

**TARIFF DISTRIBUTION**

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Business Local Calling - Increase 12-Mo Term Plans and  
Grandfather 12-Mo Renewable Term Plans

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.2 Terms and Conditions (Cont'd)

- M. Customer may purchase a Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.<sup>1</sup> Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term. (C)

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.

- N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6.
- O. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.
- P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.
- Q. AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.
- R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.
- S. Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

##### A3.47.3 Line Option Packages

- A. "Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

- B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

##### A3.47.4 Termination Liability and Shortfall

Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.

- Note 1:** Effective June 19, 2019, new 12-month terms will no longer automatically renew, 12-month term plans existing prior to June 19, 2019 will auto-renew until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per paragraph A3.47.2M. (N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.47 AT&T Business Local Calling (BLC) (Cont'd)**

**A3.47.4 Termination Liability and Shortfall (Cont'd)**

- B.** Termination charges are not applicable if, during the term period:
1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or
  2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company’s sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
  3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
  4. An AT&T ILEC Service (referred to as the “Terminated ILEC Service”) provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the “Replacement Service”), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
    - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
    - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
    - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
    - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and
    - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company’s sole discretion whether a product change satisfies these requirements.

- C.** For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer’s total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer’s bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

**A3.47.5 References**

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

**A3.47.6 Prices**

- A.** Service Elements

<u>Volume Price Level</u>	<u>Line Option</u>	<u>Term &amp; Volume Monthly Prices</u>			<u>Month-to-Month</u>	
		<u>1-Year</u>	<u>2-Year<sup>1</sup></u>	<u>3-Year<sup>1</sup></u>		
(a) <b>1-19 Lines</b>	<b>Option A</b>	<b>\$80.00</b>	\$44.00	\$43.00	\$112.00	(1)
	<b>Option B</b>	<b>75.00</b>	39.00	38.00	127.00	(1)
(b) <b>20+Lines</b>	<b>Option A</b>	39.00	38.00	37.00	112.00	
	<b>Option B</b>	34.00	33.00	32.00	127.00	

Calling Features listed in A3.47.2.I, per feature, per line Monthly Rate  
\$3.00

Note 1: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.