TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-21-0051

DATE: December 31, 2021

STATE: FLORIDA

EFFECTIVE DATE: 12/31/2021

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Consumer 800 Toll Free Services

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G001	4	0004
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A1. DEFINITION OF TERMS

CIRCUIT

See "Exchange Access Line"

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- a. For Exchange Service:
 - (1) Grade of Line: Individual Line
 - (2) Type of Rate: Flat rate or message rate
 - (3) Character of Use: Business or residence
 - (4) Dialing Method: Touch-Tone or Rotary
- b. For Long Distance Telecommunications Service:
 - (1) Type of Call: Station-to-Station
- c. For Wide Area Telecommunications Service¹:
 - (1) Type of Service: Outward or 800 Service

COIN REFUND AND REPAIR REFERRAL SERVICE

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

COLLECT CALL²

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a third party number. In the case of a coin telephone the charges must be billed to a third party number, or the call may be reoriginated from the called station.

COMMITMENT GUARANTEE

A plan establishing a credit that will be issued to a customer in the event that the Company misses a commitment in connection with installation or repair of service provided over the Company's facilities, unless an exception is applicable.

COMMON BATTERY SERVICE

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

The term "Communications Systems" when used in connection with communications systems provided by an Other Carrier (OC), denotes channels and other facilities furnished by the OC for private line services as such OC is authorized by the Federal Communications Commission or Public Service Commission to provide.

Note 1: December 31, 2021, Wide Area Telecommunications Service is withdrawn for residential customers.

Note 2: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

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A1. DEFINITION OF TERMS

USOC (UNIFORM SERVICE ORDER CODE)

A Company assigned code used on internal records for service identification purposes.

WATS

See "Wide Area Telecommunications Service"

WEATHER ANNOUNCEMENT SERVICE

An announcement service providing the means for telephone access by the general public to a brief announcement of current and forecasted weather conditions. The service is furnished by an electronic or electromechanical device and may be publicly advertised. The announcements may contain advertising messages.

WIDE AREA TELECOMMUNICATIONS SERVICE¹

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the *guidebook*.

WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

Note 1: Effective December 31, 2021, Wide Area Telecommunications Service is withdrawn for residential customers.

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A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE A119.1 General

- A. Wide Area Telecommunications Service (WATS)⁴ is the furnishing of facilities by the Company and the concurring Local Exchange Carriers and, when applicable, an interLATA carrier for dial type telecommunications between a station associated with a WATS access line or an exchange access line and stations using the public switched network within the State of Florida in accordance with the *terms*, *conditions* and schedule of charges specified in this *Guidebook* and, when applicable, the tariff of the interLATA carrier. The WATS charges set forth in this *Guidebook* are in payment for the service furnished between the calling and called stations within Florida. Toll Free Dialing (TFD) Service⁴ is the term now used to describe the service formerly known as 800 Service. Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for TFD Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS and intraLATA only Outward WATS require the use of a WATS access line from A119.5.3. Option TFD Service and Open TFD Service¹can be terminated, at the direction of the customer, on a WATS access line from A119.5.3 or on an exchange line purchased from the appropriate *guidebook*. See A119.5.20, following for applicable charges when terminating on an exchange line. For WATS Access Lines arranged for bijurisdictional use, refer to A119.5.3.E. following. For the *terms*, *conditions* and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs.
 - The rates and charges specified herein for WATS provide for a WATS access line. The WATS access line consists of all Central Office line equipment and all outside plant facilities up to and including the Company-provided standard network interface as defined in Section A1.
 - WATS access line extensions associated with an intraLATA WATS access line must be located within the same LATA
 as the WATS access line.²
 - WATS access line extensions associated with an intraEAEA WATS access line must be located within the same EAEA³ as the WATS access line.
 - 4. Jack charges for Company-provided jacks, other than the standard network interface, used in association with WATS are specified in Section A14.
 - Note 1: The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.
 - **Note 2:** Refer to the interLATA carrier's tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.
 - **Note 3:** Refer to E10.3.2 of the Florida Access Service Tariff for the definition of EAEA.
 - **Note 4:** Effective December 31, 2021, Wide Area Telecommunications Service and Toll Free Dialing are withdrawn for residential customers.

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A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates and Charges (Cont'd) A119.5.20 Toll Free Dialing (TFD)³ Service Charges

(Obsoleted June 3, 1995 - Type 3) Not available for new installations, additions or on transfers of service to new locations.

(DELETED)

Toll Free Dialing Service Termination on an Exchange Access Line

Business

The following rates apply when Option TFD Service terminates on an exchange access line.

			Nonrecurring Charge	Monthly Rate	USOC	
	(a)	Per TFD Service number terminating on an exchange access line, per LATA ^{1,2}	\$10.00	\$3.00	WFASX	
	(b)	Per each additional TFD service number established at the same time, per LATA	20.00	3.00	WFAAL	
2.	(c) (DELETED)	Per TFD record changed	15.00	-	REAPT	(D)
		rates apply when Option TFD Service terminates on an exchang	ge access line.			
	(a)	Per TFD service number terminating on an exchange access line, per LATA	10.00	3.00	W1RSX	
	(b)	Per each additional TFD service number established at the same time, per LATA	10.00	3.00	W1R2L	
	(c)	Per TFD record changed	15.00	-	REAPT	
3.	Business					
	The following	rates apply when Open TFD Service (Intrastate only) terminates	on an exchange ac	ccess line		
	(a)	Per TFD Service number terminating on an exchange access line ¹	10.00	3.00	WSE1X	
	(b)	Per each additional TFD service number established at the same time	20.00	3.00	WSE2X	
	(c)	Per TFD record changed	15.00	-	REAPT	
4.	(DELETED)					(D)
	The following	rates apply when Open TFD Service (Intrastate only) terminates	s on an exchange ac	ccess line		
	(a)	Per TFD service number terminating on an exchange access line	10.00	3.00	WSF1X	
	(b)	Per each additional TFD service number established at the same time	15.00	3.00	WSF2X	
	(c)	Per TFD record changed	15.00	-	REAPT	

- Note 1: When this service is added to an existing exchange access line, Section A4. and A119.5.7 Service Connection Installation Charges do not apply. When this service is ordered in conjunction with the new connection of an exchange access line, appropriate Service Connection Charges in Section A4. also apply.
- Note 2: When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.
- Note 3: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

Material appearing on this page previously appeared on page(s) 3 of this section.

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A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE A119.5 Rates and Charges (Cont'd)

A119.5.20 Toll Free Dialing (TFD)¹ Service Charges (Cont'd)

A. Toll Free Dialing Service Termination on an Exchange Access Line (Cont'd)

Business

The following rates apply when Open TFD Service (Interstate) terminates on an exchange access line.

			Nonrecurring Charge	Monthly Rate	USOC
	(a)	Per TFD service number terminating on an exchange access line	\$10.00	\$3.00	WSG1X
	<i>(b)</i>	Per each additional TFD service number established at the same time	20.00	3.00	WSG2X
	(c)	Per TFD record changed	15.00	-	REAPT
6.	(DELETED)				
	The following	rates apply when Open TFD Service (Interstate) terminates of	on an exchange access	line.	
	(a)	Per TFD service number terminating on an exchange access line	10.00	3.00	WSH1X
	(b)	Per each additional TFD service number established at the same time	15.00	3.00	WSH2X
	(c)	Per TFD record changed	15.00	-	REAPT
Vai	riable Call Destir	E			
1	The following	rates apply when an Area of Service greater than one	IATA is selected I	t provides for	multiple

В. Va

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service.

> Per TFD record established 10.00 2.00 **E8H**

Note 1: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

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