

TARIFF DISTRIBUTION

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PURPOSE: This project modifies standard intercept and referral services to refer calls to the standard end office announcement and eliminates all other referral of intercept types.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.26 Daytona Beach

A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach

1. General

- a. Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the Daytona Beach exchange and those served from the New Smyrna Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Calling Service rates. See A3.8.50 or A3.7.3 for rates, terms and conditions.
- b. A customer who subscribes to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls to his number from New Smyrna Beach will be at no charge to the calling party.
- c. Calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
- d. OELC is available on all individual line business and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.
- e. OELC is not available with either Message Rate Service or Access Line Service for PSPs. Resale of this service is prohibited as set forth in A2.2.1.
- f. OELC is not subject to suspension.
- g. The minimum service period is one month.
- h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
- i. OELC is furnished subject to all applicable terms and conditions in Section A2. except as stated in 1.a. through 1.h. preceding.

2. Listings

- a. Subscribers to OELC are entitled to one listing in the Company's Listing Information System for New Smyrna Beach at no charge.
- b. The listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC subscriber can be called toll free.
- c. Subscribers to OELC who are listed in the New Smyrna Beach exchange will have their telephone number changed with no *interception* of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated.

Calls to the disconnected or discontinued number will be intercepted with the standard central office recorded announcement.

3. Rates

- a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Local Exceptions (Cont'd)

A3.8.27 New Smyrna Beach (Cont'd)

A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach (Cont'd)

1. General (Cont'd)

- g. The minimum service period is one month.
- h. OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
- i. OELC is furnished subject to all applicable terms and conditions in Section A2. except as stated in 1.a. through 1.h. preceding.

2. Listings

- a. Subscribers to OELC are entitled to one listing in the Company's Listing Information System *for* Daytona Beach at no charge.
- b. The listing will contain sufficient wording to advise Daytona Beach callers that the New Smyrna Beach OELC subscriber can be called toll free.
- c. Subscribers to OELC who are listed in the Daytona Beach exchange will have their telephone number changed with no *interception* of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated.

(C)

Calls to the disconnected or discontinued number will be intercepted with the standard central office recorded announcement.

3. Rates

- a. Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
- b. Nonrecurring service charges are applicable to this service offering as described in Section A4.
- c. The following rates apply for New Smyrna Beach subscribers of OELC to Daytona Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.

(1) Two-Way Service

| | Monthly Rate | USOC |
|------------------------------------|-------------------------|--------------|
| (a) (DELETED) | | |
| (b) Business individual line, each | \$19.91 | OS1FH |
| (c) (DELETED) | | |
| (d) Business PBX Trunk, each | 43.80 | OS1FK |
| (e) Network Access Register (NAR) | 20.15 | OS1FL |

A3.8.28 Reserved for Future Use

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems (Cont'd)

A12.7.1 General (Cont'd)

- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this guidebook.
- H. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- I. Listings will be provided in accordance with the terms and conditions of Section A6. for PBX trunks. DID numbers furnished herein are not entitled to listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, Sharing and Resale of Basic Local Exchange Services in Section A23. will be applicable.
- J. Automatic Intercept Service (AIS) for a non-listed disconnected DID telephone number will be provided at the rate shown in A12.7.2A., where facilities permit. AIS will provide *intercept and* referral from the non-listed disconnected DID telephone number *to a standard central office recorded announcement* for a maximum period of twelve months or until the delivery of the new Real White/Yellow Pages directory, where available, whichever comes first. (C)
- All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
- K. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- L. In addition to the rates and charges specified in Section A12.7.2, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
- M. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment or if the customer subscribes to Centrex-CU service which has DID as a feature and changes to another type of customer premises switching equipment with DID service. The following provisions apply:
1. The customer must maintain at least the same level of DID service requirements.
 2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
 3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
 4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.
- N. A DID customer may reuse his DID numbers for non-DID purposes when the customer's DID service is disconnected.
- O. (DELETED)
- P. Rotary Line service is applicable to PBX trunks or NARs utilizing DID Trunk Terminations.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems (Cont'd)

