

TARIFF DISTRIBUTION

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PURPOSE: Withdrawal Privacy Manager for Residence Subscribers.

| <u>TARIFF SECTION</u> | <u>PAGE NUMBER</u> | <u>PAGE REVISION</u> |
|------------------------------|---------------------------|-----------------------------|
| G004 | 5 | 0007 |
| G013 | 35 | 0003 |
| G013 | 70 | 0002 |
| G013 | 71 | 0011 |
| G103 | 33 | 0011 |
| G113 | 15 | 0006 |
| G113 | 23 | 0001 |
| G113 Cont. (pg) | 3 | 0004 |
| G13 Cont. (pg) | 9 | 0005 |
| G Subj. Indx (pg) | 16 | 0006 |
| G Title Pg | 3 | 0004 |

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions (Cont'd)

D. Residential Secondary Service Charge Waiver

Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below:

1. Custom Calling Services
2. Rotary Line Service
3. RingMaster Service
4. TouchStar Service
5. Designer Listings
6. Message Waiting Indication
7. Customized Code Restrictions
8. Voice Mail Calling Features Package
9. (DELETED)

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E. Residential Online Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service or transfer service on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features. This waiver of charges cannot be combined with a customer's receipt of a Tribal Link-Up discount.

F. Residential Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date. This waiver of charges cannot be combined with a customer's receipt of a Tribal Link-Up discount.

G. Residential Mobility-National Retail Service Connection Charge Waiver

The Line Connection Charge may be waived for residential customers who order new local service (N Order) or move existing service (T Order) in a mobility store or national retail partner and also order a minimum of two (2) non-zero rated vertical features. To be eligible, customers must place their order in person at the retail location and select the Company as their local service provider. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify this offer at any time without notice. Company employees are not eligible for this offer. This offer cannot be combined with customer's receipt of a Tribal Link-Up discount.

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

| | | | |
|---------------|---|----|-----|
| A13.62 | (DELETED) | 67 | |
| A13.63 | Reserved For Future Use | 68 | |
| A13.64 | Reserved For Future Use | 68 | |
| A13.65 | Reserved For Future Use | 68 | |
| A13.66 | Reserved For Future Use | 68 | |
| A13.67 | Central Office Blocking With Operator Screening | 68 | |
| A13.67.1 | Description of Service | 68 | |
| A13.67.2 | General Terms and Conditions | 69 | |
| A13.67.3 | Rates and Charges | 69 | |
| A13.68 | Reserved For Future Use | 70 | |
| A13.69 | Reserved For Future Use | 70 | |
| A13.70 | (DELETED) | 70 | (D) |
| A13.71 | Reserved For Future Use | 71 | |
| A13.72 | Inter-Switch Simplified Message Desk Interface | 71 | |
| A13.72.1 | General | 71 | |
| A13.72.2 | Terms and Conditions | 72 | |
| A13.72.3 | Rates and Charges | 72 | |
| A13.73 | Reserved For Future Use | 73 | |
| A13.74 | Reserved For Future Use | 73 | |
| A13.75 | Reserved For Future Use | 73 | |
| A13.76 | (DELETED) | 73 | |
| A13.77 | Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package | 73 | |
| A13.77.1 | Description of Service | 73 | |
| A13.77.2 | Terms, Conditions and Limitations of Service | 73 | |
| A13.77.3 | Rates and Charges | 73 | |
| A13.78 | (DELETED) | 74 | |

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Terms, Conditions and Limitations of Service

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices.
2. TouchStar service features are available to single and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices. Caller ID - Basic and Caller ID are available for single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic, Caller ID, and Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements but it is available for PBX and multi-line business customer. Neither Caller ID-Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID) can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. (D)
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3. TouchStar service basic features, including Calling Number Delivery Blocking, cannot be provisioned or utilized on Toll Terminals and Trunks except as specifically noted in 14. following.
4. Appropriate service charges apply except during Company designated periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID Basic¹ to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management; and, upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity.

