonrecurring charges will be billed in the first monthly billing period after the charges are incurred, and 25 percent of the total nonrecurring charges plus an Extended Billing Plan Charge will be billed in each of the following two monthly billing periods.
  - The Extended Billing Plan Charge is calculated at a rate of 1.0 percent per month or 12 percent annually, on the unbilled balance of the nonrecurring charges.
  - The IC or end user must request extended billing at the time the Access Service request is placed for a Standard or Negotiated Interval Access Order.
  - If the IC or end user disconnects service before the expiration of the plan period, all unbilled charges plus the Extended Billing Plan Charge, if applicable, will be included in the final bill rendered.
  - If the IC or end user fails to make any of the payments on the payment due date as set forth in B.3. preceding, these late payment charges as specified in B.3.a. or b. preceding will apply.

#### **E2.4.2 Minimum Periods**

**A.** The minimum periods for which services are provided and for which rates and charges are applicable are set forth in Sections E5. and E7 of this intrastate Tariff and Section 6 of Tariff FCC No. 1 for BellSouth SWA and Dedicated Access services; in Sections E8. and E9. following, for Billing and Collection Services and BellSouth Directory Assistance Access Service; in Section E13. following, for Scheduled Testing; and, in Section E14. following for Special Construction.

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# **E2. GENERAL REGULATIONS**

## E2.4 Payment Arrangements and Credit Allowances (Cont'd)

## E2.4.4 Credit Allowance for Service Interruptions (Cont'd)

- **B.** When A Credit Allowance Applies (Cont'd)
  - 1. (Cont'd)
    - c. For Dedicated Access channelized services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is channelized or the Basic Channelization System itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the local channel to the Hub and its associated channel interface, interoffice channel mileage and any optional features and functions, including the Basic Channelization System, and the local channels from the Hub and their associated Central Office Channel Interfaces, channel mileages and optional features and functions). When the service which rides a channel of the channelized facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to IC or End User premises (i.e., local channel, Central Office Channel Interface, channel mileage and optional features and functions).
    - d. For BellSouth SWA channelized services, the monthly charge shall be the total of all monthly rate element charges associated with that portion of service that is inoperative. When the facility which is channelized or the Basic Channelization System itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (*e.g.*, the Switched Local Channel, Switched Interoffice Channels, Channelization Equipment, including the Basic Channelization System on the facility to the Hub, if applicable).
    - e. For SMARTPath<sup>®</sup> service (a.k.a. BellSouth SPA Shared Ring), the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., SMARTPath<sup>®</sup> (a.k.a. BellSouth SPA Shared Ring) Area Connection and SMARTPath<sup>®</sup> (a.k.a. BellSouth SPA Shared Ring) Area Junction).
    - f. For and BellSouth Managed Shared Ring service, the monthly charge shall be the monthly charges associated with the service (e.g., Off-Net).
  - 2. Reserved For Future Use

3. For BellSouth SWA service and BellSouth Directory Assistance Access service, no credit shall be allowed for an outage of less than 24 hours. The IC or End User shall be credited for an outage of 24 hours or more at the rate of 1/30 of the monthly rates or the assumed minutes of use charge, whichever is applicable to the service involved, for each period of 24 hours or major fraction thereof that the outage continues. In the case of service billed based upon actual usage, no credit allowance is applicable.

<sup>®</sup> Registered Service Mark of BellSouth Corporation \* Service Mark of BellSouth Corporation

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# **E5. ORDERING OPTIONS FOR ACCESS SERVICES**

## E5.2 Access Order (Cont'd)

## E5.2.4 Cancellation of an Access Order (Cont'd)

- **B.** When an IC or End User cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows: (Cont'd)
  - 4. (Cont'd)
    - e. The resulting cancellation charge is also shown as follows:
      - (1) Cancellation Charge Percentages Listing No. 1