A12.7.2 Rates

- A. Central Office Components
 - 1. Direct-In-Dialing (DID) Service:¹

| | Installation Charge | Monthly Rate | USOC |
|---|----------------------------|---------------------|---------------|
| (a) Establish trunk group and provide for first group of 20 DID numbers | \$915.00 | \$18.00 | NDZ |
| (b) Each additional group of 20 DID numbers | 15.00 | 41.00 | ND4 |
| (c) Non-Consecutive DID numbers, each ¹ | 2.20 | 9.00 | ND5 |
| (d) DID Trunk Termination, each Inward Only Trunk ² | 90.00 | 132.00 | NDT |
| (e) DID Trunk Termination, each Combination Trunk with Call Transfer ^{2,3} | 250.00 | 219.00 | NCT |
| (f) Multifrequency (MF) Pulsing option, each ⁴ | - | 78.00 | \$5MBD |
| (g) Dual Tone Multifrequency (DTMF) Pulsing option, each ⁴ | - | 78.00 | \$5DBD |
| (h) Automatic Intercept Service, per number referred ⁵ | 16.00 | - | ND1 |
| (i) Group of 20 Reserved Numbers, each group ¹ | 915.00 | 32.00 | NDV |
| (j) Reserved Non-Consecutive DID numbers, each ¹ | 2.20 | 7.00 | ND6 |

A12.8 Reserved for Future Use

A12.9 Prestige Communications Package (PCP) (Obsoleted, See Section A112.17)

A12.10 Prestige Single Line Service (PSLS) (Obsoleted, See Section A112.18)

A12.11 Maritime Mobile and Aviation Radio Telephone Service

A12.11.1 General

- A. This Guidebook provides rates and charges applicable to the various facilities utilized by Maritime Mobile and Aviation Radio Telephone Services for connection with the Public Switched Network on a manual basis.
- B. For interconnection of automated systems (requires central office outpulsing arrangement) rates and charges as specified in A12.10.2.A.2., Signaling Arrangement for Radio Common Carriers, will apply.

Note 1: The installation charge in A12.7.2.A.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service. It also applies for the first group of Reserved Numbers or the first Reserved Non-Consecutive DID number where the customer does not currently have DID service or Non-Consecutive DID numbers.

Note 2: In addition to the rates and charges for the DID Trunk Termination, rates and charges for DID PBX Trunks or NARs as specified in Section A3 apply as appropriate.

Note 3: Combination DID Trunk Terminations with the Call Transfer feature are only provisioned where facilities permit.

Note 4: Provides faster signaling on DID PBX trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

Note 5: Provides automated *intercept* and referral of calls from a disconnected non-listed DID number to a *standard central office recorded announcement for a maximum of twelve months.*

(C)

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.3 Unconditional Satisfaction Guarantee

- A.** If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
 - b. Service charges from Section A4.
 2. The following charges will not be refunded:
 - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
 - b. Usage Charges from Section A3.
 3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
 4. Other facilities, features, and services not located in this Guidebook section will not be included in this plan.
 5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
 6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
 8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other Company services.
 9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

A12.25.4 Intercept of Calls

- A.** Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service. (C)
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service.
 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that the number they dialed, is not in service. Telephone numbers for station lines that are listed in the Company's Listing Information System will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the Company's Listing Information System may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred. (C)

A12.25.5 Conversions

- A.** MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
 2. Termination Liability/Cancellation Charges for original service will not apply.
 3. Service charges from Section A4. will not apply.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. (C)

A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Company for assignment of 211. The Company will allocate 211 Dialing Service numbers in the specified Basic Local Calling Areas (BLCAs) pursuant to non-discriminatory procedures approved by the Company.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.1 General (Cont'd)

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)^f
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by, and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. (C)

A13.81.2 Service Requirements and Conditions

- A.** All requests for 511 must be submitted in writing to the Company for assignment of 511. The Company will allocate 511 Dialing Service numbers in the specified Basic Local Calling Areas (BLCAs) pursuant to non-discriminatory procedures approved by the Company.
- B.** The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.
- If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.
- C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 may not be available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. (C)
- M. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office except in service designs utilizing 311 AIN Zip Code Routing. 311 AIN Zip Code Routing will allow more than one 311 subscriber to utilize the same central office.
- N. 311 arrangements are provided via standard switched based RCF technology or alternatively utilizing 311 AIN Zip Code Routing at the 311 subscriber’s option.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 CALL BEFORE YOU DIG SERVICE