Note 1: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.67 Central Office Blocking With Operator Screening (Cont'd)

A13.67.3 Rates and Charges (Cont'd)

A. Central Office Blocking with Operator Screening is provided where facilities permit on business lines or PBX trunks for Hotel/Motel subscribers. (Cont'd)

(2) Option D

| | Monthly | |
|-----------------------|----------------|-------------|
| | Rate | USOC |
| (a) Per line or trunk | \$3.30 | HMD |
| (3) Option E | | |
| (a) Per line or trunk | 3.30 | HME |
| (4) Option F | | |
| (a) Per line or trunk | 3.30 | HMF |
| (5) Option G | | |
| (a) Per line or trunk | 3.30 | HMG |
| (6) Option H | | |
| (a) Per line or trunk | 3.30 | HMH |

B. For Access Line Service for Payphone Service Provider Telephone subscribers these options are provided in A7.4.4 and may not be ordered from this section.

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 Reserved for Future Use

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 (DELETED) (Cont'd)

(D)

(D)

A13.71 Reserved for Future Use

A13.72 Inter-Switch Simplified Message Desk Interface

A13.72.1 General

- A. Inter-Switch Simplified Message Desk Interface (ISMDI) service provides subscribers with the capability of receiving call information over a data link interface for use with voice messaging system (VMS) equipment. Only call information routed over the Public Switched Telephone Network using the Common Channel Signaling/Signaling System 7 (CCS/SS7) network is available for ISMDI. The ISMDI data link must be associated with a voice level hunt group assigned to the VMS subscriber. Incoming call data available from the CCS/SS7 network includes the number called, the type of incoming call (direct or forwarding due to busy or no answer), the forwarding number, and the calling number. The numbers are provided as ten digit Directory Numbers.
- B. ISMDI provides the capability for the VMS provider to transmit data messages over the data link to the ISMDI host switch for use in delivering message waiting notification to VMS client users. These data messages will enable the VMS subscriber to activate or deactivate message waiting indicators (MWI) on VMS client station lines served by ISMDI compatible central offices.
- C. The subscriber had the option of specifying an SS7 Point Code to which MWI messages are to be routed.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.6 PreferredPack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Guidebook:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication
 - A13.70 (DELETED)

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B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.6.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.4.6.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.4.6.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

| | Suspend Rate | Monthly Rate | USOC |
|----------------------|-------------------------|-------------------------|--------------|
| (a) Per plan package | \$5.50 | \$52.00 | PAMA5 |

(D)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

| | | |
|----------------|--------------------------------|----|
| A113.41 | Reserved for Future Use | 19 |
| A113.42 | Reserved for Future Use | 19 |
| A113.43 | Reserved for Future Use | 19 |
| A113.44 | Reserved for Future Use | 19 |
| A113.45 | Reserved for Future Use | 19 |
| A113.46 | Reserved for Future Use | 19 |
| A113.47 | Reserved for Future Use | 19 |
| A113.48 | Reserved for Future Use | 19 |
| A113.49 | Reserved for Future Use | 19 |
| A113.50 | Reserved for Future Use | 19 |
| A113.51 | Reserved for Future Use | 19 |
| A113.52 | Reserved for Future Use | 19 |
| A113.53 | Reserved for Future Use | 19 |
| A113.54 | Reserved for Future Use | 19 |
| A113.55 | Reserved for Future Use | 19 |
| A113.56 | Reserved for Future Use | 19 |
| A113.57 | Reserved for Future Use | 19 |
| A113.58 | (DELETED) | 20 |
| A113.59 | Reserved for Future Use | 22 |
| A113.60 | Reserved for Future Use | 22 |
| A113.61 | Reserved for Future Use | 22 |
| A113.62 | Reserved for Future Use | 22 |
| A113.63 | Reserved for Future Use | 22 |
| A113.64 | Reserved for Future Use | 22 |
| A113.65 | Reserved for Future Use | 22 |
| A113.66 | Reserved for Future Use | 22 |
| A113.67 | Reserved for Future Use | 22 |
| A113.68 | Reserved for Future Use | 22 |
| A113.69 | Reserved for Future Use | 22 |
| A113.70 | (DELETED) | |

(D)
(D)

Contents Page 4 is hereby deleted in its entirety and removed from this Guidebook.