Type Service/	8						
Critical	After:	APP	SID	LAM	EIRD	DLRI	) RID
Dates	Before:	SID	LAM	EIRD	DLRD	RID	DVA
DEDICATED ACCESS	Delore.	510		LIND	DERD	КID	Dim
WATS (a.k.a. BellSouth SPA)		3.8%	9.6%	11.9%	16.2%	21.4%	29.6%
Voice Grade (a.k.a. BellSouth SPA DS0 VG)		3.8%	9.5%		16.1%	21.3%	
Telegraph Grade (a.k.a. BellSouth SPA Telegraph)		3.8%	9.5%		16.1%	21.3%	
Metallic Grade (a.k.a. BellSouth SPA Metallic)		3.8%	9.5%	11.9%	16.1%	21.3%	29.7%
Digital Data Access (a.k.a. BellSouth SPA DS0 Digital Data)		3.6%	9.1%	11.4%	16.1%	21.9%	28.5%
BellSouth Metro Ethernet serv	vice	11.6%	33.1%	42.9%	44.8%	47.3%	53.1%
EIS Cross-Connects		3.7%	9.3%	11.5%	15.6%	20.6%	28.8%
BELLSOUTH SWA							
Trunks or Lines		8.6%	17.2%	17.2%	22.1%	28.0%	41.1%
High Capacity (a.k.a. BellSouth SPA High Capacity)		3.7%	9.3%		15.6%	20.6%	28.8%
High Capacity (a.k.a. BellSout	ui Si Mingh Capacity)			11.5%	15.6%	20.6%	28.8%
High Capacity (a.k.a. BellSour EIS Cross-Connects	ur or / ( Trigh Capacity)	3.7%	9.3%	11.5%	15.6%	20.6%	28.8%
EIS Cross-Connects		3.7%	9.3%	11.5%	15.6%	20.6%	28.8%
EIS Cross-Connects		3.7%	9.3%	11.5%	15.6%	20.6%	28.8%
EIS Cross-Connects Cancellation Charge Percer						20.6% PTD	28.8% DD
EIS Cross-Connects Cancellation Charge Percer <b>Type Service</b> /	ntages Listing No. 2	]		WOT			
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b>	ntages Listing No. 2 After:	]	DVA	WOT	FCD	PTD	
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA)	ntages Listing No. 2 After: Before:	]	DVA	WOT FCD	FCD PTD	PTD	
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth	ntages Listing No. 2 After: Before: SPA DS0 VG)	]	DVA WOT	<b>WOT</b> <b>FCD</b> 47.5%	FCD PTD 69.6%	PTD DD	DD
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSouth	After: Before: SPA DS0 VG) outh SPA Telegraph)		<b>DVA</b> WOT 39.7% 39.5% 39.5%	<b>WOT</b> <b>FCD</b> 47.5% 47.2% 47.2%	FCD PTD 69.6% 69.5% 69.5%	<b>PTD</b> <b>DD</b> 93.3% 93.4% 93.4%	<b>DD</b> 100.0% 100.0% 100.0%
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth	After: Before: SPA DS0 VG) outh SPA Telegraph)		<b>DVA</b> WOT 39.7% 39.5%	<b>WOT</b> <b>FCD</b> 47.5% 47.2% 47.2%	FCD PTD 69.6% 69.5% 69.5%	<b>PTD</b> <b>DD</b> 93.3% 93.4%	<b>DD</b> 100.0% 100.0%
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSouth Digital Data Access (a.k.a. BellSouth	After: Before: SPA DS0 VG) outh SPA Telegraph) th SPA Metallic)		DVA WOT 39.7% 39.5% 39.5% 39.5% 36.0%	<b>WOT</b> <b>FCD</b> 47.5% 47.2% 47.2% 47.2% 45.2%	FCD PTD 69.6% 69.5% 69.5% 69.5% 69.9%	<b>PTD</b> <b>DD</b> 93.3% 93.4% 93.4% 93.4% 93.9%	DD 100.0% 100.0% 100.0% 100.0%
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSou Metallic Grade (a.k.a. BellSou Digital Data Access (a.k.a. Be BellSouth Metro Ethernet serv	After: Before: SPA DS0 VG) outh SPA Telegraph) th SPA Metallic)		DVA WOT 39.7% 39.5% 39.5% 39.5% 36.0% 53.1%	<b>WOT</b> <b>FCD</b> 47.5% 47.2% 47.2% 47.2% 45.2% 69.9%	FCD PTD 69.6% 69.5% 69.5% 69.5% 69.9% 85.6%	<b>PTD</b> <b>DD</b> 93.3% 93.4% 93.4% 93.9% 93.9% 94.9%	DD 100.0% 100.0% 100.0% 100.0%
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSouth Digital Data Access (a.k.a. BellSouth	After: Before: SPA DS0 VG) outh SPA Telegraph) th SPA Metallic)		DVA WOT 39.7% 39.5% 39.5% 39.5% 39.6%	<b>WOT</b> <b>FCD</b> 47.5% 47.2% 47.2% 47.2% 45.2% 69.9%	FCD PTD 69.6% 69.5% 69.5% 69.5% 69.9% 85.6%	<b>PTD</b> <b>DD</b> 93.3% 93.4% 93.4% 93.4% 93.9%	DD 100.0% 100.0% 100.0% 100.0%
EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSou Metallic Grade (a.k.a. BellSou Digital Data Access (a.k.a. Be BellSouth Metro Ethernet serv	After: Before: SPA DS0 VG) outh SPA Telegraph) th SPA Metallic)		DVA WOT 39.7% 39.5% 39.5% 39.5% 36.0% 53.1%	<b>WOT</b> <b>FCD</b> 47.5% 47.2% 47.2% 47.2% 45.2% 69.9%	FCD PTD 69.6% 69.5% 69.5% 69.5% 69.9% 85.6%	<b>PTD</b> <b>DD</b> 93.3% 93.4% 93.4% 93.9% 93.9% 94.9%	DD 100.0% 100.0% 100.0% 100.0%
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EIS Cross-Connects Cancellation Charge Percer <b>Type Service/</b> <b>Critical</b> <b>Dates</b> DEDICATED ACCESS WATS (a.k.a. BellSouth SPA) Voice Grade (a.k.a. BellSouth Telegraph Grade (a.k.a. BellSouth Metallic Grade (a.k.a. BellSouth Digital Data Access (a.k.a. BellSouth Digital Data Access (a.k.a. BellSouth BellSouth Metro Ethernet server EIS Cross-Connects BELLSOUTH SWA	After: Before: SPA DS0 VG) outh SPA Telegraph) th SPA Metallic) IlSouth SPA DS0 Digital Data) vice		DVA WOT 39.7% 39.5% 39.5% 39.5% 36.0% 53.1% 38.3%	WOT FCD 47.5% 47.2% 47.2% 47.2% 45.2% 69.9% 45.8% 67.8%	FCD PTD 69.6% 69.5% 69.5% 69.5% 69.9% 85.6% 68.9% 79.7%	<b>PTD</b> <b>DD</b> 93.3% 93.4% 93.4% 93.4% 93.9% 94.9% 93.6%	DD 100.0% 100.0% 100.0% 100.0% 100.0%

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