A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C.** Access to 811 is not available to the following:
- Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
 - Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days.
 3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
 4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(C)

A13.83.2 Rates and Charges

- A.** Application of Rates
1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
 2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 3. Suspension of 811 as covered in Section A2. is not applicable for this service.
 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.12 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.12.2 Terms and Conditions (Cont'd)

- U. The list of Wire Center Density Classifications by Exchange as specified in A112.12.14 shall be used in determining the density of a particular serving wire center. Whenever the density group designation of a serving wire center is reclassified, ESSX service customers are subject to the following:
 1. Charges for main station lines under contract via the ESSX service Term Payment Plan shall not change for the remainder of the payment period.
 2. Upon expiration of the existing contract, the new rate will be based on the wire center density group as reclassified.
 3. Charges for main station lines not under contract (Month-to-Month), including minimum service period shall be adjusted as appropriate in those situations where the reclassification will result in a lower rate.
- V. The first system established per customer within a Local Calling Area must consist of a minimum of one (1) Main Station Line. Systems installed or ordered prior to December 17, 1985, are not subject to this *term and condition*.
- W. ESSX service subscribers with rates and charges applicable out of the Obsolete Section A112.12 may subscribe to features found in A112.26 but not offered in A112.12.
- X. ESSX service subscribers with rates and charges applicable out of the Obsolete Section A112.12 wishing to add or change features must apply nonrecurring charges as indicated in A112.26.

A112.12.3 Definitions

WIRE CENTER DENSITY

Refers to the average number of main stations (MS) and equivalent main stations (EQ. MS) per square mile in the serving wire center area. Wire Center Density Groups are designated "A" and "B" with group "A" having the least density and group "B" having the highest. Wire Centers with the group "A" designation contain 0-1200 main stations and equivalent main stations per square mile. Wire Centers with the group "B" designation contain over 1201 main stations and equivalent main stations per square mile.

OTHER DEFINITIONS - SEE A112.

A112.12.4 Intercept Of Calls To Unassigned Station Lines

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all ESSX systems served out of the same office. The announcement states that the number is not in service. (C)

Note 1: Dial-It is a service of AT&T.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.13 Digital ESSX Service - 85 (Cont'd)

A112.13.2 Terms and Conditions (Cont'd)

- U. Customer Station Rearrangement (CSR) may be provided with Digital ESSX service where facilities permit. Rates and charges for CSR will be developed on an individual case basis and will be based on the estimated costs to provide this service.
- V. The first system established per customer within a Local Calling Area must consist of a minimum of one (1) Main Station Line.
- W. Digital ESSX service subscribers with rates and charges applicable out of the Obsolete Section A112.13 may subscribe to features found in A112.28 but not offered in A112.13.
- X. Digital ESSX service subscribers with rates and charges applicable out of the Obsolete Section A112.13 wishing to add or change features must apply nonrecurring charges as indicated in A112.28.

A112.13.3 Definitions

WIRE CENTER DENSITY

Refers to the average number of main stations (MS) and equivalent main stations (EQ. MS) per square mile in the serving wire center area. Wire Center Density Groups are designated "A" and "B" with group "A" having the least density and group "B" having the highest.

OTHER DEFINITIONS - SEE A112.28.3

A112.13.4 Intercept of Calls to Unassigned Station Lines

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Digital ESSX service systems served out of the same office. The announcement states that the number is not in service. (C)

A112.13.5 Conversion

- A. Replacement of Central Office Equipment
 - 1. The rates and charges in this and other guidebook sections for Digital ESSX service and the associated features and services will continue to apply to Digital ESSX service subscribers served at a location that is converted through no desire or fault of the subscriber to Digital central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the Digital central office equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.3 Definitions (Cont'd)

TRUNK-ANSWER ANY STATION

Trunk Answer Any Station is an attendant position night service arrangement whereby, when activated by the attendant, calls to the primary directory listing activate a common alerting signal on the customer's premises. These calls may then be answered by a main station in the system upon dialing a special code.