**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113.13 Reserved for Future Use

A113.14 Reserved for Future Use

A113.15 Reserved for Future Use

A113.16 Reserved for Future Use

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this guidebook:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication¹

A13.70 **(DELETED)**

(D)

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All terms, conditions and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan or a line specified in this guidebook as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

| | Monthly Rate | USOC |
|-------------------------|-------------------------|---------------------------------------|
| (a) Per feature package | \$22.00 | PAMA1¹ or PAMA2 |

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

(D)

**A113. OBSOLETE SERVICE OFFERINGS -
MISCELLANEOUS SERVICE ARRANGEMENTS**

A113. (DELETED)

(D)

SUBJECT INDEX

P.

| SUBJECT | SECTION |
|---|----------------|
| Paging Service Listing | A6.7.15 |
| Payment Arrangements and Credit Allowances..... | A2.4 |
| Payment for Service..... | A2.4.3 |
| Period for the Presentation of Claims | A2.5.5 |
| Per Use Three-Way Calling | A13.9.4 |
| Personalized Ring 6 | A13.19.2 |
| PIC (Primary Interexchange Carrier) Change Charge..... | A19.5.7 |
| PortEdge (BellSouth AIN SMS Access) Service - Limited Service Offering (LSO)..... | A34.6 |
| PreferredPack Plan..... | A3.4.6 |
| Preferred Call Forwarding | A13.19.2 |
| Premises Work Charges | A4.2.5, A4.3.1 |
| Prestige Communications Package (Obsoleted)..... | A112.17 |
| Prestige Communications Service (PCS)..... | A12.16 |
| Prestige Deluxe Service (Obsoleted) | A112.21 |
| Prestige Single Line Service (PSLS) (Obsoleted)..... | A112.18 |
| Primary Rate ISDN | A42 |
| (DELETED) | |
| Private Branch Exchange Service (PBX)..... | A11. |
| Private Line Sampling Arrangement..... | A114.2 |
| Private Telephone Numbers - See Non-Published (Private) Listing | A6.4 |
| Provision and Ownership | |
| Of Directories | A2.3.11 |
| Of Equipment and Facilities | A2.3.10 |
| Of Telephone Numbers..... | A2.3.12 |
| Provision for Certain Local Ordinance Costs | A2.4.6 |
| Provision for Certain Local Taxes and Fees | A2.4.5 |
| Public Address and Loudspeaker or Radio Paging Systems | A15.3.2 |
| Obsolete..... | A115.2.3 |
| Public Announcement Services Network Facilities (Obsoleted)..... | A113.11 |
| Pushbutton Telephone Service - Station Lines (Obsoleted)..... | A110 |

(D)

TITLE PAGE

GENERAL EXCHANGE GUIDEBOOK
FOR THE
STATE OF FLORIDA

TRADEMARKS AND SERVICEMARKS (Cont'd)

Complete Choice Plan/Option/Service

(DELETED)

CrisisLink Service

(DELETED)

DAB Service

(DELETED)

Digital ESSX Service

(DELETED)

ESSX Service

(DELETED)

FlexServ Service

LightGate Service

MegaLink Service

MemoryCall Service

MultiServ Service

PreferredPack Plan

(DELETED)

(DELETED)

Prestige Service

(DELETED)

(DELETED)

QuikComplete Service

(DELETED)

RingMaster Service

SaverSM Service

(DELETED)

SMARTPath Service

SMARTRing Service

Stylist Service

SynchroNet Service

(D)