

TARIFF DISTRIBUTION

FILE PACKAGE NO.: FL-18-0068

DATE: November 19, 2018

STATE: FLORIDA

EFFECTIVE DATE: 11/17/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Residence 2 Pack, Preferred Pack, Area Plus and Complete
Choice montly charges

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	29	0011
G103	31	0014
G103	32	0010
G103	33	0012
G103	34	0010

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.4 Area Plus Service (Cont'd)

A. General (Cont'd)

2. Subscribers to any of the Area Plus services receive a thirty percent discount on rates specified in A18.3.1.H. This discount supersedes the volume discounts defined in A18.3.7, and is applied after the appropriate time period discounts specified in A18.3.1.H have been applied and after the calls have been aggregated to a monthly total. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
3. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.4.3 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.4.3 for Complete Choice service apply to this option of Area Plus service¹.
4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer hunting at no additional charge as specified in A103.4.3. All services/features specified in A103.4.3 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.4.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises¹.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option¹.
6. Residential Area Plus service and Area Plus service with Complete Choice option customers may not subscribe to Local Usage Detail.
7. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.4.3 unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following rates apply for Area Plus services.
 - a. Individual line service
 - (1) Residence

	Suspend	Monthly	
	Rate	Rate	USOC
	\$16.00	\$60.00	VR5

- (a) Per line (without the Complete Choice option)
- (b) Obsolete, See Section A103
- (c) Obsolete, See Section A103
- (d) Obsolete, See Section A103

(1)

A3.4.5 Optional Payment Plans for Multi-Line Flat Rate Service (Obsolete, See Section A103)

A3.4.6 PreferredPack Plan (Obsolete, See Section A103)

A3.4.7 2 Pack Plan (Obsolete, See Section A103)

Note 1: Complete Choice Obsolete February 19, 2009, Type 4 (See Section A103)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.3 Reserved for Future Use

A103.4 Flat Rate Service

A103.4.1 Reserved for Future Use

A103.4.2 Reserved for Future Use

A103.4.3 Complete Choice Service

(Obsoleted February 19, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. General

1. Complete Choice service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:

- A13.9 Custom Calling Services
- A13.19 TouchStar Services excluding Calling Number Delivery Blocking-Permanent
- A13.20 Customized Code Restriction
- A13.34 RingMaster Service
- A13.47 Message Waiting Indication
- A113.10 Obsolete Custom Calling Services

(DELETED)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer hunting as specified in A3.6 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service.
6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Complete Choice service.
 - a. Individual line service
 - (1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$ 12.50	\$55.00	NA	(I)
(b) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	11.00	97.95 4.05	CCML2 CRD2C	(I) (R)
(c) Per Three-Line Plan package	16.50	122.95	CCML3	(I)

A103. BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.3 Complete Choice Service (Cont'd)

- B. Rates and Charges (Cont'd)
 - 2. The following monthly rates apply for Area Plus services.
 - a. Individual line service
 - (1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line with the Complete Choice option (USOCs VR6 and VSB must both be used to provide this service.)	\$14.50	\$ 71.00	NA	(I)
(b) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	29.00	127.95	ACML2	(I)
(c) Per Three-Line Plan package with the Complete Choice option	43.50	166.95	CRD2A ACML3	(R) (I)

A103.4.4 Reserved for Future Use

A103.4.5 Optional Payment Plans for Multi-Line Flat Rate Service

(Obsoleted 08-31-2002, Type 4) The Optional Payment Plan for Multi-Line Flat Rate Service will be obsoleted. Customers subscribing to the Optional Payment Plan may add lines to existing locations until the expiration of their current contract. This service is not available for renewals, new installations, moves, or transfers.

- A. Customers with a minimum of ten (10) Business Multi-Line Exchange Access lines may select Multi-Line Flat Rate service on a month-to-month basis as specified in A3.4.2, or under Optional Payment plans with rates based on lengths of 24 months or 36 months under conditions specified herein. Back-Up Lines are not counted toward the ten-line minimum. All Business Multi-Line Exchange Access lines with the same Billing Account must be included on the selected Optional Payment plan. Optional Payment plans of 24 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 3%. Optional Payment plans of 36 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 5%. Multi-Line Flat Rate service packages may have an Optional Payment plan associated with each location or if more than one location is established at the same time, they may the same Optional Payment plan associated with all locations established at the same time. Individual locations may each have a different Optional Payment plan. Additions to existing Optional Payment plans will expire at the same time (be coterminous).
- B. Multi-Line Flat Rate service rates under an Optional Payment plan will not be increased by Company initiative until the Optional Payment plan expires. Those monthly rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the Optional Payment plan expires.
- C. Rates and charges specified in this Guidebook for services such as Custom Calling service, etc., are in addition to the monthly rate for Multi-Line Flat Rate service with an Optional Payment plan.
- D. All usual and applicable Service Connection Charges and/or Nonrecurring Charges as specified in this Guidebook apply to the activation or change of individual exchange business lines associated with Multi-Line Flat Rate service packages. Suspension of service is not permitted with Multi-Line Flat Rate service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.6 PreferredPack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Guidebook:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication
 - A13.70 (DELETED)

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.6.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.4.6.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.4.6.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	\$5.50	\$54.00	PAMA5	(1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.7 2 Pack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID
 - A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.7.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All *terms, conditions* and limitations listed in A103.4.7.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.4.7.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	\$5.50	\$46.00	PAMA6	(1)