TARIFF DISTRIBUTION

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PURPOSE: Increase business Remote Call Forwarding (RCF) monthly charge.

 $\begin{array}{ccc} \underline{\textbf{TARIFF SECTION}} & \underline{\textbf{PAGE NUMBER}} & \underline{\textbf{PAGE REVISION}} \\ \underline{\textbf{0013}} & \underline{\textbf{19}} & \underline{\textbf{0014}} \end{array}$

FL-21-0054 EFFECTIVE: December 1, 2021

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding

A13.11.1 Description of the Service

A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

A13.11.2 Limitations

- **A.** Remote Call Forwarding service is offered subject to availability of suitable facilities.
- **B.** RCF service is not offered where the terminating number is a public telephone.
- C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
- **D.** Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- F. Remote Call Forwarding to another Company-provided RCF number is not permitted.
- G. Remote Call Forwarding is provided on the condition that the customer subscribes to sufficient features and facilities at the call forwarding location and, where appropriate, at the terminating location to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
- **H.** When the Remote Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.
- I. The local calling area for Remote Call Forwarding provided in a particular wire center will be the same as that provided on a non-optional basis to subscribers to Basic Local Exchange Service in that same wire center, as described in Section A3. This local calling area includes that provided in calling plans such as Extended Calling Service and Local Calling Plus. Calls outside the local calling area will be sent-paid (1+ only) toll calls.
- **J.** Where the RCF customer receives a business listing, calls will not be forwarded to a Company provided service for which residential rates apply.
- K. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access facilities (calling paths). Where the other subscriber contests such forwarding or the number of access facilities, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the guidebook charge for any resulting rearrangement of the RCF service.

A13.11.3 Listings

One listing in the alphabetical section of the *Company's Listing Information System* covering the exchange in which the Remote Call Forwarding central office is located is provided without additional charge.

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Monthly Charges

A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

			Monthly		
			Rate	USOC	
1.	Residence				
	(a)	Per feature arranged for other than local forwarding	\$19.50	RCF++	
	(b)	Per feature arranged for local forwarding	19.50	RCF+F	
	(c)	Per additional access facility	19.50	RCA	
2.	Business				
	(a)	Per feature arranged for other than local forwarding	60.86	RCF++	(I)
	(b)	Per feature arranged for local forwarding	60.86	RCF+F	(I)
	(c)	Per additional access facility	60.86	RCA	(I)