TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-21-0001

DATE: January 1, 2021

STATE: FLORIDA

EFFECTIVE DATE: 01/01/2021

TYPE OF DISTRIBUTION: Approved

PURPOSE: PR -- BellSouth Centrex Service Promotion Renewals

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A2. GENERAL TERMS AND CONDITIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. Following are Special Promotions: (Cont'd)

CENTREX NRC WAIVER

Period Authority: 01/01/2021 thru 12/31/2021

Area of Promotion: AT&T Florida Service Territory -- From Central Offices where services are available

Customer Segment: Business

Description:

This offer provides new or winback Centrex, or Centrex Service package customers a waiver of certain non-recurring charges during installation. It also provides existing Centrex or Centrex Service Package customers who move a waiver of certain non-recurring charges during installation of the Centrex System. This offer requires a 24 month or greater¹ guidebook term agreement. For moves, an existing Centrex customer must extend their current guidebook term for a 24 month period. This offer applies to guidebook term customers only.

Promotion Eligibility

- Requires a 24 month or greater¹ term commitment.
- Provides a waiver of non-recurring charges for the following USOC(s) and charges: Common Equipment M1ACC, M1ACS, Standard Features CENAA, NARs, Service Charges (i.e. Line Connection Charges), Non-ISDN Station LinksM4L++.
- Does not apply to CSA, Special Assembly, or V&T agreement customers.
- Cannot be combined with other promotions except can be combined with CompleteLink, Simple Savings and existing Key Customer offers for new or Winback Centrex customers.
- Centrex Control is not covered by this promotion.
- Subsequent additions will not have NRC waived.

Note 1: Effective September 1, 2013, Payment Plans with payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

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A2. GENERAL TERMS AND CONDITIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. Following are Special Promotions: (Cont'd)

CENTREX "THANK YOU FOR RENEWING"

Period Authority: 01/01/2021 thru 12/31/2021

Area of Promotion: AT&T Florida Service Territory -- From Central Offices where services are available

Customer Segment: Business

Description:

This offer provides a credit of \$50 per Centrex line with a maximum credit of \$1500 (30 lines) for a guidebook term customer who renews their Centrex Contract for 36 months. This offer applies to guidebook term customers only.

Promotion Eligibility

- This offer applies to existing and expired guidebook term agreements for Centrex, Centrex Service Package, and AT&T Centrex Re-Term Promotion customers.
- Renewal must be for 36 months.
- The maximum reward is \$1,500.
- This promotion can be combined with CompleteLink, Centrex Re-Term Promotion, Centrex Add a Line, and existing Key Customer offers.
- Applies to guidebook term customers only. Does not apply to CSA, Special Assembly or V&T agreement customers.
- The reward will be received with the 3rd month's bill of the new term agreement.

Period Authority: 01/01/2021 thru 12/31/2021

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A2. GENERAL TERMS AND CONDITIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. Following are Special Promotions: (Cont'd)

CENTREX 12 MONTH TERM EXTENSION

Area of Promotion: AT&T Florida Service Territory -- From Central Offices where services are available

Customer Segment: Business

Description:

With this offer, customers receive an extension of their existing term rate for an additional 12 months. The customer is restricted to only 3 (three) additional extensions under this offer. Customers will also be required to sign a term agreement/addendum for the extension.

Promotion Eligibility

- Allows existing Centrex term customers to renew at their existing guidebook term rate for an additional 12 months.
- Customer must sign a term agreement extension.
- Applies to Centrex guidebook term customers only. Does not apply to Centrex Service Package, CSA, Special Assembly or V&T agreement customers.
- Existing Centrex customers who are under a 36, 48¹ or 60¹ month guidebook term agreement that has expired or that has 12 months or less remaining are eligible.
- This promotion can be combined with CompleteLink, Centrex Add a Line, Simple Savings and existing Key Customer offers.

Note 1: Effective September 1, 2013, Payment Plans with payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

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A2. GENERAL TERMS AND CONDITIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. Following are Special Promotions: (Cont'd)

CENTREX ADD A LINE PROMOTION

Period Authority: 01/01/2021 thru 12/31/2021

Area of Promotion: AT&T Florida Service Territory -- From Central Offices where services are available

Customer Segment: Business

Description:

This promotion provides existing Centrex or Centrex Service package customers who are adding stations or Network Access Registers (NARs) a waiver of Service Charges for the additions. The customer is required to sign a 12 month or greater¹ term agreement or be under an existing and active (not expired) term agreement with a minimum of 12 months remaining. Customers with an expired term agreement, or term agreement expiring within the next 12 months, who renew for a term of 12 months or greater¹, also qualify.

Promotion Eligibility

- Service Charges (i.e. Line Connection Charges) for adding Centrex NARS or stations will be waived.
- Existing Centrex and Centrex Service Package customers with a minimum of 12 months remaining on their guidebook term agreement are eligible. Customers with an expired term agreement, or a term agreement expiring within the next 12 months, who renew for a 12 month or greater term¹, also qualify.
- Applies to guidebook term customers only. Not available to customer with CSA, Special Assembly, or V&T agreement.
- Can be combined with Centrex 12 Month Extension, Centrex Thank You for Renewing, and Centrex Re-Term for the addition of stations and NARs.
- Does not apply to interoffice channel and bridging NRC for stations provisioned in a different wire center or different premises address.

Note 1: Effective September 1, 2013, Payment Plans with payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.