TRUNK EQUIPMENT

See Miscellaneous Line Terminations.

UNIFORM CALL DISTRIBUTION (UCD)

See Station Hunting Arrangements.

A112.26.4 Intercept Of Calls To Unassigned Station Lines

- A.** Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B.** Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all subscriber systems served out of the same office. The announcement states that the number is not in service. (C)

A112.26.5 Conversion

- A.** Conversion of No. 1 or 1A ESS served Centrex C.O. Services to ESSX service
 - 1. Conditional Requirements - Customers with Centrex C.O. Services may elect to convert to ESSX service at no charge provided the following conditions are met.
 - a. The Centrex - C.O. Service must be provided from No. 1 or 1A Electronic Switching System (ESS) central offices.
 - b. The customer's system must continue to be served by the same central office equipment.
 - c. There must be no interruption of service, and
 - d. No moves, changes or additions in existing station lines, terminating arrangements, or optional features are requested by the customer.
 - e. Centrex C.O. Service converting to ESSX service must elect one of the following options:
 - (1) Month-to-Month Payment Plan (One month option)
 - (2) Term Payment Plan of 36, 60 or 84 months
- B.** Conversion of ESSX-1 service to ESSX service
 - 1. When a customer whose present ESSX-1 service elects to convert to ESSX service, installation and service connection charges do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided that all of the following conditions are met:

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.32 MultiServ Service (Cont'd)

A112.32.3 Unconditional Satisfaction Guarantee (Cont'd)

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph. (Cont'd)
 2. The following charges will not be refunded: (Cont'd)
 - b. Usage Charges from Section A3.
 3. Customer-provided equipment acquired for use with MultiServ service will not be included in this plan.
 4. This guarantee will not apply to transfers of service, moves, conversions or recasts.
 5. MultiServ service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 6. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates for that period, not to exceed six (6) months.
 7. Subscribers must retain continuous service beyond the ninety (90) days via other Local Exchange Services as offered in Section A3.

A112.32.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
 1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service. (C)
 Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's MultiServ service systems served out of the same office. The announcement states that the number is not in service.
 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that the number they dialed is not in service. Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.32.13 apply per telephone number referred. (C)

A112.32.5 Conversions

- A. ESSX Service¹ may be converted to MultiServ service as follows.

Note 1: Denotes Centrex, ESSX-1 service, ESSX service - VS, S, M, L or Digital ESSX service - VS, S, M, L.

A139. OBSOLETE SERVICES OFFERINGS - ABBREVIATED DIALING

A139.1 Three-Digit Dialing Service (N11) (Cont'd)

A139.1.1 General (Cont'd)

- F.** N11 Service will be assigned for commercial use in each local calling area, only in those instances where the codes has not been requested by an entity as defined by the Federal Communications Commission in CC Docket 92-105 for specific uses. The specific uses are as follows:

211 - access to community information and referral services

311 - access to non-emergency police and other government services

411 - directory assistance

511 - access to travel information services

611 and 811 - access to service repair and business office uses of al providers of telephone exchange service

711 - access code to Telephone Relay Services (TRS)

With this assignment, non-commercial use of 211, 511 and 711 will be provided as specified in Section A13. In addition, guidelines for reassignment of N11 codes are defined in A139.1.2.D.

- G.** Only one N11 number will be assigned to an N11 subscriber or its affiliates per local calling area.
- H.** An "affiliate" (as used in A139.1) of an N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- I.** If the Company provides billing on behalf of the subscriber, the terms and conditions for Billing and Collection Services as defined in Section A37., as well as the terms and conditions as defined in this Section will apply.
1. Billing and Collection Services as defined in Section A37., will only apply to N11 service where the N11 provider is a Company subscriber.
 2. The Company will provide billing on behalf of the N11 subscriber, only when the end user is a BellSouth local exchange customer.
- J.** N11 Service is available in the Company's service territory only. To provide access to an N11 number to end users in an independent company territory or to a CLECs end user within the local calling area, the N11 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- K.** N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- L.** This service is furnished subject to the availability of N11 numbers.
- M.** Limitations and use of service as stated in Section A2. apply.
- N.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. Additional requirements and/or conditions as specified in A139.1.2.D apply. (C)
- O.** Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.